NOTICE OF MEETING

COUNCIL AGENDA & REPORTS

for the meeting

commencing at 07:00 PM on Monday, 12 August 2024

Council Chambers
72 Woodville Rd, Woodville SA 5011



PAUL SUTTON
CHIEF EXECUTIVE OFFICER

Dated 08 August 2024

Please advise Kerrie Jackson if you are unable to attend this meeting or will be late. Phone 8408 1115.

TABLE OF CONTENTS

1. COUNCIL OPENING **5**

1.1 OPENING PRAYER **5**

1.2 APOLOGIES AND LEAVE OF ABSENCE **5**

2. CONFIRMATION OF MINUTES **5**

2.1 COUNCIL 5

Brief
Confirmation of the minutes of the previous Ordinary Council meeting held on Monday, 22 July 2024; and the Special Council meeting held on Monday, 5 August 2024.

2.2 REPORTS OF COMMITTEES - PART I **6**

2.2.1 AUDIT AND RISK COMMITTEE 6

Brief
The Audit and Risk Committee was held on Monday, 29 July 2024.

2.2.2 CORPORATE SERVICES COMMITTEE 7

Brief
The Corporate Services Committee was held on Monday, 5 August 2024.

3. REPORTS **8**

3.07 MAYORAL REPORT - JULY 2024 8

Brief
In line with the Code of Practice for Meeting Procedures, Mayor Evans has provided a report for the month of July 2024, detailing her activities, functions and media interactions in her official capacity.

APPENDIX 1 9

3.08 CONFERENCE ATTENDANCE REPORT - 2024 ALGA NATIONAL GENERAL ASSEMBLY - MAYOR EVANS AND CR CAMPBELL 13

Brief
Mayor Evans and Councillor Campbell attended the 2024 ALGA National General Assembly from 2-4 July 2024 and Australian Council of Local Government (ACLG) on 5 July 2024 and have provided their conference attendance reports (refer Appendices 1-3).

APPENDIX 1 15

APPENDIX 2 88

APPENDIX 3 98

4. DEPUTATIONS **117**

5. PETITIONS **117**

6. BUSINESS **117**

6.68 PRESENTATION - DEPARTMENT FOR INFRASTRUCTURE AND TRANSPORT NETWORK UPGRADES - GRANGE ROAD AND MANTON STREET 117

Brief
This report presents planned upgrade initiatives along the Manton Street and Grange Road Corridors being undertaken by the Department for Infrastructure and Transport (DIT) in preparation for the future River Torrens to Darlington (T2D) Upgrade project which is the final stage of the greater North-South Corridor project.

6.69 COMMUNITY EMISSIONS REDUCTION GROUP - ACTION PLAN 121

Brief

The City of Charles Sturt Net Zero Plan focused on reducing Council's corporate greenhouse gas emissions. The plan also identified a second phase for emission reduction, to work with the community and assist them in reducing residential and business emissions (outside of Council's control). Council staff have worked alongside community members to establish the Community Emissions Reduction Group (CERG). The Group has developed an action plan titled 'Mission Possible - Action to Net Zero & Beyond'. This plan is by the community for the community and is presented to Council for acknowledgement. The plan is contained in Appendix 1. Group members will seek to make a deputation to Council to present the actions within the plan.

APPENDIX 1 125

APPENDIX 2 173

6.70 UPDATE TO 2024/25 FEES AND CHARGES REGISTER 180

Brief

To provide Council with a required amendment to the 2024/25 Fees and Charges Register for the Waste Management Centre to correct three minimum weights listed for Larger Vehicles or Unsorted Loads; and to correlate with our Commonwealth Home Support Programme (CHSP) home modification services. The initial capped limit listed in the current register of $2,000 does not align with CHSP manual and funding guidelines which reflects clients are eligible for up to $10,000 of services.

6.71 SECTION 48 PRUDENTIAL REPORT - GRANGE RECREATION RESERVE REDEVELOPMENT 184

Brief

This report has been prepared under the requirements of Section 48 of the Local Government Act 1999. This section of the Act requires that Council obtain and consider a report that addresses the prudential issues set out in subsection 48(2) before the Council engages in any project where the expected capital cost of the project over the ensuing five years is likely to exceed $4.00 million (indexed). The Grange Recreation Reserve Clubroom Redevelopment has an estimated construction cost of $6.141million and a total project cost estimate of $6.98 million, therefore it is necessary for the section 48 requirements to be addressed for this project.

APPENDIX 1 189

6.72 NOMINATION TO OUTSIDE BODY - SA FLOOD WARNING CONSULTATIVE COMMITTEE 226

Brief

The LGA has requested nominations for a local government representative on the SA Flood Warning Consultative Committee for a two-year term until October 2026. Nominations must be forwarded with an up to date curriculum vitae (CV) and a response to the selection criteria to the LGA by 6 September 2024.

APPENDIX 1 230

APPENDIX 2 232

6.73 END OF QUARTER REPORT - APRIL - JUNE 2024 235

Brief

To report on the activities of the City of Charles Sturt for the quarter April, May and June 2024, that contribute towards the priorities and strategies set out in the Organisational Plan 2020-2025.

APPENDIX 1 238

6.74 DISCRETIONARY WARD ALLOWANCE - CONSIDERATION OF APPLICATIONS 323

Brief

Discretionary Ward Allowance funding is available to eligible, not for profit individuals, groups and organisations which are seeking funding support for programs, projects and activities that benefit the local community. This report is for Council to consider new applications that have been received and assessed.

APPENDIX 1 326

APPENDIX 2 328

APPENDIX 3 332

7. MOTIONS ON NOTICE 339

7.05 MOTION ON NOTICE - ILLEGAL PARKING AND TRAFFIC CONCERNS - ST CLAIR OVALS 339

Brief

A Motion on Notice has been received from Councillor Senthil Chidambaranathan regarding illegal parking and traffic concerns at the St Clair Ovals.

APPENDIX 1 342

APPENDIX 2 347

8. QUESTIONS ON NOTICE 349

9. MOTIONS WITHOUT NOTICE 349

10. QUESTIONS WITHOUT NOTICE 349

11. BUSINESS - PART 11 - CONFIDENTIAL ITEMS 349

12. REPORTS OF COMMITTEES - PART 11 - CONFIDENTIAL ITEMS 349

13. MEETING CLOSURE 349

1. COUNCIL OPENING

1.1 OPENING PRAYER

Almighty Father from Whom all goodness flows, grant unto us qualities of wisdom justice and tolerance, that we the civic leaders of this community may govern in harmony and concord.

This we ask in Thy name.

We also remember and give thanks for those, our sons and daughters, who gave their lives for Australia.

Lest we forget.

Niina Marni is Kaurna for ' Welcome'. The City of Charles Sturt acknowledges and pays respect to the traditional custodians of the land, the Kaurna people of the Adelaide plains. We pay our respect to Elders past, present and emerging. We respect their spiritual beliefs and connections to land which are of continuing importance to the Kaurna people of today. We acknowledge the contributions and important role that Aboriginal people continue to play within our local community in Charles Sturt. We also respect the culture of Aboriginal people visiting from other areas of South Australia and Australia.

1.2 APOLOGIES AND LEAVE OF ABSENCE

2. CONFIRMATION OF MINUTES

2.1 COUNCIL

Brief

Confirmation of the minutes of the previous Ordinary Council meeting held on Monday, 22 July 2024; and the Special Council meeting held on Monday, 5 August 2024.

Recommendation

That the minutes of the following meetings be taken as read and confirmed:

- **Ordinary Council - Monday, 22 July 2024; and**
- **Special Council - Monday, 5 August 2024.**

2.2 REPORTS OF COMMITTEES - PART I

2.2.1 AUDIT AND RISK COMMITTEE

Brief

The Audit and Risk Committee was held on Monday, 29 July 2024.

Recommendation

That having considered the recommendations of the Committee which has read and considered the reports in the agenda related to items:

4.18 INTERNAL AUDIT REPORT - DATA GOVERNANCE
4.19 INTERNAL AUDIT PLAN STATUS UPDATE
4.20 PROJECT / INITIATIVE MANAGEMENT AND DELIVERY FRAMEWORK
4.21 STATUS UPDATE FOR ALL OUTSTANDING INTERNAL AUDIT ACTIONS
4.22 FINANCIAL YEAR 2024/2025 INSURANCE PROGRAM UPDATE
4.23 ORGANISATIONAL RISK REGISTER
4.24 SECTION 48 PRUDENTIAL REPORT - GRANGE RECREATION RESERVE REDEVELOPMENT
4.25 AUDIT AND RISK COMMITTEE WORKPLAN

Council adopts the recommendations of the Committee as printed in the Minutes of this Committee.

2.2.2 CORPORATE SERVICES COMMITTEE

Brief

The Corporate Services Committee was held on Monday, 5 August 2024.

Recommendation

That having considered the recommendations of the Committee which has read and considered the reports in the agenda related to items:

4.26 POLICY REVIEW - PROCUREMENT POLICY
4.27 POLICY REVIEW - COMMUNITY NATURE STRIP (VERGE) DEVELOPMENT POLICY
4.28 POLICY REVIEW - RESERVE NAMING POLICY
4.29 POLICIES FOR REVIEW - MINOR CHANGES ONLY

Council adopts the recommendations of the Committee as printed in the Minutes of this Committee.

3. REPORTS

3.07 MAYORAL REPORT - JULY 2024

TO Council

FROM: Executive Assistant to the Mayor - Teegan Coutouvidis

DATE: 12 August 2024

Brief

In line with the Code of Practice for Meeting Procedures, Mayor Evans has provided a report for the month of July 2024, detailing her activities, functions and media interactions in her official capacity.

Recommendation

That the report be received and noted.

Attachment

#	Attachment
1	Appendix 1 - Mayoral Report - July 2024

APPENDIX 1

Mayoral Report - July 2024			
Date	**Time**	**Subject**	**Location**
01.07.2024	12:30PM	Catch Up - Manager Governance and Operational Support	Mayor's Office, Civic Centre, 72 Woodville Road, Woodville
	1:00PM	Catch Up - Mayor and CEO	Mayor's Office, Civic Centre, 72 Woodville Road, Woodville
	2:30PM	Catch Up - Mayor and GM Corporate Services	Mayor's Office, Civic Centre, 72 Woodville Road, Woodville
	3:00PM	Meeting with Woodville West Torrens Football Club	Boardroom, Civic Centre, 72 Woodville Road, Woodville
02.07.2024 - 04.07.2024	ALL DAY	Australian Local Government Association National General Assembly	Canberra
05.07.2024	ALL DAY	Australian Council of Local Government Forum	Canberra
06.07.2024	10:30AM	Councillor Nicole Mazeika Street Corner Meeting	Spad Street Reserve, Spad Street, Albert Park
	11:30AM	Councillor Nicole Mazeika Street Corner Meeting	Corner of Murry Street & Herbert Street, Albert Park
	12:30PM	Councillor Nicole Mazeika Street Corner Meeting	Clarice Sutherland Reserve, De Haviland Avenue, Hendon
	5:30PM	BRIXPO 2024 Family & Friends Session	St Clair Recreation Centre, 109 Woodville Road, Woodville
	6:30PM	Italian Historical Society of SA Inc Fundraiser Dinner Dance and Release of Interview with Rita Bianca Palumbo	Sicilia Social & Sports Club, 45A O G Road, Klemzig
07.07.2024	Nil		
08.07.2024	12:00PM	Catch Up - Mayor and Manager Media, Marketing & Communications	Mayor's Office, Civic Centre, 72 Woodville Road, Woodville
	1:00PM	Catch Up - Mayor and CEO	Mayor's Office, Civic Centre, 72 Woodville Road, Woodville
	2:00PM	Catch Up - Mayor and EA to Mayor	Mayor's Office, Civic Centre, 72 Woodville Road, Woodville
	4:00PM	Meeting with Manager Open Space, Recreation and Property & Grange Surf Life Saving Club	Boardroom, Civic Centre, 72 Woodville Road, Woodville
	6:00PM	Council Workshop - Renewal SA - Seaton Revitalisation	CC1, Civic Centre, 72 Woodville Road, Woodville
	7:00PM	Council Meeting	Council Chambers, Civic Centre, 72 Woodville Road, Woodville
09.07.2024	Nil		
10.07.2024	10:00AM	Meeting with Community Engagement Coordinator & resident	Mayor's Office, Civic Centre, 72 Woodville Road, Woodville
	11:30AM	Meeting with Coordinator Placemaking & Desi Swag Association	CC2/3, Civic Centre, 72 Woodville Road, Woodville
	3:15PM	LGA - Nomination Committee Meeting	Via Zoom
11.07.2024	6:45PM	Bosnian and Hercegovina Muslim Society of SA and the Bosniaks' Association of SA 29th Anniversary of the Srebrenica Genocide Commemoration	Bosnian & Hercegovina Muslim Society of South Australia, 1 Frederick Road, Royal Park
12.07.2024	Nil		
13.07.2024	2:00PM	Cheltenham Cemetery Stobie Pole Launch Event	Cheltenham Community Centre, 62 Stroud Street North, Cheltenham
14.07.2024	Nil		
15.07.2024	10:00AM	Catch up with resident	Aye Frank, 254 Grange Road, Flinders Park
	1:00PM	Catch Up - Mayor and CEO	Mayor's Office, Civic Centre, 72 Woodville Road, Woodville
	2:00PM	Catch Up - Mayor and EA to Mayor	Mayor's Office, Civic Centre, 72 Woodville Road, Woodville
	3:00PM	Catch Up - Mayor and GM Asset Management Services	Mayor's Office, Civic Centre, 72 Woodville Road, Woodville
	6:00PM	Confidential Elected member Workshop	CC1, Civic Centre, 72 Woodville Road, Woodville
	7:00PM	City Services Committee Meeting	Council Chambers, Civic Centre, 72 Woodville Road, Woodville
16.07.2024	12:30PM	Catch up with Presiding Member Green Adelaide	Elementary Coffee, 9-17 Young St, Adelaide
	2:00PM	Premier's Climate Change Council Meeting	Department for Environment and Water, 81-95 Waymouth Street, Adelaide
17.07.2024	2:00PM	LGA - EA PA Circle Forum Discussion	Via Microsoft Teams
18.07.2024	1:00PM	LGA - Board of Directors Meeting	LG House, 148 Frome Street, Adelaide
19.07.2024	ALL DAY	LGA - Tour of Eastern Region Alliance	Various
20.07.2024	Nil		
21.07.2024	12:00PM	Justice for Cyprus Coordinating Committee SA 50th Memorial of the Turkish Invasion of Cyprus	National War Memorial, North Terrace, Adelaide

Mayoral Report - July 2024 ***continued***			
22.07.2024	12:00PM	Catch Up - Mayor and CEO	Mayor's Office, Civic Centre, 72 Woodville Road, Woodville
	1:00PM	Catch Up - Mayor and EA to Mayor	Mayor's Office, Civic Centre, 72 Woodville Road, Woodville
	4:00PM	Meeting with Acting Coordinator Transport Strategy & Assets, Technical Officer Arboriculture & Resident	Albert Park
	7:00PM	Council Meeting	Council Chambers, Civic Centre, 72 Woodville Road, Woodville
23.07.2024	Nil		
24.07.2024	9:00AM	Site Visit with Acting Coordinator Trees & Irrigation	Beverley Depot, East Avenue, Beverley
	1:00PM	Woodville High School NAIDOC Week March	Council Chambers, Civic Centre, 72 Woodville Road, Woodville
	2:00PM	Catch Up - Mayor and Manager People & Culture	Boardroom, Civic Centre, 72 Woodville Road, Woodville
25.07.2024	10:00AM	Green Adelaide Board Meeting	Goodman Lecture Room, Adelaide Botanic Gardens, Hackney Road, Adelaide
	6:30PM	Local Government Association of South Australia Mayor & CEO Pre-forum Dinner	Adelaide Hills Convention Centre, 145A Mount Barker Road, Hahndorf
26.07.2024	ALL DAY	Local Government Association of South Australia Mayor & CEO Forum	Adelaide Hills Convention Centre, 145A Mount Barker Road, Hahndorf
27.07.2024	11:30AM	Pedlar Reserve (Seaton Ramblers) Clubroom Opening	Seaton Ramblers Football Club, Pedlar Reserve, Seaton
	7:00PM	St Clair Community Events Association Christmas in July Trivia Night	Madonna Dei Martiri Molfetta Club, 44 West Lakes Boulevard, Albert Park
28.07.2024	Nil		
29.07.2024	9:30am	Meeting with the Hon Nick Champion MP, Minister for Planning	1 King William Street, Adelaide
	11:00AM	Catch Up - Mayor and EA to Mayor	Mayor's Office, Civic Centre, 72 Woodville Road, Woodville
30.07.2024	2:30PM	Meeting with the Remuneration Tribunal	Via Microsoft Teams
	5:00PM	Meeting with Councillor Khuyen Tran, Coordinator Placemaking & Desi Swag Association	Boardroom, Civic Centre, 72 Woodville Road, Woodville
31.07.2024	Nil		

Declined Invitations and Representation at Events - July 2024						
Council/Staff Member Name	**Organisation**	**Event**	**Date**	**Time**	**Location**	**Comments**
Mayor Evans	Leading Roles	Networking Drinks	02.07.2024	9:30PM	Molly Bar, Odgers Lane, Canberra	Mayor's apologies given.
Mayor Evans	Local Government Association of Queensland	Annual Breakfast	03.07.2024	6:30AM	Fitzroy Room, National Convention Centre, Canberra	Mayor's apologies given.
Mayor Evans	Ahmadiyya Muslim Association SA	NAIDOC Week Morning Tea and Community Gathering	07.07.2024	10:00AM	Mahmood Mosque, 6-8 Toogood Avenue, Beverley	Mayor's apologies given. Invitation extended to Councillor Edgar Agius and Councillor Michael McEwen.
Mayor Evans	Department of Home Affairs	Consultation Session on the Regional Migration Settings	18.07.2024	10:30AM	Virtual	Mayor unable to attend, apologies given.
Mayor Evans	City of West Torrens	West Adelaide Vs Eagles SANFL March	20.07.2024	TBC	Hisense Stadium, 57 Milner Road, Richmond	Mayor's apologies given. Invitation extended to Elected Members.
Mayor Evans	Filipino-Australian Community Services Inc.	25th Foundation Gala Night	20.07.2024	6:00PM	Festival Functions, 292 Findon Road, Findon	Mayor's apologies given, paid event.
Mayor Evans	The Hospital Research Foundation	Home Lottery Launch Reception	23.07.2024	4:30PM	32 Gower Street, Glenelg East	Mayor unable to attend, apologies given.
Mayor Evans	My Tree Project	Launch of Student Artworks on Schools' Tree Day	26.07.2024	2:00PM	Hindmarsh Library, 139 Port Road, Hindmarsh	Mayor unable to attend, apologies given. Invitation extended to Councillor Katriona Kinsella.
Mayor Evans	Flinders Park Football Club	Gala Ball	27.07.2024	7:00PM	Adelaide Oval, War Memorial Drive, North Adelaide	Mayor unable to attend, apologies given. Invitation extended to Councillor Michael McEwen.
Mayor Evans	Guildhouse Incorporated	Art Made Public: Marijana Tadić Launch	29.07.2024	4:00PM	Guildhouse Incorporated, 178 Sturt Street, Adelaide	Mayor's apologies given.
Mayor Evans	Governor of South Australia, Her Excellency the Honourable Frances Adamson AC	Treasure Boxes	30.07.2024	5:00PM	Government House, Corner of North Terrace and King William Road, Adelaide	Mayor's apologies given.
Mayor Evans	Kadaltilla Adelaide Park Lands Authority	Key Stakeholder Event	31.07.2024	3:00PM	The Lab, Immersive Light and Art, 63 Light Square, Adelaide	Mayor's apologies given. Invitation extended to Manager Open Space, Recreation & Property.

3.08 CONFERENCE ATTENDANCE REPORT - 2024 ALGA NATIONAL GENERAL ASSEMBLY - MAYOR EVANS AND CR CAMPBELL

TO Council

FROM: Governance Officer - Aaron Galanti

DATE: 12 August 2024

Brief

Mayor Evans and Councillor Campbell attended the 2024 ALGA National General Assembly from 2-4 July 2024 and Australian Council of Local Government (ACLG) on 5 July 2024 and have provided their conference attendance reports (refer **Appendices 1-3**).

Recommendation

That the 2024 ALGA National General Assembly conference attendance reports in Appendices 1-3 be received and noted.

Status

This report relates to or impacts upon the following Community Vision 2040 Themes and Outcomes.

Connecting and Belonging

Our communities have a voice and feel respected and valued

Responsible Governance

We will manage our city in a sustainable and affordable way with responsible governance

Relevant Council policies are:

- Council Members' Training and Development Policy
- Council Member Allowance and Support Policy

Relevant statutory provisions are:

- Nil

Background

Mayor Evans and Councillor Campbell attended the 2024 ALGA National General Assembly and Australian Council of Local Government (ACLG) as approved by Council at its meetings of 12 February 2024 (refer CL 12/02/24, Item 6.08).

Report

Mayor Evans and Councillor Campbell attended the 2024 ALGA National General Assembly and ACLG from 2-5 July 2024 and have provided conference attendance reports (refer **Appendices 1-3**).

Financial and Resource Implications

There are no financial or resource implications.

Customer Service and Community Implications

There are no customer service or community implications.

Environmental Implications

There are no environmental implications.

Community Engagement/Consultation (including with community, Council members and staff)

There is no requirement for community engagement or consultation.

Risk Management/Legislative Implications

There are no risk management or legislative implications.

Conclusion

That Council notes the conference attendance reports from Mayor Evans and Councillor Campbell for the 2024 ALGA National General Assembly and ACLG.

Appendices

#	Attachment
1	Appendix 1 - Mayor Angela Evans - Confernance Report - National General Assembly 2024
2	Appendix 2 - Australian Local Government Association - 2024 National State of the Assets Report - July 2024
3	Appendix 3 - Cr Alice Campbell - Confernance Report - National General Assembly 2024

APPENDIX 1

Mayor's Report

National General Assembly (NGA): 2 to 4 July 2024

Australian Council of Local Government (ACLG) Forum: 5 July 2024

More than 1,200 local government leaders from across Australia gathered in Canberra, at the National Convention Centre, from 2-4 July for the 30th National General Assembly of Local Government (NGA). The Australian Council of Local Government (ACLG) forum was held on 5 July. I attended the conference and forum in my capacity as voting delegate and Mayor- City of Charles Sturt, Immediate Past President- Local Government Association SA (LGASA) and Director- Australian Local Government Association (ALGA).

National General Assembly (NGA)

The conference began with a Welcome to Country by Ngunnawal, Kambri and Ngambri custodian Paul Girrawah House. The Assembly recognised the Ngunnawal and Ngambri peoples as traditional custodians of the ACT and recognised any other people or families with connection to the lands of the ACT and region. The Assembly paid its respects to their elders' past, present and emerging, and acknowledged the vital and ongoing contributions First Nations peoples continue to make to our nation.

Opening the NGA, and speaking in her first major public address, Her Excellency the Honourable Ms Sam Mostyn AC, Governor General of the Commonwealth of Australia, spoke about increasing civic engagement with our future leaders and the importance of kindness and care in our leadership.

We welcomed and thanked the many federal members of parliament who attended and spoke at the NGA or associated events, including the Hon Catherine King, the Hon Kristy McBain, Senator the Hon Bridget McKenzie, the Hon Darren Chester, and Luke Gosling OAM MP.

Delegates received a presentation on new local government financial sustainability research, which highlighted that sustainable federal funding to councils would deliver a $7 billion increase to Australia's GDP.

The 2024 National State of the Assets report was also launched, outlining the condition of one third of Australia's public infrastructure, which is part of the $643 billion worth of assets councils manage. This new research reinforces the urgent need for Federal Financial Assistance Grants to local government to be restored to at least one percent of Commonwealth taxation revenue.

Across two days, numerous presenters spoke on the theme of building community trust, and how local government is integral to holding and building this trust.

This year's NGA included new listening sessions on housing and community infrastructure, emergency management, roads and transport and energy transition, that provided a free-flowing exchange of ideas between councils, the federal public service, and other stakeholders.

This year's Assembly program included consideration of 160 motions submitted by councils, outlining opportunities for the Federal Government to better support councils and Australian communities. These motions included solutions to address the financial sustainability of councils, support councils to deliver cost of living relief, facilitate more affordable housing, maintain safe and productive local roads, cycleways and footpaths, better prepare for and recover from natural disasters, and Close the Gap between Indigenous and non-Indigenous Australians.

In the lead up to the next federal election, ALGA will work with our state and territory member associations, and Australia's 537 local governments, to advocate for critical Financial Assistance

Grants to be restored to at least one percent of Commonwealth taxation revenue, and for local government to be restored as a full voting member of National Cabinet.

These are critical to ensuring that local government continues to play a role in the ongoing sustainability and livability of every community.

National General Assembly (NGA) Program

Tuesday, 2 July 2024

- Arrival and registration

Wednesday, 3 July 2024

- Welcome to Country
- Governor – General Address
- Minister Address – the Hon Chaterine King MP, Minister for Infrastructure, Transport, Regional Development and Local Government
- Leader of the Opposition Address – the Hon Peter Dutton MP, Leader of the Opposition (invited)
- President's Welcome – Cr Linda Scott, ALGA President
- Politics and Civic Engagement – Annabel Crabb, ABC Writer and Presenter
- Local Government Report – Marcus Spiller, Founding Partner, SGS Economics and Planning
- Steve Verity, Principal Advisor, Asset Management, IPWEA
- Debate on Motions
- General Assembly Dinner – Sponsored by Telstra EPIC, Canberra

Thursday, 4 July 2024

- Intergenerational Equity and Fairness – Simon Kuestenmacher, Director and Co-founder, Demographics Group.
- Addressing Intergenerational Trust Panel – Kate Fielding, Chief Executive Officer, A New Approach; Rebecca McKenzie, Chief Executive Officer, Glen Eira City Council; Ingrid Stonhill, Chief Executive Officer, Katherine Town Council; Professor Valerie Cooms, Director, Centre for Aboriginal Economic Policy Research; Tahlia Azaria, Executive Director, Young Mayors at The Foundation for Young Australians.
- Community Trust in the Built Environment – Stephen Yarwood, Urbanist and former Lord Mayor of Adelaide.
- Debate on motions.

Speakers

Of all the speakers, I found the following especially interesting and encourage you to take the time to listen to each of them. I have included links to YouTube clips of each of the presentations as well the power point slides which are attached to the report.

- Annabel Crabb, ABC Writer and Presenter: Politics and Civic Engagement https://youtu.be/AEHo2zNxS0s

- Simon Kuestenmacher, Director and Co-Founder, Demographics Group: Intergenerational Equity and Fairness
  https://youtu.be/unJJPBYKdSc

- Stephen Yarwood, Urbanist and Former Lord Mayor of Adelaide: Community Trust in the Built Environment
  https://youtu.be/uNeG6UXI0O4

Australian Council of Local Government (ACLG) forum

The forum began with a Welcome to Country by Ngunnawal, Kambri and Ngambri custodian Paul Girrawah House. Paul selected three delegates to play traditional percussive instruments whilst Paul played the didgeridoo.

The Hon Kristy McBain MP, Minister for Regional Development, Local Government and Territories: remarks about the importance of Local Government delivering critical day-to-day services that all Australians rely on, and without their work, our nation stops. Local Governments have been facing a range of challenges including financial sustainability and economic barriers, workforce shortages and natural disasters. We need to identify how we can work together to overcome these challenges.

The Hon Anthony Albanese MP, Prime Minister: the Albanese Labor Government continues to invest in bridge and road improvements across regional and rural Australia as part of its commitment to boost freight productivity and to improve road safety outcomes. Over $33.7 million will flow to 16 projects including the Lower Eyre Peninsula in South Australia. To support local councils, continue to deliver high-priority road safety improvements, the Government has established the new, $200 million Safer Local Roads and Infrastructure Program which includes $50 million in additional funding. Funding is progressively doubling Roads to Recovery to $1 billion per year, increasing the Road Black Spot program to $150 million per year.

Australian Council of Local Government (ACLG) Forum Program

Friday, 5 July 2024

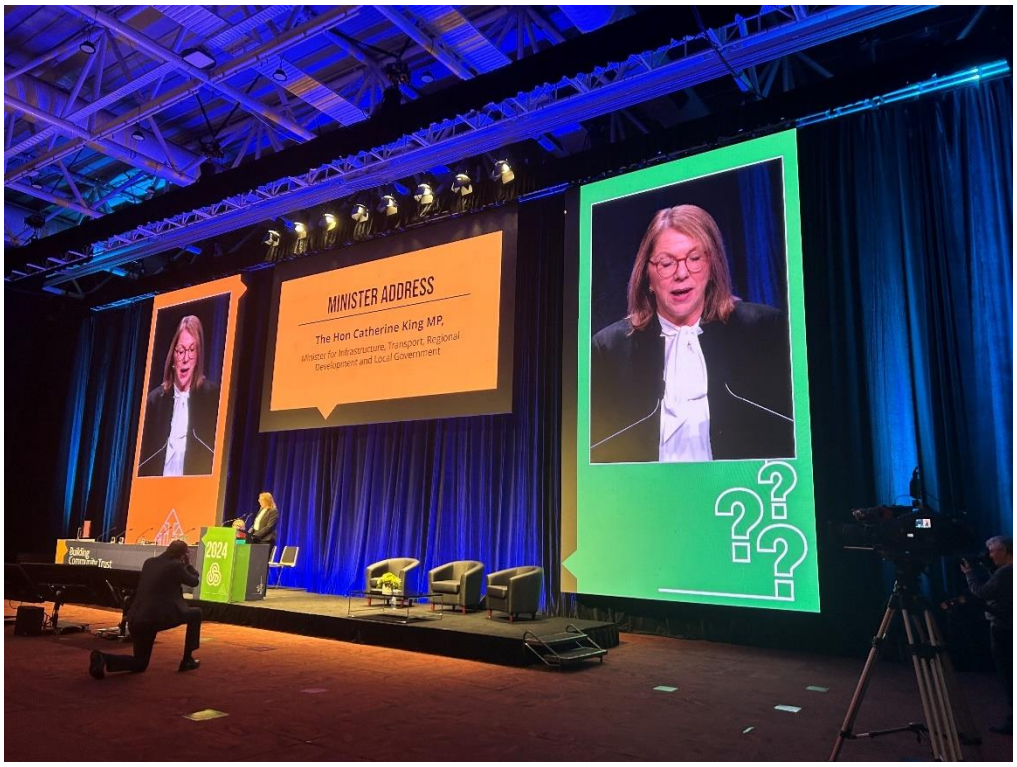
- Registrations
- Welcome: Master of Ceremonies – Di Darmody
- Welcome to Country – Paul Girrawah House
- Welcome Remarks- The Hon Kristy McBain MP, Minister for Regional Development, Local Government and Territories.
- Welcome Address- The Hon Anthony Albanese MP, Prime Minister
- Photo Opportunity
- Panel: Service Delivery, Housing, Communications, Skills and Capacity
  Q & A
- Panel: Disaster Recovery and Resilience
  Q & A
- Panel: Climate Change and Renewable Energy
  Q & A
- Panel: Peri Urban Councils and Reginal Cities
  Q & A
- Closing remarks: the Hon Kristy McBain MP, Minister for Regional Development, Local Government and Territories.

Special Events

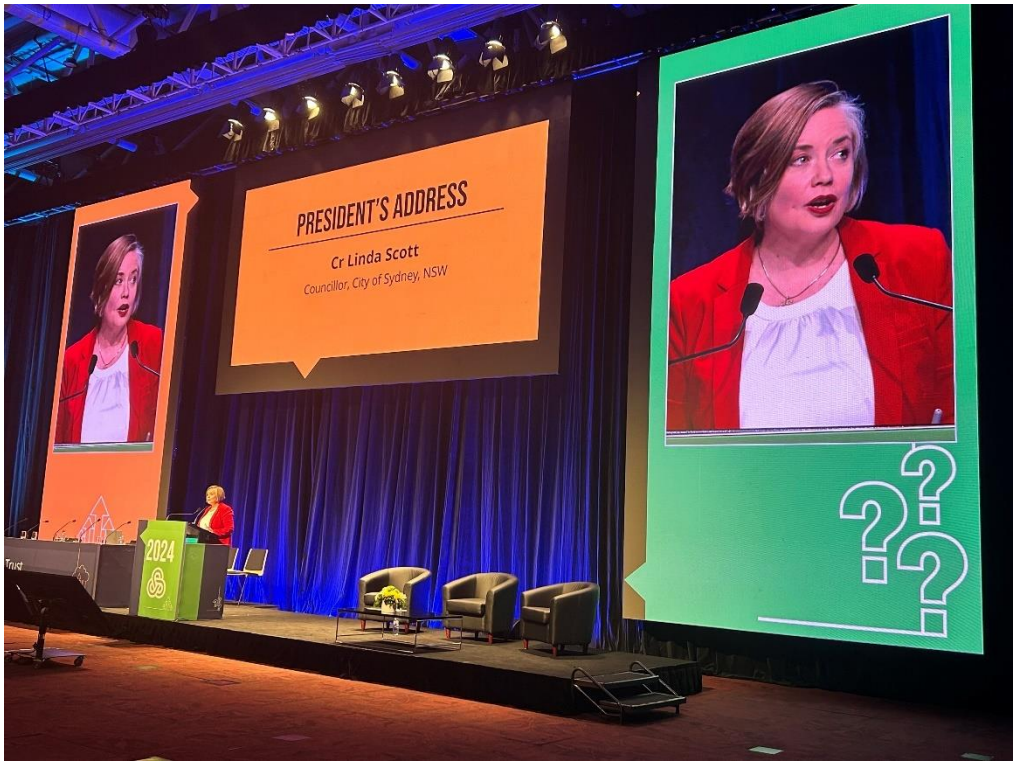
I attended the General Assembly dinner held on Wednesday, 3 July 2024 from 7.00pm to 11.00pm where, in my role as Director-Australian Local Government Association, I hosted a table of delegates and sponsors. It proved to be a valuable networking opportunity.

APPENDIX 1

Photos



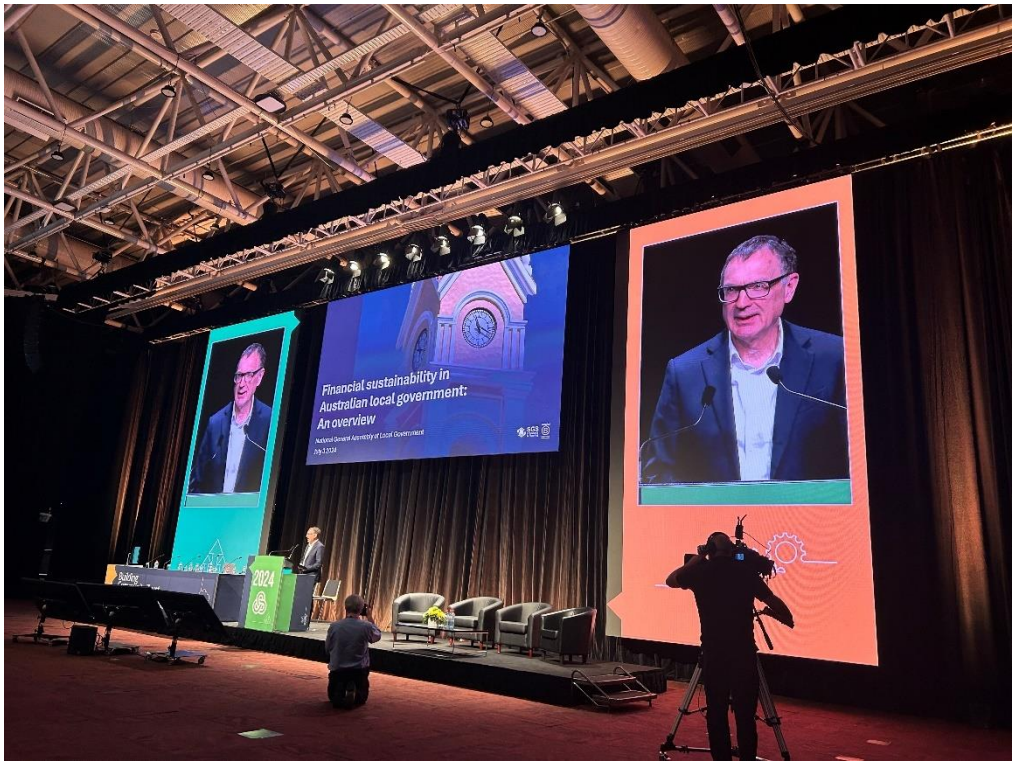


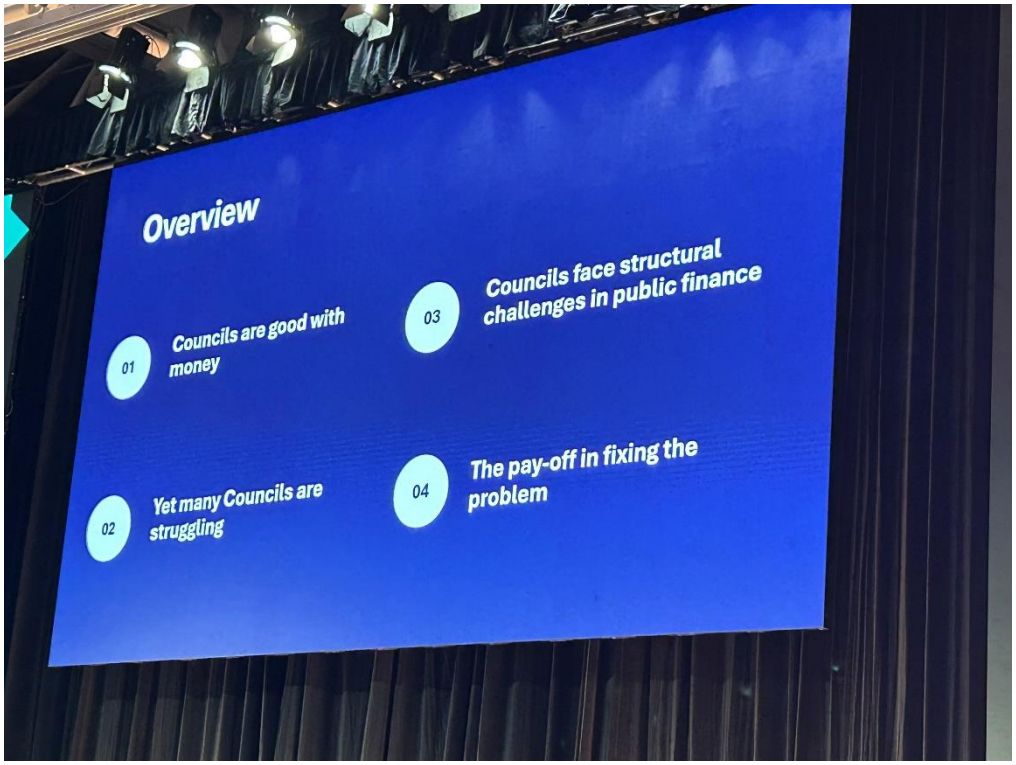

PRESIDENT'S ADDRESS
Cr Linda Scott
Councillor, City of Sydney, NSW
2024
???


2024
NGA
Building
Community
Trust
2024

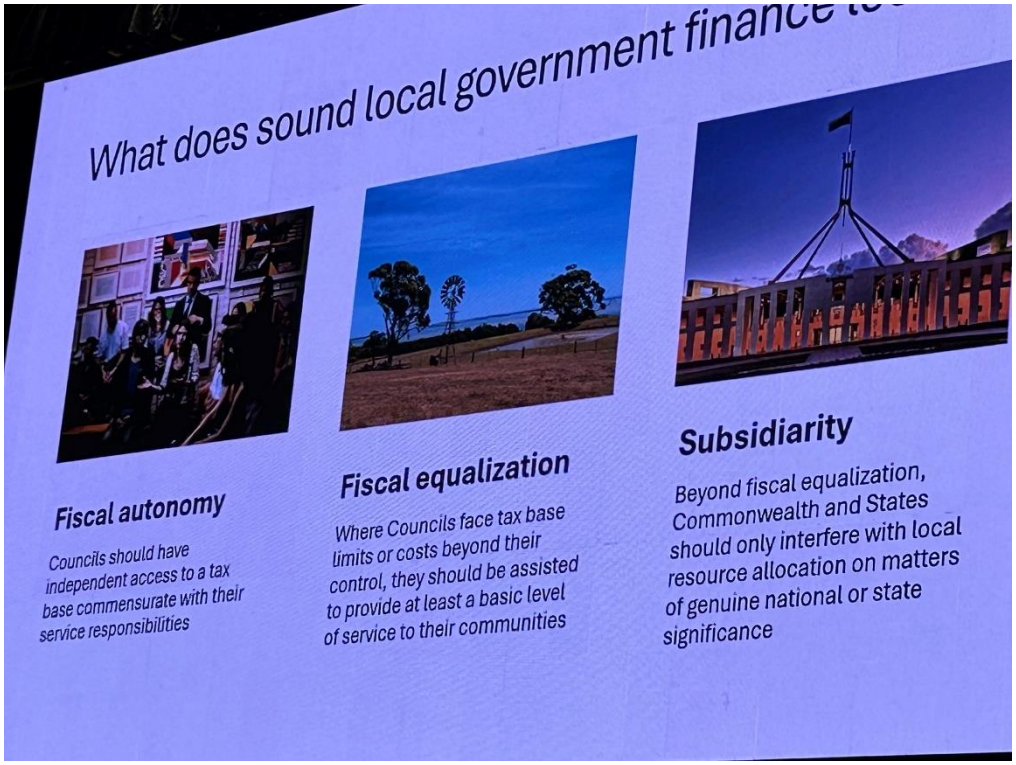

Building
Community
Trust
Building
Community Trust
2024

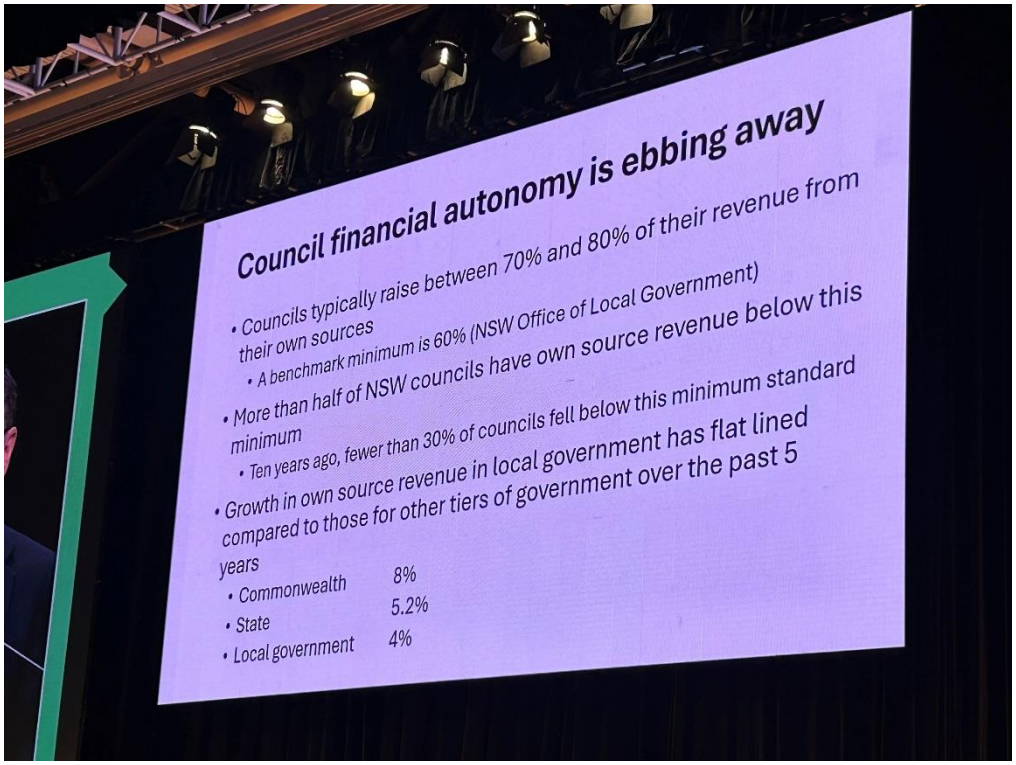

Building
Community
Trust
LOCAL GOVERNMENT REPORT
Marcus Spiller,
Founding Partner,
SGS Economics and Planning
2024

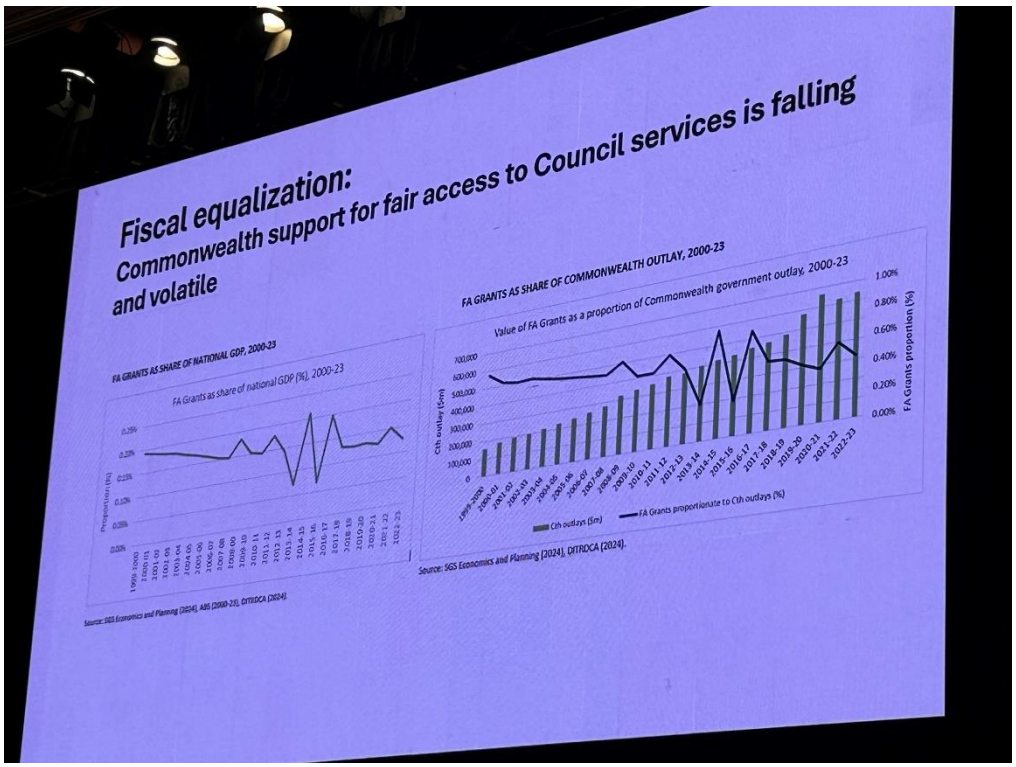

Financial sustainability in Australian local government: An overview
2024

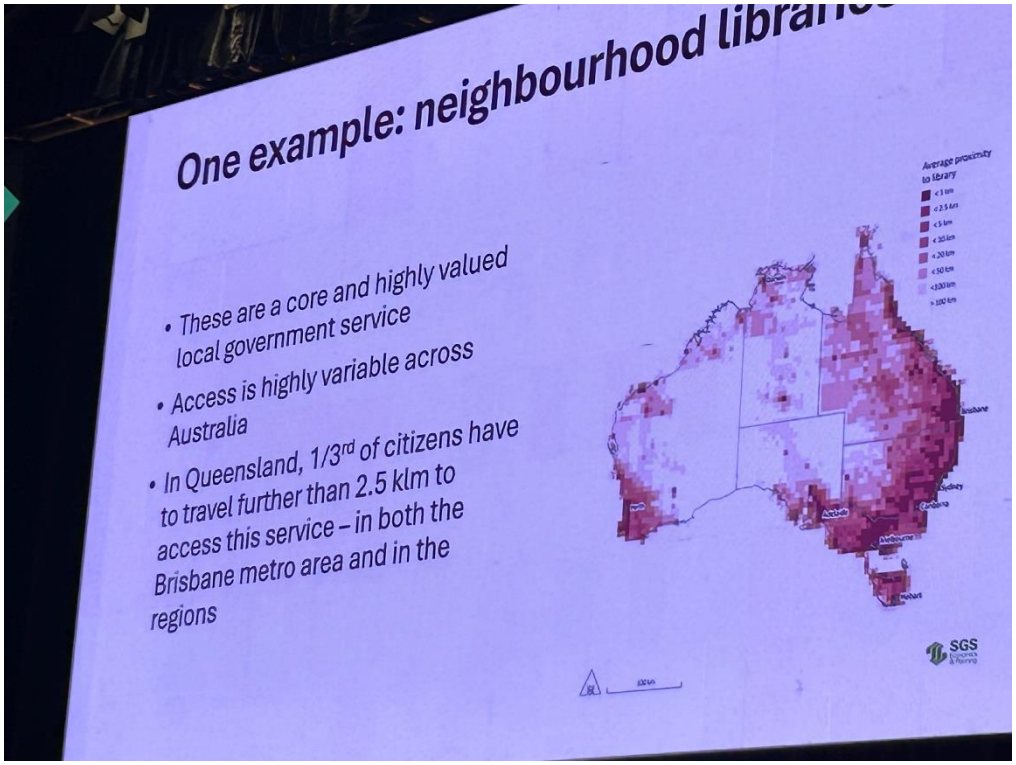

Overview
01
Councils are good with money
02
Yet many Councils are struggling
03
Councils face structural challenges in public finance
04
The pay-off in fixing the problem

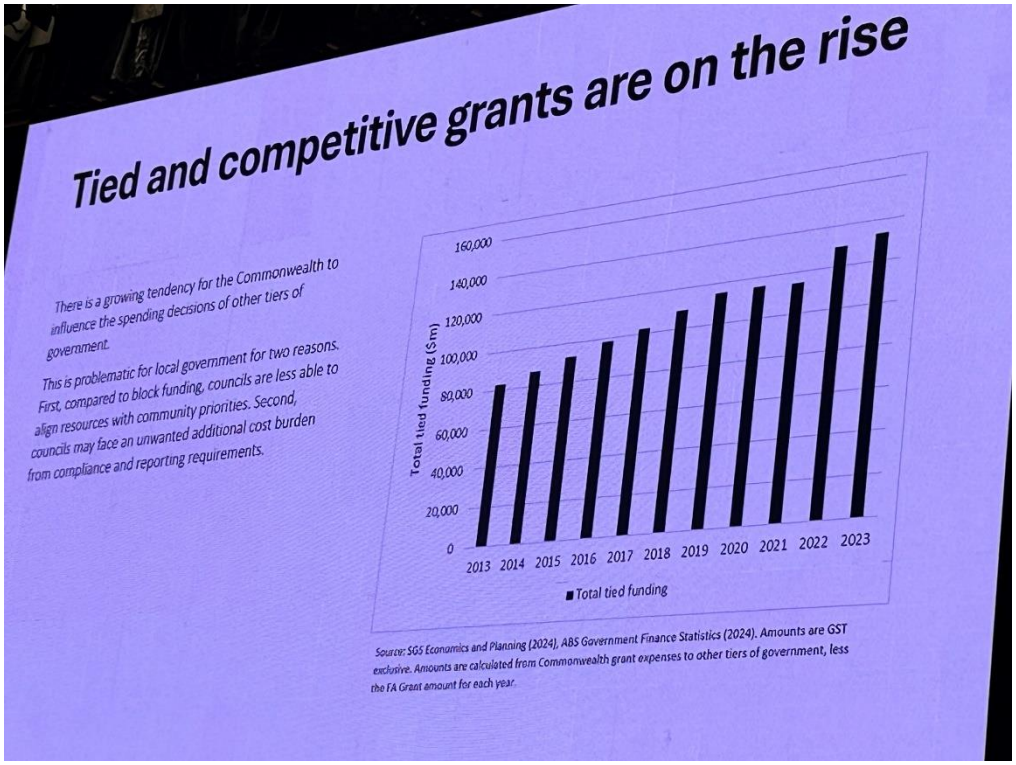

Many councils are struggling financially
• More than 50% of councils are not raising enough revenue from their own sources to meet operating costs
• Almost half of all councils cannot renew assets
• Financial performance across the sector has deteriorated over the past 5 years
• Only one in five councils report high financial sustainability on operating surplus, debt service and asset renewal ratios
• Access to basic local government services is at risk in many communities

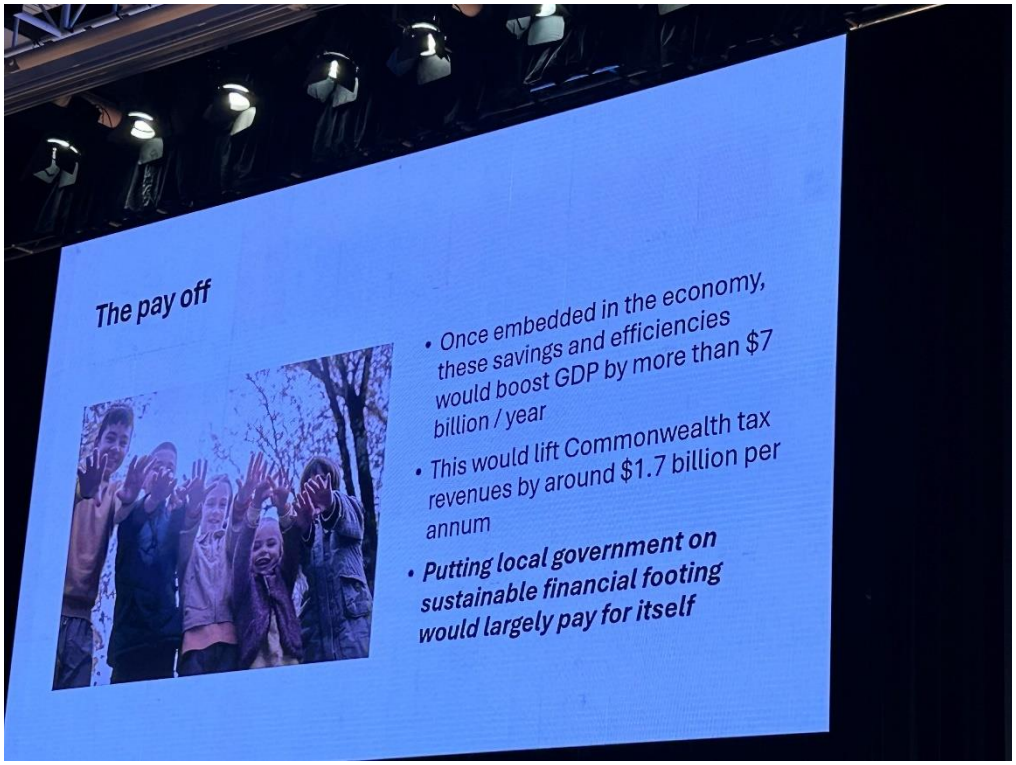

What does sound local government finance
Fiscal autonomy
Councils should have independent access to a tax base commensurate with their service responsibilities
Fiscal equalization
Where Councils face tax base limits or costs beyond their control, they should be assisted to provide at least a basic level of service to their communities
Subsidiarity
Beyond fiscal equalization, Commonwealth and States should only interfere with local resource allocation on matters of genuine national or state significance

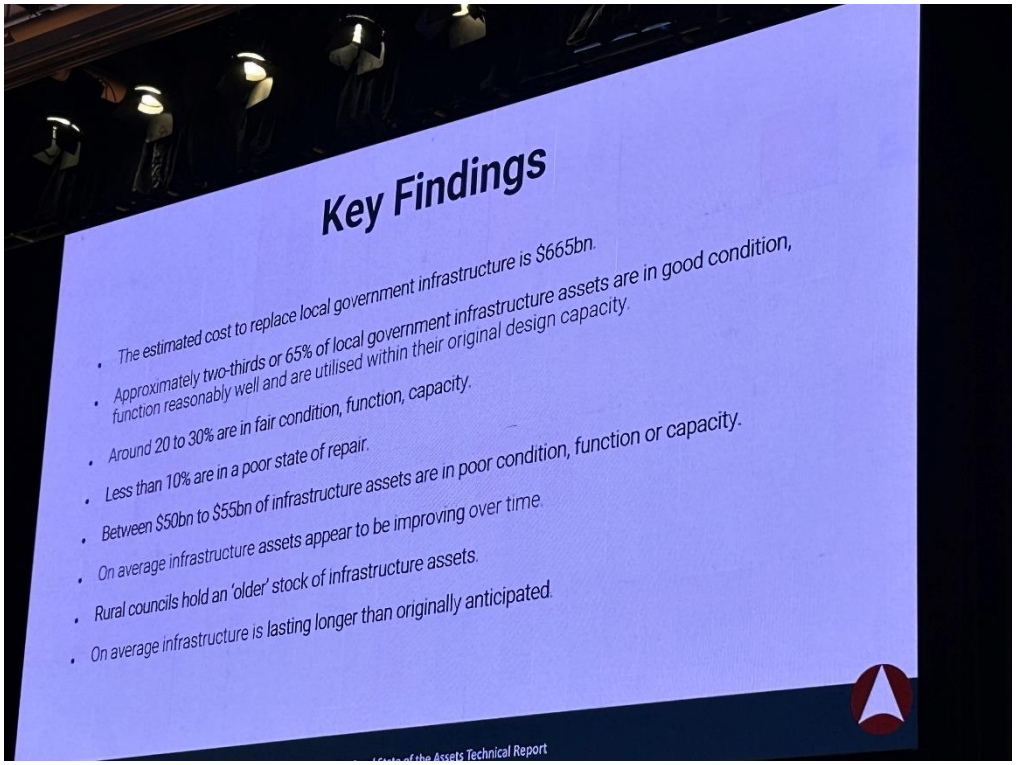

Council financial autonomy is ebbing away
• Councils typically raise between 70% and 80% of their revenue from their own sources
• A benchmark minimum is 60% (NSW Office of Local Government)
• More than half of NSW councils have own source revenue below this minimum
• Ten years ago, fewer than 30% of councils fell below this minimum standard
• Growth in own source revenue in local government has flat lined compared to those for other tiers of government over the past 5 years
• Commonwealth 8%
• State 5.2%
• Local government 4%

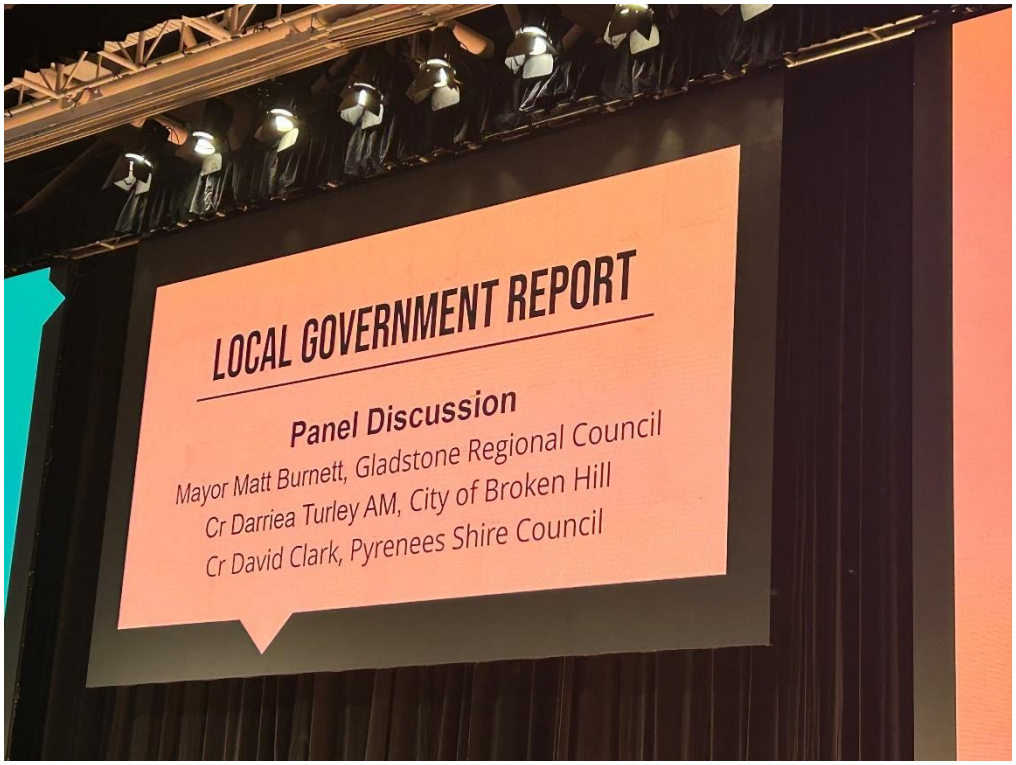

Fiscal equalization:
Commonwealth support for fair access to Council services is falling and volatile
FA GRANTS AS SHARE OF NATIONAL GDP, 2000-23
FA Grants as share of national GDP (%), 2000-23
FA GRANTS AS SHARE OF COMMONWEALTH OUTLAY, 2000-23
Value of FA Grants as a proportion of Commonwealth government outlay, 2000-23
Cth outlays ($m)
FA Grants proportionate to Cth outlays (%)
FA Grants proportion (%)
Source: SGS Economics and Planning (2024), DITRDCA (2024).


One example: neighbourhood libra
• These are a core and highly valued local government service
• Access is highly variable across Australia
• In Queensland, 1/3rd of citizens have to travel further than 2.5 klm to access this service – in both the Brisbane metro area and in the regions
Average proximity to library
Brisbane
Sydney
Canberra
Melbourne
Hobart
SGS Economics & Planning


Tied and competitive grants are on the rise
There is a growing tendency for the Commonwealth to influence the spending decisions of other tiers of government.
This is problematic for local government for two reasons. First, compared to block funding, councils are less able to align resources with community priorities. Second, councils may face an unwanted additional cost burden from compliance and reporting requirements.
Total tied funding ($m)
160,000
140,000
120,000
100,000
80,000
60,000
40,000
20,000
0
2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023
Total tied funding
Source: SGS Economics and Planning (2024), ABS Government Finance Statistics (2024). Amounts are GST exclusive. Amounts are calculated from Commonwealth grant expenses to other tiers of government, less the FA Grant amount for each year.

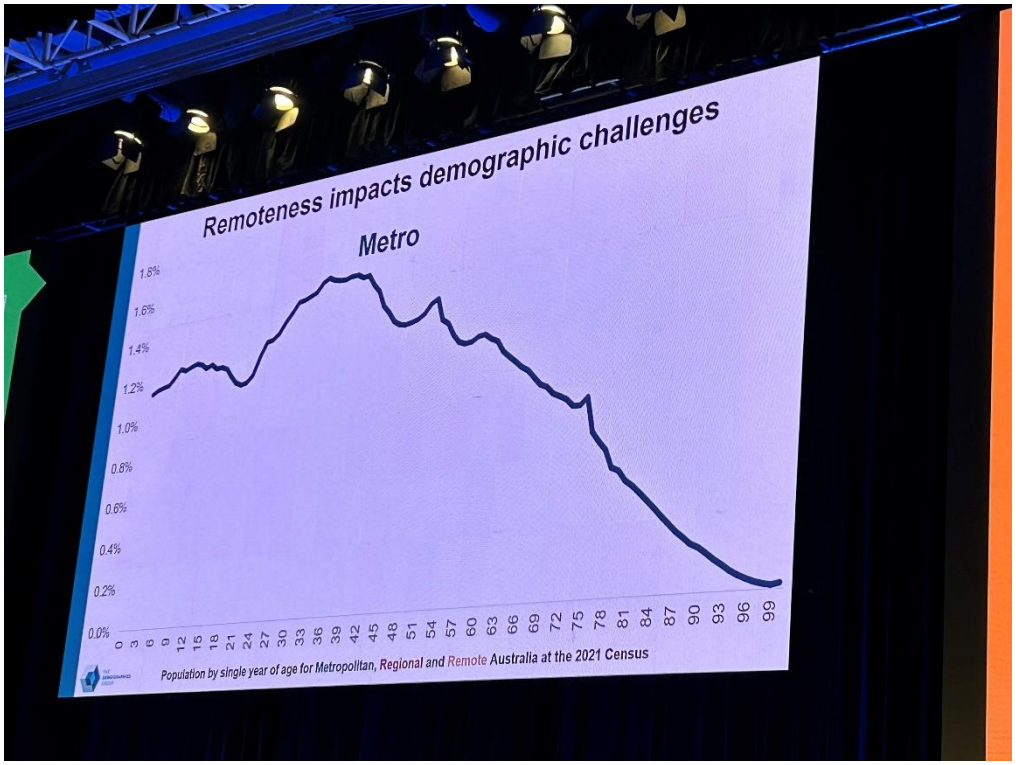

The pay off
• Once embedded in the economy, these savings and efficiencies would boost GDP by more than $7 billion / year
• This would lift Commonwealth tax revenues by around $1.7 billion per annum
• Putting local government on sustainable financial footing would largely pay for itself

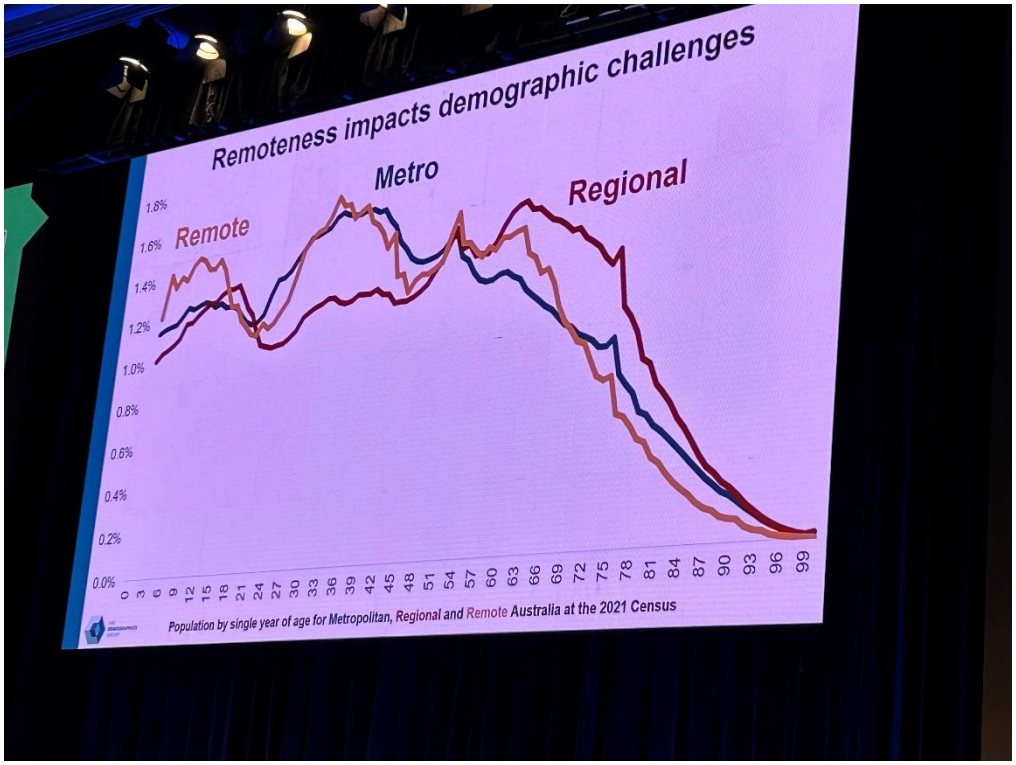

Key Findings
• The estimated cost to replace local government infrastructure is $665bn.
• Approximately two-thirds or 65% of local government infrastructure assets are in good condition, function reasonably well and are utilised within their original design capacity.
• Around 20 to 30% are in fair condition, function, capacity.
• Less than 10% are in a poor state of repair.
• Between $50bn to $55bn of infrastructure assets are in poor condition, function or capacity.
• On average infrastructure assets appear to be improving over time.
• Rural councils hold an 'older' stock of infrastructure assets.
• On average infrastructure is lasting longer than originally anticipated.
Technical Report

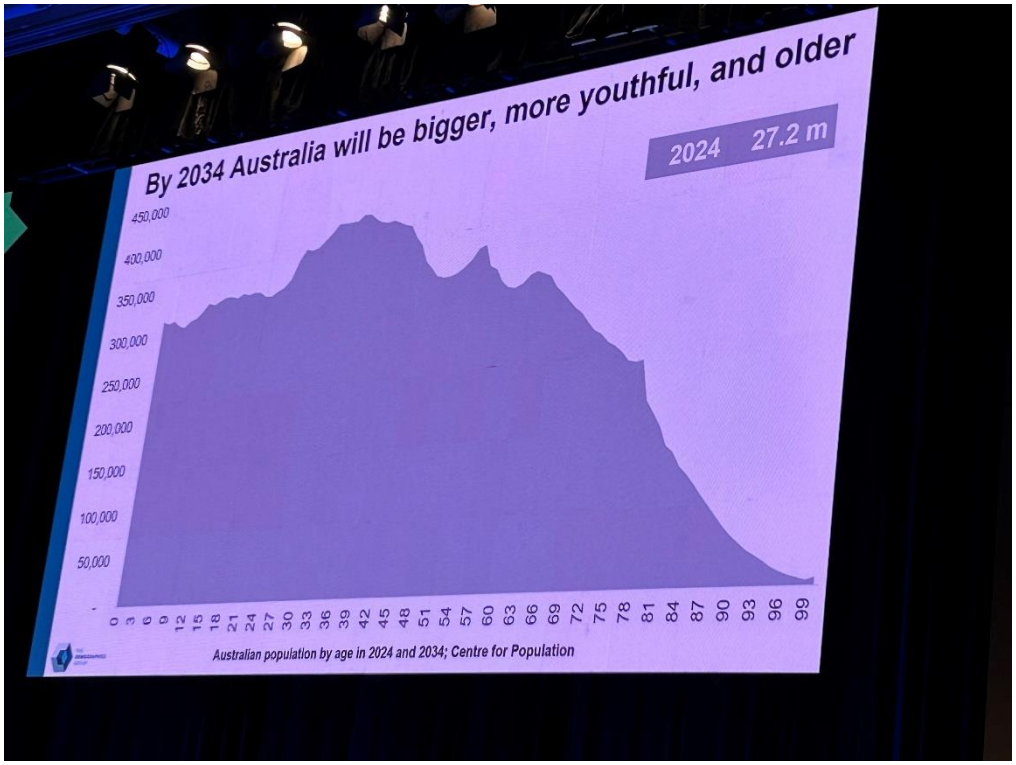

LOCAL GOVERNMENT REPORT
Panel Discussion
Mayor Matt Burnett, Gladstone Regional Council
Cr Darriea Turley AM, City of Broken Hill
Cr David Clark, Pyrenees Shire Council

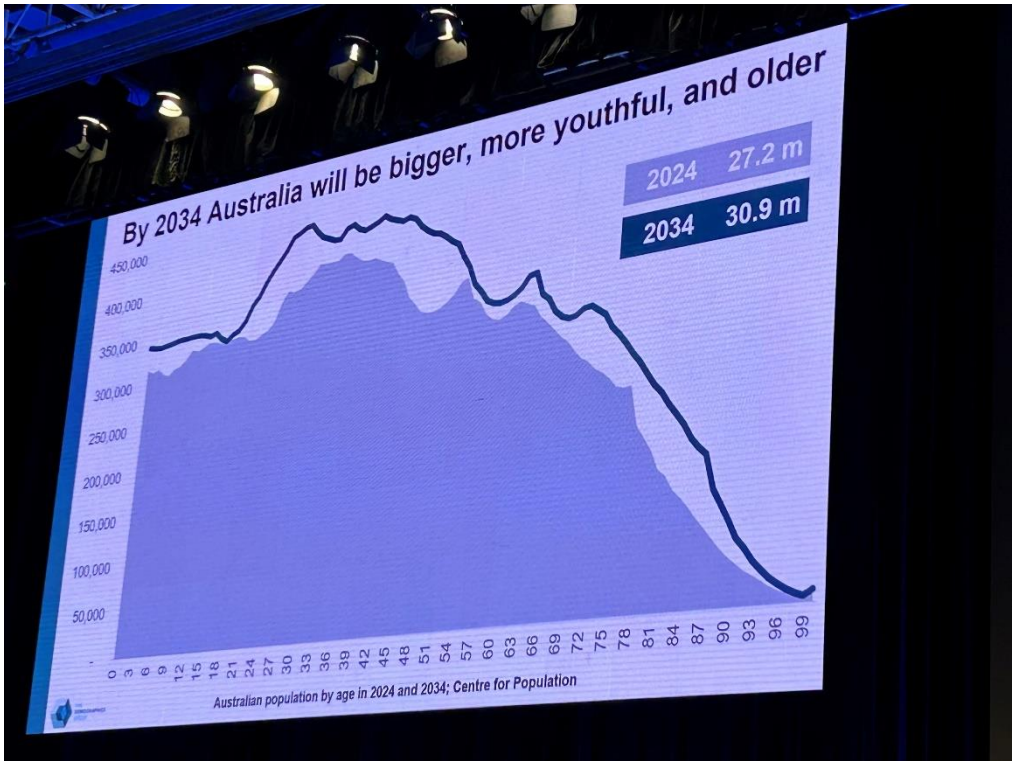

DEBATE ON MOTIONS
AUSTRALIAN LOCAL GOVERNMENT ASSOCIATION
2024
NGA
Building Community Trust
2024

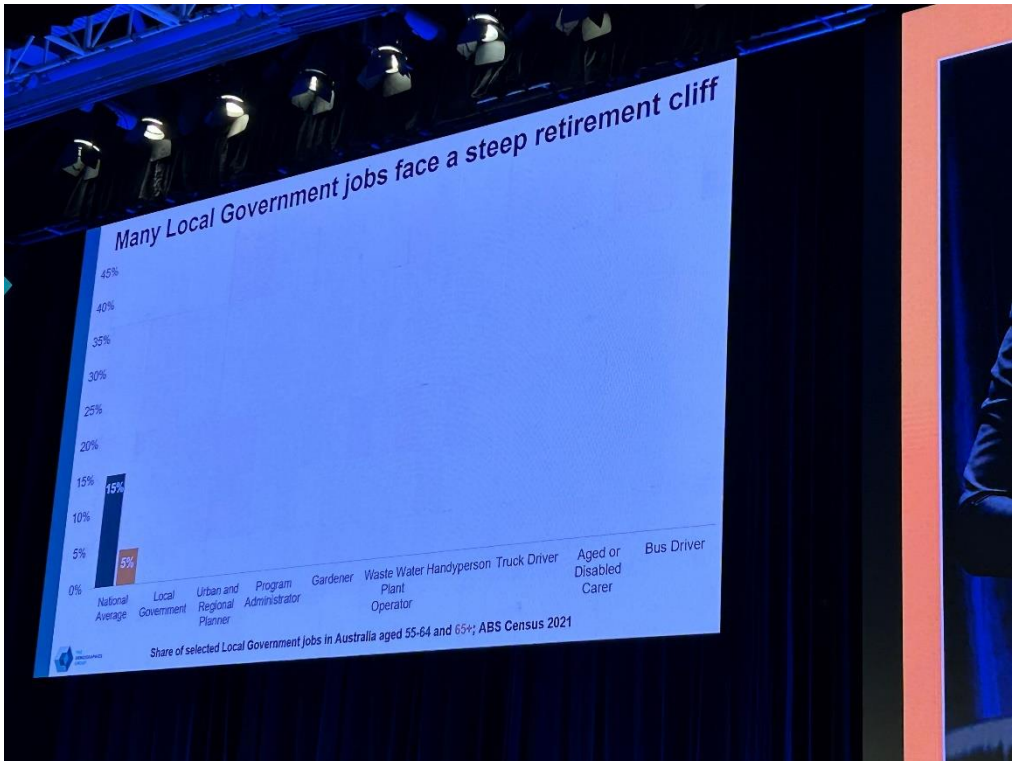

Demographic Outlook
Building community trust in Local Government
Simon Kuestenmacher
Co-Founder & Director
4 July 2024, Canberra
AUSTRALIAN LOCAL GOVERNMENT ASSOCIATION
2024
Building Community Trust

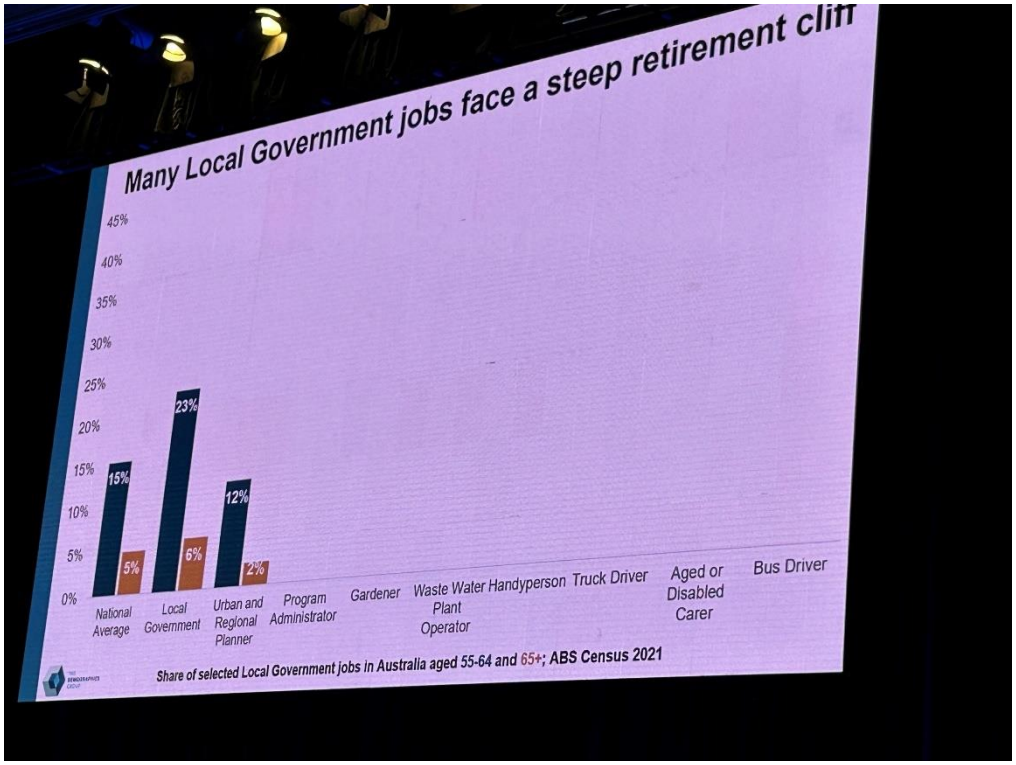

Remoteness impacts demographic challenges
Metro
1.8%
1.6%
1.4%
1.2%
1.0%
0.8%
0.6%
0.4%
0.2%
0.0%
0 3 6 9 12 15 18 21 24 27 30 33 36 39 42 45 48 51 54 57 60 63 66 69 72 75 78 81 84 87 90 93 96 99
Population by single year of age for Metropolitan, Regional and Remote Australia at the 2021 Census

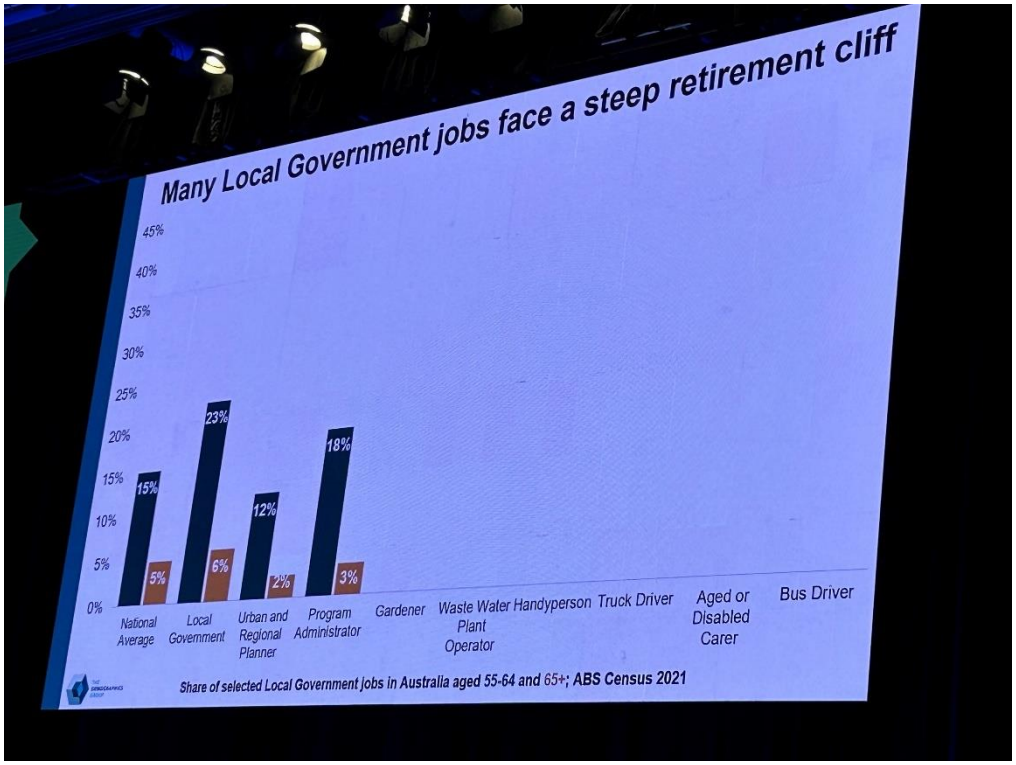

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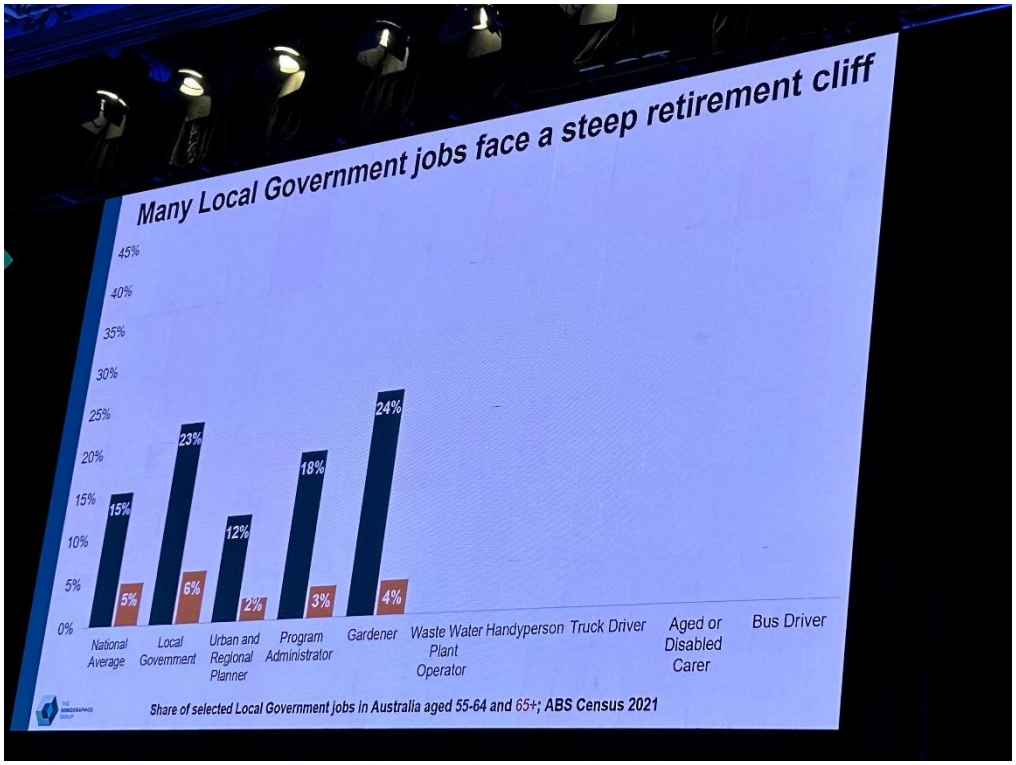

By 2034 Australia will be bigger, more youthful, and older
2024 27.2 m
450,000
400,000
350,000
300,000
250,000
200,000
150,000
100,000
50,000
-
0 3 6 9 12 15 18 21 24 27 30 33 36 39 42 45 48 51 54 57 60 63 66 69 72 75 78 81 84 87 90 93 96 99
Australian population by age in 2024 and 2034; Centre for Population

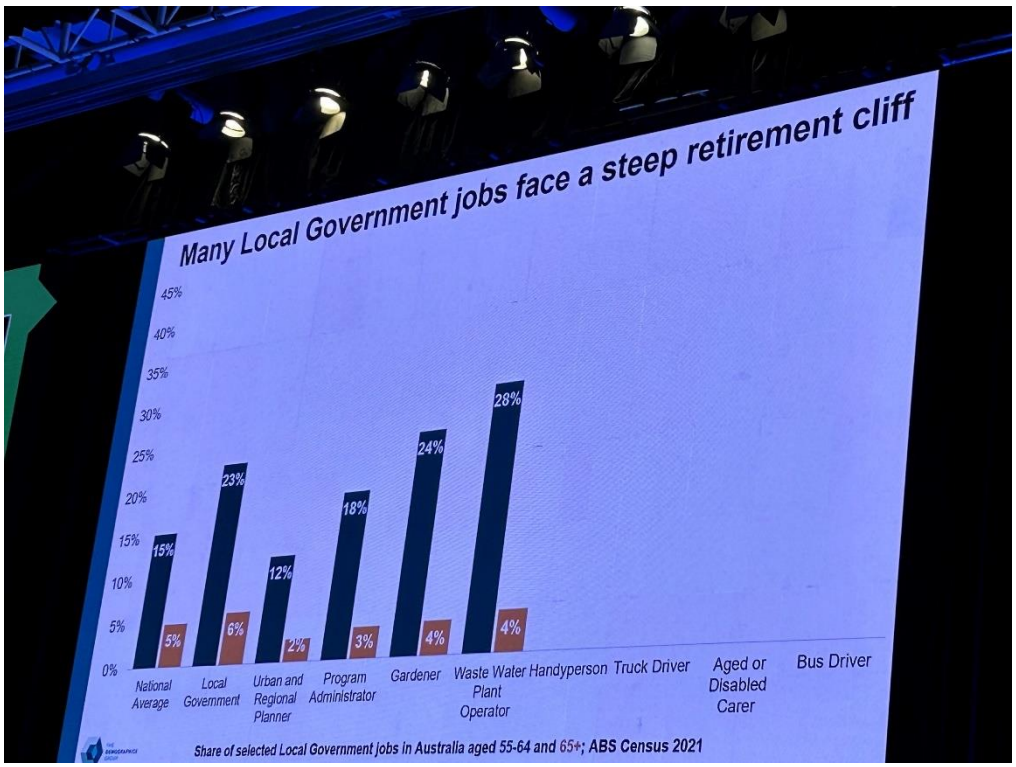

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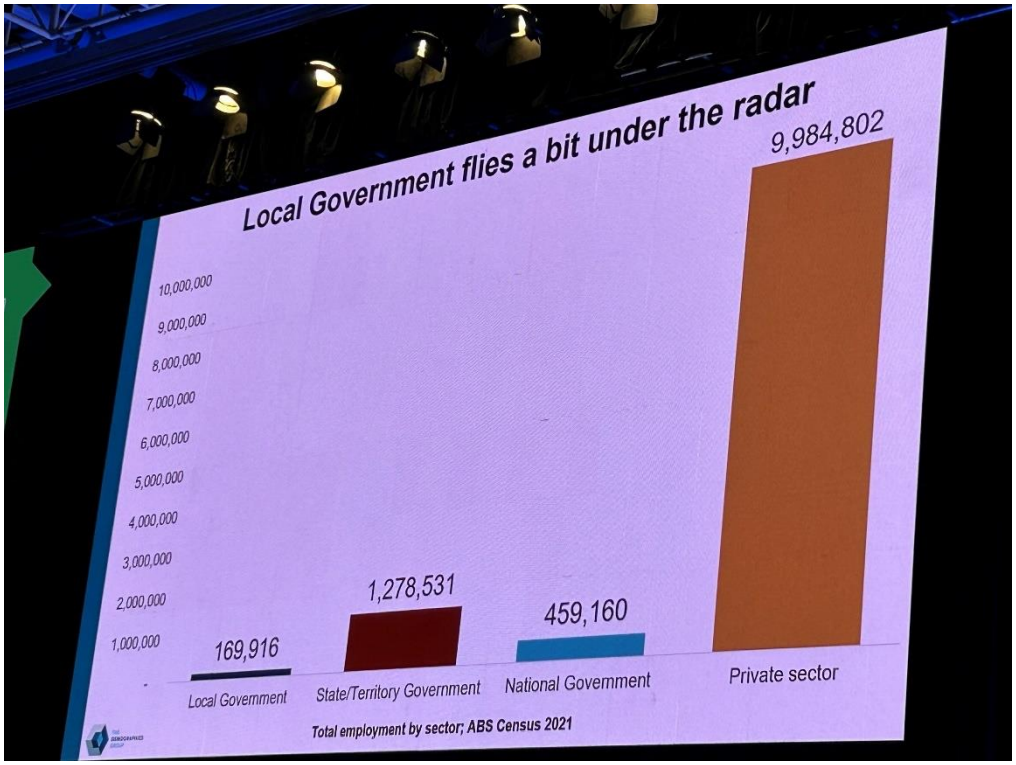

Many Local Government jobs face a steep retirement cliff
45%
40%
35%
30%
25%
20%
15%
10%
5%
0%
15%
5%
National Average
Local Government
Urban and Regional Planner
Program Administrator
Gardener
Waste Water Plant Operator
Handyperson
Truck Driver
Aged or Disabled Carer
Bus Driver
Share of selected Local Government jobs in Australia aged 55-64 and 65+; ABS Census 2021

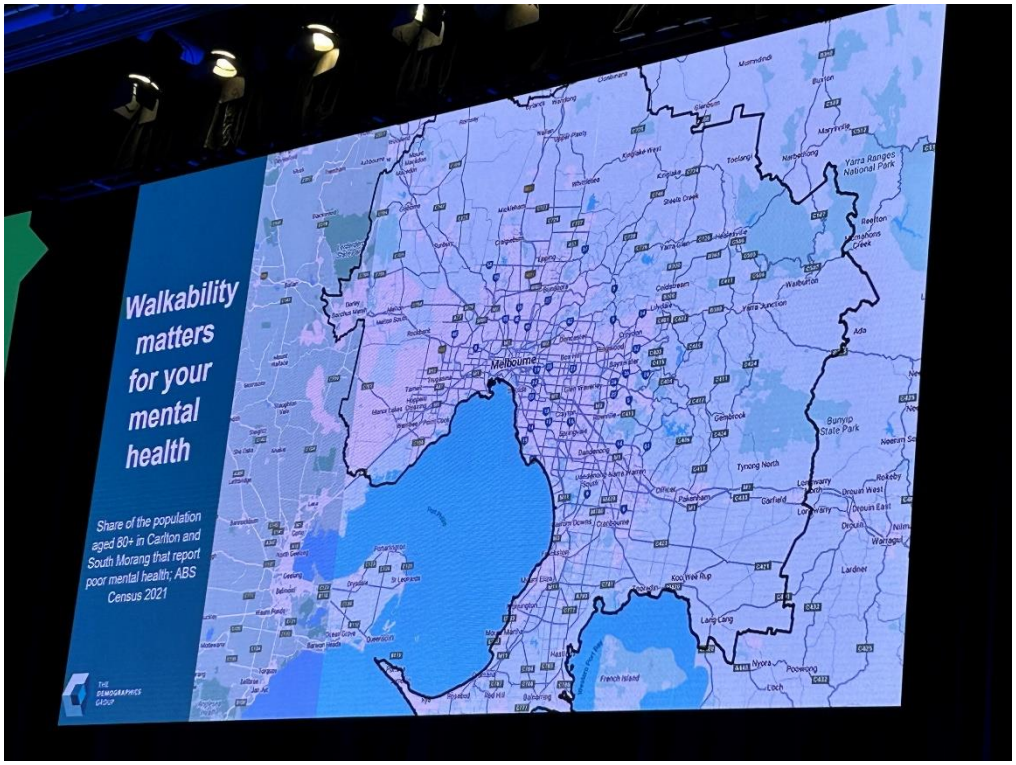

Many Local Government jobs face a steep retirement cliff
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35%
30%
25%
20%
15%
10%
5%
0%
15%
5%
23%
6%
12%
2%
National Average
Local Government
Urban and Regional Planner
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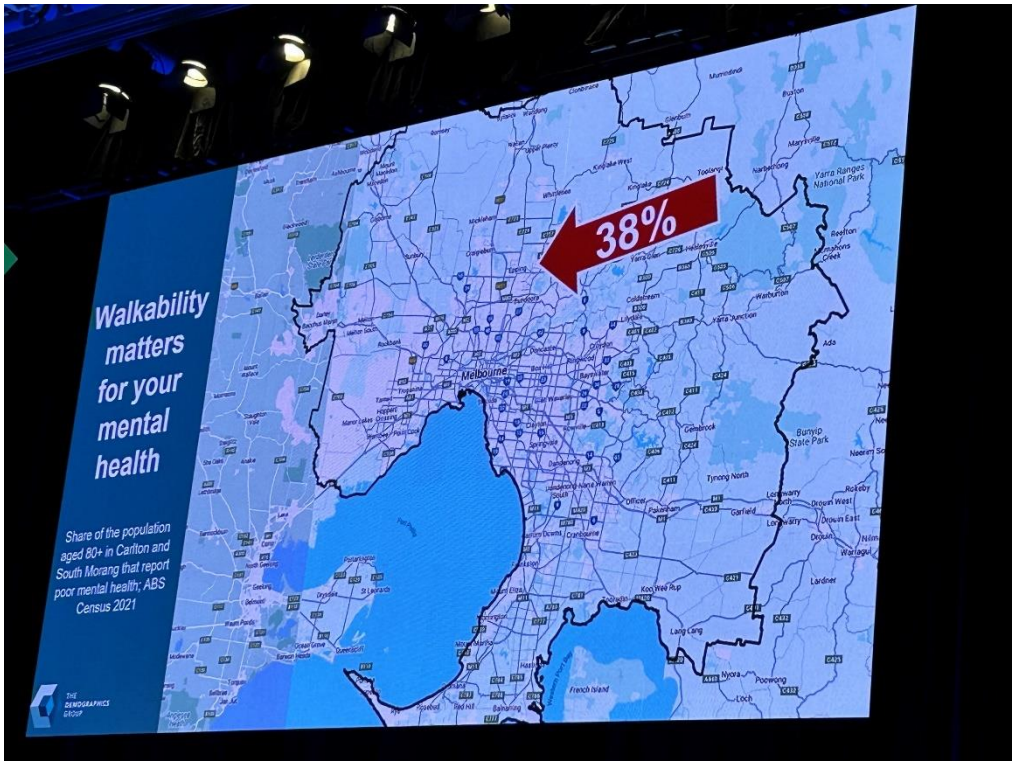

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3%
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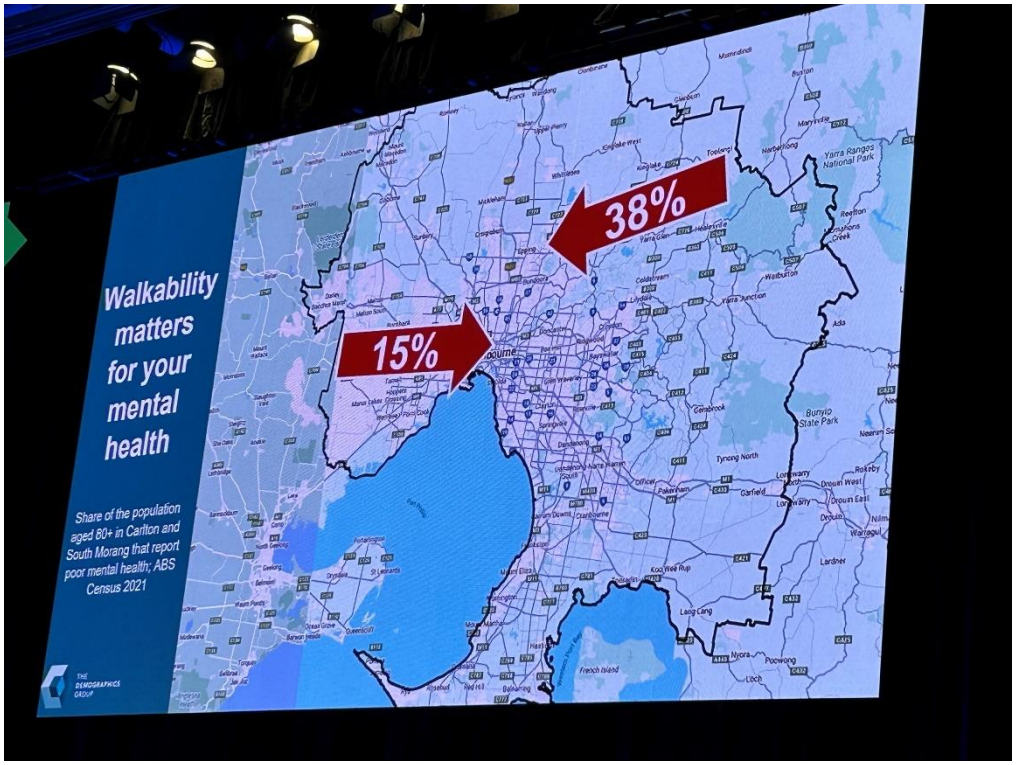

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10%
5%
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15%
5%
23%
6%
12%
2%
18%
3%
24%
4%
National Average
Local Government
Urban and Regional Planner
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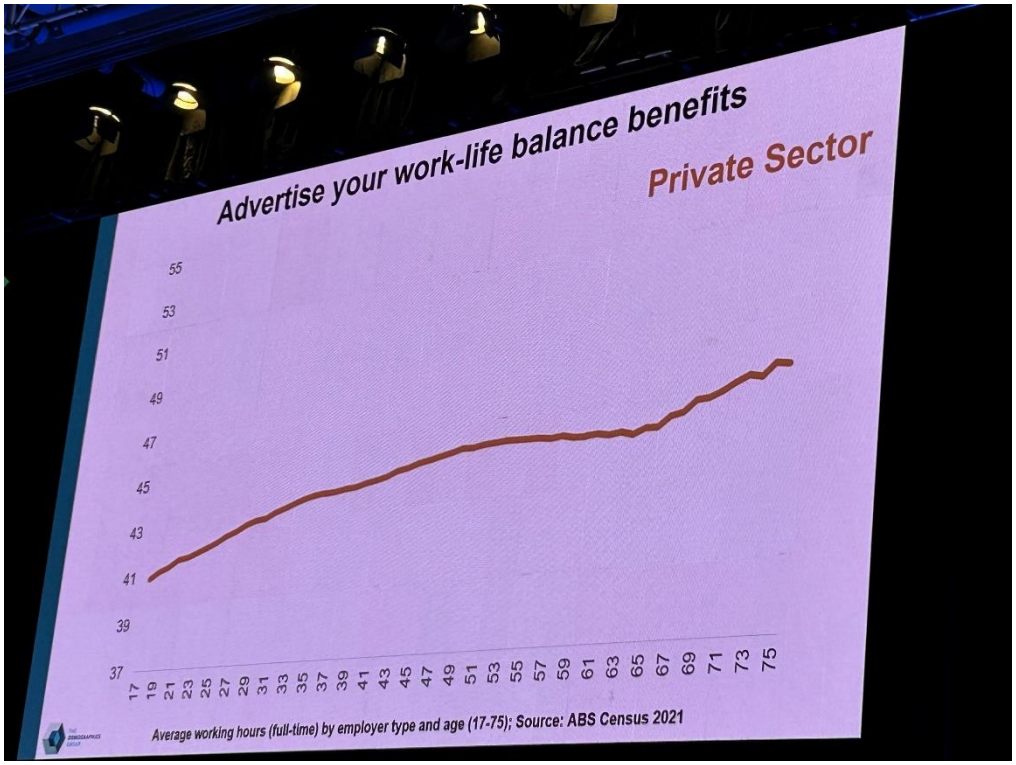

