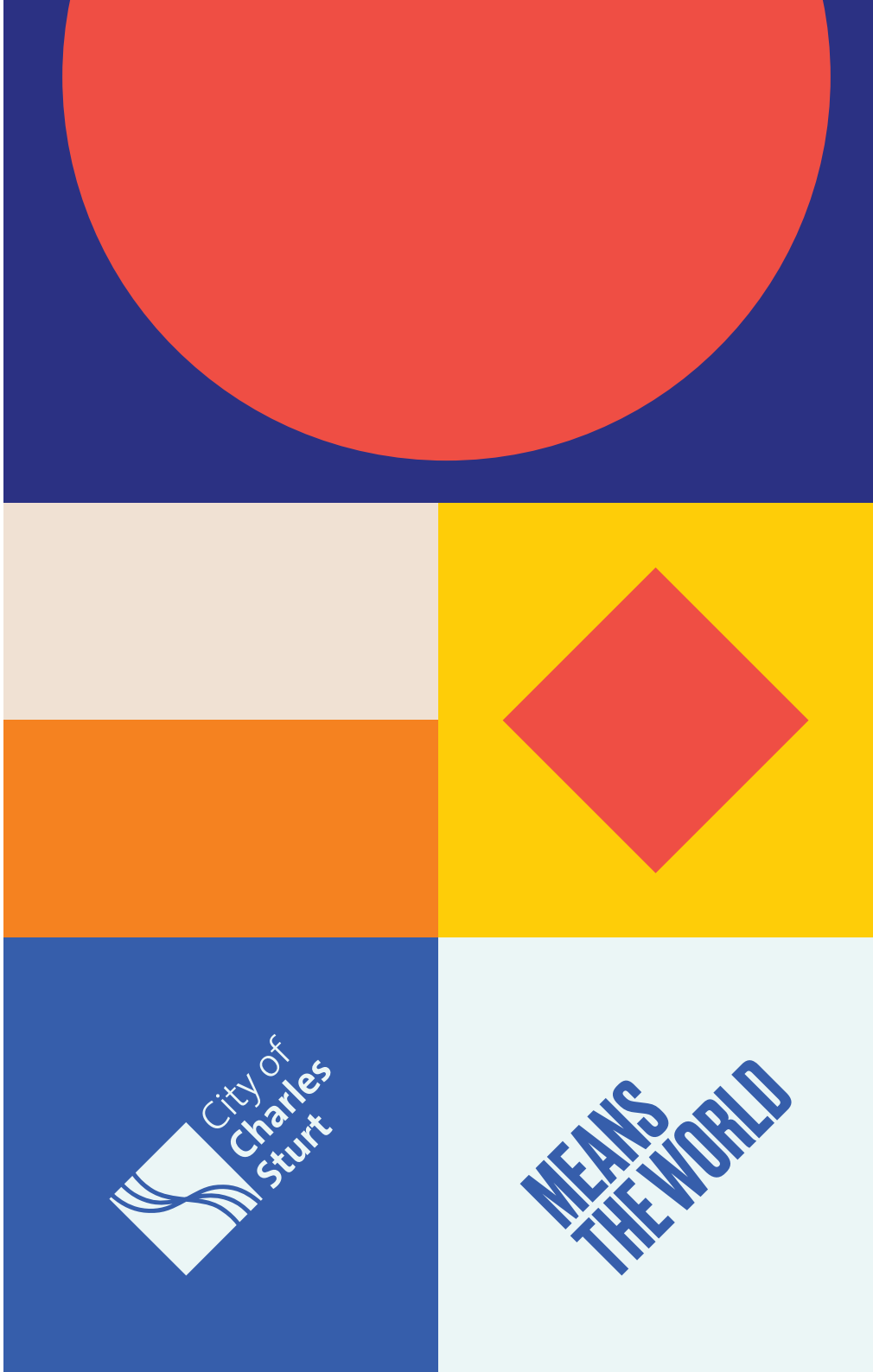
SUPPORTING KILKENNY THROUGH CHANGE

Kilkenny is entering an important period of growth and renewal.

New housing, infrastructure and community investment will bring more people, activity and opportunities to the area over the coming years, building on the suburb's strong sense of community, rich cultural diversity and local character. These changes present an opportunity to strengthen local businesses, community connections and the qualities that make Kilkenny a welcoming and vibrant place to live.

As projects are delivered, residents, businesses and visitors may experience temporary impacts associated with construction activity. This guide has been developed to provide practical information about what to expect, how impacts will be managed and where to go for updates or assistance.

Together, we can support a positive experience for the community while Kilkenny grows and evolves.



INFORMATION AND SUPPORT

Construction Noise

Construction activities are generally permitted between 7am and 7pm, Monday to Saturday. Exemptions may be granted in limited circumstances and any approved exemptions are published on our website.

What should I do if construction noise is affecting me?

If construction noise is occurring outside permitted hours or is causing ongoing disruption:

- Speak with the builder or site supervisor first, where possible. They may not be aware of the impact and simple solutions can often resolve concerns quickly. A contact number should be displayed on the site fencing.
- Refer to the Noise and Local Nuisance information on our website: **charlessturt.sa.gov.au/localnuisance.**
- Contact us if the issue continues or you are unable to resolve it directly. Include the location of the construction site, dates and times, and how the noise is impacting you.

Dust From Construction

Construction activities can sometimes create dust, particularly during demolition, earthworks and in dry or windy conditions.

Builders should take reasonable steps to minimise dust, including using water to suppress dust and barriers where appropriate.

What should I do if dust is affecting my property?

- Speak with the builder or site supervisor first, where possible.
- If excessive dust continues, report your concerns to us, including the location, dates and times.

Missed Bin Collection

Construction activity can sometimes affect access for waste collection vehicles.

If your bin has been missed:

- Leave your bin at the kerbside for collection the following day.
- If it still hasn't been collected, report the missed service through the Cleanaway Portal **cityofcharlessturt.cleanaway.com.au** or call Cleanaway on **1800 777 844.**

Temporary Road and Footpath Changes

Construction may occasionally require temporary changes to roads, footpaths, bike routes and pedestrian access.

Traffic management plans should ensure detours and alternative access routes are clearly signposted and safe for all users.

Please contact us if:

- A detour sign is missing.
- Pedestrian access is blocked without an alternative route.
- Traffic management appears unsafe.
- Access for people with disability, prams or mobility aids is impacted.

Want to know about upcoming road or footpath closures?

Visit the Your Say Charles Sturt website at **yoursay.com.au** and search for **'temporary road and footpath closures'** to view current public notices and proposed closures.

Parking During Construction

Construction works may result in temporary changes to on-street parking arrangements.

Please follow the signage, line marking and temporary parking controls in place.

If construction activity is impacting access to your property, please contact us.

Finding Out About Local Developments

Will I be notified about nearby construction?

Not all development applications require public notification. This depends on the type of development and relevant planning requirements.

You can search for development applications in your neighbourhood by visiting the PlanSA website and searching the Development Application Register.

Reporting Illegal Dumping

If you notice construction materials or rubbish being illegally dumped, please report it through our Customer Portal. Include the location, a description of the waste and any other relevant details. If safe to do so, please also provide photos.

City of Charles Sturt
Monday to Friday 8:30am – 5pm
8408 1111 • www.charlessturt.sa.gov.au

Report any concerns to us through the Customer Portal: