



MEANS
THE WORLD

QUARTERLY REPORT

1 Jul – 30 Sep 2025

FROM THE CEO

CEO'S MESSAGE

We continue to invest in projects and services that ensure the City of Charles Sturt is a place where we all belong.

Major upgrades were completed this quarter at Gleneagles Reserve, Hawker Street, and as part of the Linear Park Bank and Scour Protection project. These works improve our open spaces, amenity, and strengthen our City's stormwater resilience.

Consultation on our refreshed Disability Access and Inclusion Plan received strong engagement and Universal Design principles were incorporated into our latest playground renewals in Flinders Park, Brompton, and Findon to enhance accessibility.

We were thrilled to announce that Charles Sturt will be an official host council for the Santos Tour Down Under for the first time this summer. This is an exciting milestone that will showcase our vibrant City on an international stage.

Locally, I'm proud of the continued resilience and dedication of our teams in responding to the harmful algal bloom affecting our coast in alignment with State Government advice.

Our four Flagship Initiatives remain an ongoing focus with almost 2,000 trees planted this quarter and continued interest in our community renewable energy program to strengthen the climate resilience of our City.

I encourage you to read more in our new Quarterly Report format, designed to connect you even closer with your Council and community.



Paul Sutton
Chief Executive Officer



COMMUNITY VISION PORTAL



ORGANISATIONAL PLAN



We continued to engage strongly with our community, with more than 30,000 participants involved in programs delivered or supported by Council across more than 2,000 sessions. Our grants supported 20 businesses this quarter, with 11 business events attracting more than 400 attendees. Completion of the Hawker Street Upgrade project was a key milestone alongside the delivery of 38 placemaking initiatives.



Expanding tree canopy remains a key focus, with another 1,900 trees planted this quarter and continued protection of Significant and Regulated trees on private land. We also engaged 57 new customers in our community renewables program. The organisation continues to adapt to the impacts of the harmful algal bloom along SA's coastline through actions to inform, support and protect our community in collaboration with State Government.



Our City continues to be a vibrant destination that brings people together, hosting more than 30 events and festivals this quarter, each attracting over 500 attendees. Woodville Town Hall welcomed more than 13,000 visitors, while residents and tourists spent nearly \$7m at local businesses across our City.



130 volunteers contributed more than 4,000 hours supporting community programs and events. Volunteer Pauline shared that "volunteering is very rewarding... it's good to help people in your community, and I just love helping people." Our libraries welcomed ~146,000 visitors, and 33 sporting and community facilities provided accessible opportunities for people to stay active and connected.



The Gleneagles Reserve stormwater project was completed this quarter, providing flood protection for nearby homes and parks. We also strengthened community infrastructure through inclusive playground renewals and erosion repairs along the River Torrens Linear Park, creating safer, more accessible spaces. These works contributed to a local spend of \$795m for the quarter.

MICRO STORIES FROM THE QUARTER



Renewed 3.1 km of paths



Approx 14,350 of 16,026 dogs in our City were registered



Gleneagles Reserve stormwater system completed



3 Playground Renewals Completed



The Deep Winter Gathering brought community gardening groups together



The Tree Rebate Scheme recorded a 134% increase in trees planted



5,846 Coastal Dune Plantings



57 new customers joined our Community Renewables Program



Renown Park has transformed with new raingardens, art and biodiversity



Our new Carbon Calculator measures CO₂ emissions and project impacts



Vibrant brand refresh at Hindmarsh and Findon Libraries



New EOI for artists to transform the Drayton and Chief Street pocket parks



Queen Street revitalised with mural artwork and pedestrian links



40 businesses offering outdoor dining, with 1,116 seats across the City



Over 13,000 people attended events at Woodville Town Hall



Council endorsed our participation in the Welcoming Cities network



146,000 visitors to our Libraries



"It's rewarding to help people in my community... I just love it." – *Volunteer Pauline*



Supported subsidies for local artists and LGBTQIA+ events



Local primary students joined us in the Chambers to celebrate NAIDOC Week



The rates and payments feature launched in the Customer Portal



Universal design principles applied to playground renewals, guided by our inclusivity checklist



259 completion notifications lodged for Class 1A dwellings



Total local spend of \$795m



Erosion repairs on the northern River Torrens Linear Park to restore a safe, accessible trail