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15%
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23%
6%
12%
2%
18%
3%
24%
4%
28%
4%
National Average
Local Government
Urban and Regional Planner
Program Administrator
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Share of selected Local Government jobs in Australia aged 55-64 and 65+; ABS Census 2021

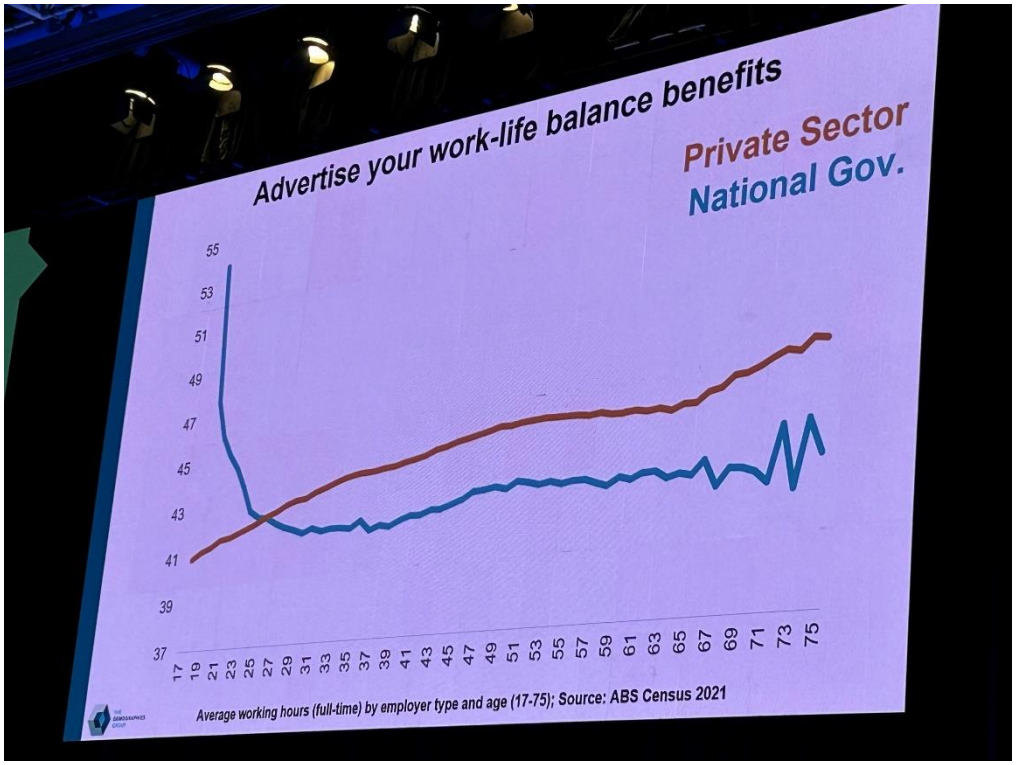

Local Government flies a bit under the radar
10,000,000
9,000,000
8,000,000
7,000,000
6,000,000
5,000,000
4,000,000
3,000,000
2,000,000
1,000,000
-
169,916
1,278,531
459,160
9,984,802
Local Government
State/Territory Government
National Government
Private sector
Total employment by sector; ABS Census 2021

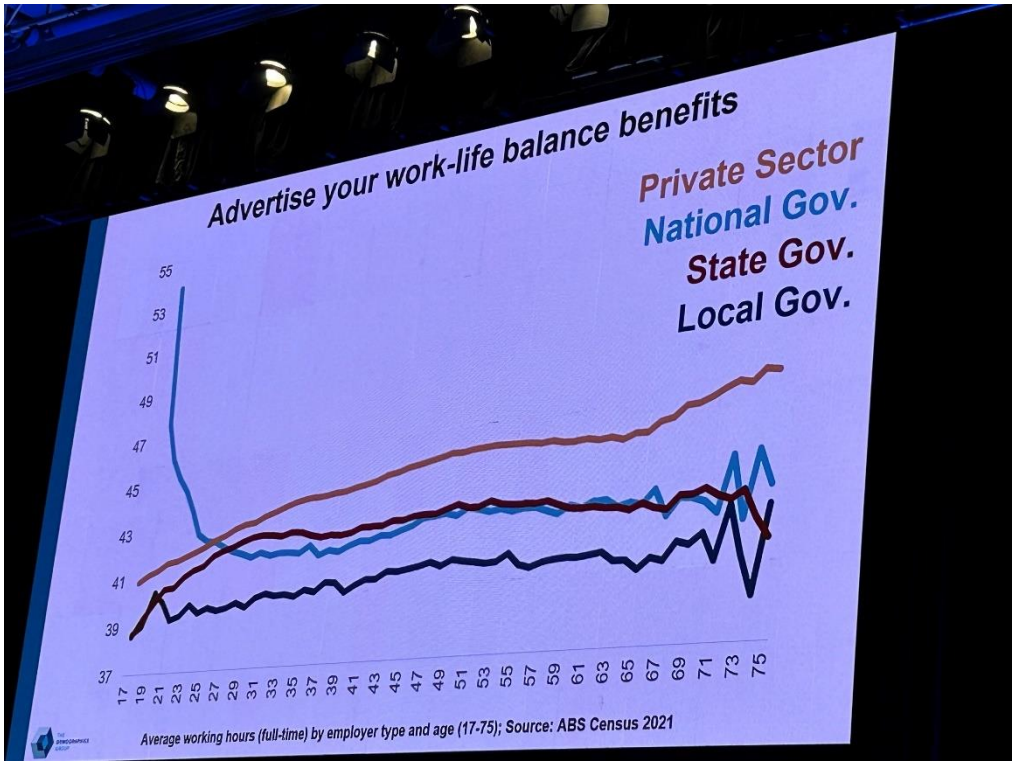

Walkability matters for your mental health
Share of the population aged 60+ in Carlton and South Morang that report poor mental health; ABS Census 2021
Melbourne
Yarra Ranges National Park
Bunyip State Park
French Island

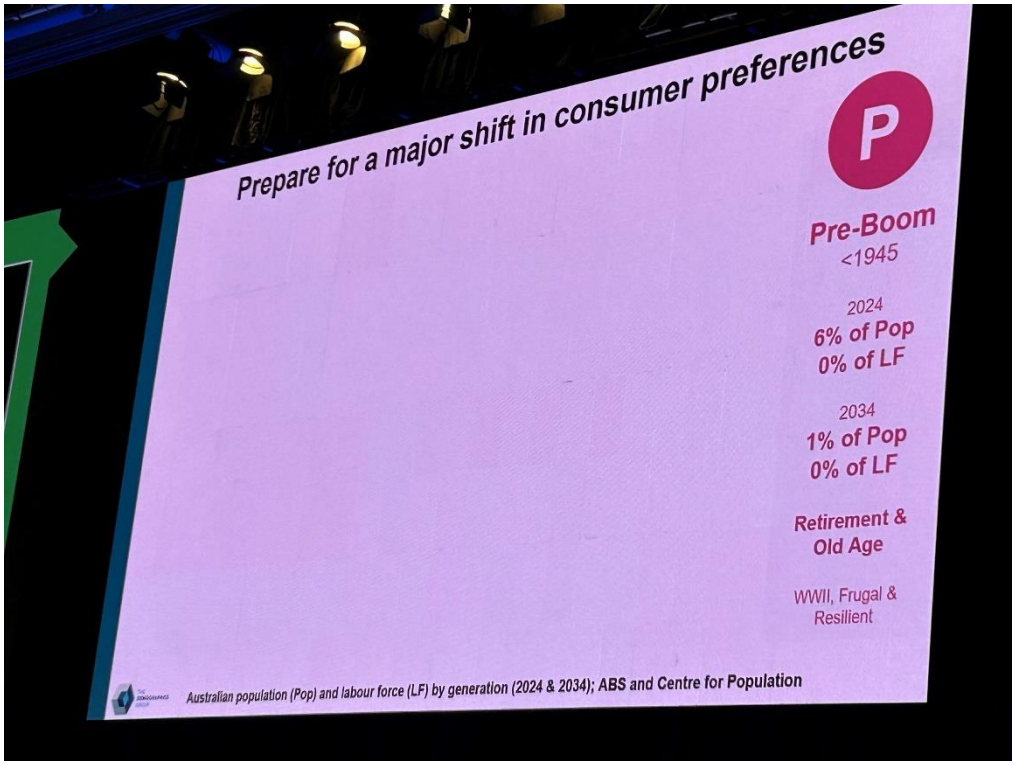

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Share of the population aged 80+ in Carlton and South Morang that report poor mental health; ABS Census 2021
38%
THE DEMOGRAPHICS GROUP

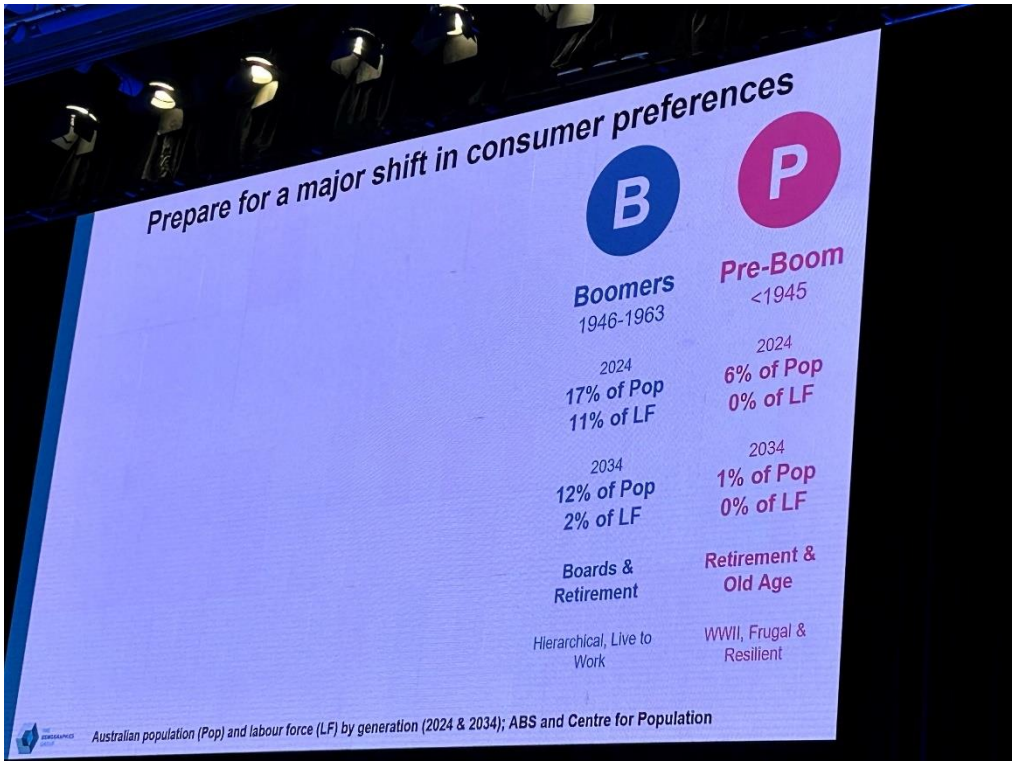

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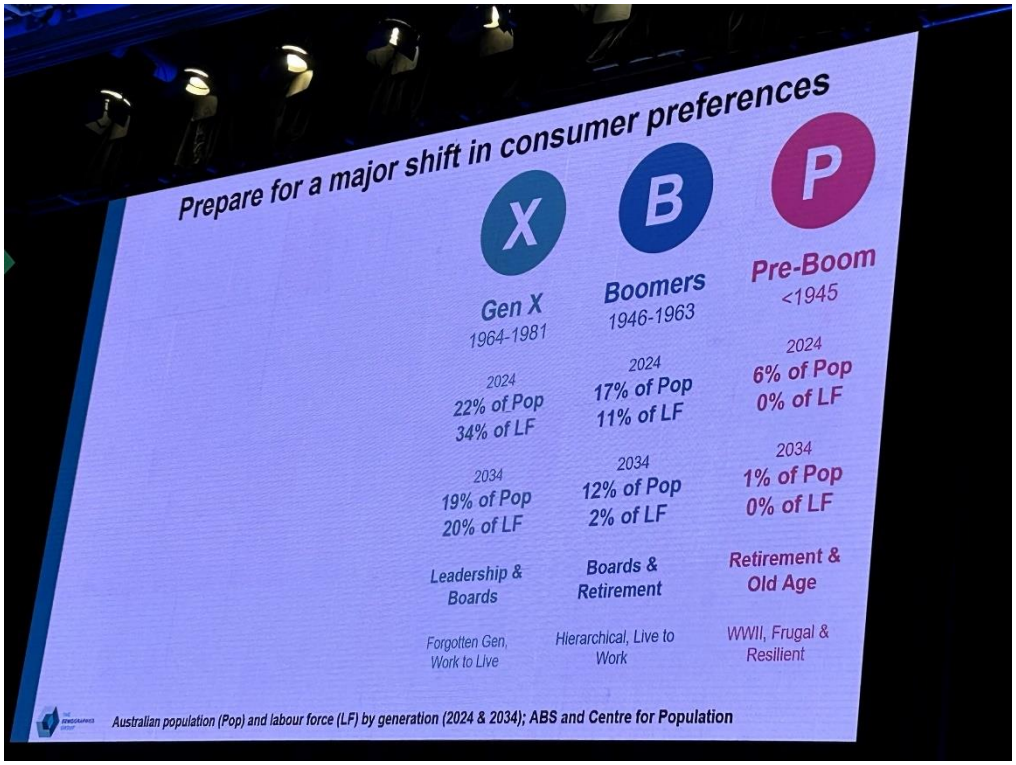

Advertise your work-life balance benefits
Private Sector
55
53
51
49
47
45
43
41
39
37
17 19 21 23 25 27 29 31 33 35 37 39 41 43 45 47 49 51 53 55 57 59 61 63 65 67 69 71 73 75
Average working hours (full-time) by employer type and age (17-75); Source: ABS Census 2021

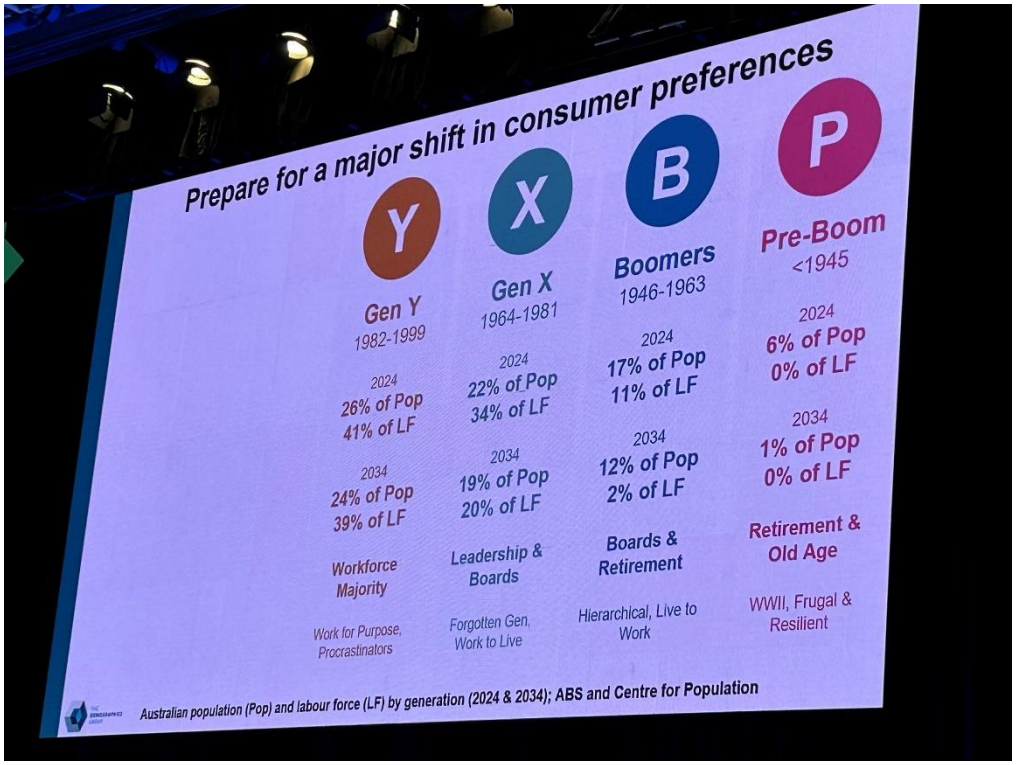

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Private Sector
National Gov.
55
53
51
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47
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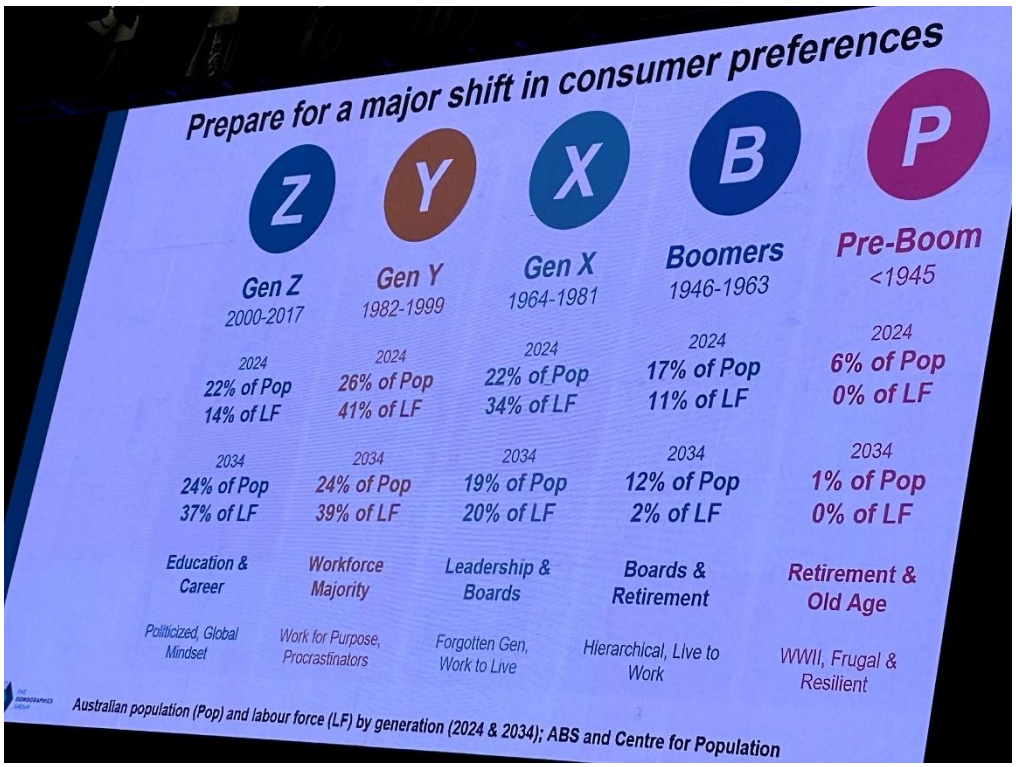

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Private Sector
National Gov.
State Gov.
Local Gov.
55
53
51
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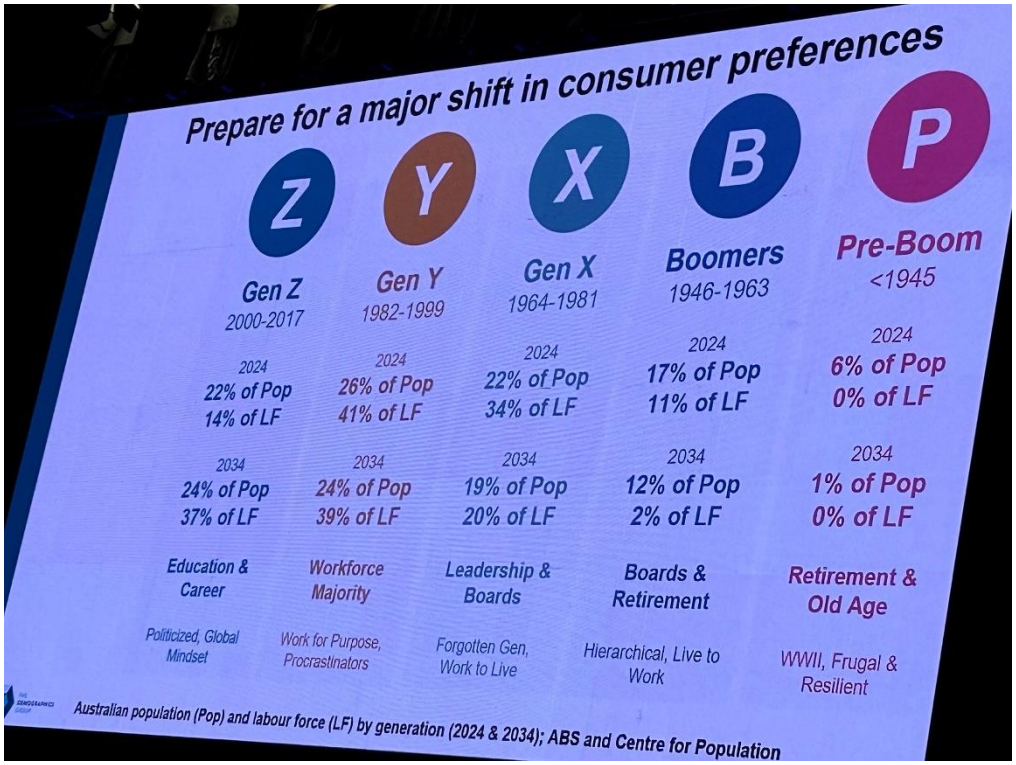

Prepare for a major shift in consumer preferences
P
Pre-Boom
<1945
2024
6% of Pop
0% of LF
2034
1% of Pop
0% of LF
Retirement &
Old Age
WWII, Frugal &
Resilient
Australian population (Pop) and labour force (LF) by generation (2024 & 2034); ABS and Centre for Population

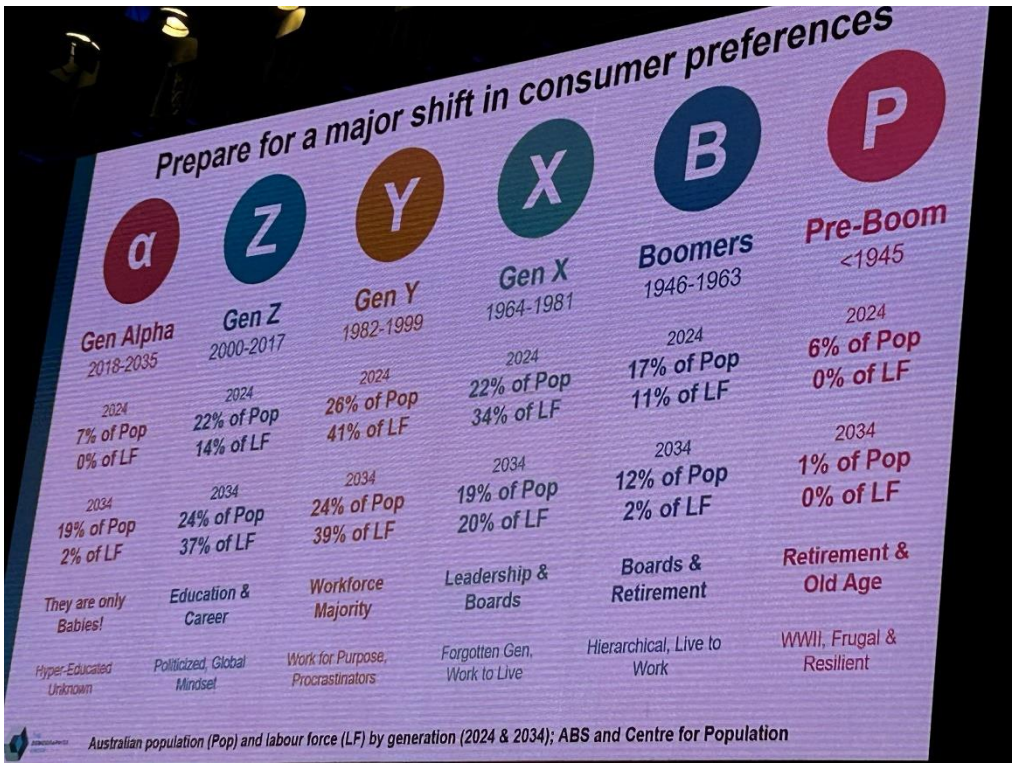

Prepare for a major shift in consumer preferences
B
Boomers
1946-1963
2024
17% of Pop
11% of LF
2034
12% of Pop
2% of LF
Boards & Retirement
Hierarchical, Live to Work
P
Pre-Boom
<1945
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6% of Pop
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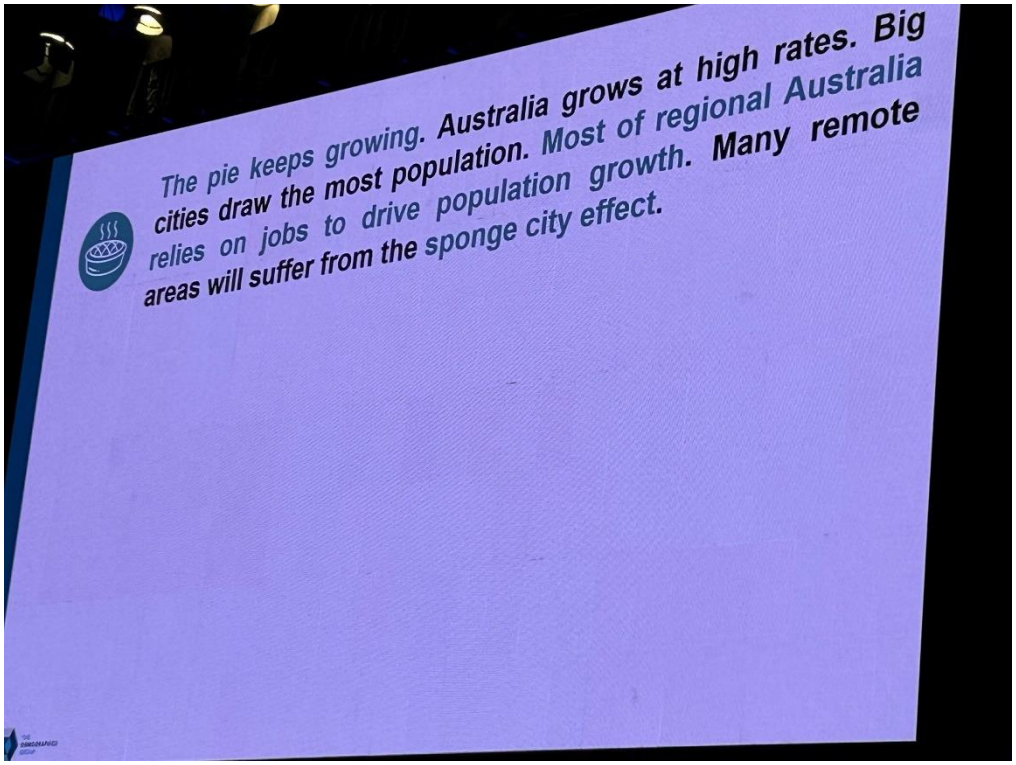

Prepare for a major shift in consumer preferences
X
Gen X
1964-1981
2024
22% of Pop
34% of LF
2034
19% of Pop
20% of LF
Leadership & Boards
Forgotten Gen, Work to Live
B
Boomers
1946-1963
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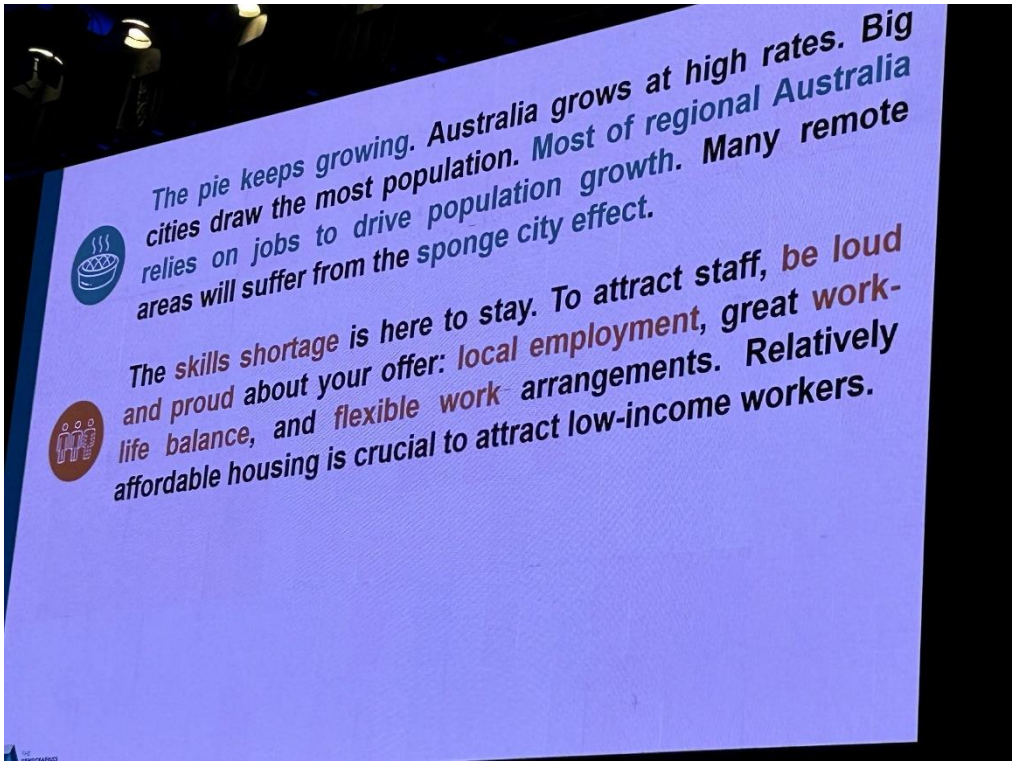

Prepare for a major shift in consumer preferences
Y
Gen Y
1982-1999
2024
26% of Pop
41% of LF
2034
24% of Pop
39% of LF
Workforce Majority
Work for Purpose, Procrastinators
X
Gen X
1964-1981
2024
22% of Pop
34% of LF
2034
19% of Pop
20% of LF
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Forgotten Gen, Work to Live
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Boards & Retirement
Hierarchical, Live to Work
P
Pre-Boom
<1945
2024
6% of Pop
0% of LF
2034
1% of Pop
0% of LF
Retirement & Old Age
WWII, Frugal & Resilient
Australian population (Pop) and labour force (LF) by generation (2024 & 2034); ABS and Centre for Population

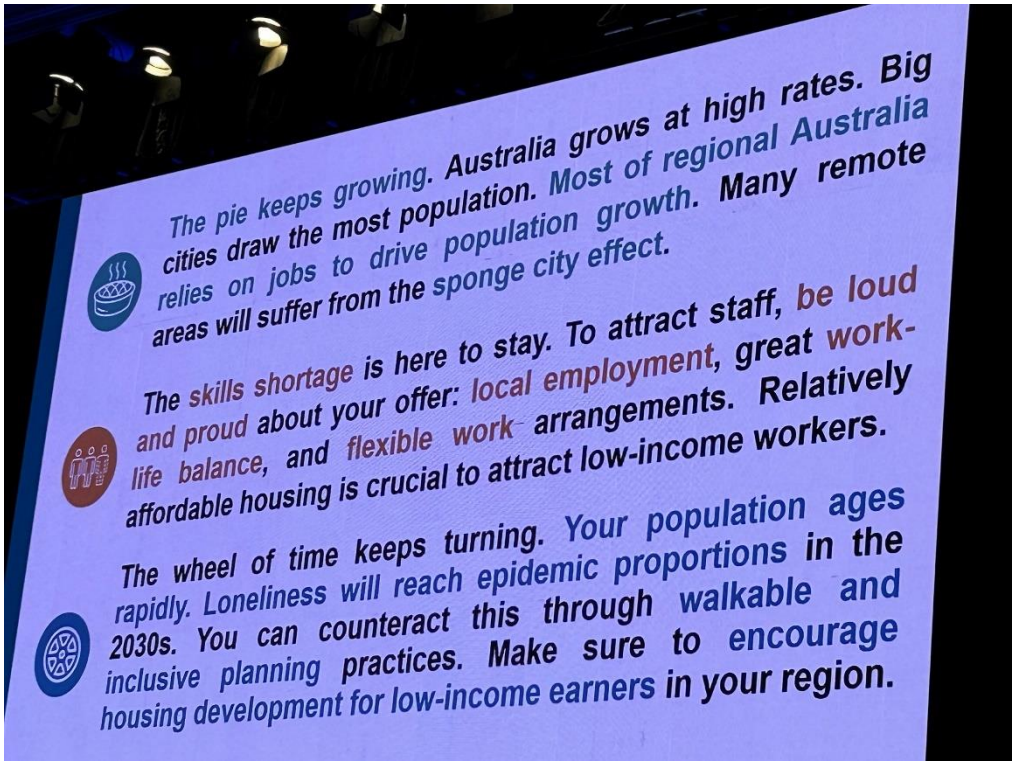

Prepare for a major shift in consumer preferences
Z
Gen Z
2000-2017
2024
22% of Pop
14% of LF
2034
24% of Pop
37% of LF
Education & Career
Politicized, Global Mindset
Y
Gen Y
1982-1999
2024
26% of Pop
41% of LF
2034
24% of Pop
39% of LF
Workforce Majority
Work for Purpose, Procrastinators
X
Gen X
1964-1981
2024
22% of Pop
34% of LF
2034
19% of Pop
20% of LF
Leadership & Boards
Forgotten Gen, Work to Live
B
Boomers
1946-1963
2024
17% of Pop
11% of LF
2034
12% of Pop
2% of LF
Boards & Retirement
Hierarchical, Live to Work
P
Pre-Boom
<1945
2024
6% of Pop
0% of LF
2034
1% of Pop
0% of LF
Retirement & Old Age
WWII, Frugal & Resilient
Australian population (Pop) and labour force (LF) by generation (2024 & 2034); ABS and Centre for Population

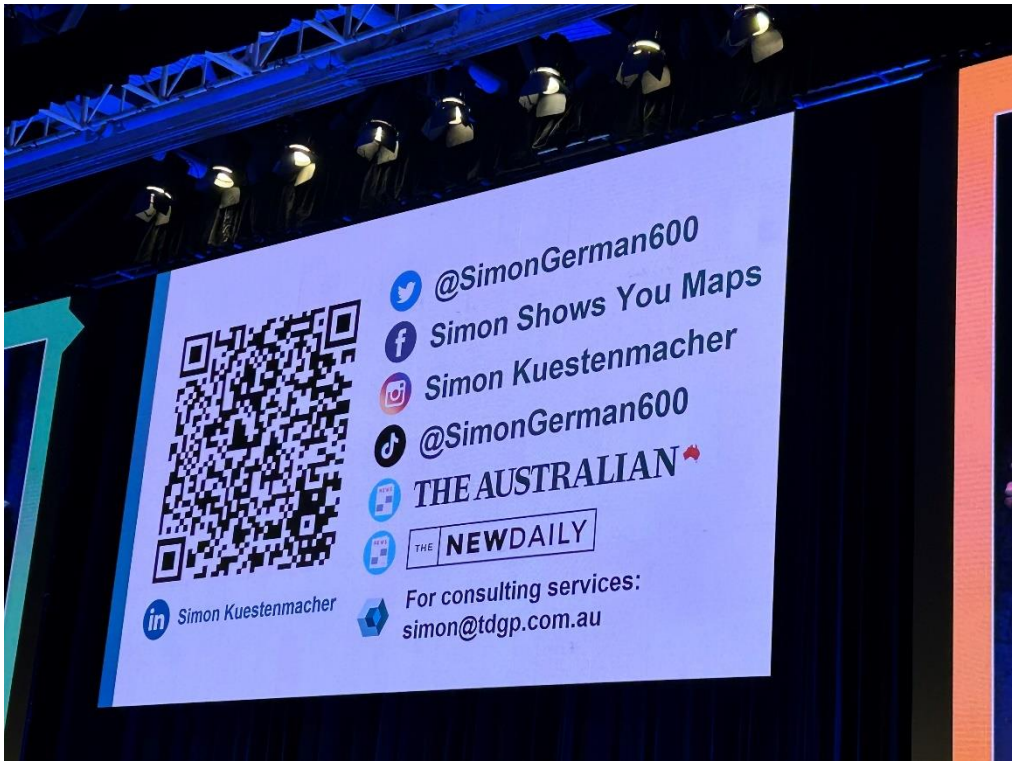

Prepare for a major shift in consumer preferences
Z
Y
X
B
P
Gen Z
2000-2017
Gen Y
1982-1999
Gen X
1964-1981
Boomers
1946-1963
Pre-Boom
<1945
2024
22% of Pop
14% of LF
2024
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2024
22% of Pop
34% of LF
2024
17% of Pop
11% of LF
2024
6% of Pop
0% of LF
2034
24% of Pop
37% of LF
2034
24% of Pop
39% of LF
2034
19% of Pop
20% of LF
2034
12% of Pop
2% of LF
2034
1% of Pop
0% of LF
Education & Career
Workforce Majority
Leadership & Boards
Boards & Retirement
Retirement & Old Age
Politicized, Global Mindset
Work for Purpose, Procrastinators
Forgotten Gen, Work to Live
Hierarchical, Live to Work
WWII, Frugal & Resilient
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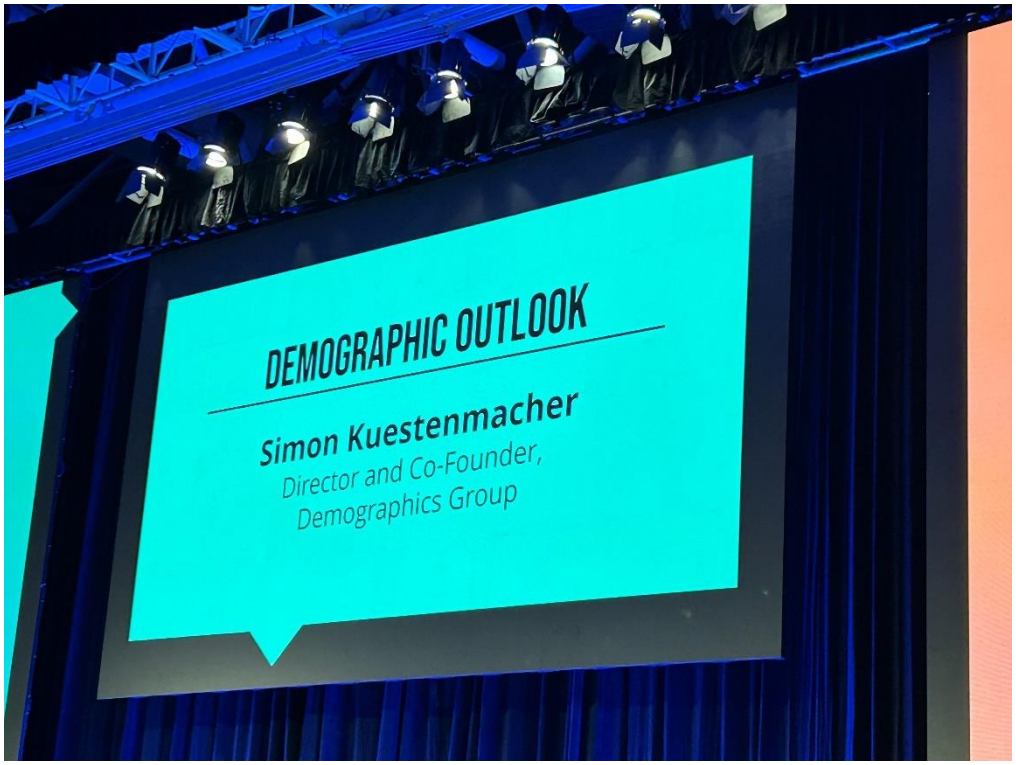

Prepare for a major shift in consumer preferences
α
Z
Y
X
B
P
Gen Alpha
2018-2035
Gen Z
2000-2017
Gen Y
1982-1999
Gen X
1964-1981
Boomers
1946-1963
Pre-Boom
<1945
2024
7% of Pop
0% of LF
2024
22% of Pop
14% of LF
2024
26% of Pop
41% of LF
2024
22% of Pop
34% of LF
2024
17% of Pop
11% of LF
2024
6% of Pop
0% of LF
2034
19% of Pop
2% of LF
2034
24% of Pop
37% of LF
2034
24% of Pop
39% of LF
2034
19% of Pop
20% of LF
2034
12% of Pop
2% of LF
2034
1% of Pop
0% of LF
They are only Babies!
Education & Career
Workforce Majority
Leadership & Boards
Boards & Retirement
Retirement & Old Age
Hyper-Educated Unknown
Politicized, Global Mindset
Work for Purpose, Procrastinators
Forgotten Gen, Work to Live
Hierarchical, Live to Work
WWII, Frugal & Resilient
Australian population (Pop) and labour force (LF) by generation (2024 & 2034); ABS and Centre for Population


The pie keeps growing. Australia grows at high rates. Big cities draw the most population. Most of regional Australia relies on jobs to drive population growth. Many remote areas will suffer from the sponge city effect.

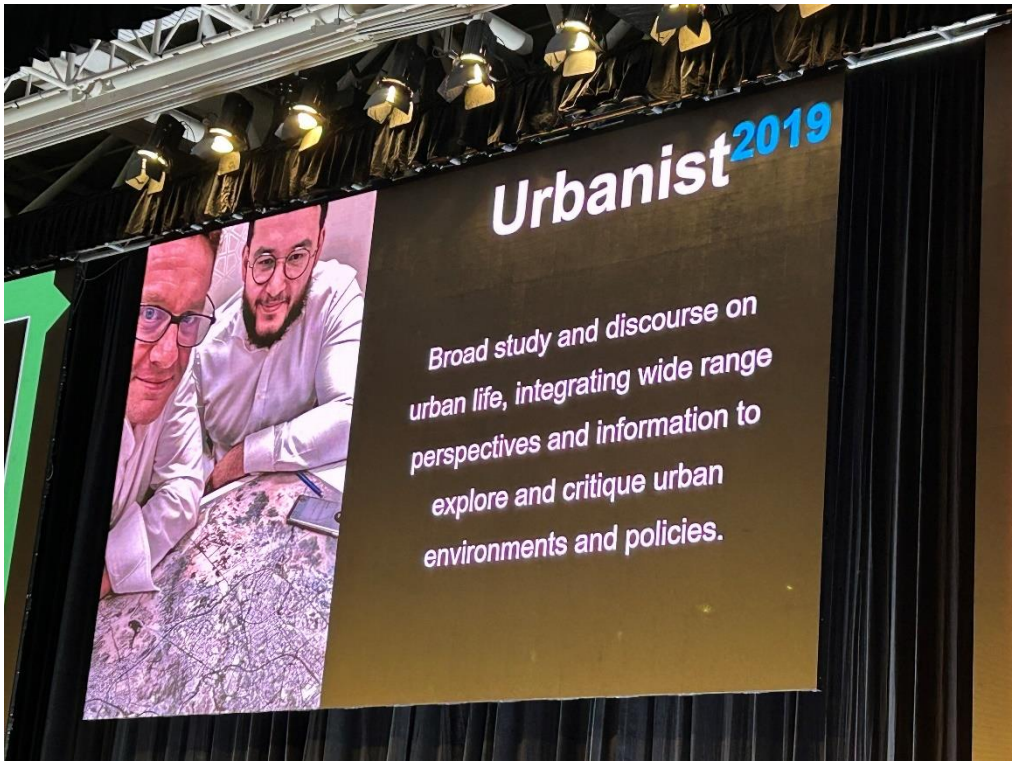

The pie keeps growing. Australia grows at high rates. Big cities draw the most population. Most of regional Australia relies on jobs to drive population growth. Many remote areas will suffer from the sponge city effect.
The skills shortage is here to stay. To attract staff, be loud and proud about your offer: local employment, great work-life balance, and flexible work arrangements. Relatively affordable housing is crucial to attract low-income workers.


The pie keeps growing. Australia grows at high rates. Big cities draw the most population. Most of regional Australia relies on jobs to drive population growth. Many remote areas will suffer from the sponge city effect.
The skills shortage is here to stay. To attract staff, be loud and proud about your offer: local employment, great work-life balance, and flexible work arrangements. Relatively affordable housing is crucial to attract low-income workers.
The wheel of time keeps turning. Your population ages rapidly. Loneliness will reach epidemic proportions in the 2030s. You can counteract this through walkable and inclusive planning practices. Make sure to encourage housing development for low-income earners in your region.

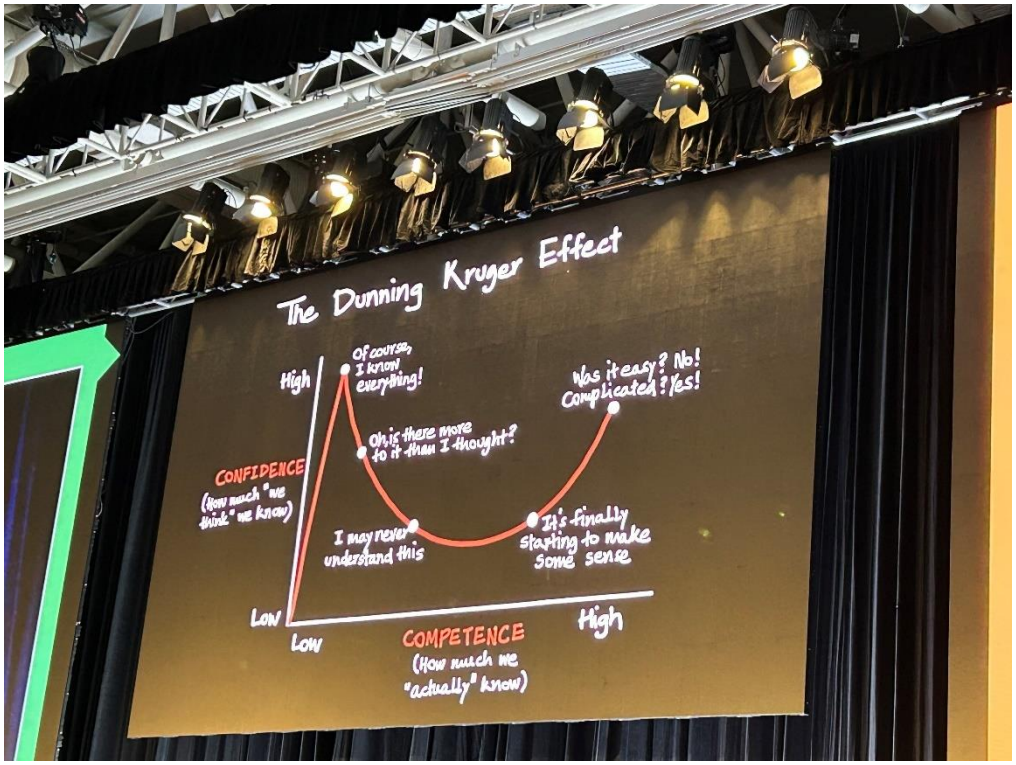

@SimonGerman600
Simon Shows You Maps
Simon Kuestenmacher
@SimonGerman600
THE AUSTRALIAN
THE NEWDAILY
Simon Kuestenmacher
For consulting services:
simon@tdgp.com.au

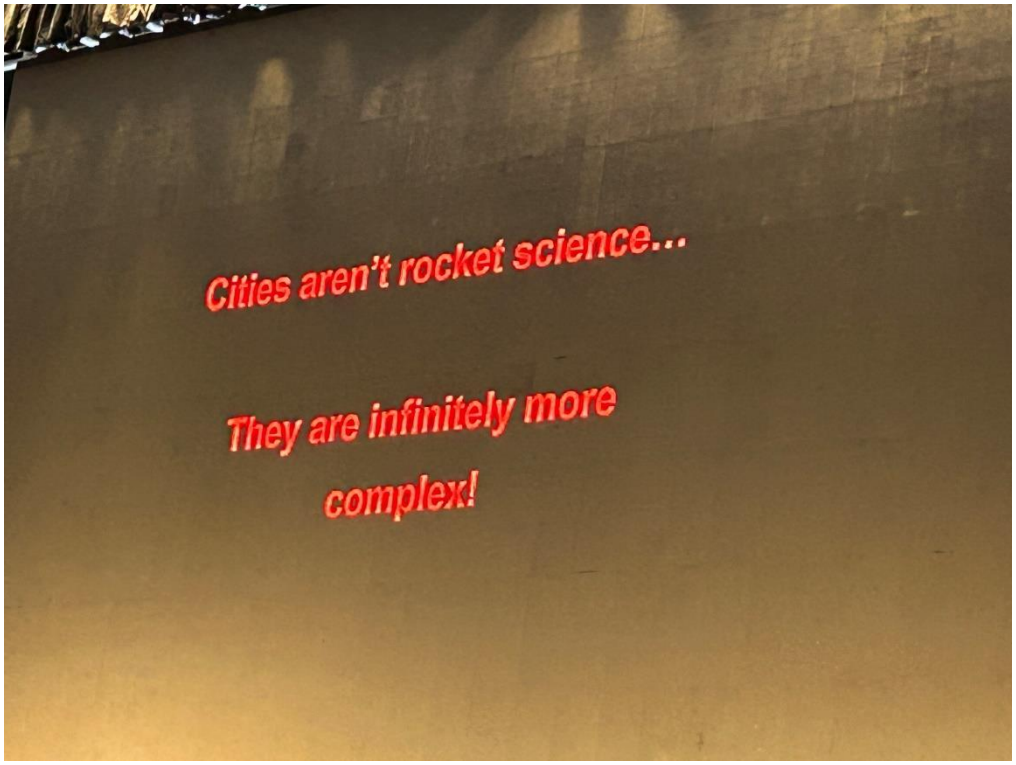

DEMOGRAPHIC OUTLOOK
Simon Kuestenmacher
Director and Co-Founder,
Demographics Group

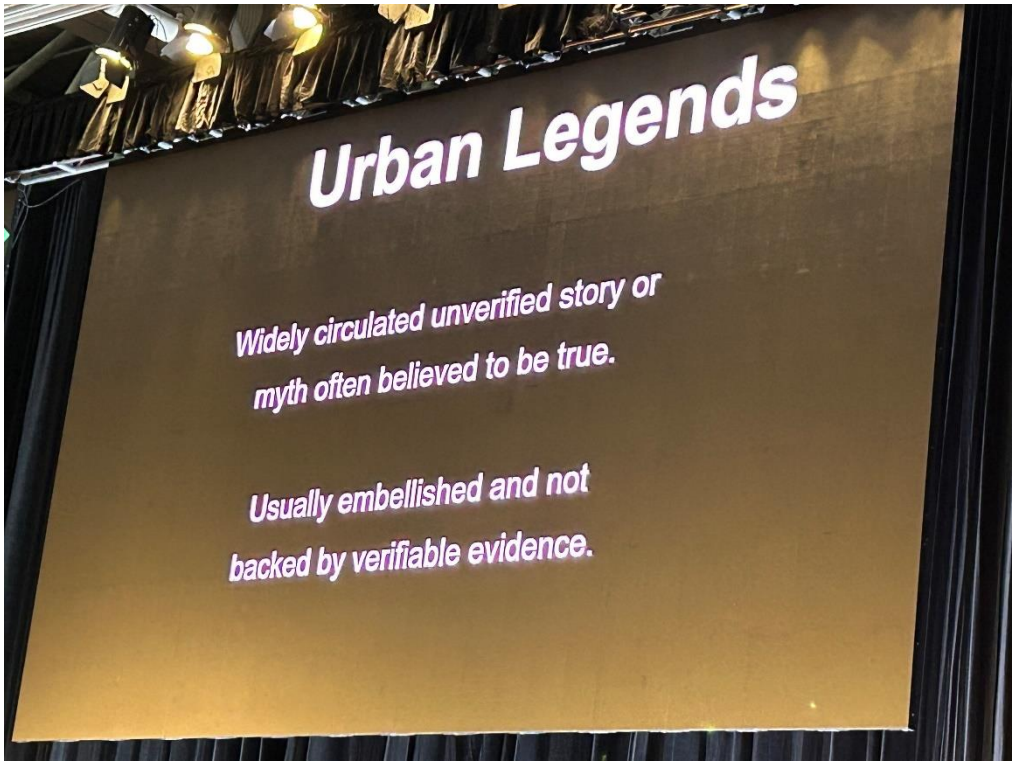

Planner 1992
2024
NGA
2024

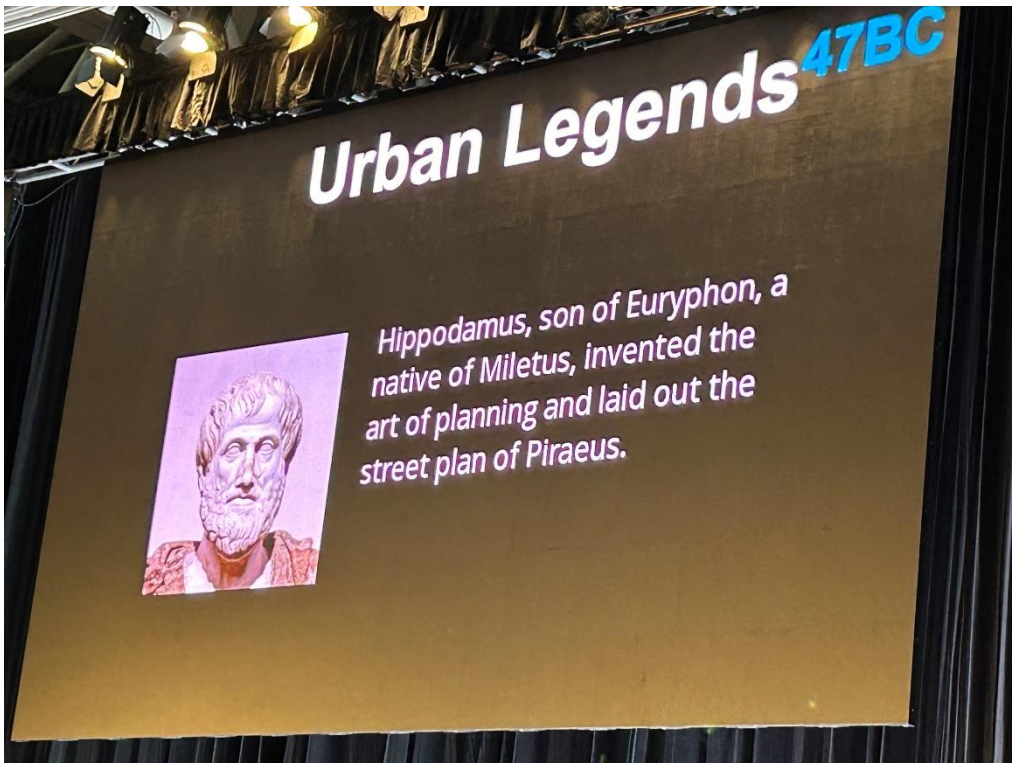

Urbanist 2019
Broad study and discourse on urban life, integrating wide range perspectives and information to explore and critique urban environments and policies.

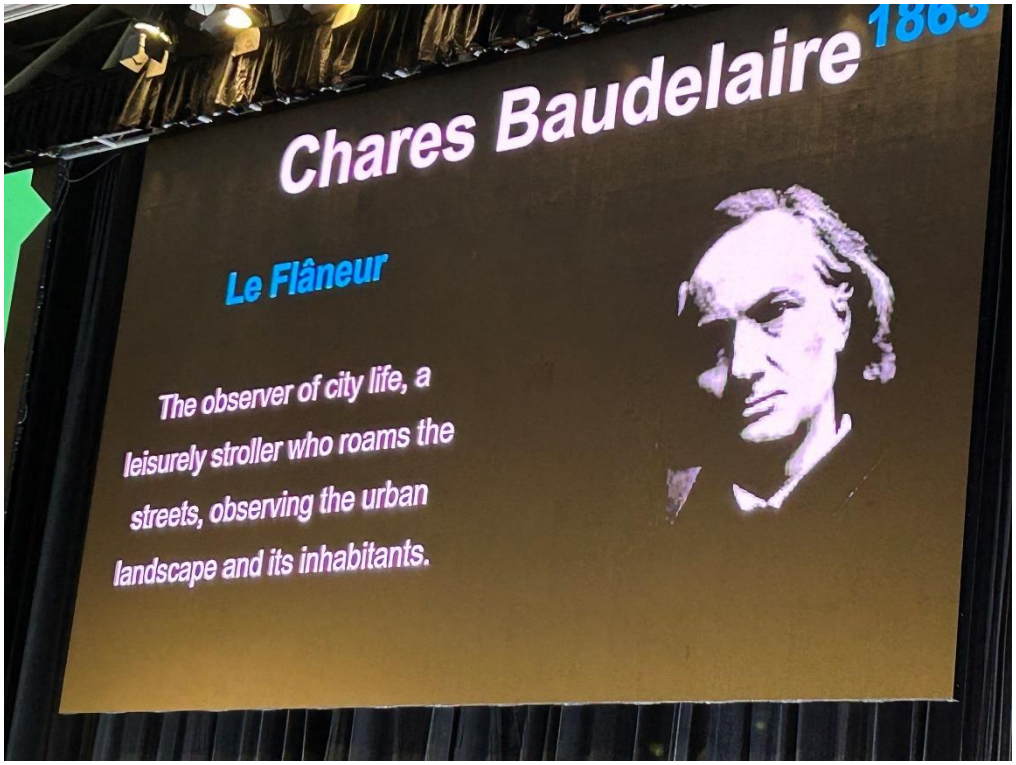

Social Capital
Networks & interactions that inspire trust and reciprocity among citizens, significantly improving individual & collective health, well-being & community resilience.

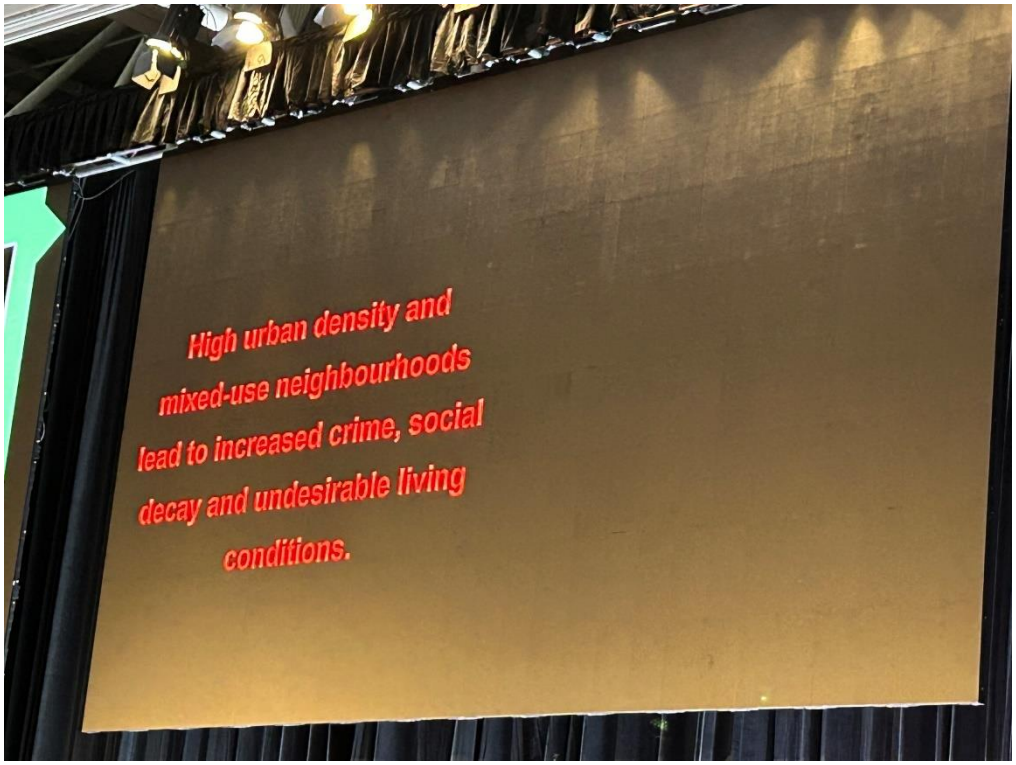

The Dunning Kruger Effect
High
CONFIDENCE
(How much "we think" we know)
Low
Low
COMPETENCE
(How much we "actually" know)
High
Of course, I know everything!
Oh, is there more to it than I thought?
I may never understand this
It's finally starting to make some sense
Was it easy? No! Complicated? Yes!

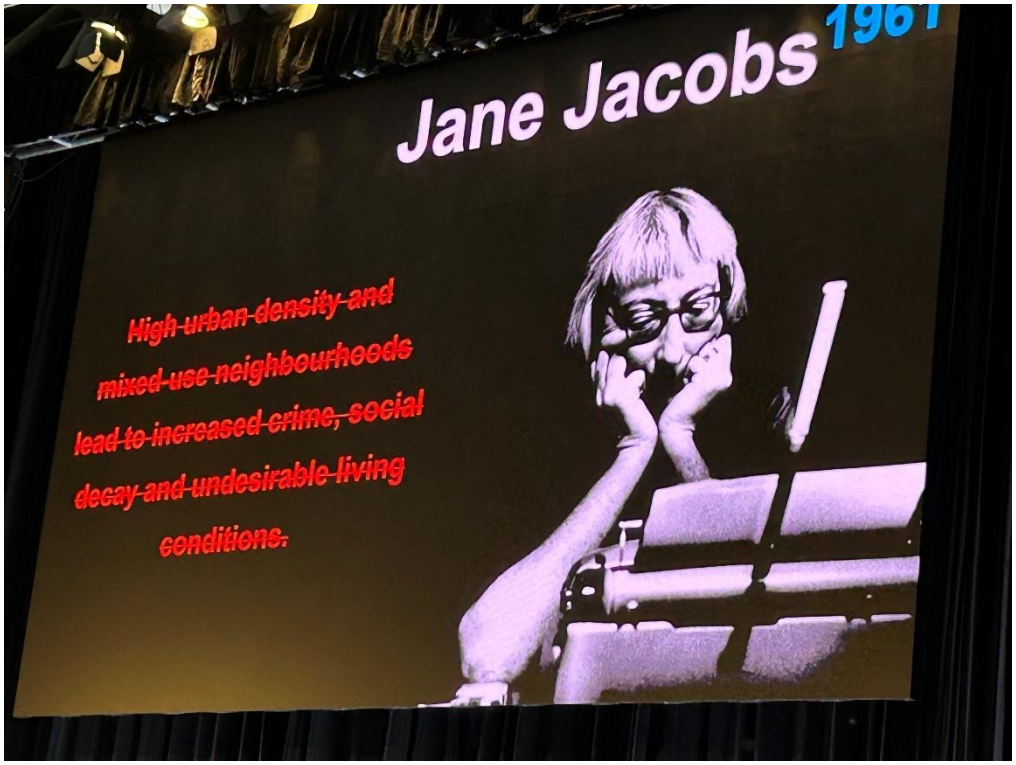

Cities aren't rocket science...
They are infinitely more complex!

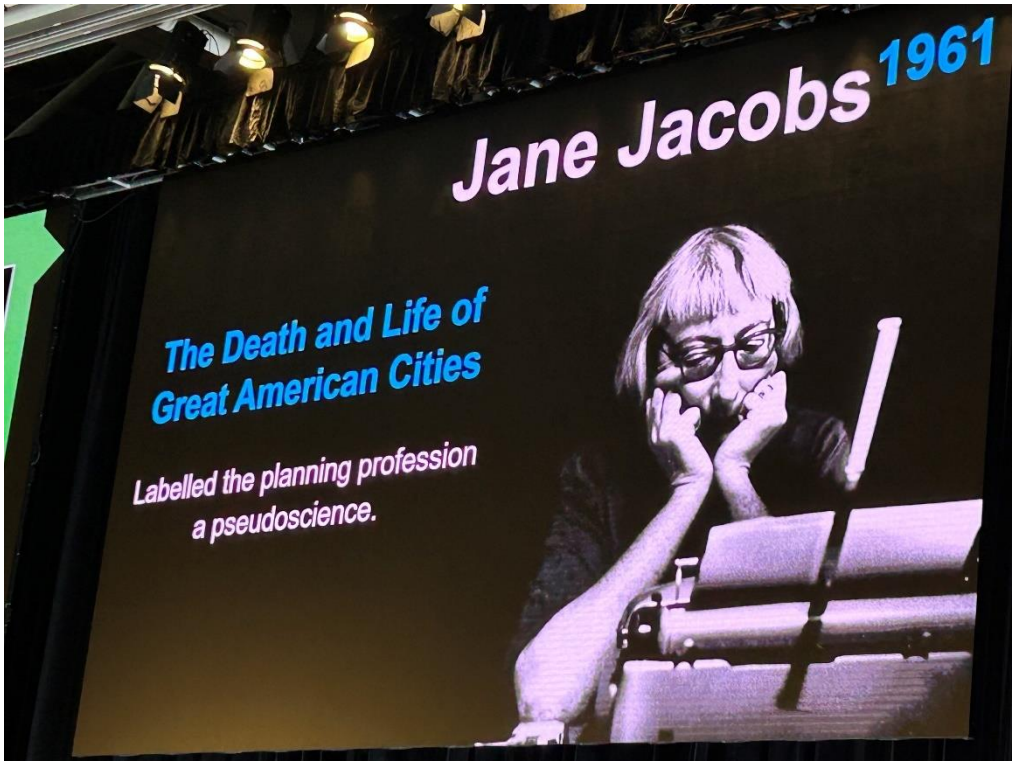

Urban Legends
Widely circulated unverified story or myth often believed to be true.
Usually embellished and not backed by verifiable evidence.

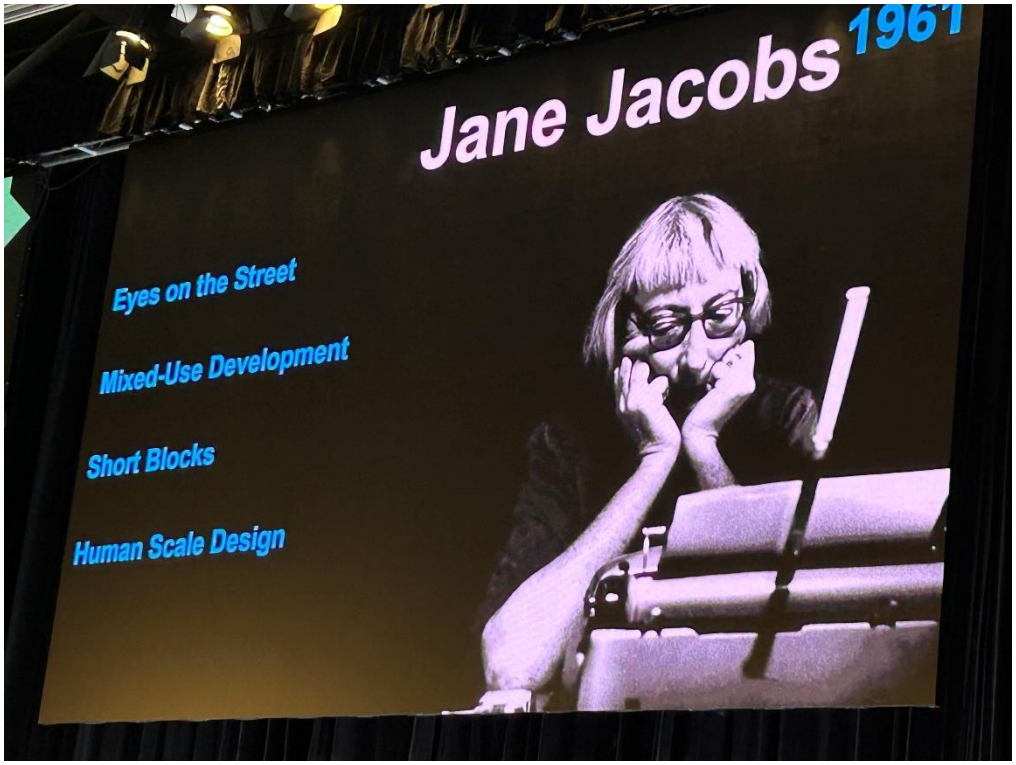

Urban Legends
47BC
Hippodamus, son of Euryphon, a native of Miletus, invented the art of planning and laid out the street plan of Piraeus.


Chares Baudelaire 1863
Le Flâneur
The observer of city life, a leisurely stroller who roams the streets, observing the urban landscape and its inhabitants.

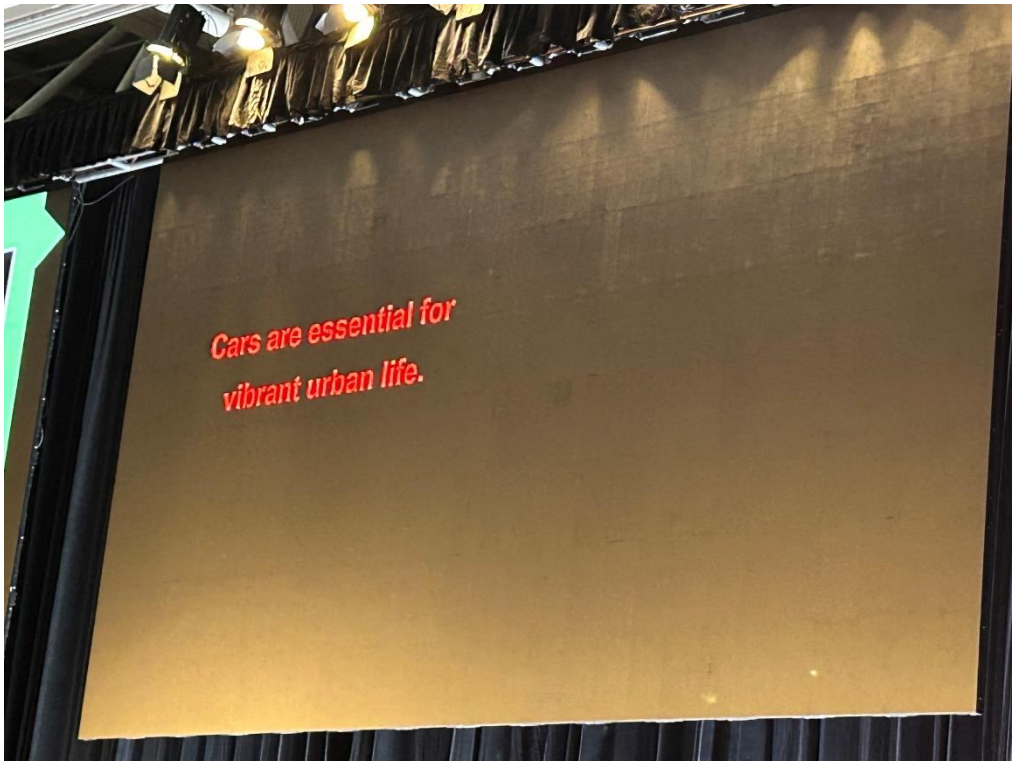

High urban density and mixed-use neighbourhoods lead to increased crime, social decay and undesirable living conditions.

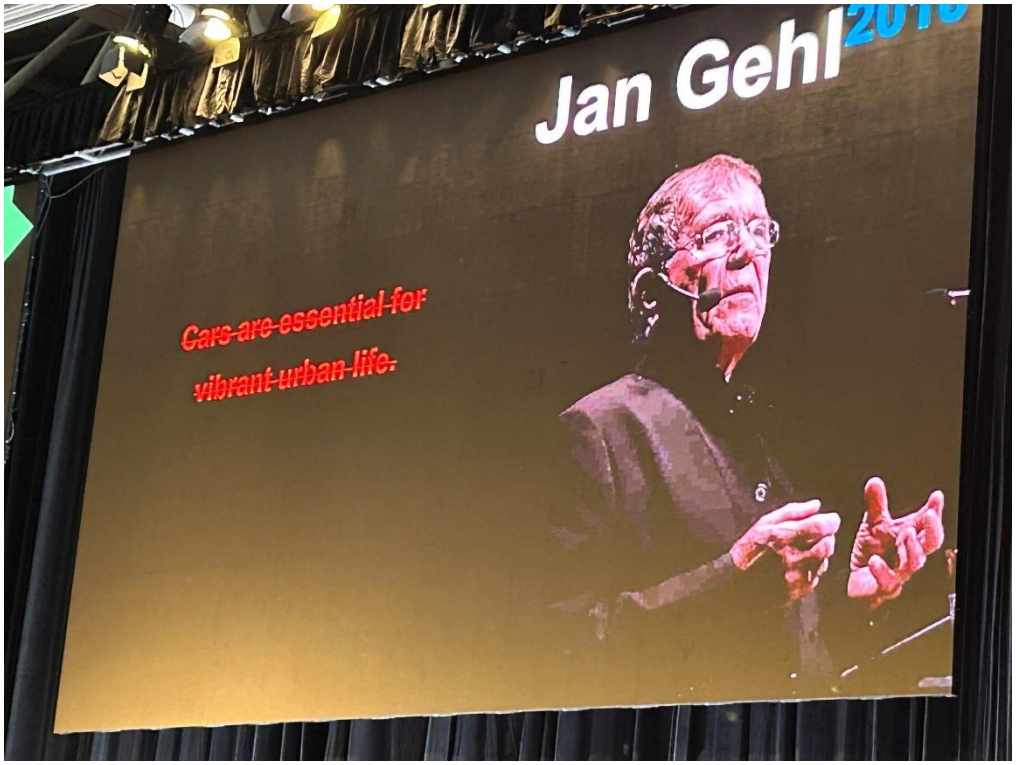

Jane Jacobs 1961
~~High urban density and mixed-use neighbourhoods lead to increased crime, social decay and undesirable living conditions.~~

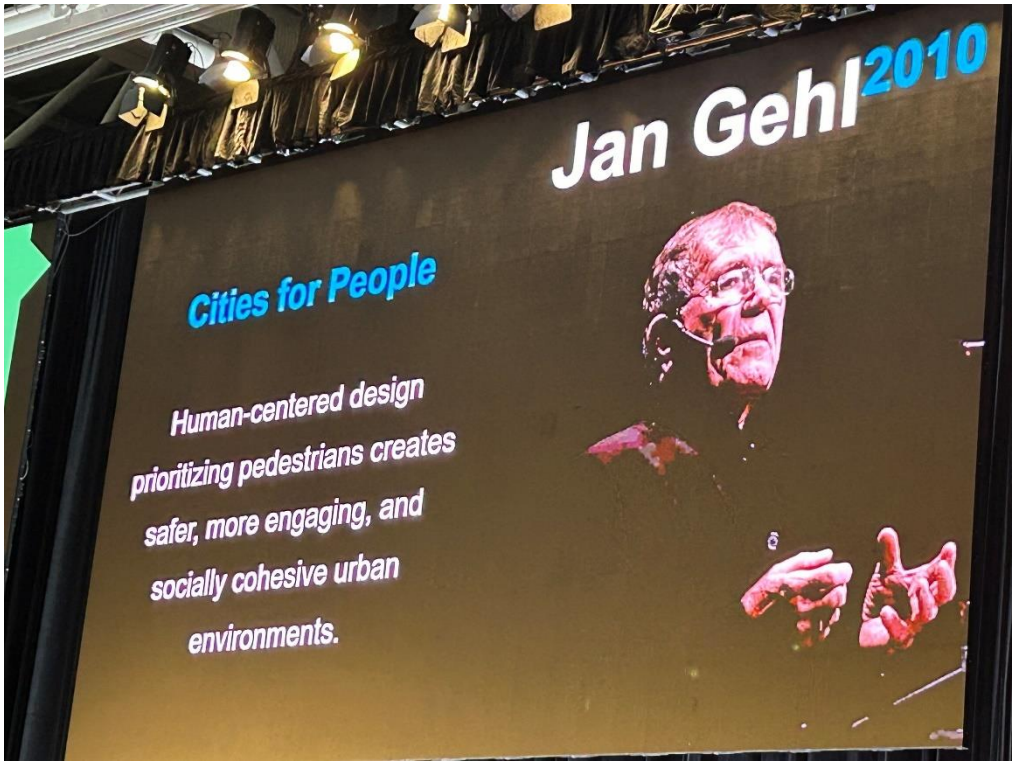

Jane Jacobs 1961
The Death and Life of Great American Cities
Labelled the planning profession a pseudoscience.


Jane Jacobs 1961
Eyes on the Street
Mixed-Use Development
Short Blocks
Human Scale Design


ONE WAY
SUSHI SUSH!
MIGH bowl

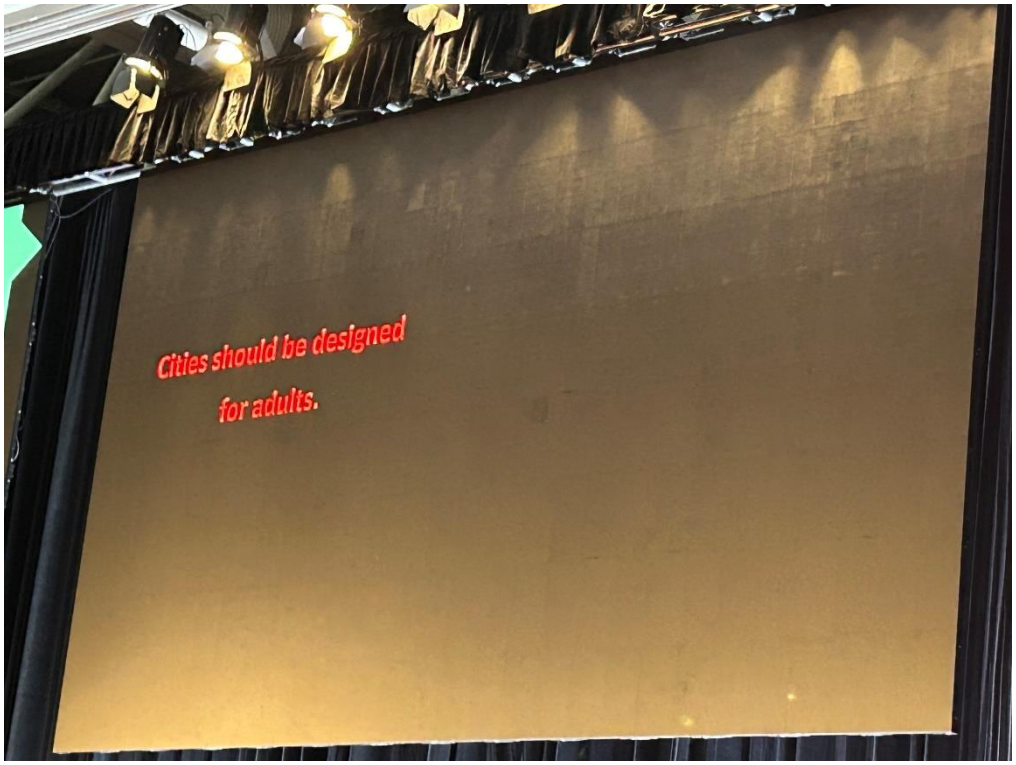

Cars are essential for
vibrant urban life.


Jan Gehl
Cars are essential for
vibrant urban life.

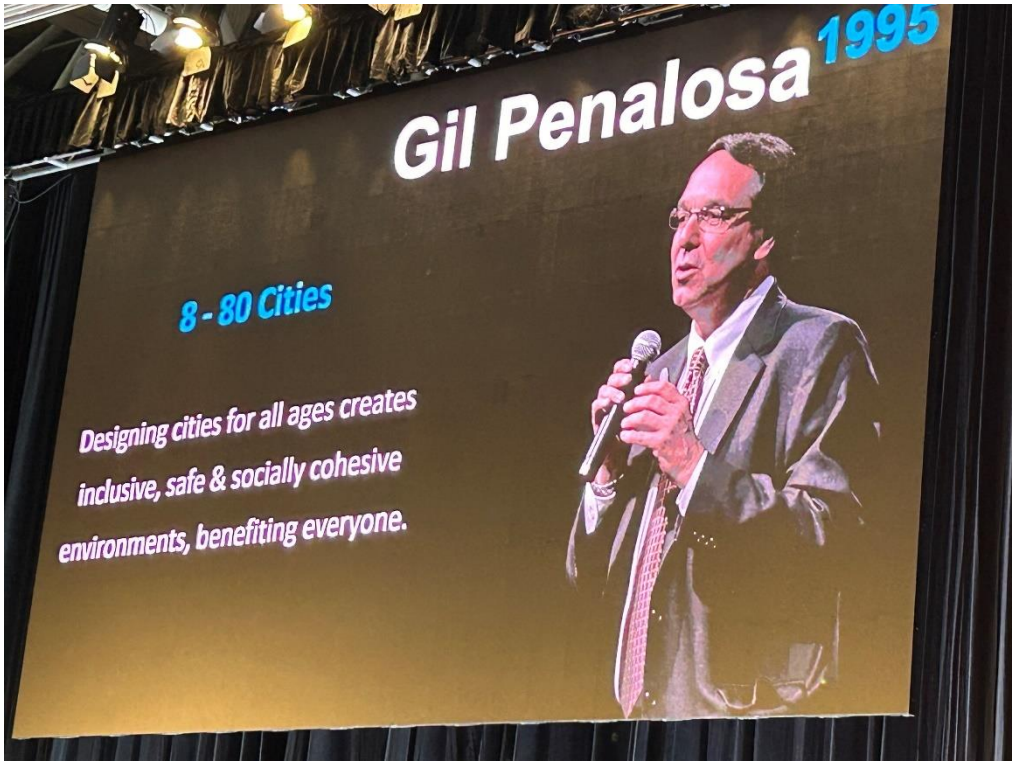

Jan Gehl 2010
Cities for People
Human-centered design prioritizing pedestrians creates safer, more engaging, and socially cohesive urban environments.

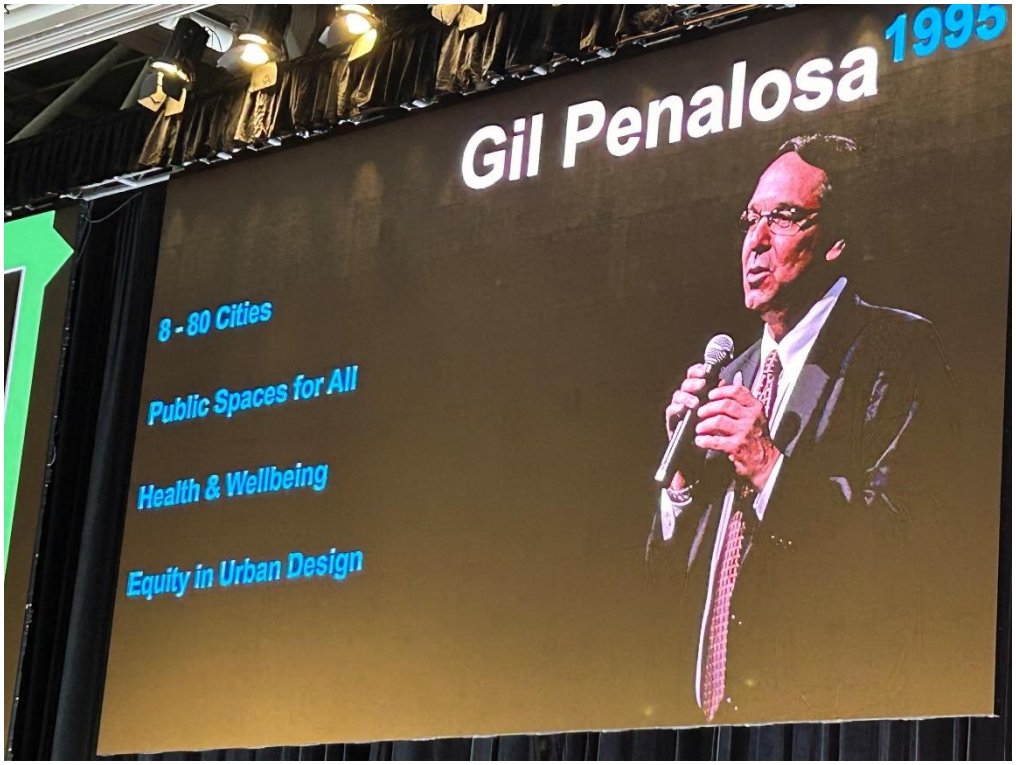

Jan Gehl 2010
Life Between Buildings
Human-Centered Design
Public Space Quality
Active Ground Floors


CARS
CITIES

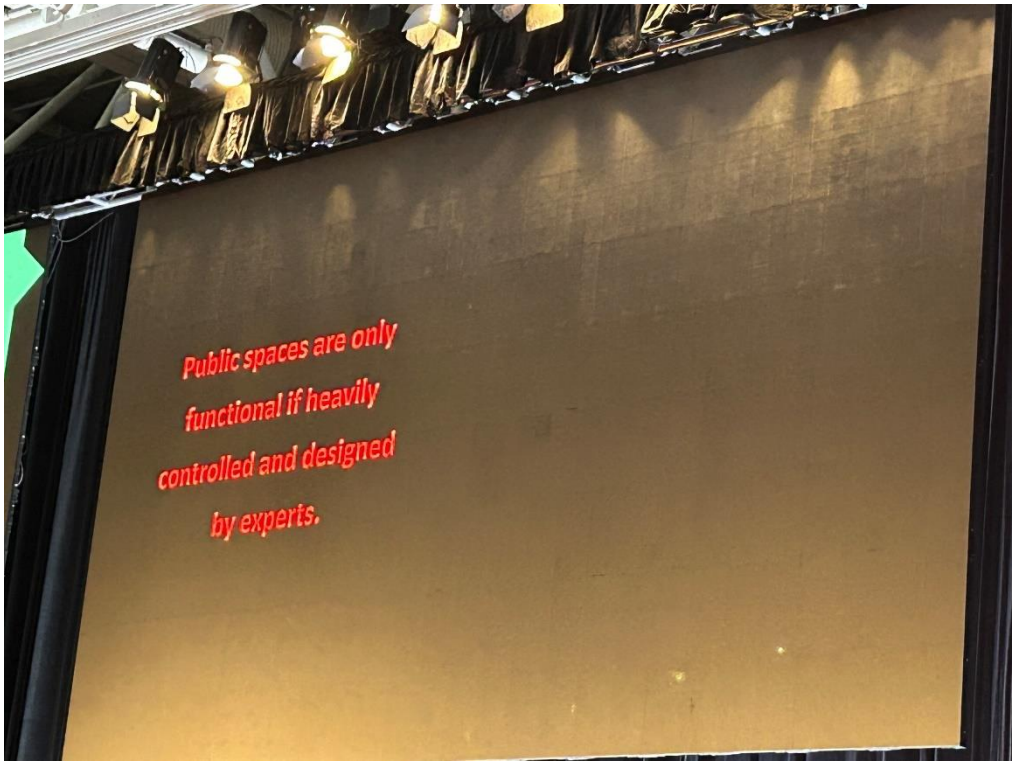

Cities should be designed
for adults.


Gil Penalosa 1995
~~Cities should be designed for adults.~~

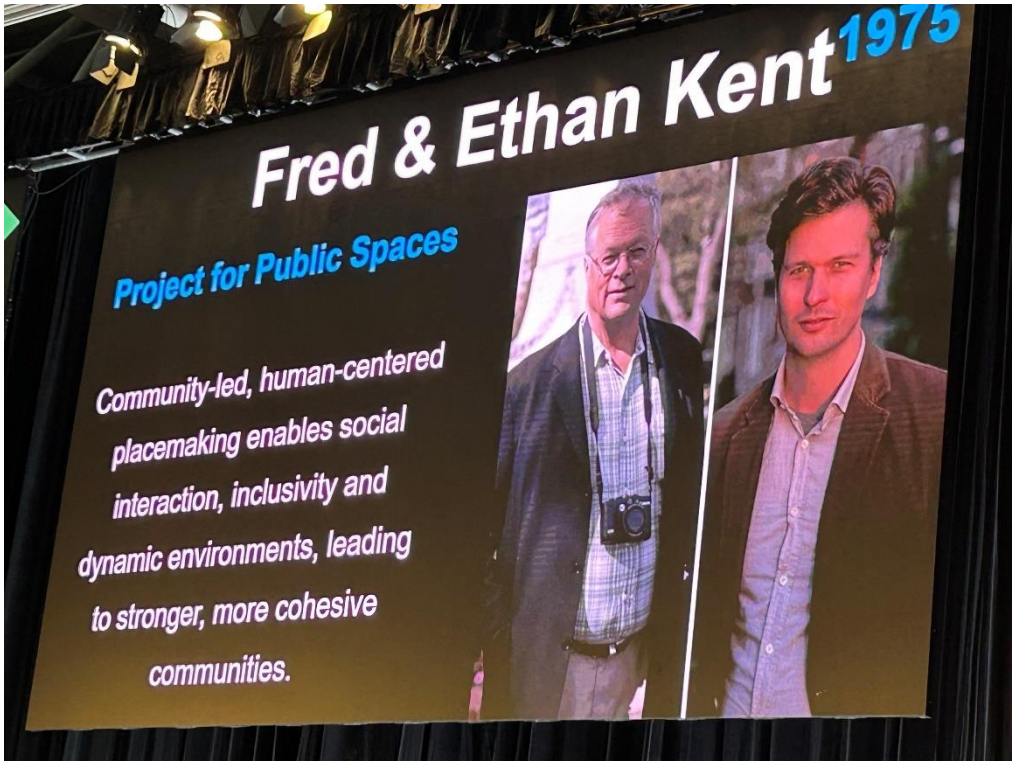

Gil Penalosa 1995
8 - 80 Cities
Designing cities for all ages creates inclusive, safe & socially cohesive environments, benefiting everyone.

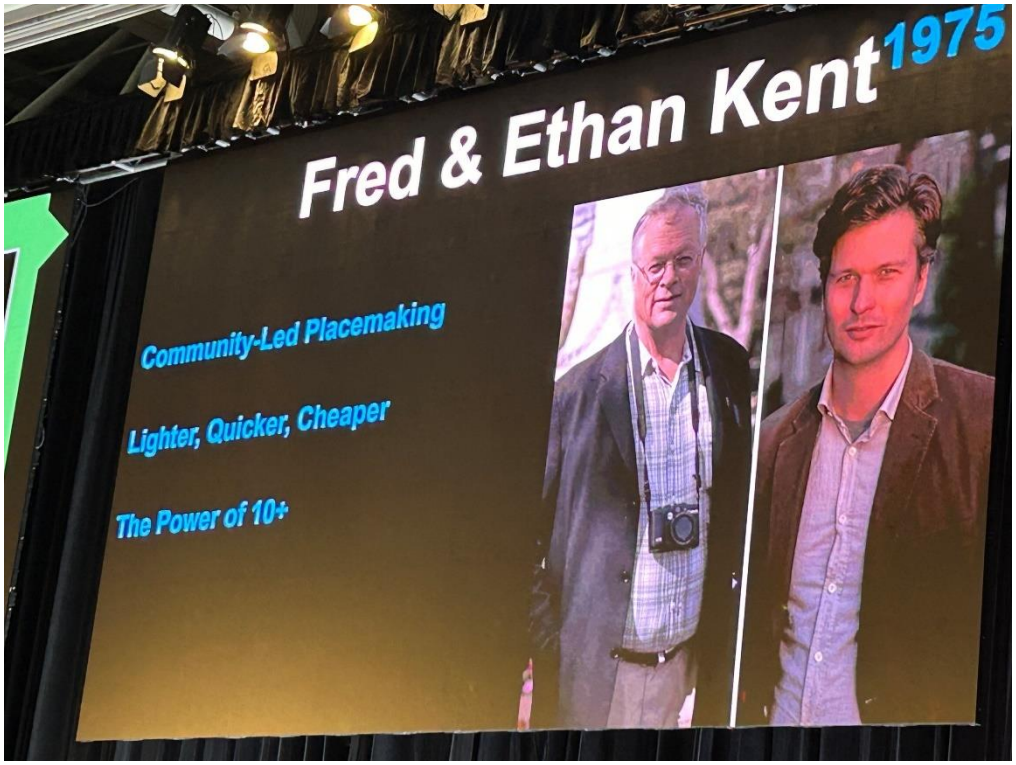

Gil Penalosa
1995
8 - 80 Cities
Public Spaces for All
Health & Wellbeing
Equity in Urban Design

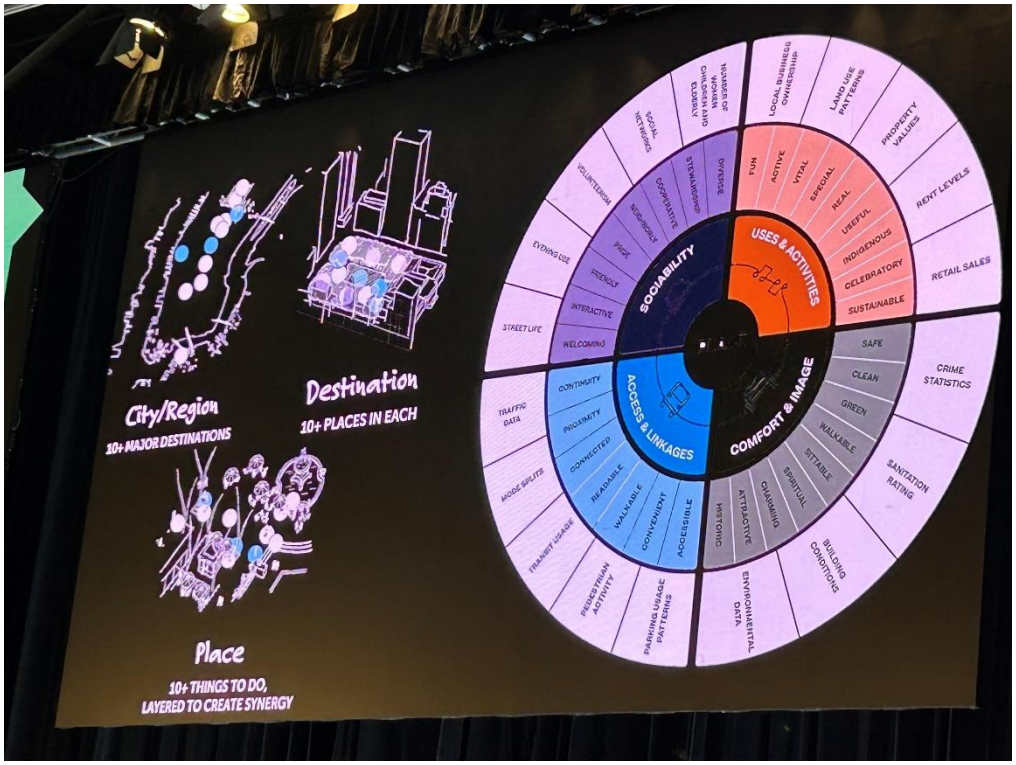

ACE HILL


Public spaces are only
functional if heavily
controlled and designed
by experts.

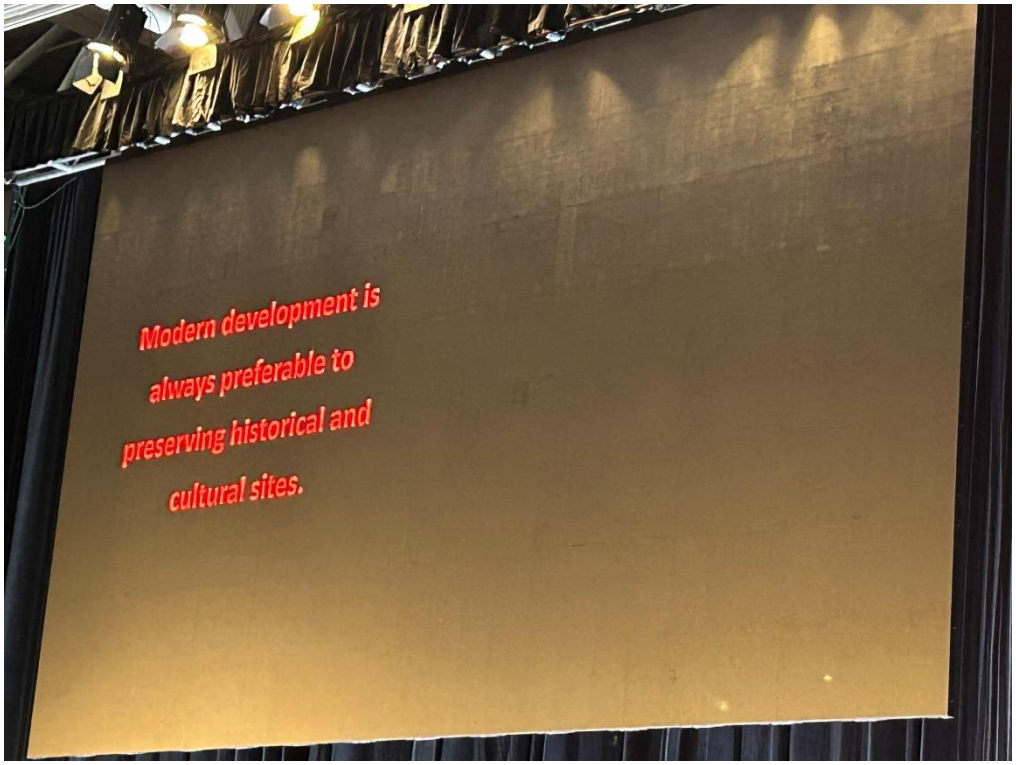

Fred & Ethan Kent 1975
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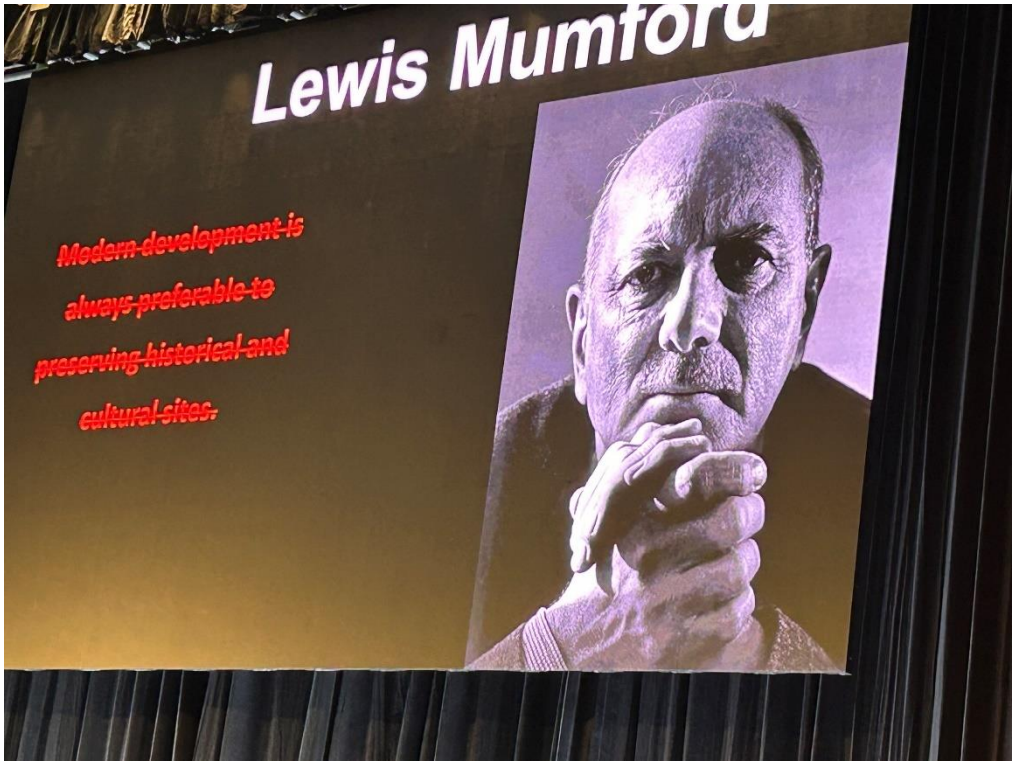

Fred & Ethan Kent 1975
Project for Public Spaces
Community-led, human-centered placemaking enables social interaction, inclusivity and dynamic environments, leading to stronger, more cohesive communities.

