



MEANS
THE WORLD

QUARTERLY REPORT

1 Oct – 31 Dec 2025



FROM THE CEO

CEO'S MESSAGE

We ended 2025 with much to celebrate and reflect on together with our community.

From the opening of incredible new facilities at West Lakes and Grange Recreation Reserve through to important infrastructure upgrades and renewals, we've strengthened the places where people come together, stay active and feel connected.

Our commitment to a cooler, greener future for our City continues to gather momentum through our tree canopy initiatives and the enthusiastic community response to programs supporting renewable energy and sustainable lifestyle. More households are exploring clean energy options through our community renewables partnership, highlighting the shift toward a more climate resilient future.

There's something for everyone to experience in our community with the wide range of diverse events at Woodville Town Hall and preparations now in full swing for the biggest Fringe season in our City yet. We also continued to support creativity and identity with a significant uplift in placemaking activity to round out the year.

Inclusion remains at the heart of our work. Progress on the renewed Disability Access and Inclusion Plan continued into the consultation phase, strengthened by expanded accessible beach infrastructure and the generosity of our volunteers who enrich our community every day.

We also reported strong local economic and business activity as our City continues to attract new enterprises and innovations into the area.

I look forward to continuing our progress together in 2026.



Paul Sutton
Chief Executive Officer



**COMMUNITY VISION
PORTAL**



**ORGANISATIONAL
PLAN**



The opening of the West Lakes Sports Club and clubrooms at Grange Recreation Reserve marked significant milestones in our continued support of sport and recreation. More than 65 businesses were approved for grant funding or advisory services, and we renewed more than six kilometres of walking and cycling paths to strengthen active transport links across our community.



We made positive progress in our Tree Canopy Improvement Strategy with more than 700 trees planted this quarter. Our Tree Rebate Scheme also continues to gather momentum, with the program supporting the planting of another 288 trees on private land to eclipse the entire total of last financial year. Community participation in environmental programs such as the annual 'Our Spring Garden Celebration' remained strong.



The spirit of Christmas was on display across our City with residents' lights and displays featured on an interactive map on our website. Woodville Town Hall was again adorned with festive décor to celebrate the season with an impressive 45 events held in the historic venue this quarter. We were also excited to announce more than 120 shows across our City for the upcoming 2026 Adelaide Fringe, adding fun and colour to our local community.



The City of Charles Sturt is a place where everyone should feel at home and that they belong. An important part of this vision is our Disability Access and Inclusion Plan (DAIP) which is undergoing renewal and community consultation. We joined the national Welcoming Cities network to foster inclusive, connected, and resilient communities in councils across Australia and thanked 226 volunteers who committed almost 4,000 hours of service.



Our City continues to attract innovative business activity, with 156 new businesses opening this quarter and supported by programs through our Western Business Leaders program. Important community consultation continues on proposals at Jubilee Reserve, St Clair and other key projects. A new Accessible Beaches Map was also developed to enhance amenity and access to key locations along our beautiful coastline.

MICRO STORIES FROM THE QUARTER



6.3km of paths were renewed and installed



Biodiversity video increased engagement for Bulahdelah Reserve



Living Streets brought biodiversity and culture to Renown Park



Community input shaped Jubilee Reserve's future vision



Free bike hire available at Ngutungka Henley and Hindmarsh Library



Milk refill stations supported local, sustainable choices



Nearly 1,000 celebrated Brompton's Spring Fair



Algal bloom response continued to protect beaches and community



9,237 shrubs planted



Community came together at Our Spring Garden Celebration



Business Support Program helped local businesses grow sustainably



122 Fringe shows announced across the City



Christmas lights mapped citywide, showcasing festive creativity



Woodville Town Hall became a hub for the Adelaide Ceramics Market



We Currently have 263 public art pieces across our City



Draft DAIP 2026-30 released for consultation



Joined Welcoming Cities to strengthen connection and inclusion



Supported StrongHER You, empowering women through sport



Community donations helped provide over 700 local meals



Seniors and students connected through storytelling with Mayor Evans



Hosted Western Business Leaders events supporting local growth



156 new businesses opened in our City



Bird bath installed at MJ McInerney with Lions club support



400% increase in YourSay community contributions



\$6.25m Grange facility opened, boosting community sport

SERVICE DELIVERY & ENGAGEMENT

Compared to last quarter results ▲▼

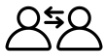
Offline:



18,484

Phone calls received

▼ -2,227



1,538

In-person transactions

▼ -1,800



125,112

Library & Community Centre
visitors

▼ -20,888

Online:



116,502

Unique website users

▼ -37



8,010

Social media engagements

▼ -20,710



25,900

Email requests

▲ +7,638



1,533

Portal service requests

▼ -8

In the field:



100%

Scheduled verge
mowing completed

▲ +28%



10.15%

Missed bins

▲ +6.74%



91.4%

Scheduled reserve
mows complete

▼ -0.5%



85.9%

Scheduled Street
sweeps complete
(543 Actual / 632)



37.3%

Scheduled street
prunes complete
(56 Actual / 150)



75% ▼ -3%

Overall customer
satisfaction

80% ▼ -4%

First Contact Resolution
(from 143 survey responses)

73% ▲ +1%

Field Service Response
(from 594 survey responses)



Image: CCS field team planting trees.

FLAGSHIP 1: TREE CANOPY STRATEGY

The 2025/26 tree planting program has delivered strong progress across streets and reserves, with 268 trees planted across 19 streets in Hindmarsh, Welland and West Hindmarsh, and a further 150 trees planted across six reserves.

Delivery focused on completing Stage 1 of the 2025/26 street planting program, commencing reserve plantings and progressing future planning, with some access constraints in industrial areas impacting the pace of works.



Image: CCS and ShineHub information session.

FLAGSHIP 2: COMMUNITY RENEWABLE ENERGY PROGRAM

During this quarter, Council's partnership with ShineHub delivered Flash Bulk Buy #2, with 104 households requesting solar quotes through the program. This reflects continued community interest in renewable energy options and supports residents to explore opportunities to reduce energy costs.

The partnership supports Council's long-term vision to build a local renewable energy network that powers the City sustainably for years to come.



Image: Stroud Street, Cheltenham.

FLAGSHIP 3: CENTRAL PRECINCT — YOUR NEIGHBOURHOOD PLAN

During this quarter, work focused on Area A (Cheltenham, Pennington, St Clair) and Area B (Woodville North and Athol Park). Place summaries were prepared, expressions of interest for artworks were completed, tenders were reviewed, and a market research provider was engaged to support community surveying. Design and master planning also continued, with community consultation underway along Stroud Street.



Image: Ovingham, Brompton.

FLAGSHIP 4: LOCAL CENTRE REVITALISATION

Bowden and Ovingham were established as a Local Centre this quarter. In Bowden, artists were shortlisted for the Pocket Parks project and support was provided to local shop owners in response to safety concerns. In Ovingham, significant work was undertaken to support the dry zone.