SERVICE DELIVERY & ENGAGEMENT

Compared to last quarter results ▲ ▼

Offline:



20,711

Phone calls received

▲ +1,213



3,338

In-person transactions

▲ +1,400



146,000

Library & Community Centre
visitors

▲ +8,642

Online:



116,539

Unique website users

▲ +975



28,720

Social media engagements

▲ +20,650



18,262

Email requests

▼ -1,692



1,538

Portal service requests

▲ +10

In the field:



72%

Scheduled verge
mowing completed

▼ -28%



3.4%

Missed
bins

▼ +3.27% from July



91.9%

Scheduled reserve
mows complete

▼ -0.9%



121%

Scheduled Street
sweeps complete
(764 Actual / 632)



153%

Scheduled street
prunes complete
(230 Actual / 150)



78% ▼ -1%

Overall customer
satisfaction

84% ▼ -3%

First Contact Resolution
(from 535 survey responses)

72% ▼ -2%

Field Service Response
(from 527 survey responses)



Image: CCS field team planting trees.

FLAGSHIP 1: TREE CANOPY STRATEGY

We've planted almost 2,000 trees already this financial year, with 146 streets completed across suburbs including Flinders Park, Kidman Park, Welland, West Hindmarsh and Hindmarsh.

The team have also focused the protection of newly planted trees from vandalism and promoting the care and protection of trees in the community more broadly as we strive towards our target of 25% tree canopy coverage by 2045.