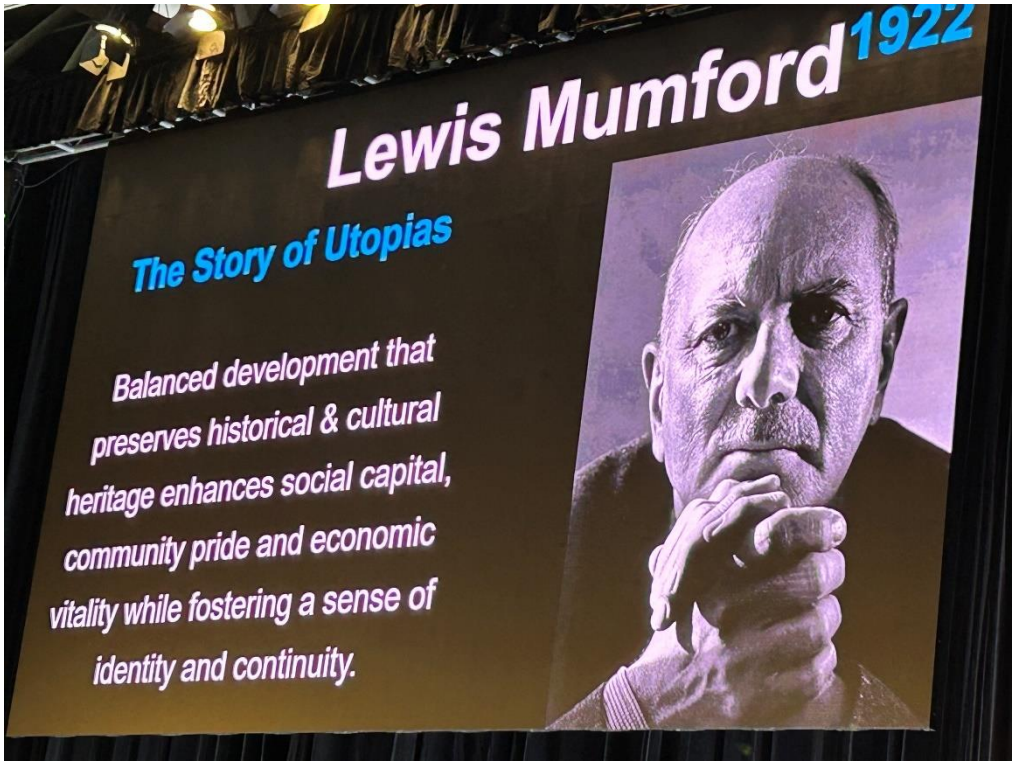

Fred & Ethan Kent 1975
Community-Led Placemaking
Lighter, Quicker, Cheaper
The Power of 10+

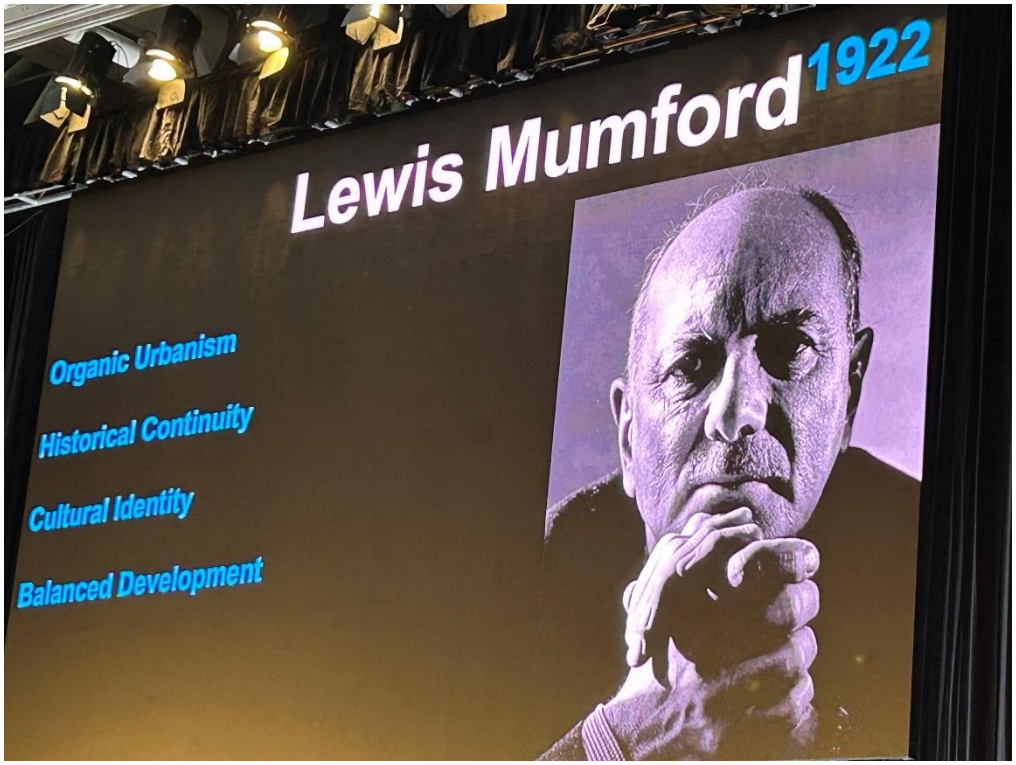

City/Region
10+ MAJOR DESTINATIONS
Destination
10+ PLACES IN EACH
Place
10+ THINGS TO DO,
LAYERED TO CREATE SYNERGY
USES & ACTIVITIES
SOCIABILITY
ACCESS & LINKAGES
COMFORT & IMAGE
FUN
ACTIVE
VITAL
SPECIAL
REAL
USEFUL
INDIGENOUS
CELEBRATORY
SUSTAINABLE
DIVERSE
STEWARDSHIP
COOPERATIVE
NEIGHBORLY
PROUD
FRIENDLY
INTERACTIVE
WELCOMING
CONTIGUITY
PROXIMITY
CONNECTED
READABLE
WALKABLE
CONVENIENT
ACCESSIBLE
HISTORIC
ATTRACTIVE
CHARMING
SPIRITUAL
SITTABLE
WALKABLE
GREEN
CLEAN
SAFE
LOCAL BUSINESS OWNERSHIP
LAND USE PATTERNS
PROPERTY VALUES
RENT LEVELS
RETAIL SALES
CRIME STATISTICS
SANITATION RATING
BUILDING CONDITIONS
ENVIRONMENTAL DATA
PARKING USAGE PATTERNS
PEDESTRIAN ACTIVITY
TRANSIT USAGE
MODE SPLITS
TRAFFIC DATA
STREET LIFE
CYCLING USE
VOLUNTEERISM
SOCIAL NETWORKS
NUMBER OF WOMEN, CHILDREN AND ELDERLY




Modern development is
always preferable to
preserving historical and
cultural sites.

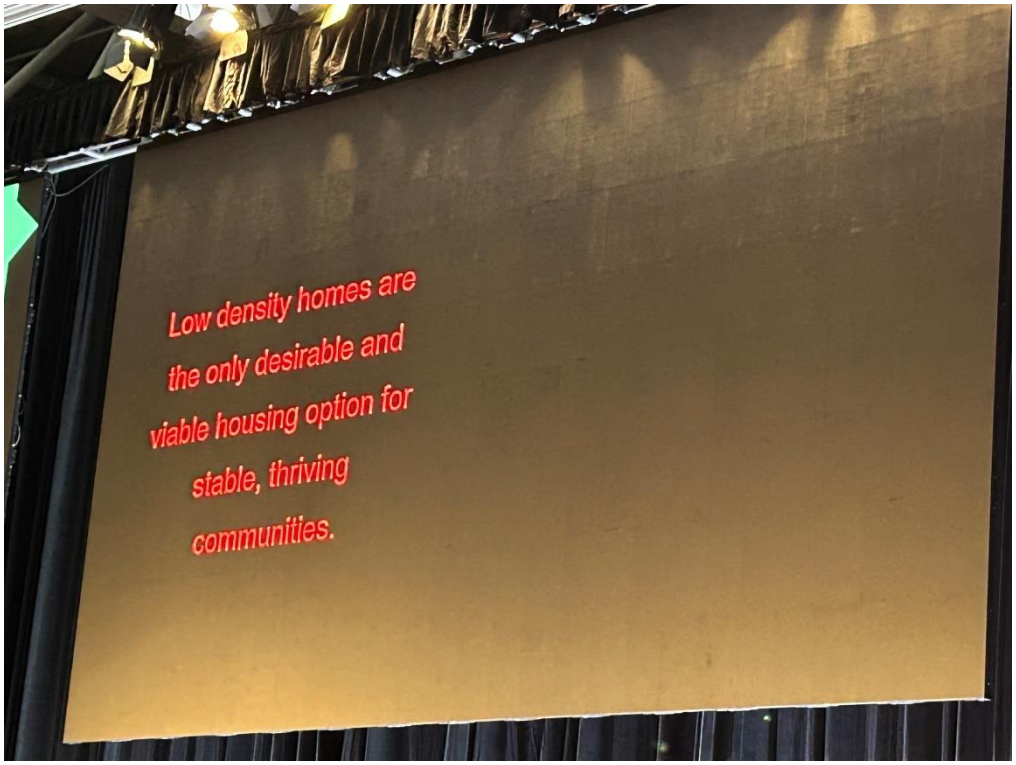

Lewis Mumford
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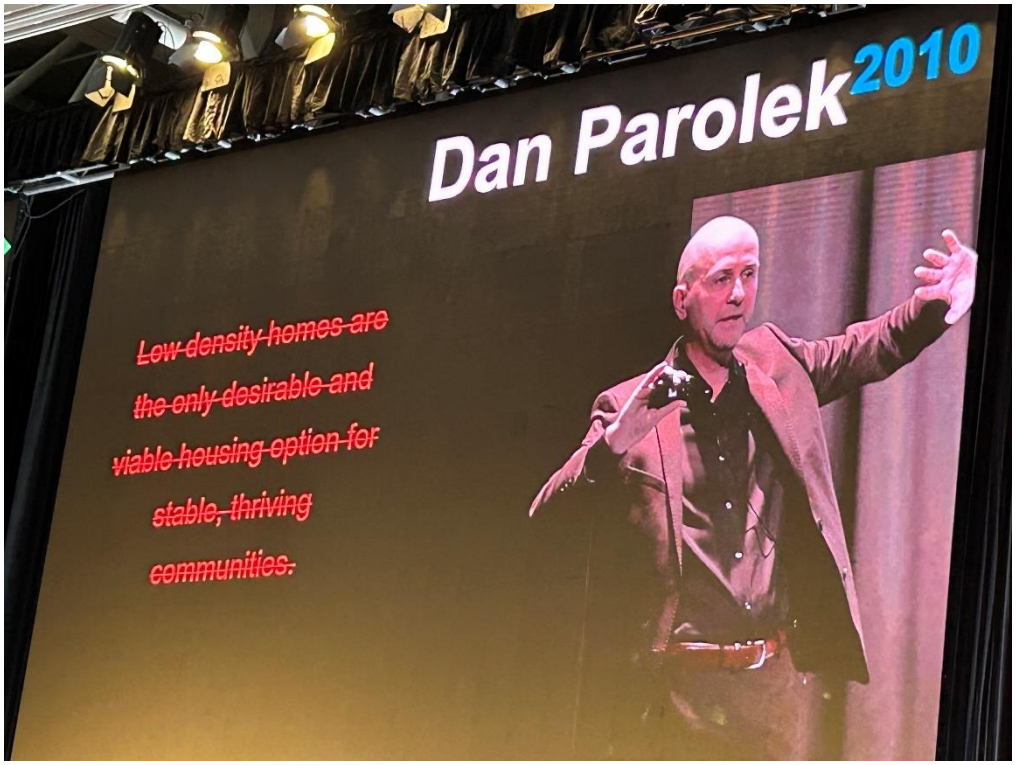

Lewis Mumford 1922
The Story of Utopias
Balanced development that preserves historical & cultural heritage enhances social capital, community pride and economic vitality while fostering a sense of identity and continuity.

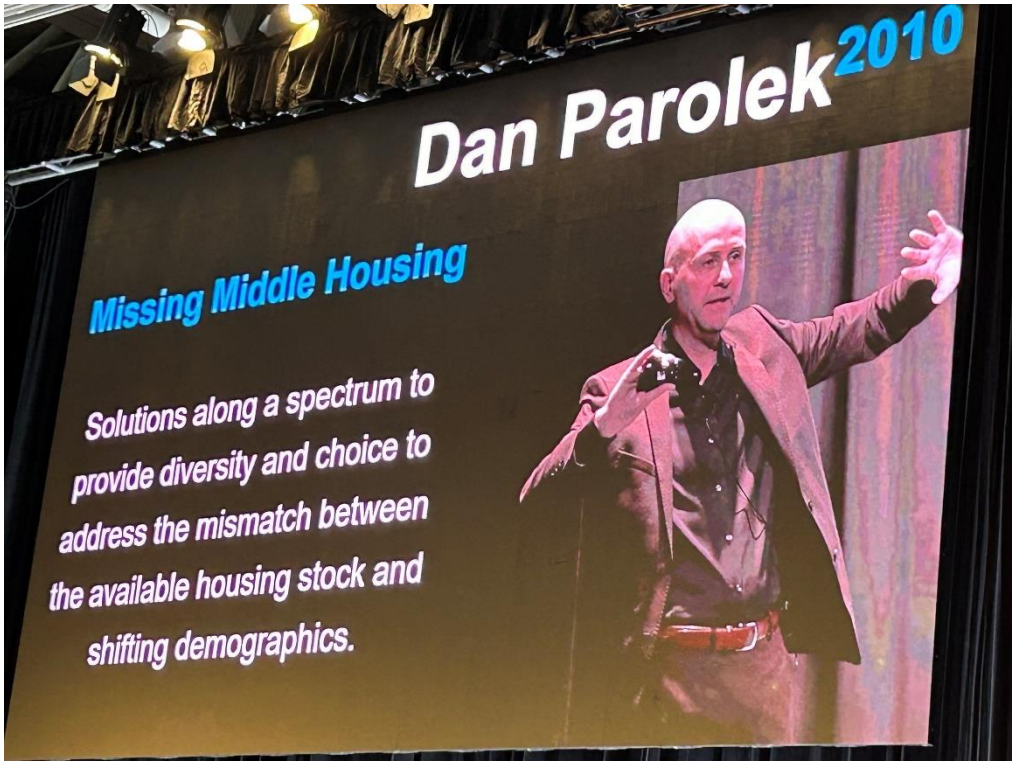

Lewis Mumford 1922
Organic Urbanism
Historical Continuity
Cultural Identity
Balanced Development

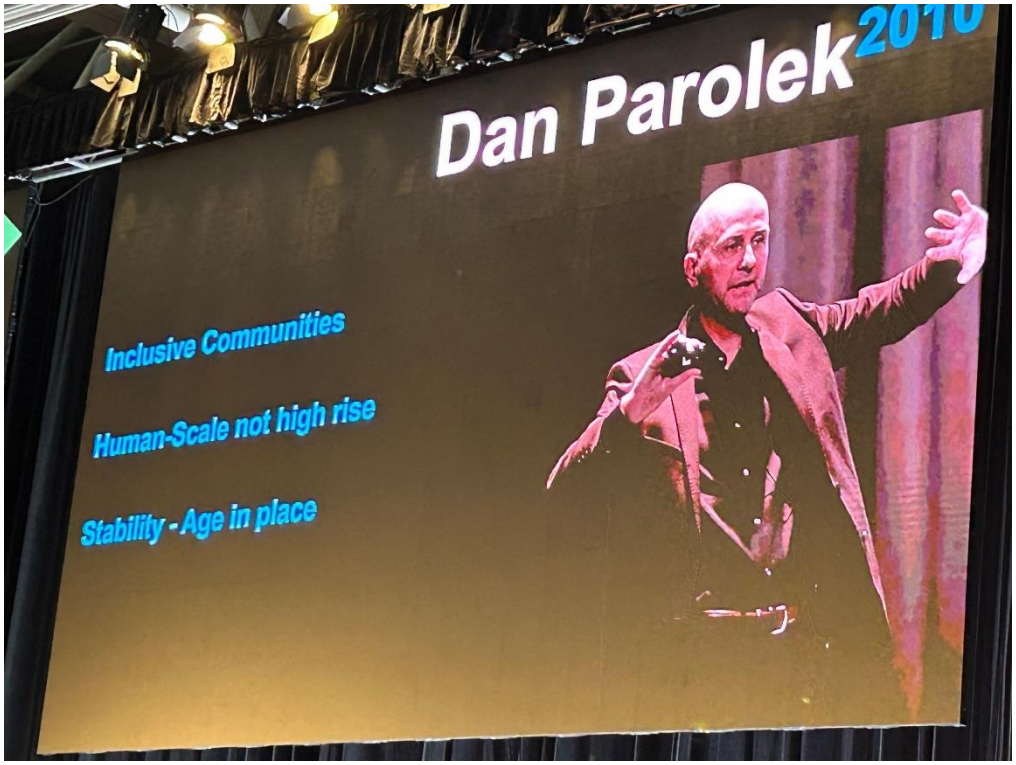

Forget the damned motor
car and build the cities for
lovers and friends.
Lewis Mumford

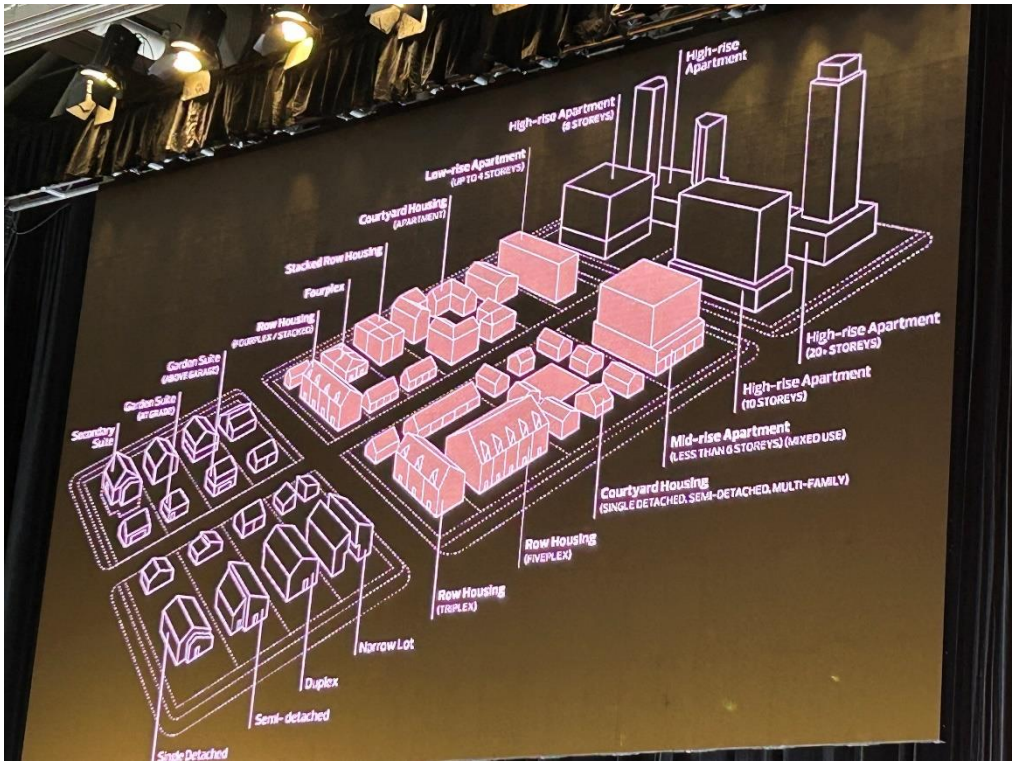

cars 2035
2025 - Norway
2035 - European Union
2040 - India
2030 - Japan, UK, Netherlands, Belgium, Sweden, Greece & Slovenia
2035 - Canada, California, New York State & Washington State

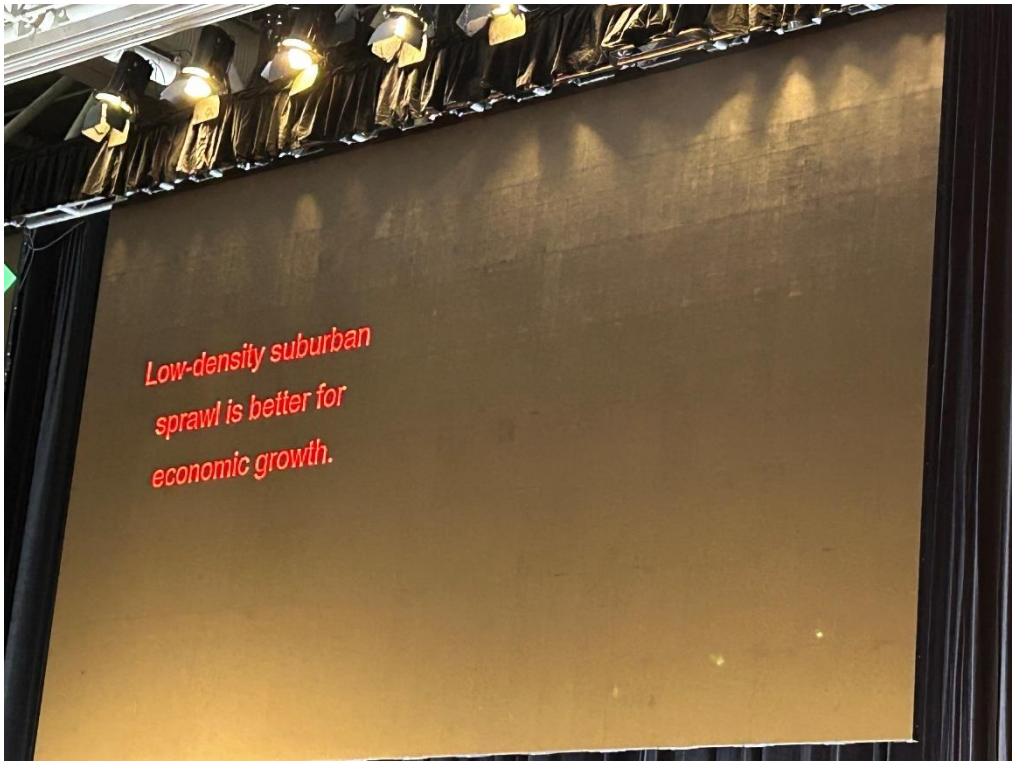

Low density homes are
the only desirable and
viable housing option for
stable, thriving
communities.

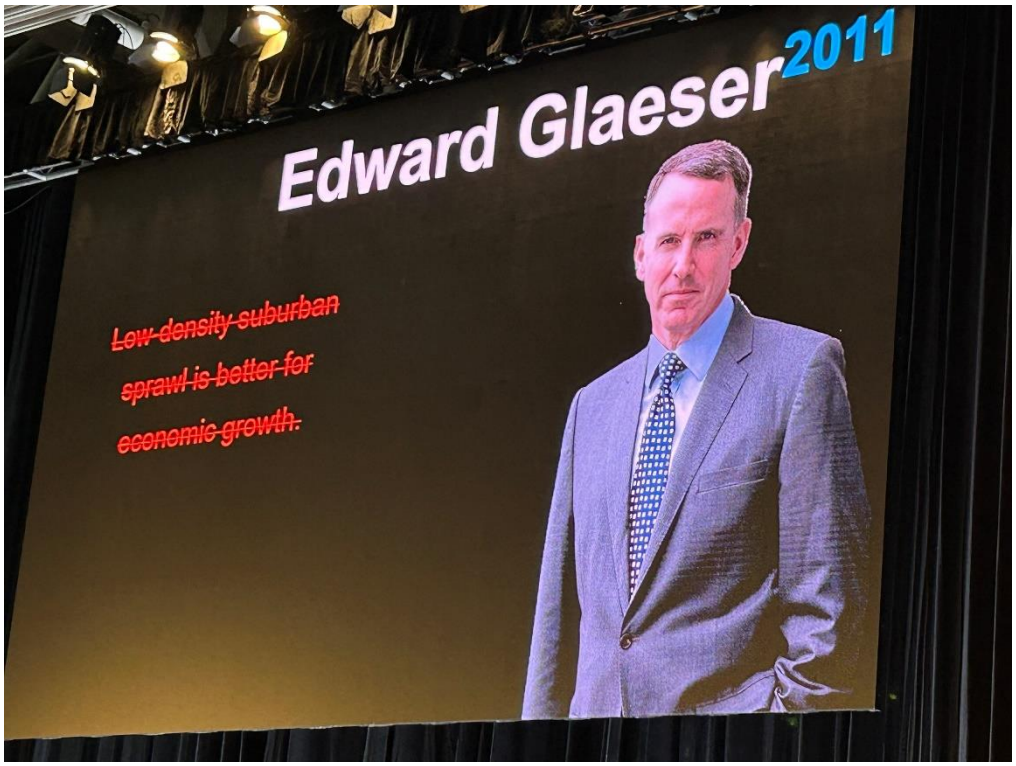

Dan Parolek 2010
~~Low density homes are~~
~~the only desirable and~~
~~viable housing option for~~
~~stable, thriving~~
~~communities.~~

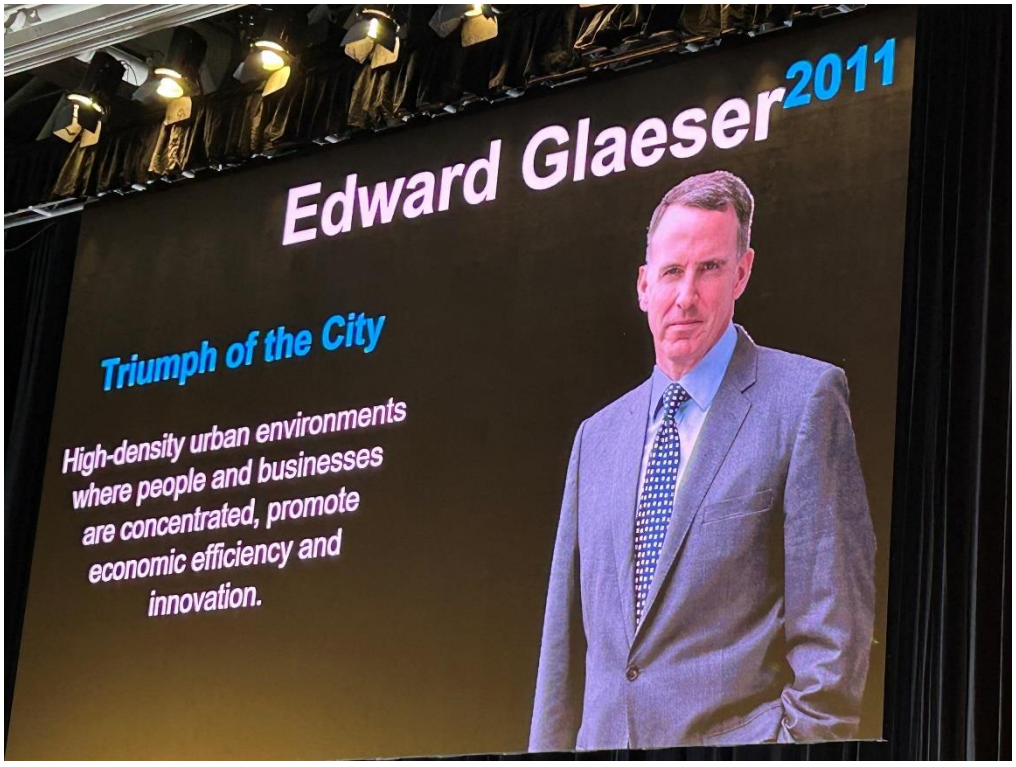

Dan Parolek 2010
Missing Middle Housing
Solutions along a spectrum to provide diversity and choice to address the mismatch between the available housing stock and shifting demographics.

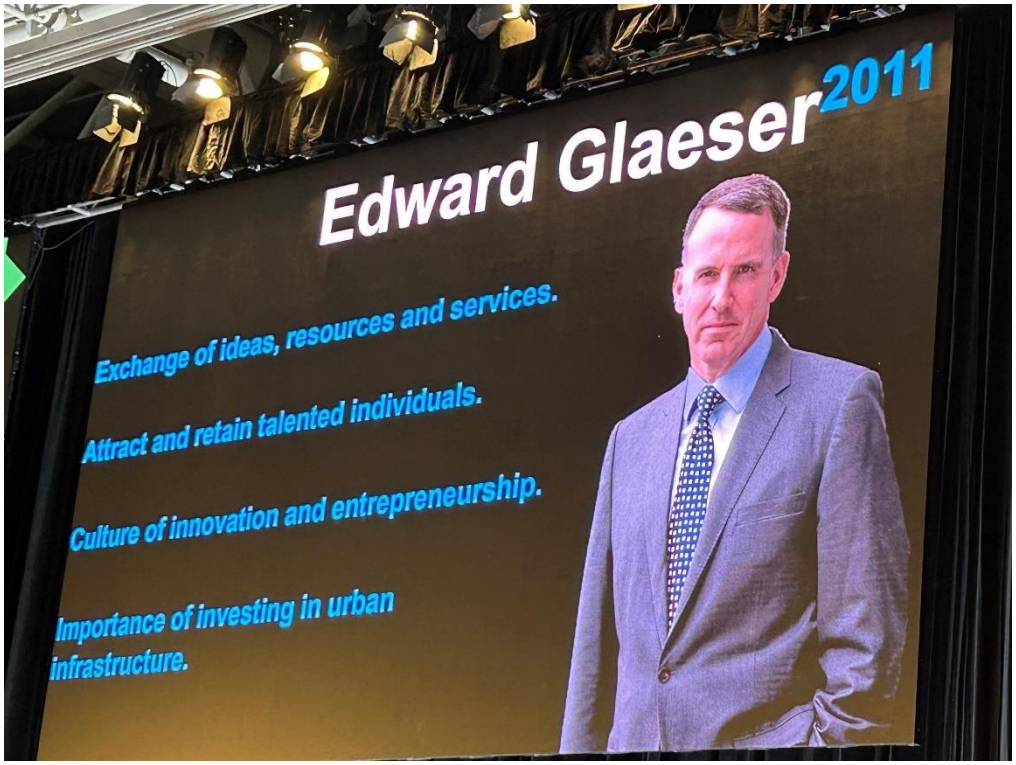

Dan Parolek 2010
Inclusive Communities
Human-Scale not high rise
Stability - Age in place


High-rise Apartment
High-rise Apartment
(8 STOREYS)
Low-rise Apartment
(UP TO 4 STOREYS)
Courtyard Housing
(APARTMENT)
Stacked Row Housing
Fourplex
Row Housing
(DUPLEX / STACKED)
Garden Suite
(ABOVE GRADE)
Garden Suite
(AT GRADE)
Secondary
Suite
High-rise Apartment
(20+ STOREYS)
High-rise Apartment
(10 STOREYS)
Mid-rise Apartment
(LESS THAN 6 STOREYS) (MIXED USE)
Courtyard Housing
(SINGLE DETACHED, SEMI-DETACHED, MULTI-FAMILY)
Row Housing
(FIVEPLEX)
Row Housing
(TRIPLEX)
Narrow Lot
Duplex
Semi- detached
Single Detached

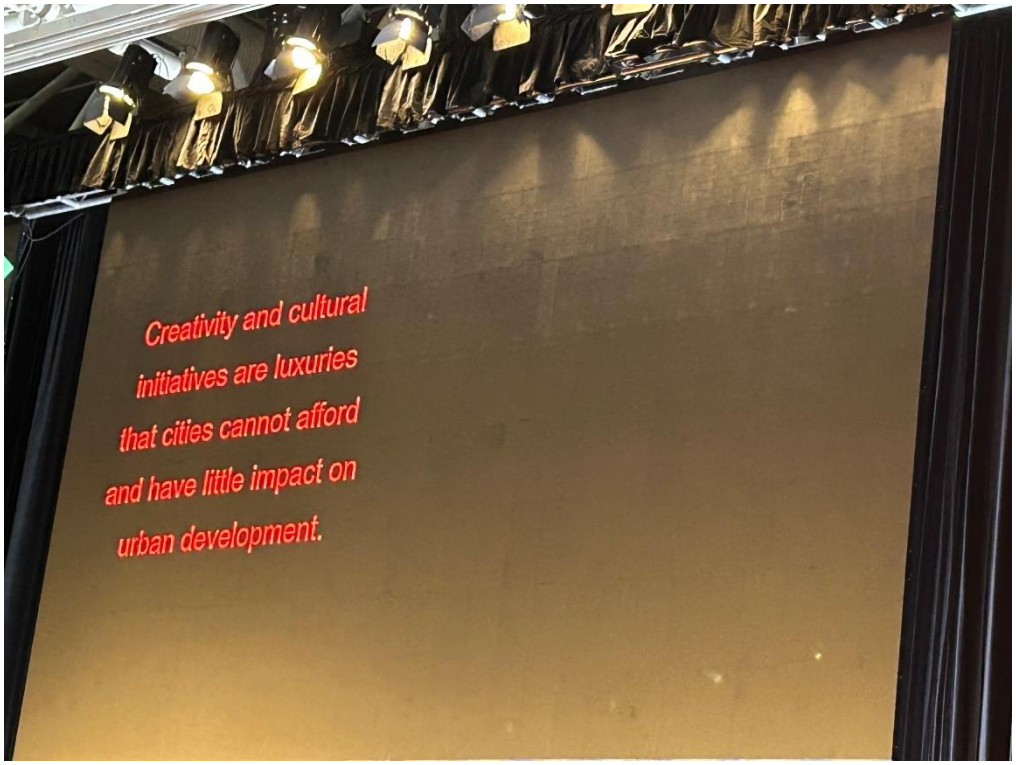

Low-density suburban
sprawl is better for
economic growth.

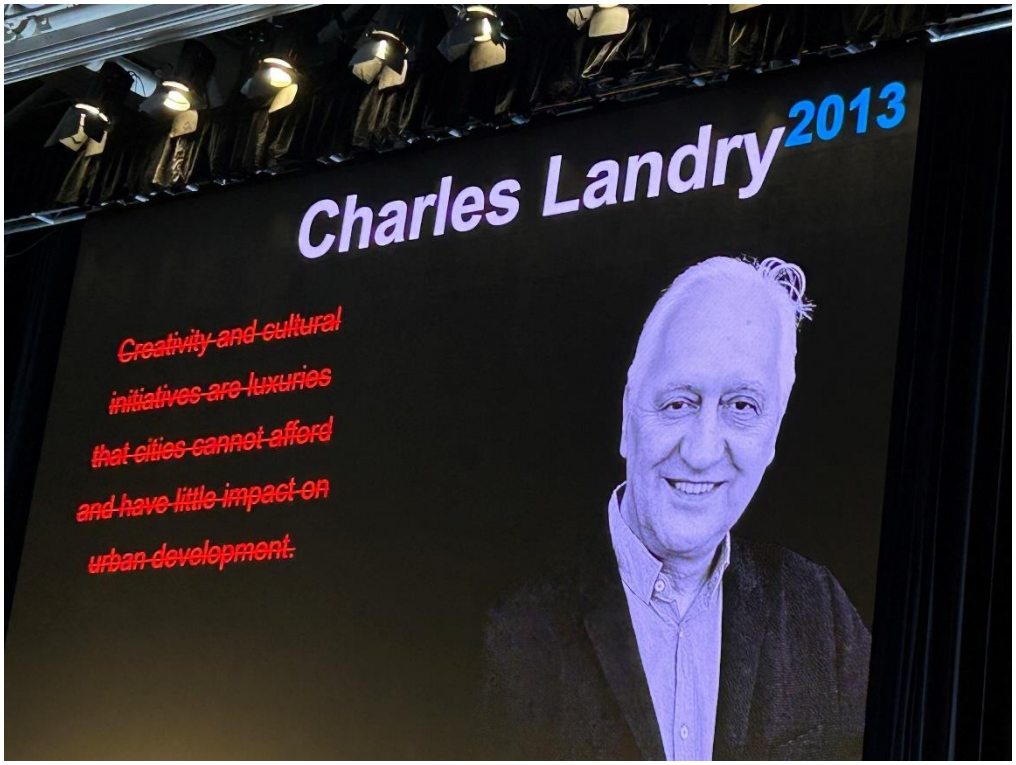

Edward Glaeser 2011
~~Low-density suburban sprawl is better for economic growth.~~


Edward Glaeser 2011
Triumph of the City
High-density urban environments where people and businesses are concentrated, promote economic efficiency and innovation.

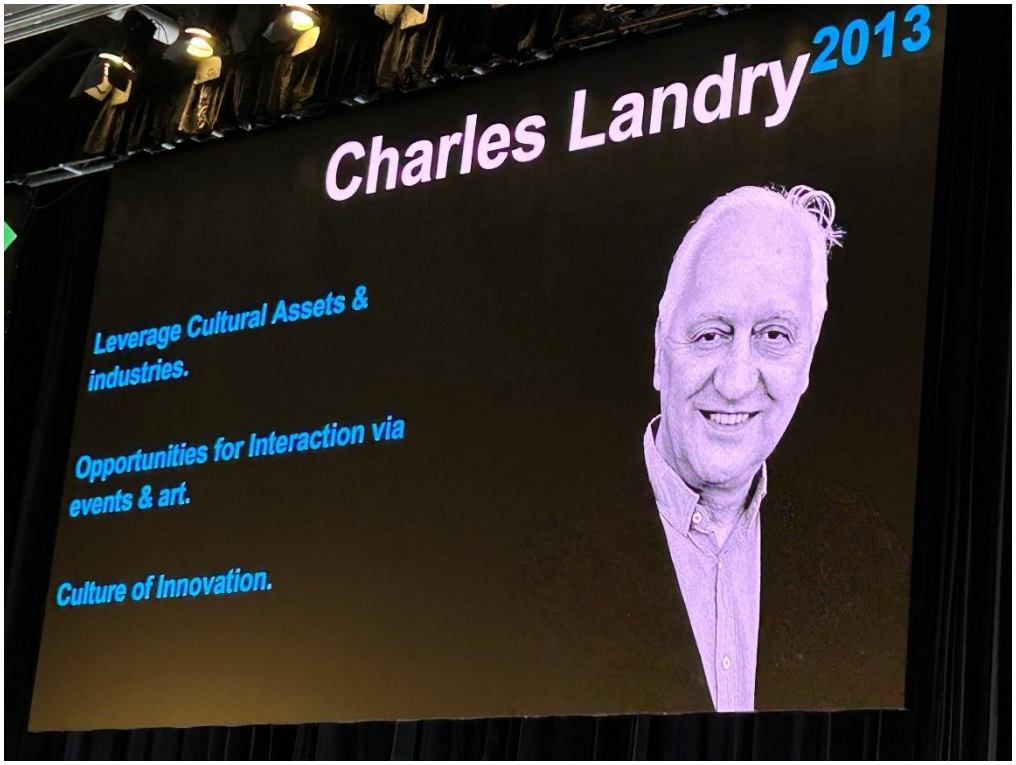

Edward Glaeser 2011
Exchange of ideas, resources and services.
Attract and retain talented individuals.
Culture of innovation and entrepreneurship.
Importance of investing in urban infrastructure.

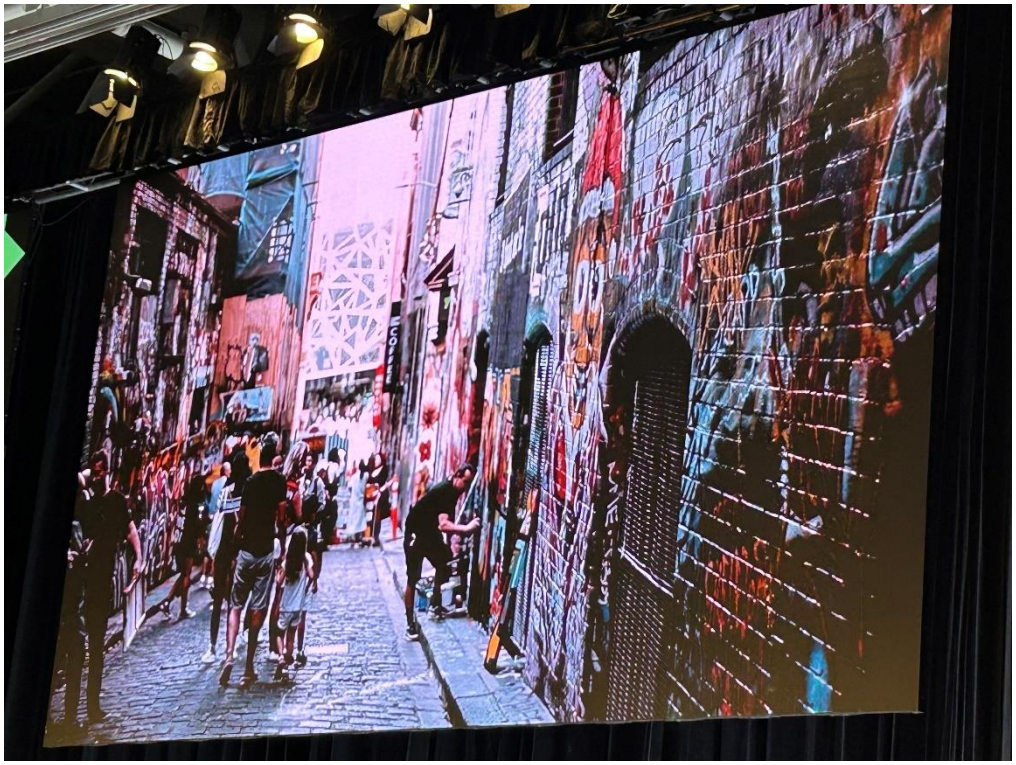

Bat Bar
PARISII

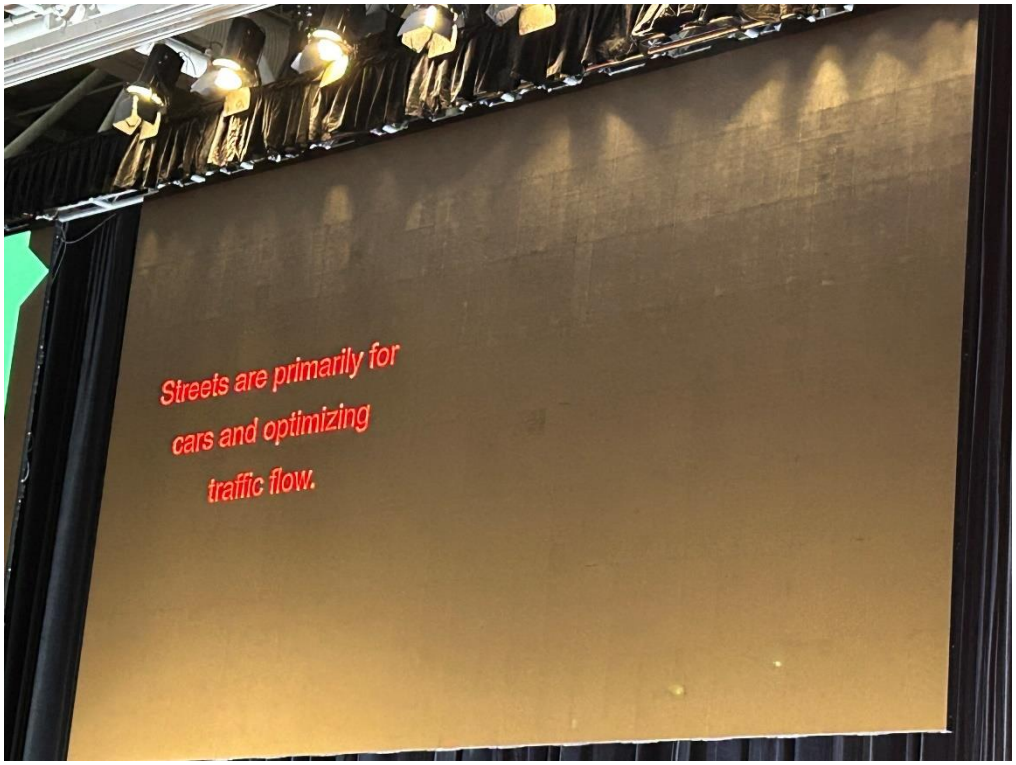

Creativity and cultural
initiatives are luxuries
that cities cannot afford
and have little impact on
urban development.


Charles Landry 2013
Creativity and cultural
initiatives are luxuries
that cities cannot afford
and have little impact on
urban development.


Charles Landry 2013
Creative Cities Index
Cultivating creativity and leveraging cultural assets are essential for fostering social capital, economic development and urban vitality.


Charles Landry 2013
Leverage Cultural Assets & industries.
Opportunities for Interaction via events & art.
Culture of Innovation.



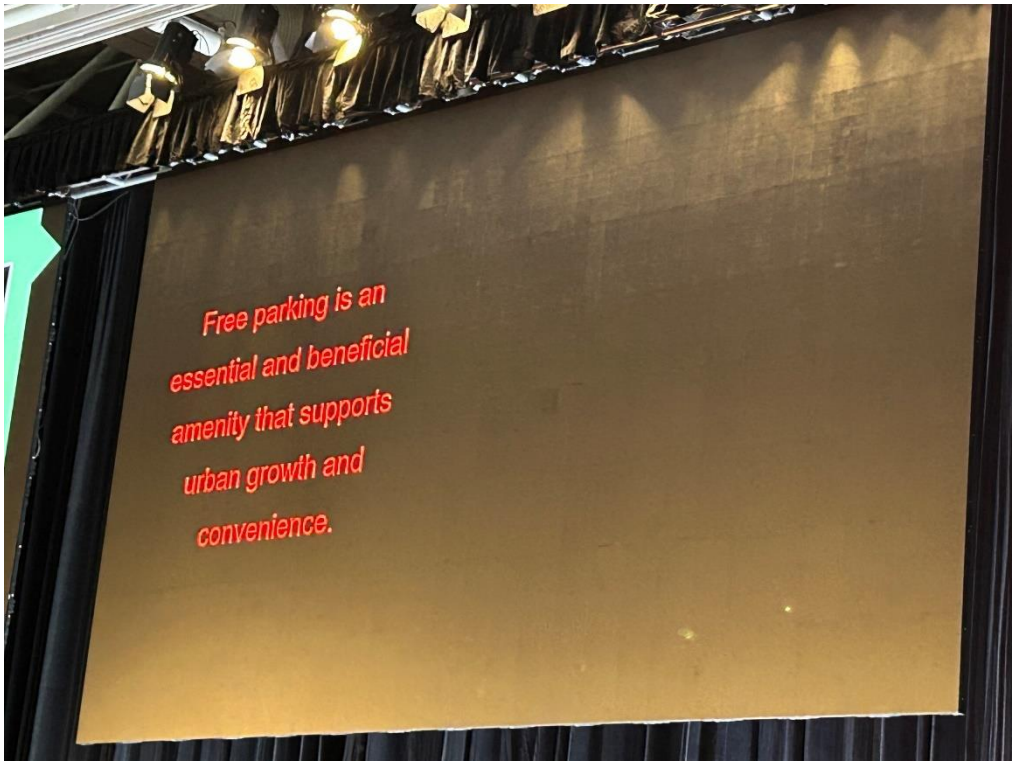

Streets are primarily for
cars and optimizing
traffic flow.

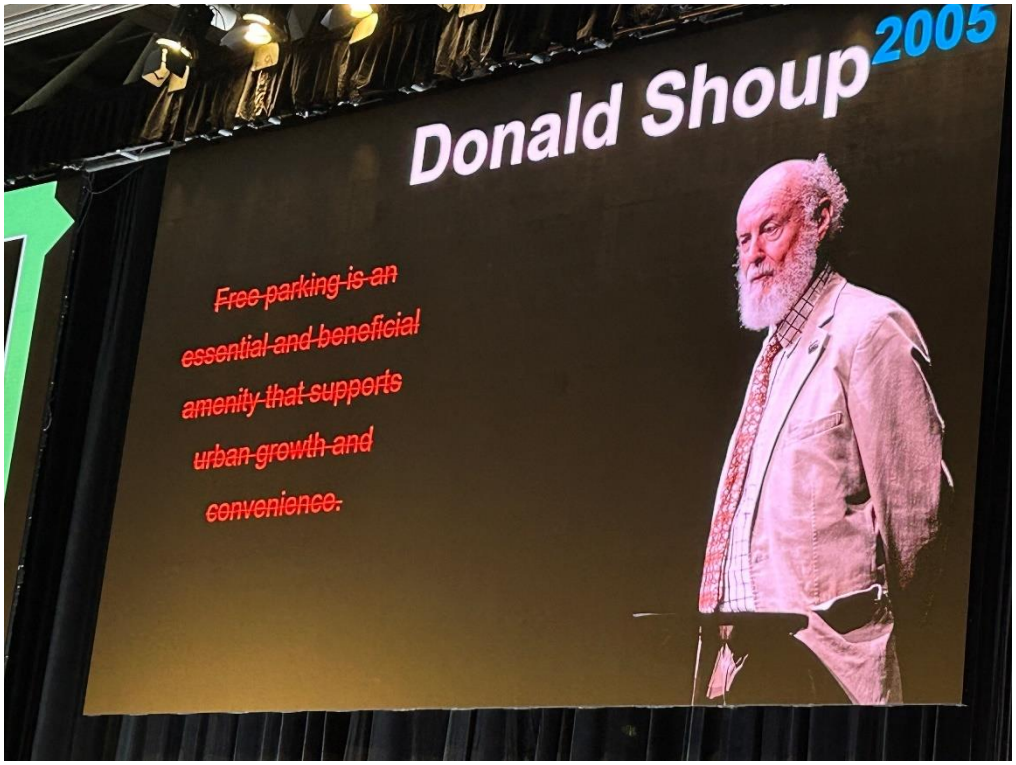

Janette Sadik-Khan 2016
~~Streets are primarily for cars and optimizing traffic flow.~~

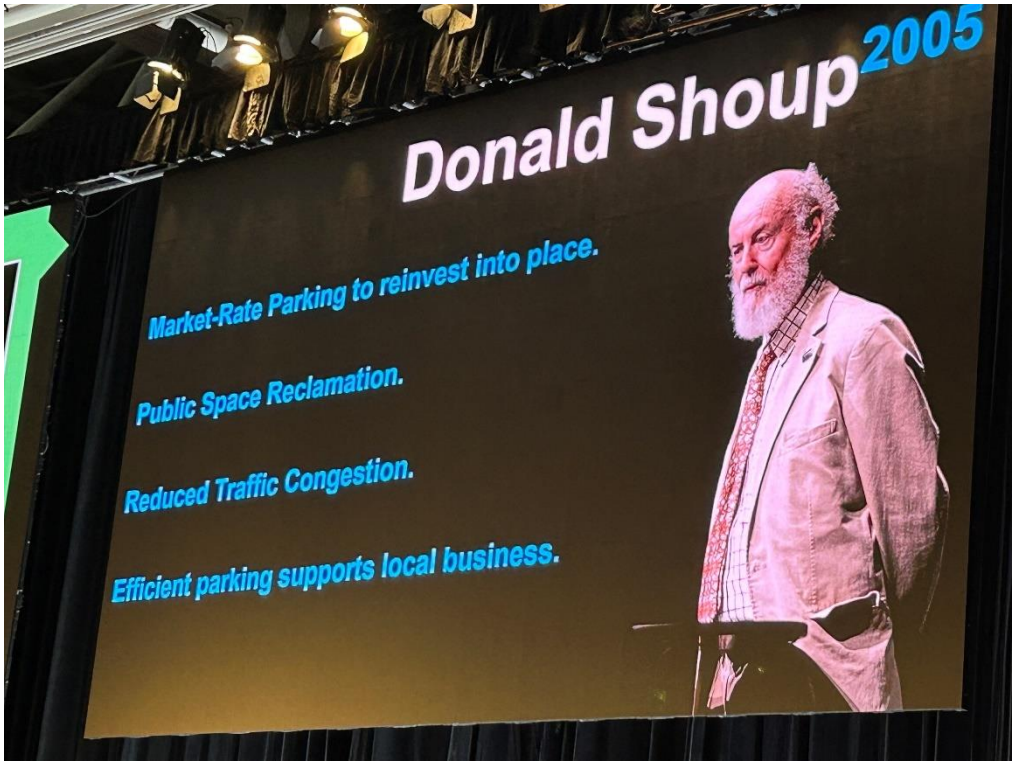

Janette Sadik-Khan 2016
Street Fight
Streets with pedestrianization, bike infrastructure and vibrant public spaces enhance social interactions, safety, community engagement and overall wellbeing.

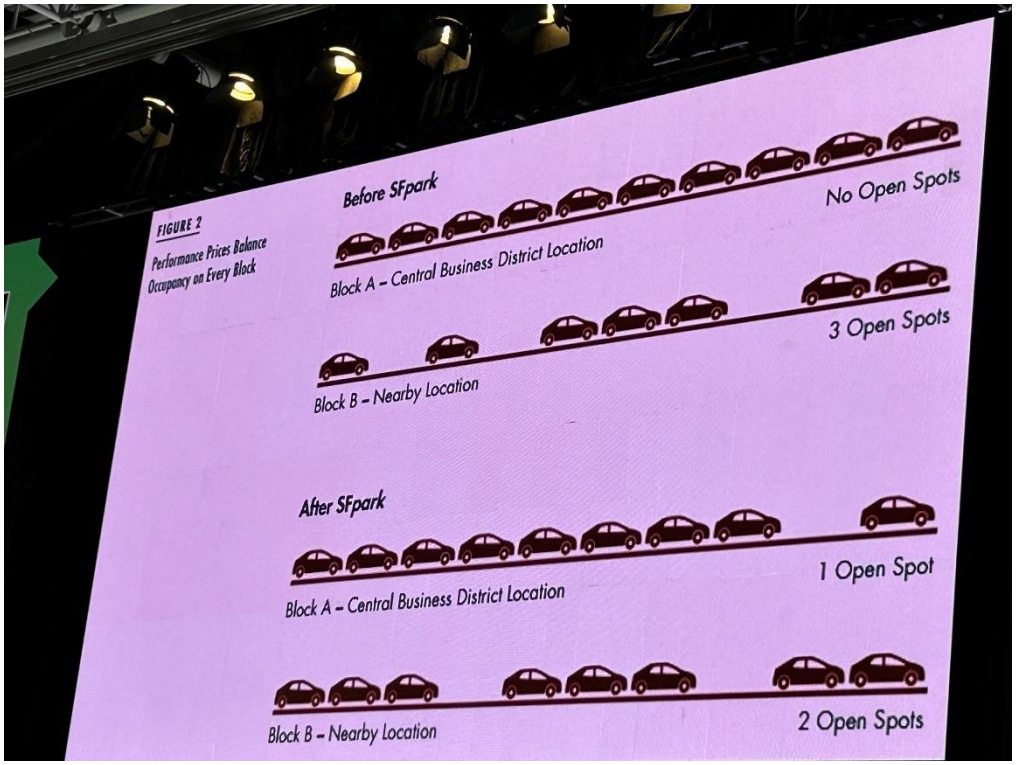

Janette Sadik-Khan 2016
Streets to accommodate all users.
Tactical urbanism like temporary street closures and pop-up parks.
Active Lifestyles to enhance well-being.
Involve the community in street transformations.

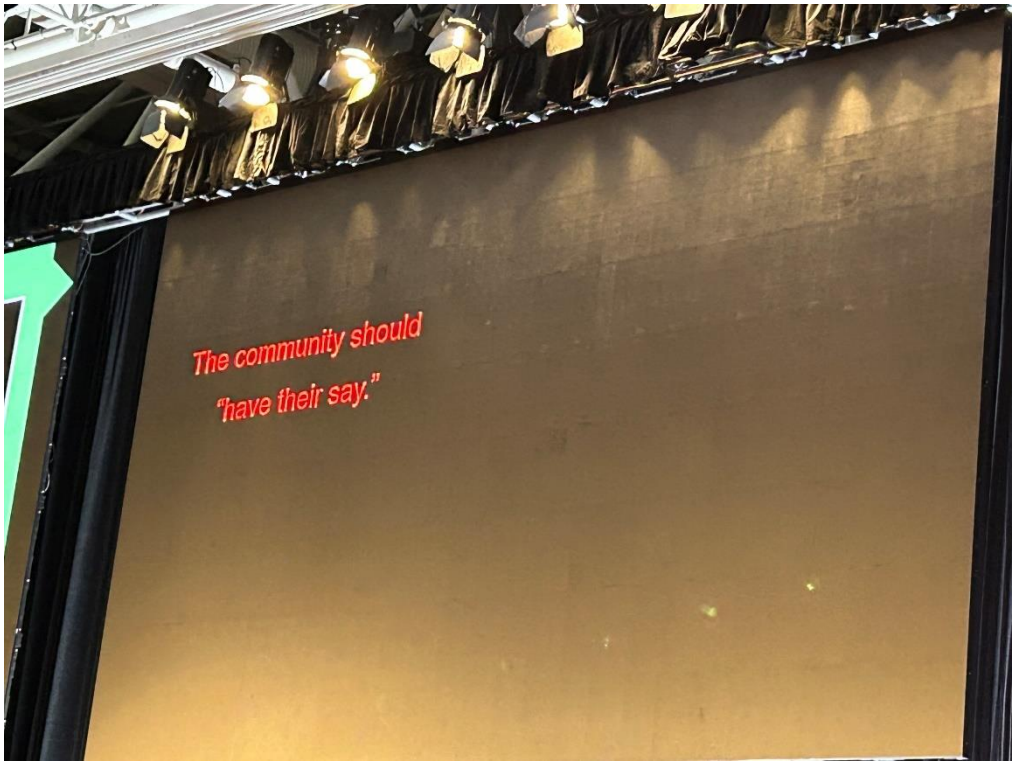


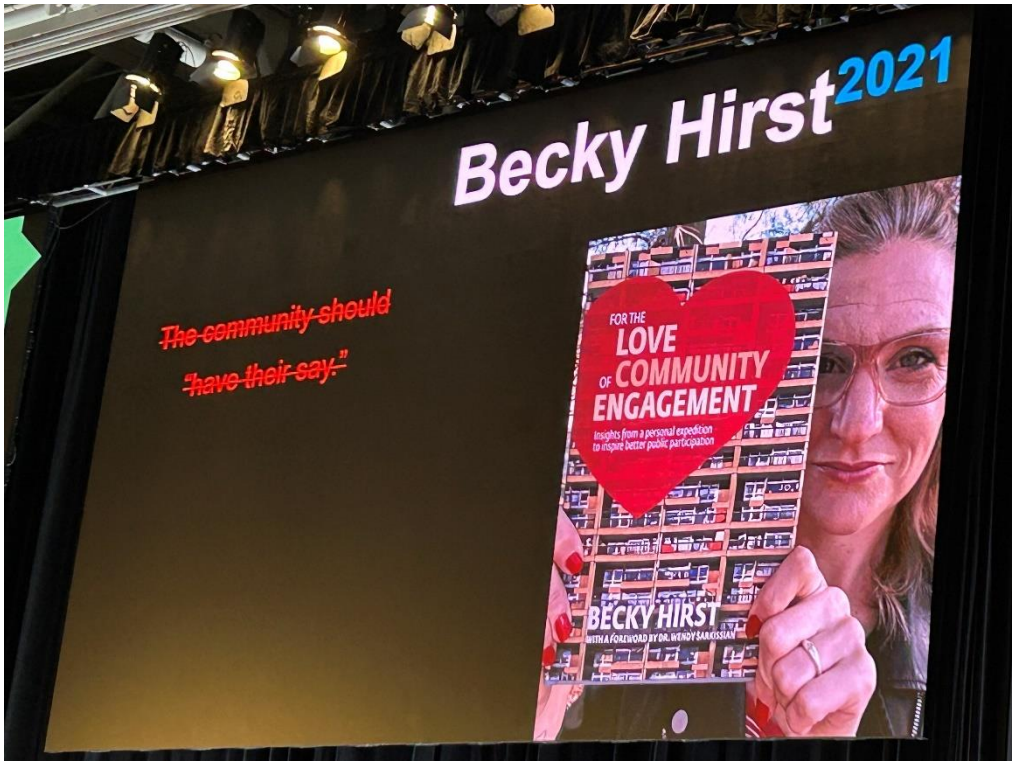

Free parking is an
essential and beneficial
amenity that supports
urban growth and
convenience.

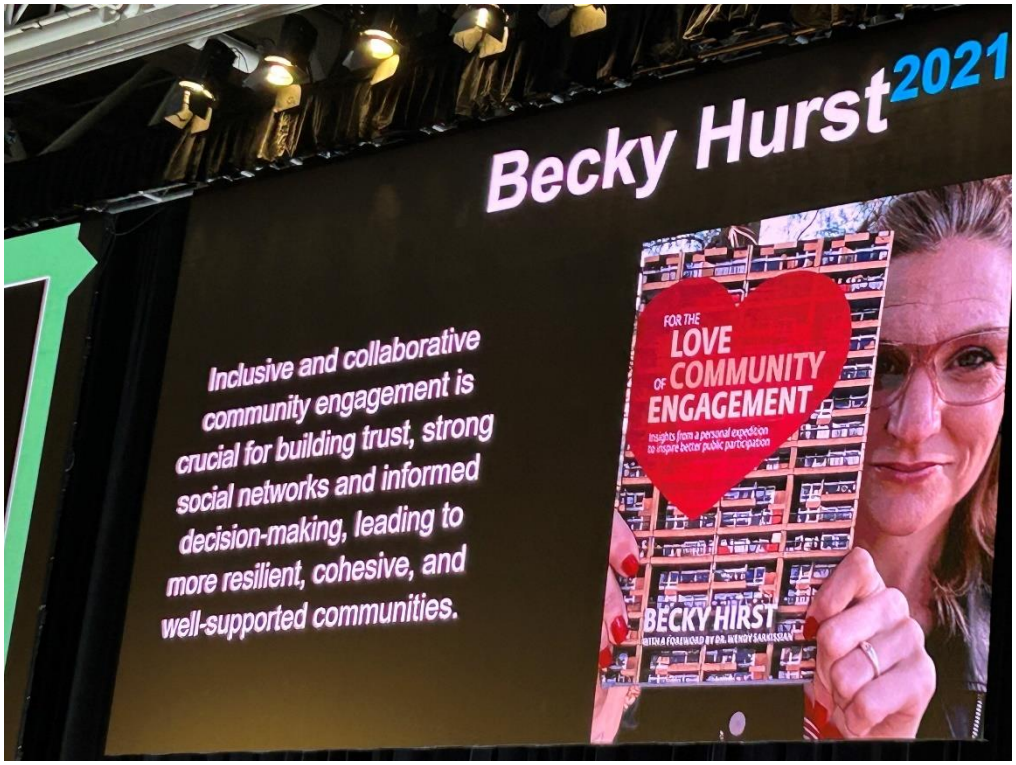

Donald Shoup 2005
~~Free parking is an~~
~~essential and beneficial~~
~~amenity that supports~~
~~urban growth and~~
~~convenience.~~

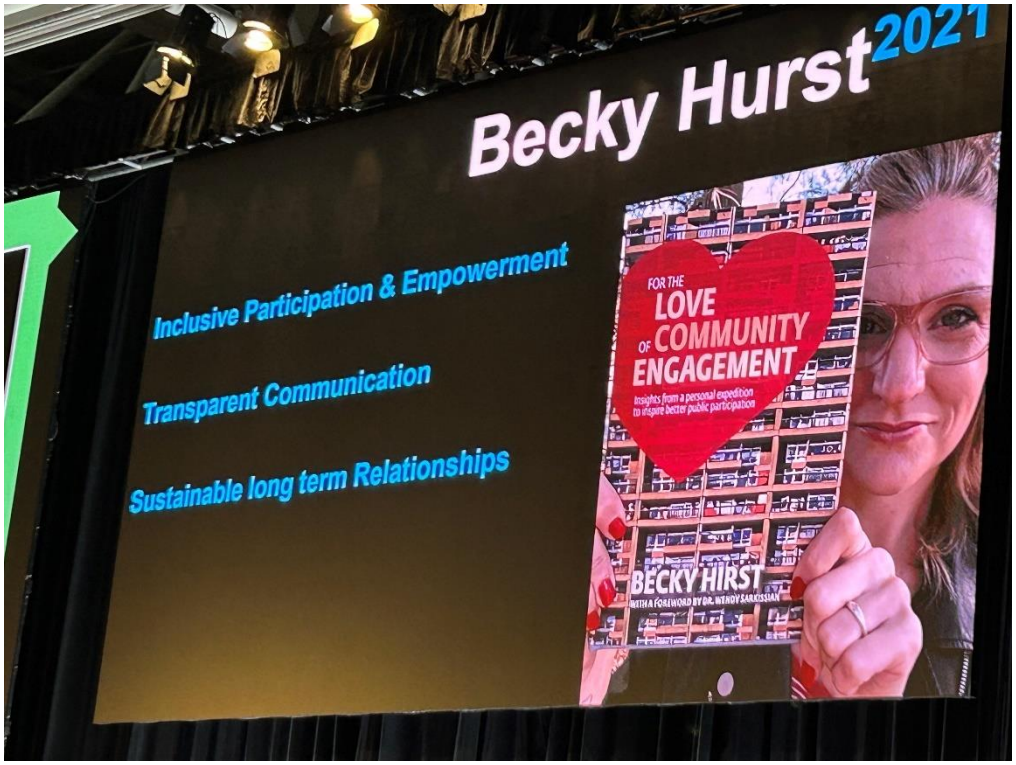

Donald Shoup 2005
Market-Rate Parking to reinvest into place.
Public Space Reclamation.
Reduced Traffic Congestion.
Efficient parking supports local business.


FIGURE 2
Performance Prices Balance Occupancy on Every Block
Before SFpark
Block A – Central Business District Location
No Open Spots
Block B – Nearby Location
3 Open Spots
After SFpark
Block A – Central Business District Location
1 Open Spot
Block B – Nearby Location
2 Open Spots

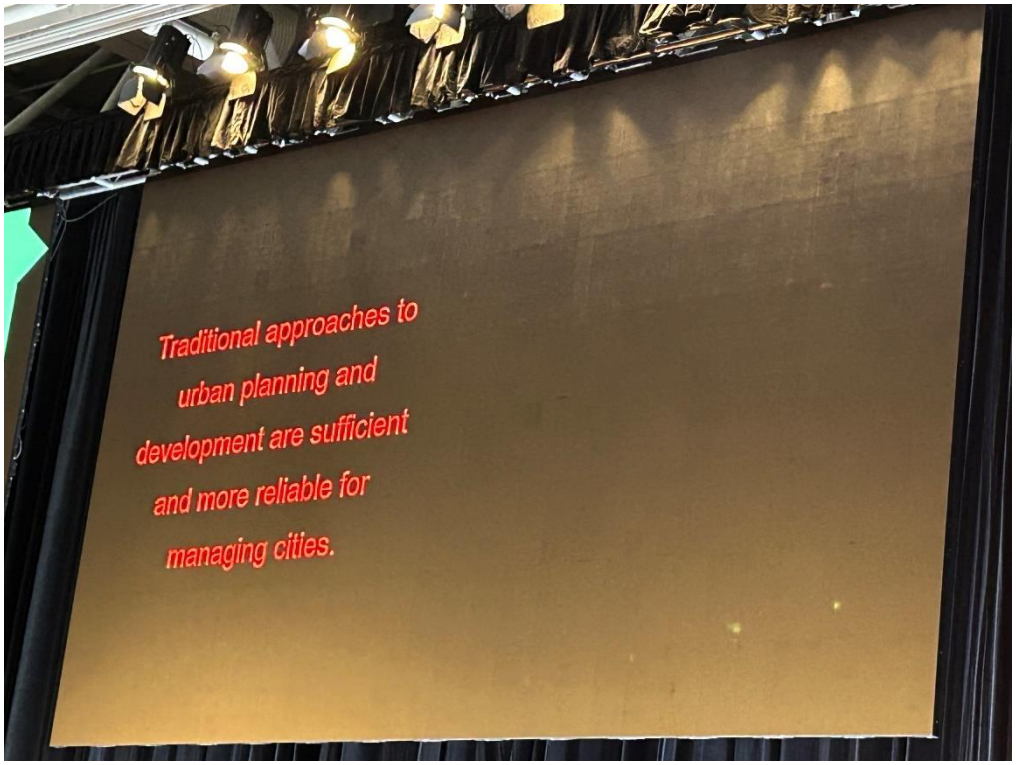

The community should
"have their say."

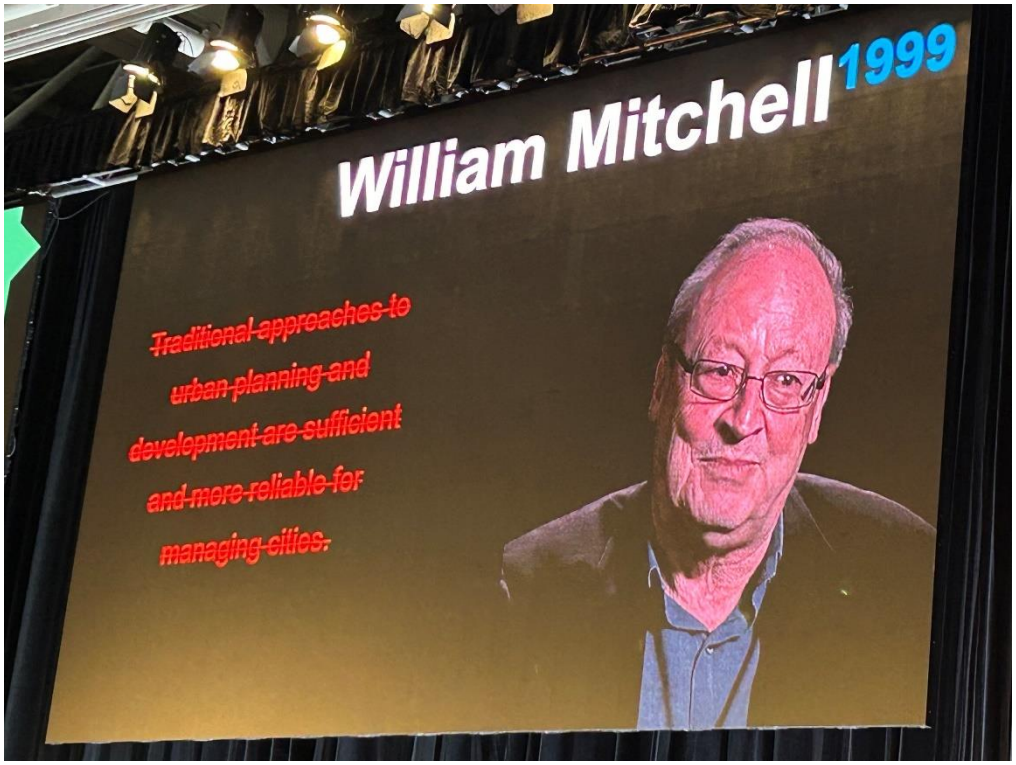

Becky Hirst 2021
~~The community should~~
~~"have their say."~~
FOR THE
LOVE
OF COMMUNITY
ENGAGEMENT
Insights from a personal expedition
to inspire better public participation
BECKY HIRST
WITH A FOREWORD BY DR. WENDY SARKISSIAN

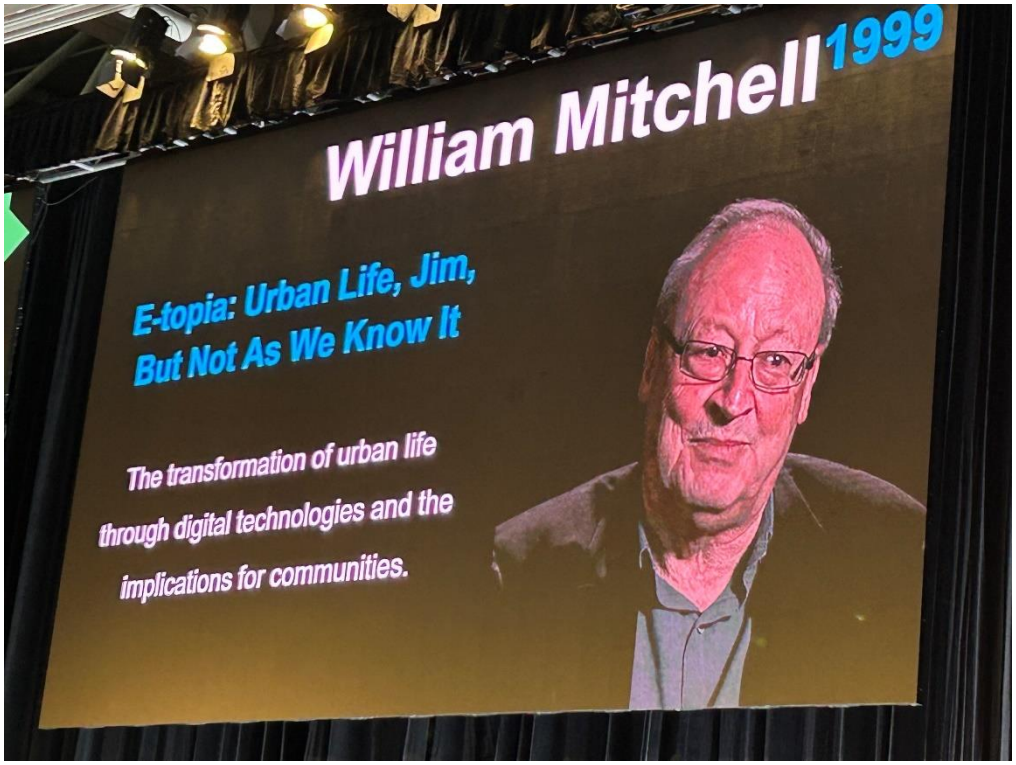

Becky Hurst 2021
Inclusive and collaborative community engagement is crucial for building trust, strong social networks and informed decision-making, leading to more resilient, cohesive, and well-supported communities.
FOR THE LOVE OF COMMUNITY ENGAGEMENT
Insights from a personal expedition to inspire better public participation
BECKY HIRST

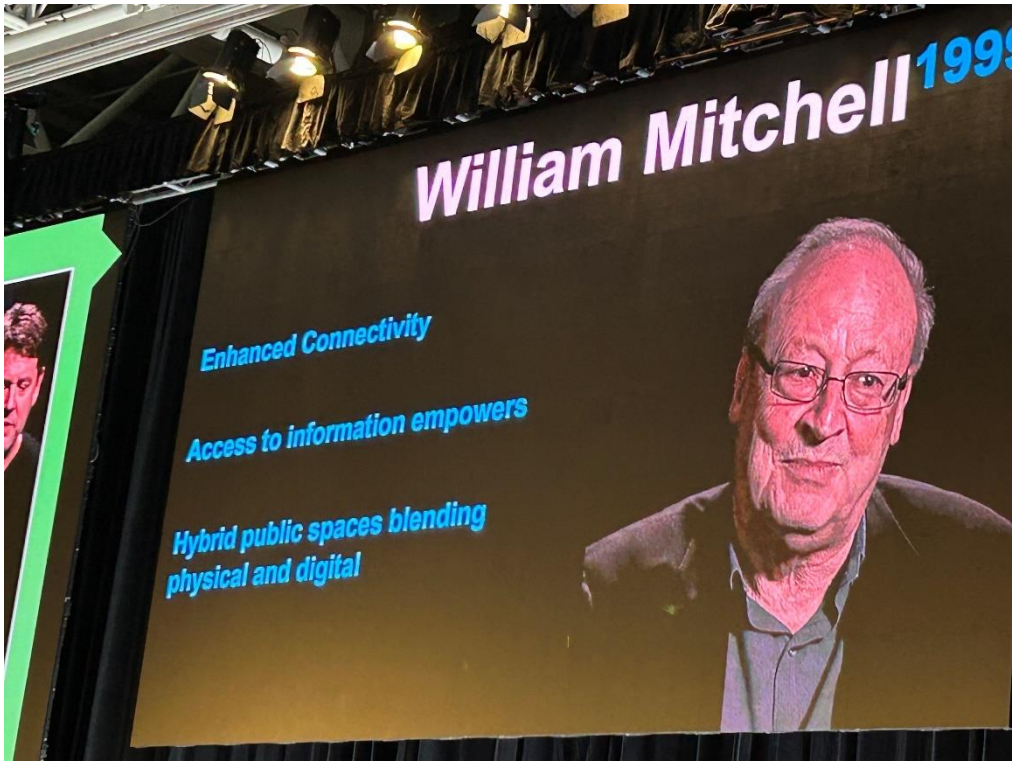

Becky Hurst 2021
Inclusive Participation & Empowerment
Transparent Communication
Sustainable long term Relationships
FOR THE LOVE OF COMMUNITY ENGAGEMENT
Insights from a personal expedition to inspire better public participation
BECKY HIRST

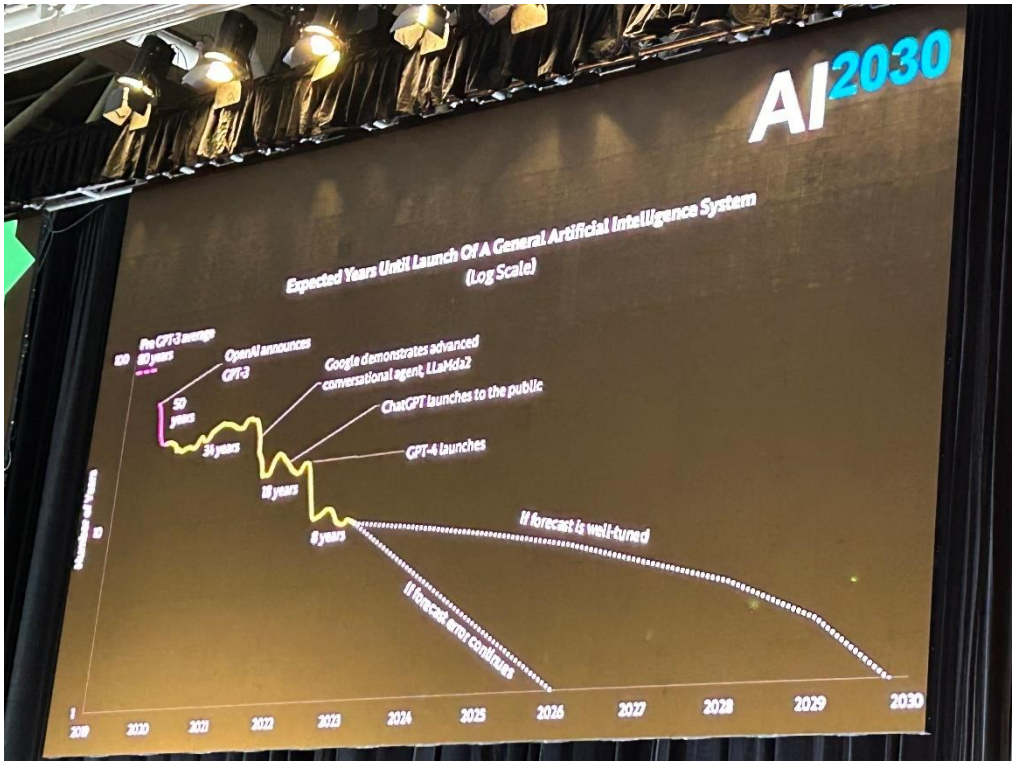



Traditional approaches to
urban planning and
development are sufficient
and more reliable for
managing cities.

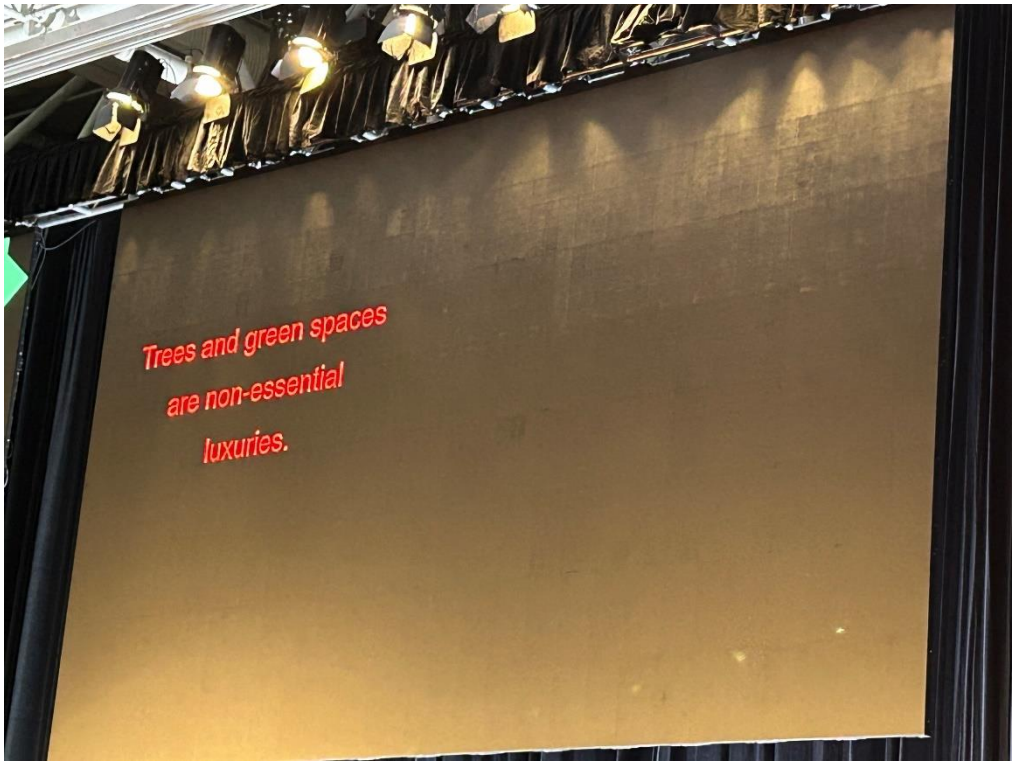

William Mitchell 1999
~~Traditional approaches to urban planning and development are sufficient and more reliable for managing cities.~~

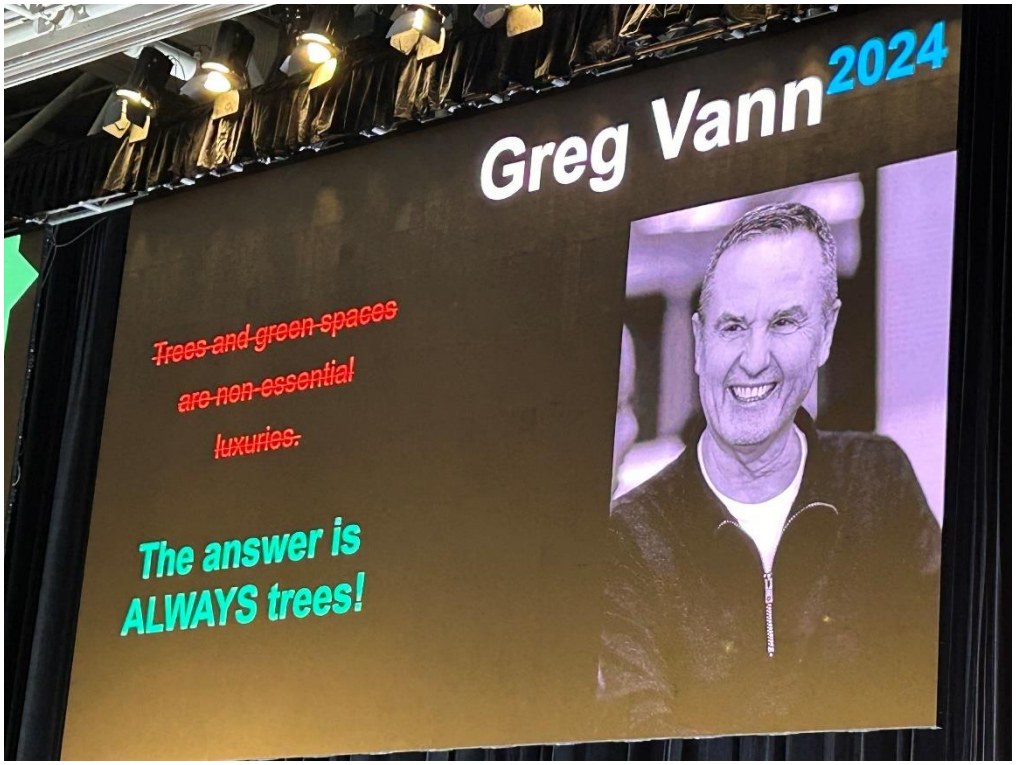

William Mitchell 1999
E-topia: Urban Life, Jim, But Not As We Know It
The transformation of urban life through digital technologies and the implications for communities.

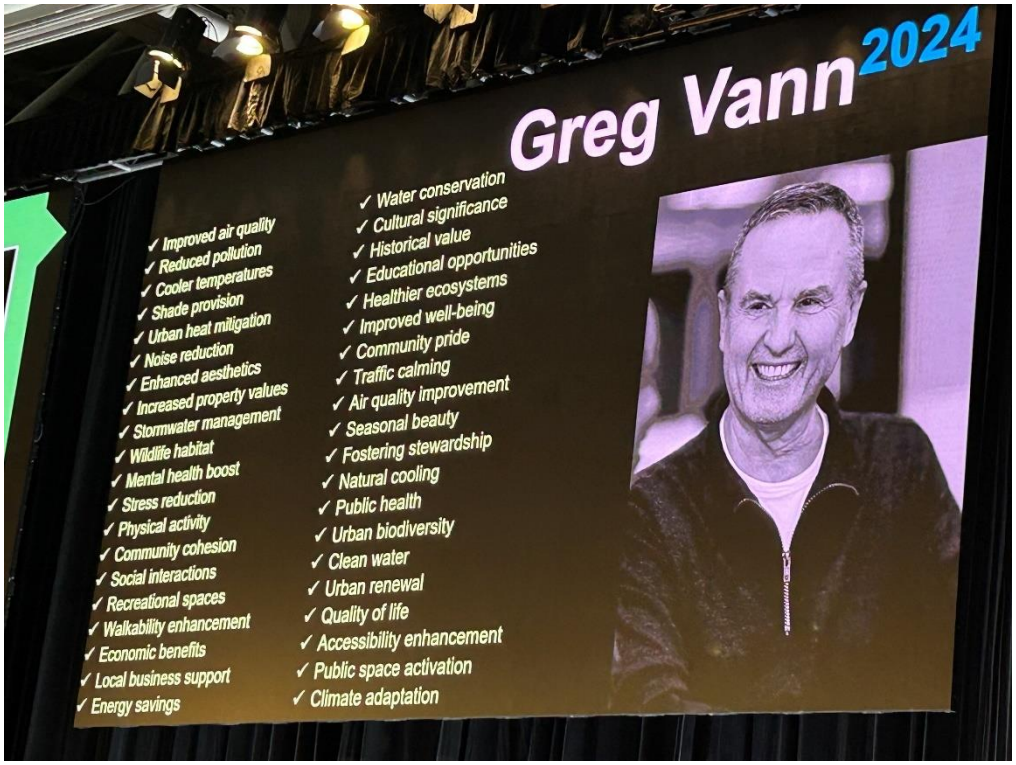

William Mitchell 199
Enhanced Connectivity
Access to information empowers
Hybrid public spaces blending physical and digital


AI 2030
Expected Years Until Launch Of A General Artificial Intelligence System
(Log Scale)
Pre GPT-3 average
100 years
OpenAI announces GPT-3
Google demonstrates advanced conversational agent, LLaMda2
ChatGPT launches to the public
GPT-4 launches
50 years
36 years
18 years
8 years
If forecast is well-tuned
If forecast error continues
100
10
1
2019
2020
2021
2022
2023
2024
2025
2026
2027
2028
2029
2030

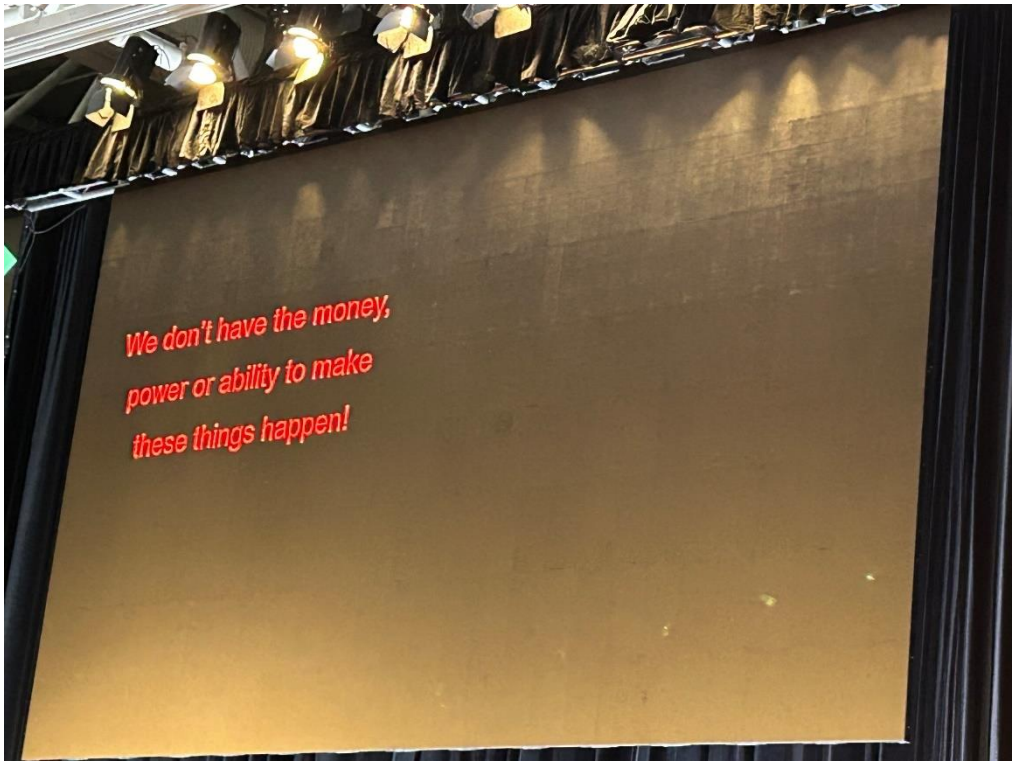

AI2030

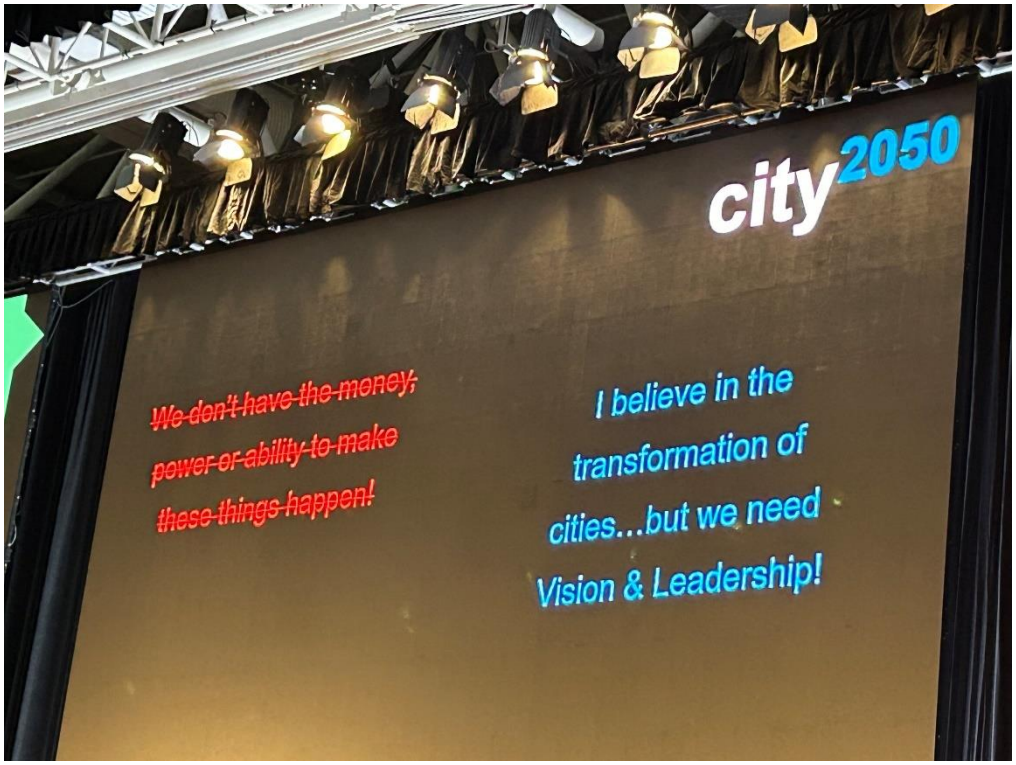

Trees and green spaces
are non-essential
luxuries.

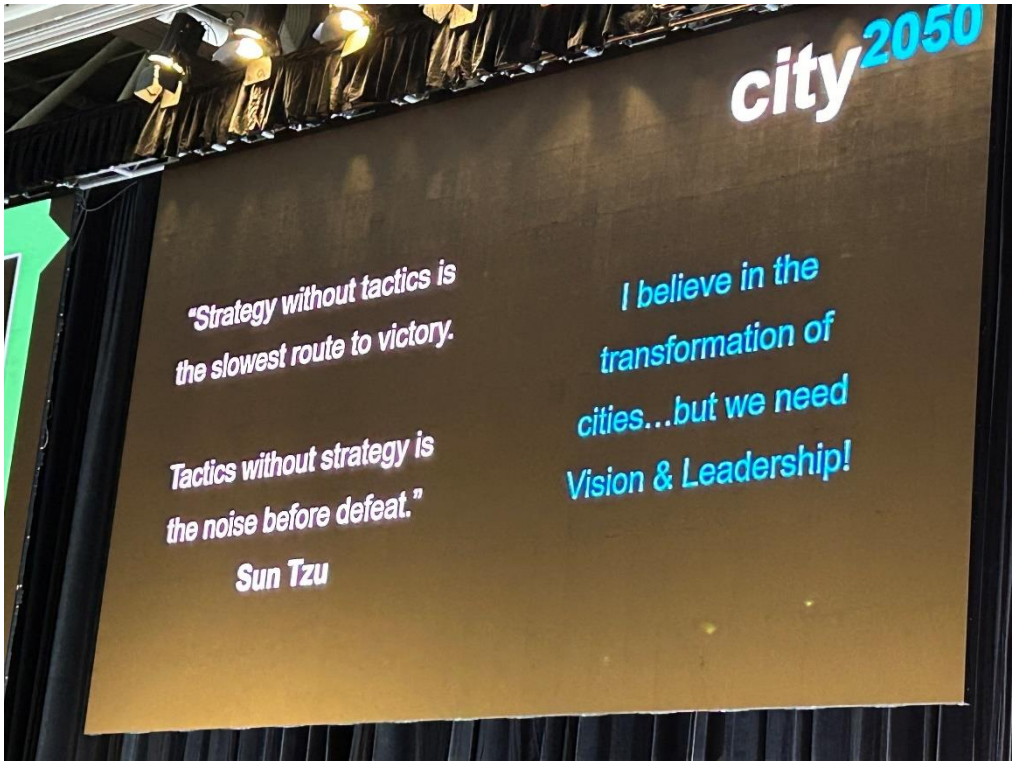

Greg Vann 2024
~~Trees and green spaces are non-essential luxuries.~~
The answer is ALWAYS trees!