LOCAL NEIGHBOURHOODS

OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
Our families, friends and neighbours create memories together	Number and participants in community events and programs delivered or supported by council	Events: 2,072 Participants: 32,399	Events: 1,597 Participants: 25,329	Events: 3,669 Participants: 57,728
	Community survey: Sense of belonging	3.57 / 5 Collected Annually - April 25		
Our local businesses know your name	Number of businesses supported through grants and advisory services	20 Supported through grants	26 Supported through grants 42 Supported through advisory services	46 Supported through grants 42 Supported through Advisory services
	Number of business events, attendees and satisfaction levels	Events: 11 Attendees: 407 Satisfaction Level: N/A	Events: 9 Attendees: 397 Satisfaction Level: N/A	Events: 20 Attendees: 804 Satisfaction Level: N/A
Our neighbourhoods enable us to walk or ride to get what we need	KMs of new or upgraded walking and cycling paths	Renewed / New & Upgrade 3.1km	Renewed / New & Upgrade 6.3km	Renewed / New & Upgrade 9.4km
	Community survey: Satisfaction with local roads, footpaths and shared use paths	6.82 / 10 Collected Annually - April 25		
Our places appreciate and reflect their local history and culture	Number of placemaking initiatives delivered	Delivered: 38 Contributed To: 3	Delivered: 156 Contributed To: 1	Delivered: 194 Contributed To: 4
	Community survey: Council offers diverse experiences and is culturally rich	3.82 / 5 Collected Annually - April 25		
We create local connection within and between neighbourhoods	Delivery of key infrastructure and streetscape upgrades	Gleneagles and Hawker Street	Living Streets	Gleneagles, Hawker Street and Living Streets
	Community survey: Satisfaction with council services and programs	3.63 / 5 Collected Annually - April 25		

LOCAL NEIGHBOURHOODS

The newly redeveloped West Lakes Sports Club is now open, featuring modern changerooms, umpire spaces, social areas and improved spectator viewing that create a safer, more accessible and welcoming environment for all sporting codes.

This upgrade was made possible through support from the State Government, Stephen Mullighan MP, the SA Footy Facilities Fund and the West Lakes Sports Club.





OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
Our city is cool, green and filled with life	Percentage of households within 300 metres of usable open space across the City	17.5% Data Captured July 2024		
	Number of trees planted	1900	723	2,623
	Percentage of tree canopy coverage across the city	9.35% Tree Canopy as at 2022		
	Carbon emissions from Council operations	17,556 tCO ₂ e Emitted in 2023/24 – latest available data.		
	Participation in environmental and climate-related programs	Participants: 1,484	Participants: 1,039	Participants: 2,523
	Financial value of conservation grants to maintain and protect Significant and Regulated trees on private land	\$1,369	\$3,000	\$4,369
Our beaches, open spaces and waterways invite reflection and wellbeing	Community survey: Satisfaction with parks, reserves, beaches	7.68 / 10 Collected Annually - April 25		
We work together with our Community to protect our environment	Engagement in community renewables	New Customers: 57	New Customers: 23	New Customers: 80
	Community survey: Collaboration on environment	3.53 / 5 Collected Annually - April 25		

VALUING NATURE

The 2025/26 Tree Rebate Program results are incredible. 139 households have already taken part, planting 288 new trees across the City of Charles Sturt, already surpassing the total from last year.

Thanks to our community's enthusiasm for greener neighbourhoods, we've already provided \$10,300 in rebates, supporting residents to choose the right trees for their homes and contribute to a cooler, healthier city.

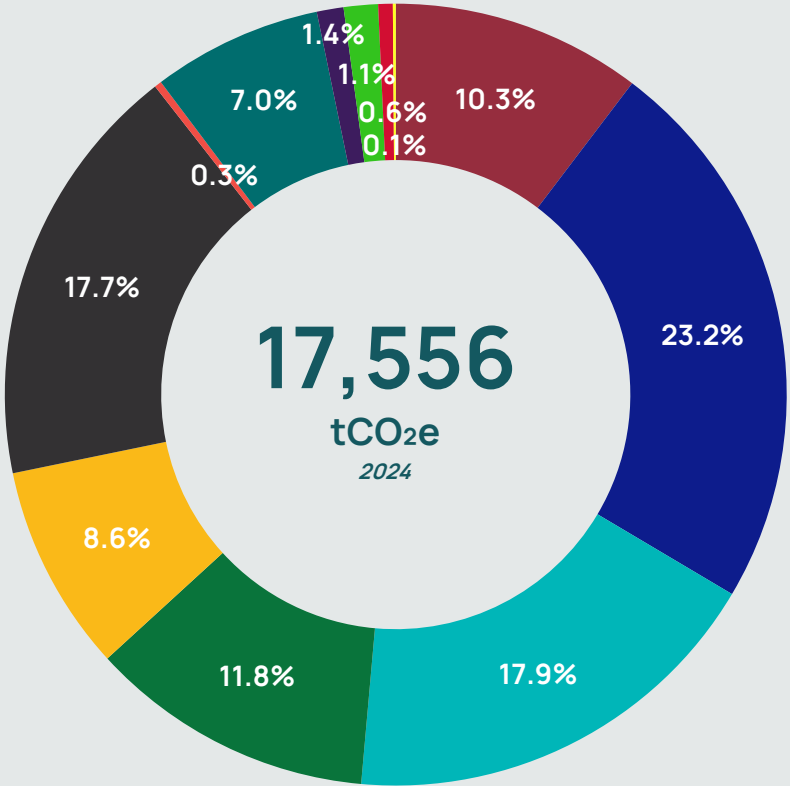
This early success shows just how committed our community is to creating vibrant, green streets and helping our urban canopy thrive. With more trees still to come before the program wraps up, we're well on track for another standout year.