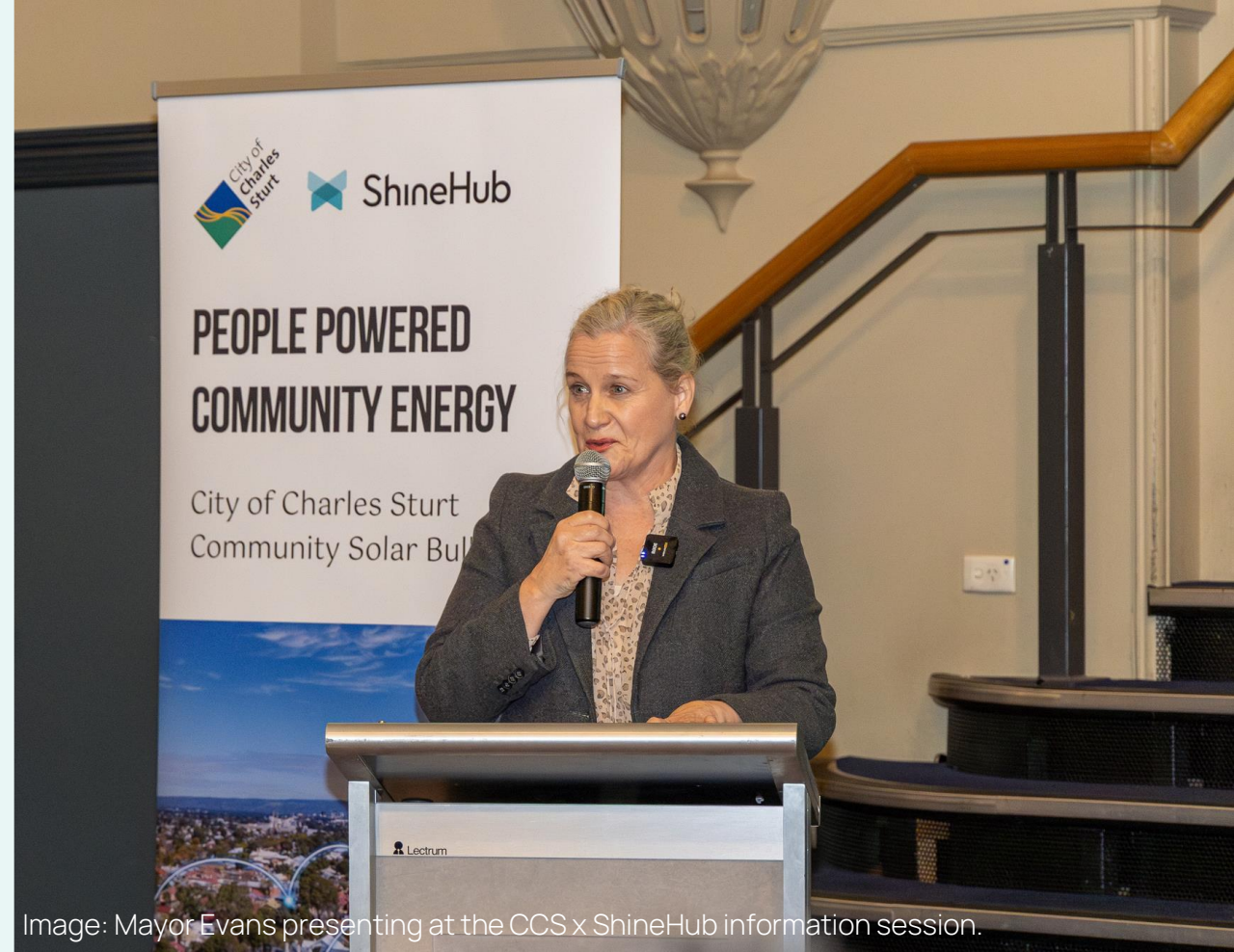


Image: Mayor Evans presenting at the CCS x ShineHub information session.

FLAGSHIP 2: COMMUNITY RENEWABLE ENERGY PROGRAM

Through our partnership with ShineHub, more than 315 households have joined the solar bulk-buy program, reducing costs and contributing to a cleaner, community-powered future.

This partnership supports Council's long-term vision to build a local renewable energy network that powers our City sustainably for years to come.



Image: Stroud Street, Cheltenham.

FLAGSHIP 3: CENTRAL PRECINCT — YOUR NEIGHBOURHOOD PLAN

In 2025/26, work is focused on Area A (Cheltenham, Pennington and St Clair) and Area B (Woodville North and Athol Park).

Over the past quarter, scoping work progressed in both areas to identify opportunities and local priorities, with early master planning now underway for Stroud Street, Cheltenham.



Image: Elizabeth Street, Croydon.

FLAGSHIP 4: LOCAL CENTRE REVITALISATION

Engagement and site assessments in Athol Park and Kilkenny this quarter helped identify key opportunities for future revitalisation.

Detailed design for the Tapleys Hill Road revitalisation is nearing completion, with construction scheduled to start in early 2026. Works also continue at Queen and Elizabeth Streets, Croydon, enhancing this local centre as part of adjoining asset renewal projects.



LOCAL NEIGHBOURHOODS

OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
Our families, friends and neighbours create memories together	Number and participants in community events and programs delivered or supported by council	N/A	Events: 2,072 Participants: 32,399	Events: 2,072 Participants: 32,399
	Community survey: Sense of belonging	3.57 / 5 Collected Annually - April 25		
Our local businesses know your name	Number of businesses supported through grants and advisory services	N/A	20 for the quarter	20 for the quarter
	Number of business events, attendees and satisfaction levels	N/A	Events: 11 Attendees: 407 Satisfaction Level: N/A	Events: 11 Attendees: 407 Satisfaction Level: N/A
Our neighbourhoods enable us to walk or ride to get what we need	KMs of new or upgraded walking and cycling paths	N/A	Renewed: 3.1km New / Upgraded: None	Renewed: 3.1km New / Upgraded: None
	Community survey: Satisfaction with local roads, footpaths and shared use paths	6.82 / 10 Collected Annually - April 25		
Our places appreciate and reflect their local history and culture	Number of placemaking initiatives delivered	N/A	Delivered: 38 Contributed To: 3	Delivered: 38 Contributed To: 3
	Community survey: Council offers diverse experiences and is culturally rich	3.82 / 5 Collected Annually - April 25		
We create local connection within and between neighbourhoods	Delivery of key infrastructure and streetscape upgrades	N/A	Gleneagles Stormwater & Hawker Streetscape	Gleneagles Stormwater & Hawker Streetscape
	Community survey: Satisfaction with council services and programs	3.63 / 5 Collected Annually - April 25		

That the Quarterly Performance Report be updated to include an explanation as to why there is no prior quarter comparative data available.

LOCAL NEIGHBOURHOODS

The Hawker Street Upgrade Project in Ridleyton has transformed a key local corridor into a safer, greener, and more accessible space for the community.

Stretching from Blight Street to Chief Street, the works delivered a full roadway reconstruction, new footpaths with accessible kerb ramps, and upgraded intersections.