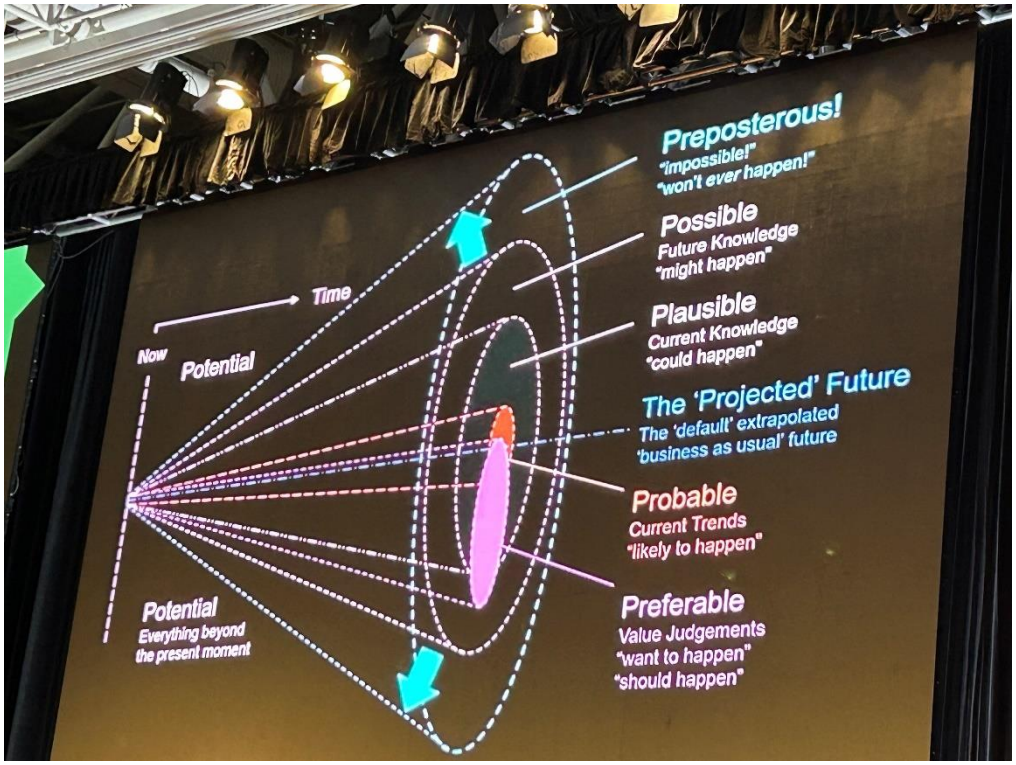

Greg Vann 2024
✓ Improved air quality
✓ Reduced pollution
✓ Cooler temperatures
✓ Shade provision
✓ Urban heat mitigation
✓ Noise reduction
✓ Enhanced aesthetics
✓ Increased property values
✓ Stormwater management
✓ Wildlife habitat
✓ Mental health boost
✓ Stress reduction
✓ Physical activity
✓ Community cohesion
✓ Social interactions
✓ Recreational spaces
✓ Walkability enhancement
✓ Economic benefits
✓ Local business support
✓ Energy savings
✓ Water conservation
✓ Cultural significance
✓ Historical value
✓ Educational opportunities
✓ Healthier ecosystems
✓ Improved well-being
✓ Community pride
✓ Traffic calming
✓ Air quality improvement
✓ Seasonal beauty
✓ Fostering stewardship
✓ Natural cooling
✓ Public health
✓ Urban biodiversity
✓ Clean water
✓ Urban renewal
✓ Quality of life
✓ Accessibility enhancement
✓ Public space activation
✓ Climate adaptation

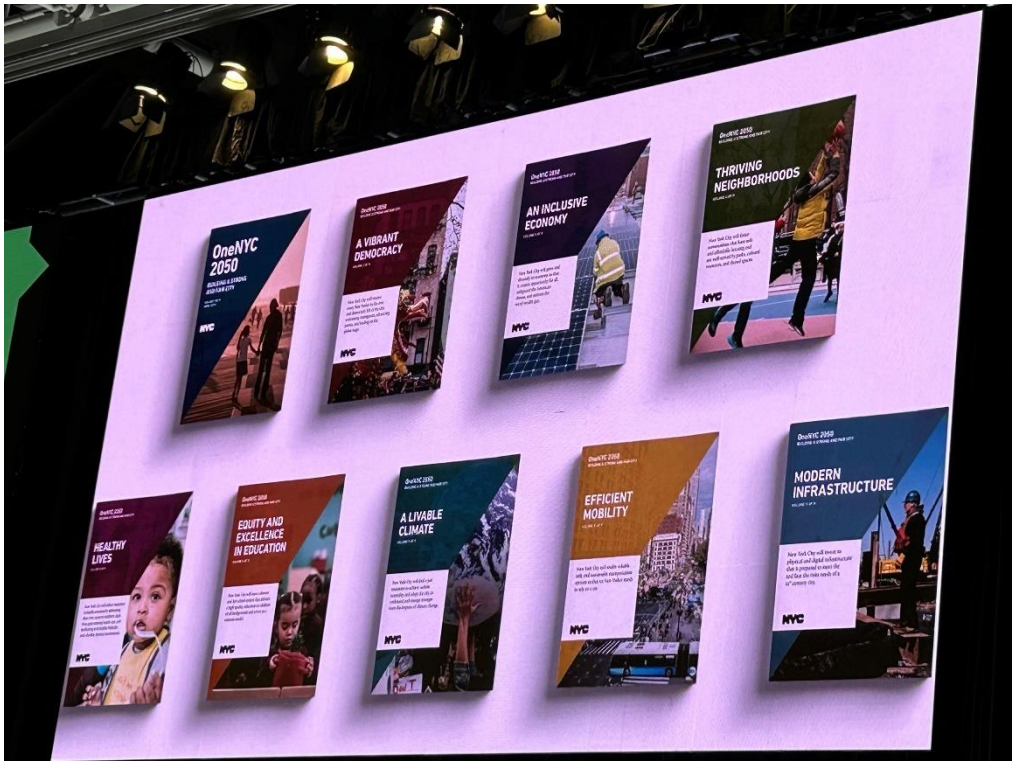


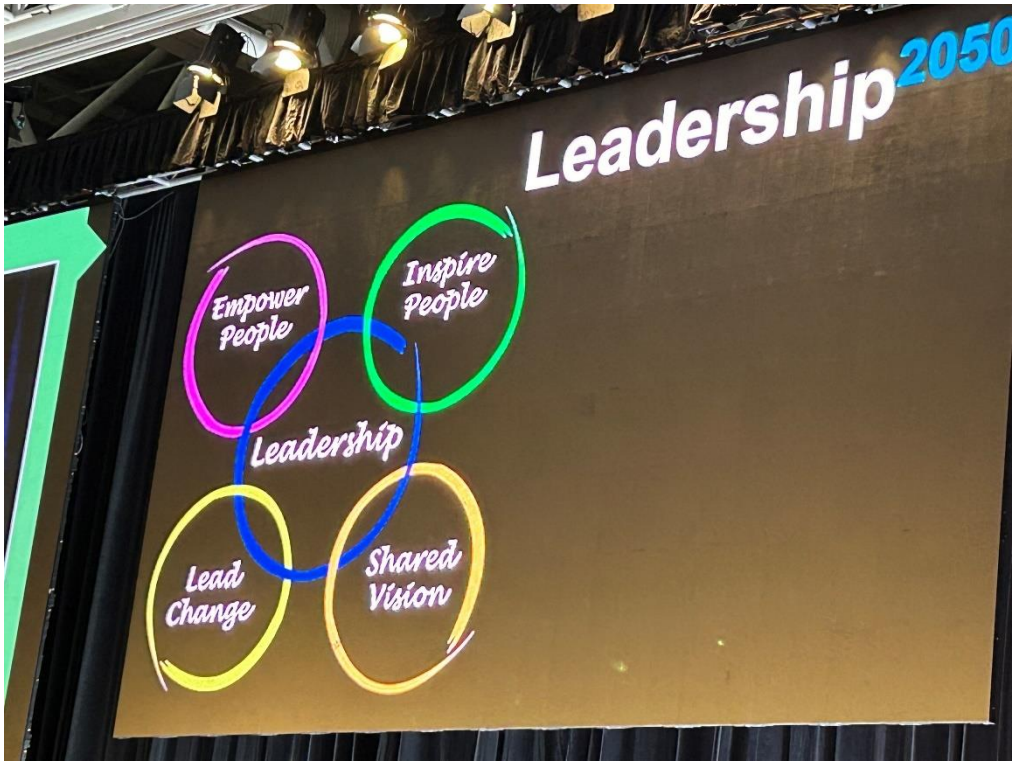

We don't have the money,
power or ability to make
these things happen!


city2050
We don't have the money, power or ability to make these things happen!
I believe in the transformation of cities…but we need Vision & Leadership!

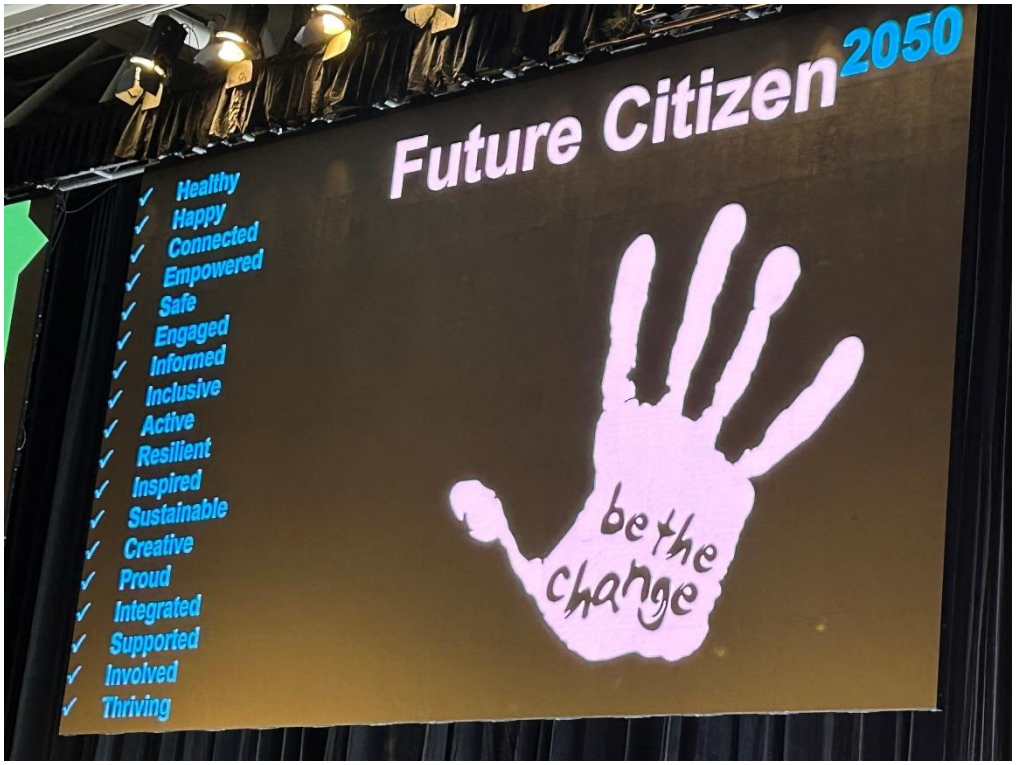

city2050
"Strategy without tactics is the slowest route to victory.
Tactics without strategy is the noise before defeat."
Sun Tzu
I believe in the transformation of cities…but we need Vision & Leadership!


Preposterous!
"impossible!"
"won't ever happen!"
Possible
Future Knowledge
"might happen"
Plausible
Current Knowledge
"could happen"
The 'Projected' Future
The 'default' extrapolated
'business as usual' future
Probable
Current Trends
"likely to happen"
Preferable
Value Judgements
"want to happen"
"should happen"
Time
Now
Potential
Potential
Everything beyond
the present moment


OneNYC 2050
A VIBRANT DEMOCRACY
AN INCLUSIVE ECONOMY
THRIVING NEIGHBORHOODS
HEALTHY LIVES
EQUITY AND EXCELLENCE IN EDUCATION
A LIVABLE CLIMATE
EFFICIENT MOBILITY
MODERN INFRASTRUCTURE

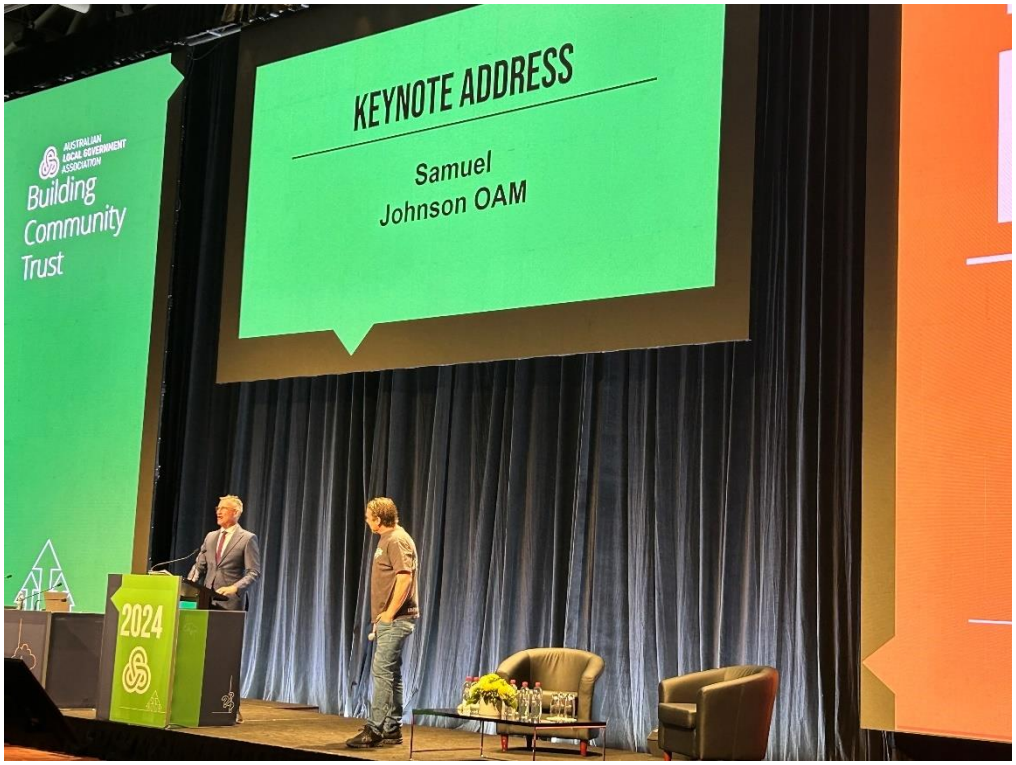

Leadership 2050
Empower People
Inspire People
Leadership
Lead Change
Shared Vision


Leadership 2050

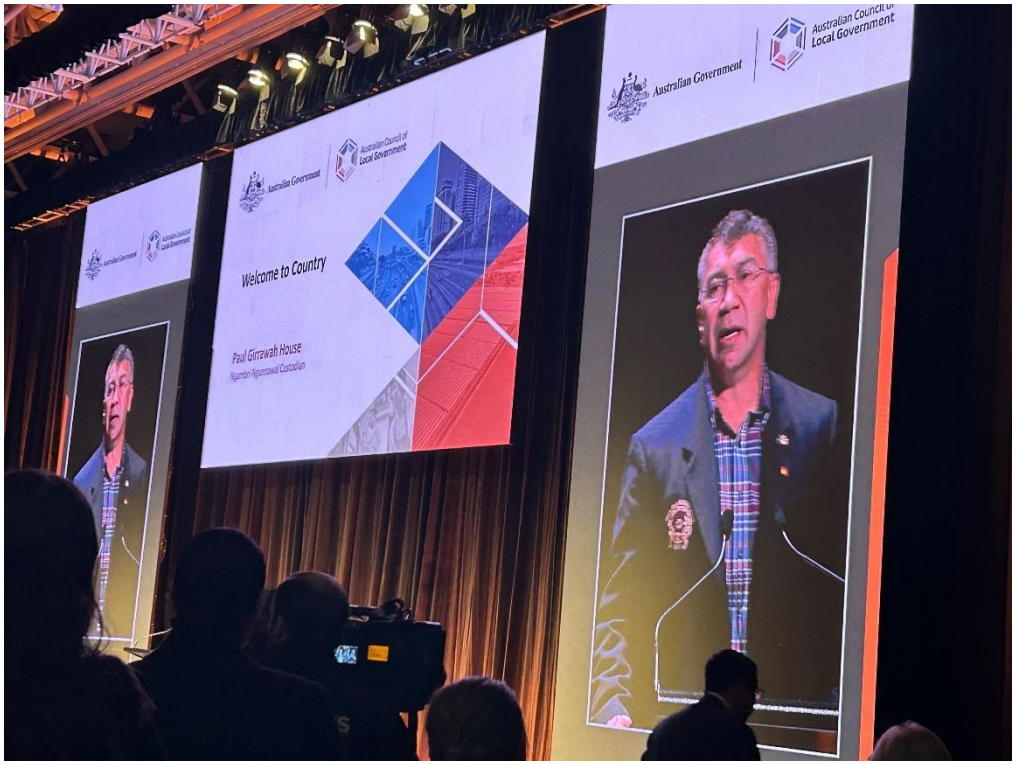

Future Citizen 2050
Healthy
Happy
Connected
Empowered
Safe
Engaged
Informed
Inclusive
Active
Resilient
Inspired
Sustainable
Creative
Proud
Integrated
Supported
Involved
Thriving
be the change

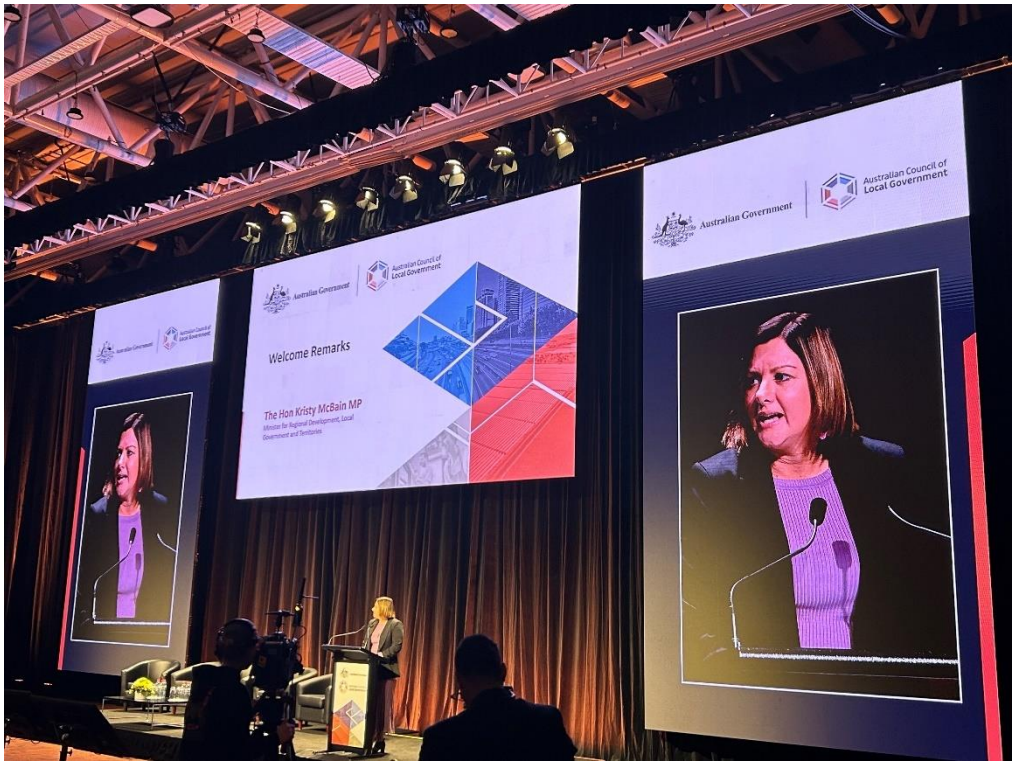

HOME
LISTEN
ABOUT
CITYSPEAKERS
CONTACT
DONATE
CITYSPEAK
AUSTRALIA
Learn to love cities by people who do!
CitySpeak Australia - a Podcast by Greg Vann & Stephen Yarwood


city2050
Training
Workshops
Consulting
Diagnostics
Elected Members
Executives
Leaders
Community
creating
tomorrow
today


KEYNOTE ADDRESS
Samuel
Johnson OAM
AUSTRALIAN LOCAL GOVERNMENT ASSOCIATION
Building
Community
Trust
2024


2024
NGA
2024


Australian Government
Australian Council of Local Government
Welcome to Country
Paul Girrawah House
Ngunnawal Custodian


Australian Government
Australian Council of Local Government
Welcome Remarks
The Hon Kristy McBain MP
Minister for Regional Development, Local Government and Territories
Australian Government
Australian Council of Local Government

APPENDIX 2

AUSTRALIAN
LOCAL GOVERNMENT
ASSOCIATION

2024 NATIONAL STATE OF THE ASSETS REPORT

Future proofing our communities

JULY 2024



2024 NATIONAL STATE OF THE ASSETS REPORT

Future proofing our communities

The cycling paths, roads, bridges, libraries, airports and recreation centres that create healthy, sustainable, productive and liveable communities are built and managed by local governments.

We create jobs, build social cohesion, support lifelong learning, improve local amenity, and support every aspect of Australians' lives.

Together, we do this on only around three percent of the nation's taxes.

This National State of the Assets Report (NSoA) is the latest in a series of reports we have commissioned to monitor and assess how councils are addressing the challenges of maintaining council infrastructure.

The key finding in this year's report is that eight per cent of local government infrastructure assets are in poor condition, with significant defects needing intervention and repair.

Encouragingly, this is an improvement on the previous report from 2021, which identified that 10 per cent of local government infrastructure was in poor condition.

This improvement can be attributed to a significant increase in federal funding for local community infrastructure and services from both Coalition and Labor Governments over the past three years.

This increased funding has been welcomed by councils and communities and is delivering tangible benefits across the country.

It is vital that we continue to invest in our communities, so the costs of infrastructure renewal aren't passed on to future generations.

Often the infrastructure funding councils receive is limited to delivering new projects and doesn't include support for ongoing maintenance.

It is untied funding – including through federal Financial Assistance Grants – that allows us to sustainably manage our local community infrastructure and services.

With you, ALGA continues to advocate for Financial Assistance Grants to be restored to at least one per cent of Commonwealth taxation revenue, so we can maintain, refresh and revitalise the local facilities and services that Australians use every day.



Cr Linda Scott
ALGA President

Summary

ALGA commissioned the NSoA Report to help councils and our communities understand whether the state of local government infrastructure is improving, getting worse or staying the same.

The 2024 NSoA Report shows within existing resources and capacity constraints the condition, function and capacity of local government assets has improved slightly since the 2021 report.

This report shows while overall 65 to 71% of local government infrastructure assets are in good condition, function, and capacity around 20 to 30% are in fair condition, function, capacity, and less than 10% are reported poor to very poor.

It is estimated the replacement cost of all poor to very poor assets is between $50 to $55bn.

The estimated replacement cost of assets in fair condition, function, capacity is estimated to be in the order of $143bn - $179bn.

Analysis of each infrastructure category show that while there is variation between categories, each require attention and additional investment beyond current levels if the condition, function and capacity of these assets are to improve.

While not all poor and fair rated infrastructure needs immediate replacement, it is important that each infrastructure asset is assessed to fully understand the implications including the risks associated with each asset when it exceeds its design life.

Of note is the need to monitor and communicate the trade-offs on performance, cost and risk associated with balancing needs, expectations with the financial realities of what can be afforded in the short, medium and long term.

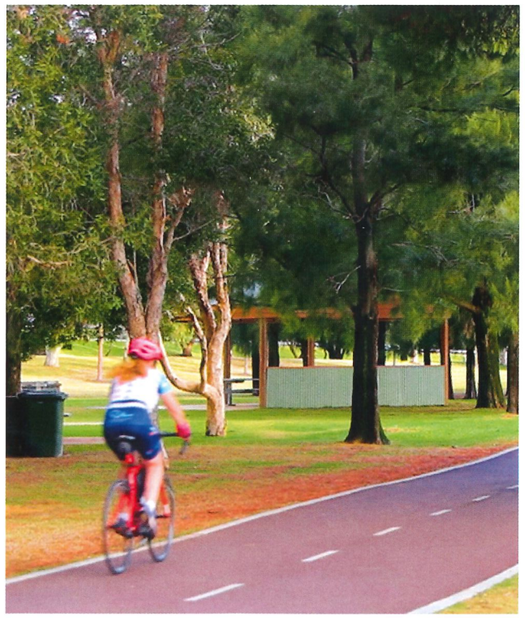
This is particularly important in growing and declining population centres.

The task of monitoring the performance of local government assets in all categories is resource intensive, requiring skilled professionals to make careful judgements on the remaining life of a vast array of materials.

This report highlights the importance of reliable and credible data to support decision-making and the critical role of asset management planning and long-term financial plans in every council.

When surveyed for this year's report, many councils expressed higher confidence in their condition assessment data compared to function and capacity data.

This highlights the need for continued capacity building within the sector to develop, strengthen and implement credible, reliable and up to date asset management and long-term financial plans.



Background

The Australian Local Government Association (ALGA) is the national voice of local government, representing 537 councils.

Local government employs 208,800 people in almost 400 occupations, which is nearly 10% of the total public sector.[1]

Collectively, local government is responsible for one-third of all Australia's public infrastructure assets.[2]

Around 75% of local councils are in regional, rural, and remote areas compared to 25% located in urban metropolitan areas.

Effective stewardship of community infrastructure assets ensures that they are available and functional for current and future generations, promoting a high quality of life and supporting economic stability and growth.

This publication is based on the findings of the 2024 NSoA Technical Report prepared by the Institute of Public Works Engineering Australasia (IPWEA) in partnership with ALGA.

The 2024 NSoA Report is the sixth in a series of comprehensive reports commissioned by ALGA with the aim to better understand the scope and magnitude of local governments role in managing its non-financial assets.

NSoA reporting is based on survey data provided by 458 councils (approximately 85% of all councils) across eight community infrastructure asset categories.

[1] ABS Public sector employment and earnings September 2023
[2] ABS 2024, GFS Cat. Nº 5512.0, 2022-23

AUSTRALIAN LOCAL GOVERNMENT ASSOCIATION

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(02) 6122 9400
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www.alga.asn.au

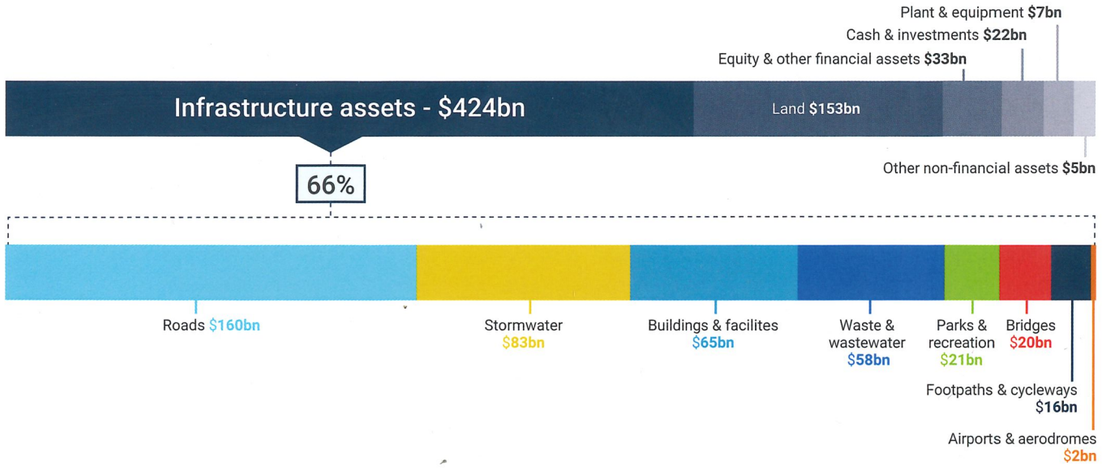
Scan the QR code to view the full Technical Report.

Local government is asset intensive

Of the three levels of government in Australia, local government is by far the most asset intensive. With around $60bn of total revenue in 2022-23, this number is dwarfed by the $643bn value in total assets under its control.

Infrastructure assets that provide services to our communities account for $424bn (66%) or approximately two-thirds of the total asset portfolio.[3]

Figure 1: Comparison of financial and infrastructure assets controlled by local government.



Asset Categories include:

Roads | Bridges | Buildings & facilities | Parks & recreation | Stormwater | Water & wastewater | Airports & aerodromes | Footpaths & cycleways

NSoA collects data on three core indicators: condition, function and capacity measured as a proportion of the total replacement cost in each asset category.

- **Condition** - Quality - *How good is the service?*
- **Function** - Suitability - *Is it the right service?*
- **Capacity** - Utilisation - *Do we need more or less of these services?*

They are assessed as: **Good** **Fair** **Poor**

[3] ABS, 2024 GFS Cat. Nº 5512.0, 2022-23

Headline findings

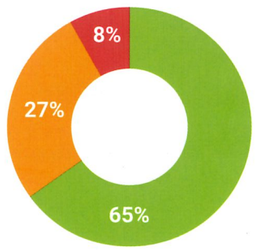
Condition

On average:

8% of local government infrastructure assets are in poor condition with significant defects requiring higher order cost and interventions.

27% of local government infrastructure assets are in fair condition with defects requiring regular and/or significant maintenance to reinstate the service.

65% of local government infrastructure assets are in good condition infrastructure has minor defects but will require increasing planned maintenance.



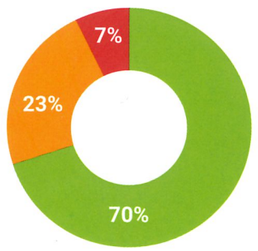
Function

On average:

7% of local government infrastructure assets have poor function and have limited ability to meet a program/service needs.

23% of local government infrastructure assets have fair function with most meeting program/service needs with some inefficiencies and ineffectiveness.

70% of local government infrastructure assets have good function satisfying program/service delivery needs in an acceptable manner.



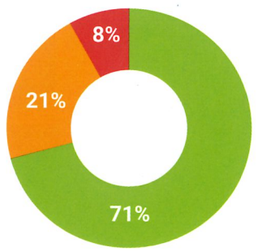
Capacity

On average:

8% of local government infrastructure assets have poor capacity with demand exceeding or well below design capacity displaying significant operational issues.

21% of local government infrastructure assets have fair capacity with demand approaching design capacity and operational problems occuring.

71% of local government infrastructure assets have good capacity with utilisation within design capacity and occasional operational problems experienced.



Good Fair Poor

Commentary

These results demonstrate that approximately 65% to 70% of local government assets are in relatively good condition, function reasonably well and are utilised within their original design capacity.

However, around 20% to 30% are in fair condition, function, capacity, and less than 10% are poor to very poor.

This is a small improvement on the 2021 results in part due to the increased funding for local government over this period.

Despite increased investment, the estimated replacement cost of all infrastructure assets in poor condition, function, and capacity is estimated to be in the order of $50 to $55 billon, close to the $60 billion received in total annual revenue for the 2022-23 financial year.

The estimated replacement cost of assets in fair condition, function, capacity is estimated to be in the order of $143bn - $179bn.

While not all poor and fair infrastructure needs immediate replacement, it is important each item of infrastructure be regularly assessed to fully understand the risks and implications of not maintaining assets in fair and poor condition, function and capacity.



Roads

Local roads make up approximately 38% of total local government infrastructure assets representing 77% of the national road network by length.

These roads are vital for supporting Australians to travel to their jobs, schools, social gatherings and health services, and supporting businesses to transport their goods to market.

Sealed and unsealed roads have a replacement cost of $250bn. Despite ongoing investment from councils, the 2024 NSoA Report shows $23.1bn are in poor condition, $18.7bn have poor function and $17.0bn have poor capacity.

The local roads network is comprised of 39% sealed road (length 265,000 km), and 61% (length 413,000 km) unsealed roads.

These results indicate that 9% of sealed roads are in poor condition. This is one percentage higher than reported in 2021.

13% of unsealed roads are in poor condition. This is one percentage lower than reported in 2021.

The replacement cost of sealed roads in poor condition is $19.2bn.

The replacement cost of unsealed roads in poor condition, many of which are in the regional, rural, and remote areas, is $3.9bn.

The replacement cost of sealed roads in poor condition is much higher due to the higher costs of replacing them compared to unsealed roads.

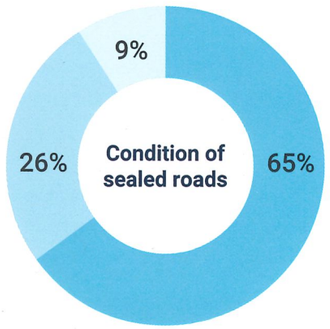
Poor to very poor roads can have significant social, safety and productivity implications at a local level as well as at a national level. For example, a poor section of road resulting in delays on an important freight route can have a significant negative impact on local, regional, state and ultimately national productivity.

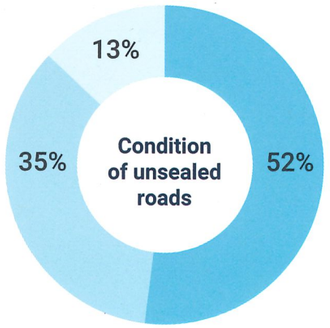
At a community and business level poor roads compromise access to goods and services, create bottlenecks for freight and increase risk to road safety generally.

38% of total local government infrastructure

$250bn replacement cost

$23.1bn are in **poor condition**
$18.7bn have **poor function**
$17.0bn have **poor capacity**





Good Fair Poor

Bridges

Bridges are an important part of the road transport network. They come in many forms from multi-lane concrete road bridges and major culverts to single-lane timber structures located in many rural areas.

These assets are high-cost investments and have a high consequence of failure if not maintained properly.

Load restrictions or bridge failure can have major safety, social and economic implications.

Local councils have responsibility for more than 22,000 bridge structures. Many timber bridges are old and do not meet the requirements of the modern transport fleet.

Bridges make up 5% of total local government infrastructure and have a replacement cost of $31bn.

The 2024 NSoA Report shows the value of bridges totalling $2.1bn are in poor condition, $2.0bn have poor function and $2.1bn have poor capacity.

Results show 6% of concrete bridges are in poor condition, a one percentage point increase from 2021.

The replacement cost of concrete bridges in poor condition is $1.7bn.

18% of timber bridges are in poor condition, the same amount reported in 2021.

The replacement cost of timber bridges in poor condition is $365M.

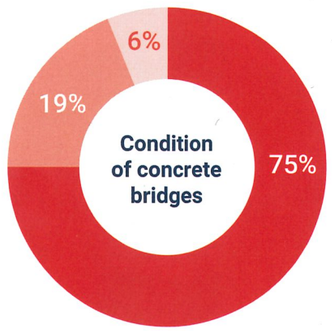
For more than 70 years, road authorities including local governments have invested in timber bridge maintenance and construction. These investments have been essential in keeping these bridges safe and open to traffic. Yet, despite this investment, many bridges remain beyond their original design life and are not fit for purpose.

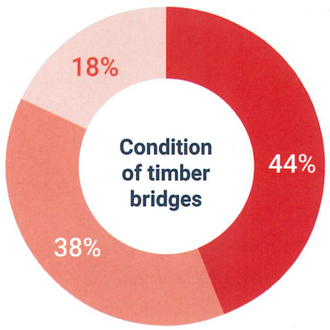
In part, this is because grant funding appears to be allocated to structures on 'high order' roads while many local government timber bridges are located on 'low order' roads having many 'first and last mile' implications if left in a poor state of repair.

5% of total local government infrastructure

$31bn replacement cost

$2.1bn are in **poor condition**
$2.0bn have **poor function**
$2.1bn have **poor capacity**





Good Fair Poor

Buildings & facilities

There are many buildings and facilities managed by local government.

Compared to most other local government assets, council buildings and facilities serve a multitude of functions. For a typical local government, these functions can include:

- **Administration**
  Building permits | Information and records | Town planning
- **Community services**
  Art galleries | Cultural centres | Libraries | Recreation | Young and aged care
- **Public meetings**
  Council Chambers | Community halls
- **Public works**
  Offices | Depots

Buildings and facilities make up 15% of total local government infrastructure and have a replacement cost of $102bn.

The 2024 NSoA Report shows in total $8.3bn are in poor condition, $7.2bn have poor function and $8.3bn have poor capacity.

Results show that 8% of buildings and facilities are in poor condition, a two-percentage point improvement from the 10% reported in 2021. This can be attributed to an increase in community infrastructure funding for councils since the last report was published.

Buildings are complex assets with many material components lasting anywhere between two and 80+ years. In addition, changing standards and expectations add to the complexity of managing these assets. The demand for greater energy efficient systems in council buildings is one example.

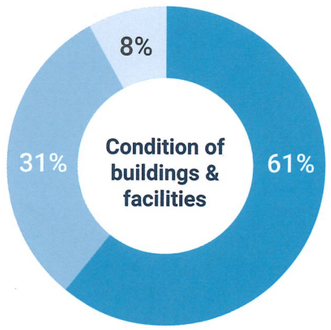
While some council buildings are under the direct management of local government, many are managed on a day-to-day basis by other entities such as sporting clubs, community groups or other such parties that may have built on council land under a lease arrangement. Ultimately, ownership resides with the council and remains on the balance sheet.

Understanding the remaining life of critical components helps determine the timing of future outlay requirements ensuring the asset provides the services the community expect. It is therefore critical that data and information systems are configured to support this objective.

15% **of total local government infrastructure**

$102bn **replacement cost**

$8.3bn are in **poor condition**
$7.2bn have **poor function**
$8.3bn have **poor capacity**



Parks & recreation

Australians spend a lot of time visiting local parks and recreational facilities.

A typical park includes a variety of features and amenities designed to provide recreational, social, and environmental benefits to the community. While the specific offerings can vary based on the park's size, location, and the community's needs, common elements found in many local parks include:

- Green spaces and landscaping
- Playgrounds
- Sporting facilities
- Restrooms
- Picnic and BBQ areas
- Lighting and safety features
- Parking areas

Parks and recreation assets make up 5% of total local government infrastructure and have a replacement cost of $32bn.

The 2024 NSoA Reports shows $2.9bn are in poor condition, $1.9bn have poor function and $2.1bn have poor capacity.

Results show 9% of parks and recreation assets are in poor condition, a one percentage point increase from the 8% reported in 2021.

The task of monitoring the performance of parks and recreation assets is highly resource intensive.

Park assets have a higher operating cost ratio compared to any other asset category considered in this report. For example, regular mowing, inspection of equipment and vegetation requires a skilled workforce, and high usage can lead to significant wear and tear on facilities, necessitating frequent repairs and replacements.

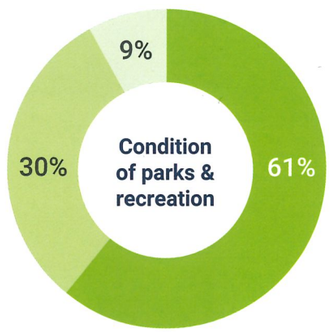
With limited space in urban areas many councils are required to be more creative by building park projects that provide mutual benefits, such as public access spaces that also serve as flood control.

Councils must navigate these challenges to provide high-quality, accessible, and sustainable parks for their communities.

5% **of total local government infrastructure**

$32bn **replacement cost**

$2.9bn are in **poor condition**
$1.9bn have **poor function**
$2.1bn have **poor capacity**



Stormwater

Stormwater systems range from large open channel storm drains and flood detention basins to water sensitive urban designs and natural riverine systems.

While stormwater management is the responsibility of both state and local governments, local government manages stormwater infrastructure assets valued at approximately $83bn.

Stormwater assets make up 20% of total local government infrastructure and have a replacement cost of $130bn.

The 2024 NSoA Report shows $7.9bn are in poor condition, $13.4bn have poor function and $15.2bn have poor capacity.

Results show 6% of stormwater assets are in poor condition, the same amount reported in 2021.

As our cities, towns and suburbs expand the increased run off due to the greater number of impervious surfaces, (ie more concrete, paved roads and roofing) increases. Coupled with increasing intense rainfall events, there is potential to overwhelm the existing stormwater infrastructure networks, which were designed for lower levels of rainfall intensity and runoff.

Most stormwater assets in Australian urban areas are made of concrete and generally have a design life between 100 and 150 years. In many towns and cities most of their drainage infrastructure is decades old and designed to meet standards which are no longer appropriate.

Many of the country's legacy urban stormwater systems are struggling with the high cost of retrofits needed to address urban flooding and climate change. Upgrading large networks of aging systems underneath densely populated areas carries significant costs and engineering challenges.

Rural areas serviced by open channel drains are not typically designed to achieve urban drainage outcomes.

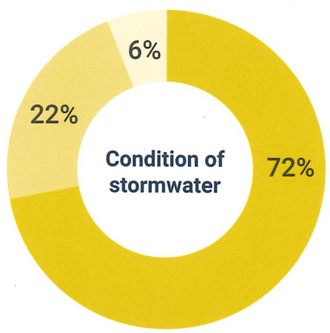
Consequently, rural drains will need to be upgraded or replaced with ones that are more appropriate when urban areas expand into these locations.

With few dedicated funding sources, multi governance and ownership structures, expansive networks of aging assets, increasingly stringent water quality regulations, and concerning climate change projections, the expected performance of stormwater systems is likely to decline without sufficient and effective intervention.

20% of total local government infrastructure

$130bn replacement cost

$7.9bn are in **poor condition**
$13.4bn have **poor function**
$15.2bn have **poor capacity**



Water & wastewater

Water and wastewater infrastructure directly affects our public health. When it's working properly, it provides us with safe drinking water and limits the pollution of our local rivers and streams.

Local government, primarily in regional and rural parts of New South Wales and Queensland are responsible for the pipes, pumps and treatment facilities that bring clean water to our homes, and collect, and treat wastewater, all of which is essential to the day-to-day functioning of our communities.

Around 50 South Australian councils currently operate more than 175 Community Wastewater Management Systems (CWMS) throughout that state.

Water and wastewater assets make up 14% of total local government infrastructure and have a replacement cost of $91bn.

The 2024 NSoA Report shows $9.5bn are in poor condition, $4.4bn have poor function and $5.5bn have poor capacity.

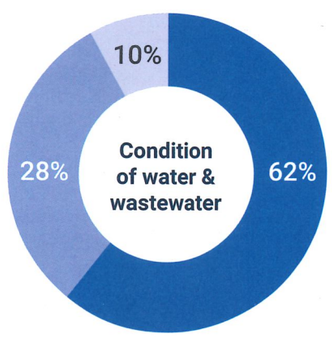
Results show that 10% are in poor condition, a six percentage point improvement from that reported in 2021.

For regional towns, water utilities often rely on a single supply source, with no physical link to an alternative bulk water supply. The lack of supply diversification creates further water security risks for these communities.

14% of total local government infrastructure

$91bn replacement cost

$9.5bn are in **poor condition**
$4.4bn have **poor function**
$5.5bn have **poor capacity**



Airports & aerodromes

In Australia, there are around 340 airports certified or registered by the Civil Aviation Safety Authority as having significant regular passenger transport services and about 2,000 much smaller aerodromes, airfields, and landing strips across the country.

Except for several defence and private airfields, most of the remaining airports are owned and operated by approximately 200 local government entities in the regional, rural, and remote areas of the country, each having a fundamental role in serving both their local communities and the Australian economy more broadly.

In the 1950s, ownership of many Australian Government owned airports was transferred to local governments and between 1989 and 1993 they were given full management and financial responsibility for them.

Under the transfer deeds, councils are obliged to continue owning and operating these aerodrome facilities unless they receive federal government permission to close or privatise.

These local government-controlled airports and aerodromes provide essential services for the local community including passenger transport, tourism, postal services, air ambulances, emergency services, crop dusting, surveying, and flight training. In some cases, the airport is the only means of passenger access to and from the local community.

The composition of these airports typically include land, runways, taxiways, aprons, control tower, general aviation storage and maintenance facilities, terminal and administration buildings, parking, roads, drainage, water and wastewater systems, power supply and associated operating assets that provide essential services to a range of customers.

Airport and aerodrome assets make up less than 1% of the total infrastructure and have a replacement cost of $3.6bn.

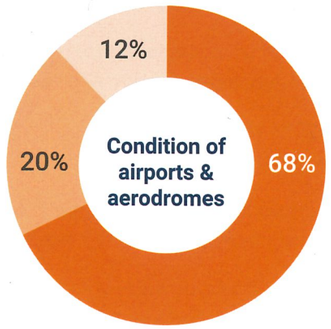
It is estimated $437M are in poor condition, $504M have poor function and $513M have poor capacity.

Many regional airports in Australia operate at a loss each year and are heavily dependent upon cross-subsidisation from other local government functions that face multiple and competing demands on their limited financial resources.

1% of total local government infrastructure

$3.6bn replacement cost

$437M are in **poor condition**
$504M have **poor function**
$513M have **poor capacity**



Footpaths & cycleways

Footpaths and cycleways are integral components of the country's transportation infrastructure, promoting active travel, reducing traffic congestion, and encouraging healthier lifestyles.

Each footpath and cycleway is designed to cater to specific user needs and environmental contexts, promoting safety, accessibility, and enjoyment for all users.

Footpaths common in cities and towns, provide safe walkways for pedestrians along streets and through neighbourhoods.

Footpaths in some circumstances can be shared by pedestrians and cyclists and are typically wider to accommodate both types of users.

Cycleways can be separated off-road facilities that physically separate cyclists from motor vehicle traffic. On-road cycleways are typically marked on the road on the outer edge of the carriageway.

Footpaths and cycleways make up 4% of total local government infrastructure and have a replacement cost of $25bn.

The 2024 NSoA Report shows $1.4bn are in poor condition, $1.5bn have poor function and $1.6bn have poor capacity.

Results show 6% are in poor condition.

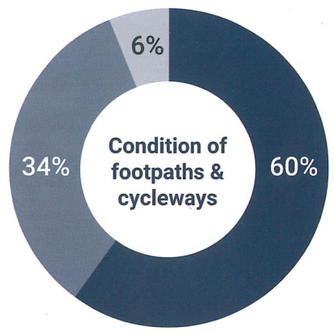
With the advent of e-scooters, and other off-road mobility devices, councils are having to contend with increasing conflict between users.

Careful planning and community engagement that considers innovative solutions can work towards overcoming these obstacles and promote active transportation in a safe and accessible way.

4% of total local government infrastructure

$25bn replacement cost

$1.4bn are in **poor condition**
$1.5bn have **poor function**
$1.6bn have **poor capacity**







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APPENDIX 3

Report to council – Councillor Alice Campbell attendance at National General Assembly and Australian Council of Local Government Conference

On Wednesday 3rd and Thursday 4th July I travelled to Canberra to attend the National General Assembly (NGA) of Local Government run by the Australian Local Government Association (ALGA). This year the theme of the conference was 'Building Community Trust' and the presentations and discussions were highly reflective of this.

On Friday 5th July I attended the Australian Council of Local Government (ACLG) Conference. This has been newly re-established by the Federal Government to provide direct conversations between local government representatives and relevant Federal Ministers about matters impacting the local government sector in Australia.

This report provides the City of Charles Sturt Council with some of my learnings from my attendance at both conferences, for the benefit of our community.

Wednesday 3 July

Welcome to Country

The conference started with a Welcome to Country by Paul Girrawah House, a Ngambri-Ngunnawal Custodian who spoke extensively in his native language.

Paul told the conference attendees that the best approach for us all was:

be patient, be polite, be reflective

Her Excellency the Honourable Sam Mostyn AC
Governor General of Australia



The NGA was fortunate enough to hold the first official public event by the new Governor General Sam Mostyn. The Governor General spoke about how local decision making makes a significant difference to communities and highlighted that local government epitomises passion, commitment, kindness and care. She advised that communities seek empathy from those in power over the decisions which affect them. She further noted that local knowledge can inform us about our future.

The themes of care, kindness and respect are the focus for our Governor General, including greater support for young people. This aligns well with local government and how we can foster trust in our community.

The Governor General advised us that she wants to engage with all councils across the country. So I hope we see her around the western/north western suburbs of Adelaide soon.

The Hon Catherine King, Minister for Infrastructure, Transport, Regional Development and Local Government

The Minister provided a short presentation to the NGA and acknowledged some of the key challenges faced by local councils across Australia, including:

- road networks
- rising costs
- increased reliance on local councils by state governments
- affordable housing
- climate change

To address some of these challenges the Federal Government has:

- Doubled the Roads to Recovery program to $1billion annually.
- Boosted funding for the Black Spot program with recurrent funding.
- Commenced the Safer Local Roads and Infrastructure Program.
- Implemented the Growing Regions Program which has already awarded 40 local infrastructure projects.

The Minister also acknowledged work being done to address housing challenges, including:

- Schemes such as the City of Melbourne's build to rent affordable housing.
- A new policy approach to accelerate social housing and enable infrastructure.
- Funding for states and territories to undertaken planning reforms for new housing.

The Minister further noted the National Active Transport Fund will be launched in July 2025, which upgrades and delivers new bicycle and walking paths and will be open to councils.

The House of Representatives Inquiry into Local Government Sustainability was mentioned by the Minister, which became a source of discussion throughout the conference. This inquiry is expected to address Commonwealth funding for local government, with regional councils in particular requiring additional Commonwealth funding to meet their infrastructure needs. Submissions to this inquiry closed on 31 May 2024 so I have been seeking further information to determine what the outcomes will be.

Senator Bridget McKenzie, representing the Leader of the Opposition

Senator Bridget McKenzie next addressed the conference and emphasised the importance of the relationship between local government and the federal government and that the federal government needed to listen, trust and respond with support.

Ms McKenzie highlighted the insufficient funding currently provided to regional councils, particularly a need to increase financial assistance grants which has been stalled due to the Inquiry into Local Government Sustainability. She also advised that Roads to Recovery still had a funding shortfall and this needed to be addressed.

The Senator further noted that metro councils had far less issues with their revenue than rural and regional councils.

She also acknowledged further support was needed for infrastructure, including housing, inland rail and base load energy, with an emphasis on nuclear.

She advocated for an increase in Financial Assistance Grants of 1% for rural and regional councils but argued that metro councils do not require the same level of revenue.

ALGA President's Address
Cr Linda Scott



Linda provided her final address to the NGA as ALGA President, in the presence of the ALGA board, which includes our own Mayor Angela Evans as immediate past president of the SA LGA.

Linda acknowledged that it had been 50 years since the federal government first provided funding to councils. She noted it was 30 years of National General Assembly.

She advised it has been 20 years since the last financial sustainability inquiry. The last inquiry saw some increases and a freezing of indexation for 3 years. The new inquiry will determine future needs of the local government sector and requires more effective partnerships and a united approach in which the sector sends a strong and united message to the Commonwealth regarding local government funding.

She also advised of the following in relation to the Financial Sustainability Inquiry:

- Local government must have more secure and sustainable funding
- Must have more secure and sustainable funding
- Inquiry supports better understanding our funding needs
- Chair of inquiry should find the need for significant increases
- It should highlight how local government can work with Cth and State to tackle persistent challenges.

She further noted the following:

- There have been some increases - $150 million in financial assistance grants, but need more fair increases that were promised.
- Evidence that investments in local governments could boost Australia's gross domestic product up to $7 billion per year and of course create more communities not the right thing to do. It's not just for every community in the nation it's economically the right thing to do.
- A 1% increase of taxation revenue to local governments will provide around $10 billion to the country's GDP next election.
- ALGA's recommendation is to restore, federal assistance grants to at least one percent Commonwealth tax revenue.

She noted that many conference attendees will provide more practical examples of how these funding challenges are impacting your places in the meetings that you have this week with Ministers and also with your local MPs, we must not back down from our unified federal assistance must be restored at least sustain 1%, which was promised.

Further advice from Linda included:

- Grants and tied funding simply can't be relied on for long term planning and we must be able to receive reliable and untied funding to remain sustainable.
- There is a billion dollar backlog in local maintenance and there should be a recommendation that support for maintenance increases.
- Roads to Recovery has been doubled and is now $1 billion.
- Invite federal MP to thank them for competed projects which provide greater visibility over funding outcomes.
- Expanded programs improve nation's productivity.
- The amount of infrastructure in poor condition has gone from 10% to 8%. This improvement was due to increases in untied funding.
- Investing in untied funding supports the important maintenance of our infrastructure, which might be for building a facility, or maintaining an existing one.
- There is a compelling evidence base to show that untied funding works.
- Affordable housing challenges need a coordinated response as local government provides community and local infrastructure.
- With natural disasters occurring on a more regular basis the $200 million disaster ready fund is a good start but insufficient.
- Preventing impact of disasters is public funding better spent as mitigation projects cost tens of millions.
- State governments and territory governments need betterment funding included, for example a bridge replaced after flood, same type of bridge washed away again.

Linda provided a significant number of issues for us to consider throughout the next few days and beyond. I was certainly intrigued to hear from experts about how we could effectively address these issues, as well as learn from lived experiences from other local government representatives.

Politics and Civil Engagement
Annabel Crabb, ABC Writer and Presenter



I next attended the Politics and Civil Engagement session where Linda Scott interviewed Annabel Crabb. They addressed a number of themes relating to global and local politics and

media, and its relevance to local government. As a long time journalist, first locally in Adelaide and now nationally for the ABC, she has an exceptional understanding of Australian media and politics.

Annabel began by commenting on the new Governor General, noting that she is not from a military background and has had a varied career and been heavily involved in community work. The role is to provide a tone and broad base of support and care and concern, and this continued level of service is expected. This is particularly evidenced by the Governor General's speech to the Senate, which acknowledged the work volunteers and carers. A group of volunteers and carers were in attendance which Annabel viewed as a notable start.

Annabel addressed some of the global challenges that we are now facing, including:

- There is a general frustration with the democratic system.
- The rules based order determined internationally after WW2 has been eroded.
- There is a shift to less trade and more protection, such as local manufacturing.
- There has been a collapse of solid, international organisations.
- Some companies are bigger than nations, which is tricky to exist with democracy.
- There is rising nationalism now.
- In lots of democracies people want to vote and then not have to participate.
- There has been instability in federal politics where issues that need decisiveness have been divisive.
- The constant changes in leadership has impacted trust.
- There has been a tendency to knock of non performing leaders.
- The local media landscape has changed, there is less coverage at a local level, which removes the ability to highlight good news stories.
- Social media lacks neutrality and reinforces tribalism with loudly expressed and entrenched views.

Further highlights from this interview were:

- Groups on social media are not everyone and usually not even representative of other people.
- Differences between some voices versus the majority view of a consultation report. Councils can hopefully be united in decision based on public interest.
- Local government is so close to community, should be open to further information.
- Can blunt opinions of the more shrill objectors.
- Democracy in Australia had foresight to have compulsory voting and independent electoral commission.
- Compulsory voting asks biggest range of people.
- No one likes being yelled at, AC accused of being biased and to react to every sledge is exhausting, so she doesn't take it personally.
- Establishing truth telling about the past is seen as a slight on mainstream Australia
- Making someone else's grievance about yourself is a fail.
- Close observation and deep listening is incredibly important.
- It is very common for people in Australia to not be interested in politics but do have more knowledge than they realise and better instincts than they think.
- Decision making by groups is interesting to observe, usually people dissatisfied.
- If you are only a passive receiver of feedback this is not sufficient, you need to actively seek advice rather than react to the person shouting at you as this is not effective decision making.
- Parliament looks a lot more like the people it represents than 25 years ago.
- Diversity is the sensible thing to have.
- In order to have rational debate, we have to have an agreed set of facts.
- Don't start with everyone agreeing on the facts.

- Advantage of LG over fed govt tier as you have a geographical presence.
- More accessible and constituents better contained.
- Social media can answer to old country town values and there is a civic trust.

Local Government Report
Financial Sustainability of the Sector

The conference featured presentations from two experts regarding the state of finances in local government, including:

- Marcus Spiller, Founding Partner, SGS Economics and Planning
- Steve Verity, Principal Advisor, Asset Management, IPWEA

Marcus Spiller

Marcus started his presentation by emphasising that councils are good with money but have experienced cuts in revenue. Satisfaction levels have kept up despite the cuts which is evidence of a productive sector.

He advised that local governments should have autonomous access to tax base within reasonable limits. Some councils face inescapable costs or revenue and there is a need to have equitable access to funding. Further highlights from his presentation included:

- Own source revenue raising for local government has flattened and often communities are seeing a decline in services. For example, access to libraries are no longer guaranteed.
- Decisions on funding aren't being made in the national interest with grants and tied funding.
- There is a strong case on economic grounds for untied funding. Local Government are primarily infrastructure providers which supports productivity gains.
- Greater engagement in the community is needed for healthy lifestyles.
- More stable and secure funding supports workforce recruitment.
- A package of reforms is needed - $1 billion can raise $7 billion in GDP.
- The federal government gets this back in tax revenue of $1.7 billion.

Steve Verity

Steve provided advice on the settings in which local government currently operates under funding arrangements with the Commonwealth and noted how this constrains the sector in maintaining assets.

He cited the National State of the Assets report, noting the following:

- Councils have ten times as many assets as income.
- Local government is most asset intensive level of government but is financially constrained.
- There are increasing maintenance costs on assets.
- What gets measured gets managed so it is important to have effective asset management plans.
- 3 core metrics for assets - condition, function and capacity.
- Sustainably managing assets can build trust in the community.

He acknowledged the following in relation to local government finances:

- We need to look at increasing pie, not redistributing it, as we all need extra money.
- Promise of fair financial assistance grant increases has not been met. The sector needs to be united and keep fighting for fair funding.

- Councils need a stable income base.
- Every single dollar provided to council directly goes to the community.
- Local government provides 30% of public assets.

Both Marcus and Steve were optimistic about the ability of the local government sector to meet their challenges and that we were a productive sector. However there was a need for greater support from the Commonwealth if we were to genuinely resolve both financial and asset management issues.

General Assembly Dinner

In the evening of Wednesday 5 July I attended the General Assembly Dinner, which included a speech from Luke Gosling MP as the representative of the Federal Government. Luke highlighted some of the initiatives being implemented by the federal government to support local government. Further information on this is included in my notes on the ACLG.

Thursday 4 July

On second day of the NGA I heard from some fascinating speakers who further explored the context in which local government will need to build trust in our community.

They offered sound advice on the boundaries in which we should be expected to work within, while sharing their own passion for a particular cause, such as population analysis, charity work, walkable and livable cities, the arts and First Nations.

Intergenerational Equity and Fairness
Simon Kuestemacher – Director and Co-Founder, Demographics Group

Simon's presentation was a particular highlight of the conference, with his ability to effectively communicate about demographics in a both informative and entertaining manner.



Simon provided significant details on Australia's demographics which will inform policies and strategies of local government. Some of the initial key themes and information I noted from his presentation included:

- The forecast for 2034 is that we would have added almost 4 million people, evenly distributed across the age spectrum.
- There are 1.6 babies being born per woman which is the lowest ever
- Two thirds of population growth will be coming from overseas
- Overseas migrants who bring their particular qualifications need to be as young as possible so they are productive as possible.
- The largest growth will be 43 year olds, who spend the most money (*something I can relate to at this age*).

- Millennials will spend every dollar they have.
- Baby boomers who are retiring are asset rich and have the vast majority of cash savings.

- Social cohesion is at risk
- Governments are trying to spend to alleviate the pain
- Cutting immigration won't happen, it is needed. It allegedly resolves housing but loses other economic benefits.
- Our care needs are huge, with half of everyone aged over 85 needing care which has double to 1.2 million people.
- There continues to be a skill shortage in aged care, which is baked into demographic pie and won't be resolved.
- There are huge economic benefits from our international students
- 5% of the population are retirement age in the national average (65+)
- 15% of the population are aged 55-64 years
- The local government workforce are nearing a retirement cliff
- There is a truck driver shortage, with drivers now working into their 60s where they didn't previously.
- The oldest baby boomers are now 78.
- Someone's mental health is best in their 60s and 70s
- We need walkable communities to support mental health. Evidence of this is in Carlton, which has the most walkable area in Melbourne and the best mental health.
- Local government needs to have a proactive approach to walkable communities
- Australians are not likely to downsize. They are more likely to stay in their house
- The sales pitch for employees in local government should be the work life balance offered.
- Local government should take opportunities to snatch up millennial women as workers in suburbs and regional Australia. They can offer flexibility to support their new stage of their life.

Simon's presentation then featured a summary of the different generations, and their individual attitudes and opportunities.

Boomers
- Boomers are born between 1946-1963.
- They measure their lifestyle against a consumer approach.
- They make up 17% of population and 11% of labour force.
- Boomers threw women at the workforce
- Purchased cars and labour saving devices
- Cars meant purchasing quarter acre block in the suburbs which continued urban sprawl for 60 years
- Australia used to have same density as European cities.
- We can blame boomers for urban sprawl.
- Boomers cared about hierarchy.

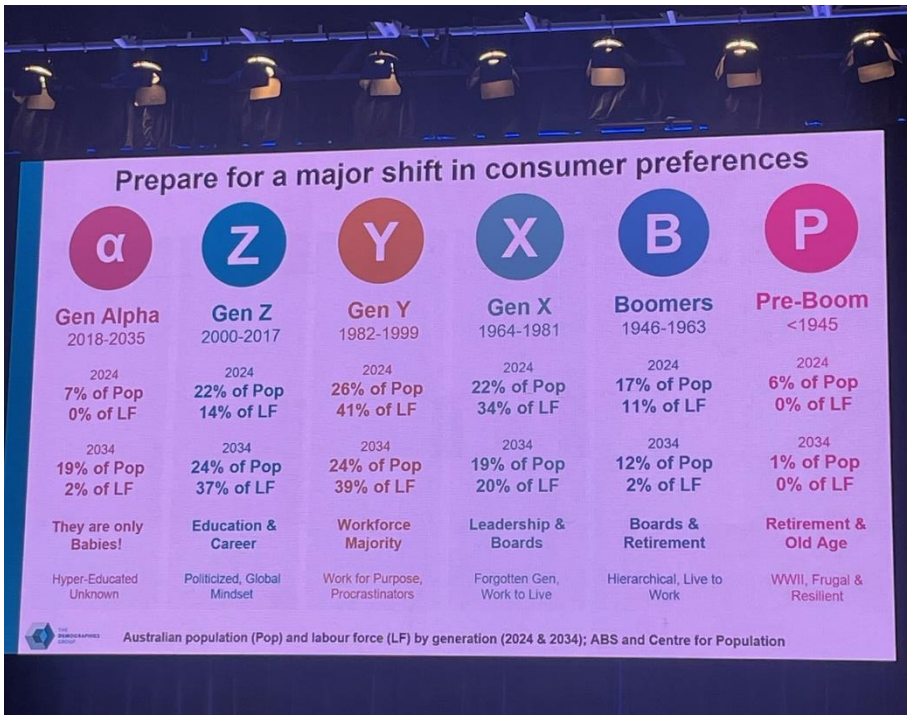
Gen X
- Gen X was born between 1964-1981 and make up 22% of population
- They are a product of improved family planning and born during the inception of contraception and no fault divorce
- Smaller cohort who grew up largely unsupervised
- They are the latch key generation as there was a very limited childcare available
- They are self reliant and pragmatic
- They are consumers that research - facts, data, features
- Have a more pragmatic approach

Gen Y
- Grew up in households of boomers.

- Parents just want them to be happy.
- Can’t make up their mind what they want to do.
- Make up the majority of the workforce.
- Gen Y works for purpose but are procrastinators.
- They work cushy jobs but want to find meaning in their work and meaning in their life.
- They typically start family later in mid 30s.
- Their main pain point is meaning.

Gen Z
- Children of gen x
- Can think in complex systems.
- Consume global news.
- Smart phone use = outrageously short attention spans
- Need to tell Gen Z how a small thing fits into a large thing, eg local govt service supports broader wellbeing
- They are keen to understand a broader context

Alpha – newest generation
- only babies so yet to determine how they will navigate the world.

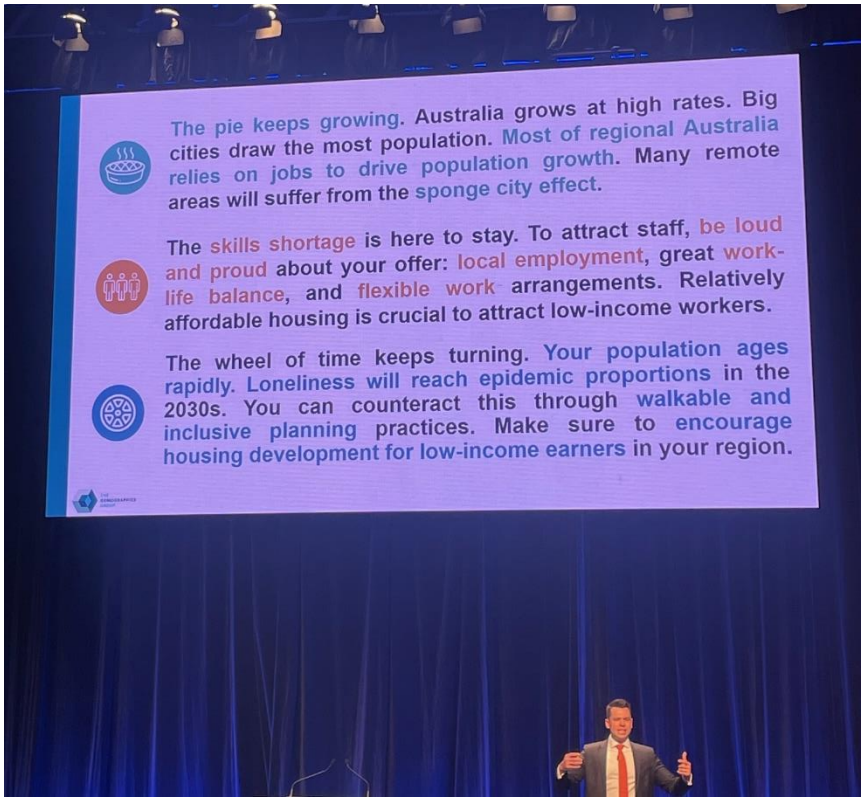


Pictured: Simon’s summary of the generations

Simon shared his mostly optimistic perspective about our First Nations people. This is taken from this analysis of their demographics:

- There has been a 60% increase in Indigenous population
- People are feeling safe and proud to identify as Aboriginal
- The income gap and health gap is decreasing
- Remote areas still a huge issue however and we are not resolving this

His final messaging was suitably summed up in the following slide:



Panel: Addressing Intergenerational Trust



Following Simon's incredible presentation, I attended an insightful panel session that spoke about issues relating to demographics, young people, First Nations people, the arts, rural and remote communities, and the local government workforce.

The panel members were:

- Kate Fielding, Chief Executive Officer, A New Approach
- Rebecca McKenzie, Chief Executive Officer, Glen Eira City Council

- Ingrid Stonhill, Chief Executive Officer, Katherine Town Council
- Professor Valerie Cooms, Director, Centre for Aboriginal Economic Policy Research
- Tahlia Azaria, Executive Director, Young Mayors at the Foundation for Young Australians
- Simon Kuestenmacher, Director and Co-Founder, Demographics Group

This panel had considerable experiences and expertise. Key information that I noted from this discussion included:

Valerie
- Governments aren't often about fixing things to the way they should be fixed.
- First Nations in remote areas will be left behind in energy transformation.
- Renewables shouldn't leave first nation communities behind.

Rebecca
- There are consistent issues with supply and demand and local government needs to work out how to deal with this, such as what services should still be run.
- Make decisions now to support future needs.

Ingrid
- Local government is undersold but as a sector needs to communicate how it can attract the workforce.

Tahlia
- A chunk of the workforce is not represented by young people.
- Need to create pathways for younger generations to work in local government
- Need to engage them now to take up jobs and have a pathway
- Young people have more jobs, can't afford houses - can't necessarily stay in communities.
- Want to have a say in the issues that affect them.

Kate got people to stand and sit when they're:
- Worried about isolation
- Worried about social cohesion
- Worried about intergenerational connections

I sat down about social cohesion but I am also somewhat worried about isolation. I would have definitely been sitting by the end as I am also concerned about intergenerational connections.

Kate stated that arts has particularly been successful in resolving these issues.

Simon
- Need to encourage young people to have a goal.
- We need to start handing over power and decision making to young people.
- We can't just accuse people of being disengaged.

Kate
- There was national focus group study with middle Australia and from those demographics, across 3 generations, arts is seen as a connector.
- People want to access arts and culture to bring people together.
- Sports is a key part of cohesion.
- However, arts and culture activities bring together groups who would otherwise not being in the same place.
- 24% of cultural funding is provided by local governments.

- There are huge community relations wins when you foster those activities.

Ingrid
- Her community is an example of a transient community, with a median age of 33.
- She is working on how to engage with community and understand what local government does.
- Try to appeal across all generations.
- There is a lack of awareness that council is responsible for events and they need to promote what is done

Rebecca
- Invest in ways that brings the community together, feel safe.
- This builds resilience.
- Community bounced back quickly as investments were made into social infrastructure.

Kate
- With natural disasters there is a need to have person to person connections to help in these times of need.

Valerie
- She lives in Brisbane City Council - Wynham
- Applied for North Stradbroke Island Native Title and succeeded in state accepted continuity of connection.
- Meeting of concerned citizens - she attended and assured them nothing would change for population of island.
- Implications for First Nations was huge though - registered native title and masters of their own destiny.
- Dual signage has been implemented in both languages.
- Joint managed National Park
- Emergence of more native title body corporates - these are like local governments.
- Generate income and ways of making money.
- Native Title Process - state needs proof of connection - local government has challenged native title.
- Don’t panic about native title, no loss to whites, huge gains for First Nations.

Tahlia
- People don’t understand local government, but young people will interact with local government as first tier.
- Need to teach more than history in civics education.
- Youth councils support young people to participate and understand democracy.
- For example MacKay - conversations with 1000 young people - introduced young mayors model.

Simon
- Need to proactively get young people through door of local government.
- People are nice and want to be kind.
- Need a more proactive approach to getting people involved.

Valerie
- Nowhere to learn about native title, no certified courses or qualifications on native title. It costs a lot to certify courses and they are trying to get money at the moment to certify a course on native title.
- It is significant that the majority of exported art is indigenous art and First Nations should be getting greater benefits from this.

Kate
- She has experienced young people advising someone to use Vote Compass to determine their views on issues of importance.

Tahlia
- 18-21 year olds are less engaged but if informed between age of 11-17 they will become active participants.

Simon
- He is now a big fan of compulsory voting as it moderates the radical vote and softens the risk a radical system.
- Silent majority votes for moderate policies.
- Superannuation is also excellent, prevents radical approach to seeking support in retirement.
- A boring, calm political environment is good.
- Need to look more forward into the future.

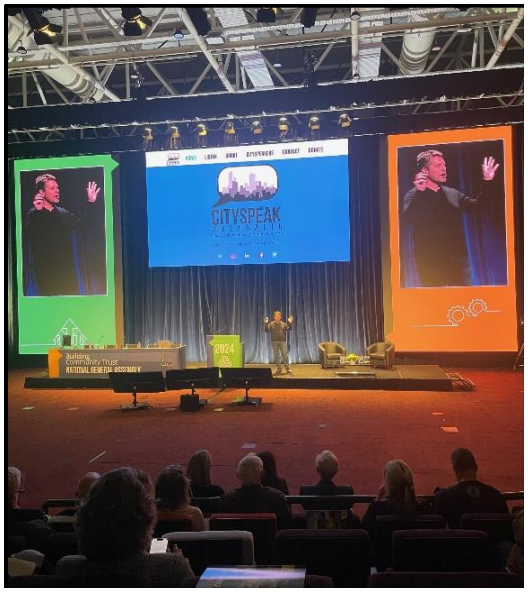
Ingrid
- How to get more people into regional areas?
- Try to attract people into NT, look at liveability as you can still afford homes, raise families, travel.
- Can't compete with huge salaries in other part of Australia but can offer other things.

Rebecca
- Plan Victoria - increase in density.
- New populations where there is infrastructure already.
- As a local employer, local government has opportunities to grow and respond.
- Work life balance is important.
- Initiatives and projects that reward short service as well as long service.
- Retaining existing systems and processes.

The panel provided some very interesting perspectives for us to all consider and noted many of the challenges we face in local government. It also made me somewhat grateful for the way in which local government operates in Adelaide metropolitan areas and the settings in which we can operate. Some of the panel's observations made me think about how we can make improvements with the provision of arts and support for young people as well as our local Aboriginal community.

Community Trust in the Built Environment
Stephen Yarwood

I was eager to hear from the next speaker, Stephen Yarwood, who is not only the former Lord Mayor of Adelaide but is also now a resident of Bowden and therefore one of my residents in the Hindmarsh Ward. I've always regarded Stephen's approach to urban planning as highly innovative and I'm especially supportive of his attitudes towards cars.



Stephen's presentation started by noting that cities need transformation, made possible by Vision and Leadership.

His passion has been developing strategies for walkable cities and reducing our reliance on cars.

The presentation also sought to bust some of the myths about planning for cities, and the experts who have debunked such myths.

Stephen noted the huge issues with the car market in Australia, with delays in us shifting away from vehicles with a combustible engine while other countries are phasing them out. This means we are still getting vehicles with high emissions and some of the worst cars on the market.

Some of the notable myths provided by Stephen and how they have been busted include:

- *Myth: High urban density and mixed-use neighbourhoods lead to increase crime, social decay and undesirable living conditions.*

Urbanist and activist Jane Jacobs successfully busts this myth in her book Eyes on the Street, as these types of neighbourhoods provide eyes on the street, shorter blocks for walking and a greater use of space.

- *Myth: Cars are essential for vibrant urban life*

Busted by Jan Gehl whose human centred design prioritising pedestrians creates safer, more engaging, and socially cohesive environments.

Also busted by Gil Penalosa who says cities should be designed for all ages to create inclusive, safe and socially cohesive environments, benefiting everyone.

- *Myth: Public Spaces are only functional if heavily controlled and designed by experts*

Busted by Lewis Mumford in The Story of Utopias. Balanced development that preserves historical & cultural heritage enhances social capital, community pride and economic vitality while fostering a sense of identity and continuity.

- *Myth: Low density homes are the only desirable and viable housing option for stable, thriving communities.*

Busted by Edward Glaeser in Triumph of the City. High-density urban environments where people and businesses are concentrated, promote economic efficiency and innovation.

Also busted by Janette Sadik-Khan in Street Fight. Streets with pedestrianisation, bike infrastructure and vibrant public spaces enhance social interactions, safety, community engagement and overall wellbeing.

Stephen successfully demonstrated that evidence based approaches are continuously needed in transforming our cities to support communities. There is multitude of information available as well as lived experiences already present in our own council area and I look forward to exploring this further.

Key Note Address
Samuel Johnson OAM



The key note speaker was Samuel Johnson OAM, who provided a heart wrenching presentation on his journey to establish Love Your Sister along with his late sister Connie Johnson OAM.

Samuel spoke about his need to constantly 'feed the beast', and keep up the legacy of this sister, ensuring that Love Your Sister continues to raise funds for important breast cancer research. It made me think about the parallels between this and the need of local government to constantly tend to the needs of the community, which required hard work and resilience.

I realised that during Samuel's presentation I was no longer taking notes or photos and was instead drawn in by his story. But I'm certainly not going to forget his description of when he ate a huntsman spider while on his unicycle tour of Australia. That will be etched in my brain for a while.

ACLG Dinner

In the evening of Thursday 4 July I attended the ACLG Dinner. There were many Federal Ministers in attendance, which seemed to demonstrate a commitment to greater involvement in local government.



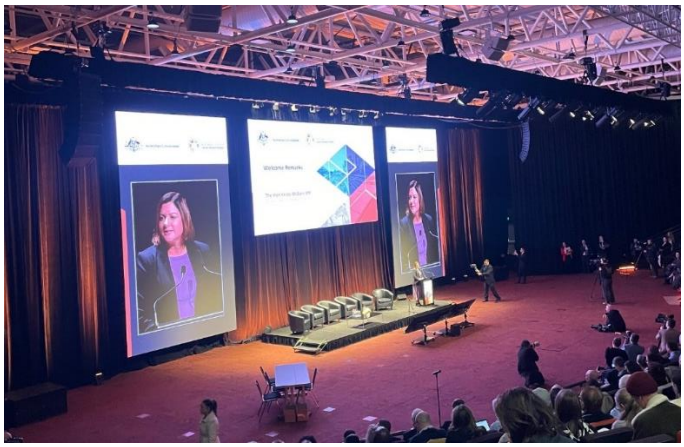
At the ACLG Dinner I queued up along with a lot of other elected representatives to grab a photo with the Australian Prime Minister.

Friday 5 July

Australian Council of Local Government

The Australian Council of Local Government was a one day event attended by several Federal Government Ministers to highlight their commitments to the local government sector and provide local government representatives with greater opportunities to access the Commonwealth. The Prime Minister, Anthony Albanese was in attendance and provided the key note address. During my attendance at this event I enjoyed learning about the new programs, funding and initiatives being implemented by the Commonwealth to support local government.

Welcome Remarks
Minister for Regional Development, Local Government and Territories
The Hon Kristy McBain MP

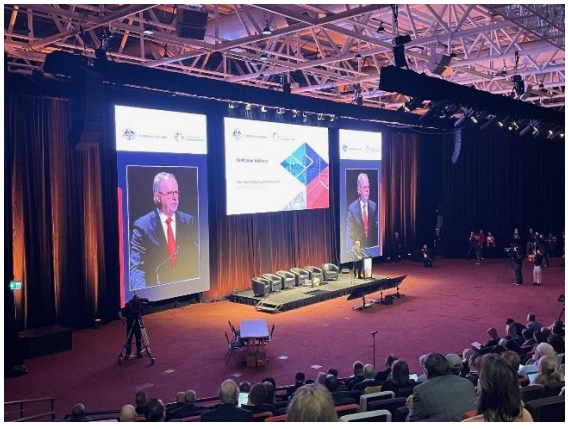


The Hon Kristy McBain MP addressed the attendees and the activities she has undertaken as the Minister for Local Government. She has already met with 250 councils directly and reiterated the Commonwealth's commitment to building community trust.

The Minister noted that untied, formulaic funding is important for the councils. She noted that $33 million in funding has been provided to 16 targeted road projects in regional areas.

The Minister acknowledged that this forum had originally been set up by the Prime Minister when he was Minister for Local Government and it has returned for its second year.

Welcome Address
The Hon Anthony Albanese MP, Prime Minister



The Prime Minister noted that the ACLG has been set up to allow the local government sector to deal directly with the Commonwealth. He acknowledged that councils provide critical infrastructure, with responsibility for 75% of local roads.

The Prime Minister emphasised that councils support communities in times of crisis and it's always the mayor that is on the ground providing support.

He noted the Housing Support Program has commenced, with Stream 1 delivering 83 projects in 73 councils. This program provides infrastructure alongside new housing. The next stream in this program is the Enabling Infrastructure Stream, to provide community infrastructure and sewerage and provide ease of access for new housing into major hubs.

He noted that local government is a partner in building new housing and there is a connection between infrastructure and regional development.

The Prime Minister further advised that local government is important to the Commonwealth and the government particularly understands that local government is best placed to understand local priorities.

Based on the information provided by the PM, I'm looking forward to further progress in the Commonwealth support that is provided to our sector.

Panel: Service Delivery, Housing, Communications, Skills and Capacity
The Hon Michelle Rowland MP, Minister for Communications
The Hon Brendan O'Connor MP, Minister for Skills and Training
Senator the Hon Anthony Chisholm, Assistant Minister for Education; Assistant Minister for Regional Development

This panel included broad discussion on the following:

- Councils should nominate people for OAMs, with 2,000 awarded each year
- The wattle is the national emblem as it grows in every region of Australia and we should celebrate it.
- Senator Chisholm has visited many regional areas, such as Ceduna.
- Regional Study Hubs are currently being established, with 30 already in place and 20 to be newly established.
- There are 14 suburb university study hubs which provide more opportunity and access
- In regional development, there is the Regional Airports Program, Remote Airstrip Upgrade Program which provided an upgrade in Ceduna.
- The Growing Regions Program is worth $207 million, and the Copper Coast has been a recipient of this.

Panel: Climate Change and Renewable Energy
The Hon Chris Bowen MP, Minister for Climate Change and Energy
Senator the Hon Jenny McAllister, Assistant Minister for Climate Change and Renewable Energy



The panel discussion on Energy Transition was particularly interesting to me, with some updates provided on the new policy settings for climate change and renewable energy programs.

Minister Bowen stressed the urgency of achieving Net Zero, with only 65 months in which to meet this target. A rapid approach is needed.

A whole of society effort is needed and communities need to benefit from renewables and want to see this benefit.

There are projects ready to go and local engagement is a big part of this.

Further discussion points on this panel included:

- The Future Made in Australia Acts will ensure we can build inverters, panels and other renewable energy products.
- The Commonwealth is partnering with local government on this.
- There is significant capacity for community batteries, with 420 in place now. Local government should assist with finding sites for this.
- The Community Energy Upgrades Fund has already assisted with increasing renewable energy.
- Wind Farm Infrastructure has been an enormous success and supports farms. Solar farms have also been good for livestock.
- Coal stations are breaking down and we need a transition to renewables.
- The upgrade of existing transmission in regional communities is vital.

I'd like to thank the council for providing me with the opportunity to attend the events in Canberra from Wednesday 4 – Friday 6 July. I trust this report provides you with some insight into our sector on a national scale and a greater awareness of how we can address some of the challenges ahead, and ultimately, build trust in our community.

4. DEPUTATIONS

5. PETITIONS

Nil

6. BUSINESS

6.68 PRESENTATION - DEPARTMENT FOR INFRASTRUCTURE AND TRANSPORT NETWORK UPGRADES - GRANGE ROAD AND MANTON STREET

TO	Council
FROM:	Coordinator Transport Strategy and Assets - Carmine D'Amico
DATE:	12 August 2024

Brief

This report presents planned upgrade initiatives along the Manton Street and Grange Road Corridors being undertaken by the Department for Infrastructure and Transport (DIT) in preparation for the future River Torrens to Darlington (T2D) Upgrade project which is the final stage of the greater North-South Corridor project.

Recommendation

1. **That Council note the planned upgrade works being completed by the Department for Infrastructure and Transport along the Grange road and Manton Street corridors.**

2. **That Council note the presentation by the Department for Infrastructure and Transport project team and that the presentation be included in the Minutes.**

Status

This report relates to or impacts upon the following Community Vision 2040 Themes and Outcomes.

Local Neighbourhoods

Our neighbourhoods enable us to walk or ride to get what we need
We create local connection within and between neighbourhoods

Valuing Nature

Our City is cool, green and filled with life

Connecting and Belonging

Our City is a place where everyone can be healthy and safe

Our Transforming City

We support diverse housing and infrastructure for our evolving communities

Relevant Council policies are:

- Transport Plan 2016-2031

Relevant statutory provisions are:

- Local Government Act 1999
- Highways Act 1926
- Road Traffic Act 1961

Background

The North-South Corridor is one of Adelaide's most important transport corridors and is the major route for north and south bound traffic, including freight vehicles, running between Gawler and Old Noarlunga for a distance of 78 kilometres. The corridor has been progressively upgraded over recent years with the majority of the corridor through the City of Charles Sturt upgraded between 2015 and 2021.

The T2D project is the final 10.5km section of the North-South Corridor and will complete the 78km non-stop, traffic light free motorway between Gawler and Old Noarlunga and early works on this final stage are now in progress. This work includes utility service relocations, ground investigations, surveying and 'off corridor' transport network upgrades that are required to manage the impacts on the adjoining road network while construction occurs.

Within the City of Charles Sturt the following upgrades have been identified as being required and are planned to be completed within the next 12-18 months:

- Upgrade of the Grange Road/Holbrooks Road/East Avenue intersection
- Installation of new pedestrian crossing infrastructure on Grange Road, Allenby Gardens
- Upgrade of the Manton Street/Adam Street intersection in Hindmarsh

Council staff have been working with the DIT project team over the last 12 months to refine the detailed designs for each project and to maximise the benefits to the local community.

Report

Grange Road/Holbrooks Road/East Avenue Intersection Upgrade

The major intersection upgrade will remove a staggered intersection and create a direct connection across Grange Road between Holbrooks Road and East Avenue.

Benefits include:

- Realignment of East Avenue and Holbrooks Road to create a 4-way intersection
- Reduction of traffic congestion and delays
- Improved safety and connectivity for all road users
- Improved tree canopy and greening outcomes.

Adam Street/Manton Street Intersection Upgrade

The Adam Street and Manton Street junction upgrade includes a minor re-alignment of the intersection and road widening on Manton Street to provide an additional left turn lane.

Benefits include:

- Reduced delays with improved access and travel times between Adelaide's West to the CBD
- Increased Capacity for city-bound traffic
- Improved connectivity and options for motorists to access the CBD
- Ability to control traffic management for events remotely
- Improved community safety and worker safety during events
- Installation of Variable Speed Limit Signage (VSLS) on Manton Street, similar to what currently exists on Port Road and Adam Street.

New Pedestrian Actuated Crossing (PAC) at Grange Road, Allenby Gardens between Hallett Boulevard and Coombe Road

This project will deliver a Pedestrian Actuated or 'push-button' Crossings (PAC) to improve safety for pedestrians and cyclists crossing Grange Road at this location.

Benefits include:

- Improved safety for pedestrians when crossing Grange Rd, particularly for school children accessing Allenby Gardens Primary School
- Improved access to shops and bus services
- Better connections to local bike networks.

Financial and Resource Implications

The upgrade projects work are being undertaken by DIT, at no cost to Council. It is anticipated that some Council owned infrastructure assets will be renewed and upgraded as part of these projects and these assets will then be handed over to Council at the completion of the project (footpaths, kerb and gutter, landscaping and verges).

Asset handover details are still being negotiated with DIT and the outcomes of these negotiations will be reflected in future revisions of the relevant Asset Management Plans. No major resource or financial implications are anticipated as a result of these projects however should any concerns arise a further report will be presented to Council for consideration.

Customer Service and Community Implications

All projects along the corridor seek to improve road safety and capacity issues, which will benefit ratepayers within the City of Charles Sturt.

Environmental Implications

DIT are planning to increase the number of trees along the corridor by a combined 49 trees. The upgrade projects will improve sustainable transport opportunities which will also assist in reducing greenhouse gas emissions from the transport network.

Community Engagement/Consultation (including with community, Council members and staff)

DIT will continue to implement their consultation and communication plan for all projects. The DIT team will continue to coordinate engagement and communications with local residents and business, as well as with the wider community as project progress.

Staff have been regularly meeting with the DIT project team during the detailed design phase of all projects. Staff will remain engaged with the DIT team as construction progresses to ensure any assets that are handed over to Council meet construction specifications.

Risk Management/Legislative Implications

No significant risk management/legislative implications have been identified.

Conclusion

This report presents planned upgrade initiatives along the Manton Street and Grange Road Corridor being undertaken by the Department for Infrastructure and Transport in preparation for the future Torrens to Darlington project. The upgrade initiatives will improve traffic congestion and road safety along the corridor and have flow on benefits for road safety and connectivity for the local road network.

6.69 COMMUNITY EMISSIONS REDUCTION GROUP - ACTION PLAN

TO	Council
FROM:	Graduate Environmental and Sustainability Officer - Lisa Glazbrook
DATE:	12 August 2024

Brief

The City of Charles Sturt Net Zero Plan focused on reducing Council's corporate greenhouse gas emissions. The plan also identified a second phase for emission reduction, to work with the community and assist them in reducing residential and business emissions (outside of Council's control).

Council staff have worked alongside community members to establish the Community Emissions Reduction Group (CERG). The Group has developed an action plan titled 'Mission Possible - Action to Net Zero & Beyond'. This plan is by the community for the community and is presented to Council for acknowledgement. The plan is contained in **Appendix 1**. Group members will seek to make a deputation to Council to present the actions within the plan.

Recommendation

1. **That the report be received and noted.**

2. **That Council acknowledge the Community Emissions Reduction Group (CERG) and the work they have done in preparing the Action Plan.**

Status

This report relates to or impacts upon the following Community Vision 2040 Themes and Outcomes.

Local Neighbourhoods

We create local connection within and between neighbourhoods

Valuing Nature

Our City is cool, green and filled with life

Vibrant Places

Our spaces are unique, creative, interesting and engaging

Connecting and Belonging

Our communities have a voice and feel respected and valued

Our Transforming City

Our City is resilient to the impacts of climate change

First Nations

We will acknowledge and embrace our Kaurna and First Nations history and communities working towards Reconciliation

Responsible Governance

We will manage our city in a sustainable and affordable way with responsible governance

Excellence in Customer Experience and Service Provision

We will foster an organisational culture focused on continuous improvement and delivering excellence in customer experience and service provision

Story Telling and Connection

We will connect with our community, telling our stories, sharing knowledge, increasing awareness, creating opportunity, strengthening partnerships and promoting achievements

Relevant Council policies are:

- Environmental Sustainability Policy

Relevant statutory provisions are:

- Nil

Background

Council's Net Zero strategy work commenced in 2020, in response to the 2019 climate emergency declaration, to reduce councils corporate emissions. The CERG was established in February 2023, made up of Charles Sturt community members from a range of backgrounds, but all with one thing in common - passion for the environment. Their mission was to create a community action plan targeting climate change and community emissions reduction, by working together and inspiring action.

Report

The CERG is a community lead action group run by the community for the community to inspire change, lead initiatives and show how the community can work together to achieve climate action. It includes people with a wide range of skills in areas such as engineering, architecture, and education, as well as people with lived experience of taking action on climate change and reducing greenhouse gas emissions. The group formed in response to the Councils Net Zero Strategy, aiming to encourage and support the community in reaching net zero.

Starting in February 2023, the CERG have met monthly and have worked to produce *Mission Possible: Action to Net Zero & Beyond*. The Plan addresses 5 components that the community can act on to reach net zero, including:

- buildings and energy,
- transport,
- waste and circular economy,
- greening and growing and
- adaptation and sustainable living.

To progress their action plan, CERG is seeking council acknowledgement. They will then undertake community engagement with the community of Charles Sturt to seek feedback on the priority actions, the information and detail within the document and to determine if these are achievable by the community.

It is intended that the group will be independent of, yet work in partnership with Council to achieve emission reductions. An action group will be formed to maintain momentum and drive the actions developed within the plan.

Financial and Resource Implications

There are no financial or resource implications. Council had a budget in 2023/24 to support the establishment of this group. Council will continue to work in partnership and support the group towards their independent establishment and ongoing development in the community.

Customer Service and Community Implications

There are no customer service or community implications. The Community Emissions Reduction Group will work in the community to implement their own action plan.

Environmental Implications

The CERG is taking action that will have environmental implications around a range of areas including energy and building, transport, waste, greening and growing and sustainable lifestyles. This Group and their action plan will be a core resource for the community in learning and engaging with the environment and sustainability.

Community Engagement/Consultation (including with community, Council members and staff)

There is no requirement for Council community engagement or consultation.

Due to the group being independent of Council, they will lead their own community engagement and have put together an engagement plan outlined in **Appendix 2**. The group intends to inform and consult the community (during August and September) through the following activities:

- Presentation to Council Elected Members (12 August Council Meeting)
- Stall at Verges Alive 24 August 2024 to promote Action Plan and seek feedback
- Face to face events at Westfield Westfield West Lakes Service | Community, libraries, other
- Direct email to key stakeholders i.e. schools, community groups
- Promote through website www.emissionpossible.com.au
- Other newsletters i.e. schools, community groups/organisations
- Posters for Community boards, cafes, businesses
- Survey monkey to be set up / QR code
- City of Charles Sturt to share weblink through Social Media channels

Risk Management/Legislative Implications

There are no risk management or legislative implications.

Conclusion

The CERG have put so much time, energy and knowledge into this action plan and their efforts have resulted in a fabulous actionable document that is for the community, by the community. The CERG have a structured plan moving forward and their independence will further enable the group to support the community in taking part in the action plan and working towards a net zero future.

Appendices

#	Attachment
1	Appendix 1 - Mission Possible Action to Net Zero and Beyond - For Council
2	Appendix 2 - Mission Possible Consultation - For Council

APPENDIX 1

Mission Possible

Action to net zero & beyond

by the community of Charles Sturt

We see our community continuing into the future as a beautiful green, happy, healthy, place where people are living and interacting. We know climate change is already impacting us and it is imperative that we reduce emissions and adapt to the changing climate.



Photo courtesy of the City of Charles Sturt

Acknowledgement of Country

The members of this group would like to acknowledge the Kaurna people of the Adelaide Plains and all Traditional Owners of country throughout South Australia. We pay our respects to Elders both past and present and recognise and value the importance of their culture and heritage.



A snapshot of some of our group members

Acknowledgement of group members

This action plan was created and refined by a group of community members from the City of Charles Sturt. These group members all have different and special connections to this area, from living and working in the community to volunteering and participating in community groups. The group members have all brought unique voices and knowledge to this plan through lived experience of the area and expertise in fields directly connected to emission reduction. Over the past year the group have worked diligently to produce this document for their community, to improve the area for all to enjoy into the future.

Contents

Mission Possible – Community Climate Action 5

Our Vision 5

Our Target 5

About Our Community 6

Community Greenhouse Gas (GHG) Emissions 7

Creating a real, action orientated plan – to make the Mission Possible 8

Monitoring, evaluating and reporting our progress 9

Our Priorities 9

Buildings and Energy 10

Key Action 1 – Undertake household or business energy assessment 12

Key Action 2 – Install solar photovoltaic (PV) panels 13

Key Action 3 – Electrify Everything - Move to 100% electric homes, businesses, industry, other buildings and operations. 14

Key Action 4 – Create more sustainable and efficient homes and buildings 15

Transport 17

Key Action 1 – Increase active travel 19

Key Action 2 – Increase use of public transport 20

Key Action 3 – Increase the number of electric vehicles (EVs) purchased within our community 21

Waste and Circular Economy 22

Key Action 1 – Significantly reduce the amount of organic waste going to landfill 25

Key Action 2 – Significantly reduce waste to landfill 26

Key Action 3 – Businesses and industry can increase circular economy and waste avoidance 27

Greening and Growing 29

Key Action 1 – Become an informed community about the benefits of greening and what we can all do to help create cooler, greener and healthier suburbs 31

Key Action 2 – Establish and participate in community gardens and greening groups 33

Key Action 3 – Increase the number of plants and the amount of tree canopy on private land 34

Key Action 4 – Grow your own fruit, vegetables and herbs 36

Adaptation and Sustainable Living 37

Key Action 1 – Participate in community advocacy 39

Key Action 2 – Increase water efficiency on our properties and within our buildings 40

Key Action 3 – Build a community that is connected and resilient to climate change 41

Key Action 4 – Adaptation and Sustainable Living 42

Glossary 43

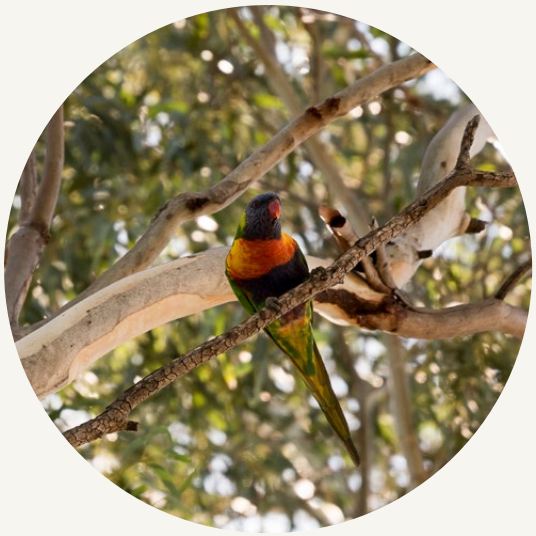
Mission Possible – Community Climate Action

Climate change is already impacting us in the City of Charles Sturt. We are experiencing hotter summers and longer heatwaves, more intense rainfall events, storms, flooding and rising sea levels.

This plan is written by the community for the community to inspire change, lead initiatives and show how we can work together to achieve climate action.

Limiting global warming is essential to reduce catastrophic impacts to the environment, people and biodiversity. To do this, greenhouse gas emissions must peak before 2025 and decline 43% by 2030 compared to 2019 emissions This is a massive task to achieve in a very short time window and will only be possible if we all take action to reduce our impact on the planet.





Our Vision

We see our community continuing into the future as a beautiful, green, happy, healthy, place where people are living and interacting. We know climate change is already impacting us and it is imperative that we reduce emissions and adapt to the changing climate.

Our Target

As a community we want to reduce community greenhouse gas emissions by 65% (compared to 2019 levels) by 2030.

This target is achievable and realistic for our community to reach the ultimate target of Net Zero by 2040.

Our community target was determined using the science based and equitable World Wildlife for Nature One Planet City Challenge methodology.

About Our Community

We are a diverse and unique community, made up of many people who all contribute differently within our City.

This plan is for everyone including:

- Residents
- Homeowners
- Landlords
- Renters
- Businesses
- Visitors
- Industry
- Community/Cultural groups
- Schools
- Council/Government





We know our community wants to take climate action, and to do more such as:

- Increase tree canopy coverage
- Increase recycling and composting
- Encourage and use more electric vehicles, solar and batteries
- Increase community gardening and grow our own food
- Improve education and information on climate change action
- Take small day to day actions to reduce emissions and the cost of living

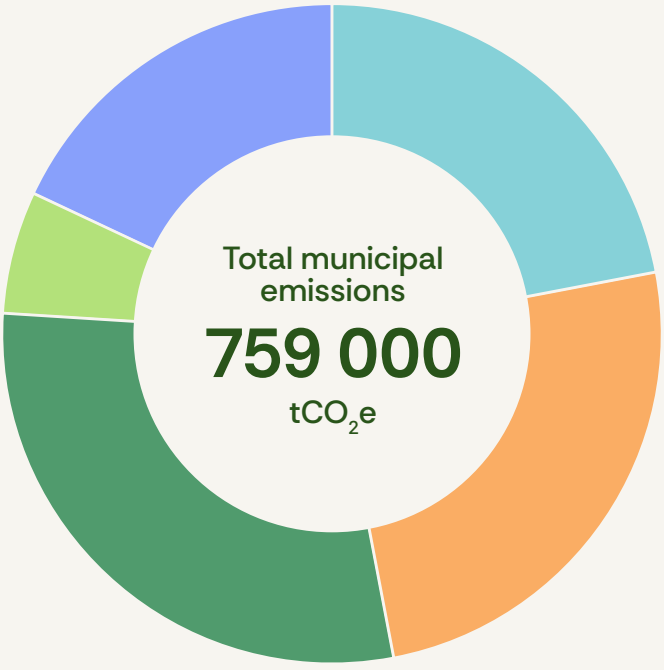
We heard our community and this action plan sets out to make the Mission Possible. Working together, inspiring action and sharing experience will work towards achieving our Net Zero target, by doing the things we know are possible.

Community Greenhouse Gas (GHG) Emissions

Our community greenhouse gas emissions (Emissions) profile below identifies 5 key sources that make up the 759,000 tonnes CO_2e (Carbon dioxide equivalent) produced by the City of Charles Sturt (CCS) community in 2021/2022 (financial year).

These sources will be the focus of community actions. However, we acknowledge that there are other emissions generated through the services we use and products we consume that we cannot measure in our community profile.

2021/2022 Financial Year – City of Charles Sturt
Community Greenhouse Gas Emissions



IPPU	**18%**
Waste	**6%**
Transport (Road)	**29%**
Electricity	**25%**
Residential	**11%**
Commercial	**9%**
Industrial	**5%**
Gas	**22%**
Residential	**6%**
Commercial	**2%**
Industrial	**14%**

Creating a real, action orientated plan – to make the Mission Possible.

In early 2023 community members came together to form a group and develop this plan. It provides key actions under 5 priority areas that the community can undertake to reduce emissions.

In developing Mission Possible the group wanted to ensure that together the community can:

- Work towards achievable outcomes
- Play a role in reducing greenhouse gas emissions
- All do what they can to reduce emissions and create the future we want

To help community implement Mission Possible a Community Climate Group will be established to:

- Implement actions and support community
- Develop a website or social media pages to promote actions and resources and monitor progress

The following process is a summary of how the plan was developed.

Late 2022

Community survey, conversations, and workshops

Early 2023

Understanding our community emissions profile

February 2023

Community group formed to write plan

May 2024

Draft plan developed

July 2024

Community consultation on draft plan

2024
Final plan published

Monitoring, evaluating and reporting our progress

The Community Climate Group will regularly monitor and evaluate our actions to ensure we are reducing our greenhouse gas emissions and working towards our target. The group will seek to publish our progress and encourage ongoing involvement to all members of the community to participate in actions within this plan.

The Snapshot Climate tool will be our benchmark to report on our Community Emissions Profile as it is updated each year.





Our Priorities

To achieve our target by 2030, we identified 5 priority areas:

- Buildings and Energy
- Transport
- Waste and Circular economy
- Greening and Growing
- Adaptation and Sustainable Living

There are many actions across these 5 priority areas our community can take to reduce greenhouse gas emissions and adapt to the impacts of our changing climate.

Buildings and Energy



Electricity and gas use are a major source of emissions for the community. Renewable electricity generation, storage and use, along with transitioning away from gas is important in our journey to net zero.

The South Australian electricity grid already includes a significant renewable electricity mix generated by solar and wind, and the South Australian Government has set a goal of achieving 100% net renewables by 2027.