Emissions Breakdown

Category	2023	2024	Change
Construction – Road Works	6,723.9	4539.16	- 2,184.74
Construction – Building and Facilities	2,979.91	3503.32	+ 523.41
Purchased Goods	2,464.16	2309.01	- 155.15
Electricity	1,394.45	0.0	- 1,394.45
Transportation	1,356.24	1677.98	+ 321.74
Contractors	1,279.83	3459.88	+ 2,180.05
Waste	1,146.12	58.00	- 1,088.12
Third Party Services	1,127.02	1373.71	+ 246.69
Employee Commuting	362.94	216.9	- 146.04
Water	171.92	277	+ 105.08
Refrigerants	117.7	117.7	0.00
Natural Gas	14.5	23.2	+ 8.70
Total	19,102	17,556	- 1,546.00



What Changed



63,292 Tonnes
Of Waste and Recyclable materials collected



Electric Vehicles
We continued to buy EV's for our Light Fleet



291.1 HA
Of reserves maintained through the year



8%
Total Reduction (1,546 tCO₂e) compared to 22/23



Waste Reduction
Waste Emissions cut to just 58 tCO₂e via Cleanaway offsets



100%
Renewable Electricity after joining Greenpower



OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
Our spaces are unique, creative, interesting and engaging	Number of public art assets across the City	263	263	263
	Numbers and percentage of initiatives incorporating community-led design	1 (DAIP) Disability Access Inclusion Plan Stage 1	3 Playground Renewals 2026/27 New Playground Woodville Oval Design Jubilee Reserve Redevelopment Opportunity – Stage One	4
	Number of outdoor dining seats	Seats: 1,116	Seats: 1,172	Seats: 1,172
	Number of events and attendance figures for Woodville Town Hall	Events: 36 Attendees: 13,086	Events: 45 Attendees: 17,119	Events: 81 Attendees: 30,208
	Value of Event Grants and Event Sponsorship	Grants: 14 Spend: \$19,920 / \$175,000 Committed: \$46,580	Grants: 19 Spend: \$88,440 / \$175,000 Committed: \$106,940	Grants: 22 Spend: \$99,440 / \$175,000 Committed: \$117,940
	Community survey: The City of Charles Sturt is culturally rich and offers diverse experiences	3.82 / 5 Collected Annually - April 25		
Our city is recognised as a centre for, events and for bringing people together	Number of major events and festivals held (Pax 500)	32	38	70
	Community survey: There's always a lot to do in my community	3.78 / 5 Collected Annually - April 25		
Our businesses contribute to the vibe of the destination	Number and value of Shop Local Improvement Grants	Grants: 3 Spend: \$3,200 / \$70,000 Committed: \$6,665	Grants: 11 Spend: \$14,090 / \$70,000 Committed: \$30,870	Grants: 14 Spend: \$17,290 / \$70,000 Committed: \$37,535
	Uptake of outdoor dining by businesses	New Businesses: 3	New Businesses: 4	New Businesses: 7
	Increase in spending at local businesses by residents and visitors	Resident: \$386.5m (+\$5.4m) Visitor: \$408.9m (+\$2.2m)	Resident: \$443.8m (+\$57.3m) Visitor: \$471.3m (+\$62.4m)	Resident: \$830.3m Visitor: \$880.2m