“The increased trees and pedestrian crossing on Hawker Street... make a real positive long-term difference”

- Charles Sturt Local Resident





OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
Our city is cool, green and filled with life	Percentage of households within 300 metres of usable open space across the City	17.5% Data Captured July 2024		
	Number of trees planted	N/A	1900	1900
	Percentage of tree canopy coverage across the city	9.35% Tree Canopy as at 2022		
	Carbon emissions from Council operations	19,102 tCO ₂ e Emitted in 2022/23 – latest available data.		
	Participation in environmental and climate-related programs	N/A	Participants: 1484	Participants: 1484
	Financial value of conservation grants to maintain and protect Significant and Regulated trees on private land	N/A	\$1,369	\$1,369
Our beaches, open spaces and waterways invite reflection and wellbeing	Community survey: Satisfaction with parks, reserves, beaches	7.68 / 10 Collected Annually - April 25		
We work together with our Community to protect our environment	Engagement in community renewables	N/A	New Customers: 57	New Customers: 57
	Community survey: Collaboration on environment	3.53 / 5 Collected Annually - April 25		

That the Quarterly Performance Report be updated to include an explanation as to why there is no prior quarter comparative data available.

VALUING NATURE

In collaboration with the State Government, we are working hard to ensure the short-term impacts of the harmful algal bloom affecting SA's coastlines are effectively managed, that business and communities are supported, and that communities emerge more resilient and better prepared for future events.

We acted swiftly to support the community, working closely with the Department of the Premier and Cabinet (DPC) and other partners with key actions including:

- Daily beach checks and clean-ups
- Install and maintaining beach safety signage
- Social media to address concerns and share government advice
- Partnering with DPC to amplify State messaging
- Provide business support via Economic Development team
- Track and report enquiries; concern spiked Jul-Sep



EMISSIONS PROFILE

2017

2024 Onwards

Net Zero Program

Since declaring a Climate Emergency in 2017, Council has delivered a substantial program of emissions reduction and climate action. Through the Net Zero Program (2017–2023), 45 actions were completed across buildings, transport, waste, renewable energy and offsets – embedding emission reduction and climate thinking into daily operations.

Some Key Highlights Include



80%
Emissions cut from
LED Upgrades



16 sites
Solar Panels
installed across
council buildings



Landfill Diversion
78% Landfill
Diversion rate
Achieved



Fleet Transformation
Hybrid and EV fleet
transition
underway



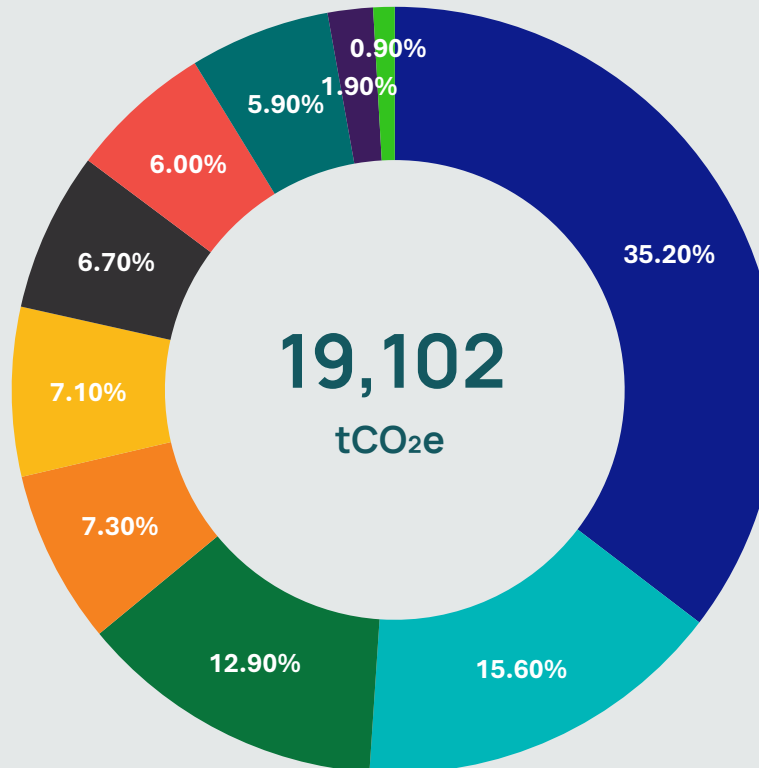
Renewable Electricity
100% renewable
electricity for
operations



Carbon Offsets
Major Offsets integrated
into program

Going Forward – Tracking The Full Impact

Building on this success, Council is now implementing the Climate Change Response Plan, expanding emissions tracking to include Scopes 1, 2 and 3. This shift to a comprehensive, data driven approach captures the full impact of operations and supply chains, forming the foundation for how Council will plan, measure and act on climate goals moving forward.