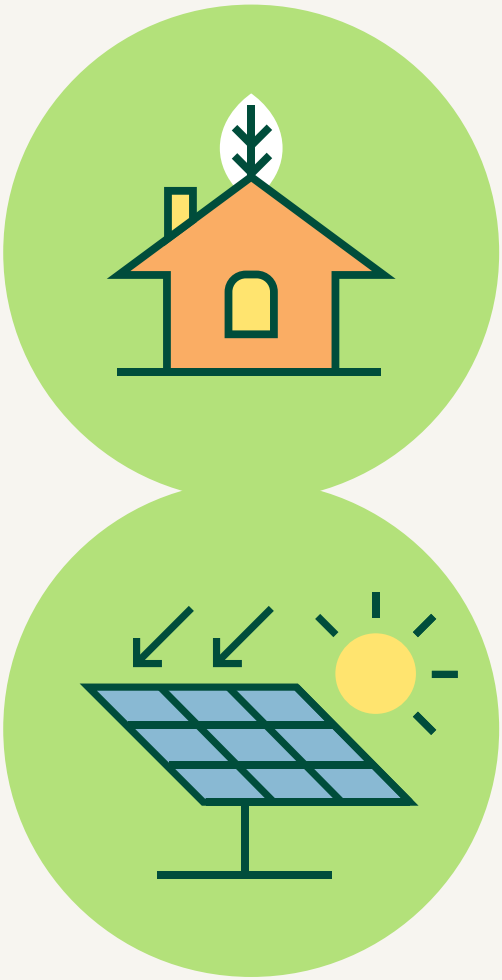
Transitioning to all electric homes, businesses and industry can be a planned transition over time with many people choosing to replace old gas appliances with new energy efficient electric appliances and using renewable energy from rooftop solar or green energy plans.

Electric appliances are generally more energy efficient than gas and can be powered by renewable electricity. They can reduce energy costs and do not release harmful pollutants into our homes and businesses like gas appliances.

It is important that as technologies change and we move away from gas that our homes are being built and retrofitted to meet these changes, including smart devices, electric transport charging and batteries.

Homes and buildings can also be designed to reduce energy usage and maintain thermal comfort. As we continue to experience warmer days, more extreme weather including heatwaves, drought, flooding and storms; our buildings need to be future proofed.

New homes being built ideally meet the 7-star energy rating standard. Double glazing, good insulation, and light-coloured roofs are most cost efficient when considered in the design stages of new homes rather than as a retrofit.



Additional benefits

- Many new appliances such as solar and hot water systems allow you to track and control your electricity generation or usage and encourages energy efficiency and usage change.
- Electrification can assist businesses and community organisations in meeting their net-zero / carbon reduction targets and strategies.
- Electrification adds value to your home, reduces your overall utility bills and can improve thermal. comfort.

Undertake household or business energy assessment

How you can do this

- Undertake a free, do it yourself energy assessment at your home or business using the home energy toolkit from council libraries
- Evaluate the results of your energy assessment and find ways to reduce household usage
- Contact one of the obliged retailers on the Retailer Energy Productivity Scheme to find out what free or subsidised energy efficiency activities/products your household or business might be eligible for



The Home Energy Toolkit includes an appliance meter, infrared and spirit thermometers, stopwatch, compass, audit guide and worksheets.

How the group will support and assist you

- We will promote how to do an energy assessment and how to make changes to reduce energy use

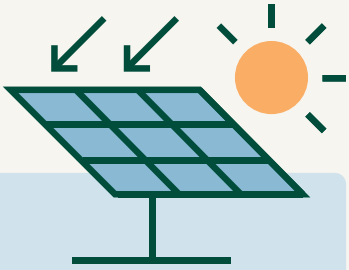
Resources and support

- SA Government information on energy assessments
- Australian Government Australia's guide to environmentally sustainable homes
- Retailer Energy Productivity Scheme for rebates and energy assessments
- Home energy toolkits are available to borrow from your local Charles Sturt library

Many home improvements and sustainable design choices are not only great for your environmental impact but will also greatly improve the health and comfort of your home or business while costing less to operate.



Install solar photovoltaic (PV) panels



How you can do this

- Understand your electricity bill and usage patterns
- Using online resources, assess the orientation of your property and available roof space to find out how much solar you could install and need
- Consider options for solar programs that may be less expensive such as the Council bulk buy solar and battery program
- If obtaining quotes, aim to get 3 quotes from established installers for the supply and installation of an appropriate solar PV system (with optional batteries) for your needs
- Tenants -speak to your landlords about the benefits of installing solar and the opportunity to benefit both parties as well as the environment
- Apartment dwellers, investigate options for PV panels and batteries with your body corporate
- Consider various financial options to enabling solar installation such as green loans

How the group will support and assist you

- We will promote reputable websites to assist you to choose the right solar PV for your specific needs
- We will provide a list of resources outlining funding or financial options to assist with the upfront cost of installing new systems
- We will provide details of other options for those who can not install solar

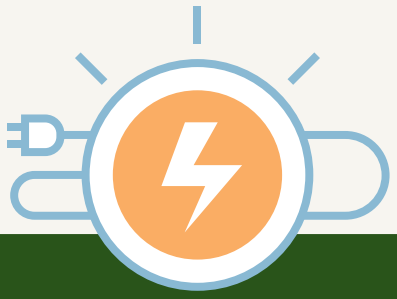
Community Story

Christine and her family have been living with a solar system since 2001 in an all electric home. By understanding her energy generation and usage and becoming more energy efficient, energy consumption of the four bedroom home was continuously reduced. Averaged over the year, her 1912 double brick family home is now generating more energy than is being consumed. Insulation, double glazing. LED lighting, remote controls, timers, a heat pump for hot water, draft proofing as well as grown up children having left the home have all contributed.

Resources and support

- Australian Government subsidies - Small scale technology certificates
- Australian Government information on solar for rentals and multi- occupancy properties
- Solar Quotes provides information, calculators, tools and reviews on solar PV
- SunSPOT provides a solar PV calculator based on your property your solar needs
- CORENA supports financing community energy projects
- City of Charles Sturt solar and battery bulk buy program with Shinehub

Electrify Everything - Move to 100% electric homes, businesses, industry, other buildings and operations.



Electric appliances are safer, healthier (no risk of harmful bi-products or gas leaks etc.) and a highly efficient alternative to gas and wood-burning.

A child living with gas cooking in the home faces a comparable risk of asthma to a child living with household cigarette smoke. (Climate Council)

Switching to electric vehicles and appliances, combined with improved energy efficiency measures, could save an average household as much as $2,250 per year. (CSIRO)

How you can do this

- Replace gas appliances at the end of useful life or when economically viable with:
  - Solar or heat pump hot water systems
  - Induction or electric stovetops, ovens and BBQs
  - Electric heating or split systems
- Future-proof buildings and businesses to be able to offer EV charging infrastructure and electrified appliances
- If renovating or building, install electric appliances and consider if a gas connection is even required
- Look into options for financial support to switch to electric
- Consider if manufacturing and business processes can be undertaken using electric rather than gas as a energy source
- Prepare your home or business for Vehicle-to-Grid (V2G) and Vehicle-to-Home (V2H)

How the group will support and assist you

- We will share all electric transition stories with the community through our social media pages
- We will develop a catalogue of resources on our social media pages

Resources and support

- Rewiring Australia provides information on benefits and solutions for home electrification and advocacy
- City of Charles Sturt – information on buildings and energy community emissions reduction
- Green loans are available to support individuals and businesses
- Retailer Energy Productivity Scheme for South Australia provides incentives for South Australian households and businesses to save energy

Create more sustainable and efficient homes and buildings

How you can do this

Existing Builds

- Program or use appliances to use the daytime solar generated (if available)
- Control pools and spas to reduce energy use
- Use energy efficient lights and appliances or replace less efficient ones at end of life or when economically viable
- Insulate where possible to improve thermal performance
- Consider replacing (if needed) or painting your roof a lighter colour to improve thermal comfort particularly in summer
- Draft proof the building by applying weather stripping and caulking to doors and windows
- Use blinds, curtains, awnings and vegetation to reduce unwanted heat gain or loss at different times of the year
- Consider double glazing or high-performance window films



Community Story

Ekkehard is a volunteer Technical Advisor at CORENA.

One way in which he has reduced his climate impact at home is through the installation of a heat pump with a 315L glass lined tank. This uses an average of 2.2kWh/day off peak over the last three years for his household of three adults in Adelaide.

New Builds

- Consider speaking to an architect or building designer with experience in sustainable design
- Consider how large your new building actually needs to be and be efficient with space
- Consider building orientation, glazing and shading for maximum sun access in winter and minimal direct sun in summer
- Build all electric with no gas connection
- Select lighter coloured roofs over dark coloured roofs
- Include carefully placed internal thermal mass such as polished cement floors where direct sun in winter can heat them and release it back at night.
- Insulate the building effectively
- Design for effective cross ventilation
- Aim for a well-sealed building
- Reduce the amount of hardscaping around new building and avoid installing fake grass which absorbs more heat even than pavers
- Try to source building materials locally where possible or with recycled and sustainable content

Buildings and Energy

KEY ACTION 4

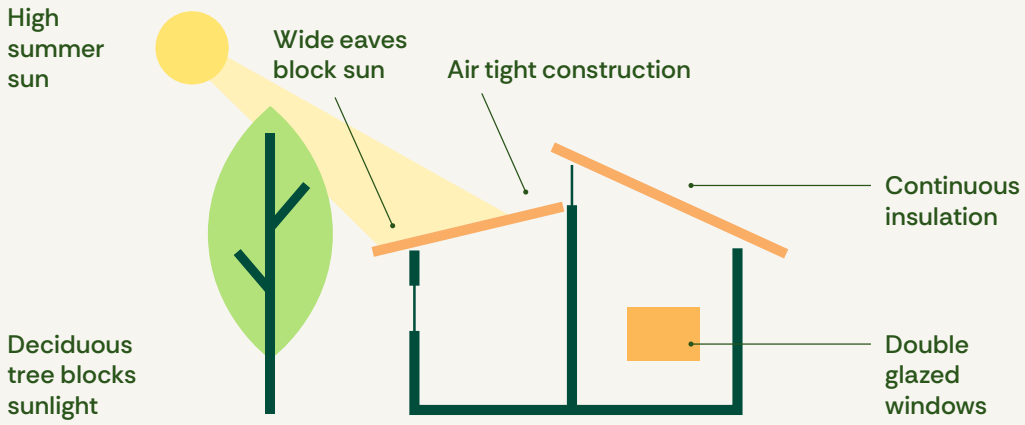
How the group will support and assist you

- We will share stories and information on how local business owners and households have improved their existing buildings on our social media pages
- We will provide information for DIY improvements that can be made by residents at their home on our social media pages

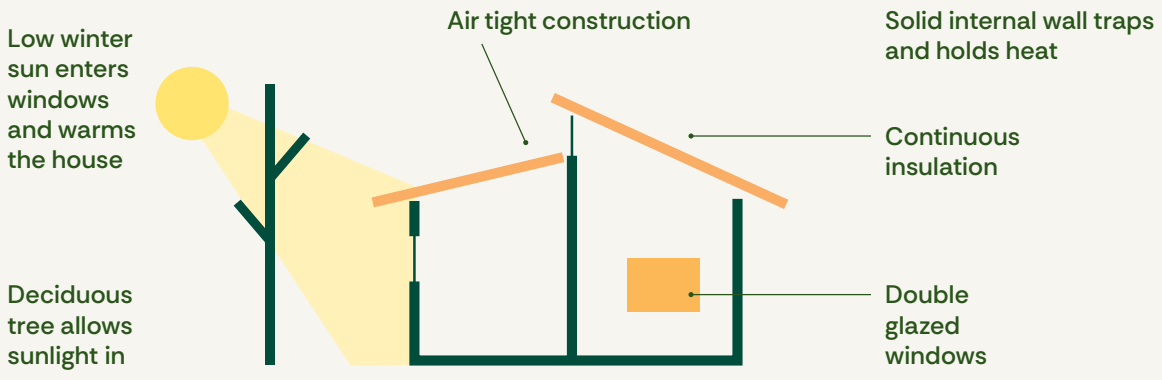
Resources and support

- AdaptWest's My Cool Home tool for designing, building, or retrofitting your environmentally sustainable climate resilient home
- Australian Government Your Home Australia's guide to environmentally sustainable homes
- Australian Government information on Energy Ratings
- Renew information on sustainability for homes

Summer



Winter



Transport



Transport emissions from private and commercial internal combustion vehicles make up a significant component of the community's emissions. Therefore, it is crucial for us to diversify and transition towards more active and sustainable modes of transport.

Photo courtesy of the City of Charles Sturt

Walking and cycling are the most environmentally friendly modes of transportation. Active travel also promotes healthier lifestyles and wellbeing as increased physical activity contributes to improved physical and mental health.

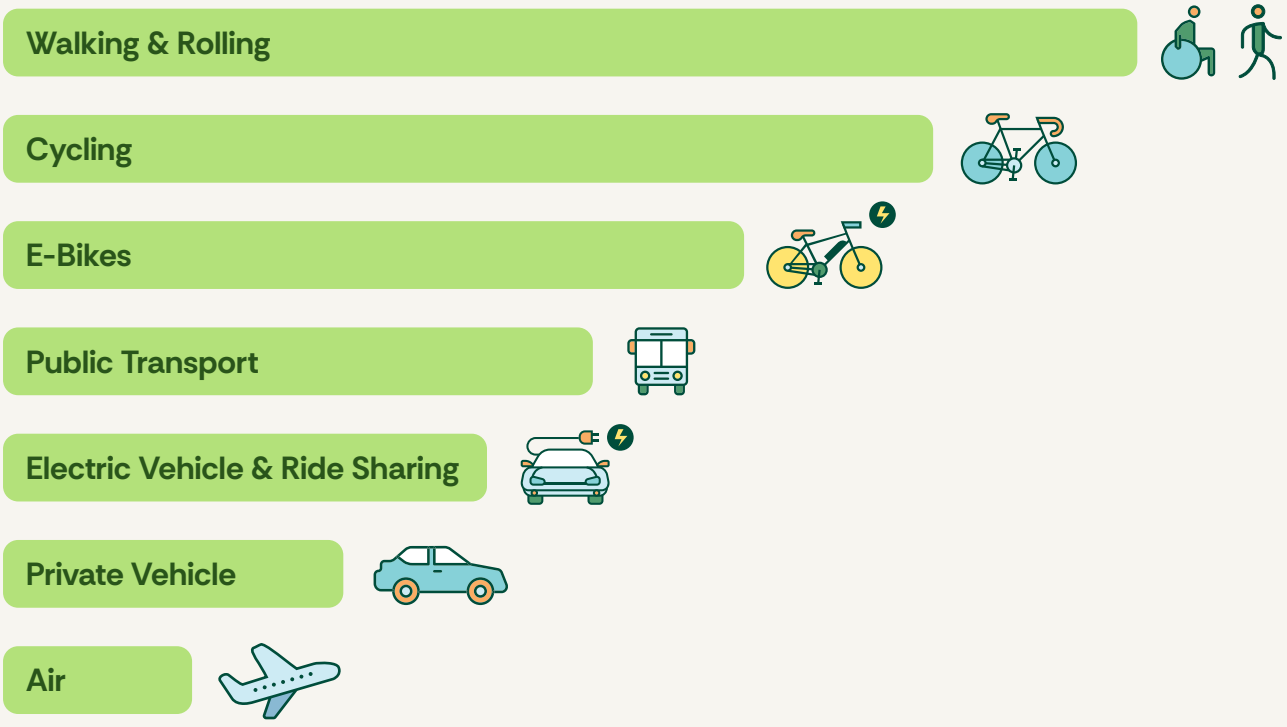
Public transport is more fuel efficient and produces less greenhouse gas emissions per passenger kilometer travelled compared to private internal combustion cars. Moving away from more cars on the road also reduces road congestion and air pollution (from internal combustion vehicles).

Reducing the number of vehicles per household or business and where possible buying an electric vehicle (EV) when you need a new vehicle will reduce emissions (particularly when powering with renewable electricity). This will also reduce costs for maintenance and reduce air pollution.

Additional benefits

- Reduction of cars leads to improved road safety
- Supports the local economy by attracting more foot traffic to local businesses such as shops, cafes and markets.
- Enables people to interact socially and feel connected with the local community. As a result, it can enhance community vitality and contribute to a more vibrant local atmosphere.
- EVs are more efficient, help reduce air pollution, are cheaper to run and service compared to internal combustion engine vehicles.

Using this transport hierarchy will be key to reducing emissions whilst providing numerous health and environmental benefits.



Increase active travel

How you can do this

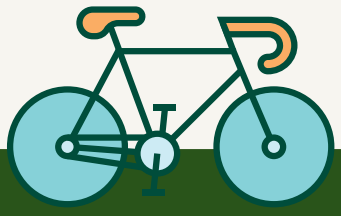
- For shorter distances, consider walking or cycling
- Rent an electric bike to try before buying
- Consider an electric cargo bike as a substitute for a car
- Improve your knowledge and confidence in bike riding by attend cycling proficiency training programs and bike repair information sessions
- Advocate for improved cycling and walking infrastructure and facilities in the community to improve safety, accessibility and connection
- Consider providing feedback on new infrastructure projects aimed at enhancing the walkability and cyclability of neighbourhoods
- Lobby to fast track changes in legislation for the use of private electric scooters and skateboards.
- Participate in cycling and walking events and groups
- Shop locally and use local amenities and facilities without using a car

How the group will support and assist you

- We will advocate for better school bike facilities and infrastructure
- We will investigate how we can create a new bike user group (BUG) or support a new bike program with a local school
- We will contact and work with existing providers to establish more bike repair and safety workshops to make them more accessible in different areas of the community
- We will promote local active travel events, groups and community stories on our social media pages

Resources and support

- Adelaide Bike Kitchen provides opportunities for the community to learn how to repair and maintain their bikes
- Cycle Instead is a cycling journey planner that assists in planning safer cycling routes around Adelaide
- City of Charles Sturt Council provides walking and cycling paths and provides a number of bike repair stations at key locations across the city.
- Westside BUG is a bicycle user group for cyclists who ride in the City of Charles Sturt
- Ride-a-Bike Right to learn how to ride a bike and improve your skills



Active travel or active transport includes

Walking

Bike riding (including electric bikes)

Rolling - wheelchairs, skateboards, roller-skates etc

Scootering

Increase use of public transport

How you can do this

- Use buses, trams and trains when possible
- Advocate for improvements in transport infrastructure design and planning to increase the accessibility, reliability, frequency and affordability of public transport

How the group will support and assist you

- We will advocate for electrification of Public Transport
- We will provide information and education on using public transport more effectively on our social media pages
- We will advocate for free or reduced cost of public transport use

Resources and support

- Adelaide Metro provides public transport timetables, maps and journey planner
- The 'Transit' App, or Google Maps are excellent tools to help you navigate public transport with live arrival times, connections and more
- City of Charles Sturt- information transport on community emissions reduction

Did you know there are over 580 bus stops and 90 routes, plus 13 train stations within the City of Charles Sturt. Council has improved and increased the number of bus shelters across the city.



Photo courtesy of the City of Charles Sturt

Increase the number of electric vehicles (EVs) purchased within our community

How you can do this

- Purchase a new or second-hand EV if you are in the market for a new car
- Transition your business fleet to EVs
- If you are interested, but not ready to purchase an EV, seek information, attend information sessions, talk to someone that has an EV or a car dealership and take one for a test drive
- Advocate for subsidies and rebates on the purchase of EVs
- Advocate for the increase accessibility and reliability of EV infrastructure in both mix-use and residential areas and for the expansion of Vehicle-to-Grid technology
- Prepare your home or business for Vehicle-to-Grid (V2G) and Vehicle-to-Home (V2H)

How the group will support and assist you

- We will ask the Australian Electric Vehicle Association to talk to the community about EVs and answer questions
- We will support and undertake advocacy for the community

Resources and support

- Australian Government Green Vehicle Guide provides general facts and information on purchasing EVs
- Good Car Co. for information on buying and selling EVs
- Adaptwest webinar on EVs
- Australian Electric Vehicle Association
- There are a number of programs for businesses to transition their fleet to EVs including novated leasing programs and Fringe benefits tax



The Charles Sturt Council with JOLT has over 10 publicly available EV charging stations. These are powered by 100% renewable energy and provide the first 7kWH free charge for community.

Find your local EV charging station using the JOLT app or JOLT Australia - Electric Vehicle Charging Stations

Waste & Circular Economy



Waste emissions account for 8% of the community emissions and is a priority area for emission reduction. In line with the South Australian Waste Strategy 2020–2025 the Charles Sturt community can support this to reach zero avoidable waste to landfill by 2030.

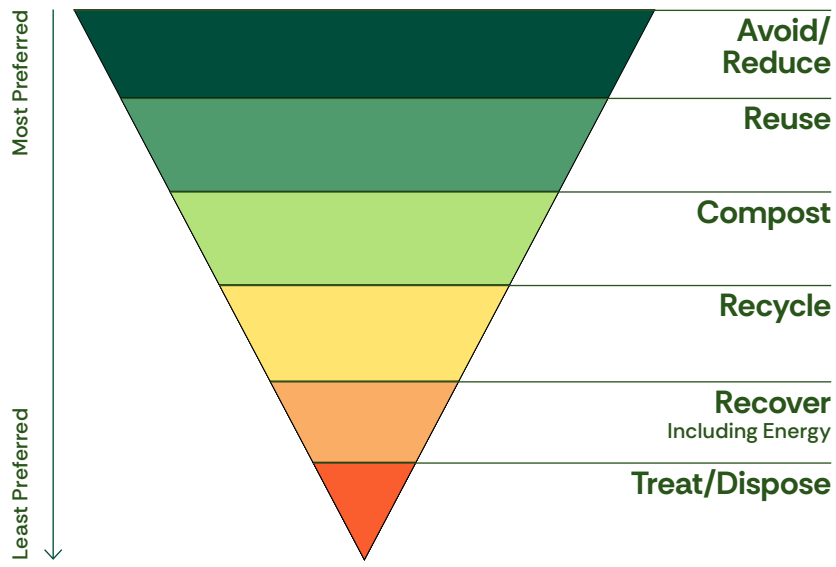
This action focuses on avoiding waste to landfill and helping the community to reduce, reuse, recycle and recover waste. With the remaining unavoidable waste being appropriately treated and disposed of.

South Australia has already shown a high level of leadership and commitment to 'reduce, reuse and recycle' by being the first state to introduce a container deposit scheme and ban plastic bags. Since 2021 South Australia has been phasing out the single-use plastics for sale, supply or distribution.

Around 30-40% of material placed in our resident's blue landfill bin is food waste. This material should be going in the green lid Food Organic Green Organic (FOGO) bin. Increasing the amount of food waste placed in the FOGO bin has environmental benefits as Council sends this off to be processed into a high-quality compost product. In addition, it prevents this material ending up in landfill which, when it decomposes, releases methane, a greenhouse gas that is more than 28 times more potent than carbon dioxide. Methane is responsible for around 30% of the rise in global temperatures since the industrial revolution.

One of the simplest and effective things we can all do to minimise our carbon footprint is to recycle waste. **Most of our waste can be recycled and about 83% (or 4.34 million tonnes) of all waste generated in South Australia was diverted from landfill in 2019-20**. SA leads the nation with the best recycling rate, but we can still do more!

The Waste Management Hierarchy



The waste management hierarchy is recognised as an aspirational framework for sustainability. We hope the Charles Stuart Community considers the waste management hierarchy to support behavioral change in how waste and resources are managed.

Circular Economy

Circular economy is becoming a widely used term in the journey to Australia's Net Zero by 2050, it means an economy that is producing no waste and pollution by design or intention. It refers to the better use of materials within the economy and involves more remanufacturing, repair, and reprocessing than the linear 'make-use-dispose' mode of our current economy.

The benefits of a circular economy for the community are numerous and include:

- Reduced waste and environmental impact
- Job creation and innovation
- Cost Savings; less materials and energy
- Community Engagement; recycling, repair and sharing goods
- Products and goods are designed to last longer, easily repairable, upgraded or used differently
- Manufacturers are more accountable for the waste they create and less likely to manufacture poorly made items



Credit: Freepik

Significantly reduce the amount of organic waste going to landfill

How you can do this

- Plan meals to avoid food waste (consider portion size, limit buying in bulk if you are not likely to use it)
- Where unavoidable food waste is generated, place it in your compost bin or FOGO bin
- Get your free kitchen caddy and a roll of compostable bags to place your food waste in then put it in your FOGO bin.. Kitchen caddies and bags can be collected from Council's customer service, libraries or order on-line
- Grow your own food and share with others, or preserve it if you have surplus produce rather than throwing out
- Support a change to the kerbside FOGO pick up to become weekly
- Businesses, industry and groups can implement actions to ensure food and green waste is not sent to land fill
- Donate excess food to programs and organisations such as Ozharvest and Foodbank
- Set up a Grow Free cart in your suburb to share food
- Set up your own compost bin

How the group will support and assist you

- We will create an email/letter template for community members to ask council to move to weekly FOGO bin pick up
- We will develop homegrown food swap or sharing opportunities, waste reduction info ideas
- We will share information and ideas on our social media pages to support community connections

Resources and support

- KESAB provide information and resources on waste reduction
- Foodwise is a guide to making the most out of common kitchen ingredients
- City of Charles Sturt information on waste reduction and services
- Semaphore Compost Network provides information and networking for composting and food waste reduction
- SA Government Which Bin provides details on what goes in which bin
- A Better Choice supports local fruit and vegetable shops and provides information on seasonal produce

Weekly trial of 1000 households within the City of Charles Sturt commenced May 1, 2023 and will finish June 2025.

Currently 30 – 40% of material placed in residential blue bins is food waste. The value of food wasted by each Australian household is valued at $2,200 to $3,800 a year.

Significantly reduce waste to landfill

How you can do this

- Buy and sell/give away second hand goods through garage sales, op shops, charities, on-line groups, and swap meets
- Borrow things rather than buy them
- Learn how to repair goods rather than throw away
- Go to a repair café if you can't repair it yourself
- Consider tailoring and upcycling clothes and textiles
- Avoid buying things that only have a single-use
- Place recyclable and compostable waste into correct bins rather than landfill
- Avoid buying things that can't be recycled or composted
- Consider using reusable rather than single use items such as cling film, nappies and sanitary products
- Shop at a bulk food store to reduce single-use plastic packaging

How the group will support and assist you

- We will create an extensive second hand and recycle/reuse map across the City of Charles Sturt for community access to reduce waste to landfill
- We will create on-line sharing to allow residents to advertise their garage sales
- We will set up a repair café or other events to support reducing waste to landfill
- We will create and provide free NO JUNK MAIL stickers to residents and businesses

Resources and support

- Australian OpShop listings for details of opshop locations
- Use on-line platforms such as Facebook Marketplace, GumTree, Freecycle, SwapU, Buy, Swap and Sell in Adelaide, Buy Nothing New, Street Bounty, trash nothing
- Bus tours of op shops around Adelaide
- City of Charles Sturt Beverley Recycling and Waste Centre
- Battery and mobile phone recycling at all Charles Sturt Libraries
- Sustainable West recycling stations at 19 On Green and Hindmarsh Library



85% of apparel purchased in Australia is sent directly to landfill at end of life.

When clothing is placed in the landfill bin, it can take in excess of 200 years for the materials to decompose in landfill. During the decomposition process, textiles generate greenhouse methane gas and leach toxic chemicals/dyes into the groundwater/soil

Businesses and industry can increase circular economy and waste avoidance

How you can do this

Implement economically sustainable practices within the waste management hierarchy to:

Avoid waste

- Promote design of products to increase repairability, durability, upgradability and recyclability
- Support reuse and repair of products and components
- Label products to enable better dismantling, reuse and recycling of products and information relating to recycling of products
- Educate employees on the importance of appropriate waste management

Improve the use of recycled material and build a demand for recycled products:

- Promote the use of recycled products and components in your business
- Advocate for extended producer responsibility to deliver better recycling goals of your products
- Use recycled products and create local market demand

Improve Resource Recovery

- Implement the 3 bin system and connect with other businesses to organise appropriate commercial waste collections in your area



- Invest in circular economy practices to filter out organic material from other materials (such as metals, paper and plastic) which may be able to circulate through repair, reuse, and recycling without entering landfill.

Improve information to support and enable consumers to make informed decisions on your products

- Provide information about the most appropriate disposal of your products and components
- Educate the community of possible alternatives of your products or components that may be less wasteful
- Support knowledge of the waste impacts of your products and components in the community

Improve information to support and enable consumers to make informed decisions on your products

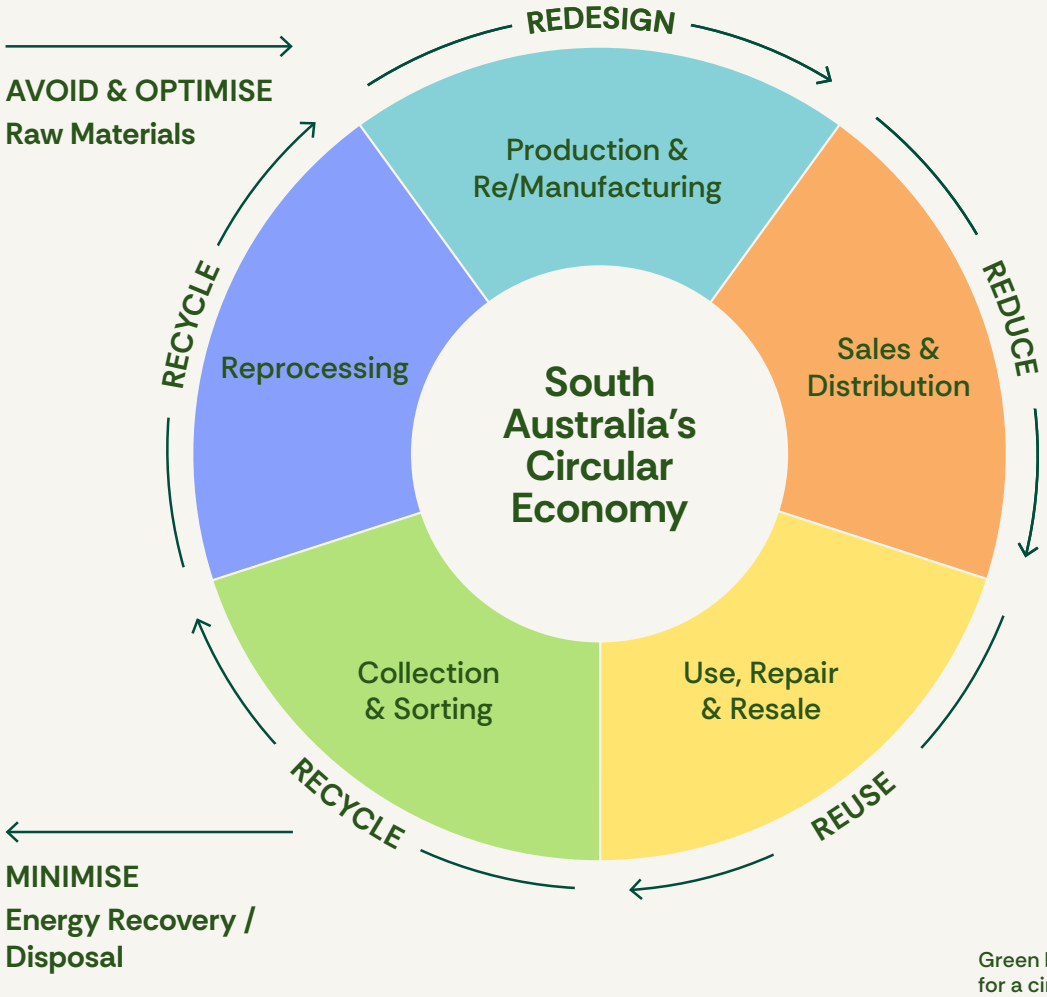
- Provide information about the most appropriate disposal of your products and components
- Look into sourcing alternative products or components that may be less wasteful
- Support knowledge of the waste impacts of your products and components in the community

How the group will support and assist you

- Raise consumer awareness about the importance of supporting businesses that embrace circular economy principles through awareness campaigns. This will be through a combination of social media pages/website/community meetings and workshops.

Resources and support

- SA Government Green Industries provide information, funding opportunities and programs for businesses



Green Industries SA advocating for a circular economy

Greening and Growing



All plants play a vital role in reducing emissions – from tall trees in a park to a small herb garden on your patio.

Photo courtesy of the City of Charles Sturt

With our cities having to cope with more and more people, it is important we all use our space wisely to help build back nature and our tree canopy - whether you are a school, a business, a local community group, a renter, or a homeowner. Tree canopy coverage across the city has reduced over the years and is now less than 9.35%. The City of Charles Sturt has a target to reach 25% canopy by 2025, but to do this we all need to contribute by increasing canopy on both public and private land.

Greening our spaces has many benefits such as:

- Improving health and happiness – green spaces for play, inspiration and community connection help address physical or mental health issues and social isolation while providing positive experiences for those with cognitive differences
- Building a connected community - from community gardens and gardening group initiatives to produce swaps, greening projects are a way to meet people in your neighbourhood
- Cooling our suburbs - shady, tree-lined streets have significant impacts in reducing urban heat island effects, which in turn helps to keep all our houses cool
- Supporting active lifestyles - shading the transport byways makes for cool, enjoyable journeys
- Providing food - planting native species for food and habitat for wildlife, or growing your own vegetables are both great ways to reduce carbon dioxide and produce something good



SA Government's Urban Heat and Tree mapping interactive map. View of Flinders Park Linear Trail.

- Protecting our soil – trees and other vegetation provides protection from storms and flood events by stabilising soil, lowering runoff and lowering the impact of rain and wind.
- Developing social responsibility through connection to nature. Green spaces provide educational opportunities for community groups of all ages
- Improving 'liveability' - greening our neighbourhoods is the easiest way to increase the value of our properties by making them liveable now and sustainable into the future
- Reduced air pollution
- Increased protection from UV radiation
- Reduced pavement heat and urban heat island effects
- Supports the city-wide target to achieve a 25% tree canopy by 2045

Become an informed community about the benefits of greening and what we can all do to help create cooler, greener and healthier suburbs.

How you can do this

- Talk to friends and neighbours about the benefits of street trees and local biodiversity
- Participate in a community event for planting and learning about greening
- Check out the State Government Urban Heat and Tree Mapping interactive map to for your local area
- Impart your knowledge to others to help them improve their 'green thumb'
- Go to your local plant nursery or a botanical garden and find our more
- Understand what plants are right for your space, for example water wise plants, natives
- Join Grow it Local for webinars and other information on growing



How the group will support and assist you

- We will provide counselling, or assign a 'buddy' subject matter expert from the community, to inform new developments
- We will participate as subject matter experts in online 'buddy' forums, e.g., social media chat groups
- We will hold community event information stands to answer questions from those in the 'wanting to do green or grow' but not sure where to start
- We will support campaigning, e.g., petitions, of relevant bodies to greening and growing policy and practice
- We will be champions of change in e.g., their family's school or care facility, offer to be a presence at events

Resources and support

- SA Government Green Adelaide provide information and funding opportunities for community, organisations and schools
- City of Charles Sturt Talking Trees with Sophie Thomson
- SA Government Urban Heat and Tree mapping interactive map
- Grow It Local provide webinars and events on growing

Community Story

The My Tree Project (MTP), launched in July 2020, engages school students in nurturing trees and creating art to promote the importance of trees. It is a partnership between WACRA (Western Adelaide Coastal Residents' Association) and AAEE (Australian Association for Environmental Education) enabling students to enhance biodiversity and combat climate change.

Students participate in every stage, from seed propagation to planting in school grounds and community spaces. This hands-on experience deepens their appreciation for indigenous plants and sustainability, forging a strong connection with nature. Their efforts significantly contribute to expanding the tree canopy and understorey vegetation in western suburbs, creating a cooler and more sustainable environment.













Children's artwork from the My Tree Project 2024

In addition to tree planting, students express the meaning of trees through diverse artworks such as paintings, collages, and Stobie Pole artworks displayed at school and within the community. These artworks vividly illustrate how trees provide essential habitat, beauty, shelter, recreation, nourishment, and life for all living beings. The project not only educates about environmental stewardship but also empowers students to actively participate in environmental conservation and community beautification efforts. It was awarded SA's Best Community Event 2023.

For more information about the Project, visit My Tree Project.

Establish and participate in community gardens and greening groups



Community Garden, Flinders Park

How you can do this

- Join a local garden group – or establish one! It can be as simple as a few neighbours to plant out verges, or something more ambitious like the greening of a railway corridor, or greening a median strip (check with council if on Council land)
- Get involved with a community garden group and see if there are opportunities to develop more native or food gardens
- Go along to an open day to your local community garden or greening group

How the group will support and assist you

- We will assist in setting up gardening groups by contributing experience and expertise
- We will assist as volunteers and subject matter experts in considering community applications to establish garden groups on council land
- We will leverage connections in similar groups, e.g., speciality plant societies, to expand networks

Resources and support

- City of Charles Sturt Community Gardens and Community Greening groups
- Grow It Local provide webinars and local networking opportunities with other growers
- Trees for life provide opportunities for planting events and information

Did you know: the average backyard size has reduced by 22% percent in the last 15 years?

Many of us don't have the gardens we use to, so community gardens and planting events are a great way to get back to nature, connect with our community and do something positive for our health and for our planet.

Studies show that the effects of gardening can be beneficial to physical and mental health, combining activity with social interaction and exposure to nature. Community gardening in particular can delay the symptoms of dementia and counteract social isolation for those with learning disabilities and poor mental health.

Increase the number of plants and the amount of tree canopy on private land

How you can do this

- Schedule in some gardening time and plant more - gardening provides proven physical and mental wellbeing benefits which counteract the effects of busy lives
- Access council or government schemes which offer plants at cheaper rates
- Look for free, cheap or discounted plants on social media sites, or try your hand at propagating from cuttings
- Look at your available space – note where the sun falls at different times of day or across the year, where soil can be accessed, beds can be built or pot plants can be placed
- Plan a garden design or redesign right for your space

How the group will support and assist you

- We will set up, or gauge interest in setting up, 'barn-raising' social media groups, e.g., where groups of people visit a home to assist in building garden beds, etc
- We will contact community groups such as residential facilities, schools, CALD communities with properties to suggest and support greening their grounds
- We will contact businesses in the council area with substantial grounds to suggest and support greening on site

Urban infill means many of our backyard trees are disappearing. On private land, the Charles Sturt area now has one of the lowest tree canopies in the country at only 9.35% - a direct result of this is the reduction in urban biodiversity. The Council target is to increase tree canopy to 25% by 2045. To achieve this, we will need to increase the amount of canopy on private property, which means we all need to be a part of the solution.



Every plant makes a difference - even a courtyard home or a balcony can be a haven for biodiversity or even be a productive garden! Think beyond grass and make your space, however large or small, a cool nurturing place for you and wildlife.

Greening and Growing

KEY ACTION 3



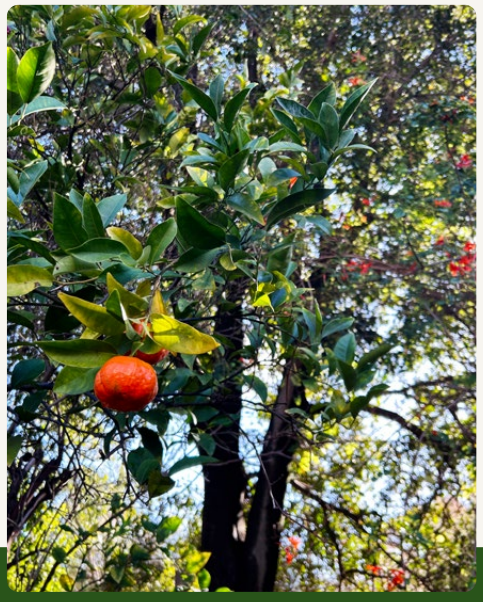
Resources and support

- Gardening Australia, Green Adelaide, Adelaide Botanic Gardens and Grow it Local for inspiration, support and practical information
- City of Charles Sturt trees on private property and community plant services
- City of Charles Sturt verges alive information and resources for design and regulations
- Gardening Australia YouTube clip on small space gardening
- Find the seed swap service at Ngutungka West Lakes
- SA Government Adelaide Garden Guide for New Homes for small garden ideas

Did you know: artificial grass is even hotter than pavers? Unshaded artificial grass can pose a risk of contact burns and increases radiant heat.

It also puts microplastics into our environment. This is why the CCS does not use - or allow residents to use artificial grass on median strips,and why you should avoid using it in your home too.

Grow your own fruit, vegetables and herbs



Growing your own fruit and vegetables increases the vegetation across our community and also reduces food costs and waste and can build community resilience. Consider sharing or swapping homegrown food with others.



How you can do this

- Learn about growing your own fruit, vegetables and herbs
- Plant and grow fruit and vegetables in your garden, raised garden beds, pots, wicking beds and more
- Join Grow it Local to learn more and connect with other local growers
- Participate in local food swaps
- Share seeds and participate in the seed service at Ngutungka West Lakes
- Join a local community garden

How the group will support and assist you

- We will share and promote tips and information on growing, using and sharing/ swapping homegrown food

Resources and support

- Gardening Australia, Green Adelaide, Adelaide Botanic Gardens and Grow it Local for inspiration, support and practical information
- Seed swap service at Ngutungka West Lakes

Adaptation and Sustainable Living



The effects of climate change are already being noticed. We are experiencing an increase in frequency and intensity of climate change influenced weather extremes. To withstand these impacts, climate adaptation action is needed alongside carbon emissions reduction.

Photo courtesy of the City of Charles Sturt

As a community, we can prepare for and respond to these impacts to reduce the risk, support survival and resilience, and take advantage of opportunities.

As a community we will need to be agile, compassionate, supportive of others and integrate the concepts of adaptation action and resilience into our everyday life, work and planning.

This can include:

- Understanding and promoting adaptation and sustainable living so we can all make positive sustainable choices with less impact on the environment.
- We can make our homes more climate friendly, incorporate sustainable consumption into our daily lives, ensure smart energy use, make better food choices and promote divestment, recycling, and water storage
- Working together and inspiring others to communicate with impact, by encouraging and empowering the community we live within to take personal action, to participate in climate issues that impact us all, and feel empowered to participate in advocacy or community groups that support each other and community resilience.
- We can collaborate and support each other to conserve precious water and become more water resilient, by undertaking household, business and community group rainwater harvesting and water diversion in our gardens. This includes working with local businesses to also harvest rainwater and use water diversification for gardens or business operations.



Rain Gardens, Flinders Park

- We can become more connected as a community by participating in and being a part of our local community to build resilience and have the support and ability to manage climate impacts

Additional benefits

- Improved health and wellbeing
- Improved sense of belonging and moving toward resilience through knowledge and action
- Enables improved recovery from an emergency
- Increase community engagement
- Supporting others in times of crisis or emergency
- Build relationships

Participate in community advocacy



How you can do this

- Consider what is important to you and advocate for change
- Write to Council or your local MP about issues important to you
- Join a group or organisation that supports and advocates for change important to you
- Participate in consultation and provide your ideas and thoughts on issues important to you
- Speak with friends and family about issues important to you



How the group will support and assist you

- We will lead and inspire others within our community to communicate with impact through our social media pages

Resources and support

- Climate Action Network Australia
- South Australians for Climate Action
- Parents for Climate
- Earthday
- School Strike 4 Climate Australia

Increase water efficiency on our properties and within our buildings



Having a rainwater tank or diverting water run-off to your gardens makes for better gardens and reduces flooding in or around your house. Consider creating a rain garden on your property.

Save money and your garden, by having your own rainwater tank that helps keep your garden green during summer.

How you can do this

- Install a rainwater tank on your property
- Use rainwater to water your garden and if possible, for flushing your toilets
- Increase the amount of permeable and porous surfaces on your property to reduce runoff and cool your property.
- Plant suitable vegetation for our local climate and consider your soil, shade and other factors
- Attend workshops / webinars / demonstrations to be more informed and build networks
- Install water efficient fixtures
- Understand your property to increase rainwater collection and usage

How the group will support and assist you

- We will work with local tank and plumbing businesses to provide information and offer 'deals' for Charles Sturt residents
- We will inspire and support the community to capture and conserve precious water and become more water resilient through information and advice
- We will encourage local business to harvest rainwater and water diversification to gardens or business operations.

Resources and support

- Water sensitive SA for information
- City of Charles Sturt water initiatives
- Australian Government household water efficiency
- Australian Government Your Home information on water

Build a community that is connected and resilient to climate change

How you can do this

- Participate in opportunities that build connectedness and resilience to the impacts of climate change
- Connect with neighbours and other members of your community, use the Red Cross Neighbour Card
- Connect into programs and services across the city
- Volunteer or join a local group
- Join local networks and groups relevant to your situation ie cultural, sporting, hobby, lifestyle/situation
- Provide services, events or opportunities for connection such as a Street Meets
- Understand the impacts of climate change relevant to your situation
- Take daily conscious action to adapt to the impacts of climate

How the group will support and assist you

- We will promote opportunities for connection and adaptation action on our social media pages
- We will start a local Sustainability Market for the community

Resources and support

- City of Charles Sturt; Community and Recreation, Events, Street Meets
- Australian Red Cross for ideas on kindness and connection
- SA directory of community services
- Sustainable Communities South Australia for events, projects and participation





Woodville Greening Group on a working Bee

Build a community that is prepared for local climate disasters and their impacts such as floods, extreme heat, drought, bushfires

How you can do this

- Understand the hazards and risk of climate change disasters specific to you
- Be prepared for emergencies by creating an emergency plan
- Participate in events and actions to support preparedness
- Support others to be prepared through conversation, services, information and programs

How the group will support and assist you

- We will work with local emergency services and organisations to provide information and education to the community on our social media pages
- We will provide a link to templates for emergency plans on our social media pages

Resources and support

- Australian Red Cross Emergency preparedness guide
- Australian Red Cross Climate ready communities information
- SA State Emergency Service (SES) for information
- City of Charles Sturt Community Emergency Management Plan
- AdaptWest AdaptNow for business and community preparedness advice and information
- SA Government information on emergencies and safety

Glossary and Acronyms

CALD communities	Communities with a significant proportion of people from Culturally and Linguistically Diverse (CALD) backgrounds, which may include migrants from various parts of the world, and Aboriginal Australians.
Carbon dioxide	A colourless, odourless gas that is primarily produced by burning fossil fuels and other processes. It is a major contributor to climate change, as it traps heat in earth's atmosphere and causes global warming.
Carbon dioxide equivalent	This refers to the quantity of carbon dioxide that is produced by a particular activity or process. It is used as a measure for comparing the relative environmental impacts of different energy sources or products.
Circular economy	An economy that is producing no waste and pollution by design or intention. It refers to the better use of materials within the economy and involves more re-manufacturing, repair, and reprocessing than the linear 'make-use-dispose' mode of our current economy.
Container deposit scheme	A financial benefit to community groups, sporting clubs and charities by taking eligible beverage containers to recycling return points to receive a 10 cent refund for each container.
Divestment	The process by which an organisation or individual sells investments, divisions or assests in a particular sector or industry.
Effective cross ventilation	A system that efficiently distributes incoming fresh air throughout a space while removing stale air, improving indoor air quality and reducing the need for mechanical ventilation.
Electric cargo bike	An electric-powered bicycle designed to carry goods or packages, typically with an enclosed box or cargo carrier.
Electric Vehicle (EV)	Also known as battery electric vehicles, they have an electric motor instead of an internal combustion engine. They use a large battery pack to provide electricity to the electric motor to produce mechanical power.

Glossary and Acronyms

Electrification	Replacing technologies or processes that use fossil fuels, like internal combustion engines and gas boilers, with electrically powered equivalents, such as electric vehicles or heat pumps that can source energy from renewable sources such as solar and wind.
Energy assessment	Detailed analysis of an individual's or organisation's energy use and consumption patterns. It helps identify areas where savings can be made and measures that can be implemented to improve energy efficiency and reduce consumption.
Energy efficiency	The ability of a system, process, or product to operate with minimal wasteful expenditure of resources such as electricity. It is often used as a benchmark for environmental sustainability.
Feed in tariffs	Financial incentives designed to encourage individuals and businesses to generate electricity from renewable sources such as solar, wind, or hydroelectric power.
Gas appliances	Devices that use natural gas (methane) for heating, cooking, or powering electrical systems.
Greenhouse gases	Gases that trap heat in the atmosphere. The main gases responsible for the greenhouse effect include carbon dioxide, methane, nitrous oxide, and water vapor. Some gases are more effective than others at making the planet warmer and each of these gases can remain in the atmosphere for different amounts of time, ranging from a few years to thousands of years.
Heat island	The term is used to describe urban areas where land surfaces absorb more solar heat during the day than rural areas, leading to increased air temperatures and reduced evaporative cooling at night. This can also result in higher summer temperatures in urban areas compared to rural areas.

Glossary and Acronyms

Heat pump hot water systems	Heat pump water heaters use electricity to move heat from one place to another instead of generating heat directly. Therefore, they can be two to three times more energy efficient than conventional electric resistance water heaters. To move the heat, heat pumps work like a refrigerator in reverse. For more information visit energy.gov
Induction stoves	Induction stoves use magnetic fields to generate heat. They are energy-efficient and can reach high temperatures quickly.
Internal combustion vehicles	Cars, trucks, buses, and other motor vehicles that use the burning of fossil fuels (petrol, diesel, gas) to produce mechanical power.
Internal thermal mass	The capacity of a building's materials to store heat, which can help regulate the indoor temperature and reduce energy consumption from heating or cooling systems.
Kilowatt hour (kWh)	The unit of measure for the amount of energy consumed or produced in one hour, equal to 1000 watts. In the context of electricity usage, it is commonly used as a unit of measurement for electricity consumption and production.
Kitchen Caddy	Reusable storage container shaped like a small basket for collecting food scraps which can then be placed in the green organics bin.
Methane	Also known as natural gas, its colorless and odourless and is a potent and fast-acting contributor to climate change, as it traps heat in Earth's atmosphere and causes global warming.
Novated leasing programs	A leasing program where employees have their vehicle payments deducted from their pre-tax income through their employer's payroll system. This reduces the taxable income for the employee, resulting in potentially lower income tax liabilities.
Organic material	Any naturally occurring substance that has been decomposed from a living organism or derived from such decomposition.

Glossary and Acronyms

Per passenger kilometre	A unit of measure used to describe the environmental impact of transportation methods, calculated as the emissions produced per kilometre travelled by each passenger on a vehicle.
Permeable and porous surfaces	Surfaces designed to allow water to pass through them, either naturally or artificially engineered, which can improve water management, reduce flooding risks, and contribute to a more sustainable urban environment.
Producer responsibility	A concept in environmental regulation where manufacturers or producers are held accountable for the full lifecycle of their products, including design, production, use, and disposal. This can include taking back and recycling products at end-of-life, using sustainable materials, and implementing energy efficiency measures.
Red Cross Neighbour Card	Template to fill in your details and drop in your neighbour's letterbox offering to connect.
Repair café	An event or initiative where individuals can bring their broken or malfunctioning devices for repair by skilled technicians or volunteers, often with the aim of reducing waste and promoting responsible consumption and maintenance of devices.
Solar photovoltaic	A solar photovoltaic (PV) system uses solar energy to generate electricity by converting the sun's light into direct current (DC) power that can be used directly to charge batteries or power electrical appliances and equipment.
Thermal performance	The efficiency with which a building or structure transfers heat between its interior and exterior environments. Improving thermal performance often involves using better insulation materials, air sealing techniques, and efficient heating and cooling systems.

Glossary and Acronyms

Tree canopy	The layer of foliage covering the canopy of a tree or forest, which provides shade, habitat, and other ecological benefits. A dense and intact tree canopy is crucial for reducing urban heat island effects by increasing soil evaporation and transpiration, as well as providing natural cooling through the evaporative cooling effect.
Urban Heat and Tree Mapping interactive map	An interactive map that visualizes the urban heat island effect by displaying the distribution of tree canopy coverage, vegetation, and other green spaces in a city, helping to mitigate the urban heat island effect by increasing the city's ability to absorb and radiate heat.
Vehicle-to-Grid (V2G)	Enables electric vehicles to send power back to the grid during times of high demand, helping to stabilize the grid and reduce peak load demands on the infrastructure.
Vehicle-to-Home (V2H)	Electric vehicles can transfer electricity back to homes or other buildings, potentially enabling energy storage and sharing among multiple users.
Water diversification	The practice of managing water resources by allocating them among different uses and users in a way that balances competing demands and minimizes potential conflicts. It may involve desalination, recycling, or other innovative solutions to ensure water security.

APPENDIX 2

Mission Possible

Community Consultation
August / September 2024

Background
Climate change is already impacting us in the City of Charles Sturt. We are experiencing hotter summers and longer heatwaves, more intense rainfall events, storms, flooding and rising sea levels.

Mission Possible is written by the community for the community to inspire change, lead initiatives and show how we can work together to achieve climate action.

Purpose
The purpose of this engagement with the community of Charles Sturt is to seek feedback on the priority actions, the information within the document, the detail within Mission Possible and to determine if these are achievable by the community. We want to ensure that the community relates to them and will take action

Key Messages
- Community Plan Developed by Community for Community
- Community Climate Change Actions identified
- Community Emissions Reduction
- Practical actions to achieve community emissions reduction

Stakeholders
- Residents
- Homeowners
- Landlords
- Renters
- Businesses
- Visitors
- Industry
- Community/Cultural groups
- Schools
- City of Charles Sturt Council

How we will talk to our community
- Presentation to Council Elected Members (12 August Council Meeting)
- Consult August and September 2024
- Stall at Verges Alive 24 August 2024 to promote Action Plan and seek feedback
- Face to face events at Westfield Westfield West Lakes Service | Community, libraries, other
- Direct email to key stakeholders ie schools, community groups
- Promote through website www.emissionpossible.com.au
- Other newsletters i.e. schools, community groups/organisations
- Posters for Community boards, cafes, businesses
- Survey monkey to be set up / QR code
- CCS to share weblink through Social Media channels

Questions we will ask our community - conversations

- Would you read this as a whole or go to a social media page to review the content?
- Will it change what you do? What changes, if any, are you likely to make as a result of the information provided in Mission Possible?
- Do you think the document and actions will encourage others to commit to achieving targets and to / make changes in their day to day lives
- Is the document informative enough to help you to make changes and to know what to do?
- From the emissions reduction strategies presented, which re you most interested in taking action on? Why?
- Would you like to join the group to assist with ongoing review & monitoring and to answer questions and provide information to the public

Questions in Survey – Survey Monkey

Options (TBD)
1- Very unlikely
2- Unlikely
3- Neutral/possibly
4- likely
5- Very likely

1- Not at all important
2- Slightly important
3- Important
4- Fairly important
5- Very important

1- Never
2- Rarely
3- Sometimes
4- Often
5- Always

1- Very dissatisfied
2- Dissatisfied
3- Neutral
4- Satisfied
5- Very satisfied

Questions -
In what aspects do you identify as a member of this community?

- Homeowner
- Landlord
- Renter
- Work
- Business owner
- Visitor

- Volunteer: Community/Cultural groups
- School
- Sport: member of a local sporting group
- other…

What level of importance do you believe the City of Charles Sturt places on emissions reduction in our community currently?

How satisfied are you with Council's current action on climate change and emission reduction?

How important do you believe taking action to reduce emissions in our local community is?

How frequently do you make a conscious effort to reduce your impact on the environment?

How did you find out about this Community Action Plan?

- Word of mouth
- Signage around the community
- Council website
- Email/newsletters
- Members of the CERP group at a pop-up stall or community event
- Other…

How likely are you to try and access this document?

In what format would you be most likely to access/engage with this document?

- Printed/physical
- Online PDF
- Interactive website
- social media (eg. Facebook or Instagram page)
- Other…suggestions

How important do you believe this document is for the local community in order to work towards community emission reductions?

What topic covered in the document are you most drawn to and why?
Buildings and Energy
Transport
Waste and Circular Economy
Greening and Growing
Adaptation and Sustainable Living

If you have had a chance to look at the document:

Do you believe the majority of actions suggested in the document are fair and achievable for most households? If not, why?

How likely are you to make changes to your lifestyle/household after reading the action plan?

How likely do you believe it is that other community members who read the action plan will be encouraged to take action in their lives/households?

If you answered 3, 4, or 5 to the previous question:

- What changes would you make and why?
- How do you believe the council would best support the community to implement the suggested actions?
- How do you believe the 'Community Climate Action Group' (made up of members who helped to write the action plan) could best support the community to implement the suggested actions?

How likely would you be to recommend this action plan to others?

How likely would you be to look into joining the 'Community Climate Action Group' (made up of members who helped to write the action plan) to help support the local community to implement the plan?

IAP2 Spectrum of Public Participation

IAP2's Spectrum of Public Participation was designed to assist with the selection of the level of participation that defines the public's role in any public participation process. The Spectrum is used internationally, and it is found in public participation plans around the world.

INCREASING IMPACT ON THE DECISION →

	INFORM	CONSULT	INVOLVE	COLLABORATE	EMPOWER
PUBLIC PARTICIPATION GOAL	To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.	To obtain public feedback on analysis, alternatives and/or decisions.	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.	To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.	To place final decision making in the hands of the public.
PROMISE TO THE PUBLIC	We will keep you informed.	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public input influenced the decision.	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.	We will look to you for advice and innovation in formulating solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.	We will implement what you decide.

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6.70 UPDATE TO 2024/25 FEES AND CHARGES REGISTER

TO Council

FROM: Acting General Manager City Services - Adam Filipi

DATE: 12 August 2024

Brief

To provide Council with a required amendment to the 2024/25 Fees and Charges Register for the Waste Management Centre to correct three minimum weights listed for Larger Vehicles or Unsorted Loads; and to correlate with our Commonwealth Home Support Programme (CHSP) home modification services. The initial capped limit listed in the current register of $2,000 does not align with CHSP manual and funding guidelines which reflects clients are eligible for up to $10,000 of services.

Recommendation

1. **That the Fees and Charges Register is amended for the Waste Management Centre to correct three minimum weights listed for Larger Vehicles or Unsorted Loads to be effective from 13 August 2024:**

Disposal Charges for Larger Vehicles or Unsorted Loads				
Category	**Min. Weight**	**Min. Charge (GST inc.)**	**$ (GST included)**	**Quantity**
Clean Soil	**300kg**	**$26.31**	**$87.70**	**per tonne**
Clean Un-treated Timber	**200kg**	**$27.36**	**$136.80**	**per tonne**
Green Waste	**200kg**	**$24.86**	**$124.30**	**per tonne**

2. **That the 2024/25 Fees and Charges Register is amended for 'Ageing Well - CHSP Home Modifications' from '50% of total bill – jobs capped at $2000' to '50% of total bill – jobs capped at $10,000' effective 13 August 2024 to reflect Commonwealth grant funding requirements.**

Status

This report relates to or impacts upon the following Community Plan Objectives 2020 - 2027.

Connecting and Belonging

Our City is a place where everyone can be healthy and safe

Responsible Governance

We will manage our city in a sustainable and affordable way with responsible governance

Excellence in Customer Experience and Service Provision

We will foster an organisational culture focused on continuous improvement and delivering excellence in customer experience and service provision

Relevant Council policies are:

- Commonwealth Home Support Programme Fees Policy
- Ageing in Charles Sturt Policy

Relevant statutory provisions are:

- Local Government Act 1999
- Commonwealth Home Support Manual 2024-2025

Background

Pursuant to Section 188 of the Local Government Act 1999, Council reviews the fees and charges schedule as imposed by the City of Charles Sturt annually. The last review was endorsed by the Corporate Services Committee on 3 June 2024 (refer 3/06/24, Item 4.23) and subsequently endorsed by Council on 11 June 2024 (refer 11/06/2024, Item 2.2.1 - 4.23).

Staff have identified an error in the minimum weights for three waste types. In addition, a recent review of Ageing Well guidelines, and subsequent interactions with our Commonwealth Home Support Programme (CHSP) funding provider, has identified a requirement to update our 'Home Modifications' fee schedule. Our current Fees and Charges Register stipulates a capped limit of $2,000 for CHSP home modification services. This financial cap does not align with our requirements as a CHSP provider as per guidelines and our funding arrangement.

Report

Waste Management Centre - Correction of three minimum weights listed for Larger Vehicles or Unsorted Loads:

The minimum weights listed at the Waste Management Centre for Larger Vehicles or Unsorted Loads are tied to the minimum charge as a percentage of the total per tonne charge. The correct information in the Fees and Charges Register assists in clear expectations for the customers attending the site and staff serving the customers.

Minimum charges and weights are important for large vehicles using the facility to ensure the operational efficiency and financial viability of the site. It is recommended that the Fees and Charges Register be amended from 13 August 2024 for the Waste Management Centre to correct three minimum weights listed of Larger Vehicles or Unsorted Loads.

Correct and incorrect minimum weights shown below:

Disposal Charges for Larger Vehicles or Unsorted Loads				
Category	Min. Weight	Min. Charge (GST inc.)	$ (GST included)	Quantity
Clean Soil	**300kg ~~100kg~~**	$26.31	$87.70	per tonne
Clean Un-treated Timber	**200kg ~~100kg~~**	$27.36	$136.80	per tonne
Green Waste	**200kg ~~100kg~~**	$24.86	$124.30	per tonne

Ageing Well - CHSP Home Modifications

The amendment pertains to our Commonwealth Home Support Programme (CHSP) home modification services. Currently, the Fees and Charges Register sets a capped limit of $2,000 for home modification services. However, this limit does not align with the CHSP manual and funding guidelines, which state that clients are eligible for up to $10,000 of services. Where fees go beyond the $10,000 cap, the client is responsible for covering these costs.

Commonwealth Home Support Programme (CHSP) Overview

The CHSP provides funding for essential services that support older Australians to live independently in their homes and communities. Among the various services offered under CHSP, home modifications play a crucial role in enhancing the safety, accessibility and wellbeing of the living environments for older adults. Examples of home modifications that may be provided include but not limited to grab rails, appropriate lever tap sets or lever door handles, hand-held showers and sliding shower rails, slip-resistant flooring/treatment and widening of pathways.

Alignment with CHSP Manual and Funding Guidelines

According to the CHSP manual and funding guidelines in which the City of Charles Sturt is funded to deliver, clients are eligible to receive up to $10,000 in home modification services. This increase in the funding cap is designed to address the more complex and costly modifications that may be necessary for clients to continue living independently. The current $2,000 cap imposed by our Fees and Charges Register which has historically been in place restricts our ability to fully utilise the available funding and deliver the necessary services to our clients.

Proposed Amendment

To align our service provision with CHSP guidelines and better meet the needs of our clients, it is proposed that the 2024/25 Fees and Charges Register be amended to reflect a

cap of $10,000 for CHSP home modification services. This change will enable us to provide more comprehensive support to our clients, ensuring their homes are safe, accessible, and conducive to independent living, and ensure alignment with our funding guidelines.

Financial and Resource Implications

The proposed amendment to the 2024/25 Fees and Charges Register relating to CHSP home modifications are necessary to ensure adherence with the CHSP funding guidelines. Council receives a total of $28,000 from the Commonwealth to deliver a home modification service. Therefore whilst the increase in the financial cap from $2,000 to $10,000 will significantly enhance the level of service that can be offered to our clients, this change will reduce the number of clients that we may be able to support if the funding is exhausted.

Customer Service and Community Implications

There are no customer service or community implications.

Environmental Implications

There are no environmental implications.

Community Engagement/Consultation (including with community, Council members and staff)

There is no requirement for community engagement or consultation.

Risk Management/Legislative Implications

The proposed amendment to increase the cap of CHSP funding from $2,000 to $10,000 for home modifications to eligible clients will ensure compliance with Council's CHSP funding guidelines.

Conclusion

Council's approval is sought to amend the Fees and Charges Register from 13 August 2024 in relation to the Waste Management Centre fees to correct three minimum weights listed for Larger Vehicles or Unsorted Loads.

The proposed amendment to increase the cap for CHSP home modification services from $2,000 to $10,000 is a necessary step to align with CHSP funding guidelines and better serve our clients. Council's approval is also sought to implement this change in the 2024/25 Fees and Charges Register, ensuring our commitment to providing high-quality support to older Australians in our community.

6.71 SECTION 48 PRUDENTIAL REPORT - GRANGE RECREATION RESERVE REDEVELOPMENT

TO Council

FROM: Senior Property & Open Space Project Officer - Ryan Dillon

DATE: 12 August 2024

Brief

This report has been prepared under the requirements of Section 48 of the Local Government Act 1999. This section of the Act requires that Council obtain and consider a report that addresses the prudential issues set out in subsection 48(2) before the Council engages in any project where the expected capital cost of the project over the ensuing five years is likely to exceed $4.00 million (indexed). The Grange Recreation Reserve Clubroom Redevelopment has an estimated construction cost of $6.141million and a total project cost estimate of $6.98 million, therefore it is necessary for the section 48 requirements to be addressed for this project.

Recommendation

1. **That Council review and consider the Prudential Review Report contained in Appendix 1.**

2. **That Council notes that the purpose of a prudential report is not to approve, endorse, support or recommend the project. It's purpose is to verify that Council has had due regard to the matters prescribed in Section 48 of the Act.**

3. **That Council note the Draft Prudential Review Report being unanimously carried by the Audit and Risk Committee 29th July 2024.**

Status

This report relates to or impacts upon the following Community Vision 2040 themes and objectives:

Responsible Governance

We will manage our city in a sustainable and affordable way with responsible governance

Relevant Council policies are:

- Prudential Review Policy

Relevant statutory provisions are:

- Local Government Act 1999

Executive Summary

On 26 April 2022 (CL 26/04/22, Item 2.2.1 - 4.25) Council endorsed the recommendation from the Asset Management Committee to proceed with the detailed design and subsequent construction of a new two storey clubroom facility at Grange Recreation Reserve. This redevelopment has a project budget of $6.250 million with a total of $3.000 million of State Government grant funding provided through the Office of Recreation, Sport and Racing.

The Local Government Act 1999 requires that Council obtain and consider a report that addresses the prudential issues set out in subsection 48(2) before the Council engages in any project where the expected capital cost of the project over the ensuing five years is likely to exceed $4 million (indexed). The Grange Recreation Reserve Clubroom Redevelopment has an estimated construction cost of $6.141million and a total project cost estimate of $6.98 million, therefore it is necessary for the section 48 requirements to be addressed for this project.

The Prudential Review Report for the Grange Recreation Reserve Redevelopment is contained in **Appendix 1** of this report and seeks that Council review and consider the report and appendices.

Background

The Grange Recreation Reserve is a district level recreational precinct that is home to the South Australia Amateur Soccer League (SAASL), the Grange Cricket Club, USC Lion Soccer Club, Monarchs Sport Club and the Grange Royals Hockey Club. The area also provides significant passive and informal recreational benefits to surrounding communities and is used seasonally for sporting and community events.

In 2022, the City of Charles Sturt undertook a master planning project, the Grange Recreation Reserve Building and Sporting Facilities Master Plan to determine current and future needs of users and develop a costed concept design.

The Master Plan was presented to Council's Asset Management Committee on 19 April 2022 (refer AMS 19/04/22, Item 4.25) with the Committee adopting the following recommendation:

Motion

1. **That Council note the three options outlined in the Grange Recreation Reserve Building and Sporting Facilities Master plan, including the stakeholder feedback and costings.**

2. **That Council proceed with detailed design and on-going stakeholder engagement in 2022/23 for Option 1.**

Carried Unanimously

The Committee's recommendation was then endorsed by Council on 26 April 2022 (refer CL 26/04/22, Item 2.2.1 - 4.25).

The Grange Royals Hockey Club did not support the proposed Option One and resolved to remain in the existing hockey facility location. This included a letter dated 16 November 2022 where the Hockey Club confirmed its position, as discussed with members at their AGM.

In 2022/23, the detailed design and further consultation with the Cricket Club and SAASL was undertaken. A $3million contribution to the redevelopment was secured by the SAASL and Grange Cricket Club during the 2022 State Election campaign. This was formalised in June 2022 through a grant from the Office for Recreation, Sport and Racing to the City of Charles Sturt, with an expiry date of 30 June 2024. In February 2024, staff successfully applied for a variation to this agreement to extend the date of practical completion. Acceptance of this variation request was confirmed by the Office for Recreation, Sport and Racing in March 2024 with a new completion date of 31 July 2025.

The Project is the construction of a new two-storey multi-function clubroom at the Grange Recreation Reserve with a gross floor area of 1,100 sqm. Based on the latest available cost estimates, the project is estimated to cost $6.980 million. This estimate includes direct construction costs and other project costs already incurred or to be incurred by City of Charles Sturt.

Report

Part 3 Section 48 of the Local Government Act 1999 (the Act) sets out the prudential requirements for certain activities. A council must develop and maintain prudential management policies, practices and procedures for the assessment of projects to ensure that the council -

(a) acts with due care, diligence and foresight; and
(b) identifies and manages risks associated with a project; and
(c) makes informed decisions; and
(d) is accountable for the use of council and other public resources.

Notwithstanding the above, a council must obtain and consider a report that addresses prudential issues set out in the Act before the council engages in any project where the expected capital cost of the project over the ensuing 5 years is likely to exceed $4,000,000.

Subsection 2 of the Act lists but is not limited to the following prudential issues

- The relationship between the project and relevant strategic management plans;
- The objectives of the Development Plan in the area where the project is to occur;
- The expected contribution of the project to the economic development of the local area, the impact that the project may have on businesses carried on in the proximity and, if appropriate, how the project should be established in away that ensures fair competition in the market place;
- The level of consultation with the local community, including contact with persons who may be affected by the project and the representations that have been made by them, and the means by which the community can influence or contribute to the project or its outcomes;
- If the project is intended to produce revenue, revenue projections and potential financial risks;
- The recurrent and whole-of-life costs associated with the project including any costs arising out of proposed financial arrangements;
- The financial viability of the project, and the short and longer term estimated net effect of the project on the financial position of the council;
- Any risks associated with the project, and the steps that can be taken to manage, reduce or eliminate those risks (including by the provision of periodic reports to the chief executive officer and to the council);
- The most appropriate mechanisms or arrangements for carrying out the project;

Section 126(4)(i) requires a council's Audit and Risk Committee to review any report obtained by the council under Section 48 (1) of the Act.

The Prudential Review Report for the Grange Recreation Reserve Redevelopment is contained in **Appendix 1** and this report seeks that Council note and consider the report and appendices.

Financial and Resource Implications

The cost of the Prudential Review was $9,500.00.

Customer Service and Community Implications

There are no customer service or community implications.

Environmental Implications

There are no environmental implications.

Community Engagement/Consultation (including with community, Council members and staff)

There is no requirement for community engagement or consultation.

Risk Management/Legislative Implications

The Prudential Review for the Grange Recreation Reserve Redevelopment has been undertaken in accordance with Section 28 of the Local Government Act 1999.

Conclusion

The Prudential Review Report is being presented to Council for consideration.

Appendices

#	Attachment
1	Appendix 1 - Grange Recreation Reserve - Prudential Report

APPENDIX 1

City of Charles Sturt

Section 48 Prudential Report: Grange Recreation Reserve

July 2024

BUSINESS • RESOURCE • MANAGEMENT



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TABLE OF CONTENTS

EXECUTIVE SUMMARY I

PRUDENTIAL REVIEW KEY FINDINGS ii

1. INTRODUCTION 1

1.1 Background 1

1.2 The Project 4

1.3 Purpose of a Prudential Review 5

1.4 Preparation of this report 6

1.5 Presentation of this Prudential Report to Audit and Risk Committee 6

2. PRUDENTIAL REVIEW 7

2.1 Relationship with Strategic Management Plans 7

2.2 Objectives of the Development Plan 9

2.3 Contribution to Economic Development 11

2.4 Level of Consultation 12

2.5 Revenue, Revenue Projections and Potential Financial Risks 14

2.6 Recurrent and Whole of Life Costs 16

2.7 Financial Viability 17

2.8 Risk Management 20

2.9 Project Delivery 22

2.10 Sale or Disposition of Land 24

ATTACHMENT ONE: LOCAL GOVERNMENT ACT, 1999 SECTION 48 25

ATTACHMENT TWO: PROJECT DESIGNS 27

EXECUTIVE SUMMARY

Background

The following Prudential Report has been prepared for the City of Charles Sturt (CCS) to review its prudential activities in developing new multipurpose clubrooms at the Grange Recreation Reserve (Project).

The Project includes demolition of the Cyrill Baxter Hall and replacement with a new two storey multipurpose building that will be home to the SA Amateur Soccer League and the Grange Cricket Club.

The Project budget is $6.250 million with a total of $3.000 million of State Government grant funding provided through the Office of Recreation, Sport and Racing. Design work is complete, and the pre tender cost estimate is for a construction cost of $6.141 million and a total project cost of $6.980 million.

Summary Conclusion

Subject to the specific findings below, CCS has applied a reasonable level of care and due diligence in planning to undertake the Project, consistent with the requirements of Section 48 of the Act and its Prudential Review Policy.

Prudential Report Issues and Findings

The most common financial risk in relation to the development of community buildings is ensuring the budget is sufficient to deliver the Project within community and stakeholder expectations. In this instance, given the current pre-tender cost estimate is more than the project budget, there is a risk that additional value management and/or funding may be required to complete the Project.

CCS has not calculated a whole of life cost assessment for the Project. Once the final capital costs of the Project are known, the LTFP should be updated to reflect the additional recurrent costs resulting from progressing the Project (i.e. additional depreciation and finance charges). Notwithstanding this, CCS attracting nearly 50% of grant funding to progress a renewal project has reduced the financial impact of the Project on ratepayers, and it unlikely that delivering the Project, or any modest cost overruns, are going to materially impact CCS' key financial indicators.

A Development Application has been lodged, public notification is complete and the application is now under assessment. CCS's Assessment Manager is expected to determine the application. While this is consistent with CCS's delegations under the PDI Act, it does introduce a degree of reputational risk associated with a perceived conflict of interest, with the CCS issuing planning consent for its own project.

CCS Administration have worked closely with the Grange Cricket Club and the SA Amateur Soccer League throughout the design process. There appears to have been limited broader community consultation or communication about the Project, and as a matter of good practice, it is recommended that CCS resume consultation and communication with other users of the Grange Recreation Reserve and the broader community as the Project is progressed.

Our detailed report follows.

PRUDENTIAL REVIEW KEY FINDINGS

S48 (2)	Description	Prudential Review Comments
(a)	The relationship with **strategic management plans.**	The Project is strongly aligned to the Community Plan pillars of 'Our Liveability' and 'Our Community'. The renewal of the Grange Recreation Reserve changerooms is envisaged in the Buildings Asset Management Plan, and Council's capital contribution of $3.250 million to the project is included in the 2023/24 Annual Business Plan. This capital provision will need to be carried forward into the FY2024/25 budget. If the Project proceeds, the Council Buildings Asset Management Plan will need to be updated to reflect the value of the larger and improved facility, and include provisions for depreciation and maintenance for the new building. The Project is also broadly aligned with a number of State Government Plans including the State Sport and Recreation Strategic Plan through the provision of larger and newer sporting infrastructure. The receipt of State Government funding in support of the Project demonstrates alignment of the Project to State Government objectives
(b)	The objectives of the **Development Plan.**	A Development Application has been lodged, public notification is complete and is now under assessment. Given that the Project is a renewal and upgrade of an existing facility in the same location, and the distance of the building from the nearest sensitive land uses, the planning issues in relation to the proposed development are unlikely to be significant. CCS's Assessment Manager will determine this application. While this is consistent with CCS's delegations under the PDI Act, it does introduce a degree of reputational risk associated with a perceived conflict of interest, with the CCS issuing planning consent for its own project.
(c)	The expected contribution of the project to the **economic development** of the local area. The impact on **businesses carried on in the proximity**. How the project should be established in a way that ensures **fair competition** in the marketplace.	CCS has not quantified the expected economic impact from the construction phase of the Project on the local economy. However, economic development is not a key driver impacting a decision on whether or not to proceed with the project and accordingly, we do not consider the omission of an economic impact report to be a significant due diligence concern.
(d)	The level of **consultation** with the local community and the means by which the community can influence the project.	There is no specific requirement under the Local Government Act or under CCS's Public Consultation Policy for CCS to undertake public consultation for this Project. Notwithstanding, a degree of consultation with the local community, users of Grange Recreation Reserve and especially the clubs impacted by the Project is desirable. There is strong evidence of how the SAASL and Cricket Club have directly influenced many aspects of the Project. As a matter of good practice, it is recommended that CCS resume consultation and communication with other users of the Grange Recreation Reserve and the broader community as the Project is progressed.

S48 (2)	Description	Prudential Review Comments
(e)	**Revenue projections** and **potential financial risks.**	As a renewal and improvement project relating to existing clubrooms at Grange Recreation Reserve, additional revenue generation for CCS is not a key outcome sought by progressing the Project, and the increases in license fees are immaterial in the context of CCS's other revenue streams. The ability to deliver the Project within the existing budget provision, whilst meeting stakeholder expectations, is the major financial risk relating to the Project. The current pre-tender cost estimate is for a construction cost of $6.141 million and a total project cost of $6.980 million, which is more than the existing project budget of $6.250 million. Noting that the cost estimate was quoted with a range of -5% to + 15% in the current market and that the exact project costs will only be known when tender responses are received, there is a residual risk that additional funding and/or implementation of further value management initiatives may be required.
(f)	**Recurrent** and **whole-of-life costs** and **financial arrangements**	CCS has not calculated a whole of life cost assessment for the Project. Once the final capital costs are known, the new level of recurrent costs relating to the reserve should be known and incorporated into future updates of the LTFP. CCS attracting nearly 50% of grant funding to progress a renewal project has reduced the financial impact of the Project on ratepayers.
(g)	**Financial viability** of the project.	The CCS LTFP shows that Council is operating well within the target ranges for its key financial indicators. Delivering the Project, or managing any modest capital cost overruns, will not materially impact CCS' ability to achieve its financial performance targets.
(h)	**Risks** associated with the project, and the steps that can be taken to manage, reduce or eliminate those risks.	A risk register has been prepared that identified a large number of low or moderate Project risks. The register appears incomplete in sections and it is possible that the level of risk may have been underestimated in places. We consider important that the risk assessment is regularly updated and reviewed by the Project Control Group so that specific risks can be monitored and tracked as the Project progresses, and it provides an accurate reflection of the level of project risk.
(i)	The most appropriate mechanisms or arrangements for **carrying out the project.**	A Project Delivery Summary has been prepared as a high level document which outlines the broad approach to carrying out the Project. The document could be improved with greater detail on scope, milestones, budgets, communication and engagement and risk management approaches.
(j)	If the project involves the **sale or disposition of land**, the valuation of the land by a qualified valuer under the Land Valuers Act 1994	Not applicable.

1. INTRODUCTION

1.1 Background

1.1.1 The Grange Recreation Reserve is a district level recreational precinct that is home to the South Australia Amateur Soccer League (SAASL), the Grange Cricket Club (Cricket Club), USC Lion Soccer Club, Monarchs Sport Club and the Grange Royals Hockey Club (Hockey Club). The area also provides significant passive and informal recreational benefits to surrounding communities, and is used seasonally for sporting and community events.

1.1.2 The 8.521 hectare site is bounded by Military Road, Fort Street and Trimmer Parade, and current facilities include clubroom buildings (a combined soccer and cricket clubrooms, and separate hockey clubroom), cricket nets, storage sheds, a 3-on-3 basketball court and a playground.

1.1.3 The Subject Site is shown in **Error! Reference source not found.**.

Figure One: Grange Recreation Reserve



1.1.4 In 2022, the City of Charles Sturt (CCS) undertook a master planning project, the Grange Recreation Reserve Building and Sporting Facilities Master Plan (the Master Plan) to determine current and future needs of users, and develop a costed concept design.

1.1.5 The Master Plan made the case for investment in facilities on site given the growth that all clubs using the reserve have experienced in both membership and participation, and the outdated and increasingly inadequate nature of the current clubrooms (see Figure Two).

Figure Two: Inside the current hockey (left) and soccer and cricket (right) clubrooms.





1.1.6 The Master Plan noted the strategic location of the reserve relative to the region's growing population, transport routes and the Adelaide Airport, making it well positioned to continue to cater for local, district and regional competitions and tournaments.

1.1.7 The Master Plan also highlighted the way in which the reserve currently caters for a range of sports, and formal and informal recreational activities, including a number of activities that are rising in popularity. Given this, it identified the benefits that could be realised through a new shared use facility that minimises facility duplication and provides flexible, fit-for purpose and accessible facilities for multiple users.

1.1.8 The Master Plan proposed three options, which differed in terms of the size, location and configuration of new clubrooms, and what this meant for the layout and function of the reserve. Options varied from building replacement on existing building footprints to reconfiguration of building spaces to enable broader changes to vehicle access arrangements, size, shape and positioning of playing surfaces, changes to lighting and other improvements.

1.1.9 The Master Plan was presented to Council's Asset Management Committee on 19 April 2022 with the Committee adopting the following recommendation:

> 1. That Council note the three options outlined in the Grange Recreation Reserve Building and Sporting Facilities Master plan, including the stakeholder feedback and costings.
>
> 2. That Council proceed with detailed design and on-going stakeholder engagement in 2022/23 for Option 1.

1.1.10 The Committee's recommendation was then endorsed by Council on 26 April 2022.

1.1.11 Option One was the least transformative and lowest cost of the three options and involves retaining the existing layout and function of the reserve, and constructing a

new two storey multi-use clubroom on the existing soccer and cricket clubrooms site that would accommodate all the major clubs on site. Under this option, both the existing soccer and cricket clubrooms (Cyrill Baxter Hall) and hockey clubrooms would be demolished.

1.1.12 As it transpired, the Hockey Club did not support the proposed Option One. The report to the Asset Management Committee meeting of 19 April 2022 included feedback from the Hockey Club that it did not support the outcomes of the Master Plan. The Hockey Club stated that Option One did not benefit all stakeholders of the reserve and that the proposed new multifunction facility would offer them limited benefit due to its location and because the Project's scope would not include items that were important to them, such as a new synthetic pitch.

1.1.13 Given this, the report suggested that should Option One be progressed, consideration be given to establishing some form of satellite facility towards the east of the reserve for the Hockey Club, and/or retention of the existing Hockey Clubroom in its existing location and condition. The report noted that the Hockey Club is licenced until 2035, and that it benefits from unique licencing conditions as a result of a historical agreement with the former Henley and Grange Council.

1.1.14 Later that year, as CCS progressed detailed designs and stakeholder engagement in accordance with the decision of Council, there was further engagement with the Hockey Club. This included a letter dated 16 November 2022 where the Hockey Club confirmed its position, as discussed with members at their AGM. This position was that:

- The option adopted by Council only benefits two of the three key stakeholders of Grange Recreation Reserve, and would involve considerable compromise to the club's operations
- The club's priority is securing a suitable site for a synthetic pitch and associated funding
- The club will remain in its current location under current licence conditions.

1.1.15 Following this correspondence, accommodating the hockey club within the new facility was removed from the scope of the Project.

1.1.16 In 2022/23, the detailed design and further consultation with the Cricket Club and SAASL was undertaken. A $3.000 million contribution to the redevelopment was secured by the SAASL and Grange Cricket Club during the 2022 State Election campaign. This was formalised in June 2022 through a grant from the Office for Recreation, Sport and Racing to CCS, with an expiry date of 30 June 2024. In February 2024, CCS applied for a variation to this agreement to extend the date of practical completion. Acceptance of this variation request was confirmed by the Office for Recreation, Sport and Racing in March 2024 with a new completion date of 31 July 2025.

1.1.17 In 2023/24, CCS through its annual business planning process allocated $3.250 million of funding to the Project in addition to the $3.000 million received from the State Government. Given that construction has not yet commenced, the unspent capital

budget will be carried over to 2024/25, and will be reported to Council through the first budget review.

1.2 The Project

1.2.1 The Project is the construction of a new two-storey multi-function clubroom at the Grange Recreation Reserve with a gross floor area of 1,100 sqm. Based on the latest available cost estimates, the project is estimated to cost $6.980 million. This estimate includes direct construction costs and other project costs already incurred or to be incurred by CCS.

1.2.2 The Project specifically includes the following:

Ground Floor:

- Entry foyer
- Four change rooms fronting the playing fields, each of which includes an open change room area and bathroom block comprising three shower cubicles, three toilet cubicles and three vanities
- Two match official change rooms, each of which includes shower and toilet
- Male, female and accessible toilets
- Medical room fronting the playing fields
- Canteen fronting the playing fields
- Three separate stores fronting the playing fields
- Office accommodation for the SAASL, including a waiting area, open plan office, board room, office storage, meeting room, private office, kitchen and print room
- A cleaner's store
- Two services spaces with external access
- Lift and internal stairs.

Level One:

- Function Space
- Function Bar
- Kitchen with Dry Store and Cool Room
- Two Function Stores
- Balcony (accessible from building, but also via external stairs)
- Male, female and accessible toilets

- Lift and internal stairs.

The project also includes the:

- Provision of temporary facilities in the form of change rooms, bathrooms and storage containers for use by the clubs during construction
- Minor changes to the existing car parking and landscaping
- Site services infrastructure upgrades
- Supply and installation of a 15KW solar photovoltaic system
- Supply and installation of all kitchen items including benches, equipment, servery, bar, refrigeration systems & beer systems.

1.2.3 To facilitate the Project, the Cyrill Baxter Hall and associated infrastructure such as fencing and an existing playground will be demolished. One tree will be removed, and another will be relocated.

1.2.4 As part of the Project, the Cricket Club and the SAASL will be responsible for the provision of loose furniture, modular/ flexible furniture, fixtures, BBQ's and fittings such as artwork, curtains, blinds, and changeroom furniture. They will also provide information and communication technologies (ICT) equipment, point of sales equipment and audio visual systems. These items thus do not form part of the scope of the Project, and this has been communicated with clubs through the design process.

1.2.5 Broader works to the remainder of the Grange Recreation Reserve, including to the Hockey Club, fall outside of the project's scope.

1.2.6 Attachment Two shows the latest designs for the building.

1.3 Purpose of a Prudential Review

1.3.1 Section 48 of the Local Government Act 1999 (Act) requires a Council to consider a report addressing the prudential issues set out in subsection (2) of the Act when a project meets certain criteria, namely where a council:

"(b) engages in any project

(a) Where the expected operating expenses calculated on an accrual basis of the council over the ensuing five years is likely to exceed 20 per cent of the council's average annual operating expenses over the previous five financial years (as shown in the council's financial statements); or

(b) where the expected capital cost of the project over the ensuing five years is likely to exceed $4 000 000 (indexed); or

(c) where the council considers that it is necessary or appropriate."

1.3.2 Council has an adopted Prudential Review Policy, which was last reviewed in September 2022, and sets out Council's approach for prudential management of its

projects that meet the criteria in Section 48 (1) of the Act. The Policy Statement addresses the appointment of a Prudential Report Author, consideration of the Prudential Report, and Public Access to Prudential Reports.

1.3.3 As the estimated Project cost is above the threshold prescribed in the Act, BRM Advisory has been engaged by CCS to undertake a prudential review and to prepare a Prudential Report.

1.4 Preparation of this report

1.4.1 In accordance with the Act, a Prudential Report must be prepared by a person whom the Council reasonably believes to be qualified to address the prudential issues set out in Section 48(4) and must not be a person who has an interest in the relevant project as defined in Section 48(6a) - (6c).

1.4.2 BRM Advisory was engaged to prepare this report and we confirm we do not have an interest in the Project, as defined in section 48(6a) - (6c) of the Act.

1.5 Presentation of this Prudential Report to Audit and Risk Committee

1.5.1 Section 126 (4) (i) requires a council's Audit and Risk Committee to review any report obtained by the council under Section 48 (1) of the Act.

1.5.2 This report was reviewed by the CCS Audit and Risk Committee on 29 July 2024 prior to the report being made available to Council.

2. PRUDENTIAL REVIEW

2.1 Relationship with Strategic Management Plans

Section 48 (2) (a) the relationship between the project and relevant strategic management plans;"

Elements	Relevant Documents	Prudential Review Comments
Council Plans	Our Community Plan 2020-2027 Council Buildings Asset Management Plan Community Land Management Plan Annual Business Plan (ABP) 2023/24 Long Term Financial Plan	The aspirations and objectives of the CCS are documented in the 'Our Community Plan 2020-2027'. The Project aligns with the 'Our Liveability' pillar of the Community Plan, and supports the achievement of the following outcomes: • City assets and infrastructure are developed and enhanced on a strategic and equitable basis in collaboration with local communities and other relevant parties, including industry and government • Enhance the diversity of open spaces to create innovative, accessible and flexible community spaces. The Project also supports the 'Our Community' pillar, especially the outcomes of: • In our City no one gets left behind; everyone has access to quality resources, services, programs, information and social infrastructure to fully participate in their community • People embrace healthy living, physical activity and ageing well. The Council Buildings Asset Management Plan 2021-2030 (adopted March 2020) includes the Grange Recreation Reserve Clubrooms in the 10 Year Whole of Building Renewals, with a replacement value of $1.691 million. The four year Capital Works Program includes an allocation of $70,000 for concept planning and tender documents for whole of building renewal of the Cyril Baxter Hall in 2023/24 (the fourth year of the four year program). If the Project proceeds, the Council Buildings Asset Management Plan will need to be updated to reflect the value of the larger and improved facility, and include provisions for depreciation and maintenance for the new building. The Community Land Management Plan for the Grange Recreation Reserve (adopted December 2021) describes the purpose of the land as "providing open space, sporting, recreation and community facilities and services for community use and spaces that may be utilised from time to time for complementary business purposes". The Plan also notes that Council may grant or renew leases and/or licences over any parts of the reserve, and includes the renewal and upgrade of building assets as a performance target. The Project thus supports the management objectives for the Grange Recreation Reserve as outlined in the Community Land Management Plan. The Project was included in the 2023/24 Annual Business Plan as a 'Capital Project for renewal of councils existing assets' with project cost of $6.250 million, of which $3.000 million is provided by grant revenue, and $3.250 million

Elements	Relevant Documents	Prudential Review Comments
		is provided by CCS. Given the Project is yet to commence, this capital provision will need to be carried forward into the FY2024/25 budget. The CCS Long Term Financial Plan (LTFP) does not detail specific projects but includes allowance for 'capital renewal', and 'capital new/upgrade'. The LTFP is built upon the Building Asset Management Plan which includes allowance of $1.691 million for the replacement of the existing hall. Beyond this, the Project as an improvement of the existing hall, has not yet been incorporated in the LTFP.
State Plans	State Sport and Recreation Strategic Plan 2021-2025	In 2021, the Office and Sport and Recreation published a four-year plan 'to get South Australian's moving' underpinned by four strategic pillars of 'Active Lifestyles', 'Place and Spaces', 'Sporting Excellence' and 'Strategic Partnerships'. The State Government's investment in this project is aligned with its goals to see the improvement of facilities that can 'increase opportunities for movement and play for all South Australians'. The State Government's funding support for the Project indicates that the Project is well aligned to State Government objectives around active recreation and infrastructure development.
National Plans	2030 National Sports Plan National Sport and Active Recreation Framework	The National Sport and Active Recreation Framework sets out Commonwealth, State and Territory Government expectations of other stakeholders (including local government) to provide sporting and recreation infrastructure that encourage Australians to be 'more active, more often'. Likewise, the 2030 National Sports Plan, prepared by the Australia Sports Commission, sets a vision for Australia as 'the world's most active, healthy sporting nation, known for its integrity and excellence', with the plan to reduce barriers to access to sport through greater access to sporting facilities and infrastructure for all Australians. The upgrade to existing aged assets at the Grange Recreation Reserve is likely to promote national objectives around the promotion of health and physical wellbeing.
Findings: Requirements of Section 48 (2) (a) **have been met.** The Project is strongly aligned to the Community Plan pillars of 'Our Liveability' and 'Our Community'. The renewal of the Grange Recreation Reserve changerooms is envisaged in the Buildings Asset Management Plan, and Council's capital contribution of $3.250 million to the project is included in the 2023/24 Annual Business Plan. This capital provision will need to be carried forward into the FY2024/25 budget. If the Project proceeds, the Council Buildings Asset Management Plan will need to be updated to reflect the value of the larger and improved facility, and include provisions for depreciation and maintenance for the new building. The Project is also broadly aligned with a number of State Government Plans including the State Sport and Recreation Strategic Plan through the provision of larger and newer sporting infrastructure. The receipt of State Government funding in support of the Project demonstrates alignment of the Project to State Government objectives.		

2.2 Objectives of the Development Plan

Section 48 (2) (b) the objectives of the Development Plan in the area where the project is to occur;

Elements	Relevant Documents	Prudential Review Comments
Development Issues	Planning and Design Code	The Grange Recreation Reserve is located within the General Neighbourhood Zone, within which 'complementary non-residential uses that support an active, convenient and walkable neighbourhood' are envisaged. 'Open space and recreation facilities' are identified as a form of non-residential development that improve community accessibly to services. A Development Application (DA) for the Project was lodged on 18 April 2024, and the application underwent public notification in May with 145 properties notified. Through this process, two representations were received, one of which indicated support for the project, and the other conditional support. Neither representer indicated a desire to be heard. The key planning issues that are likely to be considered during the development assessment process include: • Sufficiency of carparking and vehicle access arrangements; • Visual impact on the adjacent properties (generally views of the reserve as viewed from Miliary Road properties) given the increased building height, bulk and scale; • Noise and lighting impacts on nearby residents; • Hours of operation; • Size, siting and illumination of signage.
Development Assessment	Planning, Development and Infrastructure Act 2016.	The Project works will constitute development under the Planning, Development and Infrastructure Act 2016 (PDI Act). In accordance with CCS's delegations under the PDI Act, the application will be determined by the Charles Sturt Assessment Manager, who is a member of staff. While this is consistent with CCS's delegations, it does introduce a possible reputational risk associated with a perceived conflict of interest, with the CCS issuing a development approval for its own project. A practice adopted in other councils to manage this risk is requesting the Council Assessment Panel to determine the application to provide a degree of independence to the planning decision making.
Findings: Requirements of Section 48 (2) (b) **have been met.**		

A Development Application has been lodged, public notification is complete and is now under assessment. Given that the Project is a renewal and upgrade of an existing facility in the same location, and the distance of the building from the nearest sensitive land uses, the planning issues in relation to the proposed development are unlikely to be significant.

CCS's Assessment Manager will determine this application. While this is consistent with CCS's delegations under the PDI Act, it does introduce a degree of reputational risk associated with a perceived conflict of interest, with the CCS issuing planning consent for its own project.

2.3 Contribution to Economic Development

Section 48 (2) (c) the expected contribution of the project to the economic development of the local area, the impact that the project may have on businesses carried on in the proximity and, if appropriate, how the project should be established in a way that ensures fair competition in the market place;"

Elements	Relevant Documents	Prudential Review Comments
Contribution to economic development	None	CCS has not sought to quantify the expected contribution of the Project to the economic development of the local area. The Project is a renewal and upgrade of a community recreation building and hence the Project is not being undertaken for economic development reasons. Accordingly, we consider it reasonable that the CCS Administration has not sought to expend money quantifying the economic benefit of either the construction phase or the ongoing operations of the Project. Notwithstanding that the impact hasn't been quantified, we note that the construction activity will have a positive impact on the local economy and the businesses in the vicinity during the construction phase of the Project.
Impact on businesses in the proximity	None	Other than the clubs that use the Grange Recreation Reserve, there are no other businesses in the immediate proximity of the Project that will be negatively impacted by the construction phase. There are plans in place to provide temporary changeroom, toilet and storage facilities for the SAASL and the Cricket Club during the construction phase. The location of the proposed building on the periphery of the Grange Recreation Reserve will limit impacts to other users of the reserve, including businesses providing personal training services on the reserve.
Fair competition	None	CCS is not intending to undertake any commercial activities by progressing the Project. Therefore, the principles of Fair Competition do not apply.
Findings: Requirements of Section 48 (2) (c) **have not been met.** CCS has not quantified the expected economic impact from the construction phase of the Project on the local economy. However, economic development is not a key driver impacting a decision on whether or not to proceed with the project and accordingly, we do not consider the omission of an economic impact report to be a significant due diligence concern.		

2.4 Level of Consultation

Section 48 (2) (d) the level of consultation with the local community, including contact with persons who may be affected by the project and the representations that have been made by them, and the means by which the community can influence or contribute to the project or its outcomes;"

Elements	Relevant Documents	Prudential Review Comments
Level of consultation	Public Consultation Policy (February 2023) Local Government Act 1999	CCS's Public Consultation Policy (the Policy), last reviewed in February 2023, applies to all consultation processes under the *Local Government Act 1999*. There is no specific requirement under the *Local Government Act 1999* to undertake community consultation when constructing a recreational facility. The Policy does however note that there are other occasions where community engagement may be appropriate and undertaken at the discretion of the Council or CEO. Large scale capital works are listed as an example of a project or a matter which in the opinion of the CEO or Council may warrant additional or discretionary consultation. In these situations, while the Policy does not strictly apply, it is suggested that the consultation be delivered having regard to guidance material such as the LGA's Community Engagement Framework and the International Association of Public Participation (IAP2) resources. In our view, a degree of consultation with the local community, users of Grange Recreation Reserve and especially the clubs impacted by the Project is desirable. Written evidence has been provided showing evidence of consultation through: • Consultation through the master plan development in 2021 through a survey and workshops targeted at sporting clubs and user groups of the reserve • Written correspondence from the Hockey Club from November 2022 indicating their position in relation to the project • Public notification on the Development Application in May 2024, which was sent to 145 properties in the locality • Ongoing correspondence and meetings between Council Administration and the Cricket Club and SAASL during the design phase. The latter demonstrates that the Cricket Club and SAASL have been heavily involved in the design phase, and that their input has directly informed design decisions and operational arrangements. Key issues discussed through this process include the decision to remove lighting upgrades in the reserve from the scope of the Project, the location of the SAASL offices within the new building, design of the function and hospitality spaces, and access between adjoining changerooms.

		Both SAASL and Grange Cricket Club provided written confirmation in November and December 2023 respectively indicating their full support of the final designs. We have not sighted any evidence of consultation with other reserve users or the broader community about the Project beyond the Master Plan, or efforts to keep stakeholders beyond the two clubs informed. Given this, it will be important to communicate about the Project to the wider community as the project progresses, and suggest a landing webpage or similar be established to provide regular updates to the broader CCS community.
Level of community influence to the Project		The key stakeholders that need to be managed throughout this Project are the SAASL and Cricket Club and to a lesser extent the Hockey Club and other user groups. There is strong evidence of how the SAASL and Cricket Club have directly influenced the many aspects of the Project. While the Hockey Club indicated their position on the Project early in the design phases, it will be important that CCS continues to engage with them about the project, and other pathways for the club to achieve their goals, to minimise the risk of criticism to the Project. In addition, while there was some broader consultation through the preparation of the master plan and targeted public notification through the Development Application processes, it is unclear how other users of the Grange Recreation Reserve and the broader community have informed about the Project, or able to influence it.
Findings: Requirements of Section 48 (2) (d) **have been partially met.** There is no specific requirement under the Local Government Act or under CCS's Public Consultation Policy for CCS to undertake public consultation for this Project. Notwithstanding, a degree of consultation with the local community, users of Grange Recreation Reserve and especially the clubs impacted by the Project is desirable. There is strong evidence of how the SAASL and Cricket Club have directly influenced many aspects of the Project. As a matter of good practice, it is recommended that CCS resume consultation and communication with other users of the Grange Recreation Reserve and the broader community as the Project is progressed.		

