



Community Centres – Code of Conduct

*Community Centres also includes The Brocas Youth Centre

1. Purpose

The Code of Conduct is a public declaration of the principles of good conduct and standards of behaviour that anyone using our Community Centres is expected to demonstrate while at any Centre.

2. Statement

Community Centres are places for the community to come together to share, enjoy and participate in events, programs, activities, meetings and social gatherings. Community Centres strive to be safe, secure and inclusive environments where all members of our diverse community feel a sense of belonging. The Code of Conduct outlines the principles of good conduct and standards of behaviour that help to achieve this.

3. Expected Standards of Behaviour

- Open: being honest and fair in dealing with each other
- Respectful
- Polite and courteous at all times
- Tolerance: respecting diversity of our community including their beliefs or practices
- Adhering to staff direction as required

4. Unacceptable Standards of Behaviour

- Discrimination
- Racism
- Bullying and/or Harassment
- Verbal and/or physical abuse
- The use of, or being under the influence of non-prescribed drugs and/or alcohol
- Ageism
- Putting the safety of yourself and others at risk

5. Privacy & Confidentiality

All users of the Community Centres are encouraged to openly discuss with Staff any problems or difficulties that may arise.

Any information collected and recorded by Staff remains private and confidential.

6. Breaches of the Code of Conduct/Disciplinary Action

Any breaches of the Code of Conduct may result in being asked to leave the Community Centre / Youth Centre and failure to comply with any directions may result in Police involvement.