Category	Emissions (tCO ₂ e)
Construction – Road Works	6,723.9
Construction – Building and Facilities	2,979.91
Purchased Goods	2,464.16
Electricity	1,394.45
Transportation	1,356.24
Contractors	1,279.83
Waste	1,146.12
Third Party Services	1,127.02
Employee Commuting	362.94
Water	171.92

Remaining 0.5% is made up of various minor contributors.
Based on 2022/2023 – the most up to date data currently available.



OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
Our spaces are unique, creative, interesting and engaging	Number of public art assets across the City	N/A	263	263
	Numbers and percentage of initiatives incorporating community-led design	N/A	1 DAIP Stage 1 (Disability Access & Inclusion Plan)	1 DAIP Stage 1 (Disability Access & Inclusion Plan)
	Number of outdoor dining seats	N/A	Seats: 1116	Seats: 1116
	Number of events and attendance figures for Woodville Town Hall	N/A	Events: 36 Attendees: 13,086	Events: 36 Attendees: 13,086
	Value of Event Grants and Event Sponsorship	N/A	Grants: 14 Spend: \$19.9k / \$120k Committed: \$46.6k	Grants: 14 Spend: \$19.9k / \$120k Committed: \$46.6k
	Community survey: The City of Charles Sturt is culturally rich and offers diverse experiences	3.82 / 5 Collected Annually - April 25		
Our city is recognised as a centre for, events and for bringing people together	Number of major events and festivals held (Pax 500)	N/A	32	32
	Community survey: There's always a lot to do in my community	3.78 / 5 Collected Annually - April 25		
Our businesses contribute to the vibe of the destination	Number and value of Shop Local Improvement Grants	N/A	Grants: 3 Spend: \$3.2k / \$70k Committed: \$6.7k	Grants: 3 Spend: \$3.2k / \$70k Committed: \$6.7k
	Uptake of outdoor dining by businesses	N/A	New Businesses: 3	New Businesses: 3
	Increase in spending at local businesses by residents and visitors	N/A	Resident: \$386.5m (+\$5.4m) Visitor: \$408.9m (+\$2.2m)	Resident: \$386.5m (+\$5.4m) Visitor: \$408.9m (+\$2.2m)

That the Quarterly Performance Report be updated to include an explanation as to why there is no prior quarter comparative data available.



We are excited to be an official host council of the Santos Tour Down Under for the first time.

An announcement was unveiled in July with the Ziptrak® Men's Stage 3 to begin at Henley Square on Friday 23 January 2026.

The Santos Tour Down Under is the biggest cycling race in the southern hemisphere and provides a great opportunity to share and showcase our vibrant City to national and international audiences.

A wide range of family-friendly activities, outdoor dining, and community activations will feature to mark the event for residents and visitors alike.

We are also proactively working with local businesses and supplier to engage and support them as part of this world-class event.





CONNECTING AND BELONGING



OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
Our communities have a voice and feel respected and valued	Community-facing projects with consultation undertaken	N/A	Number of Projects: 8	Number of Projects: 8
	Households with access to key services within defined distances	In development - baseline analysis underway.		
	Projects delivered that adopt universal design principles	N/A	✓	✓
	Volunteer numbers and hours	N/A	Volunteers: 130 Hours of service: 4,070	Volunteers: 130 Hours of service: 4,070
	Community survey: Our community feel that they can have a say about what is happening in their community	3.53 / 5 Collected Annually - April 25		
Our community has access to spaces, services and support when needed	Number of visitors to our libraries and community centres	N/A	Visitors: 146,000	Visitors: 146,000
	Sporting and community facilities offering open access and inclusion discounts	N/A	33	33
	Sporting and community club membership numbers	Annually Collected; 25,266 Data as at 30 June 2025		
	Residential properties within 1km of a community centre, sporting club, reserve or library	In development - baseline analysis underway.		
	Community survey: The City of Charles Sturt offers services and support when I need it	3.88 / 5 Collected Annually - April 25		
We create opportunities for communities to collaborate, engage and connect	Engagement with programs and events supporting active living, health, and wellbeing	N/A	Participants: 8,093	Participants: 8,093
	Community survey: The City of Charles Sturt is an inclusive and safe place for all people	3.84 / 5 Collected Annually - April 25		
Our City is a place where everyone can be healthy and safe	Delivery of Disability Access and Inclusion Plan (DAIP) outcomes	N/A	Actions Complete: 46 Outstanding: 1 x ongoing	Actions Complete: 46 Outstanding: 1 x ongoing
	Cultural diversity reflected in community activities	N/A	✓	✓
	Community survey: Community feels safe in their home, neighbourhood, and public places	8.34 / 10 Collected Annually - April 25		
	Community survey: Importance and satisfaction with public lighting across our City	7.33 / 10 Collected Annually - April 25		