VIBRANT PLACES

Our Doggy Day at the Beach event was held in October, it's an annual free community education event for dogs and their humans at Henley Square and is a great opportunity for our pet owners to have a 'paw-some' day out at the beach with their best friends.

It included tips and workshops on dog training and behaviour, market stalls for pet-related businesses, and prizes and give aways!

The event promotes changes to on-leash requirements on the foreshore with the arrival of daylight saving, as well as the importance of responsible dog ownership, dog safety and Charles Sturt's role in animal management.





CONNECTING AND BELONGING



OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
Our communities have a voice and feel respected and valued	Community-facing projects with consultation undertaken	Number of Projects: 8 Number of Contributions: 1726	Number of Projects: 18 Number of Contributions: 2608	Number of Projects: 26 Number of Contributions: 4,334
	Households with access to key services within defined distances	In development - baseline analysis underway.		
	Projects delivered that adopt universal design principles	✓	✓	✓
	Volunteer numbers and hours	Volunteers: 130 Hours of service: 4,070	Volunteers: 226 Hours of service: 3,971	Volunteers: 356 Hours of service: 8,041
	Community survey: Our community feel that they can have a say about what is happening in their community	3.53 / 5 Collected Annually - April 25		
Our community has access to spaces, services and support when needed	Number of visitors to our libraries and community centres	Visitors: 146,000	Visitors: 125,112	Visitors: 271,112
	Sporting and community facilities offering open access and inclusion discounts	33		
	Sporting and community club membership numbers	Annually Collected; 25,266 Data as at 30 June 2025		
	Residential properties within 1km of a community centre, sporting club, reserve or library	In development - baseline analysis underway.		
	Community survey: The City of Charles Sturt offers services and support when I need it	3.88 / 5 Collected Annually - April 25		
We create opportunities for communities to collaborate, engage and connect	Engagement with programs and events supporting active living, health, and wellbeing	Participants: 8,093	Participants: 5,442	Participants: 13,535
	Community survey: The City of Charles Sturt is an inclusive and safe place for all people	3.84 / 5 Collected Annually - April 25		
Our City is a place where everyone can be healthy and safe	Delivery of Disability Access and Inclusion Plan (DAIP) outcomes	Actions Complete: 46 Outstanding: 1 x ongoing	Actions Complete: 46 Outstanding: 1 x ongoing	Actions Complete: 46 Outstanding: 1 x ongoing
	Cultural diversity reflected in community activities	✓	✓	✓
	Community survey: Community feels safe in their home, neighbourhood, and public places	8.34 / 10 Collected Annually - April 25		
	Community survey: Importance and satisfaction with public lighting across our City	7.33 / 10 Collected Annually - April 25		

CONNECTING AND BELONGING

The AVOID Frailty study involved 90 City of Charles Sturt residents as citizen scientists who gave their time to help shape and test a program to prevent frailty and support healthy ageing locally and internationally.

The study used a web-based tool to support older people to take simple everyday actions, including staying physically active and socially connected.

Feedback from participant interviews showed a positive personal impact, with participants reporting improved confidence and quality of life.