2.5 Revenue, Revenue Projections and Potential Financial Risks

Section 48 (2) (e) if the project is intended to produce revenue, revenue projections and potential financial risks"

Elements	Relevant Documents	Prudential Review Comments
Revenue projections	Annual Business Plan 2023/24	A $3.000 million State Government capital grant was committed to the Project in 2022. CCS has already received this funding, and under the terms of grant agreement, the final expenditure date is 30 June 2024. The Office for Recreation, Sport and Racing has extended this date until 31 July 2025. The current lease arrangements with the SAASL and Cricket Club are informed by Council's Sporting and Community Clubs Fees Policy (the Policy). Section 3.7 of the Policy notes that "Where Council is involved in building upgrades and new additions to the buildings, the costs to complete the projects will be passed on to the Club as an annual rental increase in accordance with this Policy." The associated procedure notes that building rent is based on how equity in the building is split between Council and the club, and that capital works can change the equity percentages. For the purposes of this policy and procedure, the grant funding that CCS received as result of advocacy by the clubs is considered their equity. The procedure also notes that clubs are responsible for the day-to-day maintenance of their buildings in accordance with their lease and licence conditions. In accordance with these arrangements, annual licence fees for the new facility have been calculated as follows: • $11,072 for SAASL (up from $7,440 presently) • $16,250 for SAASL office accommodation • $8,275 for Grange Cricket Club (up from $5,785 presently). The increased fees will be introduced in a progressive manner over a five year period before eventually reaching the new fee level. We understand that these arrangements have been accepted by the clubs, but not yet formalised in new lease agreements or reflected in the LTFP. These increases in licence fees are not material in the context of CCS's operating or capital budgets.
Potential financial risks		There are potential financial risks at this stage of the Project lifecycle. These include the ability to deliver the required scope of works within the budget allocated to the Project, and the ability to meet the requirements of the State Government grant funding. A Risk Register for the Project has been prepared to detail controls for 11 possible financial risks. The only risk with a rating higher than low is 'lack of/insufficient funding' which was assessed as a moderate risk.

		The most recent cost estimate, a pre tender estimate based on 100% designs, costed the entire project at $6.980 million with a range of -5% / +15% in current market conditions. This means CCS could expect tender responses in the range of $6.631 million to $8.027 million. The expected range is above the funding currently available to the project of $6.250 million. To help manage this risk, the pre-tender cost estimate has identified $134,000 of value-management items that may help to deliver the project in the event that tender responses exceed available funds. CCA Administration have also advised that further value management activities may need to be identified by the construction contractor who is well placed to identify practical opportunities to reduce costs through the construction process. It is noted that while the clubs have been informed about value management activities undertaken to date, further value management may introduce additional stakeholder management issues. CCS may be expected to fund increases in project costs over $6.25 million if cost savings measures are not achievable or desirable. Any additional capital contribution will require a resolution of council, either as a separate item or through a budget review.

Findings:

Requirements of Section 48 (2) (e) **have been met.**

As a renewal and improvement project relating to existing clubrooms at Grange Recreation Reserve, additional revenue generation for CCS is not a key outcome sought by progressing the Project, and the increases in license fees are immaterial in the context of CCS's other revenue streams.

The ability to deliver the Project within the existing budget provision, whilst meeting stakeholder expectations, is the major financial risk relating to the Project. The current pre-tender cost estimate is for a construction cost of $6.141 million and a total project cost of $6.980 million, which is more than the existing project budget of $6.250 million. Noting that the cost estimate was quoted with a range of -5% to + 15% in the current market and that the exact project costs will only be known when tender responses are received, there is a residual risk that additional funding and/or implementation of further value management initiatives may be required.

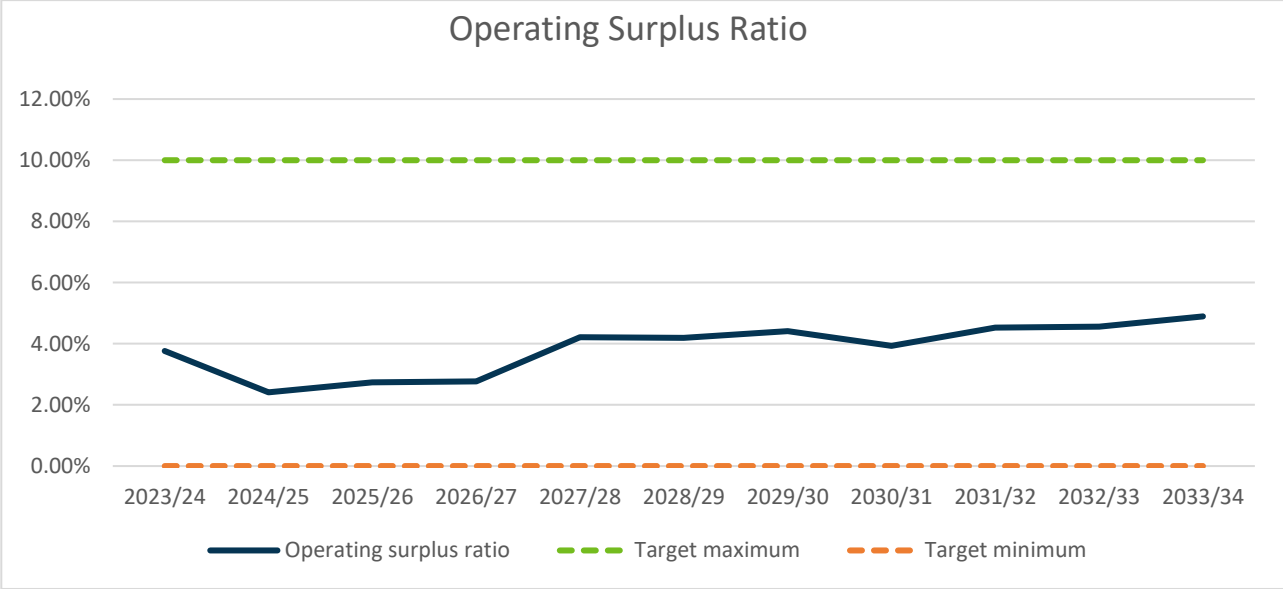
2.6 Recurrent and Whole of Life Costs

Section 48 (2) (f) the recurrent and whole-of-life costs associated with the project including any costs arising out of proposed financial arrangements;"

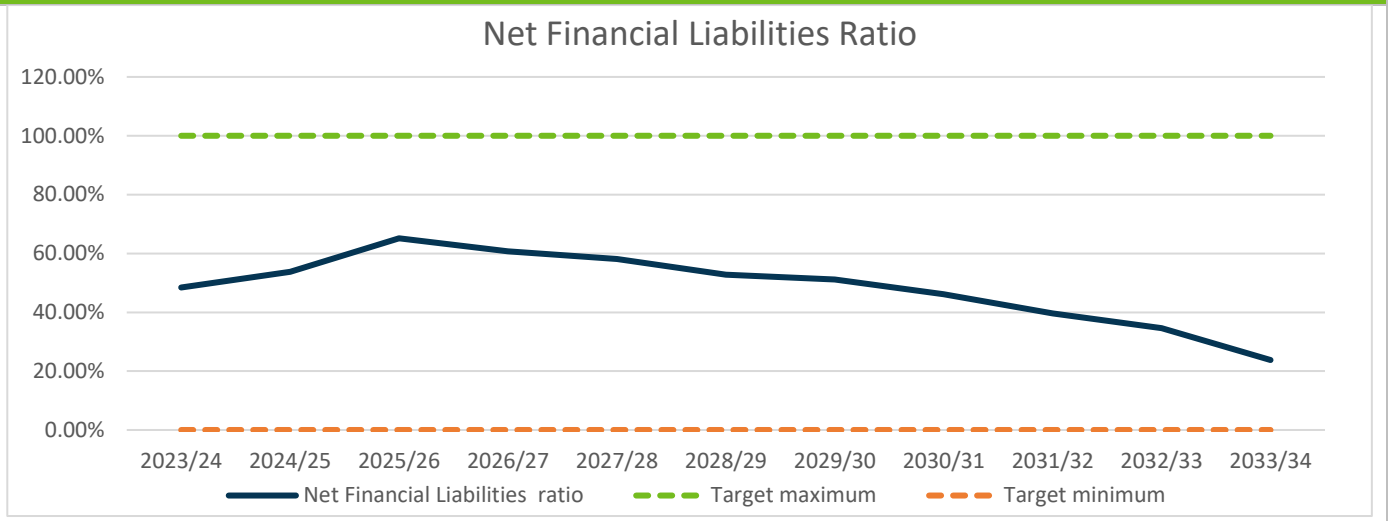
<table>
<tr><th>Elements</th><th>Relevant Documents</th><th>Prudential Review Comments</th></tr>
<tr><td>Recurrent costs</td><td>Long Term Financial Plan</td><td>The Project will have recurrent costs including maintenance, repairs and depreciation of the new facility.
Some of these costs such as building utilities and upkeep will be covered by the clubs under the future leasing arrangements, while other costs will be the responsibility of CCS.
As a replacement of existing infrastructure, there are already existing provisions for recurrent costs incorporated into CCS budgets and the LTFP for maintenance of the current building. It is our understanding that the current LTFP has not specifically factored in the new Project (beyond asset replacement) as it was a 2023/24 budget item.
As the project is progressed, adjustments will need to be made to the LTFP for increased depreciation given the increased asset value, additional finance costs flowing from CCS's debt contribution to the Project and/or any increased maintenance obligations.</td></tr>
<tr><td>Whole of life costs</td><td>None</td><td>An analysis of whole of life costs of the Project has not been undertaken by CCS.
An ESD report has been prepared which demonstrates that lifecycle costs have been considered in the concept design with materials selection to improve energy efficiency and minimise maintenance and renewal costs.</td></tr>
<tr><td>Financial arrangements</td><td>None</td><td>The proposed financial arrangements for the up-front capital costs of the Project are as follows:
<table>
<tr><th>Funding source</th><th>Amount</th></tr>
<tr><td>State Government – Office for Recreation, Sport and Racing Special Purpose Grant</td><td>$3.000 million</td></tr>
<tr><td>Council funded through the 2023/24 Annual Business Plan and Budget</td><td>$3.250 million</td></tr>
<tr><td>Total budget</td><td>$6.250 million</td></tr>
</table></td></tr>
<tr><td colspan="3">Findings:
Requirements of Section 48 (2) (f) have been partially met
CCS has not calculated a whole of life cost assessment for the Project. Once the final capital costs are known, the new level of recurrent costs relating to the reserve should be known and incorporated into future updates of the LTFP. CCS attracting nearly 50% of grant funding to progress a renewal project has reduced the financial impact of the Project on ratepayers.</td></tr>
</table>

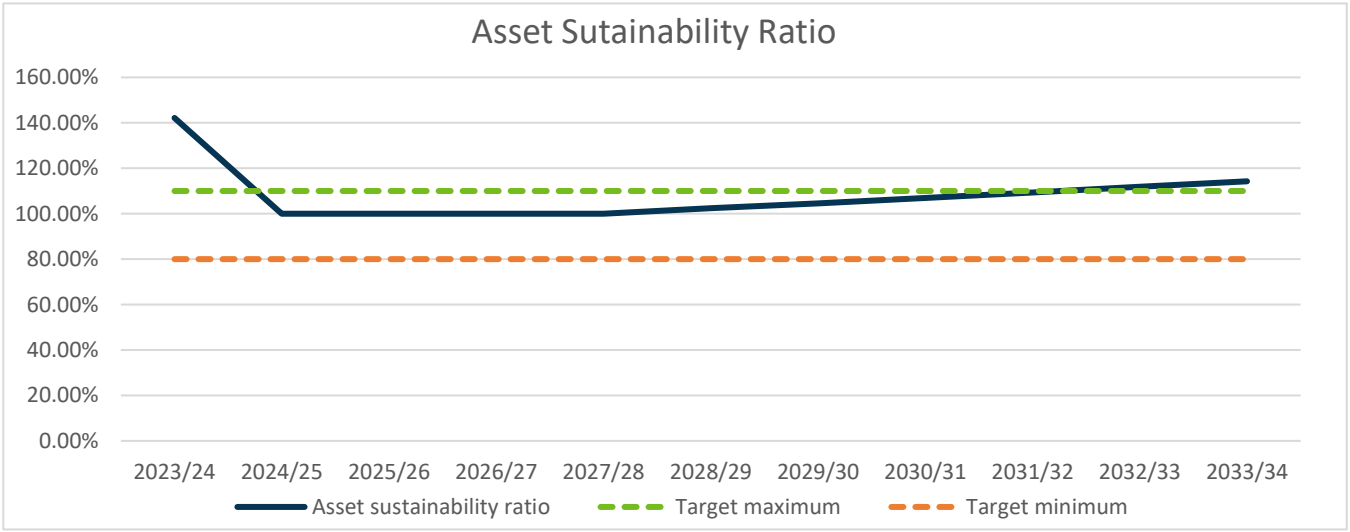
2.7 Financial Viability

Section 48 (2) (g) the financial viability of the project, and the short and longer term estimated net effect of the project on the financial position of the council;"

Elements	Relevant Documents	Prudential Review Comments
Financial viability	Long Term Financial Plan	The CCS Long Term Financial Plan (LTFP) is contained as an annexure to the 2024/24 Draft Annual Business Plan. It provides an insight into the expected financial performance of CCS over a ten year period through forecasting the Statement of Comprehensive Income, Statement of Financial Position, Statement of Cashflows, Statement of Changes in Equity and Uniform Presentation of Financial Statements. The LTFP is based on a number of high level assumptions predicting how CCS's revenue, expenses and capital spending will change over time. The LTFP allows CCS to calculate the performance of three Key Financial Indicators over the ten year period. The financial sustainability of CCS is best assessed by looking at the performance of these key financial indicators against targets set by council and industry standards. We have used the information in the LTFP and charted the performance of the Key Financial Indicators over the LTFP period. This is shown below: 

Elements	Relevant Documents	Prudential Review Comments





Elements	Relevant Documents	Prudential Review Comments
		CCS's net financial liabilities ratio peaks at just over 60% during the second year of the LTFP providing significant headroom for additional borrowings without exceeding the upper band of this ratio. Delivering the Project, or managing any modest capital cost overruns, will not materially impact CCS' key financial indicators or cause them to move outside of the target range.
Findings: Requirements of Section 48 (2) (g) **have been met.** The CCS LTFP shows that Council is operating well within the target ranges for its key financial indicators. Delivering the Project, or managing any modest capital cost overruns, will not materially impact CCS' ability to achieve its financial performance targets.		

2.8 Risk Management

Section 48 (2) (h) any risks associated with the project, and the steps that can be taken to manage, reduce or eliminate those risks (including by the provision of periodic reports to the chief executive officer and to the council);"

<table>
<tr><th>Elements</th><th>Relevant Documents</th><th>Prudential Review Comments</th></tr>
<tr><td>Risk assessment</td><td>Risk Management Policy

Risk Management Procedure

Project Risk Assessment – Grange Recreation Reserve</td><td>CCS has a Risk Management Policy, which was last reviewed in June 2023. It confirms that risk management is an integral part of Council's commitment to good governance, sound decision making and effective delivery of the Community Plan. The Risk Management Policy is based on the principles of the Australian Risk Management Standards, ISO 3100:2018.
The policy notes that systematic procedures and practices to manage risk support consistent outcomes for the community and that risk management should be integrated into decision making. The Risk Management Policy is supported by a procedure which details the processes to be followed by Council Administration.
The Procedure explains how project risk management is built into Council's project management framework, and that project steering groups undertake, monitor and review risk assessments, with end-of-month reporting and Asset Management Committee meetings providing oversight.
A project risk assessment was prepared in July 2023 and updated in December 2023. This risk register was included with the tender documentation reviewed by CCS's procurement team, and line management of the Open Space, Recreation and Property team, through to the General Manager and CEO.
It assesses a total of 106 risk statements across 11 categories, as follows:
<table>
<tr><th>Risk category</th><th>Number of risk statements</th></tr>
<tr><td>Assets/infrastructure</td><td>2</td></tr>
<tr><td>Business continuity</td><td>2</td></tr>
<tr><td>Community/reputational</td><td>10</td></tr>
<tr><td>Contractual/legislative</td><td>3</td></tr>
<tr><td>Environmental</td><td>21</td></tr>
<tr><td>Financial</td><td>11</td></tr>
<tr><td>Governance/project management</td><td>11</td></tr>
<tr><td>Quality/design</td><td>5</td></tr>
</table>
</td></tr>
</table>

Operational	10
Resources	5
Safety/security	26
Total	**106**

All but four of the risks were assessed as having an initial risk rating of low. The risk statements with a moderate risk rating were:

- Project program not meeting funding deadlines
- Lack of funds for project
- Emissions during construction
- Vibrations during construction.

While the Risk Register developed to date is a good start and it is clear that a number of valuable risk management initiatives have been implemented, the register appears incomplete in sections and may not provide a true reflection of the project's risk profile.

In particular, while there is a large number of risk statements included in the register, it is possible that the level of risk may have been underestimated in places. For example, the risk of a lack of funds for the project is given an initial rating of moderate based on a possible likelihood and moderate consequence, an assessment which we consider understates the actual level of risk. We also consider that it may be overly optimistic to give a low risk rating to all ten of the risks in the category of 'community/reputation' given the high level of stakeholder interest in the project, especially from the clubs, and the potential for their expectations to not be met if extensive value-management is required to deliver the project within the available budget.

We suggest that the risk register be regularly provided to the Project Control Group so that the organisation can be kept apprised of the specific risks relating to the Project, and provide assurance that the risk register correctly reflects the actual level of risk associated with the Project.

Findings:

Requirements of Section 48 (2) (h) **have been met.**

A risk register has been prepared that identified a large number of low or moderate Project risks. The register appears incomplete in sections and it is possible that the level of risk may have been underestimated in places.

We consider important that the risk assessment is regularly updated and reviewed by the Project Control Group so that specific risks can be monitored and tracked as the Project progresses, and it provides an accurate reflection of the level of project risk.

2.9 Project Delivery

Section 48 (2) (i) the most appropriate mechanisms or arrangements for carrying out the project;"

Elements	Relevant Documents	Prudential Review Comments
Project Delivery	Grange Recreation Reserve Clubroom – Project Delivery Summary	A Project Delivery Summary has been developed to outline how CCS will carry out the Project. The Project Delivery Summary details the procurement strategy, proposed value management strategies, project governance roles and financial delegations. CCS have commenced a procurement strategy by releasing an EOI to the construction contractor market based on the current construction documentation, which will be used to shortlist contractors for a select tender process. The select tender is expected to identify two preferred suppliers who will be invited to undertake a design review to identify and report on foreseeable errors and improvements in the documentation. From a contract management perspective, CCS's principal representative will be the CEO, with the Coordinator Open Space and Property Projects fulfilling the role of superintendent, and contract administration falling to the Senior Project Officer – Open Space and Property. The Project Delivery Summary also describes roles and responsibilities associated with the: • Project Control Group • Quality Assurance • Superintendents Representative • Principal Contractor's Project Manager • CCS's Asset Management Committee • Council. The document could be improved by providing greater clarity on the reporting lines between these individuals and bodies (for example, through a chart). It may also be beneficial from an expectation management perspective if the roles and responsibilities were more specific around the involvement of the 'key end user stakeholders' who will join the Project Control Group, to help manage expectations. It is important to note that project control is a different function to stakeholder input. More generally, the Project Delivery Summary could provide greater clarity on the delivery arrangements by including: • Project scope (inclusions and exclusions) • Project milestones

Elements	Relevant Documents	Prudential Review Comments
		• Project budget • Project communication and engagement strategies • Project risk management approaches.
Findings: Requirements of Section 48 (2) (i) **have been met.** A Project Delivery Summary has been prepared as a high level document which outlines the broad approach to carrying out the Project. The document could be improved with greater detail on scope, milestones, budgets, communication and engagement and risk management approaches.		

2.10 **Sale or Disposition of Land**

Section 48 (2) (j) if the project involves the sale or disposition of land, the valuation of the land by a qualified valuer under the Land Valuers Act 1994;"

Elements	Relevant Documents	Prudential Review Comments
Valuation of land	None	The Project does not involve the sale or disposition of land.
Findings: Requirements of Section 48 (2) (j) are not applicable to this Project.		

ATTACHMENT ONE: LOCAL GOVERNMENT ACT, 1999 SECTION 48

Section 48 – Prudential requirements for certain activities

(aa1) A council must develop and maintain prudential management policies, practices and procedures for the assessment of projects to ensure that the council—

(a) acts with due care, diligence and foresight; and

(b) identifies and manages risks associated with a project; and

(c) makes informed decisions; and

(d) is accountable for the use of council and other public resources.

(a1) The prudential management policies, practices and procedures developed by the council for the purposes of subsection (aa1) must be consistent with any regulations made for the purposes of this section.

(1) Without limiting subsection (aa1), a council must obtain and consider a report that addresses the prudential issues set out in subsection (2) before the council—

(b) engages in any project (whether commercial or otherwise and including through a subsidiary or participation in a joint venture, trust, partnership or other similar body)—

(i) where the expected operating expenses calculated on an accrual basis of the council over the ensuing five years is likely to exceed 20 per cent of the council's average annual operating expenses over the previous five financial years (as shown in the council's financial statements); or

(ii) where the expected capital cost of the project over the ensuing five years is likely to exceed $4 000 000 (indexed); or

(iii) where the council considers that it is necessary or appropriate.

(2) The following are prudential issues for the purposes of subsection (1):

(a) the relationship between the project and relevant strategic management plans;

(b) the objectives of the Development Plan in the area where the project is to occur;

(c) the expected contribution of the project to the economic development of the local area, the impact that the project may have on businesses carried on in the proximity and, if appropriate, how the project should be established in a way that ensures fair competition in the market place;

(d) the level of consultation with the local community, including contact with persons who may be affected by the project and the representations that have been made by them, and the means by which the community can influence or contribute to the project or its outcomes;

(e) if the project is intended to produce revenue, revenue projections and potential financial risks;

(f) the recurrent and whole-of-life costs associated with the project including any costs arising out of proposed financial arrangements;

(g) the financial viability of the project, and the short and longer term estimated net effect of the project on the financial position of the council;

(h) any risks associated with the project, and the steps that can be taken to manage, reduce or eliminate those risks (including by the provision of periodic reports to the chief executive officer and to the council);

(i) the most appropriate mechanisms or arrangements for carrying out the project;

(j) if the project involves the sale or disposition of land, the valuation of the land by a qualified valuer under the Land Valuers Act 1994.

(2a) The fact that a project is to be undertaken in stages does not limit the operation of subsection (1)(b) in relation to the project as a whole.

(3) A report is not required under subsection (1) in relation to—

(a) road construction or maintenance; or

(b) drainage works.

(4) A report under subsection (1) must be prepared by a person whom the council reasonably believes to be qualified to address the prudential issues set out in subsection (2).

(4a) A report under subsection (1) must not be prepared by a person who has an interest in the relevant project (but may be prepared by a person who is an employee of the council).

(4b) A council must give reasonable consideration to a report under subsection (1) (and must not delegate the requirement to do so under this subsection).

(5) A report under subsection (1) must be available for public inspection at the principal office of the council once the council has made a decision on the relevant project (and may be available at an earlier time unless the council orders that the report be kept confidential until that time).

(6) However, a council may take steps to prevent the disclosure of specific information in order to protect its commercial value or to avoid disclosing the financial affairs of a person (other than the council).

(6a) For the purposes of subsection (4a), a person has an interest in a project if the person, or a person with whom the person is closely associated, would receive or have a reasonable expectation of receiving a direct or indirect pecuniary benefit or a non-pecuniary benefit or suffer or have a reasonable expectation of suffering a direct or indirect detriment or a non-pecuniary detriment if the project were to proceed.

(6b) A person is closely associated with another person (the relevant person)—

(a) if that person is a body corporate of which the relevant person is a director or a member of the governing body; or

(b) if that person is a proprietary company in which the relevant person is a shareholder; or

(c) if that person is a beneficiary under a trust or an object of a discretionary trust of which the relevant person is a trustee; or

(d) if that person is a partner of the relevant person; or

(e) if that person is the employer or an employee of the relevant person; or

(f) if that person is a person from whom the relevant person has received or might reasonably be expected to receive a fee, commission or other reward for providing professional or other services; or

(g) if that person is a relative of the relevant person.

(6c) However, a person, or a person closely associated with another person, will not be regarded as having an interest in a matter—

(a) by virtue only of the fact that the person—

(i) is a ratepayer, elector or resident in the area of the council; or

(ii) is a member of a non-profit association, other than where the person is a member of the governing body of the association or organisation; or

(b) in a prescribed circumstance.

(6d) In this section, $4 000 000 (indexed) means that that amount is to be adjusted for the purposes of this section on 1 January of each year, starting on 1 January 2011, by multiplying the amount by a proportion obtained by dividing the CPI for the September quarter of the immediately preceding year by the CPI for the September quarter, 2009.

(6e) In this section—

employee of a council includes a person working for the council on a temporary basis;

non-profit association means a body (whether corporate or unincorporate)—

(a) that does not have as its principal object or 1 of its principal objects the carrying on of a trade or the making of a profit; and

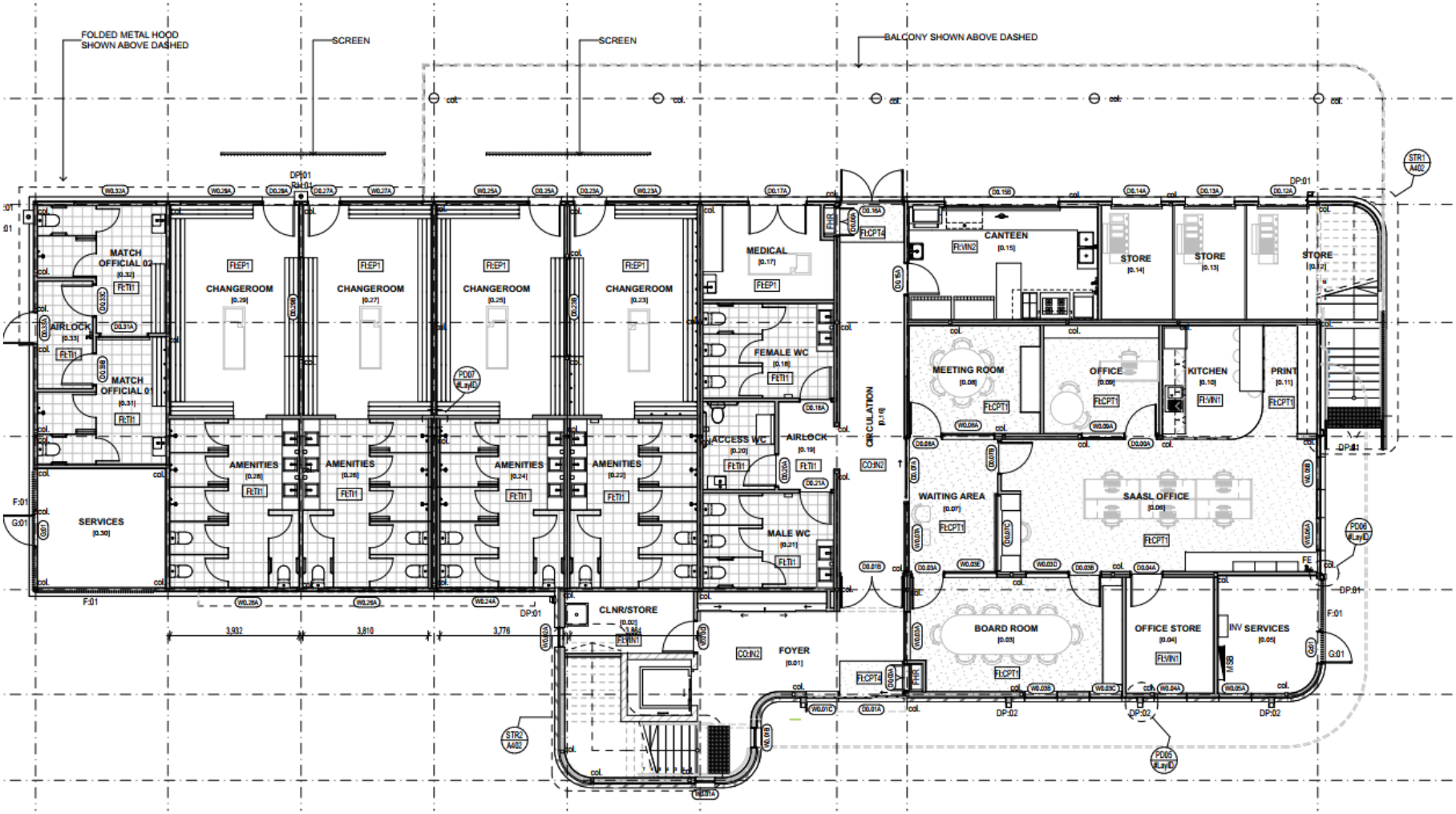
(b) that is so constituted that its profits (if any) must be applied towards the purposes for which it is established and may not be distributed to its members.

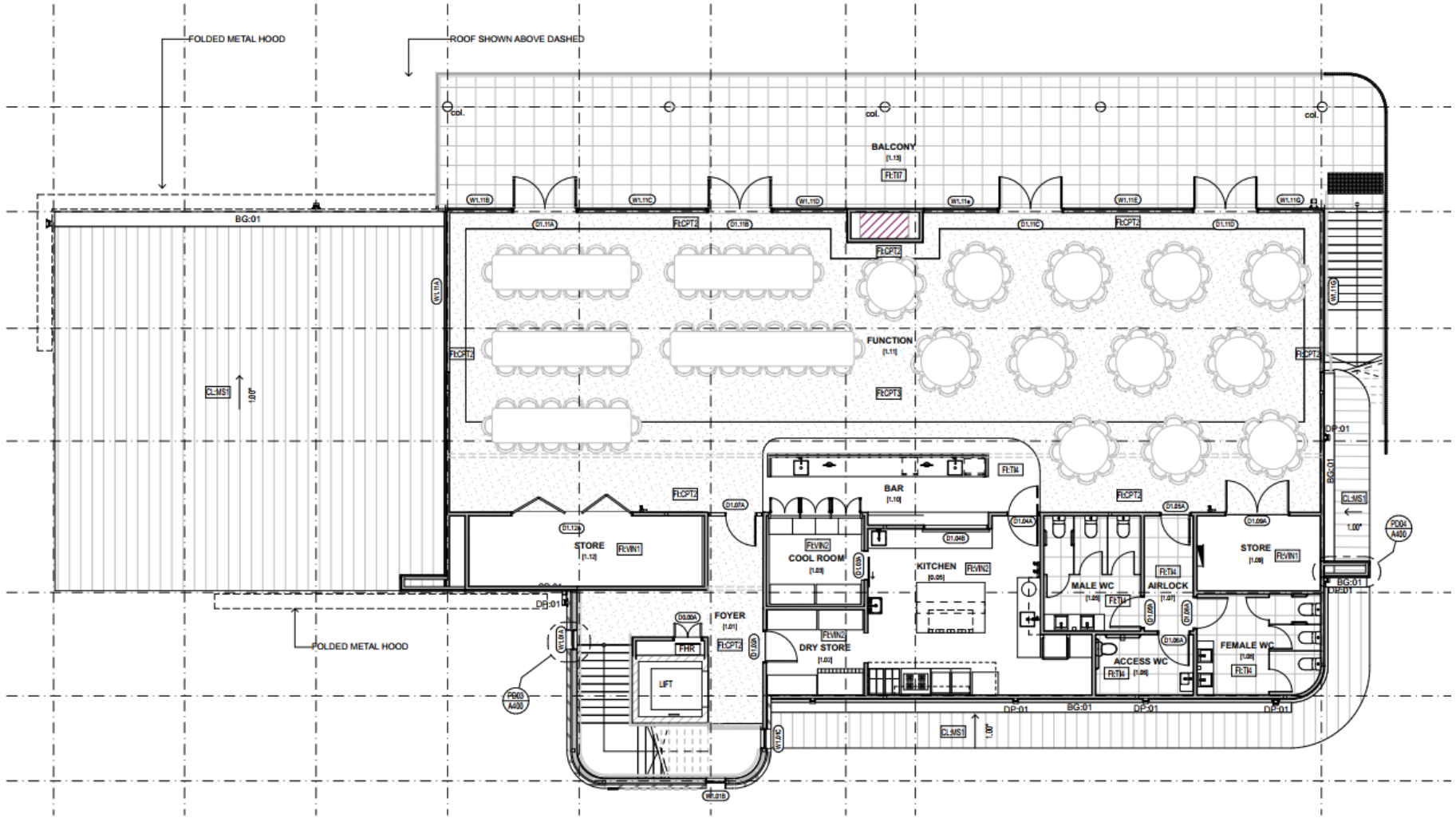
(7) The provisions of this section extend to subsidiaries as if a subsidiary were a council subject to any modifications, exclusions or additions prescribed by the regulations.

ATTACHMENT TWO: PROJECT DESIGNS






FOLDED METAL HOOD SHOWN ABOVE DASHED
SCREEN
SCREEN
BALCONY SHOWN ABOVE DASHED
MATCH OFFICIAL 02
CHANGEROOM
CHANGEROOM
CHANGEROOM
CHANGEROOM
MEDICAL
CANTEEN
STORE
STORE
STORE
AIRLOCK
MATCH OFFICIAL 01
FEMALE WC
MEETING ROOM
OFFICE
KITCHEN
PRINT
CIRCULATION
AMENITIES
AMENITIES
AMENITIES
AMENITIES
ACCESS WC
AIRLOCK
WAITING AREA
SAASL OFFICE
SERVICES
MALE WC
CLNR/STORE
FOYER
BOARD ROOM
OFFICE STORE
INV SERVICES
3,932
3,810
3,776


FOLDED METAL HOOD
ROOF SHOWN ABOVE DASHED
BALCONY
FUNCTION
BAR
STORE
COOL ROOM
KITCHEN
MALE WC
AIRLOCK
STORE
FOYER
DRY STORE
ACCESS WC
FEMALE WC
LIFT
FHR
FOLDED METAL HOOD
BG:01
DP:01

6.72 NOMINATION TO OUTSIDE BODY - SA FLOOD WARNING CONSULTATIVE COMMITTEE

TO Council

FROM: Governance Officer - Aaron Galanti

DATE: 12 August 2024

Brief

The LGA has requested nominations for a local government representative on the SA Flood Warning Consultative Committee for a two-year term until October 2026. Nominations must be forwarded with an up to date curriculum vitae (CV) and a response to the selection criteria to the LGA by 6 September 2024.

Recommendation

That Council nominates Fiyomi Pigera (Asset Analyst) as the local government representative on the SA Flood Warning Consultative Committee and that the nomination be passed on to the LGA for consideration.

OR

That Council does not nominate a local government representative on the SA Flood Warning Consultative Committee.

Status

This report relates to or impacts upon the following Community Vision 2040 Themes and Outcomes.

Valuing Nature

We work together with our community to protect our environment

Responsible Governance

We will manage our city in a sustainable and affordable way with responsible governance

Excellence in Customer Experience and Service Provision

We will foster an organisational culture focused on continuous improvement and delivering excellence in customer experience and service provision

Relevant Council policies are:

- Nil

Relevant statutory provisions are:

- Nil

Background

The SA Flood Warning Consultative Committee was formed in 1988 and coordinates the development and operation of flood forecasting and warning services in South Australia. The Committee acts as an advisory body to the Bureau of Meteorology and participating state and local government agencies. The membership of the Committee includes:

- Bureau of Meteorology
- South Australian State Emergency Service (SASES)
- South Australia Police (SAPOL)
- Department for Environment and Water (DEW)
- SA Water
- Department for Infrastructure and Transport
- South Australian Landscape Boards
- Local Government Association
- Stormwater Management Authority

The nationally consistent Terms of Reference for Flood Warning Consultative Committees are:

1. Identify requirements and review requests for new and upgraded forecasting and warning services.
2. Establish the priorities for the requirements that have been identified using risk-based analyses of the Total Flood Warning System.
3. Review and provide feedback on the Service Level Specification for the Bureau's Flood Forecasting and Warning services on an annual basis.
4. Coordinate the implementation of flood warning systems in accordance with appropriate standards.
5. Promote effective means of communication of flood warning information to the affected communities.
6. Monitor and review the performance of flood forecasting and warning services.
7. Build awareness and promote the Total Flood Warning System concept.

The term of the current LGA nominee is expiring and the LGA is seeking nominations from suitably qualified council members, or employees of a council, or other local government entity, to fill this position for a term of two years. Previous members nominated by the LGA are eligible for re-appointment.

Report

The appointment to the SA Flood Warning Consultative Committee is for a two-year term until October 2026. The Committee meets twice a year (nominally March and October), generally at the SA Bureau Office 431 King William Street, or online.

The Call for Nominations Information Sheet sets out the selection criteria (refer **Appendix 1**) which requires LGA nominees to have:

- practical knowledge of and experience in local government;
- experience in asset management, particularly flood and water management for local government; and
- skills in project management and community engagement.

Nominations addressing the 'selection criteria' provided in **Appendix 1** must be forwarded to the LGA by a council using the Nomination Form in **Appendix 2** along with a current CV by 6 September 2024.

Fiyomi Pigera, Asset Analyst, has expressed her interest in being nominated for the SA Flood Warning Consultative Committee.

Financial and Resource Implications

There is no remuneration for this appointment.

Customer Service and Community Implications

There are no customer service or community implications.

Environmental Implications

There are no environmental implications.

Community Engagement/Consultation (including with community, Council members and staff)

There is no requirement for community engagement or consultation.

Risk Management/Legislative Implications

There are no risk management or legislative implications.

Conclusion

That Council consider making a nomination for a local government representative to the SA Flood Warning Consultative Committee.

Appendices

#	Attachment
1	Appendix 1 - Call for Nominations Information Sheet - SA Flood Warning Consultative Committee
2	Appendix 2 - Nomination Form - SA Flood Warning Consultative Committee

APPENDIX 1

SA Flood Warning Consultative Committee — Call for Nominations

Governing Statute (as applicable)	Non statutory
Purpose/Objective	The primary functions of the SA Flood Warning Consultative Committee is to have oversight of the flood warning services the Bureau of Meteorology provides in South Australia.
Administrative Details	Nominees serve a 2-year term Generally 2 meetings per year Non-remunerated position
Selection Criteria (*to be addressed by applicant)*	• Practical knowledge of and experience in local government • experience in asset management, particularly flood and water management for local government • skills in project management and community engagement.
Liability and indemnity cover	*The LGA requires that persons appointed to Outside Bodies be appropriately insured throughout the period of their appointment and seeks to collect details of the insurances provided by the Outside Body on an annual basis.*

For more information contact: LGA Nominations Coordinator at nominationscoordinator@lga.sa.gov.au or 8224 2000

Document Set ID: 814636
Version: 2, Version Date: 24/07/2024

APPENDIX 2

SA Flood Warning Consultative Committee — Nomination Form

Instructions

This form:

- *Must be submitted by a council*
- *Must be emailed in PDF format to nominationscoordinator@lga.sa.gov.au*
- *Receipt of nomination will be acknowledged by return email*
- *CV and response to selection criteria (if applicable) may be emailed separately by the nominee and will be treated confidentially*

This nomination form fulfils the requirements of the LGAs Appointments and Nominations to Outside Bodies Policy, available here.

SECTION 1 to be completed by Council, SECTION 2 to be completed by Nominee.

Please refer to the *Call for Nominations* information sheet (PART A) for details of the Outside Body and the selection criteria to be met by the nominee.

SECTION 1: COUNCIL to complete

SA Flood Warning Consultative Committee		
Council Details		
Name of Council submitting the nomination		
Contact details of council officer submitting this form	**Name:**	
	Position:	
	Email:	
	Phone:	
Council meeting date and minute reference		
Nominee Full Name		
elected member ☐ OR employee of council ☐ OR employee of local government entity ☐		
Note: by submitting this nomination council is recommending the nominee is suitable for the role.		

Document Set ID: 814638
Version: 2, Version Date: 24/07/2024

SECTION 2: NOMINEE to complete

SA Flood Warning Consultative Committee

Nominee Details

* Denotes a Mandatory Field. The information in this form is provided by the LGA to the relevant Minister/State Government Authority for the purposes of actioning an appointment to an outside body. Successful Nominees may be contacted directly by the relevant body using the information provided in this form.

First Name:*		**Gender**	
Middle Name:*			
Surname:*			
Home / Personal Postal Address:*			
Phone:		**Mobile:**	
Personal Email:			
Why are you interested in this role?			
CV	attached ☐ OR forwarding separately ☐		
Response to selection criteria *(if applicable)* *Please refer to the Call for Nominations information sheet for the selection criteria to be addressed.*	*Nominee to provide response to selection criteria (of no more than 2 pages) for consideration by the LGA Board of Directors.* attached ☐ OR forwarding separately ☐		

Do you agree for your details to be retained on the LGA Nominees Database for a period of 12 months in order to be considered for other vacancies on Outside Bodies?

Yes ☐ OR No ☐

If Yes, please list any fields of interest or Outside Bodies of interest:

-
-
-

Undertaking:

The LGA Board resolved in January 2015 to ensure that appointees to external Boards and Committees remain current local government members or officers. If you leave local government for any reason during the term of your appointment, are you prepared to resign your appointment if requested to do so by the LGA?

Yes ☐ No ☐

Signature of Nominee: _____

Document Set ID: 814638
Version: 2, Version Date: 24/07/2024

6.73 END OF QUARTER REPORT - APRIL - JUNE 2024

TO Council

FROM: Executive Assistant to the GM Corporate Services - Jodie Phillips

DATE: 12 August 2024

Brief

To report on the activities of the City of Charles Sturt for the quarter April, May and June 2024, that contribute towards the priorities and strategies set out in the Organisational Plan 2020-2025.

Recommendation

That the report be received and noted.

Status

This report relates to or impacts upon the following Community Vision 2040 Themes and Outcomes.

Local Neighbourhoods

Our families, friends and neighbours create memories together
Our local businesses know your name
Our neighbourhoods enable us to walk or ride to get what we need
Our places appreciate and reflect their local history and culture
We create local connection within and between neighbourhoods

Valuing Nature

Our City is cool, green and filled with life
Our beaches, open spaces and waterways invite reflection and wellbeing
We work together with our community to protect our environment

Vibrant Places

Our spaces are unique, creative, interesting and engaging
Our city is recognised as a centre for sport, events and for bringing people together
Our businesses contribute to the vibe of the destination

Connecting and Belonging

Our communities have a voice and feel respected and valued
Our community has access to spaces, services and support when needed
We create opportunities for communities to collaborate, engage and connect
Our City is a place where everyone can be healthy and safe
We support and value diversity

Our Transforming City

We respect our heritage as we transform
We support diverse housing and infrastructure for our evolving communities
Our City is resilient to the impacts of climate change
Our City is prosperous, diverse and supported by innovative businesses with a variety of employment opportunities

First Nations

We will acknowledge and embrace our Kaurna and First Nations history and communities working towards Reconciliation

Responsible Governance

We will manage our city in a sustainable and affordable way with responsible governance

Excellence in Customer Experience and Service Provision

We will foster an organisational culture focused on continuous improvement and delivering excellence in customer experience and service provision

Story Telling and Connection

We will connect with our community, telling our stories, sharing knowledge, increasing awareness, creating opportunity, strengthening partnerships and promoting achievements

Relevant Council policies are:

- Nil

Relevant statutory provisions are:

- Nil

Background

The Organisational Plan 2020-2025 identifies the key priorities, activities and project outcomes to ensure Council deliver upon the Community Plan 2020-2025. The Quarterly report provides an update on the progress.

Report

The Quarter 4 2023/24 Report (**Appendix 1**) provides an update on the progress of the key priorities, activities and project outcomes for the April, May and June quarter, that align with the Organisational Plan 2020-2025. The Organisational Plan can be assessed via the link Organisational Plan 2020-2025.

Financial and Resource Implications

The Organisations financial performance is reported to the Corporate Services Committee via the regular quarterly financial report.

Customer Service and Community Implications

There are no customer service or community implications.

Environmental Implications

There are no environmental implications.

Community Engagement/Consultation (including with community, Council members and staff)

There is no requirement for community engagement or consultation.

Risk Management/Legislative Implications

There are no risk management or legislative implications.

Conclusion

The City of Charles Sturt End of Quarter Report for the fourth quarter of 2023/24 provides an update of the key priorities, activities and project outcomes that deliver upon the Organisational Plan 2020-2025.

Appendices

#	Attachment
1	Appendix 1 - End of Quarter Report 2023-24 - Q4 - April-June 2024

APPENDIX 1

END OF QUARTER REPORT Q4 2023/24

City of Charles Sturt

MEANS THE WORLD

CITY OF CHARLES STURT

FOURTH QUARTER REPORT

APRIL, MAY, JUNE 2024

INTRODUCTION

The City of Charles Sturt is one of South Australia's largest metropolitan council areas. The City spans approximately 5,500 hectares, has a population of an estimated 124,000 people and over 59,000 rateable properties. Charles Sturt has developed a reputation for being as diverse as it is large, with the city providing a wide range of opportunities for housing, business, sport and leisure.

The City of Charles Sturt is home to 105 diverse cultures that have made our City a vibrant and dynamic community unlike any other in South Australia. We aim to celebrate this rich tapestry of culture within our community.

Our focus is to connect people, so they know our community means the world, highlighting not only what makes our City unique, but also celebrating the importance of the place we have chosen to call home.

We aim to be a city for all people; wherever you are from, you are home. A city where people feel safe, included and connected to others. We encourage people from all walks of life to harmoniously participate together; we are a place where people feel they belong, and we champion this unity in diversity. As well as this sense of belonging, people choose to live and do business in our City because it is close to the beach, the City (of Adelaide), the Port, the airport and regional shopping facilities. The City of Charles Sturt has long been considered the sporting and entertainment hub of Adelaide with national basketball and soccer stadiums, three privately-owned golf courses, an international rowing course, the River Torrens Linear Park, the Coast and numerous highly regarded local sporting venues. The City is also well catered for in terms of schools, medical services, local sporting and community facilities including libraries and community centres.

Our City is constantly changing, with new developments in Hendon, West Lakes and Seaton on the horizon. We are also delivering major capital works including Ngutungka Henley, Gleneagles Reserve and Freshwater Lakes.

The City of Charles Sturt has three Divisions reporting to the Chief Executive Officer. Each Division has responsibilities for delivering or supporting the delivery of services to the community in line with the Local Government Act 1999, Our Community Vision 2040: A place to call home, A place where we belong. Organisational Plan 2020-2025: Charles Sturt a Leading, Liveable City. Each Division has the following broad responsibilities:

CITY SERVICES

The City Services Division is primarily focused on providing external service delivery to meet the needs of our large and diverse community and is comprised of the following portfolios and primary functions:

- Urban Projects - Policy Planning, Placemaking, Community Engagement, Economic Development and Woodville Town Hall
- Planning and Development - Development Assessment, Building Assessment and Regulatory Compliance
- Public Health and Safety - Community Safety, Environmental Health, Immunisation and Customer Contact

- Community Connections - 5 x Libraries and 6 x Community Centres, Community Development, Ageing Well, Social Inclusion and Youth Development.

ASSET MANAGEMENT SERVICES

The Asset Management Services Division is located across various sites including the Civic Centre, Beverley Centre, Horticultural Centre and the Beverley Recycling and Waste Centre, and is responsible for the following functions:

- Strategic Planning,
- Asset Management Planning,
- Policy, Lease and Licencing,
- Fleet Management,
- Consultation, Design, Construction and Maintenance of all community assets including:
  - 774km of roadways
  - 437 km of stormwater drains
  - 1,257km of constructed footpaths
  - 1,392km of kerb and water table
  - 20 council operations buildings
  - 91 independent living units
  - 25 commercial buildings
  - 40 sports clubroom buildings
  - 57.3ha of sportsgrounds
  - 286ha of reserves
  - 22ha of tree screens
  - 9ha of Council owned Properties (gardens)
  - 2.7ha of West Lakes beaches
  - 59.5ha of coastal reserves along 12km of coast
  - 19ha of wetlands
  - Over 50,000 street trees.

In addition, the Division is responsible for Strategic Environmental Management along with Climate Change Adaptation across the organisation.

CORPORATE SERVICES

The Corporate Services Division predominantly works in partnership with all Business Units across the organisation providing support and advice to enable services to be delivered to our community. The Division is comprised of the following portfolios and primary functions:

- Financial Services – Financial Management, Rates, Debtors and Creditors
- Governance and Operational Support – Governance, Elected Member Support, Contracted Services, WHS, Insurance, Risk and Audit
- Procurement – Business Support
- Information Services – IT Support, Business Analysis, Project Management
- People and Culture – HR and Business Support, Learning and Development
- Media Marketing and Communications – Media Relations, Marketing, Communications including media liaison, communications across traditional and digital platforms, customer experience and Information Management (records).

This end of quarter report is a compilation of all activities of each of the Divisions as they relate to the implementation of the Community and Organisational Plan for the April to June Quarter 2024.

ORGANISATIONAL PLAN KEY PRIORITIES

The following section identifies the key priorities from the 2021-2025 Organisational Plan for which the organisation is responsible. Progress and completion status for each priority is stated.

OUR COMMUNITY

A STRONG AND CONNECTED COMMUNITY

Key Priority	Outcome	Achievements to date
Creating West Lakes Library and Community Centre	The newly constructed library and community centre (known as Ngutungka West Lakes) has provided a new model for council which combines both our library and community centre and provides our community with a highly functional and adaptable space, which is more accessible and offers a diverse range of community services.	• West Lakes Ngutungka is now open to the community offering both library and Community Facility Services.
Creating Henley Library and Community Centre	The proposed facility will diversify the way Council offers library and community centre activities and resources. The building design is of a high standard and considers both heritage and environmentally sustainable design features to deliver a highly functional and well utilised facility and resource for our community.	• Detailed design is completed on the new Ngutungka Henley and Development approval has been granted. • Construction has commenced and is proceeding on schedule. Construction is anticipated to reach practical completion in December 2024.
Implementing our Disability Access and Inclusion Plan (DAIP)	Ongoing implementation of a various Access and Inclusion initiatives across Council following the endorsement of the CCS Disability Access and Inclusion Plan (DAIP) 2021-2025 in September 2021.	• Complete. Disability Access and Inclusion Plan (DAIP) endorsed by Council September 2021. • Annual DAIP Report submitted as part of State Disability Inclusion Plan and Inclusive SA Reporting in March 2024. • Confirmation of successful accreditation of all Council Libraries, Community Centres and Customer Contact (Civic) has been received. This follows an extensive process that included the development of tailored visual communication tools, Non-Verbal Communication

		Training for all customer facing employees and volunteers and auditing process. • A training video was produced as a resource for new employees and volunteers as part of future inductions and recruitment practices. • Launch of the 'Disability Visibility' video series, raising awareness and breaking down stereotypes of disability in our community.

OUR LIVEABILITY
A LIVEABLE CITY OF GREAT PLACES

Key Priority	Outcome	Achievements to date
Your Neighbourhood Plan Framework is implemented through agreed priority projects in key precincts across the city	A Your Neighbourhood Plan Pilot for Albert Park and Hendon has identified key projects for enhanced community liveability for the next 20 years. Further areas prioritised for a Your Neighbourhood Plan process include: • The Central Area of the City, focused on Woodville, West Woodville, Findon and Beverley Wards where most future infill development activity is expected. • West Hindmarsh, Welland and Hindmarsh area, anticipated for 2023/24 to maximise opportunities from the Torrens to Darlington motorway; and • Selected local centres including David Terrace-Wilpena Terrace, Kilkenny. The Your Neighbourhood Plan approach will be incorporated into the Community Vision.	Project achievements from the Your Neighbourhood Plan for Albert Park and Hendon include: • Concept planning work for Tapley's Hill Road, Royal Park local centre, with stakeholder engagement complete. Detailed design to occur in 2024/25 • Construction completed and opening of the new Spad Street local park project • Murray Street upgrade works completed in June 2024. • Engagement with State Government on the 30 Year Plan/Greater Adelaide Region Plan review has commenced, initially identifying future growth areas in our City.
Major streetscapes revitalised including: • **Woodville Road** • **Military and Main Street** • **Chief Street**	The delivery of major streetscape projects will ensure that these key streets are renewed and upgraded in a manner that will enhance the	**Woodville Road** • Streetscape construction works are now complete. • An opening celebration was held in February 2024 and

• **Living Streets Program**	liveability of current and future generations and provide a platform for existing businesses to thrive and opportunities for further economic development.	the road is now fully operational. **Military Road and Main Street** • Road and power line works are completed, and Military Road is now fully operational. • The Main Street Plaza is also complete, and an opening celebration was held in December 2022. **Chief Street** • Consultation on concept options complete and preferred concept design was endorsed by the Asset Management Committee/Council in March 2022. • Detailed design is progressing for the roadway and powerline undergrounding. • Formal Approval for Stage 1A and 1B for PLEC (undergrounding of powerlines) works has been received. • PLEC works commenced in April 2024 and are ongoing. **Living Streets Renown Park (North)** • Final project scope endorsed by Council in December 2023 • Detailed design is complete, and construction has commenced in Wright Street and Bishop Street.
Enhancing liveability by completing existing DPAs and/or Code Amendments	A series of former Development Plan Amendments (DPAs) and recent Code Amendments will be developed to change the zoning and facilitate improved development outcomes for our community. These include:	**Character Area Overlay Code Amendment** • Council endorsed a proposal to Initiate a Character Area Overlay Code Amendment in April 2024. The Proposal was submitted to the Minister to seek agreement to commence the Code Amendment process.
Deliver enhanced walking and cycling opportunities including the Grange Lakes Corridor, West Lakes Lake Edge Masterplan and Grange Greenway	Delivering and enhancing our strategic walking and cycling corridors will promote active and sustainable travel modes which result in healthier and more connected communities.	**Grange Greenway** • Consultation is complete on alignment options for the section of the Grange Greenway, west of Tapleys Hill Road.

		• Consultation completed in late 2021 on improvements to the Terminus Street (north) section of the Grange Greenway and detailed design is complete. Construction works on Terminus Street between Gurner Terrace and McLean Avenue are complete. Raised intersection works at Charles Sturt Avenue are now complete. • Ongoing discussions are continuing with DIT on partnership opportunities to deliver improvements to the balance of the corridor. A future plan will be included in a future revision of the Transport AMP. **Grange Lakes Corridor** • Construction for Stage 4b section of path between Napier Street and Jetty Street in Grange (adjacent Charles Sturt House) now complete. • Construction of stage 9 (from Atkin Street to Henley Beach Road) now complete. • Construction for Stage 7 is now scheduled for the 25/26 financial year • Further consultation has been completed for stage 8 with the design to be refined over the next 12-18 months in preparation for construction in future years (approximately 26/27). **West Lakes Lake Edge Masterplan** • Path upgrades along The Annie Watt Circuit was completed in June 2023. • Path upgrade between Tiranna Reserve and Maramba Reserve was completed in June 2023. • Consultation and designs are completed for the next stage of path upgrades between West Lakes Boulevard to

		Maramba West Reserve, Aquatic Reserve to Mariners Reserve and Sportsmans Drive to Midcourse Reserve. These designs will inform future construction projects that will be presented for funding in a future version of the Transport AMP.
Completion of conversion of all council operated Street Lights to LED	This initiative will significantly reduce Council's greenhouse gas emissions while providing an ongoing financial benefit due to the much lower operating costs of these lights.	**Local Streets Conversion** • LED Conversion program (stages 1,2 & 3) is complete. • Over 10,000 old and inefficient streetlights replaced on local road with new LED lights. • 82% of streetlights are now installed with LED technology across the Council area. **Main Roads Conversion** • LED conversion yet to commence. Planning works are completed and conversions will commence on an ongoing basis from 2024/25.
Delivering great clubs and unisex changeroom facilities including • **Grange Recreation Reserve Clubrooms** • **Pedlar Reserve** • **West Lakes Football Club**	In order to accommodate the diverse needs of our clubs and the community, whilst ensuring our responsibilities as a building owner are met, a new renewal program to prioritise the upgrade of changeroom facilities to a unisex standard is in progress. This will encourage increased participation amongst differing genders and age groups whilst ensuring the provision of appropriate facilities are equitably provided.	• Grange Recreation Reserve clubrooms and changerooms is currently in the detailed design phase and obtaining the relevant development approvals. Construction is expected to commence in September 2024. • Pedlar Reserve Clubroom reached Practical Completion in May 2024 and is fully operational. • West Lakes football club changeroom upgrade is currently in the detailed design phase. Onsite construction is expected to commence in September 2024.

OUR ENVIRONMENT

AN ENVIRONMENTALLY RESPONSIBLE AND SUSTAINABLE CITY

Key Priority	Outcome	Achievements to date
Address our Climate Change emergency declaration by delivering our Net Zero strategy	The following targets have been achieved: • 50% Greenhouse gas emissions reduction based on 2017/18 levels by 2025. • Net Zero corporate greenhouse gas emissions by 2023/24. • These are met through implementation of Net Zero actions and dedicated sub-targets across the 6 strategic areas: o Building, Lighting and Open Space o Transport o Not Waste o Renewable Energy Procurement o Carbon Offsets o Staff Led Initiatives	All strategic areas / working groups have completed required actions to meet key targets. Key achievements include: • EV numbers increasing, there are now 15 EV's in the fleet. • Embodied emissions project for roads and footpaths being undertaken.
Our Materials Recycling Facility (MRF) is constructed and operational	CAWRA's new MRF utilises the latest technology to produce clean, recycled commodities ideal for developing local circular economy markets. Designed to process up to 50,000 tonnes a year, the facility is helping to grow the local circular economy. Technology used in the design drives process efficiency, maximise material recovery and minimises fire risk.	• The Central Adelaide Waste Recycling Authority (CAWRA) MRF has been operating since January 2020. Action is achieved.
Grow our circular economy	We will prioritise recycled content through our procurement policies to support the development of the circular economy. Council has committed to increasing our purchase of recycled content materials to 50% (by weight) of the contents of the kerbside recycling bins by 2025.	Council continues to prioritise recycled content, products and materials through all procurement processes, and we are continuing to report on the percentage of recycled material we purchase each year. Council is working with CAWRA to identify potential circular economy opportunities.

Increase our Food Waste Recycling uptake	Increase the percentage of food waste diverted from landfill, with a target of 60% by 2025.	• Ventilated kitchen caddies and compostable bags continue to be made available for our community, along with a range of educational resources promoting the diversion of food waste from the green organics bin. • Results from the weekly FOGO trial indicate that those households on the weekly FOGO collections are achieving a landfill diversion rate of 78% this is compared to only 48% landfill diversion for those households that opt-out of the trial. • Households that are on the weekly FOGO collection are recovering 61% of food waste compared to only 8% for households that chose to opt-out of the trial. • Work has commenced on investigating potential weekly FOGO service models for Council wide roll out. • A series of FOGO participant focus groups have been held throughout June.
Reduce the 'urban heat island effect'	We will implement the AdaptWest climate change adaptation plan and prioritise projects that address climate change risks such as urban heat.	As part of implementing the recommendations from the climate change risk and governance assessment (2020), staff are developing systems and processes to understand the risks of climate change and management options (including urban heat, drought, flooding, coastal hazards, and the risks associated with transitioning to a low carbon economy) across council operations and services. There is a current focus on: • Integrating a system for considering climate change risks into council's asset management planning process as part of this Asset Management Plan review cycle.

		• Developing an internal process to scan for climate change risks (physical and transition) across the organisation to deliver council's first whole-of-council climate change risk assessment. • This program of work was awarded the 2023/24 LGA Mutual Liability Scheme Risk Management Incentive Award in May 2024. AdaptWest regional work: • An online tool 'My Cool Home' has been developed for communities across the AdaptWest region (Cities of West Torrens, Charles Sturt and Port Adelaide Enfield) to learn how to improve the thermal comfort of their homes and improve energy efficiency. This is available on the AdaptWest website. Other Regional Climate Partnerships are interested to access this innovative tool and arrangements are being made to make this widely available in SA. A consultancy has been engaged to help deliver a new regional strategic plan for climate change action across western Adelaide. The new Action Plan is to be completed by October 2024.
Complete the Breakout Creek Stage 3 project	Breakout Creek along the River Torrens/Karrawirra Pari is being steadily transformed from an artificial channel into a more natural-flowing and healthy creek. Stage 3 will: • Create wetlands to capture and clean stormwater. • Manage high flows and remove weeds. • Plant native vegetation to both improve biodiversity	The third stage of the revitalisation of the western end of Adelaide's River Torrens / Karrawirra Pari is now open to the public. The newly co-named Breakout Creek / Purruna Pari, the stretch of the Torrens where the river meets the sea at West Beach, has been undergoing a major transformation. And now, visitors can reap the rewards.

	and slow and clean water coming down the river. • Open the currently fenced-off space for people to enjoy, with trails, picnic areas, signage and art. • Create healthy habitat for fish and bird species. • Improve the water quality of the Torrens.	From an artificial channel to a stunning, natural-looking waterway, this 1.5 km redevelopment now boasts improved visitor amenities, a dedicated place for Kaurna reflection, habitat pools to aid biodiversity – and a brand-new river crossing. Getting around Breakout Creek / Purruna Pari is easy, with 6.2 km of shared-use trails along and across the river. All new asphalt pathways are wheelchair accessible, and so is the new pedestrian bridge that crosses the river between Seaview and Tapleys Hill roads. The new Kaurna Reflection Space is on the northern side of the river, just off Military Road at Henley Beach South. The space has been designed with coloured paths to reflect the Kaurna shield and is a quiet area to reflect on Kaurna culture and history. Developed with Kaurna artist Allan Sumner, this area will be complemented by the 9 Kaurna artworks that are being installed across the precinct in the coming months (this is a separate package of works managed by Green Adelaide). Two habitat pools have been created along the river, which will provide new habit for native fish and animals. There are also new wetlands, one on each side of the river, which will provide habitat for water plants and many native creatures. They also capture stormwater and naturally filter it before it enters the river, which improves the quality of the water that flows out to sea. Horses have long-been a fixture along this stretch of the Torrens. As part of the redevelopment, a

		dedicated horse area has been created that stretches nearly 800 m along the southern riverbank. It was constructed with white cypress pine fencing and seeded with pasture grass mix, which is still growing. Horses are expected to return once the area is established. All up, more than 62,500 square metres of garden beds with 245,000 plants and 111 new trees as well as turf have been planted along this stretch of the river and are establishing. There are also five new picnic shelters, with tables and benches, six new viewing platforms installed at focal points along the river. The project is a $18.7 million partnership between Green Adelaide, the City of Charles Sturt, the City of West Torrens, the South Australian Department for Trade and Investment through the Planning and Development Fund, the Australian Government through the Environment Restoration Fund, and SA Water. The project is committed to working with the Traditional Owners of the Adelaide plains, the Kaurna people.

OUR ECONOMY

AN ECONOMICAL THRIVING CITY

Key Priority	Outcome	Achievements to date
Bringing energy and vibrancy to the economic recovery.	Economic Support and Stimulus package 2021/22 released including Business Support, #ShopLocal, Live & Local and Creative Cities grant funding programs.	The Economic Support and Stimulus Package 2021/22 grants were advertised and promoted on a regular basis to support local businesses. The program continues to be well received by the business community. • 23/24 funding was made available from 1 July 2023,

		100 applications were received of which 58 were approved. A further three were supported through the Business Chamber Entrepreneurship Programs. The remainder were waitlisted to the new financial year.
Promoting economic development of the Western region	• Building Western Adelaide Strategy and Action Plan endorsed by Council and the Western Alliance Councils. • Adelaide Beaches website being updated. • Western Regional Tourism Development Action Plan updated and Quarterly Regional Visitor Sector Networking events. Living in the West project underway.	Actions underway: • Range of communication and engagement strategies implemented to promote opportunities. • Regular meetings occur with member Councils and key stakeholders. The Adelaide Beaches website was updated and relaunched in Nov 2022, new content is constantly being developed and included. • The Western Regional Tourism Development Action Plan was presented to City Services Committee 20 March 2023. A new Strategy is being developed to run February 2025 – 2029 • Living in the West project is underway with content developed and included on the Adelaide Beaches website. Content will be promoted in line with the new Visitor Sector Marketing Strategy.
Supporting local business and local supply chain	Collaboration with Western Alliance of Councils and City of Marion to promote local tendering opportunities and support local supply chain.	• Tendering opportunities are being promoted via LinkedIn. Regular forums are held to promote tendering and supply chain opportunities.

OUR LEADERSHIP

A LEADING AND PROGRESSIVE LOCAL GOVERNMENT ORGANISATION

	Outcome	Achievements to Date
Our workplaces and the way we work ensures our commitment	Council's Customer Experience (CX) 2020-2025 Strategy is implemented.	• Work is progressing to implement our new customer relationship

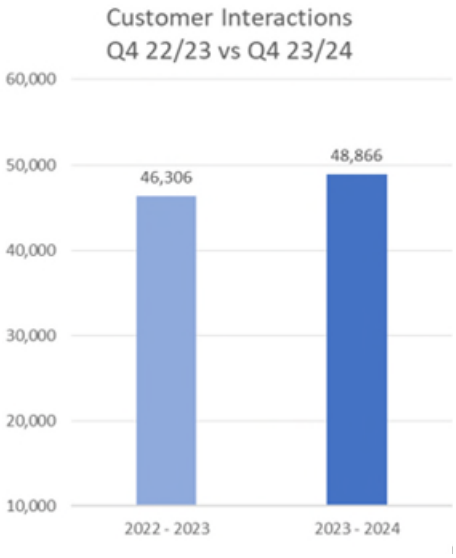
to excellence in customer and people experience	Staff have been appointed to implement the strategy and key initiatives.	management (CRM) system, with working groups in place to focus on specific aspects of the project. A go-live date of 9 September 2024 has been set. • The City of Port Adelaide Enfield withdrew their support for a single shared tenancy approach for the new CRM system, which triggered a separate project to decouple the solution to create two individual systems. • The decoupling work has now been completed and working groups can progress integrations, business rules and configuration of the CRM system. • Continuous reporting and action implementation based upon voice of customer feedback and call drivers. • Weekly dashboard reporting is distributed to the Leadership Team identifying enquiry drivers to the Customer Contact Team to aid in proactive messaging and service delivery to enhance the experience we deliver to our customers.
Progressive leadership and financial management for our community and economy during the pandemic and in the recovery and beyond	Council has adapted our leadership style to provide a dynamic response mechanism for our community.	As COVID-19 pandemic evolves we continue to respond to the many ongoing challenges including cost of living and supply chain pressures. • Over 2021/22 we continued to support those in rates hardship through targeted payment arrangements and put in place a targeted rate rebate for businesses impacted by the Revaluation Initiative. • In 2022/23 we delivered an overall average rate rise of 2.45% well below the June CPI and having regard to the current economic climate and cost of living pressures.

		• Existing services continue to be delivered as well as an extensive capital works program with new initiatives focused on business, environmental and financial sustainability. • In 2023/24 we delivered an overall average rate rise of 7.44%, below the current March Adelaide CPI of 7.9%, having regard to feedback from the community and cost of living pressures, noting the rate rise consulted on was 8.59%. Residential ratepayer average increase is 7.39% and for all other land uses 7.5%. • In 2024/25 we delivered an overall average rate rise of 6.19% which included funding an increase in service level for our tree canopy project to deliver an increase in tree canopy to 25% by 2024. The residential average increase was 6.22% and commercial /industrial 6.5% based on the preferred distribution adopted by Council Complete.
Our organisational values, our brand and our strategy have clear alignment	Our organisational values and brand have been incorporated into our Organisational Plan as well as our Customer and People Experiences.	This work is complete.

CUSTOMER INTERACTIONS – CITY OF CHARLES STURT Q3, 2023 – 2024







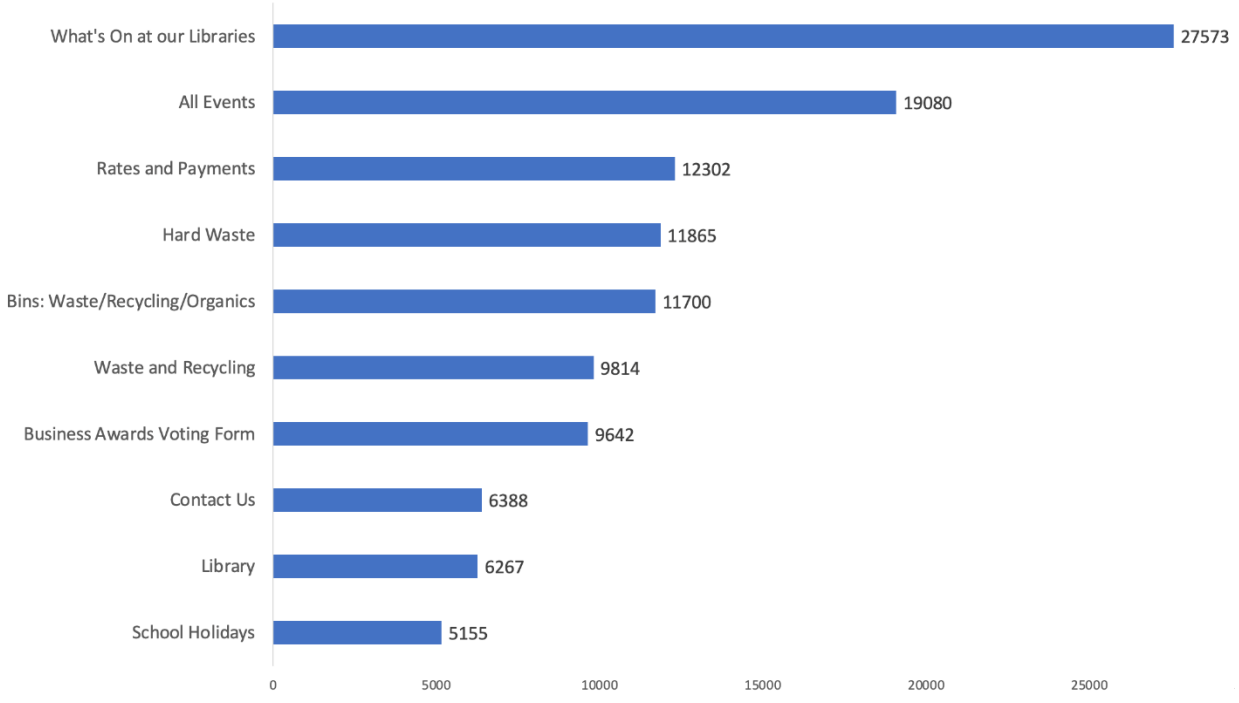
*Statistics provided in customer interaction totals are defined as per the table below.

Customer Interactions	Q1	Q2	Q3	Q4	YTD Total
Telephone calls to 8408 1111	23,617	20,138	21,329	**20,112**	**85,196**
Written correspondence	26,028	26,093	25,637	**28,143**	**105,901**
Online chat	449	481	379	**246**	**1,555**
Customer Interactions via Socials	271	266	327	**365**	**1,229**
Totals 2023-2024	**50,365**	**46,978**	**47,672**	**48,866**	**193,881**
Totals 2022-2023	47,704	49,225	47,847	**46,306**	**191,082**
Year on year variation	5.3%↑	-4.6%↓	-0.4%↓	**5.5%↑**	1.5%↑

CONNECTING VIA SOCIAL MEDIA

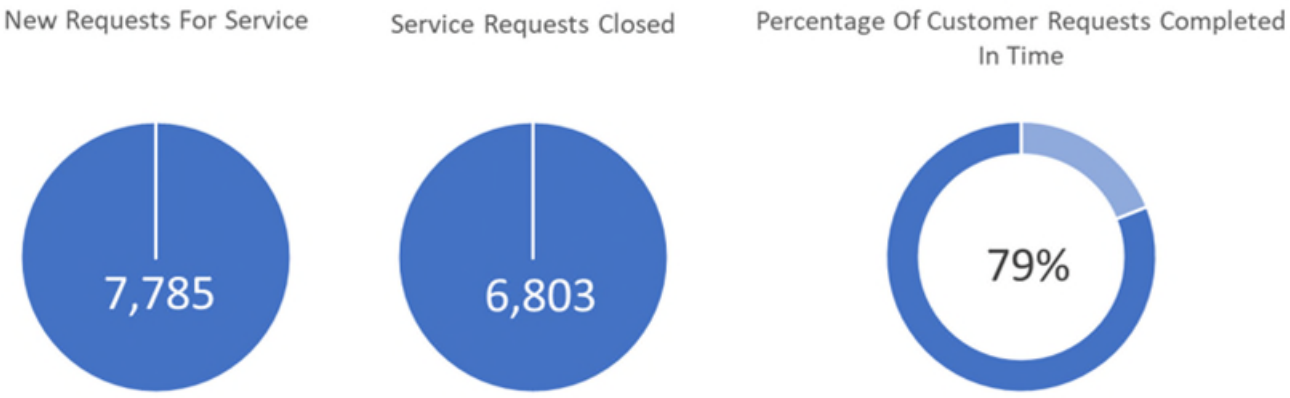
Unique Connections	Q1	Q2	Q3	Q4	YTD Total
Messages Received (direct messages and comments)	2,736	3,045	3,080	**4,170**	**13,031**
Content Posts (this includes paid social posts)	328	325	331	**341**	**1,325**
Reach (unique people viewing content)	554,100	659,300	677,070	**1,500,000**	**3,390,470**
Impressions (unique content displays)	614,580	724,500	856,380	**1,290,000**	**3,485,460**
Engagement (comments/likes etc.)	7,050	8,300	6,880	**9,070**	**31,300**
Followers	28,510	29,100	29,880	**30,666**	**118,150**

CONNECTING VIA OUR WEBSITE





REQUESTS FOR SERVICE



Category	Q1 Number requests	Q2 Number requests	Q3 Number requests	Q4 Number requests	YTD Number requests
Number of new CRM requests 2023-24	6,976	9,285	9,522	**7,785**	**33,568**
Number of new CRM requests 2022-23	6,160	8,311	8,357	**7,109**	**29,937**
Year on year variation	816 13%↑	974 12%↑	1,165 14%↑	**676** **10%↑**	**3,631** **12%↑**

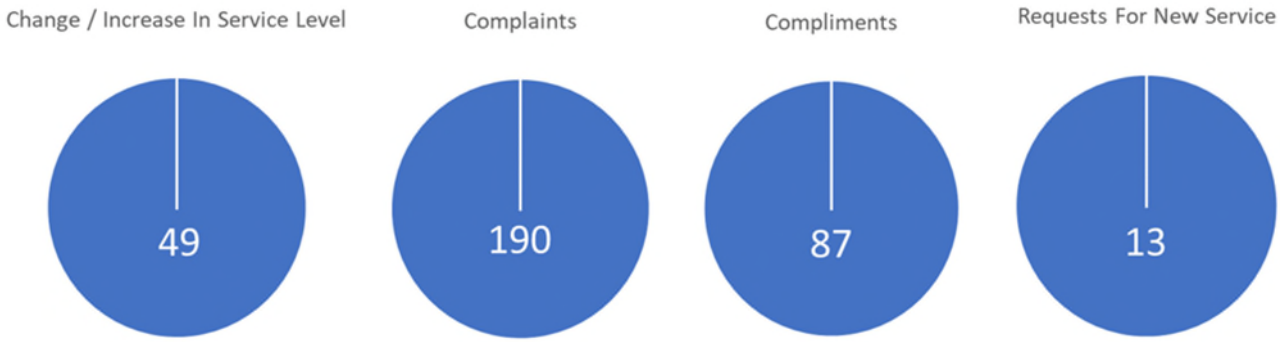
TOP 5 REQUESTS FOR SERVICE BY SERVICE TYPE

Top 5 Customer Requests for the quarter	Q4 2023-24 Number requests	Q4 2022-23 Number requests	% Variation	YTD 2023-24 Number requests	YTD 2022-23 Number requests	YTD % variation
Vehicle Illegally Parked	620	**640**	**-3%**	2,707	2,556	**6%**
Tree Maintenance	618	**558**	**11%**	2,786	2,509	**11%**
Illegal Dumping - Non-Safety Risk	558	**580**	**-4%**	2,338	2,477	**-6%**
Street Sweeping	420	**261**	**61%**	945	750	**26%**
Loose Rubbish	312	**113**	**176%**	1,270	329	**286%**

PERFORMANCE ON REQUESTS FOR SERVICE

2023-2024	Q1	Q2	Q3	Q4	YTD
Number of open requests	2,232	2,757	2,925	**2,362**	**2,362**
Number of open requests in time (%)	695 31%	693 25%	905 31%	**674** **29%**	**674** **29%**
Total number of all open requests overdue (%)	1,537 69%	2,064 75%	2,020 69%	**1,688** **71%**	**1,688** **71%**
Number of service requests completed	5,843	7,490	8,067	**6,803**	**28,203**
Number of service requests logged and completed in time within the reporting quarter (%)	4,957 (85%)	6,099 (84%)	6,394 (79%)	**5,387** **(79%)**	**22,837** **(81%)**

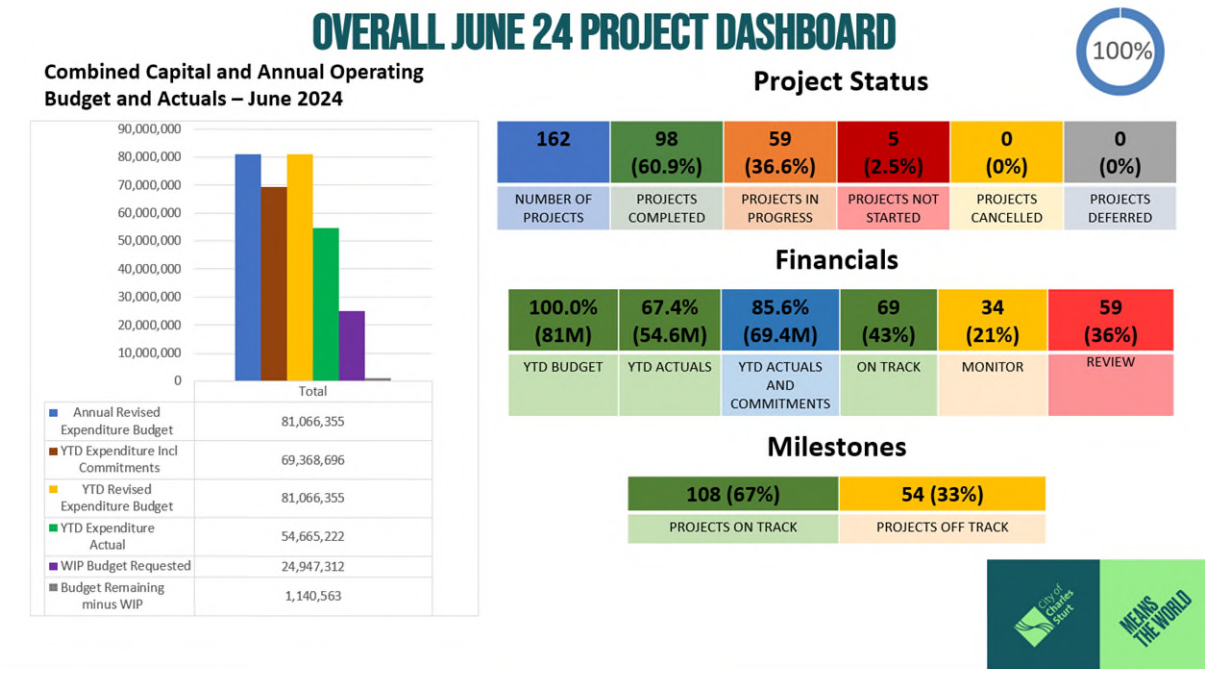
COMPLIMENTS, COMPLAINTS, REQUESTS FOR NEW OR INCREASE TO SERVICES



	Q1	Q2	Q3	Q4	YTD
Change/Increase in service level	24	34	46	**49**	**153**
Complaints	145	120	215	**190**	**670**
Compliments	109	175	126	**87**	**497**
Request for new service	21	18	26	**13**	**78**

City of Charles Sturt – Quarter 4 Project Status

The table below shows the results and status of the capital and operating projects, organisation wide, for the quarter. We continue to monitor the progress and expenditure of each project to ensure delivery and transparency.



ORGANISATIONAL KEY ACTIONS AND PROJECT OUTCOMES

The following section identifies key service delivery activities and/or projects being delivered organisation wide. Each service delivery activity or project is aligned to an Organisational Plan Theme, Objective and Strategy.



OUR COMMUNITY

IN OUR CITY NO ONE GETS LEFT BEHIND; EVERYONE HAS ACCESS TO ENOUGH RESOURCES, SERVICES, PROGRAMS AND SOCIAL INFRASTRUCTURE TO FULLY PARTICIPATE IN THEIR COMMUNITY

OBJECTIVE 1	**Develop mutually beneficial partnerships with key stakeholders that effectively respond to local needs and motivates and strengthens our community.**
TARGET	Target Exceeded. Community Connections continues to forge strategic partnerships across our City that respond to community need and aim to strengthen community. In this quarter, 13 new connections and partnerships were created to support outcome delivery. Some key examples of these include: • Salvation Army (Port Adelaide) - Community Meals on fortnightly basis from Bower Cottages • Uniting Care Wesley Bowden - Little kids & books program at Bower Cottages. • Create Foundation – NAIDOC Community Mural at Cheltenham Community Centre • Multicultural Communities Council SA, Welcoming Australia and One Culture – Refugee Week Human Library Event • Believe Housing & Unity Housing – Community Neighbour Day Event • DHS Remote Visitors Outreach team – First Nations Art Program for Women at 19 on Green • Local Government Youth Music SA – supporting young musicians across Councils • Dementia Australia – Dementia Friendly Initiative at Findon Community Centres • Woodville Concert Band – learning experiences through music for local families • Bazi Farsi Community Group – Regular Play Group and community program at Civic Library • Uniting Care Wesley Bowden & Child and Family Services – Mobile Outreach and 19 on Green Story Time Sessions and outreach at Plant 4 Bowden.
STATUS	Target Exceeded. For this quarter, **13** new partnerships. For this annum, **54** new partnerships. Create up to five new partnerships (per annum) that tangibly support outcome delivery.
COMMENT	13 new partnerships created to support outcome delivery in this quarter.

OBJECTIVE 2

Creatively grow access to services in communities with limited or low access to existing services, facilities and programs.

TARGET

Target Exceeded.

Deliver five 'pop-up' service points per annum in areas with low participation.

STATUS

Target Exceeded.

For this quarter, there were **27** pop ups in the community.

For this annum, there were **46** pop ups in the community.

COMMENT

Community Connections continue to run activities that aim to connect with communities not already engaged with our community facilities, one strategy is to offer outreach programs and 'pop' up at community events and places.

Examples in this quarter include:

- Doggy Day on the Green (Point Malcolm Reserve) – 19 on Green's Banners to Bags community group raised awareness and sold handmade bags upcycled from Port Road Banners raising funds and awareness about Catherine House.
- Neighbour Day Event (Pennington) - In collaboration with Unity Housing
- School Holiday Pop Up (St Clair) – Pickleball Workshops
- Goodstart Early Learning Centre (Semaphore Park) - Community Engagement
- Brompton Community Garden (Brompton) - Still Life Drawing
- Plant 4 Bowden Village Reserve – Pot Painting
- Neighbour Day Events (Seaton North & Pennington) - Community engagement and Community Centre promotion in collaboration with Unity Housing
- Digital Literacy Pop Ups (Cheltenham)
- Paint the Westside REaD (Cheltenham) led by CCS Libraries with partners Uniting SA, Uniting Care Wesley Bowden, Pennington Children's Centre, Renown Park Community Centre and Cheltenham Community Centre
- All Areas – 14 Ageing Well Advanced Care Directives Workshops and Information Sessions targeting culturally and linguistically diverse communities

TARGET

Annual 10% increase in the number of people accessing services and programs.

STATUS

Target not met – This year 84,308 people accessed programs delivered by Community Connections, compared with 103,669 in 2022/2023.

COMMENT

For this quarter, a total of 17,541 people accessed our services and programs, compared to 21,258 for the same quarter last year. This decrease can be attributed to the temporary closure of Henley Library, a decrease in overall numbers of Ageing Well clients due to regular transition of clients to Home Care Packages.

	Q1	Q2	Q3	Q4	YTD
Ageing Well	1,051	714	775	**514**	**3,054**
Community Development	12,939	17,558	9,975	**8,522**	**48,994**
Libraries	7,217	3,876	5,842	**5,616**	**22,551**
Ngutungka West Lakes	2,165	2,517	2,138	**2,889**	**9,709**
Total	**23,372**	**24,665**	**18,730**	**17,541**	**84,308**

TARGET

Annual increase in the number of people participating in our outreach services.

STATUS

Target met. For this quarter, we had a total of 3,192 participating in our outreach services, compared to 3,214 for the same quarter last year.

COMMENT

The Library Outreach team delivered resources to the homes of 363 customers and 2,325 people utilised the Mobile library. The team also made 149 visits to Aged Care facilities around the city. Community Development had a total of 355 participants benefit from outreach services including at local Childcare Centres and within local schools.

Examples of additional outreach programs and partnerships beyond our existing Library Outreach Services include:

- Ovingham Planter Boxes Art Project: Funded by an Arts Grant – Planter Boxes were painted by a young Aboriginal artist, Mariah Akamerre. The artwork depicts Aboriginal cultural ceremonies that are central to the life of community in Atnwengerrp. Mariah Akamarre's art focuses on Women's 'Awelye' ceremonies, acknowledging women's responsibilities to the land and their relationship with the land. Young people participated in this project. Funded by an Art Grant.
- KESAB Composting Workshop at Guardian Child Care Centre
- Refugee Week Event at The Junction Community Centre
- Cheltenham Cemetery Stobie Pole Project
- Early Years Gardening – Led by volunteers from Bower Cottages at Goodstart Early Learning Centre

OBJECTIVE 3

Reconfigure existing facilities to broaden their appeal, maximise resources, enhance/extend service offerings and remove barriers to participation.

TARGET

Annual increase in the number of people who utilise our facilities (e.g. libraries, community centres).

484,447 people utilised our community centres and libraries in 2023/2024 in comparison to 484,335 in 2022/2023.

STATUS

This quarter (Q4) saw a slight increase from the previous quarter (Q3) but a slight decrease of visitation when compared to the same quarter last year with 123,222 people utilising our community centres and libraries, compared to 126,489. This decrease reflects the temporary closure of Henley Library while Ngutungka Henley is constructed.

COMMENT

	Q1	Q2	Q3	Q4	YTD
Community Centres	32,634	26,090	24,271	**27,948**	**110,943**
Libraries	101,114	89,537	87,579	**95,274**	**373,504**
Total	**133,748**	**115,627**	**111,850**	**123,222**	**484,447**

TARGET

Satisfaction of community facilities maintains or exceeds 85% annually (Community Survey).

STATUS

In Progress.

COMMENT

The 2022 Community Survey showed an 80.2% satisfaction rating for community facilities. This is a combined figure from the Libraries and Community Centres. This figure is lower than previous years it is believed that this reflects being in the third year of the COVID-19 pandemic.

OBJECTIVE 4

Provide technology infrastructure and programs to support digital inclusion.

TARGET

Digital inclusion within our City continues to increase (Annual Australia's Digital Inclusion Index).

STATUS

Complete.

COMMENT

The Australian Digital Inclusion Index uses survey data, released annually in August, to measure digital inclusion across three dimensions of Access, Affordability and Digital Ability. The digital inclusion programs, access to free (or low cost), digital technology and connectivity provided by the libraries and community centres are ways council supports the community in this vital access and inclusion.

The City of Charles Sturt is currently placed at 69.0, in comparison to the National score for digital inclusion of 71.1. This is a growth from the period of 2020 to 2021 which saw City of Charles Sturt placed at 64.0.

TARGET

Annual increase in the number of people participating in digital literacy and learning activities.

STATUS

3,572 people participated in digital literacy programs throughout 2023/2024 compared with 3,650 in 2022/2023.

777 people participated in digital literacy programs this quarter.

COMMENT

The number of participants for Digital Literacy programs decreased from 1,136 for the same period for 22/23. This is due to Libraries previously receiving external funding for the Digital Literacy Programs including the employment of an additional digital officer. This Pilot project enabled more programs to be delivered resulting in higher participation levels in the same reporting period 22/23. Following the Community Connections Review, a second Digital Literacy Officer was appointed in May 2024 which will see an increase in digital programs into the future. The Community Development Team has also started to partner with the Library team to align their digital programs with those delivered through our libraries. This has resulted in a temporary decrease due in this transition.

	Q1	Q2	Q3	Q4	YTD
Community Development	769	498	292	**205**	**1,764**
Libraries	368	96	224	**283**	**971**
Ngutunkga West Lakes	239	170	139	**289**	**837**
Total	**1376**	**764**	**655**	**777**	**3,572**

TARGET	At least a 10% per annum increase in utilisation of available technology.
STATUS	30,469 PC sessions were booked throughout 2023/2024 compared to 30,935 for the 2022/2023 financial year. In this period 7,599 PC sessions were booked across libraries. The number of PC sessions showed a slight decrease this quarter, compared to 7,738 for the same period 22/23. The temporary closure of Henley Library due to the construction of Ngutungka Henley Beach is likely to impact on these figures due to less PCs available.
COMMENT	There is an increasing need for our community to have access to technology and internet to carry out vital activities such as banking, taxation, access to health records and job seeking. Access to PCs, Wi-Fi and printing therefore continues to be vital with these facilities always in high demand.



OUR COMMUNITY

CHARLES STURT IS MADE UP OF STRONG AND VIBRANT COMMUNITIES. WE CELEBRATE OUR IDENTITY, HERITAGE AND CULTURAL DIVERSITY. PEOPLE FEEL A SENSE OF BELONGING, INCLUSION AND SOCIAL CONNECTEDNESS

OBJECTIVE 5	**Connect with traditional owners to identify, promote, respect and protect Kaurna heritage and culture.**
TARGET	Identify, support and implement at least four projects and events annually that recognise and celebrate Kaurna-led community building.
STATUS	Target Exceeded **9** projects this quarter, compared with 6 in the same quarter last year. **32** projects implemented in 2023/2024 in comparison to 13 projects in 2022/2023.
COMMENT	This quarter we have continued to work in partnership with Aboriginal community leaders and organisations: • Reconciliation Week Events and Programs across all sites – Community made bush rub medicine, shared histories sessions, weaving workshops and art workshops • Ovingham Planter Boxes – Aboriginal Art Community Art Program • Ngutungka Henley – Southern Cultural Immersion and Southern Weavers Group commissioned to weave large-scale sting rays to be suspended from the ceiling of Ngutungka Henley • The Last Daughter – Guest Speaker, Brenda Matthews at Ngutungka West Lakes. 66 people attended with many stories shared with a focus on the power or healing and reconciliation • WHS Girls Nunga Program: 20 Young Aboriginal girls have been working with DHS Safer Community Team throughout Term 2 at Woodville High School, with the theme of health relationships and community connection. The DHS Safer Communities Community Development Officer invited the Youth team to one of the sessions to talk about local government and how young people can get involved in their communities. After the session, the girls have asked if we could support them to undertake some community activities and hold some “Nunga” workshops at The Brocas. In Term 3, the young women will come to the Brocas on Friday afternoons to determine the community activities and workshops.

	• Ongoing engagement with key community stakeholders including local community members and Elders, Taoundi College and Remote Visitors Outreach Team.
OBJECTIVE 6	**Create a more inclusive and accessible City that celebrates, partners and advocates for people of diverse culture and abilities.**
TARGET	A Disability Access and Inclusion Plan (DAIP) is developed and endorsed by June 2021.
STATUS	Complete. Disability Access and Inclusion Plan (DAIP) endorsed by Council September 2021
COMMENT	Communication Access Accreditation for all Libraries, Community Centres and Customer Contact (Civic) has been awarded and now in implementation phase. The Annual Report for Council's Disability Access and Inclusion Plan submitted in March 2024, highlighting significant actions Council has taken to improve access and inclusion across the city.
TARGET	An annual increase in the percentage of our community who feel a sense of community and belonging.
STATUS	In Progress
COMMENT	The Community Survey results in September 2022, indicated that 70% of people surveyed felt a sense of community and belonging.
OBJECTIVE 7	**Increase volunteer participation by promoting, creating and expanding volunteering opportunities.**
TARGET	Increase of 5% in the annual number of active volunteers.
STATUS	Council currently has 253 active volunteers, compared to 268 from the same quarter last year. Over the past 2-years Charles Sturt has maintained a steady number of volunteers through ongoing recruitment.
COMMENT	Recruitment for vacancies across council during this quarter has been steady with several new roles being recruited at Ngutungka West Lakes, Community Centres, the Community Bus & Libraries. There is a nation-wide decrease in traditional volunteering, which has been linked to factors such as changing demographics, reduced community engagement, and the rise of alternative forms of social participation. In response to this, the Volunteer Development Officer is actively working with teams to identify opportunities for new volunteer roles in our organisation while also acting as a referral point to connect community members with other volunteer opportunities in our city. While new volunteers continue to be appointed, the past year has seen some volunteer positions evolve due to a restructure in the Ageing Well Team and the closure of several volunteer programs.

OUR COMMUNITY

PEOPLE EMBRACE HEALTHY LIVING, PHYSICAL ACTIVITY AND AGEING WELL

OBJECTIVE 8	**Support citizens to age well in place and participate in community life.**
TARGET	The number of residents over 65 years participating in Ageing Well programs is increasing annually.
STATUS	In this quarter, 514 individual residents received Ageing Well services. Activities included domestic assistance, home maintenance, home modifications, social support groups, individual social support, and transport services. This figure has decreased from 925, when compared with the same quarter last year.
COMMENT	Receiving appropriate referrals from My Aged Care remains a persistent issue, often resulting in referrals that are not suitable for consumers at the time. Clients often receive Commonwealth Home Support Programme (CHSP) support as a transition service before taking on a Home Care Package. Additionally, staff levels and service adjustments have impacted on outputs as the Ageing Well team has undertaken a significant review of services delivered to ensure alignment with aged care guidelines and funding requirements, while actively informing the community about available services and supporting residents through the My Aged Care process.

OBJECTIVE 9	**Provide opportunities for formal and informal recreation, fitness and leisure experiences.**
TARGET	The membership of clubs utilising CCS sporting facilities is increasing annually.
STATUS	In Progress. Membership numbers are captured throughout the year.
COMMENT	New initiatives which occurred in the last quarter included Meals on Wheels Men's cooking group, the Nourish Program in partnership with Oz Harvest, Chair Yoga.

OBJECTIVE 10	**Develop activities with a key focus on healthy eating, healthy living and ageing well.**
TARGET	The number of participants attending activities promoting healthy eating, healthy living and ageing well is increasing.
STATUS	KPI exceeded. 44,146 people participated in activities promoting healthy eating, healthy living and ageing well in 2023/2024 compared with 31,221 in 2022/2023. This quarter saw 10,600 participants attend activities with a key focus on healthy eating, healthy living and ageing well when compared to the same quarter last year which saw 10,147 participants.
COMMENT	Programs include wellness group, yoga, walking groups, support groups, gardening groups, fruit and vegetable swaps, exercise groups, art and craft groups, Chatterbox, Over 50s, meals programs, digital literacy, English literacy, Financial Counselling, fitness programs, intergenerational groups, university of the third age groups, pet groups, water safety and cooking programs.

OUR COMMUNITY

CHARLES STURT IS A PLACE WHERE PEOPLE FEEL SAFE IN THEIR HOMES, NEIGHBOURHOODS AND PUBLIC PLACES; THEY ARE RESILIENT AND MANAGE SHOCKS AND STRESSES TO BUILD A STRONGER COMMUNITY

OBJECTIVE 11	**Support community safety and positive health outcomes through prevention, education, encouragement and enforcement activities.**
TARGET	By 2025 at least 75% of our citizens feel safe in their homes, neighbourhoods and public places with an annual increase.
STATUS	The City-wide Community Survey was conducted in September 2022. Updated data will be provided when the 2024 Community Survey results are available.
COMMENT	The table below itemises the findings from the City-wide Community Survey in response to the question 'On a scale of 0 to 10, where 0 is not at all safe and 10 is extremely safe, how safe do you feel in the following environments:

Safety

	Mean	NPS
At home during the day	9.0	65.1
At home during the night	8.3	44.9
In your neighbourhood during the day	8.6	55.6
In your neighbourhood during the night	7.3	10.8
In public places during the day	8.6	55.1
In public places at night	6.9	-5.6

Net Promoter Score

We refer to Net Promoter Score regularly throughout these results. Here is an explanation of how it's calculated and what it means:



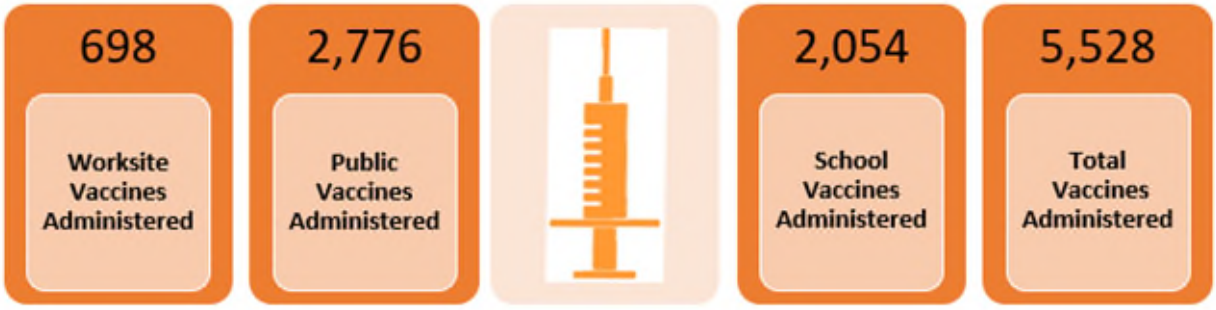
% PROMOTERS - % DETRACTORS = NPS (NET PROMOTER SCORE)

Net Promoter Score is calculated by disregarding the passive scorers (7s and 8s), adding the promoter score percentages (9s and 10s) and subtracting the detractor score percentages (0 through 6). Across a total sample this will provide an indication of how likely people will be to promote a product or service.

TARGET	The City of Charles Sturt childhood immunisation coverage rates are equal to or greater than the South Australian State average.
STATUS	In Progress. Immunisation rates have dropped slightly since the impact of COVID-19. The booking system and the introduction of a charge for those who do not reside in our Council area have reduced attendance numbers, however an increase in customer experience has resulted.
COMMENT	The Year 7 School Based Immunisation Program schedule has changed, reducing Gardasil from two doses to one, therefore reducing school program numbers. The State immunisation coverage rates are produced annually at the end of each financial year and are captured in Council's Annual Report. For the 2023/24 year, the State average for immunisation coverage rates for 12–63-month-old children was 93.30% and within the City of Charles Sturt it was 95.00%.

FINANCIAL YEAR STATISTICS

5 Year Progression	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Public Clinic vaccines administered	9,696	9,627	7,544	9,627	9,085	**8,311**
School vaccines administered	5,395	5,781	6,152	5,781	6,032	**3,487**
Worksite vaccines administered	873	689	749	689	697	**698**
Staff vaccines administered	293	339	344	339	242	**233**
No. of clients receiving vaccination	9,209	9,055	7,454	9,055	8,786	**7,038**
Total no. of vaccines administered	**16,500**	**16,624**	**15,247**	**16,624**	**16,056**	**12,729**



TARGET	Responsible dog ownership is reflected by 95% dogs being registered and microchipped by 2025.
STATUS	This target has been achieved for the 23/24 financial year. Currently, 99.5% of the overall dog database (16,328 dogs) are registered (leaving 89 (0.5%) unregistered), and 98.9% of dogs are microchipped (leaving 171 (1.1%) unmicrochipped).
COMMENT	The dog registration survey program commenced in October 2023 with 804 unregistered dogs. The program is now completed.