That the Quarterly Performance Report be updated to include an explanation as to why there is no prior quarter comparative data available.

✓ Ongoing or Completed

CONNECTING AND BELONGING

This quarter, we conducted consultation towards a new Disability Access and Inclusion Plan (DAIP).

Consultation saw strong participation including 338 community members contributing via surveys and in 23 face-to-face sessions across all community centres and libraries.

The key themes which emerged were communication barriers, physical access issues (footpaths, parking, toilets), limited involvement in Council decisions and social isolation.

Participants recommended sensory-friendly spaces, improved facility accessibility, inclusive programs, and co-design approaches considering intersecting challenges for LGBTIQ+, First Nations, and culturally diverse people with disabilities.

Following consultation with 45 staff members, we're now developing a Draft DAIP.





OUR TRANSFORMING CITY

OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
We respect our heritage as we transform	Number and value of heritage grants issued	N/A	Number: 15 Value: \$13,754	Number: 15 Value: \$13,754
	Dwelling density and growth in dwelling numbers	N/A	Growth in Dwelling Numbers: 346	Growth in Dwelling Numbers: 346
	Housing diversity mix (freestanding, terrace, unit, multi-storey)	Separate house: 32,241 (65.5%) Semi-detached / townhouse: 11,614 (23.6%) Flat / apartment: 5,166 (10.5%) Other: 102 (0.2%) <i>2021 Census</i>		
	Affordable housing stock percentage	N/A	Affordable Housing (Approved This Quarter): 27.09%	Affordable Housing (Approved This Quarter): 27.09%
	Maintenance and expansion of the Character and Historic Area Overlays within the City of Charles Sturt's Land Use Policy Codes	N/A	No Code Amendments	No Code Amendments
	Adaptive reuse of State and Local Heritage Properties	N/A	3 Adaptive reuses this Quarter	3 Adaptive reuses this Quarter
We support diverse housing and infrastructure for our evolving communities	Investment in climate mitigation initiatives	N/A	Adaptation: 40 assets Mitigation: 34 assets Resilience: 43 assets	Adaptation: 40 assets Mitigation: 34 assets Resilience: 43 assets
	Vehicles per household/resident	2021 Census Vehicles Per Household: 1.7		
	Public transport patronage growth	N/A	Public Transport Patronage: 660,139 (+19,794)	Public Transport Patronage: 660,139 (+19,794)
	Number and percentage of dwellings using non-car ways for journeys to work	30.7% or 18,287 Didn't use a car to get to work		
Our City is resilient to the impacts of climate change	Development and implementation of a climate risk tolerance and resilience investment framework	N/A	✓	✓
Our City is prosperous, diverse, and supported by innovative businesses with a variety of employment opportunities	Percentage of employment rates	96.1% Employed as of June 2025		
	Percentage of residents employed locally within the City	13,211 or 10.84% of people as of 2023		
	Local business success (growth in number of businesses, new/closure rates)	N/A	New Entries: 195 New Exits: 0	New Entries: 195 New Exits: 0
	Community survey: The City of Charles Sturt is a place of opportunity for businesses	3.66 / 5 Collected Annually - April 25		

That the Quarterly Performance Report be updated to include an explanation as to why there is no prior quarter comparative data available.

✓ Ongoing or Completed

OUR TRANSFORMING CITY

The Gleneagles Reserve Stormwater Upgrade has delivered greater flood protection for homes and parks across our City.

The project included the construction of a new stormwater basin and pump station capable of capturing up to 8 million litres of water during major rain events.

