

Who Else Can Help?

Animal Welfare League:
8348 1300

- For general animal enquiries, adoption and boarding

The City of Charles Sturt:
8408 1111

- Pet registration, dog tags and other service area help

Local veterinarians

- For vaccinations and pet health needs

Community services providers

- Such as the City of Charles Sturt

Advance Care Directives:

- Legal documents can assist with emergency plans relating to our own care needs and that of our pets

www.sahealth.sa.gov.au/planningahead

A variety of community services in the Council area can also be accessed if required. Information regarding this can be provided by the City of Charles Sturt upon request.

For all concerns, enquiries and general reporting within the program contact:

City of Charles Sturt
Companion Animal Project Co-ordinator
Phone: 08 8408 1111

Please contact Council at the same number for general enquiries or about other services we provide.

To make a compliment, suggestion or complaint contact:

Team Leader, Community Care
Phone: 08 8408 1373

Suggestions and complaints will be dealt with confidentially and you will be consulted before any changes are made to the service you receive. If you are dissatisfied with the outcome of a complaint, you or your advocate may appeal against a decision by writing to:

Manager
Customer & Community Services
City of Charles Sturt
PO Box 1, Woodville SA 5011



72 Woodville Road
Woodville South Australia 5011
Telephone 8408 1111

www.charlessturt.sa.gov.au

Companion Animal Project

Information for Residents



Volunteers supporting and assisting older people to keep their pets and maintain the positive, beneficial relationship their companion animal provides them.



The Benefits of Pets

The Community Care team at the City of Charles Sturt have implemented an exciting program, the Companion Animal Project. This Project involves supporting and assisting older people to keep their pets and maintain the positive, beneficial relationship their companion animal provides them.

Pets have been shown to greatly increase the quality of life for older people by providing companionship, comfort and social connections that result in better physical and emotional health. Therefore, making sure this relationship is not 'lost' because the older person is unable to care for their pet any longer is the major goal of the project.

What Our Pets Need

Our pets need us to meet their basic every-day requirements of:

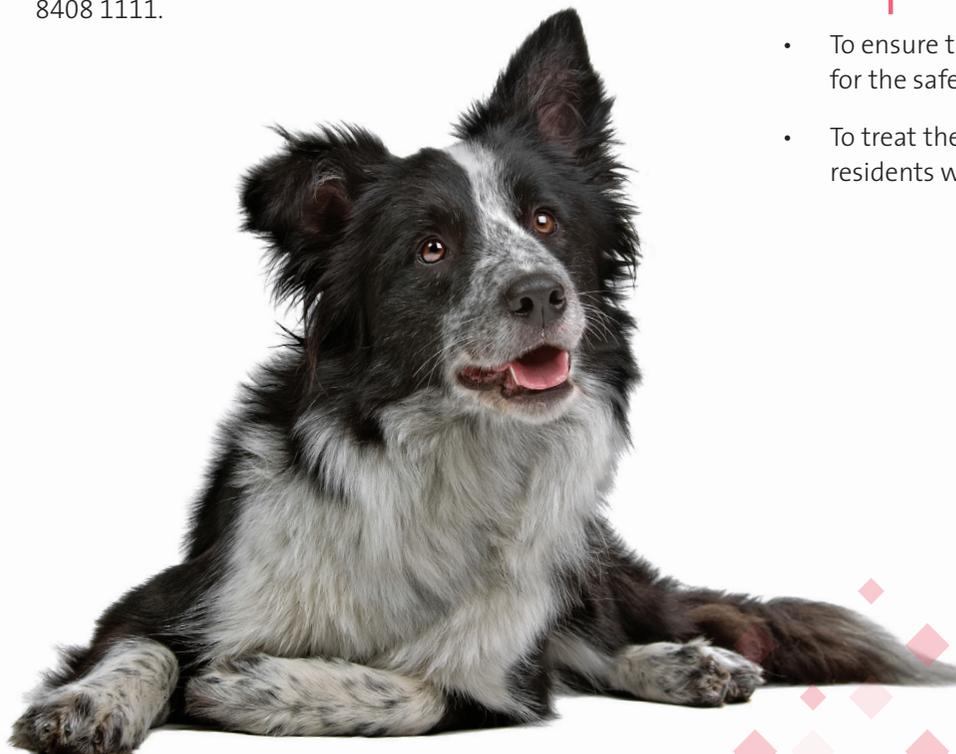
- Exercise and socialisation
- Food and fresh water
- Shelter and protection
- Veterinary attention, including maintaining vaccinations
- Pet registration, where applicable

What We Offer

The project will primarily involve the walking of older people's dogs by volunteers, but other tasks may be negotiated if identified and approved by the co-ordinator. This service is provided free of charge.

When accepted into the program, a volunteer will visit your house at least once a week and take your dog for a walk for up to an hour around your local area. This will enable the participating dogs to receive much needed exercise and socialisation, greatly improving your beloved dog's quality of life, and keeping them healthy to maintain their caring relationship with you!

Volunteers involved in the project will however not be able to assist you in any other tasks (i.e. shopping, cleaning etc.). If you would like further assistance however, please contact the Community Care team on 8408 1111.



Rights of Participants

- The right to make decisions about your pet.
- The right to be informed and consulted about available services.
- The right to pursue any complaint about service provision without retribution.
- The right to respect for your individual human worth and dignity.
- The right to involve an advocate of your choice.
- The right to confidentiality, and the access to all personal information

Responsibilities

- To ensure the provision of appropriate equipment for the safe walking of your pet.
- To treat the project staff, volunteers and other residents with courtesy and respect.