TARGET	Community safety is ensured by inspecting 100% of swimming pools and their safety barriers at time of construction.
STATUS	In Progress. Inspections are routinely undertaken.
COMMENT	For swimming pools approved under the Development Act 1993 and the Planning, Development and Infrastructure Act 2016, the table below demonstrates our level of compliance with the State Government's inspection policy for the financial year and the Q4 quarter. Please note, swimming pool inspections are booked in with the owner and therefore are not always inspected within 10 days. DAP reporting is currently incorrect and does not accurately capture inspections of completion notifications, but our team inspect every completion notification for permanent safety features.

Policy Standard	Reporting Period	Completions	Inspections Undertaken	Inspections Required	% Inspections Undertaken	Inspected within 10 days
Swimming Pools (KPI 20)						
Policy Standard Councils must inspect 100% of swimming pools and swimming pool safety features constructed over the course of the relevant reporting year within 10 business days of the council being notified.	YTD: 01/07/2023 - 30/06/2024	149	134	149	89.93%	66
	Q4: 01/04/2024 - 30/06/2024	**41**	**37**	**41**	**90.24%**	**24**

TARGET	Building compliance is achieved by inspecting at least 66% of dwellings during construction annually.
STATUS	Ongoing.
COMMENT	For Class 1 applications (dwellings) approved under the Development Act 1993 and the Planning, Development and Infrastructure Act 2016, the table below demonstrates our level of compliance with the state government's inspection policy for the financial year and the Q4 quarter. Please note, the inspections undertaken for the quarter include multiple inspections to the same site.

Policy Standard	Reporting Period	Commencements	Inspections Undertaken	Inspections Required	% Inspections Undertaken
Class 1 (KPI 21)					
Policy Standard Minimum 66% of building work commenced in the relevant reporting year	YTD: 01/07/2023 - 30/06/2024	638	870	418	136.36%
	Q4: 01/04/2024 - 30/06/2024	**183**	**290**	**120**	**158.47%**

TARGET	Building compliance is achieved by inspecting 90% of Class 2-9 building during construction annually.
STATUS	Ongoing.
COMMENT	For Class 2 to 9 applications approved under the Development Act 1993 and the Planning, Development and Infrastructure Act 2016, the table below demonstrates our level of compliance with the state government's inspection policy for the financial year and the Q4 quarter. *Please note, the inspections undertaken for the quarter include multiple inspections to the same site.*

Policy Standard	Reporting Period	Commencements	Inspections Undertaken	Inspections Required	% Inspections Undertaken
Class 2-9 (KPI 22)					
Policy Standard Minimum 90% of building work commenced in the relevant reporting year	YTD: 01/07/2023 - 30/06/2024	107	77	95	71.96%
	Q4: 01/04/2024 - 30/06/2024	**24**	**26**	**22**	**108.33%**

TARGET
More than 70% of routine food premise inspections do not require a follow-up inspection to address non-compliance.

STATUS
173 routine food premises inspections were conducted in the quarter, with 63 follow up inspections during this same period. This represents a follow-up inspection rate of 36% to address non-compliance with the food safety laws.

COMMENT
The 36% follow up inspection rate means that this quarter our KPI of 70% of food businesses being identified as compliant with the Food Act and associated Standards at the time of the routine inspection was not achieved.
Environmental Health Officers work with food business operators to ensure they comply with the Food Safety Standards through education and encouragement. However, in a small number of cases when businesses do not address non-compliances by the due dates set by the Environmental Health Officer, or the breach is of a serious matter at the initial inspection, then formal enforcement action is undertaken under the Food Act 2001. Four businesses were issued with formal enforcement action during the reporting period comprising of two Prohibition Orders and two Improvement Notices.

OBJECTIVE 12
Develop and support programs and activities that build individual, family and community resilience.

TARGET
Measure and grow our community resilience.

STATUS
Ongoing. Reported with the 2022 Community Survey results.

COMMENT
The City-wide Community Survey was conducted between July and August 2022, with the final report being made available in October 2022. In the Community Survey, those more likely to rate that the City of Charles Sturt promotes resilience and offers support in times of crisis higher than the average, are aged 18-24 years, and 70-84 years, single people, those unemployed and students, and those living in Grange, Henley and Findon. Those who rate Charles Sturt lower than the average is aged 50-59 years, and 85+ years, young couples, mature couples/singles, those in home duties and those living in West Woodville, Woodville and Hindmarsh.

TARGET
An annual increase in number of programs offered with a focus on building resilience with an 75% participant positive-impact rate.

STATUS
Target exceeded.
A total of 106 programs were delivered this quarter, an increase from 40 programs delivered in the same quarter last year.
Overall, in 2023/2024, 862 people participated in programs with a focus on building resilience compared to 347 in 2022/2023.

COMMENT
The Community Connections Portfolio focuses on promoting community resilience, which involves supporting individuals and communities to withstand and adapt to adversity. While many activities and programs contribute to resilience through

various means such as drug awareness support, parenting programs, and social connection activities, measuring their direct outcomes can be challenging.

OUR COMMUNITY

PEOPLE LEARN THROUGHOUT THEIR LIVES; THEY HAVE THE SKILLS AND ABILITIES TO ACHIEVE GREAT OUTCOMES FOR THEMSELVES, THEIR FAMILIES AND THE OPPORTUNITY TO BECOME LEADERS IN THEIR COMMUNITIES

OBJECTIVE 13

Create opportunities for the community to engage in a lifelong love of reading, learning and creative experiences.

TARGET

At least 10% annual increase in combined library loans (physical and online).

STATUS

Target achieved.

Library loans for the quarter have increased, with 242,554 loans compared to last year's total 226,229.

In 2023/2024, 966,177 library loans were recorded compared with 928,558 in 2022/2023. This increase is very positive when considering the Henley Library has been closed while Ngutungka Henley is constructed.

COMMENT

Physical loans for the quarter: 182,756. Digital loans: 59,798

Despite the closure of Henley Beach Library from 30 October 2023, strong physical loans were sustained for this year. The relocation of the Henley Beach collections to our other libraries has been well received and offers greater breadth and depth of collections at our other four Library branches. The Mobile Library has also extended additional outreach in the Henley area during the closure.

TARGET

At least 10% annual increase in library and community centre program participation.

STATUS

A total of 15,460 participants were recorded in this quarter which is an increase from the 14,800 participants for the same period last year.

In 2023/2024, 55,927 people participated in Library and Community Centre programs compared with 60,911 people in 2022/2023.

COMMENT

During the Community Connections Review, there was a temporary decline in participation, but the participation rates are now steadily increasing, with several new programs and partnerships underway since the appointment of new Community Development Officers, Community Centre Officers and Activator Ngutungka West Lakes and Digital Literacy Officer.

	Q1	Q2	Q3	Q4	YTD
Community Centres	4,527	5,509	6,676	**6,955**	**23,667**
Libraries	7,217	3,876	5,842	**5,616**	**22,551**
Ngutungka West Lakes	2,165	2,517	2,138	**2,889**	**9,709**
Total	**13,909**	**11,902**	**14,656**	**15,460**	**55,927**

14	**Upskill sporting and community groups to build sustainability.**
TARGET	The number of participants in sporting and community clubs is maintained or increasing.
STATUS	In Progress. Total club participation numbers identified through the annual licence fee review and social discount application processes completed to date in this financial year are 7342 in sporting club participation. This represents a very minor (.5%) decrease from the same period in 2023.
COMMENT	The minor decrease in participation numbers can be attributed to the increased cost of living, with the reduction of discretionary spending for structured sporting activities evident. Staff will continue to assist Clubs, and facilitate additional cost-effective activities where possible, to encourage a positive return on club membership.

STATUS	In Progress. The April-June 2024 quarter saw 2 additional Club development workshops delivered, including 1 session on Volunteer Management, and an extremely successful workshop on Club Sustainability and Sinking Funds.
COMMENT	These 2 club training opportunities netted 87 registrations for this period. As at the end of June 2024, 52 different CCS clubs (65% of the approximate 80+ sporting clubs actively involved in the region) have been represented across 10 club development sessions in 2023/24 FY, with 433 registrations participating.

OBJECTIVE 15	**Create a local leadership development program to grow and support local community leaders and young changemakers by 2022.**
TARGET	Annual increase in number of participants in the community leadership development program.
STATUS	In progress.
COMMENT	A Community Leadership Program has not been developed; however, the viability of this will be explored following the full implementation of the new Community Connections structure.

TARGET	Annual increase in number of participants in the Young Changemakers Program.
STATUS	Target achieved.
COMMENT	This quarter saw 2 Young Changemaker Projects with 18 participants compared to 7 participants in the same period for 22/23. In 2023/2024, 9 Changemaker Projects were initiated by young people in comparison to 22 projects in 2022/2023. Through the Changemakers Program, partnering with Yankirri Arts and Create Foundation young people under the Guardianship of the Minister, will be undertaking an art project at Cheltenham Community Centre. The Changemakers is a program that is now promoted more broadly across all of our Community Centres.

OUR LIVEABILITY

A WELL-DESIGNED URBAN ENVIRONMENT THAT IS ADAPTIVE TO A DIVERSE AND GROWING CITY

OBJECTIVE 16	**Support diversity of new and renewal developments which complement and enhance the character and liveability of our city through master planning, policy and development assessment.**
TARGET	An annual increase in population growth (indirect).
STATUS	In progress. Ongoing monitoring of REMPLAN population data is undertaken to analyse the changes in the City of Charles Sturt population.
COMMENT	The 2023 Estimated Residential Population (ERP) is 127,440. This represents an increase (from the 2022 ERP of 124,864) of 2,576 persons or 2.1% growth. (Source: REMPLAN).

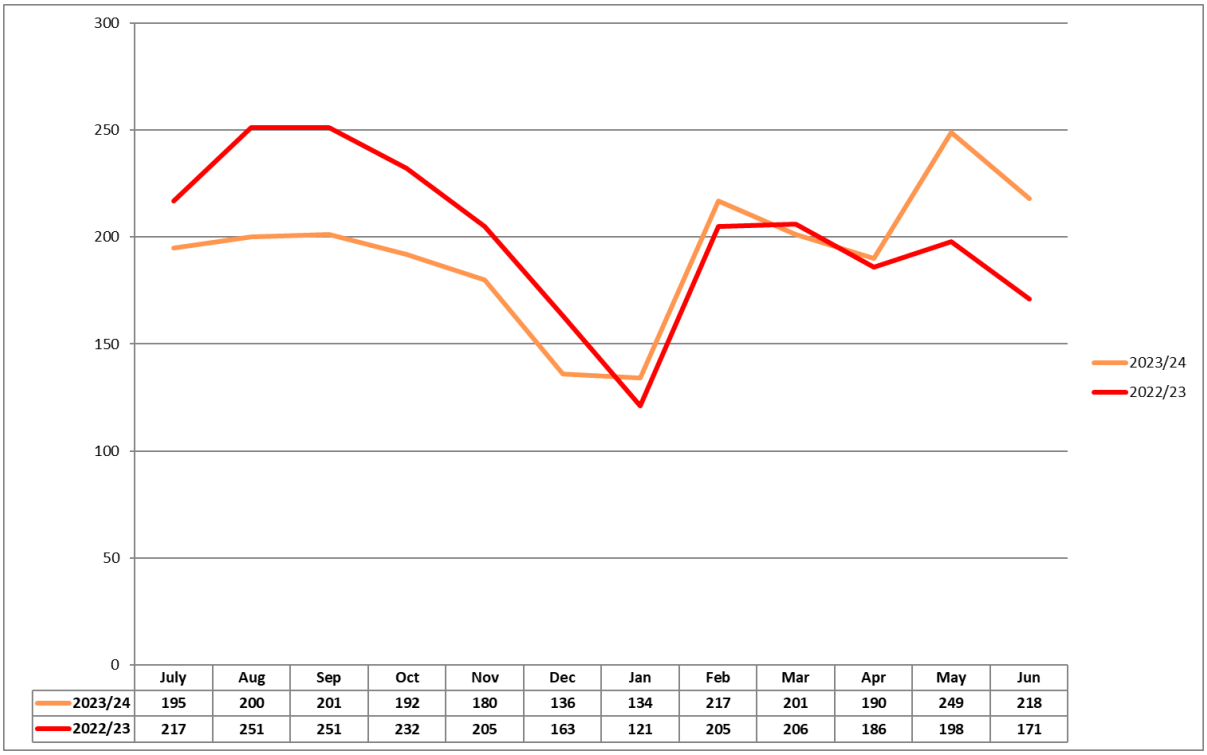
TARGET	The number of new dwellings approved annually will deliver housing choice in the city.
STATUS	In Progress. Data is being collected through the new SA Planning Portal.
COMMENT	Data sourced through the PlanSA DAP system indicates the number of new dwelling applications approved from 1 April 2024 to 30 June 2024 was 143 applications for a total number of 263 dwellings.

The following information outlines the DA breakdown and is provided for Council's information.

A total of 657 consents were submitted from 1 April 2024 until 30 June 2024 under the Planning, Development and Infrastructure Act. This represents an increase of 18.38% compared to the same quarter in 2022/2023 where 555 applications were submitted.

The total estimated development cost for applications submitted for the quarter was $172.68 million. This is an increase of 22.49% compared to $140.98 million for the same quarter in 2022/23.

Applications	Q1	Q2	Q3	Q4	YTD Total
Consents Submitted	596	508	552	**657**	**2,313**
Estimated Construction Cost (ex fit-out)	$163.56m	$190.34m	$149.32m	**$172.68m**	**$675.90m**



	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2023/24	195	200	201	192	180	136	134	217	201	190	249	218
2022/23	217	251	251	232	205	163	121	205	206	186	198	171

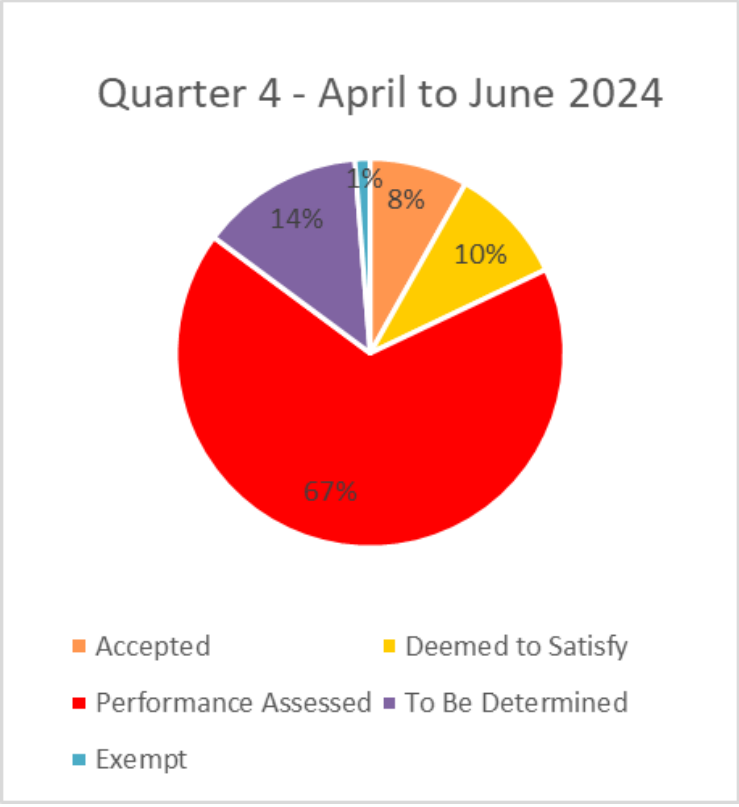
Of the 657 applications submitted, the following is an analysis of the workload for the quarter compared to the same quarter in 2022/23:

Workload Analysis	Quarter 4 – 2023/24	Quarter 4 – 2022/23
Consents Submitted	**657**	551
Additional Information Requests prior to Lodgement	**280**	280
Assessments Commenced	**552**	465
Requests for Further Information after Lodgement	**283**	248
Public Notifications Required	**28**	77
Consents Decided	**475**	455
Consents Granted	**464**	434
% of Decisions within Time	**95.16%**	92.97%
Average Days for Decision	**15.04**	16.10
No of Performance Assessed Consents	**475**	433
No of Performance Assessed Applications without Referral and Public Notification	**160**	229
No of Performance Assessed Applications assessed in less than 5 days	**32**	62
No of Performance Assessed Applications assessed in less than 10 days	**63**	148

** Information has been provided in relation to performance assessed applications as this represents the bulk of the planning work.*

Types of Development Applications Lodged (not the same database as previous table)
The application pathways relevant to assessment within Council under the PDI Act Planning and Design Code are 'Accepted', 'Deemed to Satisfy' and 'Performance Assessed'. Of the applications lodged for the quarter, 43 were Accepted, 55 were Deemed to Satisfy and 470 were Performance Assessed. There were an additional 86 to be determined and 3 Exempt applications. Of the Performance Assessed applications 28 required notification to neighbouring property owners compared to 77 for the same quarter in 2022/23.

Types of Application Lodged	Q1	Q2	Q3	Q4	YTD Total
Accepted	32	36	45	**43**	**156**
Deemed to Satisfy	37	52	54	**55**	**198**
Performance Assessed	455	338	371	**475**	**1,639**
To be Determined	67	82	75	**86**	**310**
Exempt	5	0	7	**3**	**15**



Consents by Relevant Authority

The table below indicates the number and percentage of Consents issued by the Relevant Authorities within Council for applications lodged in Quarter 4.

Consents by Relevant Authority within Council						
Decision	**GRANTED**		**REFUSED**		**TOTAL**	
Assessor	**Total Consents**	**Percent**	**Total Consents**	**Percent**	**Total Consents**	**Percent**
Assessment Manager	370	78.22%	4	0.92%	374	79.07%
Assessment Panel	26	5.50%	1	0.21%	27	5.71%
Council (Building)	71	15.01%	1	0.21%	72	15.22%
Total	**467**	**98.73%**	**6**	**1.27%**	**473**	**100.00%**

In addition to the data above there were no planning decisions issued under the historical Development Act for applications lodged before 19 March 2021.

The table below indicates the number and percentage of Planning Consents issued by the Relevant Authority within the City of Charles Sturt for applications lodged in the quarter.

Planning Consents by Relevant Authority within City of Charles Sturt						
Decision	**GRANTED**		**REFUSED**		**TOTAL**	
Assessor	**Total Consents**	**Percent**	**Total Consents**	**Percent**	**Total Consents**	**Percent**
Assessment Manager	370	84.86%	4	0.92%	374	85.78%
Assessment Panel	26	5.96%	1	0.23%	27	6.19%
Private Accredited Professional (Planning)	14	3.21%	0	0.00%	14	3.21%
Minister for Planning	2	0.46%	0	0.00%	2	0.46%
State Planning Commission	19	4.36%	0	0.00%	19	4.36%
Total	431	**98.85%**	5	1.15%	436	**100.00%**

*All data is based on information extracted from the PlanSA DAP system.

SERVICE ACTIVITY COMMENT

Planning and Development Appeals.

There were no new planning appeals for the quarter.

There is one ongoing appeal in relation to the following:

- 23014559 – 16 Sturt Close, Grange – an applicant appeal against an Assessment Manager decision to refuse the application. The application was for an open sided carport forward of the dwelling.

One appeal was finalised with an ERD Court Compromise in relation to the following:

- 22025638 – 1 Adele Avenue, Kidman Park – an applicant appeal against a delegated CAP decision to refuse the application. The application involved construction of a four-storey building with a maximum height of 15 metres comprising auto carwash facilities, an indoor recreation facility (gym) and offices (over two levels), with self-serve carwash and vacuum bays, at-grade car parking, 2.1m high acoustic boundary treatments on 1 Adele Avenue and a freestanding pylon sign (4m high) and fascia signage, and removal of truck parking provision and outdoor storage at 318A Findon Road.
- The compromise involved the construction of a three-storey building with a maximum height of 11.85 metres comprising auto carwash facilities, an indoor recreation facility (gym) and offices, with self-serve carwash and vacuum bays, at grade carparking, 2.1m high acoustic boundary treatments, a freestanding pylon sign (2.82m high), fascia signage, and removal of truck parking provision and outdoor storage.

SERVICE ACTIVITY COMMENT

Building Fire Safety Committee (BFSC).

The Committee met twice during the quarter and two sites were inspected. During the quarter the Building Surveying team continued to manage 19 properties as part of ongoing BFSC action and reported on these to the Committee. Four of these properties were resolved.

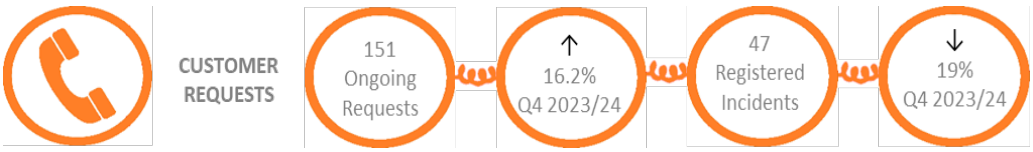
SERVICE ACTIVITY COMMENT

Planning Compliance - Customer Requests.

Council's two Planning Compliance Officers managed a high level of ongoing customer requests with 136 outstanding incidents (an increase of 15.3%), compared with the same period last year where there were 118 matters ongoing. There were 38 customer requests registered during the quarter (a decrease of 30.9%). There were 55 incidents registered for the same period last year.

There are currently 15 outstanding building compliance incidents managed by the Building Team (an increase of 25%), compared with the same period last year where there were 12 matters ongoing. There were 9 new matters reported for the quarter (an increase of 200%), compared with the same period last year where 3 incidents were registered.

Total number of planning and building compliance ongoing requests were 151 with 47 registered for the quarter.



SERVICE ACTIVITY COMMENT	Planning Compliance – Appeals There were no new planning compliance appeals for the quarter. There are six ongoing planning compliance appeals as follows: • 24 Cedar Avenue, West Croydon – Development without Consent • 361 Grange Road, Findon – Development without Consent • 55 Crown Terrace, Royal Park – Breach of Approval to application 252/0074/19 • 13/209 Esplanade, Henley Beach – Development without Consent • 42 Glyde Street, Albert Park – Development without Consent One planning compliance appeal was resolved this quarter: • 5 McEwin Street, Renown Park – Development without Consent
OBJECTIVE 17 **TARGET** **STATUS** **COMMENT**	**Implement Your Neighbourhood Plan Framework.** Increased community satisfaction with liveability and amenity within the neighbourhood plan catchment areas. (YNP before and after surveys). This to be considered more broadly with the context of measuring Councils Community plan where many of the YNP indicators have been adopted. General achievement as reflected in the Community Survey.

OUR LIVEABILITY

CITY ASSETS AND INFRASTRUCTURE ARE DEVELOPED AND ENHANCED ON A STRATEGIC AND EQUITABLE BASIS AND COORDINATED WITH INDUSTRY AND GOVERNMENT BODIES

OBJECTIVE 18 **TARGET** **STATUS**	**Implement asset improvements and maintenance via Asset Management Plans to ensure they fit for purpose and meet changing needs.** Our Asset Management Plans are fully funded and aligned to changing community expectations The next major revision cycle for Council's Asset Management Plans is nearly complete. Our Asset Management Plans have differing review dates with Asset Management Plan reviews undertaken following financial assessments and condition audits of major asset classes. Major revision of the Open Space and Recreation Asset Management Plan, Council Buildings Asset Management Plan, Lighting Asset Management Plan, Transport Asset Management Plans and Fleet, Plant and Equipment Asset Management is completed with the revised plans now adopted by Council. The draft Water Infrastructure Asset Management Plan is about to commence community consultation seeking feedback. Work is also progressing on the Information Technology Asset Management Plan.

COMMENT	The Local Government Act 1999 requires Council to review its Asset Management Plans within 2 years of a general election. The table below provides a status update of the review schedule with the current major review cycle now almost completed.

	Key AMP Activities											
Asset Management Plan	Condition Audit	Valuation	Data Verification	Data System Upload	Data Analysis [illegible] NAMS or SAM		Draft AMP	Present to Committee	Consultation	Final to Committee	Expected Completion Date	Actual Completion Date
Council Buildings Asset Management Plan										Apr-24	Nov-23	22/04/2024
Open Space & Recreation Asset Management Plan										Apr-24	Nov-23	22/04/2024
Transport Assets Asset Management Plan *										Apr-24	Nov-23	22/04/2024
Public Lighting Asset Management Plan										Apr-24	Nov-23	22/04/2024
Water Infrastructure Asset Management Plan											Jul-24	
Fleet Services Asset Management Plan										May-24	Feb-24	27/05/2024
Information Technology Asset Management Plan											Nov-24	

Completed
Underway
Future

*Transport Assets AMP (incorporates road, carpark, road safety, footpath, bus stop and bridge assets)

OBJECTIVE 19	**Manage maintenance service levels and asset lifecycles to optimise asset life and achieve service efficiency in line with community needs and diverse urban densities.**
TARGET	Develop operational service level standards for key public infrastructure assets by 2025.
STATUS	In Progress.
COMMENT	Current operational standards for major activities have been documented and reviewed as part of the scope of activities undertaken in the major revision cycle of Council's Asset Management Plans, which is now almost completed. This is a significant body of work which has been included in the revision process for Council's Asset Management Plans and will be completed by 2025.

TARGET	90% of assets are maintained at the desired service level standards.
STATUS	In Progress. Existing operational standards are being maintained and monitored. Current operational standards for major activities have been documented and reviewed as part of the scope of activities undertaken in the major revision cycle of Council's Asset Management Plans which is now almost completed. This is a significant body of work which has been included in the revision process for Council's Asset Management Plans and will be completed by 2025.
COMMENT	On target for completion in 2025.

OBJECTIVE 20	**Develop and enhance assets in line with key Council strategies.**
TARGET	70% of our community is satisfied with our assets.
STATUS	In Progress. Community consultation and feedback was sought in mid-2023 regarding community satisfaction with infrastructure assets. A total of 620 people responded to the Community infrastructure Survey. 93% of respondents were residents and 7% of respondents were visitors. Community infrastructure survey results show; 77% of people who responded are satisfied with the Public Lighting Assets. 55% of people who responded are satisfied with local streets (Road Assets).

COMMENT	64% of people who responded are satisfied with Path Assets. Of those 64% 51% of people who responded were satisfied with footpaths and 77% of people who responded were satisfied with shared use paths. 49% of people who responded are satisfied with Stormwater Management. The results of this consultation have determined current satisfaction with Infrastructure Assets. Satisfaction continues to be high for Public Lighting Assets and is trending towards targets for Path and Road Assets. We are currently reviewing customer satisfaction results for stormwater assets as part of our review of the Water Infrastructure Asset Management Plan.

OUR LIVEABILITY

SUPPORT DIVERSE EVENTS AND EXPERIENCES THAT BRING PEOPLE TOGETHER AND CONTRIBUTE TO THE HISTORY, CULTURE AND VITALITY OF OUR NEIGHBOURHOODS

OBJECTIVE 21

Engage the community in the delivery of events in community and public spaces.

TARGET

Increase in the number of collaborative partners involved in delivering events.

STATUS

Complete. 4 sponsored events were completed during this quarter as follows:

- Winter Wonderland
- Sangamam
- Bengali New Year
- SummerSalt

23 events were approved as part of the Events and Festival Sponsorship fund this financial year as follows:

- Southern Bricks Lego User Group, Brixpo - $5,000
- Sinopolese Maria Ss Di Tutte Le Grazie Association, Festa Di Maria - $7,500
- Australian Masters Games - $2,000
- Wara Wayingga Tennyson Dunes Reserve Open Day - $3,250
- Philippine Fiesta of SA - $2,000
- Woodville District Basketball Club, St Clair Christmas Basketball Carnival - $2,000
- Theresa LaRocca – St Clair Carols - $5,500
- Christian Family Centre, Christmas in the Square - $15,000
- Rotary Club of West Lakes, Kids Fun for Kids - $5,500
- Santa Eufemia Association, St Eufumia Calabrian Festival - $7,500
- Bulgarians' Educational and Friendly Society Incorporated, Zdravei Bulgarian Festival 2023 - $4,000
- South Australian Athletic League Inc, Henley Gift - $1,000
- Australian Melanoma Research Foundation Melanoma March - $300
- Shapeshifter Brewing – WestFest - $7,500
- Make it Mine Market - $5,000
- No Strings Attached – Winter Wonderland – $5,500
- West Beach Surf Life Saving Club – Pink and Blue Run, Swim and Walk - $7,000
- Cyprus Community of SA – Cyprus Festival - $5,000
- Vietnamese Community in Australia – Tet Festival - $15,000
- Adelaide Tamil Association – Sangamam - $3,000

	• Bengali New Year - $3,000 • Face to Face touring – SummerSalt - $15,000 • Kiteboarding SA – Kiteboarding SA Freestyle State Titles - $1,500 • Arts Fund, Neighbourhood Projects and Live and Local – The Urban Projects Arts and Culture Grant Fund supported 29 projects which have directly helped bring to life some fantastic music, art, dance, technology, photography and community projects. • Peet Movie Night – 26 April 2024 - The Urban Projects Team partnered with Peet and the Vipers Soccer Club to hold a community movie night (Sing 2) on the 26 April 2024 at St Clair Oval. The night was well attended and well received by the community. Council supported the event with the funding of a musician, balloon artist and coordination of the reserve hire fee and booking. • Tasting Australia 3 May – 12 May 2024 - Registration fee support initiative supported 12 new events in Charles Sturt. • James Brickworks Open Day – Sunday 26 May 2024 - The Urban Projects Team led a History Festival event, which was a strategic event to reactivate this site in Beverley to better highlight the cultural significance of the brickworks and also in response to the local community in Beverley who are seeking more activities in their suburb. • Coastal Sounds – Monday 10 June 2024 - Coastal Sounds returned for a 3rd year. This exciting walking event ran from West Beach to Semaphore extending along 13km of coastline.
COMMENT	The Events and Festival Sponsorship fund has been fully allocated for this financial year. The fund is supporting a diverse range of events including cultural, food, sporting and creative events being held across the City of Charles Sturt.

OBJECTIVE 22	**Develop destinations that cultivate art, culture, place making while recognising heritage principle**
TARGET	Number of outdoor dining seats is increasing across our city annually.
STATUS	In Progress.
COMMENT	The Community Safety team approved 1 outdoor dining permit during this quarter.

TARGET	At least 90% of our community agree that our city is a great place to live.
STATUS	In Progress. The most recent city-wide community survey was conducted in 2022.
COMMENT	Overall, in the *2022 Community Survey* City of Charles Sturt residents feel safe in our City, with positive net promoter scores (NPS) received for all questions on safety. Safety at home during the day, at home at night, in your neighbourhood during the day and in public places during the day rated the highest. The NPS for safety in your neighbourhood during the night and in public places at night, while still positive, was lower and down when compared to the 2021 survey.

TARGET	The Heritage Grant Program is 100% allocated each year.
STATUS	Ongoing.
COMMENT	The grants program is ongoing, and applications are assessed on a regular basis. Funding is provided to applications which meeting the criteria of the program on an ongoing basis subject to budget availability. $17,925.00 was committed in this quarter by Council. $13,990.00 was paid out in grants for completed conservation works in 2023/24 for this quarter.

TARGET

The Woodville Town Hall has a 10% annual increase in activation (total attendance numbers).

STATUS

Target achieved.

COMMENT

With venue and hirer's events combined, 2019 calendar year saw 31,000 unique visits to Woodville Town Hall. The following year the attendance rate dropped by half due to the impact of the COVID-19 Pandemic. This low level of attendance continued through 2021/22. In 2022/23, over 30,000 attendances visited the Woodville Town Hall, a 69% increase on the previous financial year, returning close to pre-covid levels.

With 15,011 attendances alone in Quarter 4 2023/24, we have now achieved 45,114 in attendance during the 2023/24 financial year. The total number of attendees surpassing 2019 calendar year by 40%.

OBJECTIVE 23

Develop and implement a program to promote street and place activation.

TARGET

Number of street and place activation events increases annually.

STATUS

Ongoing.

COMMENT

Tasting Australia 3 May – 12 May 2024

The registration fee support initiative assisted to facilitate 12 new events in Charles Sturt, including 4 sold out events at Ngutungka West Lakes in collaboration with 4 local community groups. The cooking workshops showcased South Indian, Italian, Vietnamese and Ugandan cuisine.

James Brickworks Open Day – Sunday 26 May

The Urban Projects Team led a History Festival event. This was a strategic event to reactivate this site in Beverley to better highlight the cultural significance of the brickworks and also in response community in Beverley who are seeking more activities in their suburb. The aim of the event was to showcase the location to the community and to inspire other creative events. The event included a guided tour, live music, the official launch of the Big James – a Big Augmented Reality Thing (BART) and a lego building activity for kids.

Following the event we have negotiated that the site be open on weekends as previously it was only open during the week.

Coastal Sounds – Monday 10 June

Coastal Sounds returned for a 3rd year. This exciting event occurred between West Beach and Semaphore, extending along 13km of coastline. This year we partnered with Port Adelaide Enfield Council to extend the event into Semaphore. The programming also expanded this year and diversified from music to include dance and dance workshops.

Arts Fund, Live and Local fund, Neighbourhood projects and the Events and Festivals Sponsorship fund have all been exhausted of funds. Funded initiatives include:

- 1 film production
- 1 storytelling and creative writing project
- 10 art projects (murals, mosaics, stobie poles and exhibitions)
- 2 theatre productions
- 2 dance productions
- 9 music projects
- 1 photography project and exhibition

- 1 augmented reality artwork
- 1 community garden open day
- 1 street party
- 1 movie night



OUR LIVEABILITY

DRIVE AN INTEGRATED, RESPONSIVE TRANSPORT SYSTEM AND WELL-MAINTAINED NETWORK OF ROADS AND PATHS THAT FACILITATE SAFE, EFFICIENT AND SUSTAINABLE CONNECTIONS

OBJECTIVE 24

Continue to implement improvements to our transport network to improve road safety.

TARGET

Develop a CCS Road Safety strategy by June 2022 in response to the State Government Road Safety Strategy to be released in 2021.

STATUS

Completed. A Road Safety Assessment Procedure and proposed traffic control works program has been developed and endorsed by Council with the new strategy and process to be included in the next revision of the City of Charles Sturt Transport Plan and the relevant Asset Management Plan.

COMMENT

A Road Safety Assessment Procedure and proposed traffic control works program was endorsed by the Asset Management Committee on 18 October 2021.

TARGET

At least 80% of our community feels safe using our local streets.

STATUS

Ongoing.

COMMENT

Community consultation and feedback was sought in mid-2023 with regard to community satisfaction with infrastructure assets. A total of 620 people responded to the Community infrastructure Survey. 93% of respondents were residents and 7% of respondents were visitors. 55% of people who responded are satisfied and feel safe with local streets. The results of this consultation have helped shape service levels in the approved Asset Management Plan revisions for Transport Assets and will also inform future revisions of Council's Transport Plan and Road Safety Strategy.

TARGET

The number of road crashes on Council-managed roads is reducing annually.

STATUS

Ongoing.

COMMENT

Data is continually collected to allow us to track crash data and make improvements were required to our road network. Crash data is supplied to Council on a yearly basis from the Department for Infrastructure and Transport. A new road safety assessment procedure and traffic control program was endorsed in 2021. Staff received crash data for 2022 and 2023 in June 2024, review of this data against the road assessment procedure intervention requirements is in progress and initiatives will be included in Council's new traffic control program where required in the future.

The table below shows a trend of reported crashes on roads owned and maintained by the City of Charles Sturt since 2018.

Calendar Year	Minor Injury Crashes	Serious Injury Crashes	Fatal Crashes	Total
2018	53	6	1	**60**
2019	56	14	1	**71**
2020	44	2	1	**47**
2021	50	10	0	**60**
2022	39	5	0	**44**
2023	53	10	1	**64**
2024	**TBC**	**TBC**	**TBC**	**TBC**

NOTE: Crash data is supplied to Council on a yearly basis from the Department for Infrastructure and Transport.

OBJECTIVE 25

Invest in inclusive upgrades to the whole transport network to promote a balanced distribution of residents driving, walking, cycling and using public transport.

TARGET

An annual increase in our community utilising active transport (walking, riding and cycling) and public transport.

STATUS

Ongoing. Fixed bicycle counters have been set up in chosen locations across the city.

An agreement has been entered into with a bus shelter provider to provide bus shelters at strategic locations across the Council area. Shelter installations are ongoing over the next 5 years.

COMMENT

Fixed bicycle counters in the Council shows cycling activity increasing along the River Torrens Linear Park Path and Outer Harbor Greenway.

Usage of the River Torrens Linear Park Path continues to increase since 2018 and has established itself as Council's highest walking and cycling corridor. Demand continues to increase with more than 800 users per day. Approximately 40% of users are pedestrians and 60% of users were cyclists.

The Outer Harbor Greenway has seen a large increase in cyclist usage as the Greenway approaches completion of its full length. Since 2018 usage of the route has increased significantly to approximately 300 cyclists per day.

Note cyclist numbers are an average and fluctuate on an ongoing basis

Claude Outdoor continues to progress shelter installations across the Council area.

TARGET

An annual increase of community satisfaction in major transport assets (roads and paths).

STATUS

Community consultation and feedback was sought in mid-2023 regarding community satisfaction with infrastructure assets. A total of 620 people responded to the Community infrastructure Survey. 93% of respondents were residents and 7% of respondents were visitors.

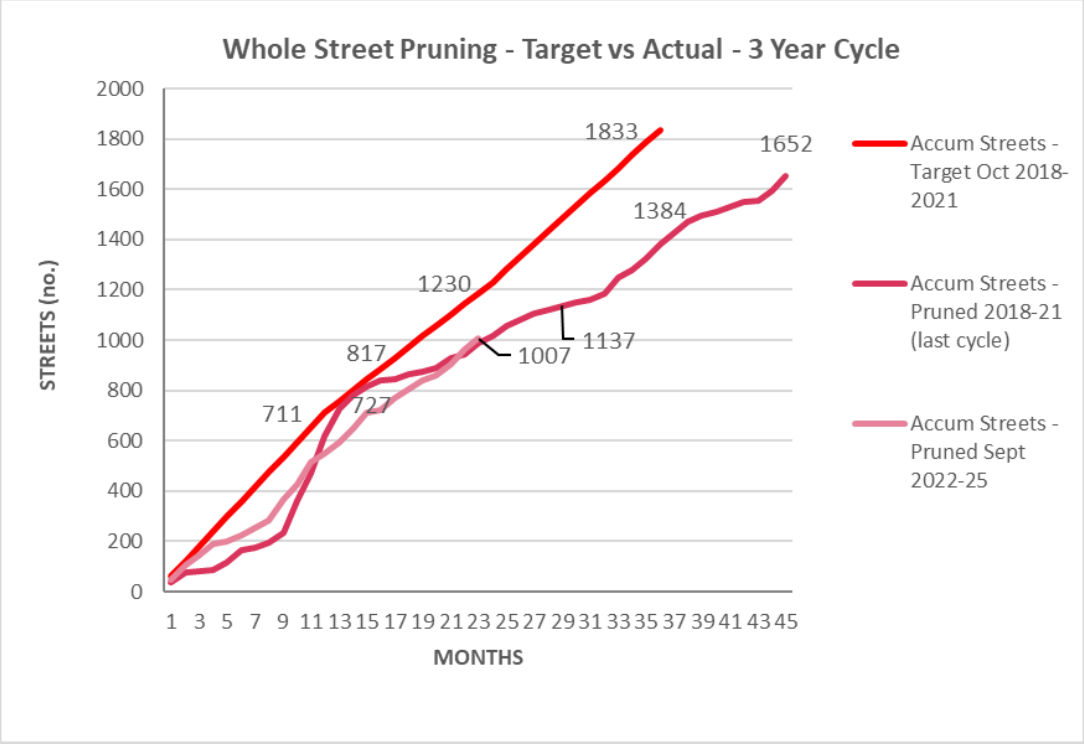
COMMENT	Community infrastructure survey results show: • Satisfaction continues to be high for Public Lighting Assets. 77% of people who responded are satisfied with the lighting in their local area. • Satisfaction for Transport Assets continues to trend above 50%. 55% of people who responded are satisfied with local streets, 51% of people who responded are satisfied with footpaths and 77% of people who responded are satisfied with shared use paths. Results are being worked through as part of the Water AMP revision process for Water Assets. The results of this consultation have helped shape service levels in the approved Asset Management Plan revisions for Transport Assets and Lighting assets and future revision for Water Assets.
OBJECTIVE 26 **TARGET** **STATUS** **COMMENT**	**Continue to support and advocate for shared transport options such as ride shares, car share, shared bike and scooter schemes.** Number of trips made by shared transport solutions increases annually. Ongoing. Council continues to seek and identify opportunities for shared transport solutions. Council has partnered with the Western Alliance of Councils and E-scooter providers in a trial to deliver shared E-scooter travel services along sections of the coast. In 2020, 4,543 rides were taken up by 2,860 users on the E-scooters and 10,843km was travelled using the E-scooters. The trial is continuing into 2023 however COVID-19 has seen utilisation decline significantly at the last half 2021 and through 2022. At the March 2023 Asset Management Committee meeting the trial was extend until the 31 October 2023. Since the conclusion of the trial Department for Infrastructure and Transport (DIT) have extended the legislation for the trial to continue for an additional 12 months. A short term (6 month) permit to the current E-scooter operators was granted to allow them to continue the trial through the 2023/2024 peak summer season. This short-term extension of the trial ended in April 2024. Staff are continuing discussions with DIT regarding the outcomes of the state consultation and future legislation for E-scooters expected to be released in early 2025 prior to implementing any other potential E-scooter routes across the City of Charles Sturt.
OBJECTIVE 27 **TARGET** **STATUS** **COMMENT**	**Continue to support and advocate the uptake of electric vehicle ownership and usage.** The number of public electric vehicle charging stations installed within CCS increases by 15% annually for the next 4 years (with a minimum of 15 chargers installed by 2025) with an annual increase in usage. In Progress. Council continues to seek and plan for additional infrastructure opportunities to improve the EV network. 9 public fast charge EV chargers have now been installed across the Council area. An additional charger is expected to be installed on Woodville Road in 2024. Future opportunities to install EV chargers are being explored as part of the re-development of the Bowden Urban Village and the future streetscape upgrade of Chief Street in Brompton. EV charging infrastructure has been installed at the Civic Centre and Beverley Depot sites to support the rollout of Council EV fleet.

OUR LIVEABILITY

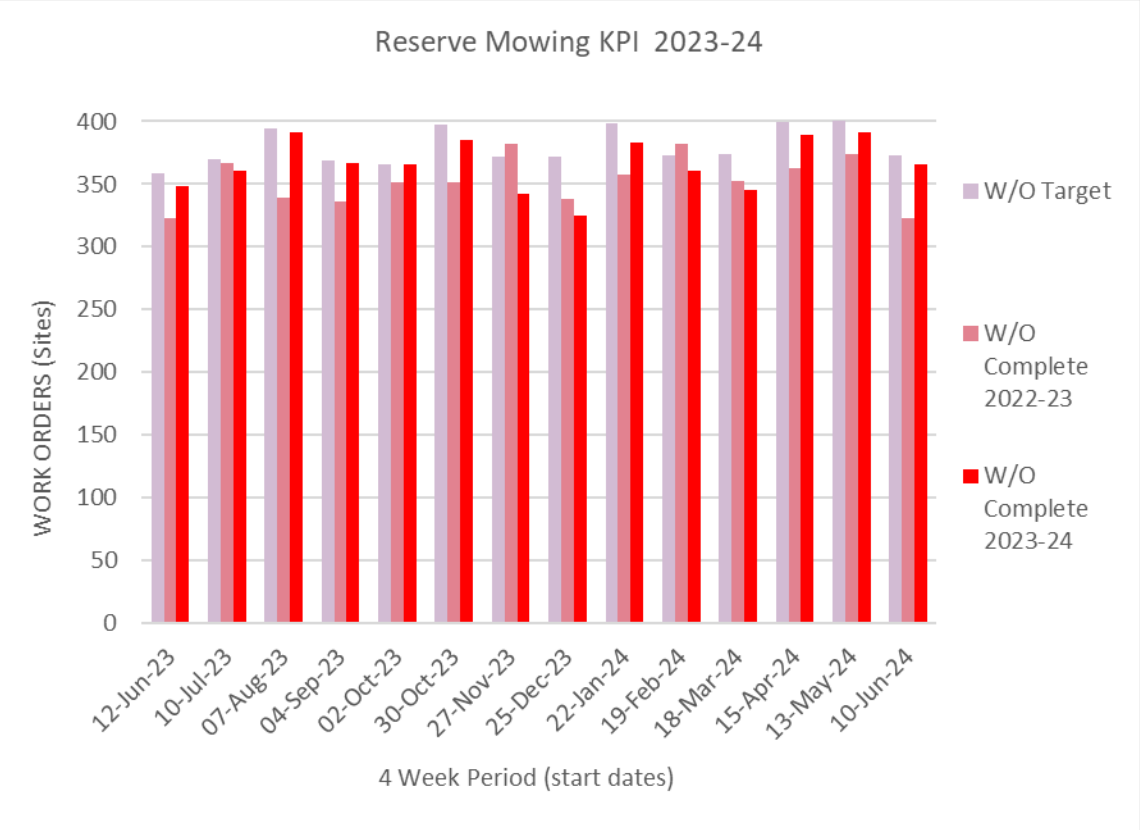
ENHANCE THE DIVERSITY OF OPEN SPACES TO CREATE INNOVATIVE, ACCESSIBLE AND FLEXIBLE COMMUNITY SPACES

OBJECTIVE 28	**Create public and open spaces in conjunction with our community that are engaging, inclusive, safe and connected, and meet diverse and changing community needs.**
TARGET	Our public spaces receive at least 90% satisfaction by 2025 by surveyed residents.
STATUS	In Progress. Analysis of information received from the 2022 Community Survey is complete.
COMMENT	Community survey questions were updated for 2022 to assist Council staff to better understand community satisfaction with Council's open space and recreation assets. The results of the 2022 survey show a satisfaction rating of 79%, which is a reduction from the 2021 rating of 84%. It is noted that satisfaction ratings for all services in 2022 were less than 2021. Strategies to improve this rating will continue to be explored, including further promotion of our public spaces.

TARGET	An annual increase of programmed tree pruning is completed within service level standards.
STATUS	In Progress. Current 3-year cycle in progress. Year 1 is complete. Year 2, 66% complete.
COMMENT	2022-2025 3-year cycle commenced in September 2022 and is slightly behind pruning targets for Year 2 due to an increase in reactive requests, storm damage event in February 2023 and a shortage of skilled casual labour to backfill vacant FTE and secondment positions in early 2024. 1,007 streets pruned to date.



TARGET	An annual increase of programmed reserve mowing completed within service level standards is increasing annually.
STATUS	Complete. Reserve mowing service levels achieved an average of 97.8% for this quarter.
COMMENT	Staff achieved an average of 96.2% this financial year compared to an average of 96.3 % last financial year. Staff leave, inclement weather and Public Holidays have impacted our ability to achieve 100%. The Work Order target is higher in alternate months due to a 3-week frequency for each individual section of Port Road Median.



OBJECTIVE 29	**Maximise the use of Council open space and sporting facilities.**
TARGET	90% of residents will live within 300m of useable open space by 2025.
STATUS	In Progress. Council staff continue to investigate opportunities for additional open space within new and existing development areas.
COMMENT	A recent analysis shows 85% of residents live within 300m of useable open space in 2023, compared to 86% in 2022 and 85% in 2021. Changes are due to the handover of new residential developments. Work across multiple Council departments continues to ensure adequate open space is included in new developments, and walkability to existing open space is improved.

OBJECTIVE 30	**Facilitate provision of and access to recreation facilities by collaborating with schools and clubs and adjoining councils.**
TARGET	Our School Holiday Sports (SHS) program is increasing in participation numbers annually.
STATUS	In Progress.
COMMENT	School Holiday Sports (SHS) programs are held twice a year (April and October) with almost 3,000 children involved in 2023. The April SHS program ran from Friday, 12 March to Sunday, 28 April 2024, with 19 clubs and sport providers

	providing 55 different activities across the City. This resulted in 1,269 children registering in April 2024, very similar to the same April period in 2023. The next SHS program is due to run from Friday, 27 September – Sunday, 13 October 2024.
TARGET	Access to additional recreation facilities and open space increases annually due to successful Joint Use Agreements.
STATUS	In Progress. A strategic approach to additional Shared Use Agreement opportunities will align with the Department of Education's strategic focus for community use of school land outside of school hours.
COMMENT	A review of existing Joint Use Agreements has been completed, considering the recommendations of the Open Space Strategy and other relevant plans, to understand areas of priority and the scope of the project. An upgrade of Fulham Gardens Primary School for greater community use was completed in 2022. In May 2024, Council endorsed a lease agreement with the Department of Education for the community use of tennis courts at Seaton High School, which will be renewed in late 2024. Other partnerships are currently being explored.



OUR ENVIRONMENT

GREENHOUSE GAS EMISSIONS SIGNIFICANTLY REDUCE AND WE ADAPT TO OUR CHANGING CLIMATE

OBJECTIVE 31	**Implement our climate change mitigation and adaptation strategies including Adapt West and Net Zero.**
TARGET	Net zero corporate emissions achieved by 2025 and annual targets achieved.
STATUS	In Progress.
COMMENT	Our Net Zero Strategy guides all business decisions as we work towards reducing corporate emissions. Key actions from the past quarter have included: • Building, Lighting and Open Space • Embodied emissions project for roads and footpaths being undertaken. • Council AMPs being updated and consulted on with an increased focus on both asset vulnerability to climate change and sustainability objectives. Transport • A total of 15 EVs are part of our passenger fleet.
OBJECTIVE 32	**Effectively manage and operate recycled water systems to provide alternative water sources for parks reserves and other open space environments.**
TARGET	Develop a Water Strategy to guide future decision by June 2023.
STATUS	In Progress.
COMMENT	Identified current supply opportunities and constraints, potential partners, and collaborative councils. Waiting for regulatory and grant approval from State and Federal agencies. Actions complete: • Negotiate water entitlements and allocations with the regulator. • Explore the current available entitlements within the market. • Identify appropriate water demand hot spots. • Clarify the ideal alternative water sources for the respective locations. • Entitlement and allocation modification to single pool approved.

Actions underway:

- Complete awaiting response - Grant applications with State and Federal agencies for additional funding.

Strategic direction is being held up by the outcome of the Entitlement and Allocation decisions of the regulator and the grant application currently sitting with the Federal Government.

TARGET
STATUS
COMMENT

Increase our open space use of recycled water by 2025.
New 2022/23 connections complete. Budget for 2023/24 Approved.
Connections completed:

- Robert Haigh Reserve
- Pennington Oval

Further 2023/24 connections awaiting response to grant application with Federal agencies. 2023/24 - Will be actioned in 2024/25.

OUR ENVIRONMENT

OUR CITY IS GREENER TO REDUCE HEAT ISLAND EFFECTS AND ENHANCE OUR BIODIVERSITY

OBJECTIVE 33

Protect and enhance our urban tree canopy.

TARGET

Our tree canopy cover (city, public and private land) increases annually and is greater than 16% by 2025.

STATUS

Complete. Council has endorsed the Tree Canopy Improvement Strategy "Growing Green" which contains a number of actions to reach a target of 25% cover by 2045.

COMMENT

Council undertakes annual tree planting programs to improve our canopy cover. Current tree planting numbers are consistent with the average number of open space landscaping projects. The following graphs highlight the number of trees planted in both streets and open spaces and total tree plantings versus tree removals.





OBJECTIVE 34

Implement our Biodiversity Action Plan and identify opportunities in capital projects to enhance and protect biodiversity across Council reserves and land.

TARGET

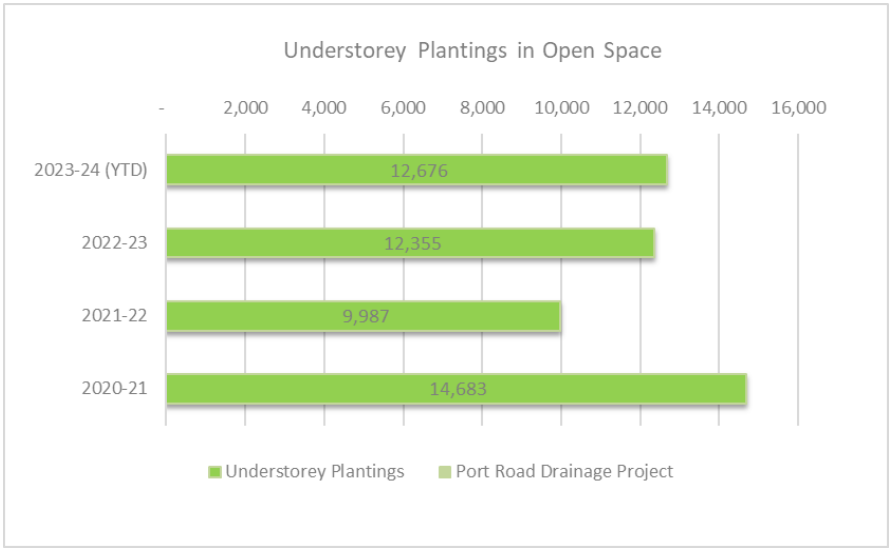
The number of understorey plants planted in open space and biodiversity sites increases annually.

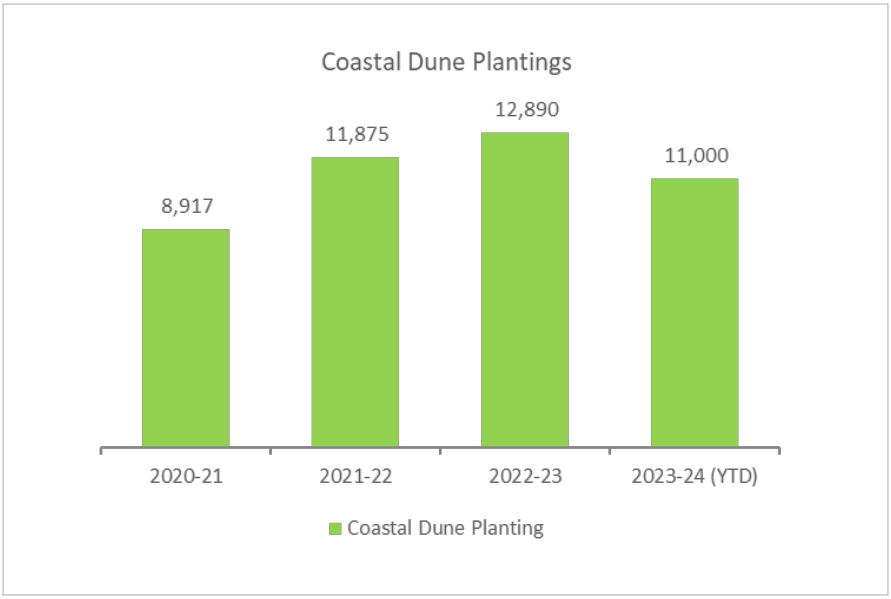
STATUS

Complete. Council undertakes annual revegetation programs within our reserves, including biodiversity sites along the River Torrens Linear Park and the Coastal Reserve.

COMMENT

Current understorey planting numbers are consistent with the average number of landscaping projects and maintenance replanting. The following graphs highlight the number of understory plantings planted in both open space and coastal dune locations.





TARGET Our Biodiversity score is improved at the next measure in 2022 and 2025.

STATUS Improvement achieved.

COMMENT

By 2022, protection, enhancement and creation of fauna habitats through ongoing management of new and existing sites has improved current urban biodiversity (eg. diversity, abundance, and/or distribution) and functional landscape connectivity, and reduced current threats to biodiversity.

We have achieved this improvement goal in 2022 – through a number of key activities including:

- Breakout Creek along the River Torrens/Karrawirra Pari is being steadily transformed from an artificial channel into a more natural-flowing and healthy creek. At completion in December 2023, the project has:
  - Created wetlands to capture and clean stormwater
  - Manages high flows and removed weeds; Planted native vegetation (245,000 plants including 111 trees) to both improve biodiversity and slow and clean water coming down the river
  - Creates healthy habitat for fish and bird species
  - Improves the water quality of the Torrens.
- Gains in the urban forest with an increase in the number of trees planted our street network and reserves.
- The number of understorey plants planted in open space and biodiversity sites annually. Council undertakes annual revegetation programs within our reserves, including biodiversity sites along the River Torrens Linear Park and the Coastal Reserve.
- Threat management activities include locating fox dens and follow up-control, mitigation of dog-based impacts (e.g. on plovers), cat owner education about responsible management, plus control of declared pest plants.
- Creation of habitat opportunities for hollow-dependant fauna had delivered approximately 200 wildlife boxes City wide and demonstrated an increase in number of hollow-dependant fauna occupation.

Findings of citizen science monitoring – we work with Birdlife Australia identifying trends in local bird populations year-on-year to indicate biodiversity management successes

OBJECTIVE 35	**Develop, manage and maintain green infrastructure; and protect and enhance our urban tree canopy.**
TARGET	Our Whole Street Planting program is completed annually.
STATUS	Complete.
COMMENT	Streets selected, report and Community Engagement Approach endorsed at August Asset Management Committee. Consultation process for tree species selection within nominated streets undertaken from mid-September and ended in early October 2023. Council endorsed the program in December 2023. Tree removals commenced late March, planting commenced April and was completed by June 2024.

TARGET	Water Sensitive Urban Design (WSUD) principles are considered in all capital projects.
STATUS	In Progress. Council staff communicate internally to continually seek opportunities for WSUD options to be included in major projects.
COMMENT	WSUD initiatives included in 2022/23 major capital works projects, include: • Military Road and Main Street Streetscape Upgrade (completed) • Fairford Terrace Road Reconstruction project (completed) • Bridgman Avenue Road Reconstruction (completed) • Jetty Street Road Reconstruction (completed) • Hindmarsh Place Hindmarsh (completed) WSUD initiatives in 2023/24 major capital works projects, include • Murray Street, Albert Park (construction complete) • Living Streets – Wright, Bishop and Tait Streetscape upgrades (Design completed, construction will continue into 24/25)

TARGET	A verge renewal framework to guide the greening of our capital works programs infrastructure is completed by June 2022.
STATUS	Complete. Verge greening is critical in ensuring a reduction in the urban heat island effect and can be incorporated within our capital projects.
COMMENT	An internal verge renewal framework has been developed and following a review by internal stakeholders it has now been finalised for implementation as part of future capital works programs.

TARGET	Boucatt Reserve is reinvented by 2022 and is cooler in temperature.
STATUS	Completed. Upgrade works have been completed in the Reserve to encourage community use in a cooler environment.
COMMENT	An arbour and ten large above-ground plant pots, including trees and vegetation, have been installed. A report was presented to the Asset Management Committee on 18 March 2024, providing an overview of the upgrades and evidence that areas of the reserve are cooler in temperature.

OUR ENVIRONMENT

CHARLES STURT IS RECOGNISED AS A LEADING PARTNER AND EDUCATOR IN PURSUING A SUSTAINABLE FUTURE WITH OUR COMMUNITY

OBJECTIVE 36	**Facilitate opportunities and educate, promote and implement environmentally sustainable business practices to minimise our adverse impact on the environment and to provide learning to the community.**
TARGET	85% of our community are aware of Council's environmental efforts. (Community survey – currently 59%).
STATUS	In Progress.
COMMENT	Council continues to raise awareness, educate and engage our community in relation to climate change adaptation and mitigation. The Environmental Management Officer (Climate Emergency Response) is actively working with the Media, Marketing and Communications team to promote Net Zero both internally and externally. In addition, workshops and events are being held for community members to participate in opportunities to learn about practical action they can take to reduce emissions and live more sustainably. The Environmental Management Officer (Energy + Climate Change) is actively working with the Media, Marketing and Communications team to promote council's climate change action. This has included promoting the work of staff delivering council's *Environmentally Sustainable Development Requirements for Council Buildings*, including their participation in the innovative Professional Development series, *Cultivate*, and the pilot project delivered as part of the Aquatic Reserve Clubrooms project. An information flier has been developed and there are plans for signage at the facility to improve understanding of the elements integrated to improve comfort and environmental outcomes.

TARGET	An increase percentage of our community surveyed has awareness of and is taking action to reduce impacts of climate change.
STATUS	In progress.
COMMENT	General and targeted community engagement will ensure we bring the community along with us on our journey and learn from and support them to tackle the Climate Emergency. The 2022 Community Survey which asked the community a number of questions about climate found that there was little change in community response from 2021 to 2022. Two (2) key questions included *'I have a good knowledge of climate change already'* and '*Taking action on climate change is important to me personally*' found that a high number of respondents agreed or strongly agreed. The below table shows the change in response from 2021 to 2022. Updated data will be provided when the 2024 Community Survey results are available.

Community Survey Question 14	% Strongly agree and agree			
	Panel		Non-Panel	
	2021	*2022*	*2021*	*2022*
I have a good knowledge of climate change already	75	77	73	78
Taking action on climate change is important to me personally	78	70	77	77

Total respondents- 2022 Panel n=128, Non-panel n=752

Total respondents- 2021 Panel n=162, Non-panel n= 823

OBJECTIVE 37

Incorporate sustainable infrastructure into our community spaces and buildings.

TARGET

All building capital works, and renewal programs adhere to Council's Environmentally Sustainable Design (ESD) guidelines and respond to long term risks of climate change.

STATUS

In Progress. Climate change adaptation building solutions are increasingly included in capital projects with heightened industry awareness evident.

COMMENT

The Environmental Management Officer (Energy + Climate Change) created a partnership between the City of Charles Sturt and Adelaide University to reimagine playgrounds for the future. Masters' students from the School of Architecture and Civil Engineering are participating in this Experiential Design Studio to design a low carbon / climate resilient Croydon Playground Reserve. Staff have been excited to learn from the students about the latest ideas and approaches to inform council's asset management planning in the future.

The *Environmentally Sustainable Development (ESD) Requirements for Council Buildings* were endorsed by council 14 June 2022. This document has influenced positive sustainability outcomes in building projects since, including Henley Ngutungka and Aquatic Reserve Clubrooms. This policy is redefining minimum standards for the development and maintenance of council's building assets, in order to meet Council's strategic environmental outcomes including achieving Net Zero carbon buildings and buildings that are resilient to the impacts of climate change. A bespoke regional training program has been delivered for property staff at the Cities of Charles Sturt, Port Adelaide Enfield and Marion, to embed the knowledge and skills needed to implement this new direction for council buildings.

A decision support tool has been established to increase awareness of climate change risks and opportunities, as well as quantify the costs of building our assets resilience to these risks, within council's Asset Management Plans. This tool has been used as part of the 23/24 AMP review process and will continue to be refined over time as knowledge and markets evolve. This work was developed following a recommendation from council's climate change risk and governance assessment (2020).

Through the Regional Climate Partnerships arrangements, AdaptWest has an observer role on the Resilient Asset Management Project (RAMP) - *RAMP — Resilient South.* The observer is the City of Charles Sturt's Manager Asset Management Planning, Mr Chris Shallow. Chris will share learnings back to key assets staff at the Cities of West Torrens, Charles Sturt and Port Adelaide Enfield.

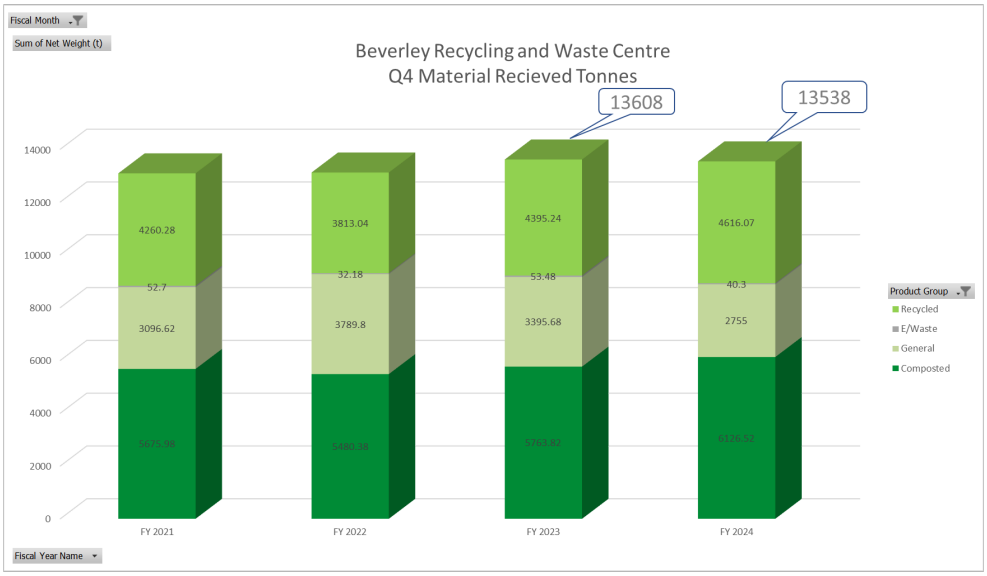
OUR ENVIRONMENT

REDUCE WASTE PRODUCTION ACROSS OUR CITY, AND GROW THE CIRCULAR ECONOMY

OBJECTIVE 38	**Take back control of the community's recyclables through construction and operation of our MRF jointly with the City of Port Adelaide Enfield.**
TARGET	Our MRF is constructed and operational by June 2022.
STATUS	Complete.
COMMENT	The CAWRA MRF has been fully operational since January 2020. Council continues to collaborate with the City of Port Adelaide Enfield to operate the new MRF at Kilburn through the Central Adelaide Waste and Recycling Authority (CAWRA) regional subsidiary. CAWRA has completed several facility upgrades to improve operational efficiencies and overall MRF performance and has commenced work on a regional waste and recycling strategy.

OBJECTIVE 39	**Reduce waste to landfill across our City through education and improvements to the kerbside 3 bin service.**
TARGET	Diversion of household recyclable and compostable waste from landfill through Council's 3 bin system improves annually.
STATUS	Ongoing.
COMMENT	Continued education resources are being developed and produced to support the community to use the 3-bin service correctly. Cleanaway continue to place stickers on contaminated bins and then send contamination information letters to households who are using their recycling and/or organics bins incorrectly. Annual waste and recycling calendars have been printed ready for distribution and include clear, simple messages about what goes in each bin, along with a focus to encourage up-take of food waste recycling. Continued focus on food waste education to support the trial of Weekly FOGO (food organics, garden organics) collections. A feature article promoting the results of the mid-term review have been included in Council's magazine.

TARGET	Increase in the annual tonnes of material received for recycling at the Beverley Recycling and Waste Centre by 2025.
STATUS	In Progress.
COMMENT	The volume received for Q4 23/24 decreased by 70 tonnes compared to the same period last year, totalling 13,538 tonnes processed at the facility this year. While the total volume is consistent with the previous year, there has been a reduction in the amount sent to landfill and an increase in the volume sent for recycling.



TARGET

STATUS

COMMENT

Tonnes of waste to landfill (kerbside 3 bin service) is reducing per household.

Ongoing.

Continued education resources are being developed and produced to support the community to use the 3-bin service correctly. Council in partnership with Cleanaway continue to send contamination letters to households who are using their recycling and/or organics bins incorrectly.

The Weekly FOGO trial commenced in May 2023. Results from the mid-term audit indicate that households that are part of the weekly FOGO collection trial are achieving a landfill diversion rate of 78% this is compared to a diversion rate of only 48% diversion rate for those households that chose to opt-out of the trial.

TARGET

STATUS

COMMENT

Increase in percentage of food waste diverted from landfill with a target of 60% by 2025.

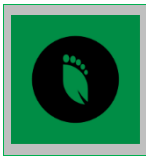
Ongoing.

The food waste recycling program continues to be available free to all households upon request. Residents can request the delivery of a kitchen caddy and compostable bag via the CCS website or alternatively they can collect directly from any of the libraries or civic centre.

The weekly FOGO (food and organics) trial commenced in May 2023 and results from the mid-term review indicate that those households in the trial area are achieving a combined landfill diversion rate of 68%. Those households within the trial area that remain on the weekly FOGO collections are achieving a landfill diversion rate of 78% and those who chose to opt-out are only diverting 48% of material from landfill.

Investigations and financial modelling into how Weekly FOGO might be implemented Council wide have commenced.

OBJECTIVE 40	**Educate and facilitate sound corporate practices to increase the use of recycled-content materials in Council operations.**
TARGET	We will track and increase our purchase of recycled content materials (by weight) to 50% of the contents of kerbside recycling bins by 2025.
STATUS	Ongoing. Opportunities are continually being identified to improve standard business practices.
COMMENT	Requirements for recycled content products and materials have been included in our tender documentation and all staff are continuing to look for opportunities to purchase materials with recycled content. Council has been working with CAWRA to identify new opportunities to increase the amount of recycled content materials purchased.



OUR ENVIRONMENT

WE ADVOCATE FOR THE PROTECTION OF OUR COASTAL AREAS AND MAINTAINING BIODIVERSITY ALONG OUR COAST

OBJECTIVE 41	**Develop and implement strategies and partnerships in response to coastal risks and influence government led initiatives.**
TARGET	Partnerships are in place and staff representation at coastal reference groups to ensure the protection of our coast.
STATUS	In Progress. Council staff work with external stakeholders to be included as part of the decision-making framework for coastal matters.
COMMENT	Attendance at formalised Adelaide Coastal Council Network meetings, hosted by the LGA is ongoing.
TARGET	80% satisfaction with our management and support of environmental efforts.
STATUS	In Progress.
COMMENT	Our resident perception with environmental protection (reducing carbon emissions, increasing tree canopy etc) was measured slightly differently in the 2022 community survey. We asked how residents rate the environmental protection services provided by the City of Charles Sturt. We received a score of 6.4, compared to 7.2 in 2021. This lower score was representative of the whole survey where most scores in 2022 were lower than in 2021. Updated data will be provided when the 2024 Community Survey results are available

OBJECTIVE 42	**Improve and increase biodiversity along our coast.**
TARGET	The number of indigenous and native plants planted along the coastal reserve increases annually.
STATUS	In Progress. Council undertakes annual revegetation programs to improve biodiversity across the City.
COMMENT	10,000 tube stock were planted along the coast in June 2023 as part of Councils annual revegetation program. Works were coordinated with the Coast Protection Board and Green Adelaide to ensure species diversity and locations were chosen based on the highest erosion risk. 10,000 additional tube stock were being planted in the dunes at the time of writing this report, with completion in late July 2024.

OUR ECONOMY

THE WESTERN REGION ECONOMY IS PROMOTED THROUGH LEADERSHIP AND COLLABORATION ACROSS ALL STAKEHOLDERS AND OUR COMMUNITY

OBJECTIVE 43	**Develop a regional promotion plan in collaboration with regional alliances to promote the western region economy.**
TARGET	The Western Region Councils deliver a regional promotion plan by December 2022.
STATUS	In Progress.
COMMENT	Various marketing opportunities were investigated to deliver the best return on investment. A 'Live in the West' Strategy was developed to promote the liveability and opportunities of the Western Region, and the Adelaide Beaches website transitioned to a new platform to launch this strategy. Both the Cities of Port Adelaide Enfield and Holdfast Bay are developing new Economic Development Strategies and regular meetings have been held with the four Western Councils to review the alignment to a broader strategy. A City of Charles Sturt Invest in the West, Investment Attraction Prospectus has been developed and was launched in early 2024. Further research work is being undertaken on the status of employment lands and future jobs. Following this a targeted investment attraction and marketing strategy will be run to promote the opportunities in the City of Charles Sturt and the broader Western Adelaide region.

OBJECTIVE 44	**Develop strategic and industry alliances to progress economic growth and resource sharing.**
TARGET	30% of our Charles Sturt businesses are Western Business Leaders (WBL) members by 2025.
STATUS	In progress. Many businesses across all sectors are currently registered as Western Business Leader members.
COMMENT	There are currently 12,271 (Source: ABR, Remplan) businesses in the City of Charles Sturt, 1,969 of these are registered Western Business Leader members. Council is continuing to promote the Western Business Leaders and encourage additional membership. Several videos were created highlighting the benefits of membership and a more targeted marketing campaign continued this quarter.

TARGET	At least four joint economic development projects or events delivered annually between two or more Councils.
STATUS	In progress. Council continues to collaborate with other Councils to identify opportunities for economic development partnerships and events.
COMMENT	A Jobs Expo was held in collaboration with the City of Port Adelaide Enfield at Sunnybrae Estate, Regency Park on 20 March 2024 and attended by over 2,000 job seekers and 80 exhibitors. Other Western Alliance projects include: • Live in the West regional promotion

- The Adelaide Beaches website upgrade. The refreshed and updated Adelaide Beaches website was launched on 27 November 2022 at the Western Regional Visitor Sector Network Event at the Grange Golf Club.
- The Western Regional Tourism Development Action Plan presented to the 20 March 2023 City Services Committee.
- Quarterly Western Regional Visitor Sector Network events continue to be held.

The most recent Western Regional Visitor Sector Network event was hosted by the City of Holdfast Bay at the Brighton Surf Life Saving Club on 16 May 2024. The event raised awareness regarding the opportunities for tourism in the Western Region and encouraged business to business networking, resulting in many successful connections. The next event is planned for 22 August 2024 hosted by City of Charles Sturt at Big Shed Brewing.

Further collaboration has occurred with the Cities of Salisbury and Port Adelaide Enfield on an Engagement Plan for business advisors and Economic Development Officers to encourage innovative collaboration.

TARGET

80% satisfaction from Western Region businesses participating in business development events.

STATUS

In progress. Council continues to seek feedback from participants at events which allow us to continually improve our programs.

COMMENT

The Economic Development team have hosted 3 events this quarter and partnered to deliver an additional event for our multicultural community. 100% of respondents to surveys when asked how they would rate the events hosted by the City of Charles Sturt said the events were good, very good or excellent. Stakeholder and attendee feedback was collected for the Western Adelaide Jobs Expo 2024.

OBJECTIVE 45

Engage with business and key markets to encourage and support market development initiatives.

TARGET

At least one targeted industry specific communication and event for key sectors in Western Adelaide annually.

STATUS

In progress.

All sectors were engaged through this quarter's events and are outlined below.

Multicultural Business Networking Event, Civic Centre City of Charles Sturt - 9 April 2024
Attendees: 45
Speakers:
Mayor Angela Evans welcome
Navtej Bal: CEO of Ironwood Institutes, presenting on "Building leadership skills in challenging environments."
Amol Punni: Real Estate Consultant, eXp Australia, offering insights into the "Property Market and Investment."
Sunita Miranda & Narayan Ramchandan: Director & Co-founder of Cornerstone Alliance, discussing "Transforming Business through Technology
Selma Barlow – Council support for your business

COMMENT	**City of Charles Sturt Business Recognition Awards, Woodville Town Hall - 9 May 2024** Attendees: 300+ Inaugural awards event emceed by Mike Smithson from Channel 7, with speeches from Mayor Angela Evans and Detmold CEO and Chair of the South Australian Business Chamber, Sascha Detmold Cox. **Women in the West Workshop, Connecting Women in Business, Elevating Women's Visibility, The Healthy Living Precinct – 20 May 2024** Attendees: 100 Keynote speaker – Amy Springhall from the Visibility Project focused on raising the visibility of Women in the West. This was the first of the events funded by the Office for Small and Family Business Connecting Women in Business grant. **Business Growth: Western Business Leaders Personal Brand & TikTok – 19 June 2024, Jarmers Kitchen** Attendees: 100 Speakers – Maddy Ragno, Made Creative & Dianne Dumanovic, Topknot Management Positive feedback was received from all these events and when asked businesses felt they were able to implement their learnings.
TARGET **STATUS COMMENT**	Positive feedback from businesses from at least four sectors regarding developing further market opportunities as a direct result of Council initiatives annually. In progress. A range of sector specific workshops held. Business Growth, the Startup ecosystem, Women in Business and Multicultural business were targeted for events this quarter. These events were very well attended and are listed below, but summarised in the comments above. • Multicultural Business Networking Event, Civic centre City of Charles Sturt, 9 April 2024 • City of Charles Sturt Business Recognition Awards, Woodville Town Hall, 9 May 2024 • Women in the West Workshop, Connecting Women in Business, Elevating Women's Visibility, The Healthy Living Precinct, 20 May 2024 • Business Growth: Western Business Leaders Personal Brand & TikTok – 19 June 2024, Jarmers Kitchen

OUR ECONOMY

LOCAL BUSINESS AND ENTREPRENEURIAL ACTIVITIES FLOURISH THROUGH THE SUPPORT, ENGAGEMENT AND RELATIONSHIPS THAT ARE DEVELOPED AND MAINTAINED

OBJECTIVE 46	**Support opportunities to 'buy local' in Charles Sturt through our procurement practices.**
TARGET	Annual increase of 2.5% of local spend by Council.

STATUS	In progress. $2.8M (or 7.1% of the total spend) was spent using 173 suppliers based in the City of Charles in the 2023/24 financial year. This is in comparison to a total spend of $5.6 M (or 5.2% of the total spend) spent using 238 suppliers in 2021/22.
COMMENT	Whilst actual spend has decreased in dollar terms, the overall percentage of spend has increased 1.9% for the financial year. Tenders continue to be promoted via the Charles Sturt LinkedIn site.

TARGET	All tenders are promoted through the Charles Sturt LinkedIn site.
STATUS	In progress.
COMMENT	Tenders were promoted on LinkedIn, the Western Business Leaders newsletter and the Charles Sturt Business Facebook page. Tenders will continue to be promoted through LinkedIn and the success monitored.

TARGET	Annual increase in Gross Regional Product (CCS) overall, with focus on targeted sectors of advanced manufacturing, defence, health, tourism, and construction.
STATUS	In progress. This is an indirect KPI which Council does not control; however, we contribute to the increase.
COMMENT	Between December 2023 and April 2024 there was a decrease in Gross Regional Product of $99.5 million, 1.4 % from $7.2 billion to $7.1 billion.

OBJECTIVE 47	**Increase local supply chain development through business support and promotions.**
TARGET	Annual increase in Business to Business (B2B) engagement fostered by CCS.
STATUS	In progress. B2B engagement is fostered through events, newsletters, social media and direct engagement with businesses.
COMMENT	The City of Charles Sturt Business Facebook page continues to grow, and newsletters consistently have an above average open rate. The team consistently go out and meet with local business owners and share their stories. A very popular 'Meet the Business Community' segment has been created. Targeted engagement is also working well for sector specific communications and events. Events held in the quarter are summarised below, but have been discussed in detail in other sections of this report. • Multicultural Business Networking Event, Civic Centre City of Charles Sturt, 9 April 2024 • City of Charles Sturt Business Recognition Awards, Woodville Town Hall, 9 May 2024 • Women in the West Workshop, Connecting Women in Business, Elevating Women's Visibility, The Healthy Living Precinct, 20 May 2024 • Business Growth: Western Business Leaders Personal Brand & TikTok, 19 June 2024, Jarmers Kitchen Direct engagement is now being captured through the Economic Development Customer Relationship Management System which measures the quality of business engagement.

OBJECTIVE 48	**Support our community and economy through the COVID-19 period while remaining financially sustainable**
TARGET	Deliver Council's Economic Stimulus and Support package through to 30 June 2022.
STATUS	Complete.

COMMENT

Delivered this program which has been overwhelmingly successful in supporting our local economy. Council will continue to buy local and monitor this baseline established.

The following is a summary of programmes supported:

Business Support Program.

2021/22

123 businesses applied to be part of the Business Support program; 77 businesses were approved.

2022/23

107 businesses applied to be part of the Business Support Program; 76 were approved. A further three were approved and provided a scholarship with the Business SA SAYES program.

18 businesses were placed on a waitlist when funds were fully committed. These businesses were supported in other ways. The remaining 13 businesses did not meet the grant criteria.

2023/24

100 businesses applied to be part of the Business Support Program; 58 were approved and completed projects with their advisor. The remainder are being assessed however; this program will be heavily over-subscribed again this year. Applications were received from 22 different suburbs across the City from a variety of sectors who have worked on many different projects. Of particular note are 5 businesses who have worked with Fleurieu Milk and Udderway to investigate and implement the removal of single use plastics and 3 businesses seeking support with their NDIS registration.

The video from the grants launch event this year can be seen here: https://www.youtube.com/watch?v=obSBe_hd-SM

Arts and Culture Grant Funding

Arts and culture grant funding has directly helped bring to life some fantastic music, art, dance, technology, photography and community projects that were approved or began in this quarter that are benefiting the community, businesses and artists including:

Arts Fund, Live and Local fund, Neighbourhood projects and the Events and Festivals Sponsorship fund have all been exhausted of funds. Funded initiatives include:

- 1 film production
- 1 storytelling and creative writing project
- 10 art projects (murals, mosaics, stobie poles and exhibitions)
- 2 theatre productions
- 2 dance productions
- 9 music projects
- 1 photography project and exhibition
- 1 augmented reality artwork
- 1 community garden open day
- 1 street party
- 1 movie night

Our SALA registration fee support initiative has recently closed and will support 16 new exhibitions that will be on display during August. They range from artists holding their first exhibition in their 80s to professional artists.

OBJECTIVE 49	**Build capabilities to support entrepreneurialism, social enterprise, and grassroots business start-ups.**
TARGET	Net increase in the annual number of business start-ups (indirect).
STATUS	In progress.
COMMENT	Increase of 56 business entries in 2023/24 compared to 2022/23. In 2022/2023 there were 785, and in 2023/2024 there were 841 an increase of 56. There is a healthy number of business startups and growth in the number of businesses.

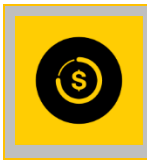
TARGET	Annual increase in number of businesses in CCS (indirect).
STATUS	In progress.
COMMENT	There has been an increase of 892 businesses, 7.8% growth. Business counts: Dec 2022: 11,379 Dec 2023: 12,271 (Source: ABR, Remplan)

TARGET	Increased promotion and utilisation of Council co-working space (civic, community and private) annually.
STATUS	In progress.
COMMENT	Formal and informal co-working spaces are promoted on the Council website. The 19 on Green Co-working space, new Ngutungka West Lakes, and new Business Hub Allenby Gardens were promoted on the City of Charles Sturt Business Facebook Page and additional opportunities for promotions and utilisation are being investigated.

TARGET	Continue to support entrepreneur scholarships annually.
STATUS	In progress.
COMMENT	Scholarships for the South Australian Young Entrepreneurs Scheme (SAYES) and Encore program continue to be supported. Three local participants were provided with scholarships to participate in the programs in 2023/24, two have graduated on 20 June 2024 from SAYES and one is undertaking the Encore program, due to finish early in 2025. Interviews are captured throughout the program and are shared on the following page: https://www.charlessturt.sa.gov.au/services/other-services/grants-and-funding/entrepreneur-scholarships.

TARGET	Support two social enterprises through Council procurement practices by 2025.
STATUS	In progress.
COMMENT	An indirect approach has currently been adopted to support local enterprises. The current Procurement Policy reflects an indirect approach to social procurement through preferencing goods and suppliers that minimise impacts to the environment. New procurement guidelines are being developed to increase local business and industry participation as well as skill development and social inclusion through the employment of Aboriginal people, trainees and apprentices, local people with barriers to employment. A partnership was formed with Multicultural Communities Council of SA to work on a Building Employer Confidence and Inclusion in Disability project. As a result of this, a 3-month internship was provided for a student from a Culturally and Linguistically Diverse (CALD) background with a disability to work with the Economic Development team on an Accessible Tourism project.

OBJECTIVE 50	**Provide a supporting environment and streamlined approach to assist business with establishment, expansion and business advice.**
TARGET	80% of surveyed Charles Sturt businesses that have received assistance and advice are satisfied with Council support by 2025 with % increase annually.
STATUS	Ongoing.
COMMENT	100% of businesses that received support as part of the Business Support Program were very happy with the support and advice they received as a result of taking part in the program. 100% of businesses that attended workshops or events hosted by Council were happy or very happy with the assistance and support they received. The City of Charles Sturt Business Survey 2024 opened in December 2023 and closed on 2 February 2024. More information can be found here: https://www.yoursaycharlessturt.com.au/business-survey-2024. In the City of Charles Sturt Business Survey 2024, 102 businesses responded. 87 businesses told us they had been in contact with Council in the last two years. 80 of which told us their experience working with us was good, very good or excellent.



OUR ECONOMY

BUSINESSES AND INDUSTRY SECTORS CONTINUE TO GROW AND DIVERSIFY

OBJECTIVE 51	**Promote, facilitate and attract businesses to employment lands and commercial precincts to support growth.**
TARGET	An annual increase in employment in the key focus sectors in CCS: advanced manufacturing, defence, health, tourism and construction (indirect).
STATUS	In progress.
COMMENT	Data is updated every 5 years, as part of the Census (2021). Current job numbers: **Healthcare & Social Assistance:** 9,732 jobs **Construction:** 5,838 jobs **Manufacturing:** 3,990 jobs **Tourism:** 2,855 jobs
TARGET	Growth in annual development application value by sector (residential, commercial /industrial).
STATUS	In Progress.
COMMENT	The number of Development Applications by sector is monitored. Currently the PlanSA System currently from the DAP system does not provide a breakdown of the data by sector.
TARGET	CCS businesses who have engaged with Council are 5% more positive regarding the business outlook than other businesses.
STATUS	In progress and ongoing.

COMMENT

100% of businesses that received support as part of the Business Support Program were very happy with the support and advice they received as a result of taking part in the program.

100% of businesses that attended workshops or events hosted by Council were happy or very happy with the assistance and support they received.

The City of Charles Sturt Business Survey 2024 opened in December 2023 and closed on 2 February 2024. More information can be found here: https://www.yoursaycharlessturt.com.au/business-survey-2024.
In the City of Charles Sturt Business Survey 2024, 102 businesses responded.
87 businesses told us they had been in contact with Council in the last two years.
80 of which told us their experience working with us was good, very good or excellent.
7 respondents rated their experiences as 'fair' these related to construction works, permits and parking as well as unsuccessful applications for grants and subsidies
Full results were shared in April 2024 and are also being uploaded to the YourSay page.
100% of businesses that received support as part of the Business Support Program are happy with the support and advice, they are receiving because of taking part in the program.

OBJECTIVE 52

Educate and Support local business to adapt to an increasing changing environment.

TARGET

The number of businesses participating in digital solutions

STATUS

In progress.

COMMENT

The business support program funds businesses to adapt and innovate their businesses as part of the Economic Support and Stimulus package. The following is a summary of programmes supported:

2022/23

107 businesses applied to be part of the Business Support Program; 76 were approved. A further three were approved and provided a scholarship with the Business SA SAYES program.
18 businesses were placed on a waitlist when funds were fully committed. These businesses were supported in other ways. The remaining 13 businesses did not meet the grant criteria.

2023/24

100 businesses applied; 58 were approved and completed projects with their advisor. The remainder were assessed and assisted where possible however; this program was heavily over-subscribed again this year.
Applications have been received from 22 different suburbs across the City.
The video from the grants launch event this year can be seen here: https://www.youtube.com/watch?v=obSBe_hd-SM

- Three local participants were provided with scholarships to participate in the programs in 2023/24, two graduated on 20 June 2024 from SAYES and one is undertaking the Encore program, due to finish early in 2025. Interviews are captured throughout the program and are shared on the following page: https://www.charlessturt.sa.gov.au/services/other-services/grants-and-funding/entrepreneur-scholarships

Sharing the outcomes of the grant program is ongoing through various channels.

OUR ECONOMY

OUR BUSINESS AND COMMUNITY HAVE THE SKILLS FOR SUCCESS TO REALISE JOB OPPORTUNITIES

OBJECTIVE 53	**Build capability and skills for our community by facilitating connections and support programs and raising awareness of training and development programs (both internal and external).**
TARGET	80% satisfaction with Council events by 2025.
STATUS	In progress.
COMMENT	We continue to seek feedback to allow us to adapt and change based on feedback received. The Economic Development team have hosted six events this quarter, some in collaboration with other partners. 100% of respondents to surveys when asked how they would rate the events hosted by the City of Charles Sturt said the events were good, very good or excellent. An annual business survey to inform the new Economic Development Strategy 2022-2026 and assess the business outlook by business commenced in 2022. The 2024 annual business survey closed 2 February 2024 and was completed by 102 businesses. The City of Charles Sturt Business Survey 2024 opened in December 2023 and closed on 2 February 2024. More information can be found here: https://www.yoursaycharlessturt.com.au/business-survey-2024. In the City of Charles Sturt Business Survey 2024, 102 businesses responded. 87 businesses told us they had been in contact with Council in the last two years. 80 of which told us their experience working with us was good, very good or excellent. 7 respondents rated their experiences as 'fair' these related to construction works, permits and parking as well as unsuccessful applications for grants and subsidies Full results will be shared in April 2024 in the YourSay page. 100% of businesses that received support as part of the Business Support Program are happy with the support and advice, they are receiving because of taking part in the program.

TARGET	80% of attendees at have found further opportunities through placements and other skills developments after attending a CCS program.
STATUS	Ongoing.
COMMENT	Commitment has been made through the endorsed Economic Development Strategy to supporting jobs and employment. Council partnered with the City of Port Adelaide Enfield and Workforce Australia - Local Jobs Program Adelaide North, with gold sponsor Mas National, to run the third annual Western Adelaide Jobs Expo on 20 March 2024 at Sunnybrae Estate Function Centre. The expo was an outstanding success, with more than 2,000 job seekers, students, and delegates attending. The atmosphere was a hive of activity with free career advice, resume writing assistance, professional headshots, workshops, jobs board, 80 exhibitors, and an amazing race to win prizes. This expo connected employers with job seekers to meet labour market gaps and facilitate job placements and apprenticeships. Council collected feedback from attendees and exhibitors about the 2024 expo to track outcomes from attendees and to plan a future jobs expo.

A video from the day can be seen here: https://youtu.be/XMdlVCWupLw
The lead-up to the expo also featured three complimentary events, in partnership with Workforce Australia - Local Jobs Program Adelaide North: Western Migrant and Refugee Careers Forum (completed November 2023), Women in the West - Restarting your Career (completed February 2024), and Introduction to Work in the Care Sector (completed February 2024).
The Economic Development team are currently undertaking a feasibility study on a potential Western Adelaide Jobs Expo 2025 to be hosted by the City of Charles Sturt.

TARGET

Councils supports at least one project per annum that upskills Charles Sturt residents.

STATUS

In progress.

COMMENT

Our programs reach many community members and offer diverse opportunities. The following Digital Literacy Programs were offered through our Libraries and Ngutungka West Lakes for April-June 2024:

52 unique programs delivered
124 sessions delivered
283 participants to digital programs

The City of Charles Sturt and IntoJobs Presented Exploring Self-Employment, Civic Centre
Attendees: 13

Dates: 28 June, 5 July, 7 July, 10 July, and 12 July
During June, local City of Charles Sturt residents were invited to unlock the potential of their side hustle or business idea by joining a five-day self-employment workshop series.

An article written about one of the successful participants can be found here: https://www.charlessturt.sa.gov.au/business/local-business-stories/good-news-stories/bowen-and-soul-adelaide.

IntoJobs Presented Exploring Self-Employment, Western Adelaide Jobs Expo, Sunnybrae Estate
Date: 20 March 2024
Attendees: 45
The self-employment program was further promoted through a presentation at the Western Adelaide Jobs Expo in March 2024. 50% of attendees were from a multicultural or diverse background.

OBJECTIVE 54

Attract and support events and experiences that link to local jobs.

TARGET

The number of events that council hosts or supports that provide a direct link to local employment and skills supply.

STATUS

In progress.

COMMENT

Our programs reach many community members and offer diverse opportunities. Commitment has been made through the endorsed Economic Development Strategy to supporting jobs and employment.
Council partnered with the City of Port Adelaide Enfield and Workforce Australia - Local Jobs Program Adelaide North, with gold sponsor Mas National, to run the third annual Western Adelaide Jobs Expo on 20 March 2024 at Sunnybrae Estate Function Centre. The expo was an outstanding success, with more than 2,000 job

	seekers, students, and delegates attending. The atmosphere was a hive of activity with free career advice, resume writing assistance, professional headshots, workshops, jobs board, 80 exhibitors, and an amazing race to win prizes. This expo connected employers with job seekers to meet labour market gaps and facilitate job placements and apprenticeships. The Economic Development team are currently undertaking a feasibility study on a potential Western Adelaide Jobs Expo 2025 to be hosted this year by the City of Charles Sturt.
TARGET	Major events are located in our City that draws visitors to the region and delivers Council branding to the wider community.
STATUS	Complete 4 sponsored events were completed during this quarter as follows: • Winter Wonderland • Sangamam • Bengali New Year • SummerSalt 23 events were approved as part of the Events and Festival Sponsorship fund this financial year as follows: • Southern Bricks Lego User Group, Brixpo - $5,000 • Sinopolese Maria Ss Di Tutte Le Grazie Association, Festa Di Maria - $7,500 • Australian Masters Games - $2,000 • Wara Wayingga Tennyson Dunes Reserve Open Day - $3,250 • Philippine Fiesta of SA - $2,000 • Woodville District Basketball Club, St Clair Christmas Basketball Carnival - $2,000 • Theresa LaRocca – St Clair Carols - $5,500 • Christian Family Centre, Christmas in the Square - $15,000 • Rotary Club of West Lakes, Kids Fun for Kids - $5,500 • Santa Eufemia Association, St Eufumia Calabrian Festival - $7,500 • Bulgarians' Educational and Friendly Society Incorporated, Zdravei Bulgarian Festival 2023 - $4,000 • South Australian Athletic League Inc, Henley Gift - $1,000 • Australian Melanoma Research Foundation Melanoma March - $300 • Shapeshifter Brewing – WestFest - $7,500 • Make it Mine Market - $5,000 • No Strings Attached – Winter Wonderland – $5,500 • West Beach Surf Life Saving Club – Pink and Blue Run, Swim and Walk - $7,000 • Cyprus Community of SA – Cyprus Festival - $5,000 • Vietnamese Community in Australia – Tet Festival - $15,000 • Adelaide Tamil Association – Sangamam - $3,000 • Bengali New Year - $3,000 • Face to Face touring – SummerSalt - $15,000 • Kiteboarding SA – Kiteboarding SA Freestyle State Titles - $1,500
COMMENT	The project budget was fully acquitted and supported 23 events in total.
TARGET	Growth in annual employment numbers (indirect).
STATUS	In progress.
COMMENT	Between 2016 and 2021 jobs grew by 5,381. **2021:** 47,543 jobs **2016:** 42,162 jobs. *The next Census will be in 2026.

TARGET	Percentage of our community that have qualifications continues to grow (indirect).
STATUS	Ongoing.
COMMENT	Between 2016 and 2021, percentage of qualifications grew by 24.7 percent. **2021:** 64.7% **2016:** 40% *The next Census will be in 2026.

OUR LEADERSHIP

OUR VALUES, LEADERSHIP AND COLLABORATIVE APPROACH ARE BOLD AND COURAGEOUS AND ENABLES US TO DELIVER VALUE FOR OUR COMMUNITY AND CREATE A LEADING LIVEABLE CITY

OBJECTIVE 55	**Implement and embed our organisational values by taking a values-based approach to our decision making.**
TARGET	Organisational values are developed and communicated to all employees by February 2021.
STATUS	Completed.
COMMENT	Our Teamgage Pulse Survey measured the following statement "Engagement – I know about our new organisational values and brand". As of 30 September 2022, this metric had a score of 85. These metrics have been refreshed to enable new, energised, and actionable insights. This new set of questions went out to all employees on 31 August 2022. We now measure "Collaboration – My ideas and expertise are valued when offering solutions to problems" as of 30 June 2024 has metric has a score of 83.

TARGET	Values-based decision making is applied and visible across the organisation at all levels by June 2021. (Measured by our pulse survey).
STATUS	In Progress. Our Pulse survey is a short and simple method of understanding employee satisfaction at a given point in time. The survey is undertaken monthly.
COMMENT	As at 30 June 2024 Our Teamgage Pulse Survey measures the following statements: **Engagement** • I would recommend Charles Sturt as a great place to work. **Leader Support** • Leaders at Charles Sturt provide direction to help me understand my purpose. **Communication** • Leaders at Charles Sturt keep us informed about what is happening. **Quality** • We strive to deliver work we can be proud of. **Safety & Wellbeing** • I believe the organisation is committed to protecting my physical and psychological safety. **Integrity** • I feel like the culture/work environment is one of honesty, transparency and integrity. As at 30 June 2024 these metrics had a score of 82.

TARGET	Our values are understood, lived and embedded in our People Experience by June 2021.
STATUS	In progress. Values have been launched and employee awareness has been measured using our Teamgage Pulse Survey and more recently in our values based culture survey.
COMMENT	Employee awareness of our values continue to be measured through our Teamgage bi-monthly pulse survey and in February 2023 we launched our first values-based culture survey. This survey provided us with a report that details the health and strength of our culture based on how we align to our values. The survey results have indicated that the Leadership Team is strongly aligned with our corporate values and that they are well embedded. The values of caring, progressive and passionate are well embedded in the organisational current culture report. Our culture score of 51 is equal to global average and better than industry average. We are now using our report results to collectively craft a clear and precise picture of our organisation's present and future dynamics that flow into action plans based on accurate insights. We will also continue to celebrate our values through recognition of values-based achievements through our various social media and internal communication channels.

OBJECTIVE 56	**Analyse, identify and develop or change ways of delivering services to improve efficiencies, reduce red tape and ensure value for money.**
TARGET	At least 2 service reviews undertaken each year with recommendations implemented.
STATUS	On going.
COMMENT	As a result of the cross-council collaboration between City of Charles Sturt, City of Marion and Port Adelaide Enfield for the Open Space Maintenance Review, Council endorsed a report (CL22-10-24) to increase our capital investment to purchase new equipment including the purchase of wide area mowers to drive efficiencies and service level improvements. Improvements will include increased mowing efficiencies, reduce the need for increased labour in the Parks team over the next two years, increase turf renovation on reserves (increased coring and fertilising), create a reactive support team and allow teams that are currently assisting with mowing return to horticulture maintenance. The Wide Area Mowers were received in May 2024 and are in use. A register of continuous improvement initiatives is being developed and initiatives will be prioritised as part of the organisational planning process.
TARGET	To complete at least 4 internal audits per year
STATUS	The 2023/2024 Audit Plan has commenced.
COMMENT	The fourth audit for this financial year was Data Governance which has been finalised and was presented to the Audit Committee in July 2024.

OBJECTIVE 57	**Leverage strategic opportunities to work with other councils and external organisations to continue to innovate and achieve benefits for our community.**
TARGET	50% of procurements are undertaken with other Councils or local government bodies by 2025 with an average of 10 tenders annually.
STATUS	A total of 11 tenders were undertaken collaboratively by Council. With three more imminent for release early FY25.

COMMENT	Out of the total of 34 tenders released, 11 were collaborative or had collaborative elements for the past Financial Year.

TARGET	At least 10 tenders a year negotiate value-add (cost savings, additional scope).
STATUS	There have been three tenders undertaken where negotiations resulted in financial savings in the past quarter, through negotiations. Two have seen significant savings during evaluation stage (approx. $300k total). Additionally, a 5% (circa $8k) saving negotiated for a supply contract moving forward.
COMMENT	Many tenders undertaken were for capital based in nature, whereby the scope for negotiation were reduced. There are several upcoming service tenders, which will present an opportunity for value adds.