This important investment strengthens our City's resilience to flooding, protects local roads and properties, and enhances the surrounding open space for community use.



EXCELLENCE IN CUSTOMER EXPERIENCE AND SERVICE PROVISION

OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
We will foster an organisational culture focused on continuous improvement and delivering excellent customer experience and service provision.	Employee engagement score	N/A	3.95 / 5 Employee Engagement Score	3.95 / 5 Employee Engagement Score
	Lost Time Injury Frequency Rate	N/A	9.2	9.2
	Compliments and complaints received	N/A	Compliments: 296 Complaints: 304 Complaints Addressed: 276	Compliments: 296 Complaints: 304 Complaints Addressed: 276
	Grade of service	N/A	63%	63%
	Net Promoter Score	N/A	43.2	43.2
	Number and percentage of customer service requests closed within target resolution timeframes	N/A	Service Requests: 7,588 Resolved Within Timeframe: 78%	Service Requests: 7,588 Resolved Within Timeframe: 78%
	Community survey: I am satisfied with the services and programs provided	3.63 / 5 Collected Annually - April 25		
	Community survey: Council provides good value for my rate dollar	6.12 / 10 Collected Annually - April 25		
	Community survey: Does Council meet expectations in terms of delivering to the community	56.4% Collected Annually - April 25		

That the Quarterly Performance Report be updated to include an explanation as to why there is no prior quarter comparative data available.

STORY TELLING AND CONNECTION

OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
We will connect with our community, telling stories, sharing knowledge, increasing awareness, creating opportunity, strengthening partnerships, and promoting achievements.	Monthly eNewsletters sent to the City of Charles Sturt database	N/A	CCS E-Newsletter Distributed: 36,786 Library E-Newsletter Distributed: 71,866	CCS E-Newsletter Distributed: 36,786 Library E-Newsletter Distributed: 71,866
	Quarterly Kaleidoscope magazine delivered across our City	N/A	Magazines Delivered: 55,000	Magazines Delivered: 55,000
	Regular information on services, projects and two-way connection opportunities are shared on our digital platforms	N/A	Social Media Engagements: 28.72k	Social Media Engagements: 28.72k

That the Quarterly Performance Report be updated to include an explanation as to why there is no prior quarter comparative data available.



OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
We will acknowledge and embrace our Kurna and First Nations history and communities, working towards reconciliation.	Regular Reference Group meetings and outcomes	N/A	✓	✓
	Engage with a variety of First Nations communities	N/A	✓	✓
	Increased number and percentage of staff that have completed cultural awareness training	N/A	85% Completion rate	85% Completion rate
	Community survey: The City of Charles Sturt acknowledges and embraces our Kurna and First Nations history	4.03 / 5 Collected Annually - April 25		

That the Quarterly Performance Report be updated to include an explanation as to why there is no prior quarter comparative data available.