“I am amazed by the local support for this project. Older adults are keen to be actively involved in improving their own health to age well”

Professor Renuka Visvanathan





OUR TRANSFORMING CITY

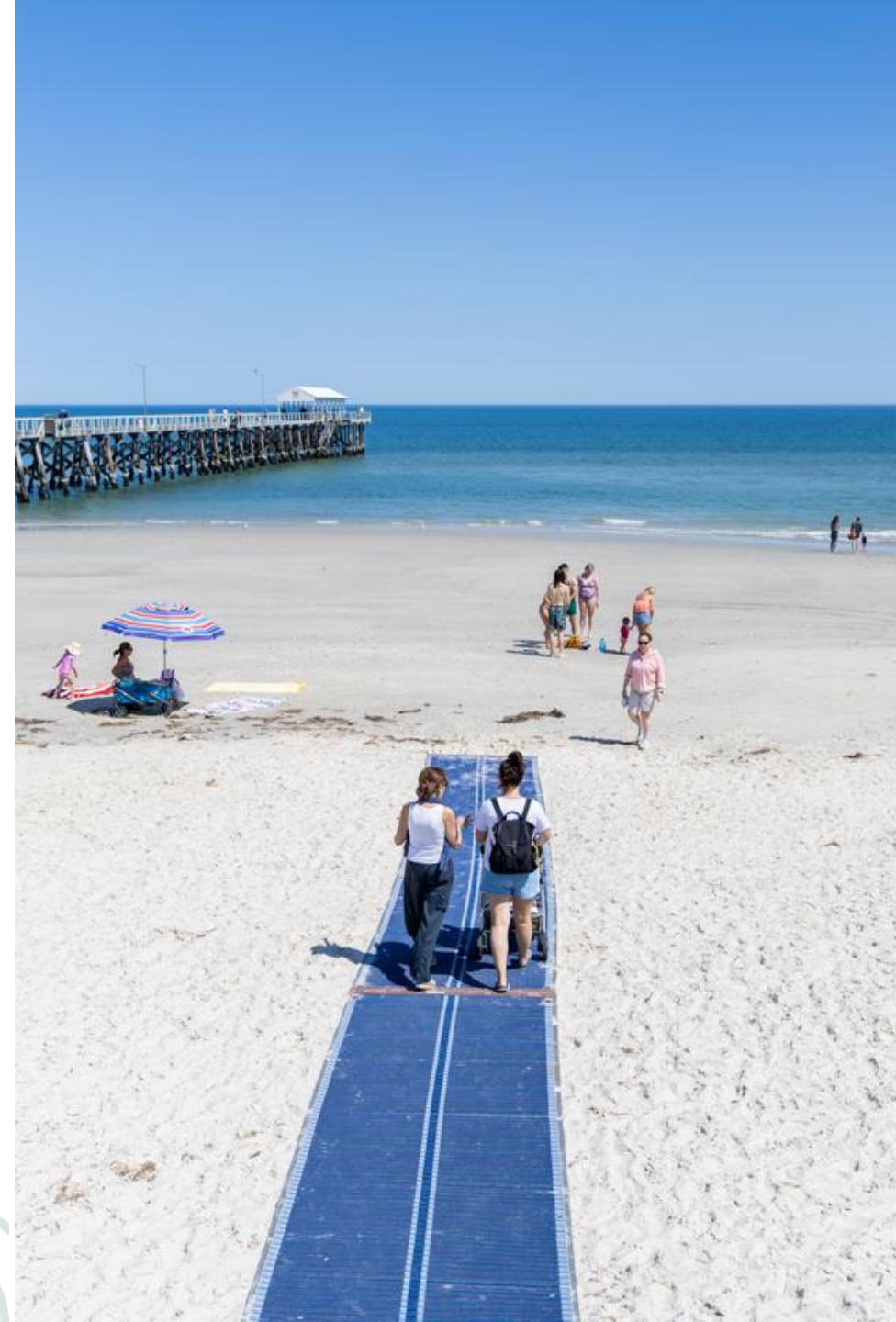
OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
We respect our heritage as we transform	Number and value of heritage grants issued	Number: 15 Value: \$13,754	Number: 3 Value: \$8,750	Number: 18 Value: \$22,504
	Dwelling density and growth in dwelling numbers	Growth in Dwelling Numbers: 346	Growth in Dwelling Numbers: 405	Growth in Dwelling Numbers: 751
	Housing diversity mix (freestanding, terrace, unit, multi-storey)	Separate house: 32,241 (65.5%) Semi-detached / townhouse: 11,614 (23.6%) Flat / apartment: 5,166 (10.5%) Other: 102 (0.2%) <i>2021 Census</i>		
	Affordable housing stock percentage	Affordable Housing (Approved This Quarter): 27.09%	Affordable Housing (Approved This Quarter): 10.15%	Affordable Housing (Approved YTD): 17.65%
	Maintenance and expansion of the Character and Historic Area Overlays within the City of Charles Sturt's Land Use Policy Codes	No Code Amendments	No Code Amendments	No Code Amendments
	Adaptive reuse of State and Local Heritage Properties	3 Adaptive reuses this Quarter	7 Adaptive reuses this Quarter	10 Adaptive reuses this Quarter
We support diverse housing and infrastructure for our evolving communities	Investment in climate mitigation initiatives	Adaptation: 40 assets Mitigation: 34 assets Resilience: 43 assets	Adaptation: 24 assets Mitigation: 14 assets Resilience: 25 assets	Adaptation: 64 assets Mitigation: 48 assets Resilience: 68 assets
	Vehicles per household/resident	2021 Census Vehicles Per Household: 1.7		
	Public transport patronage growth	Public Transport Patronage: 660,139 (+19,794)	Public Transport Patronage: 364,160 (-295,979)	Public Transport Patronage: 1,024,299
	Number and percentage of dwellings using non-car ways for journeys to work	30.7% or 18,287 Didn't use a car to get to work		
Our City is resilient to the impacts of climate change	Development and implementation of a climate risk tolerance and resilience investment framework	✓	✓	✓
Our City is prosperous, diverse, and supported by innovative businesses with a variety of employment opportunities	Percentage of employment rates	96.1% Employed as of June 2025		
	Percentage of residents employed locally within the City	13,211 or 10.84% of people as of 2023		
	Local business success (growth in number of businesses, new/closure rates)	New Entries: 195 New Exits: 0	New Entries: 156 New Exits: 0	New Entries: 351 New Exits: 0
	Community survey: The City of Charles Sturt is a place of opportunity for businesses	3.66 / 5 Collected Annually - April 25		