TARGET	Increase our strategic networks by having 30% of leadership staff representation on industry networking organisations or boards by 2025.
STATUS	Target achieved and monitored.
COMMENT	47% of our Leadership staff currently represent the City of Charles Sturt on industry networking organisations or boards. Of our 19 Leadership Team members 9 employees currently represent, with some employee's representing on multiple industry networking organisations or boards.

TARGET	Every year our cross-council collaboration projects are identified, reviewed, prioritised and action plans implemented.
STATUS	In Progress.
COMMENT	Collaboration initiatives for 2022/23 to date are listed below: • Collaborative Procurement: Undertaken jointly with the Cities of Port Adelaide Enfield and City of Marion (ongoing). • Cross Council Irrigation Installation Team: Undertaken jointly with Cities of Port Adelaide Enfield and City of Marion (ongoing). • Cross Council Turf and Irrigation Management Service Review: Review Completed and recommendations implemented separately at each Council. • It was agreed the joint City of Charles Sturt & Port Adelaide Enfield ERP and CRM projects would be de-coupled in October 2023 with the separation of the joint CRM tenancy completed in April 2024. The CCS CRM Team are progressing well with the project and a Go-Live is planned for 9 September 2024. This follows significant replanning and refinement of scope across a range of project streams to ensure a successful Go-Live event. • A review of collaboration opportunities is planned with the City of Marion and City of Port Adelaide in August 2024.

OBJECTIVE 58	**Modernise our IT applications to ensure optimised service delivery.**
TARGET	50% cloud-base software applications by 2025 with an average of two migrations or implementations each financial year.
STATUS	A transition from on-premise SharePoint to Microsoft **SharePoint Online** has been implemented to modernise the access to services for both internal staff and external elected members. A legacy and ageing Council Action Tracking System (CAT) was replaced with modern web based hosted platform **Versa SRS** for council actions. The legacy Telstra Health Care Manager approached end of life (EOL) and has been replaced with **SaaS based Health Platform** for our Aged Cared Community. Customer Relationship Management (CRM) solution and data integration platform Remain in progress. Planning underway and prerequisites commenced, to transition TechnologyOne enterprise system to cloud.

COMMENT	Projects will continue to be implemented, aligned with Digital Future Strategy.

OBJECTIVE 59	**Ensure the services we are providing are meeting our community's expectations.**
TARGET	Over 75% of our Residents are satisfied with Council's overall performance annually. (community survey).
STATUS	In Progress. The City-wide Community Survey was conducted between January and March 2024. Respondents asked to rate how satisfied they are with Council's overall performance. The mean score from a scale of 0 (being dissatisfied) to 10 (extremely satisfied) was 6.9 with a Net Promoter Score (NPS) of -7.48. This is around 70% satisfaction.
COMMENT	This is the third consecutive community wide survey where we have asked a consistent question to our community, allowing us to compare results over time. The Net Promoter Score (NPS) has decreased from +3.14 in 2022. Several factors have influenced this decline, including external impacts such as increased cost of living and increased community expectations. Some consistent themes emerged, including a rise in neutral respondents (20% compared to 16% in the last survey) and comments about inadequate responses, increased expectations for the Council to do more, and issues related to trees, green spaces, road maintenance, and traffic and parking. We have an opportunity to improve these results, with a particular focus on raising the NPS to 30+, which is considered a positive score for local government.

TARGET	Over 80% of our residents are satisfied with the services and/or programs that we provide
STATUS	In Progress. The City-wide Community Survey was conducted in early 2024, with respondents asked to rate how satisfied they are with Council's services and/or programs. The mean score from a scale of 0 (being dissatisfied) to 10 (extremely satisfied) was 6.6 with a Net Promoter Score (NPS) of -16.4. Survey results demonstrated 60% satisfaction with the services and programs provided by Council.
COMMENT	The responses show a significantly reduced level of satisfaction with our services and/or programs compared. It was noted that there was as an increase in neutral responses, which made up 27% of the response rate. There is opportunity to continue to improve this result and learn from our community feedback.

TARGET	Over 75% of our residents recognise our refreshed brand and link it to services we provide by 2025.
STATUS	In Progress. The City-wide Community Survey was conducted again in early 2024 and 16% of respondents recognised 'City of Charles Sturt Means the World'. This is compared to 8% recall in August 2022.
COMMENT	We are pleased to see such a significant increase in recognition of our brand and expect this to continue to increase in coming years as the community become more familiar with the brand.

OUR LEADERSHIP

WE PROVIDE EXCELLENCE IN CUSTOMER EXPERIENCE BY ENSURING OUR CUSTOMERS ARE AT THE HEART OF EVERYTHING WE DO

OBJECTIVE 60	**Develop and embed the Customer Experience Strategy.**
TARGET	The Customer Experience Strategy is developed and communicated by 30 June 2021.
STATUS	Complete. Strategy finalised with ongoing and sustained implementation.
COMMENT	The Customer Experience Strategy for 2020-2025 was approved by the Council's Executive Team in 2020, with strategy-related initiatives integrated into Portfolio Plans. Customer feedback is collected via the Voice of the Customer (VOC) Program, guiding improvements in the customer experience. The Customer Relationship Management (CRM) Project remains a key focus. Actions stemming from the May 2023 Customer Experience Audit are in progress, noting some actions are related to the CRM Project.

TARGET	Customer Experience strategy initiatives are embedded in core IT applications and business processes by December 2025.
STATUS	In Progress. CRM Project has commenced to deliver a contemporary customer request management system and online customer portal.
COMMENT	During quarter 4, there was significant work completed by the CRM Project Team on finalising revised scope business requirements, configuration, and user acceptance testing. End user training is expected to commence in July 2024.

TARGET	80% of Customer Requests are resolved within their allocated time frames.
STATUS	In Progress. 7,785 new Customer Requests were received in the April - June 2024 quarter, which is 10% more than the same period in the previous financial year.
COMMENT	In Quarter 4, 79% of requests were completed within their allocated time frame. Regular monitoring of active requests is necessary to ensure customers are informed of any delays. Throughout the 2023/2024 financial year, we observed a 12% increase in customer requests. Despite this rise, 83% of requests were completed within the allocated service levels. Customer Experience worked with teams to ensure regular communication with customers in key service categories where service levels were not able to be met due to unforeseen increased demand.

OBJECTIVE 61	**Our workplaces and the way we work ensures our commitment to customer experience excellence.**
TARGET	Our Net Promoter Score is >8 by 2025.
STATUS	In Progress. The city-wide Community Survey was conducted in early 2024, recording a Net Promoter Score (NPS) of +11.1 when participants were asked about their willingness to speak positively about their interaction with the Council. This equates to a 70% satisfaction rating. Regarding the City of Charles Sturt being a great place to live, an NPS of +28.6 was recorded. An NPS score above 0 is considered favourable.

COMMENT	The Customer Experience Strategy is embedded in our organisation, with 796 Voice of Customer Surveys completed in Quarter 4, focused on specific customer segments to pinpoint process enhancement prospects. The average NPS Score for Quarter 4 surveys stood at 35.7, accompanied by a customer satisfaction score of 75%. Both the NPS and Customer Satisfaction score was consistent with Q3 and was likely impacted during peak periods with an increase to the overall number of requests received.



OUR LEADERSHIP

WE CARE ABOUT OUR PEOPLE ENSURING WE SUPPORT, DEVELOP AND MOTIVATE OUR WORKFORCE TO MEET COMMUNITY NEEDS WITH CAPABILITY AND CONFIDENCE

OBJECTIVE	**Develop and embed flexible ways of working for our workforce.**
62	
TARGET	Flexible ways of working are embedded by June 2021.
STATUS	Completed. Working flexibly has been introduced to teams across the organisation.
COMMENT	Our Teamgage Pulse Survey has recently been updated to measure the following statements: **Working Environment** "My team support flexibility in the way I do my work." As of 30 June 2024, this metric had a score of 85. A Working Flexibly video has been produced as well as a Working Flexibly Checklist which has been incorporated in an updated Working Flexibly Policy for employees. Our Working Flexibly principles have been enshrined in our Enterprise Agreements.
TARGET	Monthly pulse surveys are undertaken to ensure opportunities and challenges are identified and team discussions occur within a month.
STATUS	In Progress. The response rate was 49 % as at 30 June 2024.
COMMENT	To encourage greater engagement the pulse survey metrics have recently been refreshed to enable new, energised, actionable insights. Culture and engagement have been a strong focus in early 2023 given the launch of our values-based culture survey and we expect to see an increased submission rate as a result and will look to update the engagement survey questions based on the culture survey report. We are now exploring option as to how we might be able to evolve this work again.
TARGET	Recommendations are considered and where relevant actioned within six months.
STATUS	In Progress. The recording of actions within Teamgage is managed at a team level.
COMMENT	An additional question has also been added to understand the employee experience related to this survey which is "The feedback I provided (score rating and/or comments) was acknowledged and discussed a result of the last pulse check survey" This is currently sitting at 80 which is comparable with the previous quarter report results.
TARGET	75% of our Portfolios are demonstrating the benchmark level of constructive culture measured bi-annually.
STATUS	In progress.
COMMENT	Our OCI survey which measured constructive culture bi-annually has now been superseded by our values-based culture survey. This survey has provided us with a

	report that details the health and strength of our culture based on how we align to our values. We are now collectively crafting a clear and precise picture of our organisation's present and future dynamics that flow into action plans based on accurate insights. This culture program was launched in December 2022 and the survey was conducted in February 2023. Debrief sessions have been rolled out in quarter 4 with all teams across the organisation. Our culture score of 51 is equal to global average and better than industry average. Engagement which is a predictor of culture is currently being measured monthly through pulse surveys and as at 31 March 2024 is sitting at 82%.
OBJECTIVE 63	**Continue to maintain and enhance our safety systems to provide our employees with safe and healthy work experience.**
TARGET	Significant work has been undertaken with the Senior Management Team to develop a 3-year WHS Plan.
STATUS	The 3-year WSH Plan has been endorsed.
COMMENT	Work has commenced on the plan with 100% of the scheduled actions completed.
TARGET	Monthly pulse surveys incorporate questions in relation to employee safety and wellbeing to enable the organisation to continue to evolve its systems and employee support.
STATUS	Completed.
COMMENT	The survey results tell us the following - "Safety & Wellbeing – I believe the organisation is committed to protecting my physical and psychological safety." As at 31 March 2024 this metric had a score of 8. Which is slightly higher than the comparable with the previous quarter report results.
TARGET	Reduction in Lost Time Frequency Rate.
STATUS	In progress. Regular reports are provided to all Safety Working Parties and the leadership team.
COMMENT	The Lost Time Frequency Rate (LTFR) for the same time the previous year was 8.6 and is currently sitting at 5.7.
OBJECTIVE 64	**Ensure our people have the right skills, knowledge and capabilities to deliver quality outcomes for our community now and into the future.**
TARGET	An annual development and capability plan is developed and implemented each year to enable our workforce to perform work safely and effectively.
STATUS	In Progress. Capability-based plan to provide a method of identifying the levels of capability required to achieve our workforce strategies has been drafted.
COMMENT	The plan will continue to progress, and updates provided in future EOQ reports.
TARGET	A Workforce Strategy is developed by June 2022 to implement workforce planning and talent management processes to identify and respond to current and future requirements and capabilities, ensuring skills and knowledge are acquired and transferred within the organisation.
STATUS	In Progress. Work has commenced on the creation of an Employee Experience Strategy to algin with the CCS Customer Experience Strategy which will enable the realisation of a Workforce Development Plan.
COMMENT	The desired employee experience must first be determined to inform the detailed workforce development plan/strategy, an employee experience survey was undertaken in Q4 and the results are currently being compiled to inform the project plans which fall under the Employee Experience Strategy. The People and

	Culture Team has recently undergone a restructure to introduce a Workforce Development Lead role to increase the focus on the development and implementation of this workforce development plan.
OBJECTIVE 65 **TARGET** **STATUS** **COMMENT**	**Our people have role clarity, receive regular feedback and have the capability to undertake their roles safely and effectively.** Each portfolio has a portfolio plan which enables line of sight to Our Community Plan and our Vision within 12 months of the adoption of Our Community Plan. Completed. Portfolio plans developed. Portfolios have developed portfolio plans that have outcomes that align with our Community Plan.
TARGET **STATUS** **COMMENT**	Employee development plans are reviewed and updated at least annually. In progress - review currently being undertaken. The redesign of employee development plans are necessary to align with the new organisational values and workforce capability-based planning. A review was undertaken in Q3 of 2022/23. A Project Plan has been developed to launch a new modern employee development framework. The first milestone of this project was completed at the end of Q4 with work on this project progressing in this quarter. The introduction of the new Workforce Development Lead position into the People and Culture Team will assist to implement these project outcomes.
TARGET **STATUS** **COMMENT**	Feedback on our People Experience is sought at least quarterly from our workforce and improvement actions identified and implemented via our pulse survey. In Progress. Our Pulse Survey is undertaken monthly. The combined Teamgage pulse survey results as at 30 June 2024 was 83, a comparable result from the previous quarter, which incorporated results on the following metrics: • Leader Support • Working Environment • Engagement • Safety and Wellbeing • Communication • Collaboration • Integrity • Quality • Employee Experience

OUR LEADERSHIP

THE MANAGEMENT OF OUR CITY IS PROGRESSIVE, RESPONSIVE AND SUSTAINABLE TO ENSURE A UNITED AND UNIQUE PLACE FOR FUTURE GENERATIONS

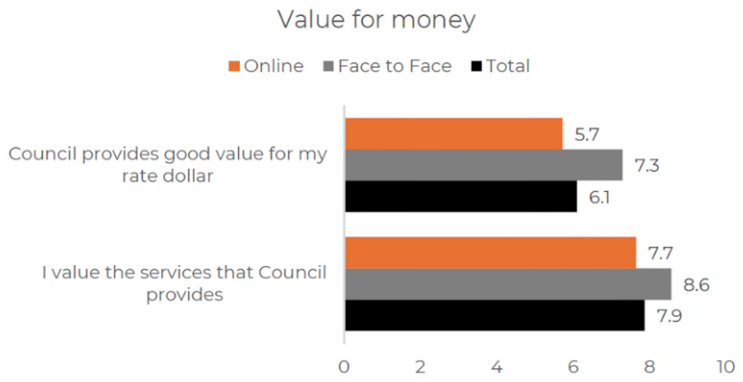
OBJECTIVE 66 **TARGET**	**Review and continually update the Long-Term Financial Plan to ensure ongoing financial sustainability to meet future community expectations and legislative requirements.** Our Long-Term Financial Plan positions Council for anticipated community expectations.

STATUS COMMENT	Complete Our LTFP and assumptions for 2024/25 were reviewed by our Audit committee and Corporate Services committee and then endorsed by Council 12 March 2024 where Yr 1 set the high level framework or development of annual budget. The LTFP updated included revised estimates of our Asset Management Plans and inclusion of the Tree canopy strategy to increase canopy across the City by 25% by 2024. The Draft Annual Business plan completed a consultation on a forecast rate rise of 6.25% plus 1% growth with feedback presented to the Corporate Services Corporate Services committee. The Council reviewed all recommendations including list of projects and the final budget details including rating strategy, list of capital and annual operating projects and recurrent budget was adopted by Council at its meeting 24 June 2024. The final adopted budget for 2024/25 was aligned with the LTFP with the adopted rates increase maintained of 6.25% plus 1% growth.
TARGET	Our end-of-year actual financial sustainability ratios are within adopted target benchmarks: • Operating surplus ratio is >=0% and <10% • Net financial liabilities ratio is <100% • Asset renewal funding ratio is >80%
STATUS COMMENT	In progress Current ratios for 2023/24 financial year were adopted as part of the Annual budget adoption and are within key benchmarks for sustainability and on-track. • Operating surplus ratio 4.0% • Net Financial Liabilities ratio 43% • Asset renewal funding ratio 117% Quarterly budget reviews are presented to the Corporate Services committee/council with the March budget review adopted Cl 13 May item 2.2.2 item 4.15.

	Original Budget	September Budget Review	December Budget Review	March Budget Review	June Actual *
Operating surplus ratio	4.0%	5.7%	5.2%	5.2%	
Net Financial Liabilities ratio	41.9%	42.9%	42.7%	42.5%	
Asset renewal funding ratio	116.6%	135.1%	126.5%	126.3%	

*Note: The June 23/24 Actuals data will be available once the end of year financial statements are complete.

TARGET	Over 60% of residents believe Charles Sturt Council Rates deliver value for money annually.
STATUS COMMENT	In progress. Reviewed annually via the Community Survey. The following is an extract from the Community Survey regarding Council providing value for money and services per recent survey results Those surveyed gave Council 6.1/10 for providing value but 7.9/10 for valuing the services that Council provides.



Council provides good value for my rate dollar

NPS -28.7

I value the services that Council provides

NPS +28.4

OBJECTIVE 67

Develop a central register and strategically pursue grant and co-funding opportunities.

G

A central register for grant and co-funding opportunities has been developed by 2022.

STATUS

Completed.

COMMENT

A central register for grants received by Council has been completed in Sharepoint.

TARGET

Annual increase in number of applications for grants and co-funding.

STATUS

Completed.

COMMENT

A central grant register has been built and is live in Sharepoint, now data is being recorded it will enable easier reporting of grant and co-funding applications.

OUR LEADERSHIP

OPEN AND ACCOUNTABLE GOVERNANCE

OBJECTIVE 68

Actively and effectively communicate Council decisions.

TARGET

Less than 3% of Council and Committee items considered in confidence.

STATUS

During this quarter 3.6% of items were held in confidence.

COMMENT

83 Items were considered by Council and Committees in the quarter with 3 considered in confidence.

OBJECTIVE 69

Actively engage our community on Council services, programs and infrastructure.

TARGET

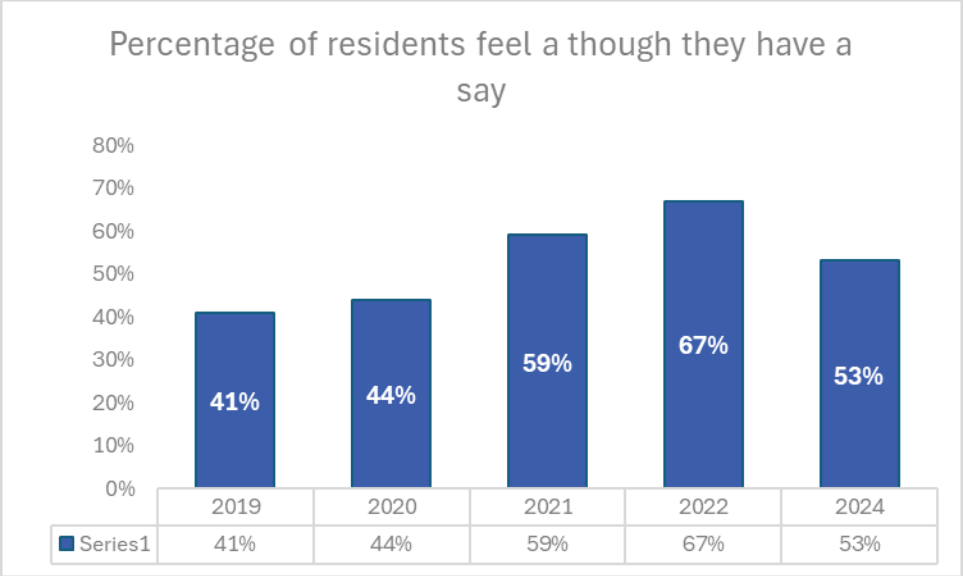
Each year over 50% of our residents feel as though they have a say on important issues in their area.

STATUS|KPI

We have exceeded our target as the results of our 2024 Community Survey show that 53% of residents feel as though they have a say on important issues in their area.

COMMENT

The results are lower than recent years however the 2024 Community Survey respondents included a different group of our community to those surveyed in previous years.



*In 2023 the Community Survey was not undertaken.

TARGET

A 20% net increase in the number of community members signed up to *Your Say Charles Sturt* each year. (Source Your Say Charles Sturt metrics).

STATUS

The target of a 20% net increase was reached this quarter.

COMMENT

The number of community members signed up to Your Say Charles Sturt on 30 June 2023 was 6,102. A 20% net increase on 6,102 members equals a net target increase of 1,220 new members by 30 June 2024 to achieve a total membership of 7,322 members. During the April to June 2024 quarter, an additional 376 members signed up. The total number of signed up members is 7,316, just 6 members short of the target for the year.

	Year Total 2022-2023	Q1 2023-2024	Q2 2023-2024	Q3 2023-2024	Q4 2023-2024	Year Total 2023-2024
Number of community members signed up to Your Say Charles Sturt	6,102	439	249	155	376	**7,316***

*Year Total Memberships may vary depending upon members choosing to opt out of membership throughout the year.

TARGET	A 10% net increase in the number of unique online visitors to *Your Say Charles Sturt* each year. (Source Your Say Charles Sturt metrics).
STATUS	The target was exceeded.
COMMENT	The number of unique online visitors to Your Say Charles Sturt for the year 2022/2023 was 30,625. A 10% net increase equals a net target increase of 3,062 visitors by 30 June 2024 to achieve a total of 33,687 unique online visitors. The April to June 2024 quarter achieved 15,507 unique online visitors which is almost double the quarterly target. The total number of unique visitors for the year 2023/24 was 42,150, well above the target of 33,687.

	Year Total 2022-2023	Q1 2023-2024	Q2 2023-2024	Q3 2023-2024	Q4 2023-2024	Year Total 2023-2024
Number of unique online visitors to Your Say Charles Sturt	30,625	8,888	8,132	9,623	15,507	**42,150**

OBJECTIVE 70	**Our policies reflect the current legislation, are fit for purpose and enable decision making.**
TARGET	Our policies are accessible to the public and reviewed bi-annually.
STATUS	Policies are uploaded to our internet site for public access.
COMMENT	Policies continue to be reviewed on a regular basis and presented to Council for endorsement.

OBJECTIVE 71	**Our strategic plans reflect our communities' aspirations while meeting the current legislation.**
TARGET	Our strategic documents align to Our Community Plan, are accessible to the public and reviewed within legislative timeframes and our policy framework.
STATUS	The updated Community Vision underwent major review in Q1 2023/2024 with more than 300 individuals engaged in face to face discussions on the vision, with final consultation on the draft plan undertaken in April and May 2024. The Community response to the Vision was positive and indicated it reflected the Community's priorities. The Community Vision was endorsed by Council on 27 May 2024.
COMMENT	The organisational planning process has commenced with organisational objectives and measures consulted on across the organisation in May and June, and portfolio planning sessions to gather initiatives for consideration for the organisational plan to be completed by early August.

OBJECTIVE 72	**Our Community are updated on the progress and delivery of Council's projects for their community.**
TARGET	Provide quarterly reports to Council and Community on overall project progress and major projects.
STATUS	In Progress. Quarterly Projects KPI Dashboard allows us to extract this information.
COMMENT	This information is provided via the quarterly Project Reporting Dashboard, with reports presented quarterly at the Corporate Services Committee. Key projects have been identified for regular reporting to the relevant Committee and Council, including:

	Ngutungka Henley - (quarterly reporting to Asset Management Services Committee). New Reserve – Spad St Albert Park Future projects will be; Living Streets Road Reconstruction and Streetscape Project – Bishop Street Renown Park, Gleneagles Reserve Stormwater Detention Upgrade and Chief Street Brompton – Streetscape Renewal.
TARGET **STATUS** **COMMENT**	85% project completion for Capital and Annual Operating projects annually. Note: (excluding issues outside on Council's control) In Progress. FY23/24 EOQ 4 Project delivery currently shows 93.8% of projects have commenced or are complete. YTD Actuals and Commitments is sitting at 70.2% or $56.9m with a YTD financial variance to budget showing overall $11.4m behind budget. FY23/24 EOQ 4 Project Delivery shows 98 Projects Completed, 59 projects in Progress due to Supply Chain Issues, Multi Year Projects, Grand Funded projects and other issues.
OBJECTIVE 73 **TARGET** **STATUS** **COMMENT**	**Implement systems and frameworks to continuously improve management and performance.** A Cross-Council Data and Analytics program is implemented and embedded by June 2024. In Progress. CCS has established a stand-alone data and analytics function via the Performance and Innovation Team. Budget has been endorsed in the Long Term Financial Plan for a Business Intelligence environment for the 2025/2026 financial year. The team are in the process of developing tactical dynamic dashboards for a number of functions, commencing with the Program Management Office and Customer Contact and Customer Experience. Field Services and Public Health and Safety will follow.
1TARGET **STATUS** **COMMENT**	Once established, the Cross-Council Data and Analytics program identifies at least six opportunities for service improvements annually. Not Started. This project has now been put on hold until a review is undertaken and a possible restructure of how we deliver this service.
TARGET **STATUS** **COMMENT**	Development of Project Management Framework completed by December 2021. In Progress The Program Management Framework (now described as the Initiative Delivery Manual) has been drafted to accommodate all outstanding internal audit actions in relation to Program Delivery. The revised Manual will be presented to the Audit and Risk Committee in July for consultation, with training scheduled for all Project Managers at the end of August 2025. Complementary actions include the recruitment of a dedicated Program Management Lead to support oversight of the organisation's initiatives, development of a revised Program Management dashboard to support early identification and remediation of issues affecting delivery, reimplementation of Program Review meetings and the development of an overarching Integrated Planning and Performance Framework that supports the development,

COMMENT	prioritisation, programming and delivery of the organisation's initiatives with strong alignment to delivery of the Community Vision and organisational objectives in a sustainable manner.

TARGET	Complete a review of the end-of-month reporting process and implement recommendations by December 2021.
STATUS	Complete.
COMMENT	Improved End of Month Reporting has now been rolled out to the organisation. Financial reporting information is now available to be viewed through an interactive dashboard which highlights issues easier than before. Other dashboards have also been rolled out on employee excessive leave and monitoring of base establishment report. The EOM reporting process is iterative and will continue to be reviewed to ensure adds value. For 2022/23 the process was reviewed again with an increased focus on high level performance reporting by Managers 4 times per year.

OBJECTIVE 74	**All Portfolios have considered their corporate risks, and these are integrated into the Corporate Risk Register.**
TARGET	All Portfolio/Business Units participate in an annual review of their Corporate Risks, and these are reviewed by Executive and presented to the Audit Committee.
STATUS	A comprehensive review of Council's Corporate Risk Register has been undertaken.
COMMENT	The outcome of this review was presented to the Audit Committee in July.

OBJECTIVE 75	**Local Government Act 1999 Reform is implemented efficiently and effectively.**
TARGET	All Local Government reforms are implemented within the legislative timeframes.
STATUS	In Progress.
COMMENT	All Council Members are required to undertake refresher training before November 2024 and arrangements all training has been booked in.

6.74 DISCRETIONARY WARD ALLOWANCE - CONSIDERATION OF APPLICATIONS

TO Council

FROM: Return to Work Administrator - Sam Clark

DATE: 12 August 2024

Brief

Discretionary Ward Allowance funding is available to eligible, not for profit individuals, groups and organisations which are seeking funding support for programs, projects and activities that benefit the local community. This report is for Council to consider new applications that have been received and assessed.

Recommendation

That the Discretionary Ward Allowance application for Adelaide Youth Football Club for $2984.95 (no GST) be approved or not approved from Hindmarsh Ward

Status

This report relates to or impacts upon the following Community Vision 2040 Themes and Outcomes.

Connecting and Belonging

Our communities have a voice and feel respected and valued
Our community has access to spaces, services and support when needed

Responsible Governance

We will manage our city in a sustainable and affordable way with responsible governance

Excellence in Customer Experience and Service Provision

We will foster an organisational culture focused on continuous improvement and delivering excellence in customer experience and service provision

Story Telling and Connection

We will connect with our community, telling our stories, sharing knowledge, increasing awareness, creating opportunity, strengthening partnerships and promoting achievements

Relevant Council policies are:

- Discretionary Ward Allowance Guideline

Relevant statutory provisions are:

- Nil

Background

Council provide discretionary funds to assist eligible, not-for-profit individuals, groups and organisations within the community who are seeking support for programs, projects and activities that address identified community priorities and which build local capacity, strengthen social diversity and enhance the health and wellbeing of residents in the City of Charles Sturt. The establishment and operation of the Discretionary Ward Allowance (DWA) is derived from Council's powers under Section 137 of the Local Government Act 1999.

Report

One applications were finalised following assessment during the period 30 July 2024 to 5 August 2024. The applications have been assessed for consistency and eligibility by the Program Administrator against the DWA Guideline and program criteria.

A summary of the Application assessment notes in addition to any specific notes regarding identified eligibility concerns are contained in **Appendix 1** of this report.

Copies of finalised applications and their supporting documentation are available for perusal by Elected Members at the time the Council report is prepared by visiting the Elected Members Extranet "DWA Applications" folder. Alternatively, Elected Members may contact the DWA Administrator(s) to request a copy.

All applications approved, not approved, outstanding and yet to be considered for the 2024/25 financial year are detailed in **Appendix 2**.

All applications that were approved for the 2023/24 financial year, including those still being processed and/or yet to be acquitted are detailed in **Appendix 3**.

Financial and Resource Implications

The approved budget for the DWA program is $176,000 for this financial year, for which each ward is allocated $22,000. The approved applications will be funded from this allocation and **Appendix 2** provides a summary of the funds currently available for each ward and the impact of the new applications.

Customer Service and Community Implications

There are no customer service or community implications.

Environmental Implications

There are no environmental implications.

Community Engagement/Consultation (including with community, Council members and staff)

Public advertisement of the DWA scheme to community groups and residents will occur at the commencement of the financial year and at other times throughout the year should the Council members determine this is necessary, in the interests of good probity practices.

Risk Management/Legislative Implications

The establishment and operation of the DWA is derived from Council's powers under Section 137 of the Local Government Act 1999.

Conclusion

Council is to review the DWA applications finalised for consideration during the period 30 July 2024 to 5 September 2024 and determine what funds, if any, shall be allocated to the applicants.

Appendices

#	Attachment
1	Appendix 1 - DWA Application Assessments - 12 August 2024
2	Appendix 2 - Discretionary Ward Allowance Applications - 2024-2025
3	Appendix 3 - Discretionary Ward Allowance Applications - 2023-2024

APPENDIX 1

2024/25 DISCRETIONARY WARD ALLOWANCE
APPLICATION ASSESSMENTS - FOR DECISION

Ward	Project	Allowance Available	Application Amount Ex GST	Eligible Contribution Ex GST	Allowance Remaining
Hindmarsh	Adelaide Youth Football Club - Start Up Funding for equipment	**$16,754.50**	$2,984.95	$2,984.95	**$13,769.55**

Assessment

- Application received 23 July 2024.
- Applicant organisation is based in Hindmarsh ward
- Applicant is incorporated. Evidence of Incorporation obtained.
- Applicant ABN provided and checked.
- Applicant has provided 1 quote for items being requested for purchase with the funds
- Applicant confirmed that any shortfall between costs and funding will be covered by the club
- Funding expense budget was provided as per the Guideline
- DWA funding received in the last 4 years:
    - **Nil known.**
- Other council funding, subsidies or support received in the last 4 years:
    - **Nil known.**

APPENDIX 2

Discretionary Ward Allowance applications and status - 2024/2025

Checklist TRIM Ref.	Date initial application received	Status	Council Approval Date & Item No.	Payment Date	Applicant Name	Project	Allocation	Application Amount ex GST	Eligible Amount ex GST	Amount Approved ex GST	GST applicable	Payment Amount	Balance	Final CM Ref.	Status / Notes
					SEMAPHORE PARK										
					Applicant	***Projects***	**$22,000**								
24/12734	12/01/24	Approved	CL 8/07/24, Item 6.60		Ethelton Entertainers	Subsidised purchase of audio, staging and lighting services for annual shows to raise funds for Camp Quality - August Program		$1,500.00	$1,500.00	$1,500.00	NO	$1,500.00	**$20,500.00**		8/07 Applicant notified approved and payment voucher raised.17/7 payment made 23/7 EFT advise sent
24/147851	11/06/24	Approved	CL 22/07/24, Item 6.67		The South Australian Recreational Fishing Advisory Council (trading as RecFish SA)	Subsidised Reeling in Junior Angler Program and Yabby Net Exchange		$1,500.00	$1,500.00	$1,500.00	YES	$1,650.00	**$19,000.00**		Application is for $3000 with $1500 to Grange Ward and $1500 to Semaphore Park Ward. 23/7 advised approved and requested tax invoice 26/7 recevied Tax Invoice 31/7 processed invoice
24/184192	19/07/24	Inelligible			Henley & Grange Baseball Club Inc	Subsidised Hire of Seaton high schoiol indoor baseball training facility		$3,000.00	$0.00	$0.00	NO	$0.00	**$19,000.00**		26/7 Applicant notified and request for clarification of funds 29/7 advised inelligible as previously request same activity 2 years within the 4 year period.
								Total Spend to Date		***$3,000.00***			***$19,000.00***		***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***

Checklist TRIM Ref.	Date initial application received	Status	Council Approval Date & Item No.	Payment Date	Applicant Name	Project	Allocation	Application Amount ex GST	Eligible Amount ex GST	Amount Approved ex GST	GST applicable	Payment Amount	Balance	Final CM Ref.	Status / Notes
					GRANGE										
					Applicant	***Projects***	**$22,000**								
24/147851	11/06/24	Approved	CL 22/07/24, Item 6.67		The South Australian Recreational Fishing Advisory Council (trading as RecFish SA)	Subsidised Reeling in Junior Angler Program and Yabby Net Exchange		$1,500.00	$1,500.00	$1,500.00	YES	$1,650.00	**$20,500.00**		Application is for $3000 with $1500 to Grange Ward and $1500 to Semaphore Park Ward. 23/7 advised approved and requested tax invoice 26/7 recevied Tax Invcoice 31/7 processed invoice
								Total Spend to Date		***$1,500.00***			***$20,500.00***		***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***

Discretionary Ward Allowance applications and status - 2024/2025

Checklist TRIM Ref.	Date initial application received	Status	Council Approval Date & Item No.	Payment Date	Applicant Name	Project	Allocation	Application Amount ex GST	Eligible Amount ex GST	Amount Approved ex GST	GST applicable	Payment Amount	Balance	Final CM Ref.	Status / Notes
					HENLEY										
					Applicant	***Projects***	**$22,000**								
24/119753	10/05/24	Approved	CL 8/07/24, Item 6.60		West Beach Community Church	Purchase of a defibrillator for church building		$2,663.64	$2,663.64	$2,663.64	YES	$2,665.00	**$19,336.36**		No GST on defib but $1.36 GST on shipping. 9/07 New creditor raised. Applicant notified approved and tax invoice requested. Tax invoice rceived but in CM
24/134162	26/05/24	Approved	CL 8/07/24, Item 6.60		Friends of Colin Sellars Reserve	Construction of a bee hotel within the habitat garden of Colin Sellars Reserve		$3,000.00	$3,000.00	$3,000.00	NO	$3,000.00	**$16,336.36**		9/07 Applicant notified approved and Statement by a Supplier requested.
								Total Spend to Date		***$5,663.64***		***$0.00***	***$16,336.36***		***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***

Checklist TRIM Ref.	Date initial application received	Status	Council Approval Date & Item No.	Payment Date	Applicant Name	Project	Allocation	Application Amount ex GST	Eligible Amount ex GST	Amount Approved ex GST	GST applicable	Payment Amount	Balance	Final CM Ref.	Status / Notes
					WOODVILLE										
					Applicant	***Projects***	**$22,000**								
24/183225	19/07/24	Under assessment			South Australian Amateur Soccer League	to upgrade and maintenance work at Pennington Oval		$3,000.00	$3,000.00		YES	$3,300.00	**$19,000.00**		26/7 Applicant noitied received request for more information 30/07 spoke with applicant about varifing what the money is to be spent on
								Total Spend to Date		***$0.00***		***$0.00***	***$22,000.00***		***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***

Checklist TRIM Ref.	Date initial application received	Status	Council Approval Date & Item No.	Payment Date	Applicant Name	Project	Allocation	Application Amount ex GST	Eligible Amount ex GST	Amount Approved ex GST	GST applicable	Payment Amount	Balance	Final CM Ref.	Status / Notes
					WEST WOODVILLE										
					Applicant	***Projects***	**$22,000**								
24/142372	4/06/24	Approved	CL 9/07/24, Item 6.60		Rotary Club of Kidman Park	Subsidised installation of Solar Panels for Bookmart building		$3,000.00	$3,000.00	$3,000.00	NO	$3,000.00	**$19,000.00**		9/07 Applicant notified approved and payment voucher raised. 17/7 payment paid 23/7 EFT advise letter sent
								Total Spend to Date		***$3,000.00***			***$19,000.00***		***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***

Discretionary Ward Allowance applications and status - 2024/2025

Checklist TRIM Ref.	Date initial application received	Status	Council Approval Date & Item No.	Payment Date	Applicant Name	Project	Allocation	Application Amount ex GST	Eligible Amount ex GST	Amount Approved ex GST	GST applicable	Payment Amount	Balance	Final CM Ref.	Status / Notes
					FINDON										
					Applicant	***Projects***	**$22,000**								
								Total Spend to Date		***$0.00***			***$22,000.00***		***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***
Checklist TRIM Ref.	**Date initial application received**	**Status**	**Council Approval Date & Item No.**	**Payment Date**	**Applicant Name**	**Project**	**Allocation**	**Application Amount ex GST**	**Eligible Amount ex GST**	**Amount Approved ex GST**	**GST applicable**	**Payment Amount**	**Balance**	**Final CM Ref.**	**Status / Notes**
					HINDMARSH										
					Applicant	***Projects***	**$22,000**								
23/247353	23/10/23	Approved	CL 8/07/24, Item 6.60		Greek Orthodox Community of SA Inc	Purchase of new hotplate BBQ with trolley with lid		$2,245.50	$2,245.50	$2,245.50	YES	$2,470.05	**$19,754.50**		9/07 applicant notified approved and tax invoice requested. 23/7 invoice recevied and processed
24/117184	8/05/24	Approved	CL 8/07/24, Item 6.60		Hindmarsh Greening	Production of 1 x Mosaic Pot and 8 x Mosaic stobie pole images		$3,000.00	$3,000.00	$3,000.00	NO	$3,000.00	**$16,754.50**		9/07 Applicant notified approved and payment voucher raised. 17/7 Payment made 23/7 EFT Advise sent
24/187822	23/07/24	Decision	Up to Council 12/08/2024'		Adelaide Youth Football Club	Adelaide Youth Football Club start up funding request		$2,984.95	$2,984.95		NO	$2,984.95	**$13,769.55**		
								Total Spend to Date		***$5,245.50***			***$16,754.50***		***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***
Checklist TRIM Ref.	**Date initial application received**	**Status**	**Council Approval Date & Item No.**	**Payment Date**	**Applicant Name**	**Project**	**Allocation**	**Application Amount ex GST**	**Eligible Amount ex GST**	**Amount Approved ex GST**	**GST applicable**	**Payment Amount**	**Balance**	**Final CM Ref.**	**Status / Notes**
					BEVERLEY										
					Applicant	***Projects***	**$22,000**								
24/147249	10/06/24	Approved	CL 8/07/24, Item 6.60		The Bright Eyes Organisation Inc	Subsidised basketball mentoring program for vulnerable girls		$3,000.00	$3,000.00	$3,000.00	NO	$3,000.00	**$19,000.00**		9/07 Applicant notified approved and payment voucher raised. 17/7 payment paid 23/7 EFT advise letter sent
24/161404	24/06/24	Under assessment			Michelle Drogemuller	Establishment of a community group for grassroots arts and greening initiatives - Refreshments for community meeting		$300.00	$300.00		NO	$300.00	**$18,700.00**		
								Total Spend to Date		***$3,000.00***			***$19,000.00***		***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***

APPENDIX 3

Discretionary Ward Allowance applications and status - 2023/2024

Checklist TRIM Ref.	Date initial application received	Status	Council Approval Date & Item No.	Payment Date	Applicant Name	Project	Allocation	Application Amount ex GST	Eligible Amount ex GST	Amount Approved ex GST	GST applicable	Payment Amount	Balance	Final CM Ref.	Status / Notes
					SEMAPHORE PARK										
					Applicant	***Projects***	**$22,000**								
23/171398	29/07/23	Acquitted	CL 14/08/23, Item 6.84	23/08/23	Henley & Grange Baseball Club Inc (West Lakes Sports Club)	Subsidised pre-season training venue hire		$3,000.00	$3,000.00	$3,000.00	NO	$3,000.00	**$19,000.00**	23/288802	15/08 Applicant notified approved and payment voucher raised.24/08 Payment made via EFT. 29/08 funding letter sent. 1/12 SOA finalised.
23/181458	9/08/23	INELIGIBLE			Torrens Rowing Club	Subsidised purchase of 6 pairs of rowing shoes and 150 rowing seat wheels		$2,794.00	$0.00	$0.00	YES	$0.00	**$19,000.00**		Applicant ineligible - has received grant funds for same project 3 times in past 4 years.
23/187777	16/08/23	Acquitted	CL 11/09/23, Item 6.89	21/09/23	Frederick Miller Community Garden	Subsidised purchase of irrigation and wicking beds		$3,000.00	$3,000.00	$3,000.00	NO	$3,000.00	**$16,000.00**	24/11666	12/09 Applicant notified approved and payment voucher raised. 21/09 Paymnet made via EFT. 25/9 Funding letter sent. 16/01 SOA finalised.
23/208925	10/09/23	Acquitted	CL 25/09/2023 Item 6.93	11/10/23	Rotary Club of Henley Beach	Purchase of audio PA system for club meeting presentations		$480.00	$480.00	$480.00	NO	$480.00	**$15,520.00**	24/29097	26/09 Applicant notified approved and payment voucher raised. 11/10 Paymet made via EFT and funding letter sent. 5/02 SOA finalised.
23/275190	17/11/23	Acquitted	CL 11/12/23, Item 6.133	24/01/24	Lakes Sports & Community Club Inc (Club West Lakes)	Subsidised replacement of bar refrigeration		$3,000.00	$3,000.00	$1,163.00	YES	$1,279.30	**$14,357.00**	24/138294	Approved $1,163 from Semaphore Park and $1,000 from Grange Wards = $2,163 ex GST. 13/12 Applicant notified approved and tax invoice requested. 15/01 Tax invoice requested again. 17/01 Invoice received and processed for payment. 24/01 Payment made via EFT and funding letter sent. 30/05 SOA finalised.
24/36320	11/02/24	WITHDRAWN			Rotary Club of West Lakes and Frederick Miller Community Garden	Subsidised purchase of items for combined Open Day		$1,000.00					**$14,357.00**		27/02 Application withdrawn by applicant.
24/36009	11/02/24	Acquitted	CL 12/03/24, Item 6.20	21/3/24	Woodville Concert Band	Purchase of music stands and stand trolley		$427.00	$427.00	$427.00	NO	$427.00	**$13,930.00**	24/159220	Application is for $2,985.00 to all wards with available funds. Only 7 wards have available funds. 13/03 Applicant notified approved and payment voucher raised. 21/03 Payment made via EFT and funding letter sent. 21/06 SOA finalised.
24/47639	22/02/24	Approved	CL 25/03/24, Item 6.27	1/05/2024	Ngutu College	Purchase of kitchen equipment and utensils for food and culture program		$3,000.00	$3,000.00	$1,000.00	YES	$1,100.00	**$12,930.00**		Application was for $3,000 to Woodville Ward. Appoved by Beverley, Semaphore Park and Grange wards for $1,000 each. 26/03 applicant notified approved and tax invoice requested. 18/04 Second request for invoice. 26/04 Invoice received and processed for payment. 7/05 Payment made via EFT and funding letter sent.
24/66202	13/03/24	Acquitted	CL 8/04/24, Item 6.32	17/05/24	SMOSH West Lakes Junior Football Club (West Lakes Sports Club)	Purchase 4 new sets of transportable goal posts to be used by 200 children aged 5-10 participating in Auskick or SANFL Juniors		$1,500.00	$1,500.00	$1,650.00	YES	$1,650.00	**$11,430.00**	24/148331	10/04 Applicant notifed approved and tax invoice requested. 23/04 Invoice received and processed for payment. 17/05 Payment made via EFT and funding letter sent. 11/06 SOA finalised.
24/67027	14/03/24	Acquitted	CL 8/04/24, Item 6.32	24/04/24	West Lakes Sports Club Inc	Deep cleaning service for club kitchen		$2,315.00	$2,315.00	$2,315.00	YES	$2,546.50	**$9,115.00**	24/138237	10/04 Applicant notified approved and tax invoice requested. 16/04 Invoice received and processed for payment. 24/04 Payment made via EFT and funding letter sent. 30/05 SOA finalised.
24/71714	19/03/24	Acquitted	CL 8/04/24, Item 6.32	24/04/24	Canoe SA trading as Paddle SA	Purchase of a laptop computer		$1,179.09	$1,179.09	$1,179.09	YES	$1,297.00	**$7,935.91**	24/109165	10/04 Applicant notified approved and tax invoice requested. 17/04 Invoice received and processed for payment. Invoice was for $1,297 as they received $1 discount. 24/04 Payment made via EFT and funding letter sent. 30/04 SOA finalised.
24/80295	3/04/24	Approved	CL 22/04/24, Item 6.36	17/05/24	SMOSH West Lakes Football Club (West Lakes Sports Club)	Purchase of medical supplies		$2,500.00	$2,500.00	$2,500.00	NO	$2,500.00	**$5,435.91**		23/04 applicant notified approved and bank account details to be updated. 6/05 Payment voucher raised. 17/05 Payment made via EFT and funding letter sent.
24/84816	3/04/24	Approved	CL 22/04/24, Item 6.36	1/05/24	Henley & Grange Baseball Club Inc (West Lakes Sports Club)	Purchase of an iPad for the club		$1,249.00	$1,249.00	$1,249.00	NO	$1,249.00	**$4,186.91**	24/124629	23/04 Applicant notified approved and payment voucher raised. 7/05 Payment made via EFT and funding letter sent. 16/05 SOA finalised.
24/85740	4/04/24	Approved			Lions Club of Charles Sturt	Entertainment for 60th Charter Year event		$0.00	$0.00	$0.00	NO	$0.00	**$4,186.91**		Application is for $1,000 to all wards (6) with available funds. West Woodville approved full amount of $1,000.00
24/107144	29/04/24	Deferred	Up to Council 13/05/24 Up to Council 27/05/24	6/06/24	The Gold Foundation Inc	Shine Like Gold Mobile Cafe Training and Stock, Promotion and Project Management		$521.33	$521.33	$521.33	NO	$521.33	**$3,665.58**		Application is for $3,000 to all wards with available funds. 13/05 Deferred for more information. 30/05 applicant notified approved and new creditor requested. 31/05 New creditor created and payment voucher raised. 6/06 Payment made via EFT and funding letter sent.
							Total Spend to Date	***$18,484.42***					***$3,515.58***		***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***

Discretionary Ward Allowance applications and status - 2023/2024

Checklist TRIM Ref.	Date initial application received	Status	Council Approval Date & Item No.	Payment Date	Applicant Name	Project	Allocation	Application Amount ex GST	Eligible Amount ex GST	Amount Approved ex GST	GST applicable	Payment Amount	Balance	Final CM Ref.	Status / Notes
					GRANGE										
					Applicant	***Projects***	**$22,000**								
23/227967	1/10/23	Acquitted	CL 23/10/23, Item 6.107	31/10/23	Grange Surf Life Saving Club Inc	Preplace IRB Motor		$3,000.00	$3,000.00	$3,000.00	YES	$3,300.00	**$19,000.00**	23/263225	24/10 Applicant notified approved and tax invoice requested. 24/10 Invoice received and procesed for payment. 31/10 Payment made via EFT and funding letter sent. 7/11 SOA finalised.
23/234353	9/10/23	Acquitted	CL 13/11/23, Item 6.116	23/11/23	Pontian Brotherhood of SA Inc	Purchase of a Kota Souvla (rotisserie)		$1,000.00	$1,000.00	$1,000.00	NO	$1,000.00	**$18,000.00**	24/68880	$3,000.00 (no GST) appoved with Woodville Ward contributing $1,000.00, Grange Ward contributing $1,000.00 and Beverley Ward contributing $1,000.00. 15/11 - Applicant advised. Payment Voucher raised. 23/11 Payment made via EFT and funding letter sent. 15/03 SOA finalised.
23/229785	3/10/23	Acquitted	CL 27/11/23, Item 6.124	6/12/23	Grange Community Gardens	Purchase of wicking garden beds		$3,000.00	$3,000.00	$3,000.00	NO	$3,000.00	**$15,000.00**	24/50952	30/11 Applicant notified approved and payment voucher raised. 6/12 Payment made via EFT and funding letter sent. 27/02 SOA finalised.
23/275190	17/11/23	Acquitted	CL 11/12/23, Item 6.133	24/01/24	Lakes Sports & Community Club Inc (Club West Lakes)	Subsidised replacement of bar refrigeration		$3,000.00	$3,000.00	$1,000.00	YES	$1,100.00	**$14,000.00**	24/138294	Approved $1,163 from Semaphore Park and $1,000 from Grange Wards = $2,163 ex GST. 13/12 Applicant notified approved and tax invoice requested. 15/01 Tax invoice reqested again. 17/01 Invoice received and processed for payment. 24/01 Payment made via EFT and funding letter sent. 30/05 SOA finalised.
24/10792	10/01/24	Approved	CL 12/02/24, Item 6.09	21/02/24	Henley and Grange Historical Society	Subsidised purchase of audio and video equipment and training		$3,000.00	$3,000.00	$3,000.00	NO	$3,000.00	**$11,000.00**	24/103104	$3,000 - $1,500 equal share to both Henley and Grange Wards. 12/02 approved for full amount of $3,000 from Grange Ward. 13/02 Applicant notified approved and payment voucher raised. 21/02 Payment made via EFT. 26/02 Funding letter sent. 23/04 SOA finalised.
24/36009	11/02/24	Approved	CL 12/03/24, Item 6.20	21/3/24	Woodville Concert Band	Purchase of music stands and stand trolley		$426.00	$426.00	$426.00	NO	$426.00	**$10,574.00**		Application is for $2,985.00 to all wards with available funds. Only 7 wards have available funds. 13/03 Applicant notified approved and payment voucher raised. 21/03 Payment made via EFT and funding letter sent.
24/47639	22/02/24	Approved	CL 25/03/24, Item 6.27	1/05/2024	Ngutu College	Purchase of kitchen equipment and utensils for food and culture program		$3,000.00	$3,000.00	$1,000.00	YES	$1,100.00	**$9,574.00**		Application was for $3,000 to Woodville Ward. Appoved by Beverley, Semaphore Park and Grange wards for $1,000 each. 26/03 applicant notified approved and tax invoice requested. 18/04 Second request for invoice. 26/04 Invoice received and processed for payment. 7/05 Payment made via EFT and funding letter sent.
24/80295	28/03/24	Approved	CL 22/04/24, Item 6.36	12/06/2024	South Australian Amateur Soccer League	Subsidised maintenance and upgrade of Council leased clubrooms		$745.00	$745.00	$745.00	YES	$819.50	**$8,829.00**		Application was to Woodville ward for $2,990 but approved by Woodville $1,500, Beverley $745.00 and Grange $745.00. 24/04 Applicant notified aproved and tax invoice requested. 4/06 Invoice received and processed for payment. 12/06 Payment made via EFT and funding letter sent.
24/85740	4/04/24				Lions Club of Charles Sturt	Entertainment for 60th Charter Year event		$0.00	$0.00	$0.00	NO	$0.00	**$8,829.00**		Application is for $1,000 to all wards (6) with available funds. West Woodville approved full amount of $1,000.00
24/107144	29/04/24	Deferred	Up to Council 13/05/24 Up to Council 27/05/24		The Gold Foundation Inc	Shine Like Gold Mobile Cafe Training and Stock, Promotion and Project Management		$521.33	$521.33	$521.33	NO	$521.33	**$8,307.67**		Application is for $3,000 to all wards with available funds. 13/05 Deferred for more information. 30/05 applicant notified approved and new creditor requested. 31/05 New creditor created and payment voucher raised. 6/06 Payment made via EFT and funding letter sent.
						Total Spend to Date	***$13,692.33***					***$8,307.67***	***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***		

Discretionary Ward Allowance applications and status - 2023/2024

Checklist TRIM Ref.	Date initial application received	Status	Council Approval Date & Item No.	Payment Date	Applicant Name	Project	Allocation	Application Amount ex GST	Eligible Amount ex GST	Amount Approved ex GST	GST applicable	Payment Amount	Balance	Final CM Ref.	Status / Notes
					HENLEY										
					Applicant	***Projects***	**$22,000**								
23/147169	4/07/23	Acquitted	CL 24/07/23, Item 6.80	11/08/23	Henley and Grange Arts Society Inc	Subsidised replacement of air conditioner, gravel driveway with concrete, and gutter.		$5,000.00	$5,000.00	$5,000.00	NO	$5,000.00	**$17,000.00**	23/283157	25/07 Applicant notified approved and payment voucher raised. 16/08 Payment made via EFT and funding letter sent. 27/11 SOA finalised.
23/173186	31/07/23	Acquitted	CL 14/08/23, Item 6.84	23/08/23	Henley South Tennis Club Inc	Subsidised irrigation to the club grounds		$3,000.00	$3,000.00	$3,000.00	NO	$3,000.00	**$14,000.00**	23/248719	15/08 Applicant notified approved and payment voucher raised. 24/08 Payment made via EFT. 29/08 funding letter sent. 24/10 SOA finalised.
23/171914	31/07/23	Acquitted	CL 14/08/23, Item 6.84	23/08/23	West Torrens District Cricket Club / Henley Football Club	Subsidised purchase of an industrial dishwasher		$3,000.00	$3,000.00	$3,000.00	YES	$3,300.00	**$11,000.00**	23/12278	15/08 Applicant notified approved and tax invoice requested. 17/08 Tax Invoice recevied and processed for payment. 23/08 Payment made via EFT and funding letter sent. 18/09 SOA finalised.
23/177376	4/08/23	Acquitted	CL 28/08/23, Item 6.86	6/09/23	Henley Surf Life Saving Club Inc	Subsidised purchase of freestanding benches for female change rooms		$3,000.00	$3,000.00	$3,000.00	YES	$3,300.00	**$8,000.00**	23/265139	29/08 Applicant notified approved and tax invoice requested. 1/09
23/184050	12/08/23	Not approved	CL 11/09/23, Item 6.89		Our Lady of the Sacred Heart Church Henley Beach (Catholic Church Endowment Society Inc)	Subsidised replacement of damaged gutters and roofing on Church buildings		$3,000.00	$3,000.00	$0.00	YES	$0.00	**$8,000.00**		12/09 Applicant notified not approved.
23/285156	28/11/23	Acquitted	CL 11/12/23, Item 6.133	20/12/23	The Rotary Club of Kidman Park	Subsidised purchase of a community defibrillator (to be located at West Beach Surf Lifesaving Club) and public awareness campaign project		$1,650.00	$1,650.00	$825.00	NO	$825.00	**$7,175.00**	24/141786	Approved $825 from both Henley and Findon wards. 12/12 Applicant notified approved. 12/12 Payment voucher raised. 20/12 Payment made via EFT and funding letter sent.
24/36009	11/02/24	Acquitted	CL 12/03/24, Item 6.20	21/3/24	Woodville Concert Band	Purchase of music stands and stand trolley		$426.40	$426.40	$426.40	NO	$426.40	**$6,748.60**	24/159220	Application is for $2,985.00 to all wards with available funds. Only 7 wards have available funds. 13/03 Applicant notified approved and payment voucher raised. 21/03 Payment made via EFT and funding letter sent. 21/06 SOA finalised.
24/32468	7/03/2024	Acquitted	CL 25/03/24, Item 6.27	10/04/24	Henley Beach Probus Club	Purchase of audio-visual equipment		$2,846.00	$2,846.00	$2,846.00	NO	$2,846.00	**$3,902.60**	24/115053	26/03 Applicant notified approved and New Creditor raised. 28/03 New creditor done and payment voucher raised. 10/04 Payment made via EFT and funding letter sent. 7/05 SOA finalised.
24/77787	25/03/2024	Acquitted	CL 8/04/24, Item 6.32	17/04/24	Henley Community Garden	Retro-fitting failed wicking beds with food grade pond liner & water-ups		$3,000.00	$3,000.00	$3,000.00	NO	$3,000.00	**$902.60**	24/115081	9/04 Applicant notified approved and payment voucher raised. 17/04 Payment made via EFT and funding letter sent. 7/05 SOA finalised.
24/85740	4/04/24				Lions Club of Charles Sturt	Entertainment for 60th Charter Year event		$0.00	$0.00	$0.00	NO	$0.00	**$902.60**		Application is for $1,000 to all wards (6) with available funds. West Woodville approved full amount of $1,000.00
24/107144	29/04/24	Deferred Up to Council 13/05/24 Up to Council 27/05/24			The Gold Foundation Inc	Shine Like Gold Mobile Cafe Training and Stock, Promotion and Project Management		$521.33	$521.33	$521.33	NO	$521.33	**$381.27**		Application is for $3,000 to all wards with available funds. 13/05 Deferred for more information. 30/05 applicant notified approved and new creditor requested. 31/05 New creditor created and payment voucher raised. 6/06 Payment made via EFT and funding letter sent.

Total Spend to Date ***$21,618.73*** ***$381.27*** ***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***

Checklist TRIM Ref.	Date initial application received	Status	Council Approval Date & Item No.	Payment Date	Applicant Name	Project	Allocation	Application Amount ex GST	Eligible Amount ex GST	Amount Approved ex GST	GST applicable	Payment Amount	Balance	Final CM Ref.	Status / Notes
					WOODVILLE										
					Applicant	***Projects***	**$22,000**								
23/126020	9/06/23	Acquitted	CL 10/07/23, Item 6.75	20/07/23	Italian Benevolent Foundation (Bene Aged Care)	Purchase of fittings, fixtures and equipment for onsite hair salon		$4,992.85	$4,992.85	$2,395.72	YES	$2,746.07	**$19,604.28**	24/55294	Approved by both Woodville ward and Beverley ward for 50/50 = $2,496.43 and $2,496.42. 12/07 Applicant notified approved and tax invoice requested. 17/07 Tax invoice received and processed for payment. 20/07 Payment made via EFT. 24/07 Funding letter sent. 1/02 Invoice sent for unspent funds of $201.43 ex GST ($100.71 both wards). 1/03 Payment received and SOA finalised.
23/100602	10/05/23	Acquitted	CL 14/08/23. Item, 6.84	23/08/23	Club of Donauschwaben in SA	Exterior painting of front of clubrooms		$5,000.00	$5,000.00	$3,000.00	NO	$3,000.00	**$16,604.28**	24/11610	12/07 Applicant notified deferred and 3rd quote requested. 21/07 Quote received and added to report. 16/08 Applicant notified partially approved and payment voucher raised. 23/08 Payment made via EFT. 29/08 Funding letter sent. 16/01 SOA finalised.
23/158973	14/07/23	Acquitted	CL 14/08/23, Item 6.84	23/08/23	West Croydon Football Club	Purchase of Indigenous guernseys and specially designed footballs		$4,714.75	$4,714.75	$3,000.00	NO	$3,000.00	**$13,604.28**	23/249790	16/08 Applicant notified partially approved and payment voucher raised. 23/08 Payment made via EFT. 29/08 Funding letter sent. 25/10 SOA finalised.
23/165052	22/07/23	Acquitted	CL 14/08/23, Item 6.84	30/08/23	Athol Park Community Garden Inc	Purchase of 10 wicking garden beds		$5,000.00	$5,000.00	$3,000.00	NO	$3,000.00	**$10,604.28**	23/248715	16/08 Applicant notified partially approved and New Creditor raised. 22/08 Payment voucher raised. 1/09 Payment made via EFT and funding letter sent. 24/10 SOA finalised.
23/228446	3/10/23	Acquitted	CL 23/10/23, Item 6.107	31/10/23	St Clair Community Gardens	Purchase of 6 wicking garden beds		$3,000.00	$3,000.00	$3,000.00	NO	$3,000.00	**$7,604.28**	24/50474	11/10 request for new creator 24/10 Applicant notified approved and payment voucher raised. 31/10 Payment made via EFT and funding letter sent. 26/02 SOA finalised.
23/230318	4/10/23	Approved	CL 23/10/23, Item 6.107	31/10/23	Western Adelaide Coastal Residents' Association Inc.	Subsidised material expenses for My Tree Project		$1,500.00	$1,500.00	$1,500.00	NO	$1,500.00	**$6,104.28**		Application put to both Woodville and West Woodville Wards for $1,500 each. 24/10 Applicant notified approved and payment voucher raised. 31/10 Payment made via EFT and funding letter sent.
23/234353	9/10/23	Acquitted	CL 13/11/23, Item 6.116	23/11/23	Pontian Brotherhood of SA Inc	Purchase of a Kota Souvla (rotisserie)		$1,000.00	$1,000.00	$1,000.00	NO	$1,000.00	**$5,104.28**	24/68880	$3,000.00 (no GST) appoved with Woodville Ward contributing $1,000.00, Grange Ward contributing $1,000.00 and Beverley Ward contributing $1,000.00. 15/11 - Applicant advised. Payment Voucher raised. 23/11 Payment made via EFT and funding letter sent. 15/03 SOA finalised.
24/36009	11/02/24	Acquitted	CL 12/03/24, Item 6.20	21/3/24	Woodville Concert Band	Purchase of music stands and stand trolley		$426.40	$426.40	$426.40	NO	$426.40	**$4,677.88**		Application is for $2,985.00 to all wards with available funds. Only 7 wards have available funds. 13/03 Applicant notified approved and payment voucher raised. 21/03 Payment made via EFT and funding letter sent. 21/06 SOA finalised.
24/47639	22/02/24		CL 25/03/24, Item 6.27		Ngutu College	Purchase of kitchen equipment and utensils for food and culture program		$0.00	$0.00	$0.00	YES	$0.00	**$4,677.88**		Application was to Woodville ward but approved by Beverley, Semaphore Park and Grange wards for $1,000 each.
24/80295	28/03/24	Approved	CL 22/04/24, Item 6.36	12/06/2024	South Australian Amateur Soccer League	Subsidised maintenance and upgrade of Council leased clubrooms		$1,500.00	$1,500.00	$1,500.00	YES	$1,650.00	**$3,177.88**		Application was to Woodville ward for $2,990 but approved by Woodville $1,500, Beverley $745.00 and Grange $745.00. 24/04 Applicant notified aproved and tax invoice requested. 4/06 Invoice received and processed for payment. 12/06 Payment made via EFT and funding letter sent.
24/85740	4/04/24				Lions Club of Charles Sturt	Entertainment for 60th Charter Year event		$0.00	$0.00	$0.00	NO	$0.00	**$3,177.88**		Application is for $1,000 to all wards (6) with available funds. West Woodville approved full amount of $1,000.00

Discretionary Ward Allowance applications and status - 2023/2024

24/107144	29/04/24	Deferred	Up to Council 13/05/24 Up to Council 27/05/24		The Gold Foundation Inc	Shine Like Gold Mobile Cafe Training and Stock, Promotion and Project Management		$521.33	$521.33	$521.33	NO	$521.33	**$2,656.55**		Application is for $3,000 to all wards with available funds. 13/05 Deferred for more information. 30/05 applicant notified approved and new creditor requested. 31/05 New creditor created and payment voucher raised. 6/06 Payment made via EFT and funding letter sent.
						Total Spend to Date				***$19,343.45***			***$2,656.55***	***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***
Checklist TRIM Ref.	**Date initial application received**	**Status**	**Council Approval Date & Item No.**	**Payment Date**	**Applicant Name**	**Project**	**Allocation**	**Application Amount ex GST**	**Eligible Amount ex GST**	**Amount Approved ex GST**	**GST applicable**	**Payment Amount**	**Balance**	**Final CM Ref.**	**Status / Notes**
					WEST WOODVILLE										
					Applicant	***Projects***	**$22,000**								
23/80023	15/04/23	Acquitted	CL 10/07/23, Item 6.75 and	20/7/23	Madonna Dei Martiri Molfetta Club Inc	Subsidised purchase of new stove for clubroom		$5,000.00	$5,000.00	$2,500.00	NO	$2,500.00	**$19,500.00**	23/302567	12/07 Applicant notified partially approved and payment voucher raised. 20/07 Payment made via EFT. 24/07 Funding letter sent.
		Acquittted	CL 24/07/23, Item 7.06							$2,500.00	NO	$2,500.00	**$17,000.00**	23/302567	26/07 Applicant notified amended and approved and payment voucher raised. 3/08 Payment made via EFT and funding letter sent.
23/90001	28/04/23	Approved - partial	CL 10/07/23, Item 6.75 and	14/08/23	Italian Home Delivered Meals and Services Inc (Nonna's Cucina)	Subsidised purchase of Planetary Mixer for kitchen		$5,000.00	$5,000.00	$2,500.00	YES	$2,750.00	**$14,500.00**	23/209269	13/07 Applicant notified partially approved and tax invoice requested.
		Acquitted	CL 24/07/23, Item 7.06	14/08/23						$2,500.00	YES	$2,750.00	**$12,000.00**		26/07 Applicant notified amended and approved and tax invoice requsted. 2/08 Tax invoice received and processed for payment. 10/08 Payment made EFT and funding letter sent.
23/171543	30/07/23	Acquitted	CL 28/08/23, Item 6.86	6/9/23	Woodville District Cricket Club	Subsidised replacement of aging tables and chairs within the clubrooms		$3,000.00	$3,000.00	$3,000.00	YES	$3,300.00	**$9,000.00**	23/295083	29/08 Applicant notified approved and tax invoice requested. 1/09 Invoice received and processed for payment. 6/09 Payment made via EFT and funding letter sent. 7/12 SOA finalised.
23/230318	4/10/23	Approved	CL 23/10/23, Item 6.107	31/10/23	Western Adelaide Coastal Residents' Association Inc.	Subsidised material expenses for My Tree Project		$1,500.00	$1,500.00	$1,500.00	NO	$1,500.00	**$7,500.00**		Application put to both Woodville and West Woodville Wards for $1,500 each. 24/10 Applicant notified approved and payment voucher raised. 31/10 Payment made via EFT and funding letter sent.
24/31469	6/02/24	Acquitted	CL 26/02/24, Item 6.16	7/03/24	Kats'n'Jammers	Purchase of 6 mobile folding tables, tea trolley and large urn		$2,706.65	$2,706.65	$2,706.65	NO	$2,706.65	**$4,793.35**	24/82393	15/11 - Applicant advised. Payment Voucher raised. 8/3 Paymet made via EFT and funding letter sent. 2/04 SOA finalised.
24/33668	7/02/24	WITHDRAWN			Rotary Club of Kidman Park Inc	Subsidised purchase of solar panels for Bookmart building		$3,000.00	$0.00	$0.00		$0.00	**$4,793.35**		Applicant withdrew application and will submit in new financial year.
24/36009	11/02/24	Acquitted	CL 12/03/24, Item 6.20	21/3/24	Woodville Concert Band	Purchase of music stands and stand trolley		$400.00	$400.00	$400.00	NO	$400.00	**$4,393.35**	24/159220	Application is for $2,985.00 to all wards with available funds. Only 7 wards have available funds. 13/03 Applicant notified approved and payment voucher raised. 21/03 Payment made via EFT and funding letter sent. 21/06 SOA finalised.
24/76347	22/03/24	Acquitted	CL 8/04/24, Item 6.32	23/04/2024	Olga Larizza for Seaton Paint Bank	Purchase of painting materials for Seaton Paint Bank		$3,000.00	$3,000.00	$3,000.00	NO	$3,000.00	**$1,393.35**	24/154738	Application was put to Woodville Ward as applicant wished to expand into Woodville area, but application was moved to West Woodville by Ward Councillors. 10/04 Applicant notified approved. 18/04 New creditor and payment voucher raised. 26/04 Payment made via EFT and funding letter sent. 18/06 SOA finalised.
24/85740	4/04/24	Approved	CL 13/05/24, Item 6.46	29/05/2024	Lions Club of Charles Sturt	Entertainment for 60th Charter Year event		$1,000.00	$1,000.00	$1,000.00	NO	$1,000.00	**$393.35**		Application is for $1,000 to all wards (6) with available funds. West Woodville approved full amount of $1,000.00. 14/05 Applicant notified approved and Statement by a Supplier requested. 15/05 Applicant notified ABN. 21/05 Invoice received and processed for payment. 30/05 Payment made via EFT and funding letter sent.
24/107144	29/04/24	Appoved	Up to Council 13/05/24 Up to Council 27/05/24		The Gold Foundation Inc	Shine Like Gold Mobile Cafe Training and Stock, Promotion and Project Management		$393.35	$393.35	$393.35	NO	$393.35	**$0.00**		Application is for $3,000 to all wards with available funds. 13/05 Deferred for more information. 30/05 applicant notified approved and new creditor requested. 31/05 New creditor created and payment voucher raised. 6/06 Payment made via EFT and funding letter sent.
						Total Spend to Date				***$22,000.00***			***$0.00***	***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***

Discretionary Ward Allowance applications and status - 2023/2024

Checklist TRIM Ref.	Date initial application received	Status	Council Approval Date & Item No.	Payment Date	Applicant Name	Project	Allocation	Application Amount ex GST	Eligible Amount ex GST	Amount Approved ex GST	GST applicable	Payment Amount	Balance	Final CM Ref.	Status / Notes
					FINDON										
					Applicant	***Projects***	**$22,000**								
23/112961	24/05/23	Acquitted	CL 10/07/23, Item 6.75	20/07/23	Volleyball SA	Subsidised purchase of office furniture for 'Pathway' team to assist with community programs		$2,999.00	$2,999.00	$2,999.00	YES	$3,289.90	**$19,001.00**	23/203823	12/07 Applicant notified approved and tax invoice requested. 14/07 Tax invoice received and processed for payment. 20/07 Payment made via EFT. 24/07 funding letter sent. 5/09 SOA finalised.
23/80240	16/04/23	Acquitted	CL 14/08/23, Item 6.84	17/08/23	Findon Skid Kids	Subsidised purchase and installation of 3 grandstands		$5,000.00	$5,000.00	$5,000.00	NO	$5,000.00	**$14,001.00**	23/298844	15/08 Applicant notified approved and payment voucher raised. 17/08 Payment made via EFT and funding letter sent.12/12 SOA finalised.
23/177691	5/08/23	Acquitted	CL 28/08/23, Item 6.86	8/09/23	Fulham United Football Club	Purchase of portable goals for training		$1,120.00	$1,120.00	$1,120.00	YES	$1,232.00	**$12,881.00**	23/216107	30/08 Invoice received and processed for payment. 6/09 Payment made via EFT and funding letter sent.18/09 SOA finalised.
23/190495	19/08/23	Acquitted	CL 11/09/23, Item 6.89	27/09/23	Loretta Fighera for Cooke Street Green	Purchase of 2 gabion bench seats and sand for pathways for Cooke Street Green		$2,986.10	$2,986.10	$2,986.10	NO	$2,986.10	**$9,894.90**	24/84465	12/09 Applicant notified approved and new creditor raised. 18/09 Payment voucher raised. 27/09 Payment via EFT. 28/9 Funding letter sent. 4/04 SOA finalised.
23/258815	2/11/23	Acquitted	CL 2/11/23, Item 6.124	6/12/23	The Bulgarians' Educational and Friendly Society Inc	Subsidised replacement and upgrade to Members' Room lighting		$3,000.00	$3,000.00	$3,000.00	YES	$3,300.00	**$6,894.90**	24/13826	28/11 Applicant notified approved and tax invoice requested. 30/11 Invoice received and processed for payment. 6/12 Payment made via EFT and funding lettr sent. 18/01 SOA finalised.
23/285156	28/11/23	Acquitted	CL 11/12/23, Item 6.133	20/12/23	The Rotary Club of Kidman Park	Subsidised purchase of a community defibrillator (to be located at West Beach Surf Lifesaving Club) and public awareness campaign project		$1,650.00	$1,650.00	$825.00	NO	$825.00	**$6,069.90**	24/141786	Approved $825 from both Henley and Findon wards. 12/12 Applicant notified approved and payment voucher raised. 21/812 Payment Made via EFT and funding letter sent.
24/36009	11/02/24	Acquitted	CL 12/03/24, Item 6.20	21/3/24	Woodville Concert Band	Purchase of music stands and stand trolley		$426.20	$426.20	$426.20	NO	$426.20	**$5,643.70**	24/159220	Application is for $2,985.00 to all wards with available funds. Only 7 wards have available funds. 13/03 Applicant notified approved and payment voucher raised. 21/03 Payment made via EFT and funding letter sent. 21/06 SOA finalised.
24/92321	11/04/24	Approved	CL 22/04/24, Item 6.36	1/5/24	Woodville Rechabite Cricket Club Inc	Subsidised repair to centre wicket at Matheson Reserve		$3,000.00	$3,000.00	$3,000.00	NO	$3,000.00	**$2,643.70**		23/04 - Applicant noified approved and payment voucher raised. 7/05 Payment made via EFT and funding letter sent.
24/94338	13/04/24	Acquittal	CL 13/05/24, Item 6.46	22/5/24	Fulham Cricket Club Inc	Purchase of a drinking fountain and mini freezer		$2,643.70	$2,643.70	$2,643.70	NO	$2,643.70	**$0.00**		14/05 applicant notified approved and payment voucher raised. 22/05 Payment made via EFT. 30/05 Funding letter sent. 2/07 SOA finalised.
						Total Spend to Date		***$22,000.00***					***$0.00***		***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***

Checklist TRIM Ref.	Date initial application received	Status	Council Approval Date & Item No.	Payment Date	Applicant Name	Project	Allocation	Application Amount ex GST	Eligible Amount ex GST	Amount Approved ex GST	GST applicable	Payment Amount	Balance	Final CM Ref.	Status / Notes
					HINDMARSH										
					Applicant	***Projects***	**$22,000**								
23/97905	8/05/23	Acquitted	CL 10/07/23, Item 6.75	27/07/23	SA Circus Centre (Cirkidz Inc)	Subsidised purchase of a new Teeterboard		$5,000.00	$5,000.00	$5,000.00	YES	$5,500.00	**$17,000.00**	23/247163	12/07 Applicant notified approved and tax invoice requested. 15/07 Invoice received and processed for payment. 27/07 Payment made via EFT and funding letter sent.
23/101587	11/05/23	Acquitted	CL 10/07/23, Item 6.75	20/07/23	West Croydon and Kilkenny RSL	Subsidised replacement air conditioner units		$5,000.00	$5,000.00	$5,000.00	NO	$5,000.00	**$12,000.00**	23/283477	13/07 Applicant notified approved and payment voucher raised. 20/07 Payment made via EFT and funding letter sent. 27/11 SOA finalised.
23/138883	23/06/23	Acquitted	CL 10/07/23, Item 6.75	20/07/23	Sustainable Communities SA Inc (Bowden Brompton Repair Café)	Purchases for the set-up of Bowden Brompton Repair Café at 19 On Green		$3,237.86	$3,237.86	$3,237.86	NO	$3,237.86	**$8,762.14**	23/306455	13/07 Applicant notified approved and payment voucher raised. 20/07 Payment made via EFT. 24/07 funding letter sent. 20/12 SOA finalised.
23/130578	14/06/23	Acquitted	CL 24/07/23, Item 6.80	3/08/23	Multicultural Community Centre SA Incorporated	Purchase of a sound system for community activities		$4,990.00	$4,990.00	$4,990.00	NO	$4,990.00	**$3,772.14**	23/225493	25/07 Applicant notified approved. 31/07 new creditor done and payment voucher raised. 4/08 Payment made via EFT and funding letter sent. 27/09 SOA finalised.
23/193637	23/08/23	Acquitted	CL 11/09/23, Item 6.89	20/09/23	Brompton Community Garden	Purchase of a greenhouse		$2,924.00	$2,924.00	$2,924.00	NO	$2,924.00	**$848.14**	24/11604	12/09 Applicant notified approved and payment voucher raised. 20/09 Payment made via EFT and funding letter sent. 16/01 SOA finalised.
23/226509	27/09/23	Approved	CL 23/10/23, Item 6.107	31/10/2023	Hindmarsh Residents Association Community Archive Group Inc	Subsidised funding for Recollections Collections Book		$848.14	$848.14	$848.14	NO	$848.14	**$0.00**	24/18513	28/9 Insufficient funds in Hindmarsh Ward, Beverley Councillors contacted to support remainder of funds - $2,999.00 (NO GST) for $848.14 from the Hindmarsh Ward, $2150.86 from the Beverley Ward. 24/10 Applicant notified approved and payment voucher raised. 31/10 Paymet made via EFT and funding letter sent. 23/01 SOA finalised
						Total Spend to Date		***$22,000.00***					***$0.00***		***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***

Discretionary Ward Allowance applications and status - 2023/2024

Checklist TRIM Ref.	Date initial application received	Status	Council Approval Date & Item No.	Payment Date	Applicant Name	Project	Allocation	Application Amount ex GST	Eligible Amount ex GST	Amount Approved ex GST	GST applicable	Payment Amount	Balance	Final CM Ref.	Status / Notes
					BEVERLEY										
					Applicant	***Projects***	**$22,000**								
23/126020	9/06/23	Acquitted	CL 10/07/23, Item 6.75	20/07/23	Italian Benevolent Foundation (Bene Aged Care)	Purchase of fittings, fixtures and equipment for onsite hair salon		$4,992.85	$4,992.85	$2,395.72	YES	$2,746.07	**$19,604.28**	24/55294	Approved by both Woodville ward and Beverley ward for 50/50 = $2,496.43 and $2,496.42. 1/02 Invoice sent for unspent funds of $201.43 ex GST ($100.71 both wards). 1/03 Payment received and SOA finalised.
23/159805	17/07/23	Acquitted	CL 14/08/23, Item 6.84	30/08/23	Lesvos Mytilinian Brotherhood of SA	Subsidised purchase of roller blinds and door and window graphics		$2,695.00	$2,695.00	$2,695.00	YES	$2,964.50	**$16,909.28**	23/308431	15/08 Applicant notified approved and tax invoice requested. 22/08 Tax invoice received and processed for payment. 1/09 Payment made via EFT and funding letter sent. 21/12 SOA finalised
23/226509	27/09/23	Acquitted	CL 23/10/23, Item 6.107	31/10/23	Hindmarsh Residents Association Community Archive Group Inc	Subsidised funding for Recollections Collections Book		$2,150.86	$2,150.86	$2,150.86	NO	$2,150.86	**$14,758.42**	24/18513	28/9 Insufficient funds in Hindmarsh Ward, Beverley Councillors contacted to support remainder of funds - $2,999.00 (NO GST) for $848.14 from the Hindmarsh Ward, $2150.86 from the Beverley Ward. 24/10 Applicant notified approved and payment voucher raised. 31/10 Payent made via EFt and funding letter sent. 23/01 SOA finalised.
23/233617	9/10/23	Acquitted	CL 13/11/23, Item 6.116	23/11/23	Rebecca Bath	Purchase of supplies for Plant-About Garden Maintenance		$2,566.00	$2,566.00	$2,566.00	NO	$2,566.00	**$12,192.42**	24/70925	15/11 - Applicant advised. Payment Voucher raised. 23/11 Payment made via EFT and funding letter sent. 18/03 SOA finalised.
23/236006	11/10/23	Acquitted	CL 13/11/23, Item 6.116	23/11/23	Therry Theatre	Purchase of an automated external defibrillator		$2,499.00	$2,499.00	$2,499.00	NO	$2,499.00	**$9,693.42**	24/66419	Defib is GST free. 15/11 - Applicant advised. Payment Voucher raised. 23/11 Payment made via EFT and funding letter sent. 13/03 SOA finalised.
23/234353	9/10/23	Acquitted	CL 13/11/23, Item 6.116	23/11/23	Pontian Brotherhood of SA Inc	Purchase of a Kota Souvla (rotisserie)		$1,000.00	$1,000.00	$1,000.00	NO	$1,000.00	**$8,693.42**	24/68880	$3,000.00 (no GST) appoved with Woodville Ward contributing $1,000.00, Grange Ward contributing $1,000.00 and Beverley Ward contibuting $1,000.00. 15/11 - Applicant advised. Payment Voucher raised. 23/11 Payment made via EFT and funding letter sent. 15/03 SOA finalised.
24/36009	11/02/24	Acquitted	CL 12/03/24, Item 6.20	21/3/24	Woodville Concert Band	Purchase of music stands and stand trolley		$426.00	$426.00	$426.00	NO	$426.00	**$8,267.42**	24/159220	Application is for $2,985.00 to all wards with available funds. Only 7 wards have available funds. 13/03 Applicant notified approved and payment voucher raised. 21/03 Payment made via EFT and funding letter sent. 21/06 SOA finalised.
24/47639	22/02/24	Approved	CL 25/03/24, Item 6.27	1/05/2024	Ngutu College	Purchase of kitchen equipment and utensils for food and culture program		$3,000.00	$3,000.00	$1,000.00	YES	$1,100.00	**$7,267.42**		Application was for $3,000 to Woodville Ward. Appoved by Beverley, Semaphore Park and Grange wards for $1,000 each. 26/03 applicant notified approved and tax invoice requested. 18/04 Second request for invoice. 26/04 Invoice received and processed for payment. 7/05 Payment made via EFT and funding letter sent.
24/80295	28/03/24	Approved	CL 22/04/24, Item 6.36	12/06/2024	South Australian Amateur Soccer League	Subsidised maintenance and upgrade of Council leased clubrooms		$745.00	$745.00	$745.00	YES	$819.50	**$6,522.42**		Application was to Woodville ward for $2,990 but approved by Woodville $1,500, Beverley $745.00 and Grange $745.00. 24/04 Applicant notified aproved and tax invoice requested. 4/06 Invoice received and processed for payment. 12/06 Payment made via EFT and funding letter sent.
24/85740	4/04/24	Decision	Up to Council 13/05/24		Lions Club of Charles Sturt	Entertainment for 60th Charter Year event		$0.00	$0.00	$0.00	NO	$0.00	**$6,522.42**		Application is for $1,000 to all wards (6) with available funds. West Woodville approved full amount of $1,000.00
24/107144	29/04/24	Deferred	Up to Council 13/05/24 Up to Council 27/05/24		The Gold Foundation Inc	Shine Like Gold Mobile Cafe Training and Stock, Promotion and Project Management		$521.33	$521.33	$521.33	NO	$521.33	**$6,001.09**		Application is for $3,000 to all wards with available funds. 13/05 Deferred for more information. 30/05 applicant notified approved and new creditor requested. 31/05 New creditor created and payment voucher raised. 6/06 Payment made via EFT and funding letter sent.
								Total Spend to Date		***$15,998.91***			***$6,001.09***		***BALANCE REMAINING (PENDING APPLICATIONS SUBMITTED FOR CONSIDERATION BY COUNCIL APPROVED)***

7. MOTIONS ON NOTICE

7.05 MOTION ON NOTICE - ILLEGAL PARKING AND TRAFFIC CONCERNS - ST CLAIR OVALS

TO Council

FROM: Governance Officer - Aaron Galanti

DATE: 12 August 2024

Brief

A Motion on Notice has been received from Councillor Senthil Chidambaranathan regarding illegal parking and traffic concerns at the St Clair Ovals.

Recommendation

1. **Following recent discussions between Councillor Chidambaranathan and council staff, it is to be acknowledged that significant parking controls have been implemented in Brocas, St Clair and Actil Avenues surrounding the St Clair Ovals between 2013 and 2023 to enhance community safety.**

2. **That staff further investigate opportunities for increased parking controls to aid in improved safe vehicle movement on soccer match days surrounding the St Clair Ovals.**

3. **That staff investigate opportunities to increase awareness of localised parking controls surrounding the St Clair Ovals and the importance of compliance with these controls targeted to the regular users of the facilities.**

4. **That staff continue to have a presence on match days, as resources permit, to regulate compliance with the parking controls surrounding the St Clair Ovals to ensure adherence with the Australian Road Rules.**

Preamble

The following preamble has been provided by Councillor Senthil Chidambaranathan:

A Notice of Motion has been received from Councillor Chidambaranathan requesting that staff investigate additional parking control measures and education strategies surrounding the St Clair Ovals to increase safe traffic movement and increase awareness of parking control requirements particularly associated to peak periods when the North-west Junior Soccer Association are utilising the ovals.

CEO COMMENTS: (Adam Filipi - Acting General Manager City Services)

The North Western Junior Soccer Association (NWJSA) runs a program designed for children aged five years of age through to senior primary school students, with an emphasis on fun and participation. The association includes over 3,000 junior players, with games played at two locations in our City; namely Jubilee Reserve, West Lakes Shore, and St Clair Ovals, St Clair. The season fixture for 2024 commenced on 11 May 2024 and concludes on 14 September 2024 with an end of season carnival at Jubilee Reserve, with games not played on the June long weekend and the three Saturday's of the July school holidays. Throughout the 2024 NWJSA fixture, the St Clair oval would be utilised on 14 Saturdays, with this activity commencing at this location in 2007.

Whilst it is recognised that the NWJSA attracts the largest number of patrons to the St Clair Ovals, resulting in an increase in parking demands during these periods, the ovals are also used regularly for soccer training and games associated to the Football SA (FSA) league with these activities occurring weeknights and weekends. Car parking to support these activities is provided at the St Clair Recreation Centre car park, the designated oval car park on Actil Avenue (between ovals 2 and 3), in the designated parking bays on the eastern side of Brocas Avenue (between Woodville Road and the Orion Tennis Club courts) and on-street parking adjacent the oval and local road network.

Recognising the parking demand during events at the ovals, a range of parking controls have been installed in the area surrounding the St Clair ovals since 2013 to aid with safe vehicle movement and ultimately aim to create a safe environment in the precinct. A summary of these actions is presented in **Appendix 1**. In addition, Council staff partnered with the NWJSA in May 2024, resulting in information being distributed to their members on the importance of parking safely in accordance with the Australian Road Rules and including a Council fact sheet detailing common parking controls that are placed across the City of Charles Sturt and the associated requirements (**Appendix 2**). To ensure compliance with the Australian Road Rules in order to provide a safe environment in this area, council's community safety staff attend this locality most weekends enforcing these requirements.

Council's Traffic Engineers have considered the current parking controls in the St Clair ovals precinct and at this time are not supportive of implementing additional controls. In particular, they have recognised that congestion and increased parking demands from increasing vehicles is isolated to short periods (i.e. soccer games) and there are a range of safe vehicle passing areas facilitated by the current controls implemented. The implementation of further controls would remove current on-street parking and therefore not have a positive outcome. In addition, the Transport Engineers have noted that this area was established as a 40km/hr local road speed zone in 2019/20.

Consideration to increase parking availability at the St Clair Recreation Centre has occurred, specifically utilising the land immediately adjacent to the south of the current car park (i.e. Lot 1001 - **Figure 1** below). Lot 1001, which has an area of 3,910m2, is currently owned by the State Government but will be vested to Council in the near future as its contribution to part of the public open space requirements associated to the development of the adjacent southern allotment (previously known as Lot 1000 but now divided into housing allotments and open space). Lot 1001 had been identified to potentially facilitate an extension to the St Clair Recreation Centre car park, however further consideration by Council is required on this matter, with a report on this matter to presented to Council in the future.



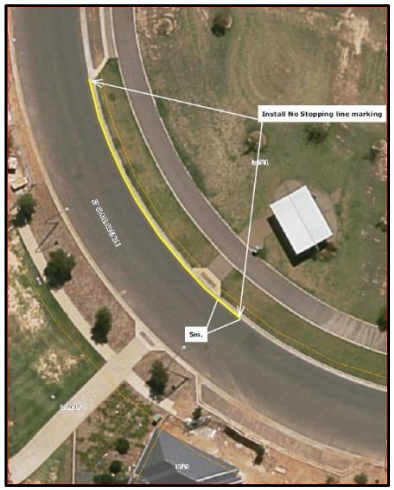
Figure 1: Lot 1001 Woodville Road, St Clair

Attachment

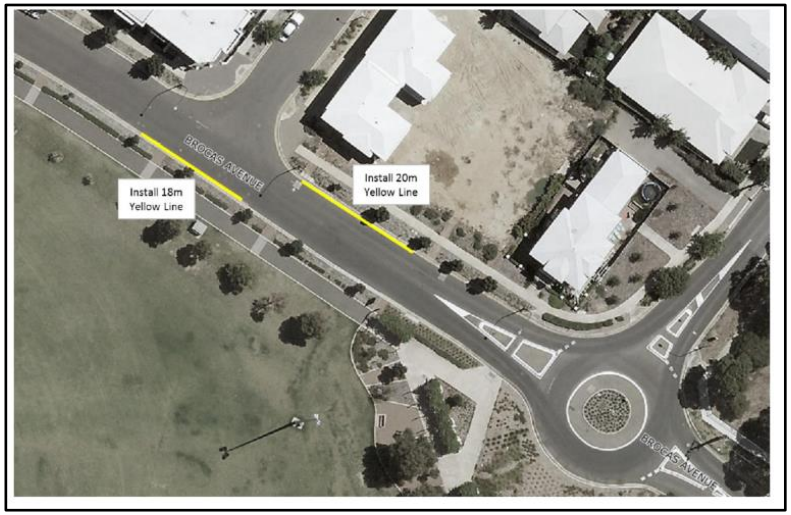
#	Attachment
1	Appendix 1 - Current Parking Controls Surrounding St Clair Ovals
2	Appendix 2 - Safe Parking Guide

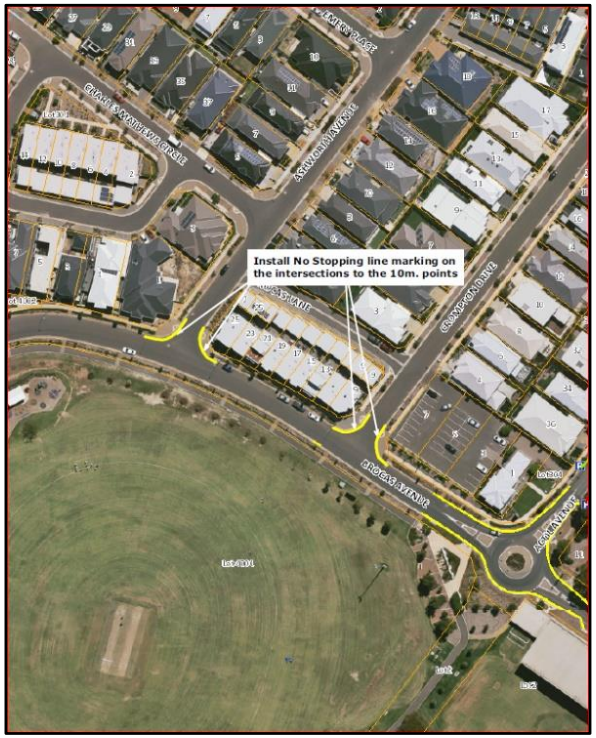
APPENDIX 1

ST CLAIR AVENUE

Month/Year	Description of concern/treatment	Map
February 2017	In response to concerns about vehicles parking on the St Clair Avenue roadway outside of the indented parking bays, in addition to observations of vehicles parking regularly in breach of the Australian Road Rules near intersections by staff, a range of no stopping yellow lines were installed.	  
December 2014	In recognition of an increase to traffic movement in St Clair Avenue, it was identified that two areas on St Clair Avenue where the installation of parking prohibitions were necessary. As such yellow “No Stopping” line marking on the north east side on the bend in the road commencing at the south edge of the indented parking bay, terminating 5 metres south east of the pedestrian footpath ramp as shown on the first of the map to the right. In addition, yellow” No Stopping” line marking opposite the Swans Avenue intersection on the north side of the road commencing from the end of the parking bay west of the intersection, terminating at the start of the parking bay east of the intersection was installed (image 2).	 

BROCAS AVENUE

Month/Year	Description of concern/treatment	Map
March 2018	It was identified that during peak school times, vehicles are parking immediately adjacent and opposite Crompton Drive, leading to high levels of congestion, poor visibility, and the potential for conflict. In response, no stopping 'yellow lines' were installed on the southern and eastern side of the intersection.	
July 2015	Concerns received regarding traffic congestion in Brocas Avenue particularly when sporting events are being held on St Clair Oval and vehicles are parking on both sides of the road. To create vehicle passing opportunities, the following no stopping 'yellow lines' were installed on Brocas Avenue as detailed below: Commencing on the south side of the road at the fire plug yellow line opposite 6 John Letts Place, extending 31 metres east. Commencing on the south side of the road at the fire plug yellow line opposite 9 Charles Mathew Circle, extending 37 metres east. Commencing on the south side of the road at the fire plug yellow line east of the Crompton Drive intersection, extending 38 metres west.	

June 2015	In response to experiencing constant parking problems with vehicles parking on intersections when sporting events are being held on nearby St Clair oval, the following no stopping 'yellow lines' were installed on the north east side of Brocas Lane at the Ashworth Avenue end of the lane and at the Crompton Drive end of the lane so that they apply to the intersection and terminate 19 metres into the lane as detailed on the plan to the right. In addition, "No Stopping" line marking on the Ashworth Avenue and Charles Mathews Circle intersection as detailed on the second plan were installed.	 
June 2015	Concerns identified that vehicles are parking on the intersections on Brocas Avenue when there are events being held on St Clair Oval. In response No Stopping line 'yellow line' marking was installed to the 10 metre points on the Brocas Avenue / Ashworth Avenue intersection and the Brocas Avenue / Crompton Drive intersection.	

ACTIL AVENUE		

Month/Year	Description of concern/treatment	Map
May 2023	Concerns received regarding traffic congestion when vehicles are parking on both sides of the road during sporting events on the St Clair oval. A site inspection identified that Actil Avenue has a road which is 7.6 metres wide and could support parking on both sides, however temporary fencing has been installed on the east side of the road for the new development where earth works are currently being undertaken. The fencing has been installed on the road as it was not practical to place it on the verge because of the slope of the ground. The fence bases have reduced the useable road width to 7.2 metres, however when motorists park along side the fencing the vehicles would be further out into the road so as to avoid the fence bases and this compromises traffic flow and emergency service vehicle access. Communication with the Project Manager for McMahon Services occurred who confirmed that they will relocate the fencing off the road once the earthworks have been completed and consent was obtained to install parking control signs on the fencing whilst it remains on the road. “No Stopping” signs have been installed on the temporary fence on the east side of Actil Avenue South.	 

APPENDIX 2

SAFE PARKING GUIDE

The City of Charles Sturt has implemented a comprehensive traffic management and parking scheme across the City to help make it a safe place. Going against the road rules places not only you but others at risk. Tragedies can occur if care is not taken to abide by these rules.

Common Parking Restrictions

Below are some explanations of the parking controls and signs that are placed within the City of Charles Sturt.



No Parking Signs

You may use this area for drop off and pick up only, for a maximum of 2 minutes. You must not queue or wait here. The driver must remain with the vehicle.



No Stopping Signs/ Yellow Lines

Both No Stopping Signs and Yellow Lines mean the same thing. There might be one or the other or both. Drivers must not stop on a length of road to which this restriction applies, even if you are stopping for a short period of time. Stopping here may cause a traffic hazard as well as congestion.



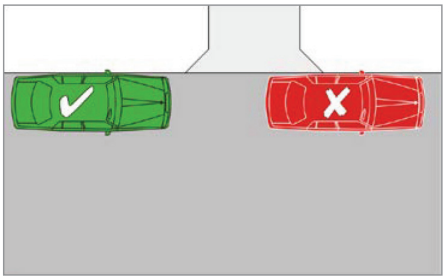
Bus Zone Signs

You must not stop within a bus zone at any time. This zone is only available to public buses.

If there are no signs, you are not allowed to stop within 20m of the approach to a bus stop or within 10m of the departure side.

Parking On or Across a Driveway

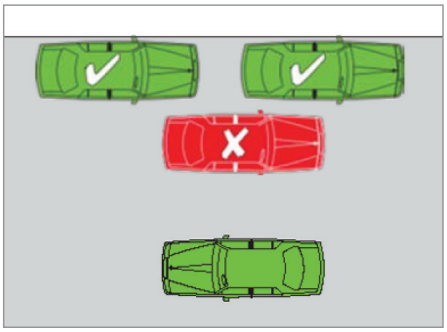
Vehicles parking across driveways can inconvenience nearby residents and result in complaints to Council, particularly when they wish to enter or leave their property and cannot do so because a vehicle is parked across it. Vehicles are not to park in such a manner so as to restrict any part of a driveway. This act can also result in blocking pedestrian access.



Overhanging a driveway

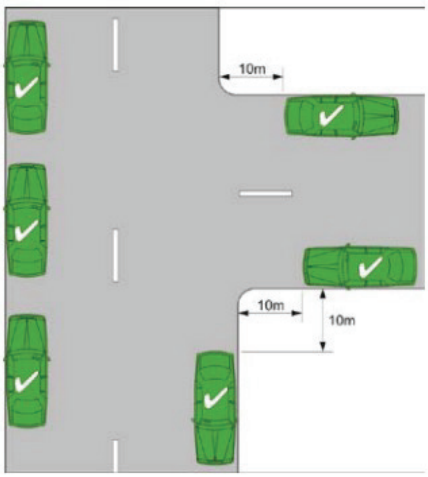
Double Parking

Drivers must not stop next to a vehicle already stopped or parked at the kerb at any time. This practice is illegal and creates dangerous situations for traffic flow and for pedestrians crossing a road.



Stopping near an Intersection

Drivers must not stop within 10 metres of an intersection without traffic lights.



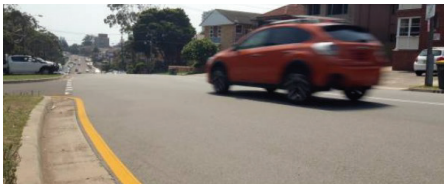


Parking in a Bicycle Lane

Drivers are unable to stop (or park) in a bicycle lane at any time during its operation.

Parking on Yellow Lines

Drivers are unable to stop (or park) on a road marked with a continuous yellow edge line. Stopping here may cause a traffic hazard.



6 Helpful Tips for Safe Parking

Here are 4 helpful tips for safe parking.

1. Consider alternative transport modes to reduce the number of vehicles (and improve your health!)
2. Allow enough time to avoid rushing and potentially parking illegally.
3. Always observe parking signs and parking control lines, such as yellow lines. They are designed to keep you and the broader community safe.
4. Park a few streets away and walk to reduce congestion and improve safety. This is also good exercise and helps teach your child road safety rules.

Behaviours To Avoid

- Parking in the bicycle lane on Torrens Road when in operation
- Parking on roads marked with yellow lines
- Parking in areas signed as 'no parking' areas
- Parking across driveways
- Parking on areas not designed for parking, such as verges and pathways.

More Information: It is important that all drivers are familiar and understand the Australian Road Rules. The Road Rules, including helpful videos and guides, can be accessed at **mylicence.sa.gov.au/road-rules**

8. QUESTIONS ON NOTICE

Nil

9. MOTIONS WITHOUT NOTICE

[As previously identified and agreed by the Presiding Member]

10. QUESTIONS WITHOUT NOTICE

11. BUSINESS - PART 11 - CONFIDENTIAL ITEMS

Nil

12. REPORTS OF COMMITTEES - PART 11 - CONFIDENTIAL ITEMS

Nil

13. MEETING CLOSURE