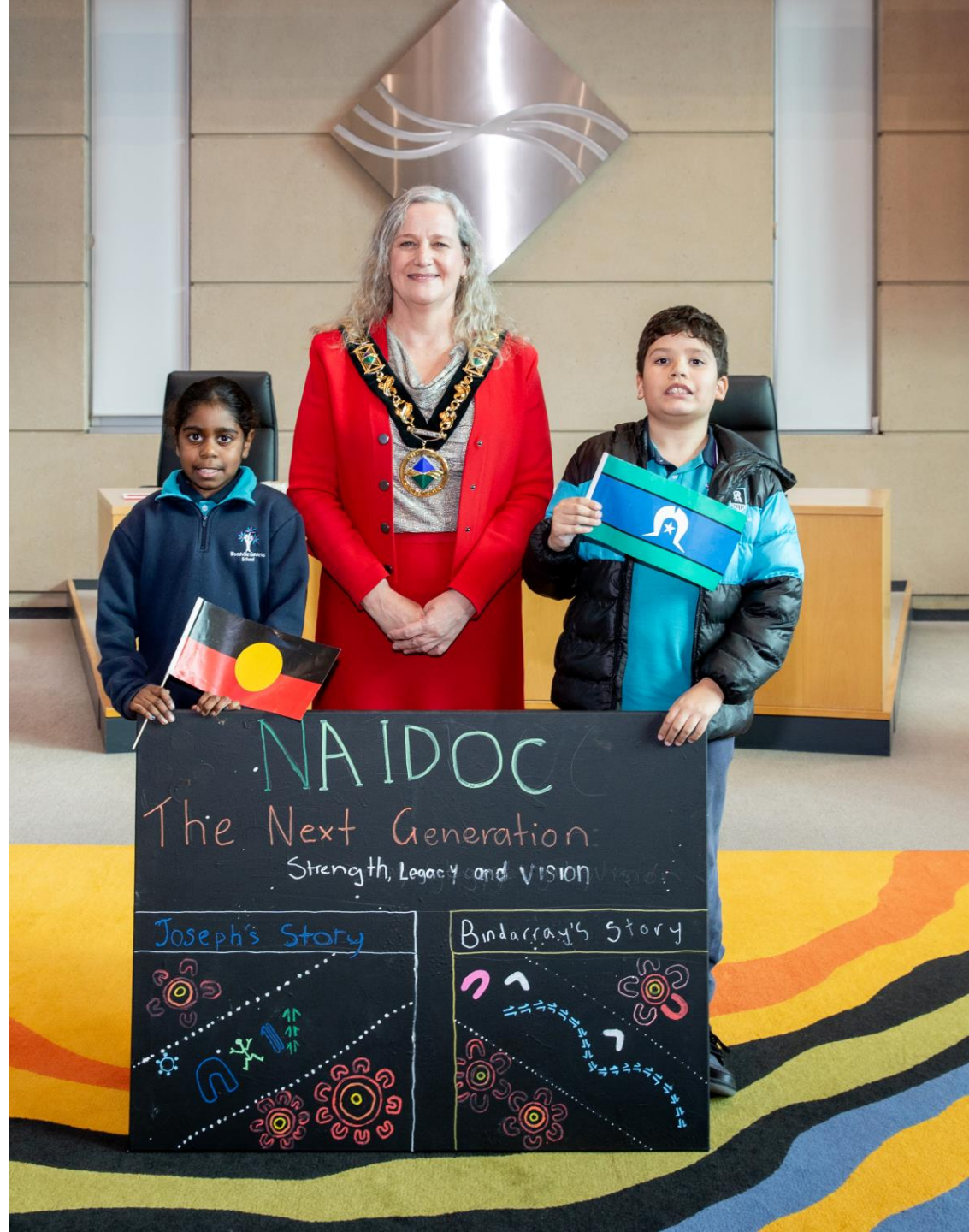
✓ Ongoing or Completed





Significant progress was made in the City of Charles Sturt's commitment to the Western Suburbs of Adelaide Place-Based Partnership Agreement under the National Agreement on Closing the Gap.

Mayor Angela Evans met with SAACCON CEO Christine Brown and other partners to discuss Council's role as a conduit, connector, and enabler and to confirm Council's commitment to genuine partnership in taking meaningful steps toward Closing the Gap through community-led solutions.





RESPONSIBLE GOVERNANCE



OUR OUTCOMES	KEY MEASURE	PREVIOUS QUARTER	THIS QUARTER	YEAR TO DATE
We will manage our City in a sustainable and affordable way with responsible governance.	Asset Renewal Funding Ratio	82% at June 25 Reported Annually		
	Actual performance to budget (operating surplus)	N/A	YTD Actual: \$(606)K YTD Budget: \$(786)K	YTD Actual: \$(606)K YTD Budget: \$(786)K
	Operating surplus ratio	N/A	YTD Actual: (1.5)% YTD Budget: (1.9)%	YTD Actual: (1.5)% YTD Budget: (1.9)%
	Interest cover ratio	N/A	1.11%	1.11%
	Net financial liabilities ratio	29% at June 25 Reported Annually		
	Proportion of organisational initiatives delivered on time and within budget	N/A	5 projects complete this quarter	5 projects complete this quarter
	Number of risks outside of tolerance	N/A	Total Risks: 174 Risks Out of Tolerance: 72	Total Risks: 174 Risks Out of Tolerance: 72
	Number of Freedom of Information requests received and processed	N/A	12	12
	Community survey: I value the services Council provides	7.60 / 10 Collected Annually - April 25		
	Community survey: Council is reliable and accountable	6.27 / 10 Collected Annually - April 25		

That the Quarterly Performance Report be updated to include an explanation as to why there is no prior quarter comparative data available.

PROGRAM MILESTONE PERFORMANCE

