



## Ageing in Charles Sturt Policy

<b>Reference Number:</b>	4.13
<b>Type:</b>	Council
<b>Category:</b>	Safety and Community
<b>Relevant Community Plan Outcome:</b>	<ul style="list-style-type: none"> <li>• Provide accessible social infrastructure and services that engage our diverse community.</li> <li>• Be bold and innovative in our practices, leadership and decision making.</li> </ul>
<b>Responsible Officer(s):</b>	Manager Customer and Community Services
<b>First Issued/Approved:</b>	November 2002
<b>Minutes Reference:</b>	CoS 5/03/2016, Item 3.12
<b>Last Reviewed:</b>	March 2018
<b>Next Review Due:</b>	March 2020
<b>Applicable Legislation:</b>	Disability Discrimination Act 1992 Age Discrimination Act 2004 Aged Care Act 1997 Home and Community Care Act 1985 Human Rights and Equal Opportunities Act 1986 Privacy Act 1988
<b>Related Policies:</b>	Customer First Policy Complaints Handling Policy Cultural Diversity Policy Privacy Policy Community Care Consumer Rights Policy Community Services Framework
<b>Related Procedures:</b>	Access and Inclusion Plan Commonwealth Home Support Programme – Programme Manual 2015

### 1. Purpose

The City of Charles Sturt recognises the need to adequately plan for an ageing local population and to consider the needs of older people in the design and delivery of Council services and facilities.

This policy statement is not intended to commit Council to overall service increases or expansion. Rather, it is designed to assist Council to strategically direct its financial, time and lobbying resources to key activities and those likely to have greatest strategic benefit to older citizens.

## 2. **Scope**

This policy is intended as a guide for all business units that have reference and relevance to ageing citizens of Charles Sturt.

The main focus of this policy is to guide the strategic and implementation plans of the Community Services Business Unit, especially the Community Care Team.

## 3. **Policy Statement**

The City of Charles Sturt will pursue the following strategies to encourage and support older citizens to remain independent, healthy, active and valued members of our community.

1. Encourage and support independence, health and wellbeing.
2. Encourage a sense of citizenship and of belonging to, and being valued by, the community.
3. Create opportunities for community participation, social interaction and the development of social capital.
4. Increase access to services through high quality communication, information and customer service.
5. Encourage a safe, accessible city that reflects the needs of all citizens.
6. Support philosophies of 'ageing in place' and the provision of adequate, appropriate housing and accommodation options within the city.