OUR TRANSFORMING CITY

This summer, Council boosted beach accessibility by expanding mats, ramps, accessible parking and hireable beach wheelchairs at Henley Beach and Semaphore Park, helping more people enjoy the coast.

A new Accessible Beaches Map supports trip planning, and a Changing Places facility opening at Semaphore Surf Lifesaving Club in March 2026 will further improve access for all.

This initiative forms part of our commitment to develop a renewed Disability Access and Inclusion Plan (DAIP) 2026-2030. The second stage of community consultation is scheduled to close in January 2026 before a draft DAIP is presented to Council for endorsement and action.





EXCELLENCE IN CUSTOMER EXPERIENCE AND SERVICE PROVISION

OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
We will foster an organisational culture focused on continuous improvement and delivering excellent customer experience and service provision.	Employee engagement score	3.95 / 5 Employee Engagement Score	3.92 / 5 Employee Engagement Score	3.92 / 5 Employee Engagement Score
	Lost Time Injury Frequency Rate	9.2	11.5	11.5
	Compliments and complaints received	Compliments: 296 Complaints: 304 Complaints Addressed: 276	Compliments: 192 Complaints: 417 Complaints Addressed: 313	Compliments: 488 Complaints: 721 Complaints Addressed: 589
	Grade of service	63%	55%	59%
	Net Promoter Score	43.2	32.3	38.8
	Number and percentage of customer service requests closed within target resolution timeframes	Service Requests: 7,588 Resolved Within Timeframe: 78%	Service Requests: 12,065 Resolved Within Timeframe: 74%	Service Requests: 19,653 Resolved Within Timeframe: 75.5%
	Community survey: I am satisfied with the services and programs provided	3.63 / 5 Collected Annually - April 25		
	Community survey: Council provides good value for my rate dollar	6.12 / 10 Collected Annually - April 25		
	Community survey: Does Council meet expectations in terms of delivering to the community	56.4% Collected Annually - April 25		

STORY TELLING AND CONNECTION

OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
We will connect with our community, telling stories, sharing knowledge, increasing awareness, creating opportunity, strengthening partnerships, and promoting achievements.	Monthly eNewsletters sent to the City of Charles Sturt database	CCS E-Newsletter Distributed: 36,786 Library E-Newsletter Distributed: 71,866	CCS E-Newsletter Distributed: 38,847 Library E-Newsletter Distributed: 70,618	CCS E-Newsletter Distributed: 75,633 Library E-Newsletter Distributed: 142,484
	Quarterly Kaleidoscope magazine delivered across our City	Magazines Delivered: 55,000	Magazines Delivered: 55,000	Magazines Delivered: 110,000
	Regular information on services, projects and two-way connection opportunities are shared on our digital platforms	Social Media Engagements: 28.72k	Social Media Engagements: 8.01k	Social Media Engagements: 36.73k





FIRST NATIONS

OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
We will acknowledge and embrace our Kurna and First Nations history and communities, working towards reconciliation.	Regular Reference Group meetings and outcomes	✓	✓	✓
	Engage with a variety of First Nations communities	✓	✓	✓
	Increased number and percentage of staff that have completed cultural awareness training	85% Completion rate	87% Completion rate	87% Completion rate
	Community survey: The City of Charles Sturt acknowledges and embraces our Kurna and First Nations history	4.03 / 5 Collected Annually - April 25		

✓ Ongoing or Completed





We are thrilled to welcome Benjamin Stewart to the Community Wellbeing team as our new First Nations Engagement Leader.

Ben is a proud Wirangu man with strong connections across South Australia, including Kurna Country. He brings over 20 years of senior leadership experience across Aboriginal community-controlled and government organisations, most recently as Disability Programs Manager at InComPro Aboriginal Association.

Ben is known for building genuine relationships and leading culturally grounded, community-led approaches that strengthen capacity and outcomes.

He looks forward to working alongside teams and partners across Council to deepen Aboriginal and Torres Strait Islander engagement.





RESPONSIBLE GOVERNANCE



OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
We will manage our City in a sustainable and affordable way with responsible governance.	Asset Renewal Funding Ratio	82% at June 25 Reported Annually		
	Actual performance to budget (operating surplus)	YTD Actual: \$(0.6)m YTD Budget: \$(0.79)m	YTD Actual: \$2.597m YTD Budget: \$(0.071)m	YTD Actual: \$2.597m YTD Budget: \$(0.071)m
	Operating surplus ratio	YTD Actual: (1.5)% YTD Budget: (1.9)%	YTD Actual: 3.05% YTD Budget: (0.09)%	YTD Actual: 3.05% YTD Budget: (0.09)%
	Interest cover ratio	1.11%	1.11%	1.11%
	Net financial liabilities ratio	29% at June 25 Reported Annually		
	Proportion of organisational initiatives delivered on time and within budget	5 projects complete this quarter	10 projects complete this quarter	15 Complete
	Number of risks outside of tolerance	Strategic Risk Register: 10 risks, 2 out of tolerance Organisation Risk Register: 48 Risks, 17 out of tolerance	Strategic Risk Register: 10 risks, 2 out of tolerance Organisation Risk Register: 48 Risks, 17 out of tolerance	Strategic Risk Register: 10 risks, 2 out of tolerance Organisation Risk Register: 48 Risks, 17 out of tolerance
	Number of Freedom of Information requests received and processed	12	8	20
	Community survey: I value the services Council provides	7.60 / 10 Collected Annually - April 25		
	Community survey: Council is reliable and accountable	6.27 / 10 Collected Annually - April 25		

PROGRAM MILESTONE PERFORMANCE

